

Weekly SLA Customer Report

Customer RFL_Production
 Database ID 36



Harddisk Usage RFL_PRD_ABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on F: (%)
8/9/2025	45	499	275	70	400	121	34	400	262	80
8/8/2025	45	499	275	70	400	121	34	400	262	80
8/7/2025	45	499	275	70	400	121	34	400	262	80
8/6/2025	45	499	276	70	400	121	34	400	262	79
8/5/2025	45	499	275	70	400	121	34	400	262	79
8/4/2025	45	499	275	70	400	121	34	400	262	80
8/3/2025	45	499	274	70	400	121	34	400	262	75

Harddisk Usage RFL_PRD_ABS02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on F: (%)
8/9/2025	69	499	153	63	600	221	19	600	486	89
8/8/2025	69	499	153	63	600	221	19	600	486	88
8/7/2025	69	499	153	63	600	221	19	600	486	87
8/6/2025	69	499	153	63	600	221	19	600	486	87
8/5/2025	69	499	153	63	600	221	19	600	486	87
8/4/2025	69	499	153	63	600	221	19	600	486	87
8/3/2025	69	499	153	63	600	221	19	600	486	88

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Harddisk Usage RFL_PRD_ABSWEB

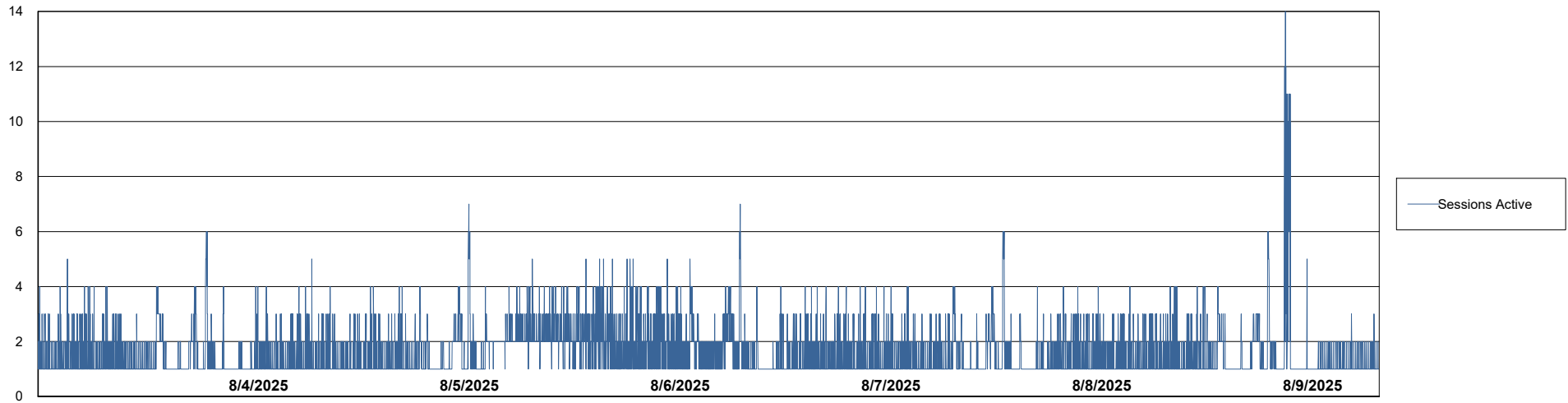
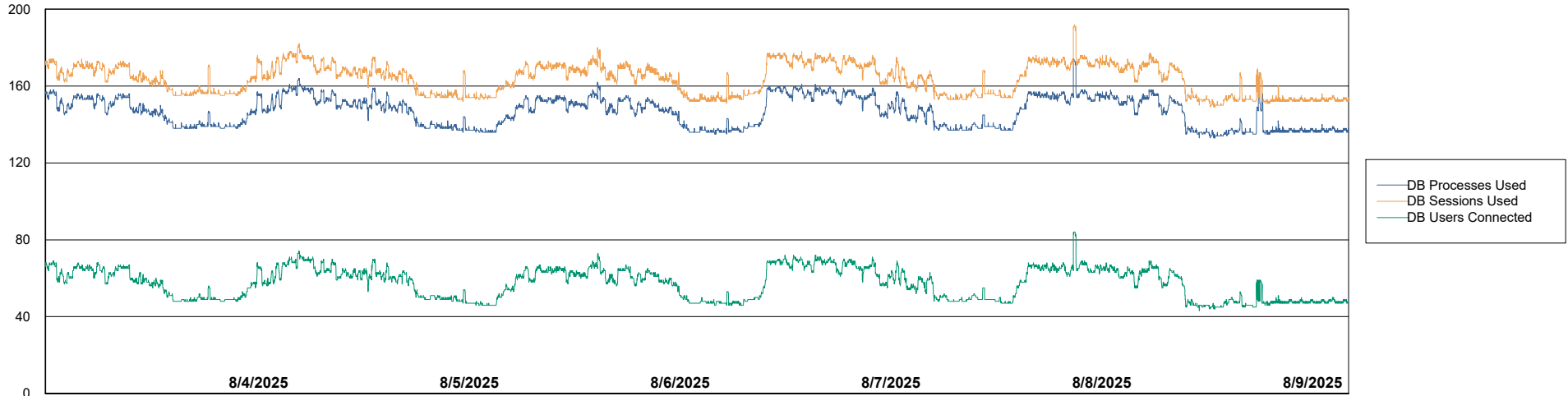
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/9/2025	73	126	35
8/8/2025	73	126	35
8/7/2025	72	126	35
8/6/2025	71	126	37
8/5/2025	71	126	37
8/4/2025	71	126	37
8/3/2025	71	126	36

