

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Harddisk Usage JSG\_PRD\_BASHIR

|          | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 8/9/2025 | 27                        | 149                         | 110                        | 15                        | 900                         | 765                        |
| 8/8/2025 | 26                        | 149                         | 110                        | 16                        | 900                         | 758                        |
| 8/7/2025 | 26                        | 149                         | 110                        | 16                        | 900                         | 758                        |
| 8/6/2025 | 27                        | 149                         | 109                        | 16                        | 900                         | 758                        |
| 8/5/2025 | 27                        | 149                         | 109                        | 16                        | 900                         | 758                        |
| 8/4/2025 | 27                        | 149                         | 109                        | 16                        | 900                         | 758                        |
| 8/3/2025 | 27                        | 149                         | 109                        | 16                        | 900                         | 758                        |

Harddisk Usage JSG\_PRD\_CRUSHER

|          | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|----------|---------------------------|-----------------------------|----------------------------|
| 8/9/2025 | 51                        | 89                          | 44                         |
| 8/8/2025 | 51                        | 89                          | 44                         |
| 8/7/2025 | 51                        | 89                          | 44                         |
| 8/6/2025 | 51                        | 89                          | 44                         |
| 8/5/2025 | 51                        | 89                          | 44                         |
| 8/4/2025 | 51                        | 89                          | 44                         |
| 8/3/2025 | 51                        | 89                          | 44                         |

# Weekly SLA Customer Report

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## Harddisk Usage JSG\_PRD\_CYPHER

|          | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|----------|---------------------------|-----------------------------|----------------------------|
| 8/9/2025 | 58                        | 79                          | 33                         |
| 8/8/2025 | 58                        | 79                          | 33                         |
| 8/7/2025 | 58                        | 79                          | 33                         |
| 8/6/2025 | 58                        | 79                          | 33                         |
| 8/5/2025 | 58                        | 79                          | 33                         |
| 8/4/2025 | 58                        | 79                          | 33                         |
| 8/3/2025 | 58                        | 79                          | 33                         |

## Harddisk Usage JSG\_PRD\_GUINAN

|          | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|----------|---------------------------|-----------------------------|----------------------------|
| 8/9/2025 | 40                        | 79                          | 48                         |
| 8/8/2025 | 40                        | 79                          | 48                         |
| 8/7/2025 | 40                        | 79                          | 48                         |
| 8/6/2025 | 39                        | 79                          | 48                         |
| 8/5/2025 | 40                        | 79                          | 48                         |
| 8/4/2025 | 40                        | 79                          | 48                         |
| 8/3/2025 | 40                        | 79                          | 48                         |

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## Harddisk Usage JSG\_PRD\_LAFORGE

|          | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|----------|---------------------------|-----------------------------|----------------------------|
| 8/9/2025 | 33                        | 149                         | 100                        |
| 8/8/2025 | 33                        | 149                         | 100                        |
| 8/7/2025 | 33                        | 149                         | 100                        |
| 8/6/2025 | 33                        | 149                         | 100                        |
| 8/5/2025 | 33                        | 149                         | 100                        |
| 8/4/2025 | 33                        | 149                         | 100                        |
| 8/3/2025 | 33                        | 149                         | 100                        |

## Harddisk Usage JSG\_PRD\_PICARD

|          | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 8/9/2025 | 34                        | 149                         | 99                         | 22                        | 1,997                       | 1,550                      |
| 8/8/2025 | 34                        | 149                         | 99                         | 22                        | 1,997                       | 1,551                      |
| 8/7/2025 | 34                        | 149                         | 99                         | 22                        | 1,997                       | 1,551                      |
| 8/6/2025 | 34                        | 149                         | 99                         | 22                        | 1,997                       | 1,551                      |
| 8/5/2025 | 34                        | 149                         | 99                         | 22                        | 1,997                       | 1,552                      |
| 8/4/2025 | 34                        | 149                         | 99                         | 22                        | 1,997                       | 1,552                      |
| 8/3/2025 | 34                        | 149                         | 99                         | 22                        | 1,997                       | 1,552                      |

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## Harddisk Usage JSG\_PRD\_RIKER

|          | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 8/9/2025 | 56                        | 199                         | 88                         | 22                        | 1,997                       | 1,556                      | 68                        | 500                         | 159                        |
| 8/8/2025 | 56                        | 199                         | 88                         | 22                        | 1,997                       | 1,556                      | 72                        | 500                         | 141                        |
| 8/7/2025 | 56                        | 199                         | 88                         | 22                        | 1,997                       | 1,556                      | 72                        | 500                         | 142                        |
| 8/6/2025 | 56                        | 199                         | 88                         | 22                        | 1,997                       | 1,561                      | 72                        | 500                         | 142                        |
| 8/5/2025 | 56                        | 199                         | 88                         | 22                        | 1,997                       | 1,561                      | 72                        | 500                         | 142                        |
| 8/4/2025 | 56                        | 199                         | 88                         | 22                        | 1,997                       | 1,561                      | 72                        | 500                         | 142                        |
| 8/3/2025 | 56                        | 199                         | 88                         | 22                        | 1,997                       | 1,561                      | 74                        | 500                         | 131                        |

