

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Harddisk Usage NOA_PRD_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
8/9/2025	53	199	93	31	500	344	78	200	45
8/8/2025	53	199	93	31	500	344	80	200	40
8/7/2025	53	199	93	31	500	344	82	200	37
8/6/2025	53	199	93	31	500	344	82	200	37
8/5/2025	53	199	93	31	500	344	82	200	36
8/4/2025	53	199	93	31	500	344	82	200	36
8/3/2025	53	199	93	31	500	344	82	200	36

Harddisk Usage NOA_PRD_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
8/9/2025	29	100	71	29	1,100	786	75	400	98
8/8/2025	29	100	71	29	1,100	781	75	400	98
8/7/2025	29	100	71	29	1,100	781	75	400	98
8/6/2025	29	100	70	29	1,100	782	75	400	99
8/5/2025	29	100	70	29	1,100	782	76	400	95
8/4/2025	29	100	70	29	1,100	781	77	400	93
8/3/2025	29	100	70	29	1,100	781	77	400	93

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Harddisk Usage NOA_PRD_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
8/9/2025	67	279	93	24	838	639	90	559	58
8/8/2025	67	279	92	24	838	639	90	559	58
8/7/2025	67	279	92	24	838	639	90	559	58
8/6/2025	67	279	93	24	838	639	90	559	59
8/5/2025	67	279	92	24	838	639	90	559	56
8/4/2025	67	279	92	24	838	639	91	559	53
8/3/2025	67	279	92	24	838	639	91	559	53

Harddisk Usage NOA_PRD_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/9/2025	45	100	55
8/8/2025	45	100	55
8/7/2025	45	100	55
8/6/2025	45	100	55
8/5/2025	45	100	55
8/4/2025	45	100	55
8/3/2025	45	100	55

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Harddisk Usage NOA_PRD_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/9/2025	60	100	40
8/8/2025	60	100	40
8/7/2025	60	100	40
8/6/2025	60	100	40
8/5/2025	60	100	40
8/4/2025	60	100	40
8/3/2025	60	100	40

Harddisk Usage NOA_PRD_NovoLink

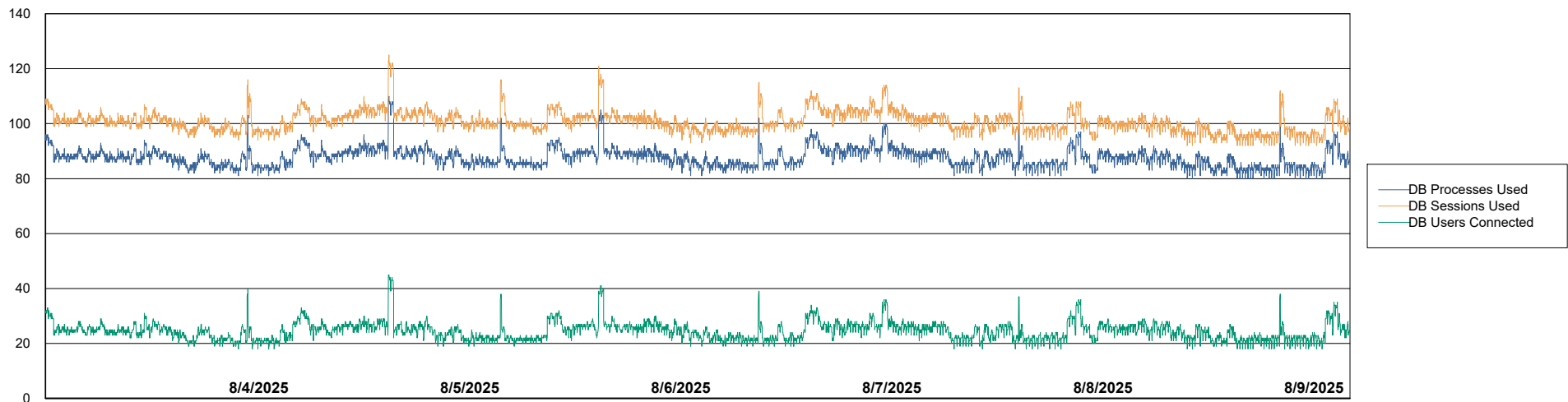
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/9/2025	64	100	36
8/8/2025	64	100	36
8/7/2025	64	100	36
8/6/2025	63	100	36
8/5/2025	64	100	36
8/4/2025	64	100	36
8/3/2025	64	100	36