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Database Performance RFL_PRD_ABS01_DB



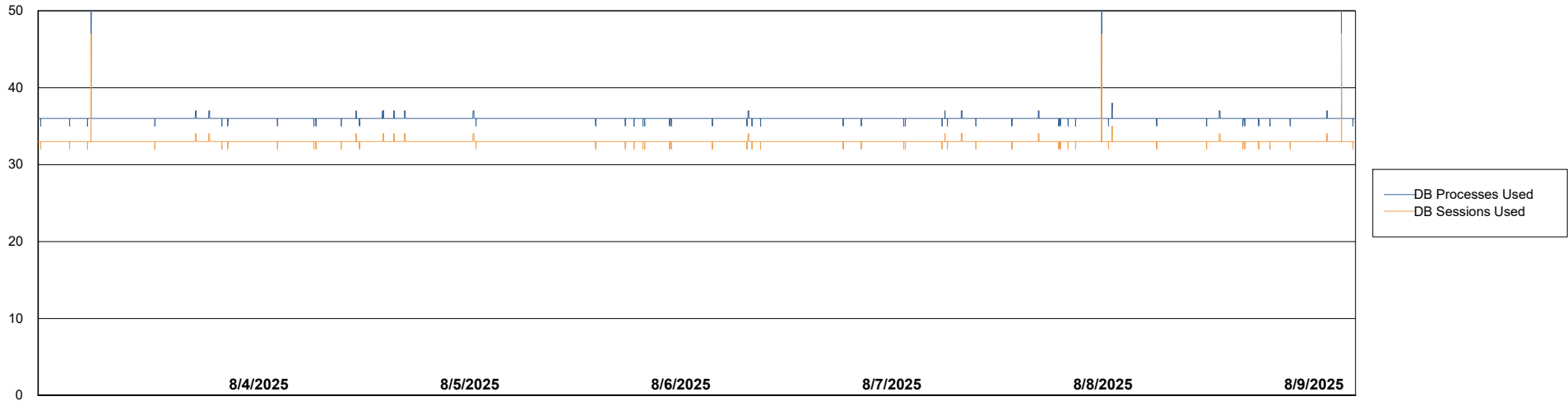
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Database Performance RFL_PRD_ABS02_STB_DB