## Harddisk Usage JSG\_PRD\_TEBOK

|          | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|----------|---------------------------|-----------------------------|----------------------------|
| 8/9/2025 | 64                        | 79                          | 29                         |
| 8/8/2025 | 64                        | 79                          | 29                         |
| 8/7/2025 | 64                        | 79                          | 29                         |
| 8/6/2025 | 64                        | 79                          | 29                         |
| 8/5/2025 | 64                        | 79                          | 29                         |
| 8/4/2025 | 64                        | 79                          | 29                         |
| 8/3/2025 | 64                        | 79                          | 29                         |

# Weekly SLA Customer Report

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## Harddisk Usage JSG\_PRD\_TOMALAK

|          | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|----------|---------------------------|-----------------------------|----------------------------|
| 8/9/2025 | 55                        | 79                          | 35                         |
| 8/8/2025 | 55                        | 79                          | 35                         |
| 8/7/2025 | 55                        | 79                          | 35                         |
| 8/6/2025 | 55                        | 79                          | 35                         |
| 8/5/2025 | 55                        | 79                          | 35                         |
| 8/4/2025 | 55                        | 79                          | 35                         |
| 8/3/2025 | 55                        | 79                          | 35                         |

## Harddisk Usage JSG\_PRD\_TROI

|          | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|----------|---------------------------|-----------------------------|----------------------------|
| 8/9/2025 | 30                        | 149                         | 105                        |
| 8/8/2025 | 30                        | 149                         | 105                        |
| 8/7/2025 | 30                        | 149                         | 105                        |
| 8/6/2025 | 30                        | 149                         | 105                        |
| 8/5/2025 | 30                        | 149                         | 104                        |
| 8/4/2025 | 30                        | 149                         | 104                        |
| 8/3/2025 | 30                        | 149                         | 104                        |

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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Harddisk Usage JSG\_PRD\_WORF

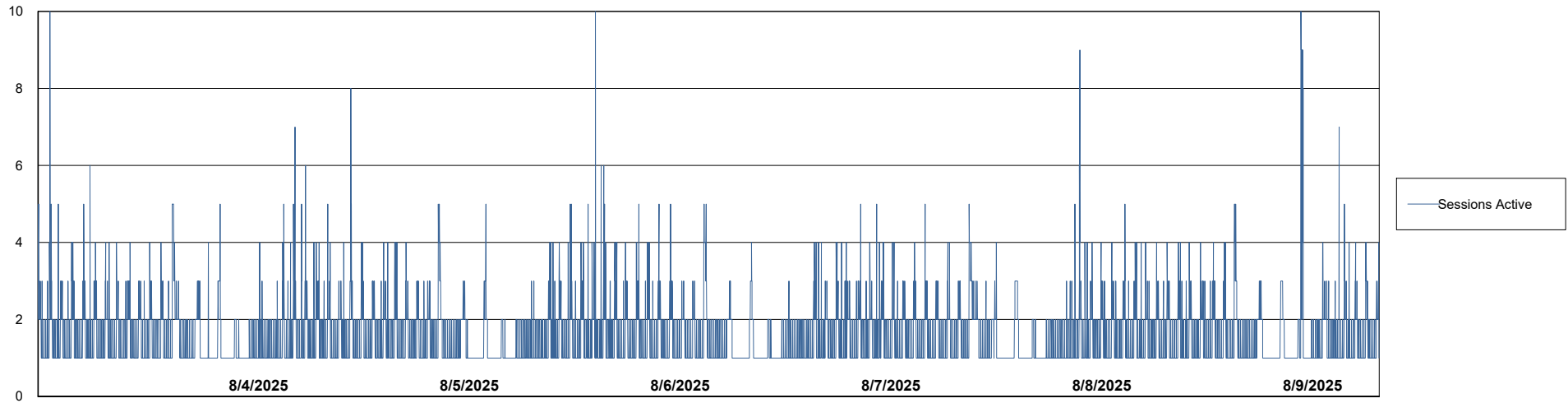
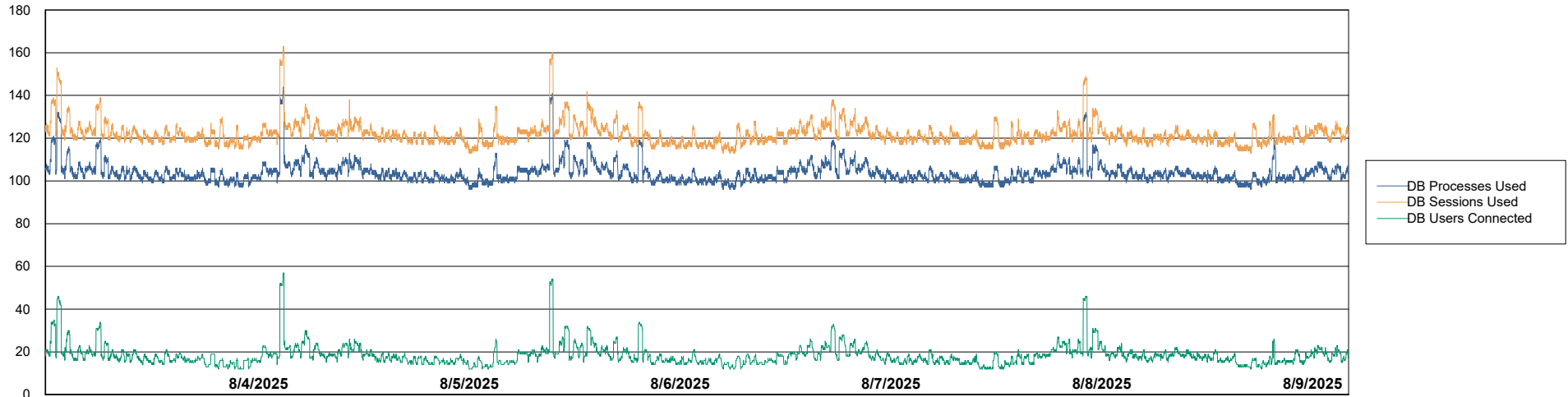
|          | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|----------|---------------------------|-----------------------------|----------------------------|
| 8/9/2025 | 47                        | 149                         | 79                         |
| 8/8/2025 | 47                        | 149                         | 79                         |
| 8/7/2025 | 47                        | 149                         | 79                         |
| 8/6/2025 | 47                        | 149                         | 79                         |
| 8/5/2025 | 47                        | 149                         | 79                         |
| 8/4/2025 | 47                        | 149                         | 79                         |
| 8/3/2025 | 47                        | 149                         | 79                         |