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Database Performance NOA_PRD_NHSBI_ABS1

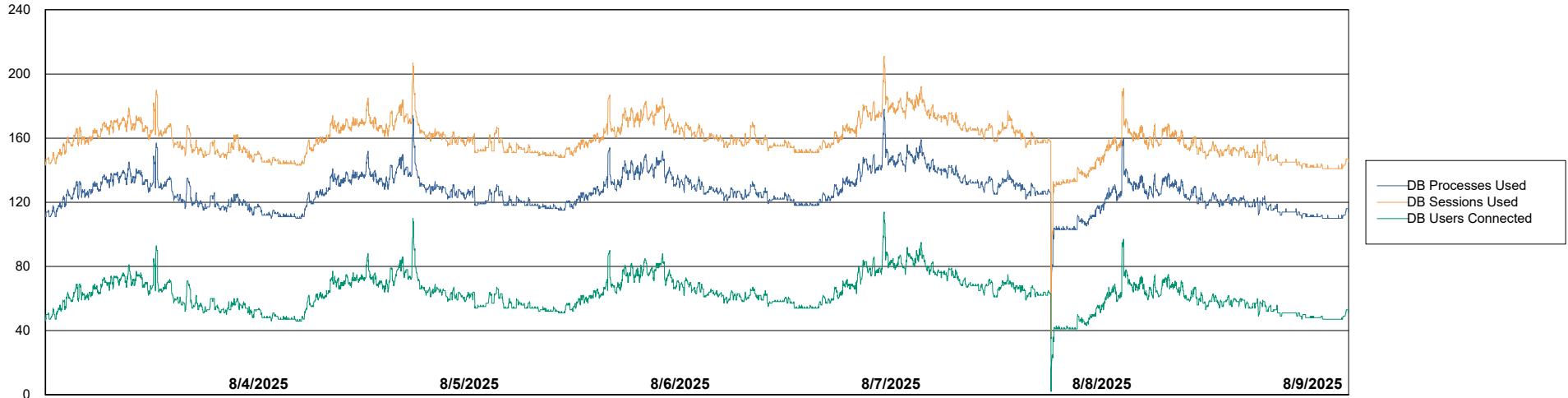


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Database Performance NOA_PRD_NovoABS01_ABS1



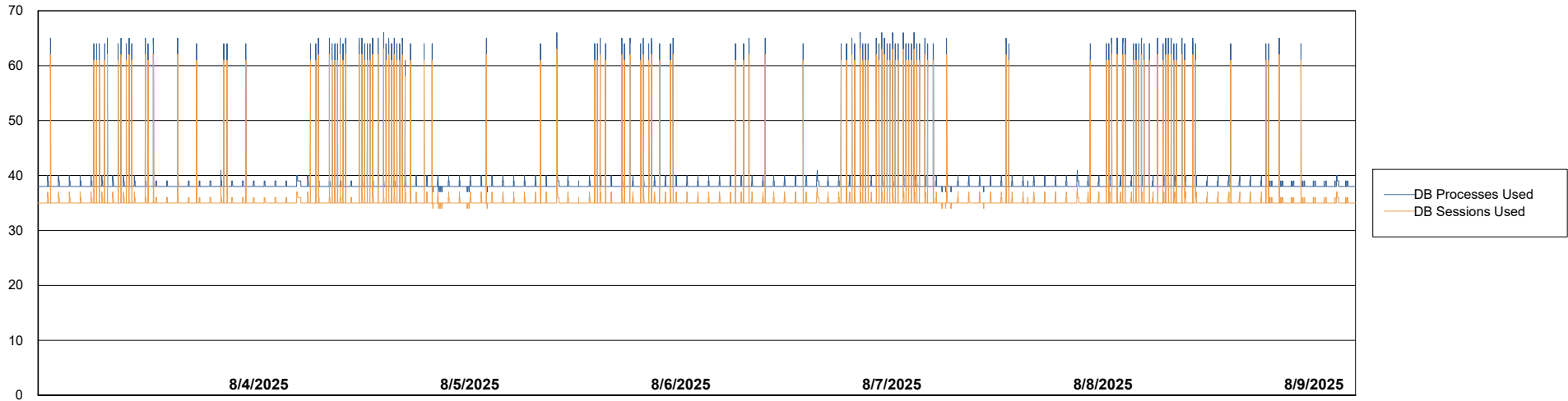
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Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300



