

Weekly SLA Customer Report

Customer GLG_Production
Database ID 221



Harddisk Usage GLG_PRD_GLGSPABSAI001

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 8/9/2025 | 38 | 105 | 65 | 37 | 350 | 219 | 79 | 300 | 62 |
| 8/8/2025 | 38 | 105 | 65 | 38 | 350 | 218 | 78 | 300 | 66 |
| 8/7/2025 | 38 | 105 | 65 | 38 | 350 | 219 | 78 | 300 | 66 |
| 8/6/2025 | 38 | 105 | 65 | 38 | 350 | 219 | 78 | 300 | 66 |
| 8/5/2025 | 38 | 105 | 65 | 38 | 350 | 218 | 77 | 300 | 69 |
| 8/4/2025 | 38 | 105 | 65 | 38 | 350 | 219 | 77 | 300 | 69 |
| 8/3/2025 | 38 | 105 | 64 | 38 | 350 | 218 | 77 | 300 | 68 |

Harddisk Usage GLG_PRD_GLGSPABSB12

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 8/9/2025 | 44 | 150 | 83 | 41 | 350 | 207 |
| 8/8/2025 | 44 | 150 | 83 | 41 | 350 | 208 |
| 8/7/2025 | 44 | 150 | 83 | 41 | 350 | 207 |
| 8/6/2025 | 44 | 150 | 83 | 41 | 350 | 208 |
| 8/5/2025 | 45 | 150 | 83 | 41 | 350 | 206 |
| 8/4/2025 | 45 | 150 | 83 | 41 | 350 | 206 |
| 8/3/2025 | 45 | 150 | 83 | 41 | 350 | 208 |

Weekly SLA Customer Report

Customer GLG_Production
 Database ID 221



Harddisk Usage GLG_PRD_GLGSSABSAIO01

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 8/9/2025 | 26 | 90 | 66 | 22 | 600 | 465 | 93 | 300 | 20 |
| 8/8/2025 | 26 | 90 | 66 | 23 | 600 | 462 | 93 | 300 | 21 |
| 8/7/2025 | 26 | 90 | 67 | 24 | 600 | 458 | 93 | 300 | 22 |
| 8/6/2025 | 26 | 90 | 66 | 24 | 600 | 453 | 93 | 300 | 22 |
| 8/5/2025 | 26 | 90 | 66 | 25 | 600 | 449 | 91 | 300 | 26 |
| 8/4/2025 | 26 | 90 | 66 | 26 | 600 | 443 | 91 | 300 | 28 |
| 8/3/2025 | 26 | 90 | 66 | 26 | 600 | 445 | 89 | 300 | 33 |

Harddisk Usage GLG_PRD_GLGSSABSWEB01

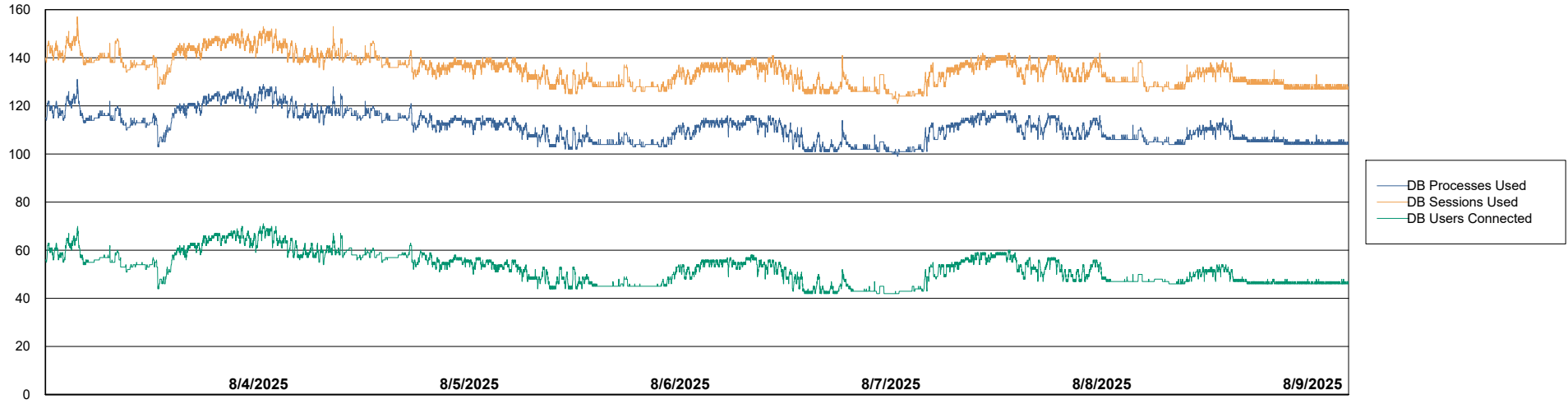
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|----------|---------------------------|-----------------------------|----------------------------|
| 8/9/2025 | 20 | 70 | 55 |
| 8/8/2025 | 21 | 70 | 55 |
| 8/7/2025 | 21 | 70 | 55 |
| 8/6/2025 | 21 | 70 | 55 |
| 8/5/2025 | 21 | 70 | 55 |
| 8/4/2025 | 21 | 70 | 55 |
| 8/3/2025 | 21 | 70 | 55 |