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Performance JSG\_PRD\_BASHIR\_DB\_ABS1



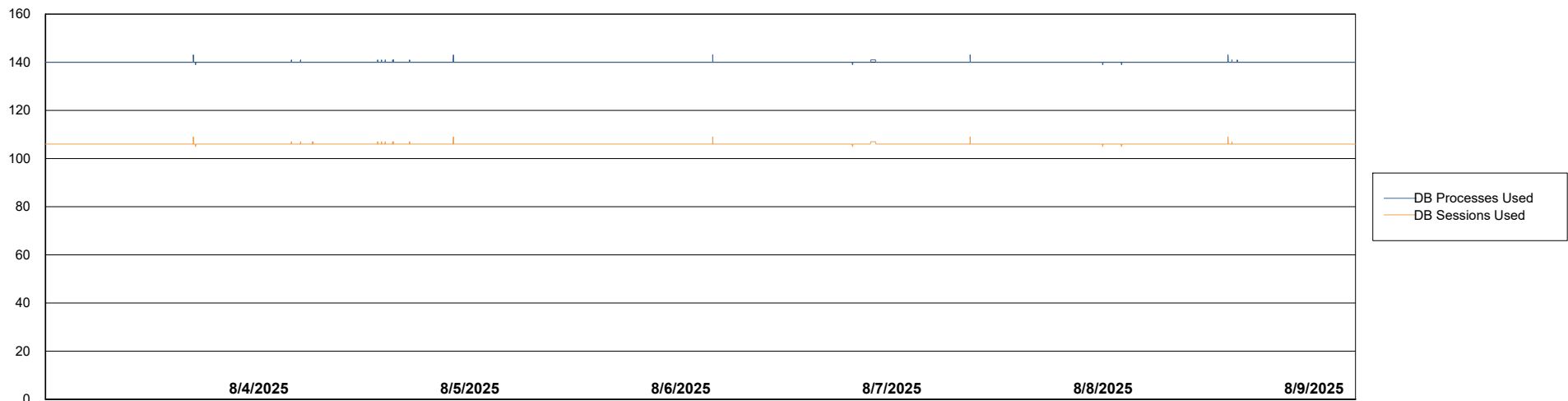
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Performance JSG\_PRD\_PICARD\_DB\_ABS1