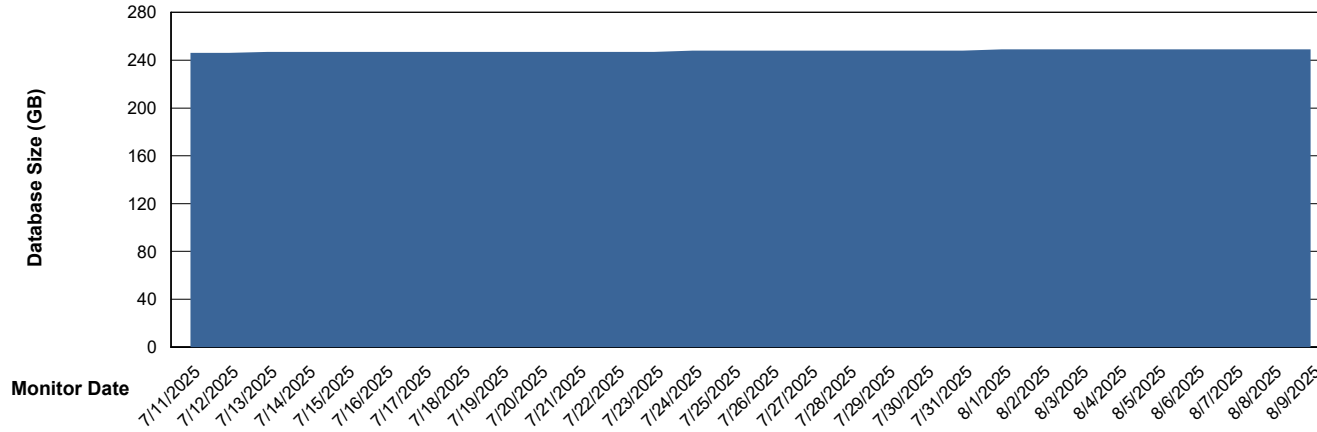
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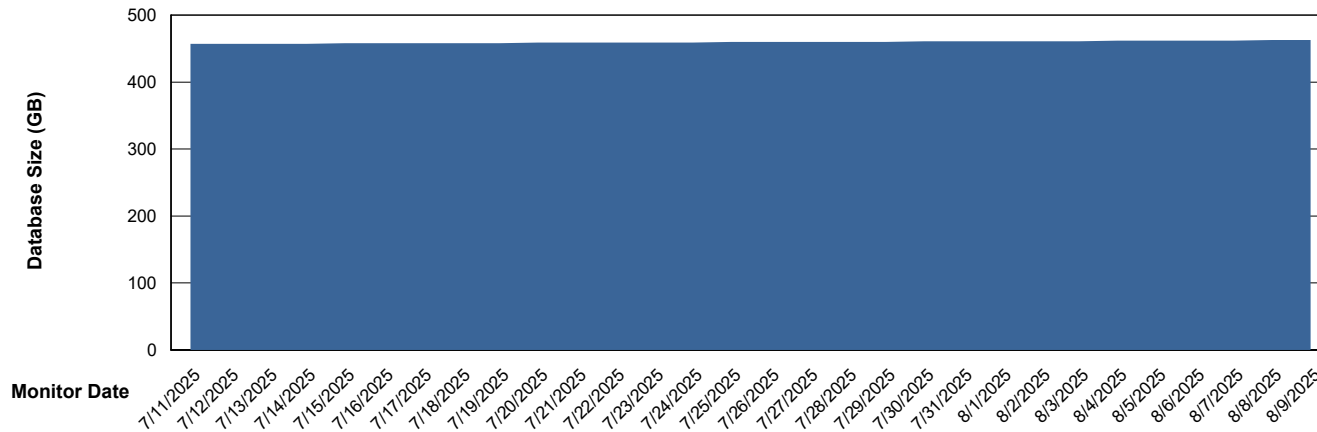
DATABASE SIZE NOA_PRD_NHSBI_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