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Database Performance GLG_PRD_GLGSPABSAIO01_ABS1

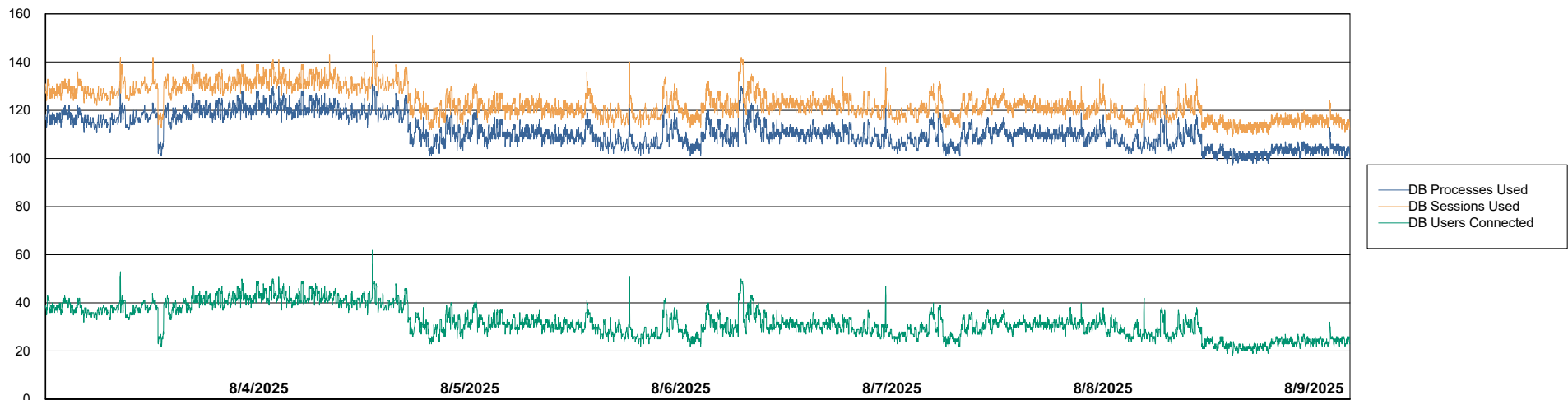


Weekly SLA Customer Report

Customer GLG_Production
Database ID 221



Database Performance GLG_PRD_GLGSPABSBI2_ABS1



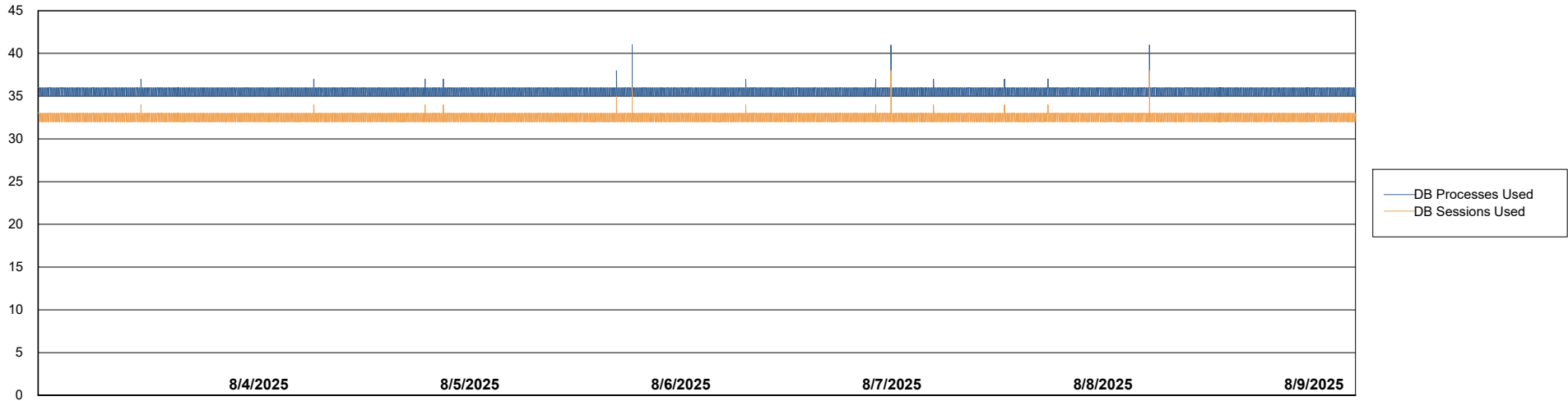
Weekly SLA Customer Report

Customer GLG_Production
Database ID 221



Database Performance GLG_PRD_GLGSSABSAIO01_HSBABS1