DB Processes Max 1,000  
DB Processes Max 4  
DB Processes Max 0

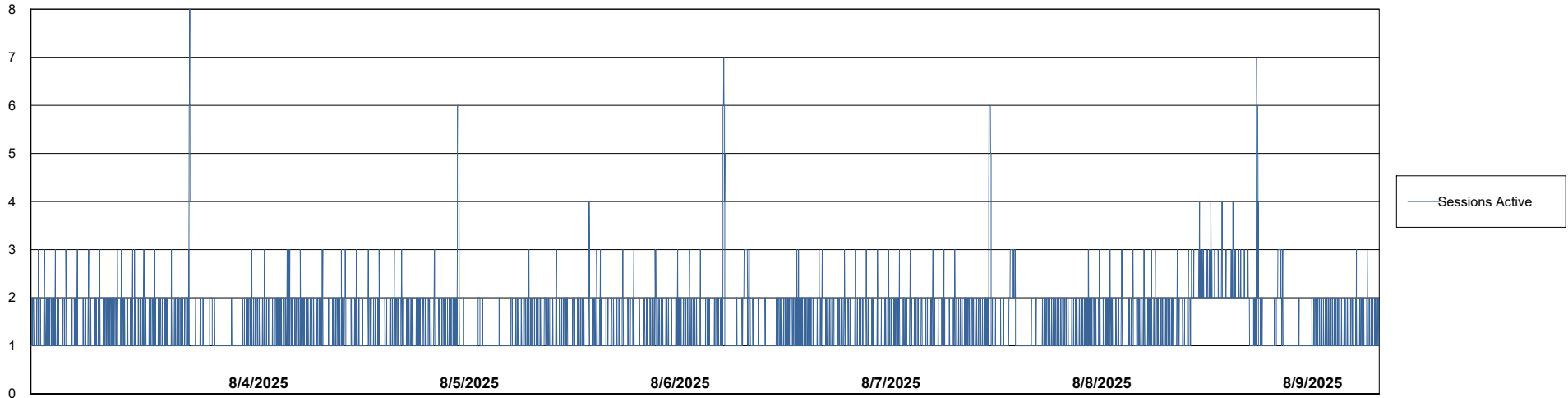
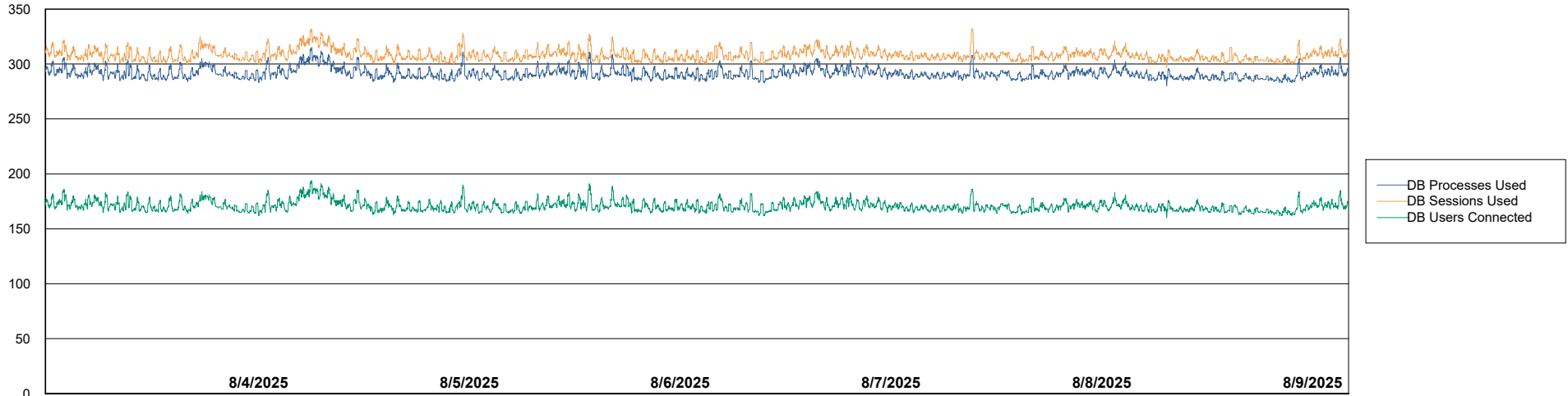


# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Performance JSG\_PRD\_RIKER\_DB\_HSBABS1



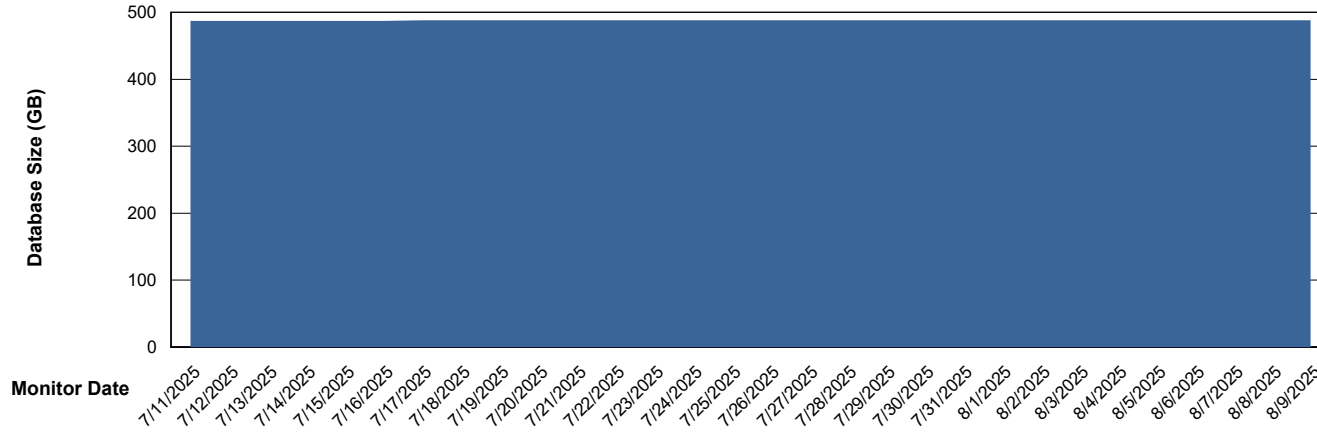
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



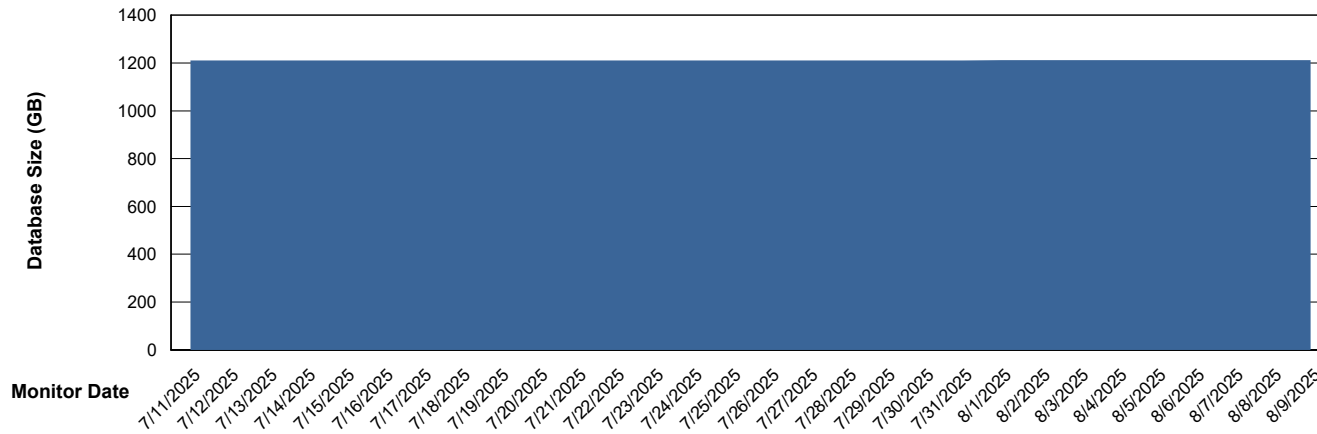
DATABASE SIZE JSG\_PRD\_BASHIR\_DB\_ABS1