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Customer NOA_Production (24/7)
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Database Tablespace NOA_PRD_NHSBI_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/9/2025	ABSDATA	158	126	20
	INDX	148	117	21
8/8/2025	ABSDATA	158	126	20
	INDX	148	117	21
8/7/2025	ABSDATA	158	126	20
	INDX	148	117	21
8/6/2025	ABSDATA	158	126	20
	INDX	148	117	21
8/5/2025	ABSDATA	158	126	20
	INDX	148	117	21
8/4/2025	ABSDATA	158	126	20
	INDX	148	116	21
8/3/2025	ABSDATA	158	126	20
	INDX	148	116	21

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Database Tablespace NOA_PRD_NovoABS01_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/9/2025	ABSDATA	195	161	17
	INDX	345	288	16
8/8/2025	ABSDATA	195	161	17
	INDX	345	288	16
8/7/2025	ABSDATA	195	161	17
	INDX	345	288	17
8/6/2025	ABSDATA	195	161	17
	INDX	345	288	17
8/5/2025	ABSDATA	195	161	17
	INDX	345	288	17
8/4/2025	ABSDATA	195	161	18
	INDX	345	287	17
8/3/2025	ABSDATA	195	161	18
	INDX	345	287	17

BI last ETL error for NOA_PRD_NHSBI_ABS1

Mon, 4-08-2025	None
Sun, 3-08-2025	None
Sat, 9-08-2025	None
Wed, 6-08-2025	None
Tue, 5-08-2025	None
Thu, 7-08-2025	None
Fri, 8-08-2025	None

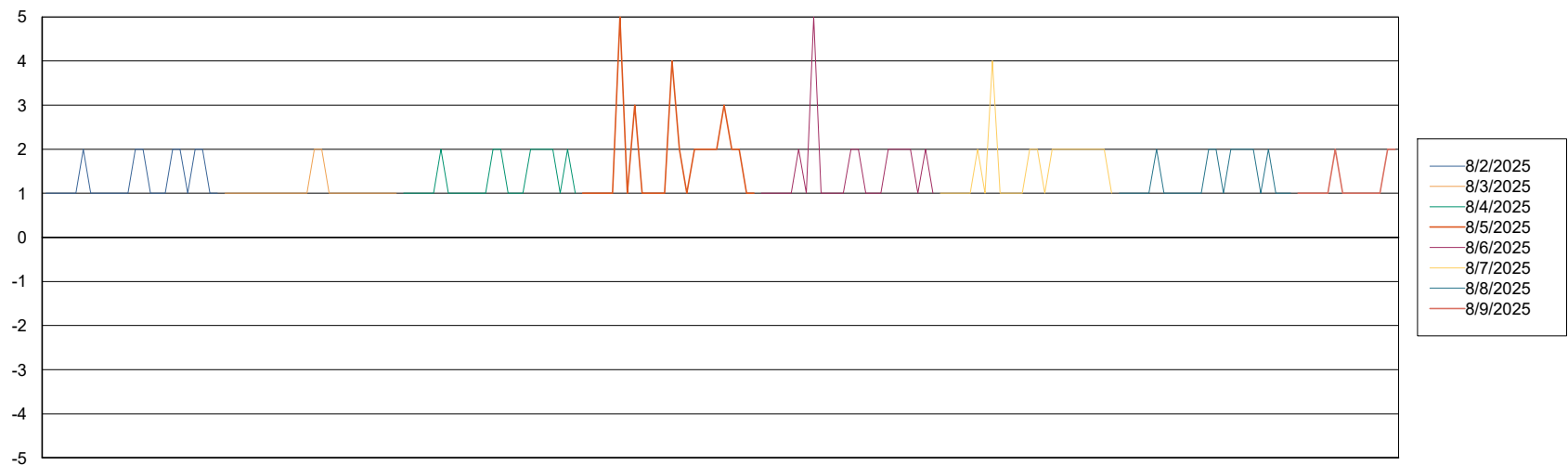
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Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