DB Processes Max 1,000



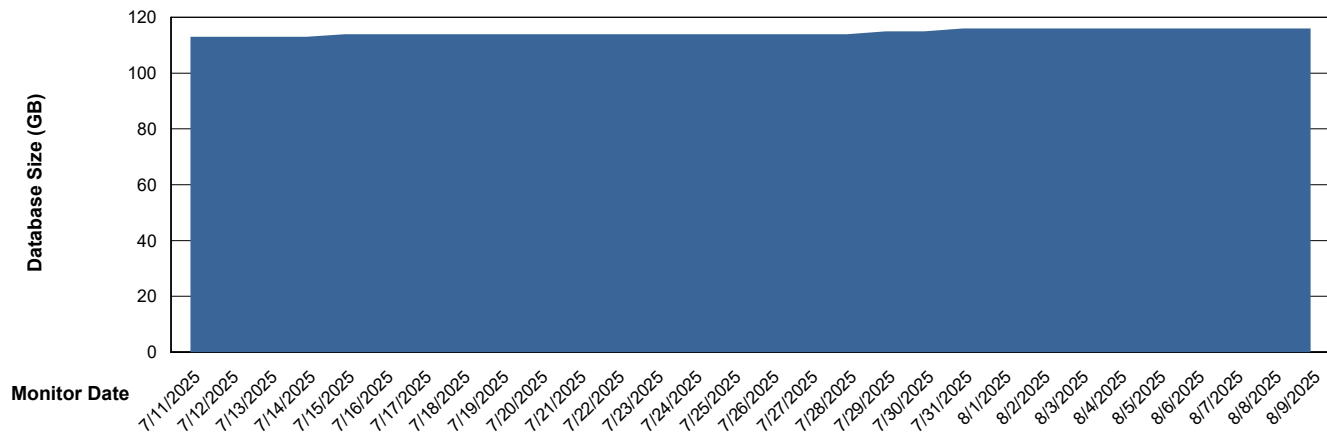
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Customer GLG_Production
Database ID 221



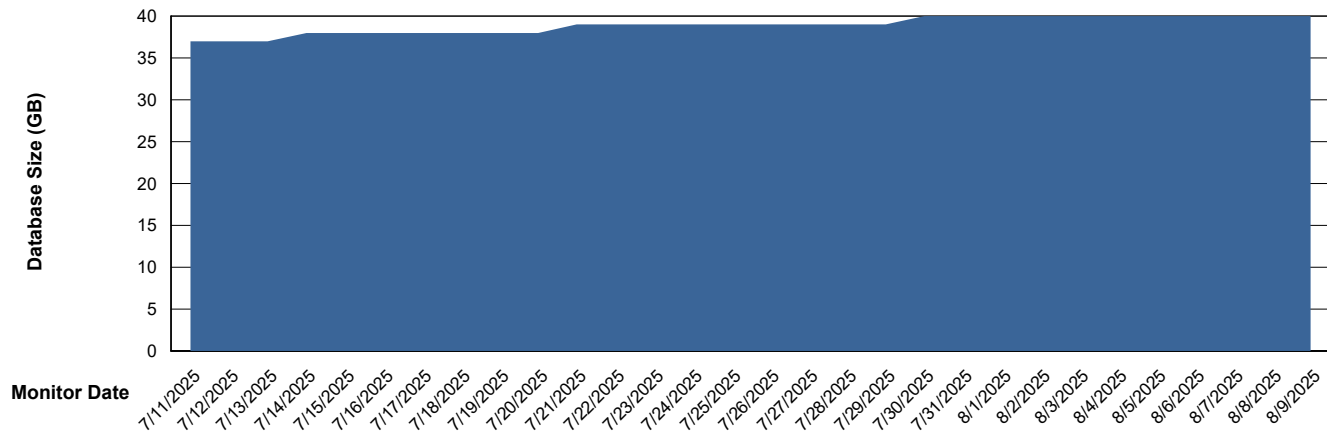
DATABASE SIZE GLG_PRD_GLGSPABSAIO01_ABS1

Database growth over last month



DATABASE SIZE GLG_PRD_GLGSPABSBI2_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer GLG_Production
Database ID 221