DB Processes Max 1,000



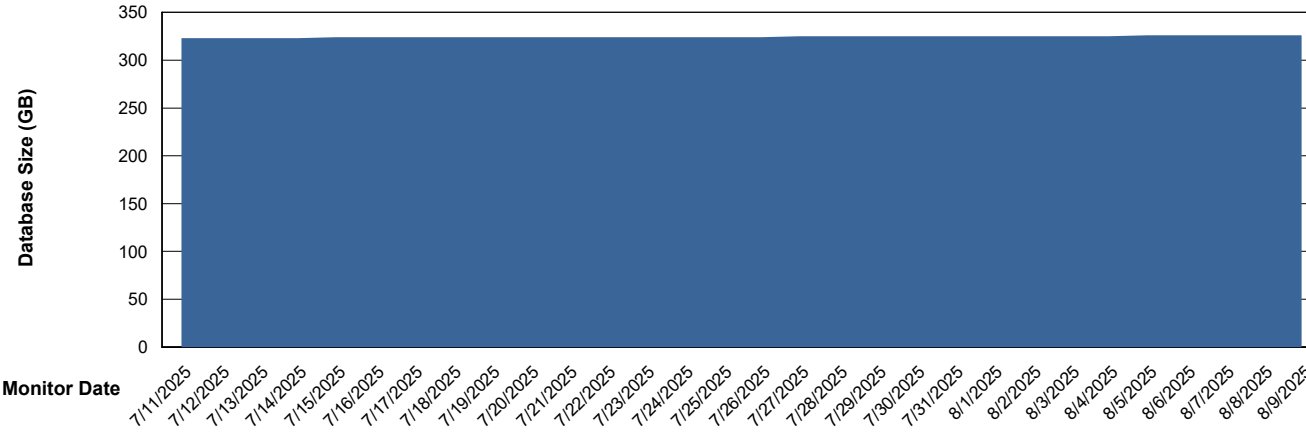
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DATABASE SIZE RFL_PRD_ABS01_DB

Database growth over last month



Database Tablespace RFL_PRD_ABS01_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/9/2025	ABSDATA	121	91	25
	INDX	262	220	16
8/8/2025	ABSDATA	121	91	25
	INDX	262	220	16
8/7/2025	ABSDATA	121	91	25
	INDX	262	219	16
8/6/2025	ABSDATA	121	91	25
	INDX	262	219	16
8/5/2025	ABSDATA	121	91	25
	INDX	262	219	16
8/4/2025	ABSDATA	121	91	25
	INDX	262	219	16
8/3/2025	ABSDATA	121	91	25
	INDX	262	219	16

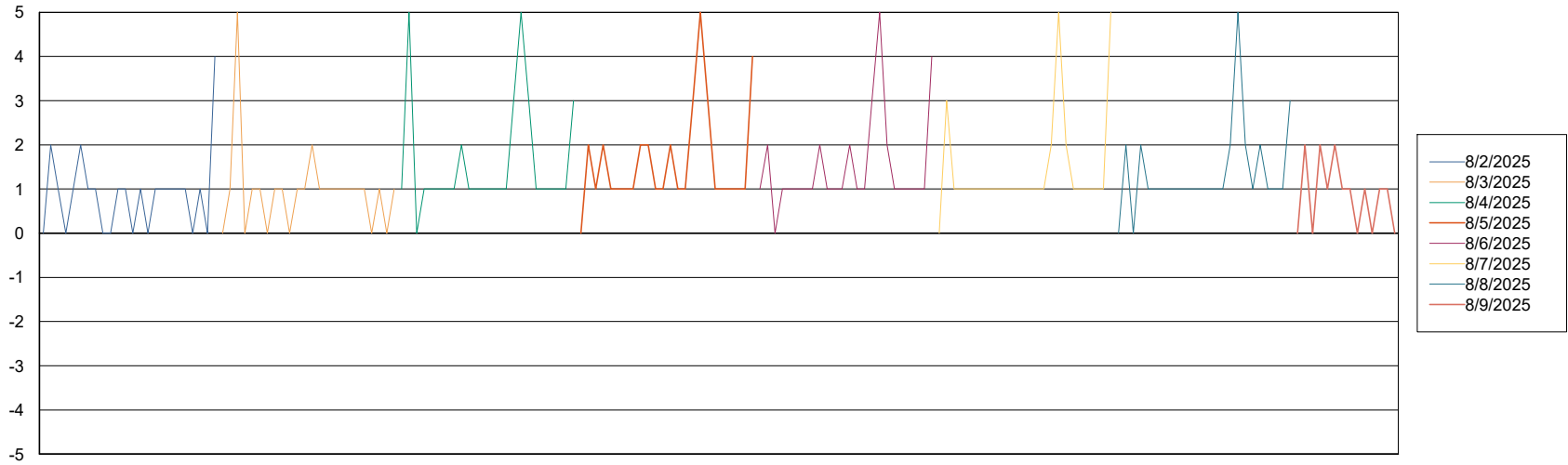
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Standby Database Health RFL_Production