### Database growth over last month



DATABASE SIZE JSG\_PRD\_RIKER\_DB\_HSBABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Database Tablespace JSG\_PRD\_BASHIR\_DB\_ABS1

| Date     | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|----------|-----------------|---------------|---------------|-----------------|
| 8/9/2025 | ABSDATA         | 245           | 207           | 15              |
|          | INDX            | 333           | 276           | 17              |
| 8/8/2025 | ABSDATA         | 245           | 207           | 15              |
|          | INDX            | 333           | 276           | 17              |
| 8/7/2025 | ABSDATA         | 245           | 207           | 15              |
|          | INDX            | 333           | 276           | 17              |
| 8/6/2025 | ABSDATA         | 245           | 207           | 15              |
|          | INDX            | 333           | 276           | 17              |
| 8/5/2025 | ABSDATA         | 245           | 207           | 15              |
|          | INDX            | 333           | 276           | 17              |
| 8/4/2025 | ABSDATA         | 245           | 207           | 15              |
|          | INDX            | 333           | 276           | 17              |
| 8/3/2025 | ABSDATA         | 245           | 207           | 15              |
|          | INDX            | 333           | 276           | 17              |

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Database Tablespace JSG\_PRD\_RIKER\_DB\_HSBABS1

| Date     | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|----------|-----------------|---------------|---------------|-----------------|
| 8/9/2025 | ABSDATA         | 1,376         | 1,135         | 18              |
|          | INDX            | 69            | 56            | 18              |
| 8/8/2025 | ABSDATA         | 1,376         | 1,135         | 18              |
|          | INDX            | 69            | 56            | 18              |
| 8/7/2025 | ABSDATA         | 1,376         | 1,135         | 18              |
|          | INDX            | 69            | 56            | 18              |
| 8/6/2025 | ABSDATA         | 1,376         | 1,135         | 18              |
|          | INDX            | 69            | 56            | 18              |
| 8/5/2025 | ABSDATA         | 1,376         | 1,135         | 18              |
|          | INDX            | 69            | 56            | 18              |
| 8/4/2025 | ABSDATA         | 1,376         | 1,135         | 18              |
|          | INDX            | 69            | 56            | 18              |
| 8/3/2025 | ABSDATA         | 1,376         | 1,135         | 18              |
|          | INDX            | 69            | 56            | 18              |

BI Status and last ETL error for JSG\_PRD\_BASHIR\_DB\_ABS1

|                                     | Mon 4/8/2025 | Tue 5/8/2025 | Wed 6/8/2025 | Thu 7/8/2025 | Fri 8/8/2025 | Sat 9/8/2025 |
|-------------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|
| <b>ABS DataWarehouse ETL Health</b> | OK           | OK           | OK           | OK           | OK           | OK           |
| <b>ABS DWHStaging ETL Health</b>    | OK           | OK           | OK           | OK           | OK           | OK           |

# Weekly SLA Customer Report

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| BI last ETL error for | JSG_PRD_BASHIR_DB_ABS1 |
|-----------------------|------------------------|
|-----------------------|------------------------|

|                |      |
|----------------|------|
| Thu, 7-08-2025 | None |
| Sat, 9-08-2025 | None |
| Wed, 6-08-2025 | None |
| Fri, 8-08-2025 | None |
| Sun, 3-08-2025 | None |
| Sat, 9-08-2025 | None |
| Wed, 6-08-2025 | None |
| Sun, 3-08-2025 | None |
| Tue, 5-08-2025 | None |
| Mon, 4-08-2025 | None |
| Mon, 4-08-2025 | None |
| Tue, 5-08-2025 | None |
| Thu, 7-08-2025 | None |
| Fri, 8-08-2025 | None |