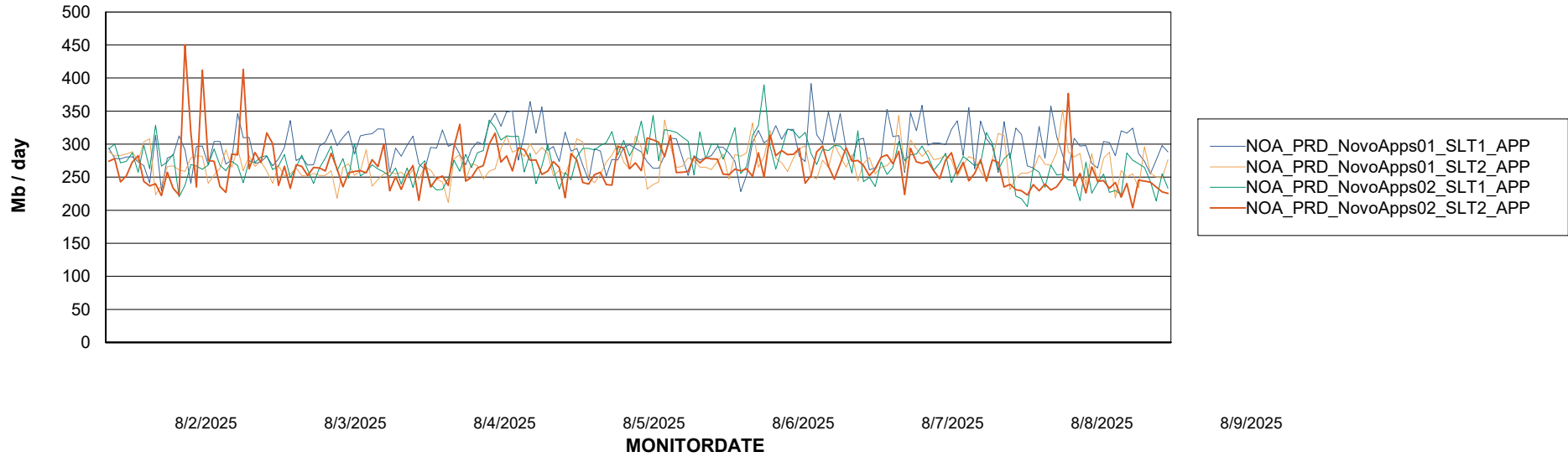
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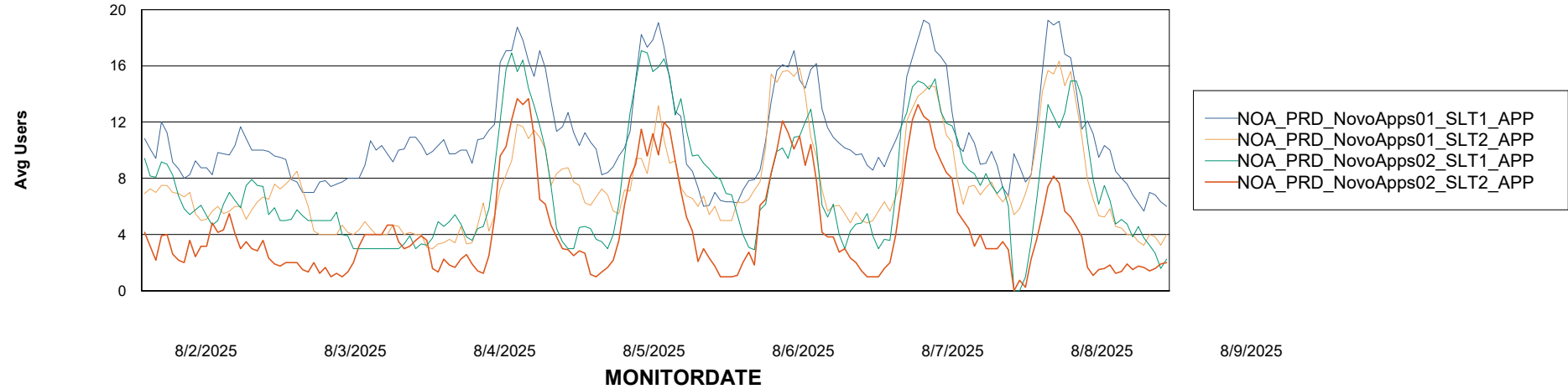