Recovery lag for last 7 days



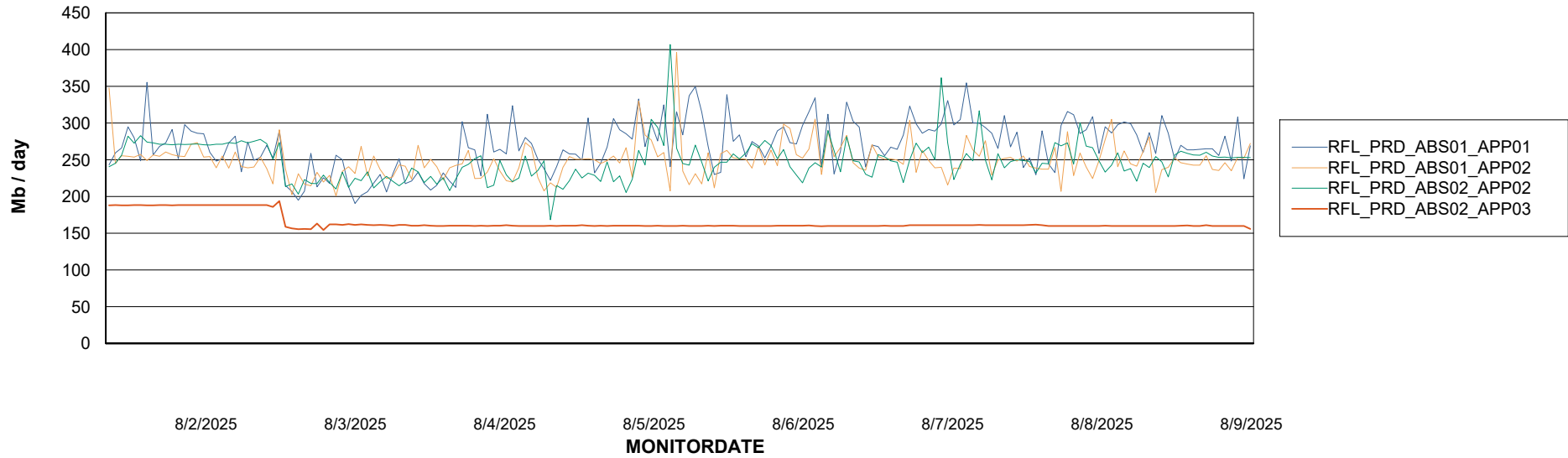
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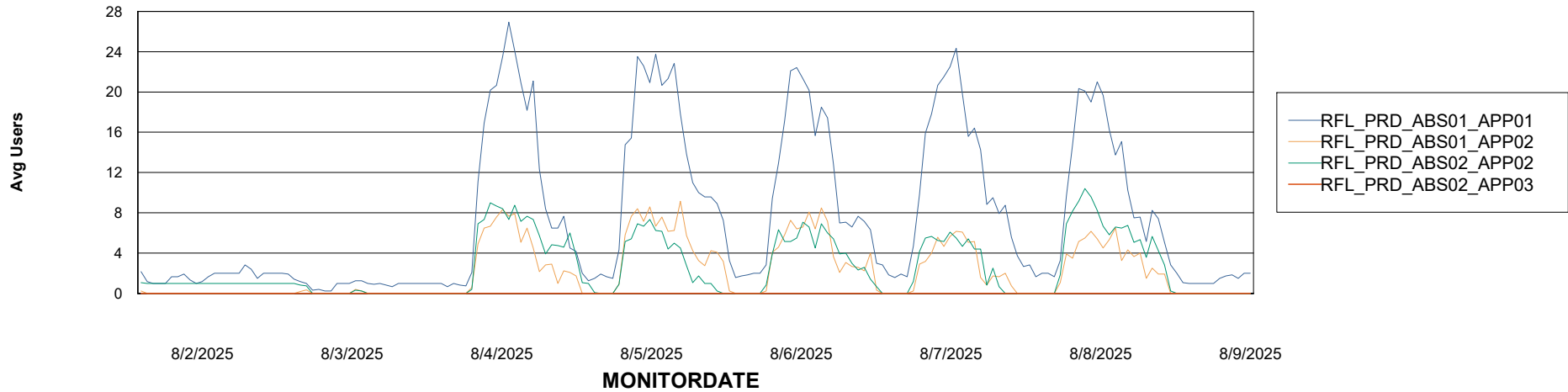