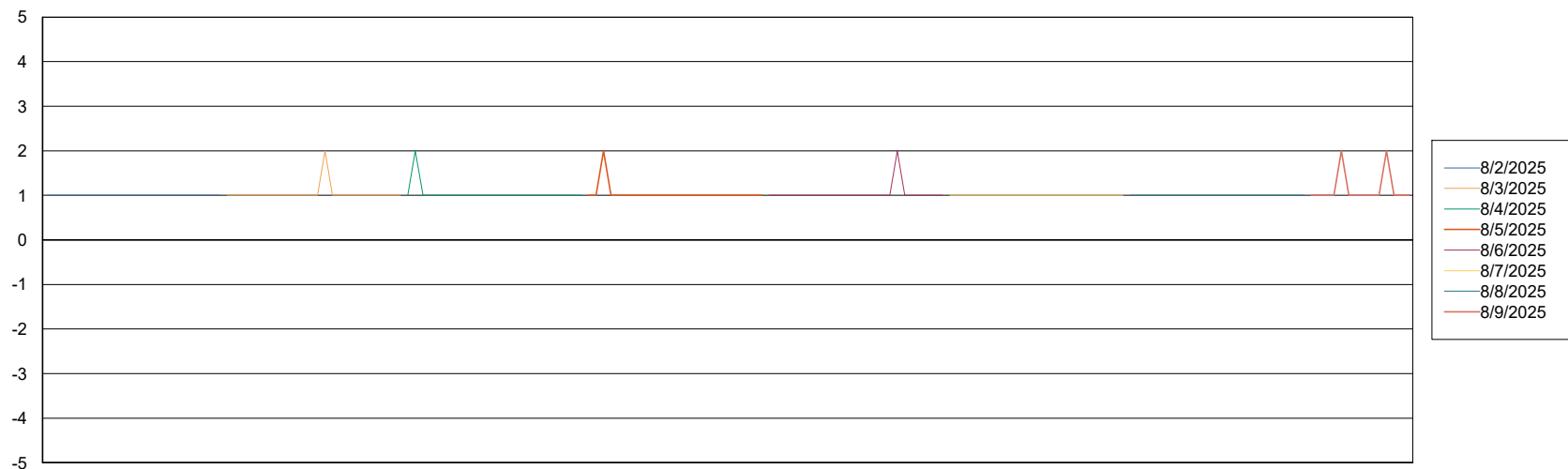
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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Standby Database Health JSG\_Production (24/7)

### Recovery lag for last 7 days



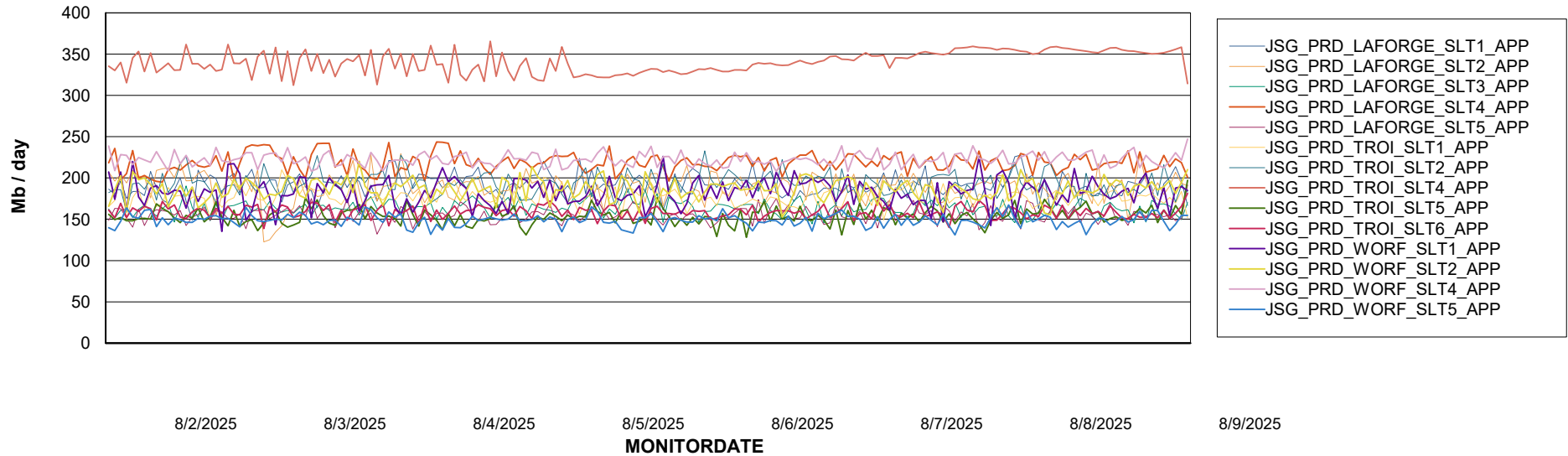
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102