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



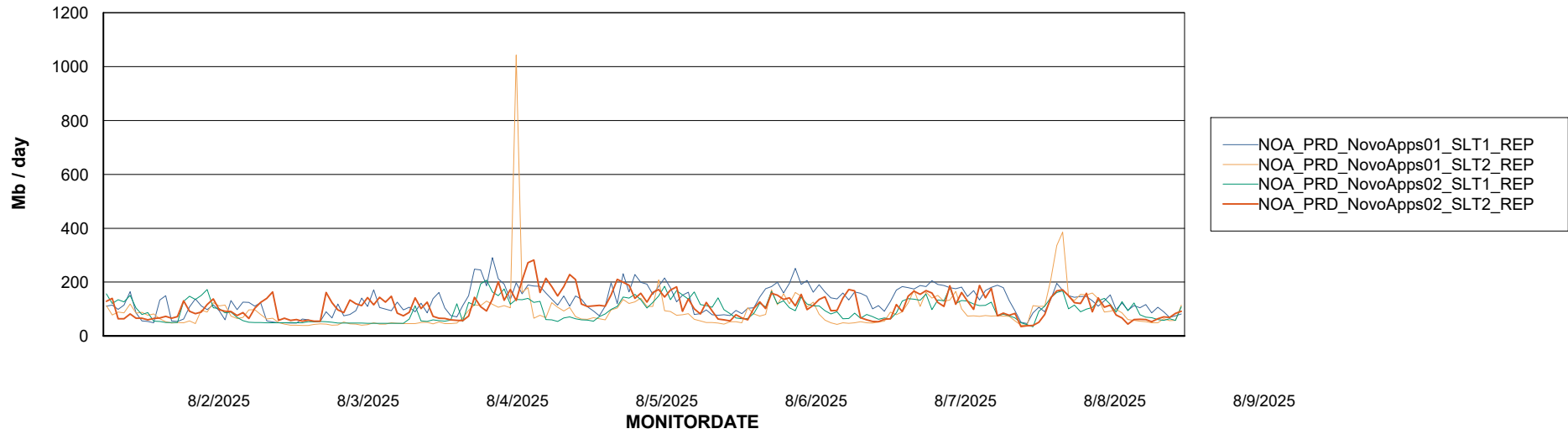
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



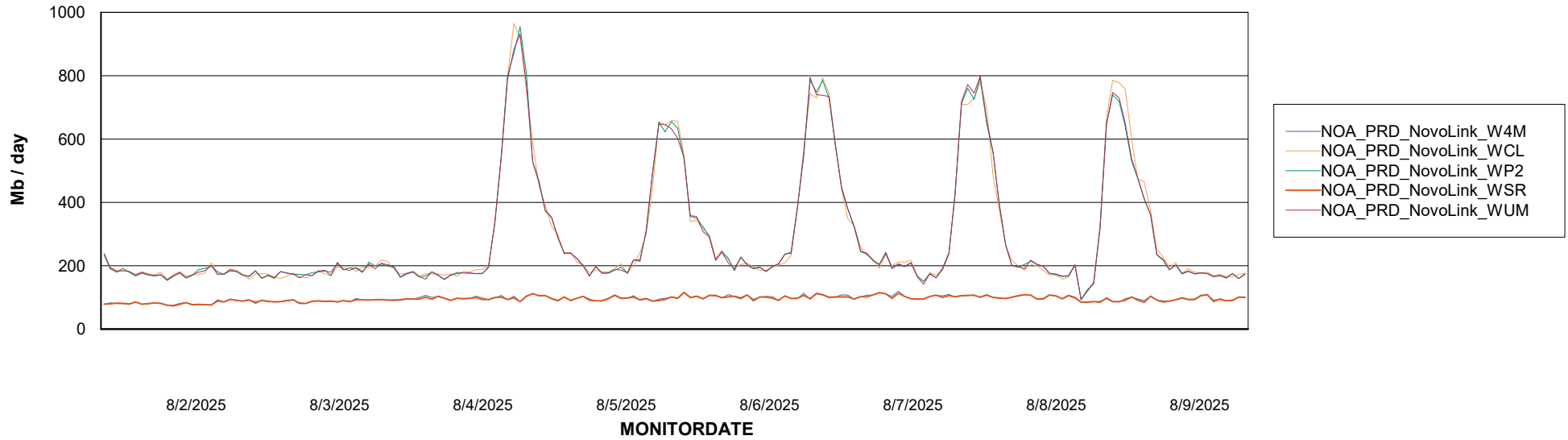
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