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



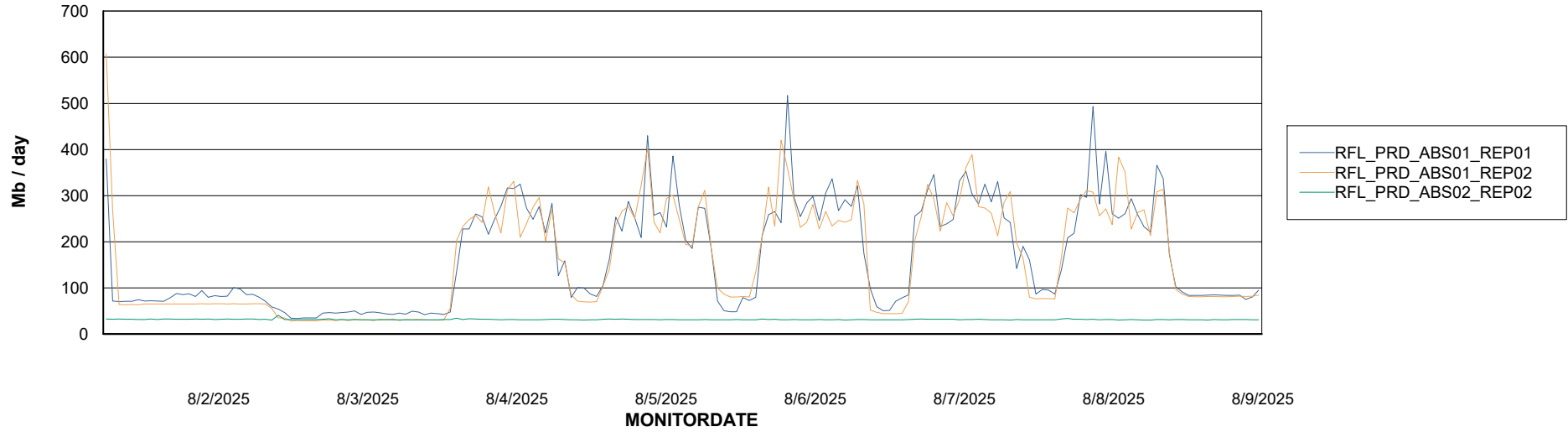
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



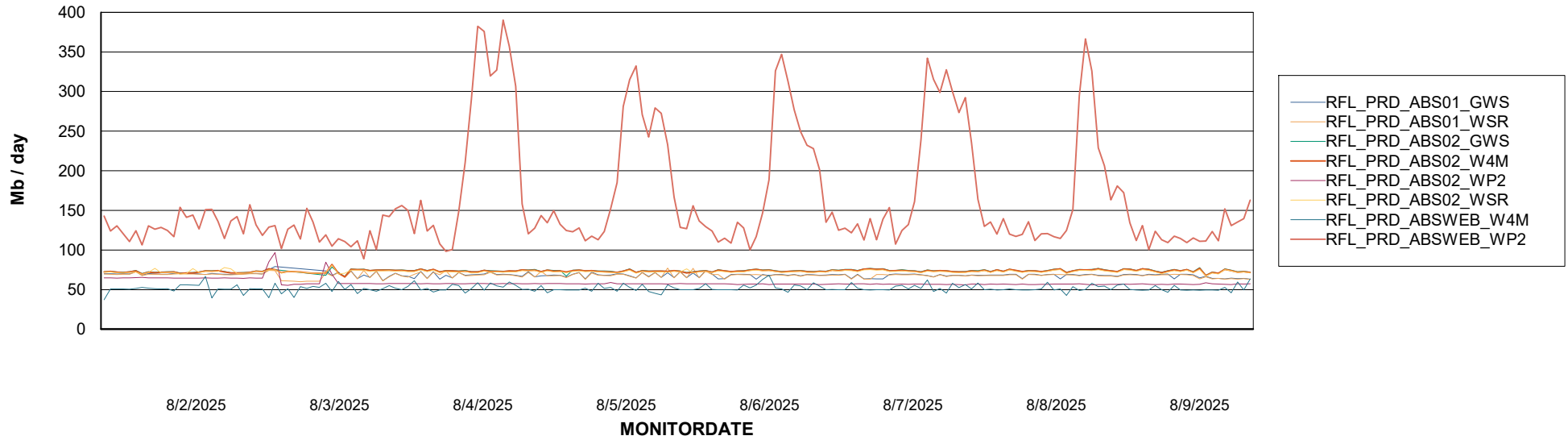
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