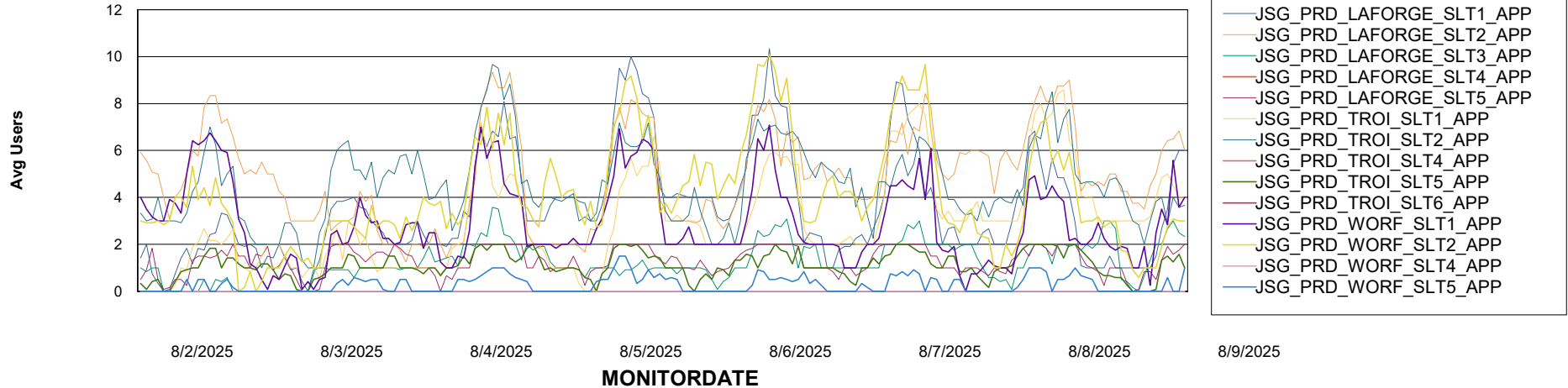


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



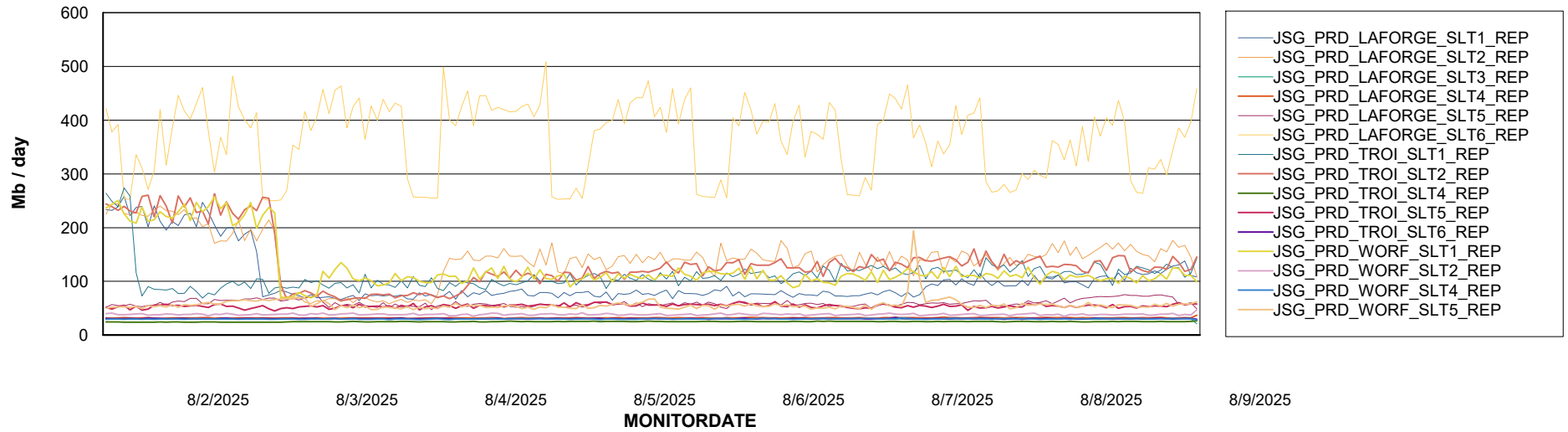
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



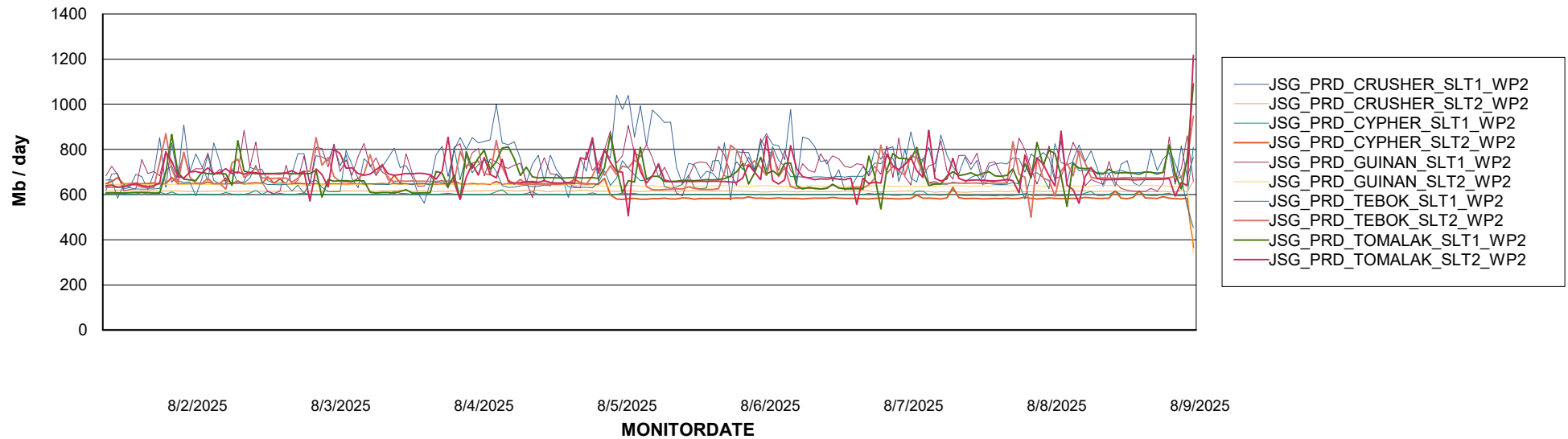
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## ABSSolute Web Component Services

### Avg memory used per ABS Web component

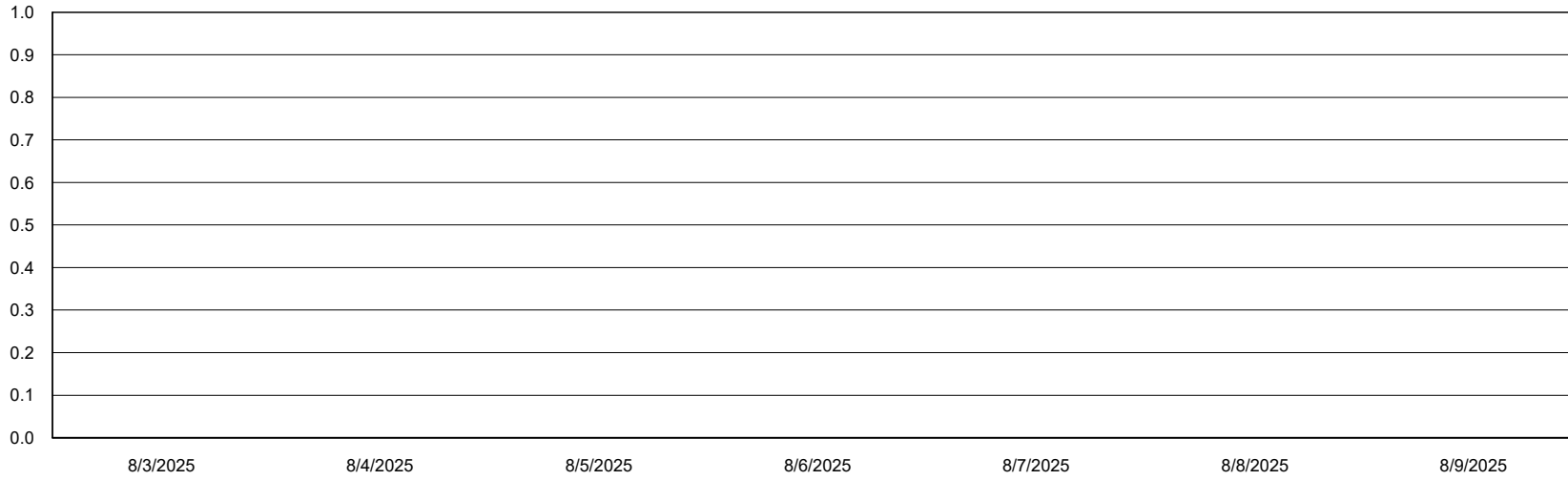


# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Disaster per ABS component



- JSG\_PRD\_CRUSHER\_SLT1\_WP2
- JSG\_PRD\_CRUSHER\_SLT2\_WP2
- JSG\_PRD\_CYPHER\_SLT1\_WP2
- JSG\_PRD\_CYPHER\_SLT2\_WP2
- JSG\_PRD\_GUNAN\_SLT1\_WP2
- JSG\_PRD\_GUNAN\_SLT2\_WP2
- JSG\_PRD\_LAFORGE\_SLT1\_APP
- JSG\_PRD\_LAFORGE\_SLT1\_REP
- JSG\_PRD\_LAFORGE\_SLT2\_APP
- JSG\_PRD\_LAFORGE\_SLT2\_REP
- JSG\_PRD\_LAFORGE\_SLT3\_APP
- JSG\_PRD\_LAFORGE\_SLT3\_REP
- JSG\_PRD\_LAFORGE\_SLT4\_APP
- JSG\_PRD\_LAFORGE\_SLT4\_REP
- JSG\_PRD\_LAFORGE\_SLT5\_APP
- JSG\_PRD\_LAFORGE\_SLT5\_REP
- JSG\_PRD\_LAFORGE\_SLT6\_APP
- JSG\_PRD\_LAFORGE\_SLT6\_REP
- JSG\_PRD\_TEBOK\_SLT1\_WP2
- JSG\_PRD\_TEBOK\_SLT2\_WP2
- JSG\_PRD\_TOMALAK\_SLT1\_WP2
- JSG\_PRD\_TOMALAK\_SLT2\_WP2
- JSG\_PRD\_TROI\_SLT1\_APP
- JSG\_PRD\_TROI\_SLT1\_REP
- JSG\_PRD\_TROI\_SLT2\_APP
- JSG\_PRD\_TROI\_SLT2\_REP
- JSG\_PRD\_TROI\_SLT4\_APP
- JSG\_PRD\_TROI\_SLT4\_REP
- JSG\_PRD\_TROI\_SLT5\_APP
- JSG\_PRD\_TROI\_SLT5\_REP
- JSG\_PRD\_TROI\_SLT6\_APP
- JSG\_PRD\_TROI\_SLT6\_REP
- JSG\_PRD\_WORF\_SLT1\_APP
- JSG\_PRD\_WORF\_SLT1\_REP
- JSG\_PRD\_WORF\_SLT2\_APP
- JSG\_PRD\_WORF\_SLT2\_REP
- JSG\_PRD\_WORF\_SLT4\_APP
- JSG\_PRD\_WORF\_SLT4\_REP
- JSG\_PRD\_WORF\_SLT5\_APP
- JSG\_PRD\_WORF\_SLT5\_REP