Database Tablespace GLG_PRD_GLGSPABSAIO01_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|----------|-----------------|---------------|---------------|-----------------|
| 8/9/2025 | ABSDATA | 102 | 83 | 19 |
| | INDX | 32 | 21 | 34 |
| 8/8/2025 | ABSDATA | 102 | 83 | 19 |
| | INDX | 32 | 21 | 34 |
| 8/7/2025 | ABSDATA | 102 | 83 | 19 |
| | INDX | 32 | 21 | 34 |
| 8/6/2025 | ABSDATA | 102 | 83 | 19 |
| | INDX | 32 | 21 | 34 |
| 8/5/2025 | ABSDATA | 102 | 83 | 19 |
| | INDX | 32 | 21 | 34 |
| 8/4/2025 | ABSDATA | 102 | 83 | 19 |
| | INDX | 32 | 21 | 34 |
| 8/3/2025 | ABSDATA | 102 | 83 | 19 |
| | INDX | 32 | 21 | 34 |

Weekly SLA Customer Report

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Database Tablespace GLG_PRD_GLGSPABSBI2_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|----------|-----------------|---------------|---------------|-----------------|
| 8/9/2025 | ABSDATA | 55 | 20 | 64 |
| | INDX | 54 | 11 | 79 |
| 8/8/2025 | ABSDATA | 55 | 20 | 64 |
| | INDX | 54 | 11 | 79 |
| 8/7/2025 | ABSDATA | 55 | 20 | 64 |
| | INDX | 54 | 11 | 79 |
| 8/6/2025 | ABSDATA | 55 | 20 | 64 |
| | INDX | 54 | 11 | 79 |
| 8/5/2025 | ABSDATA | 55 | 20 | 64 |
| | INDX | 54 | 11 | 79 |
| 8/4/2025 | ABSDATA | 55 | 20 | 64 |
| | INDX | 54 | 11 | 79 |
| 8/3/2025 | ABSDATA | 55 | 20 | 64 |
| | INDX | 54 | 11 | 79 |

BI last ETL error for GLG_PRD_GLGSPABSBI2_ABS1

| | |
|----------------|------|
| Tue, 5-08-2025 | None |
| Fri, 8-08-2025 | None |
| Sun, 3-08-2025 | None |
| Wed, 6-08-2025 | None |
| Thu, 7-08-2025 | None |
| Mon, 4-08-2025 | None |
| Sat, 9-08-2025 | None |

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Standby Database Health GLG_Production

Recovery lag for last 7 days



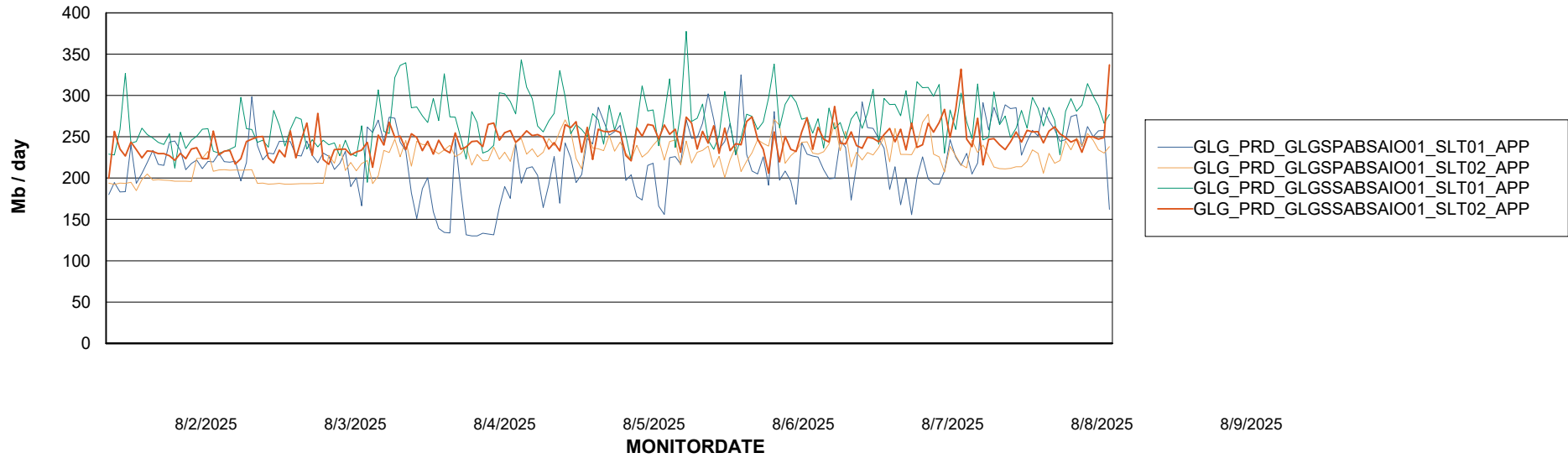
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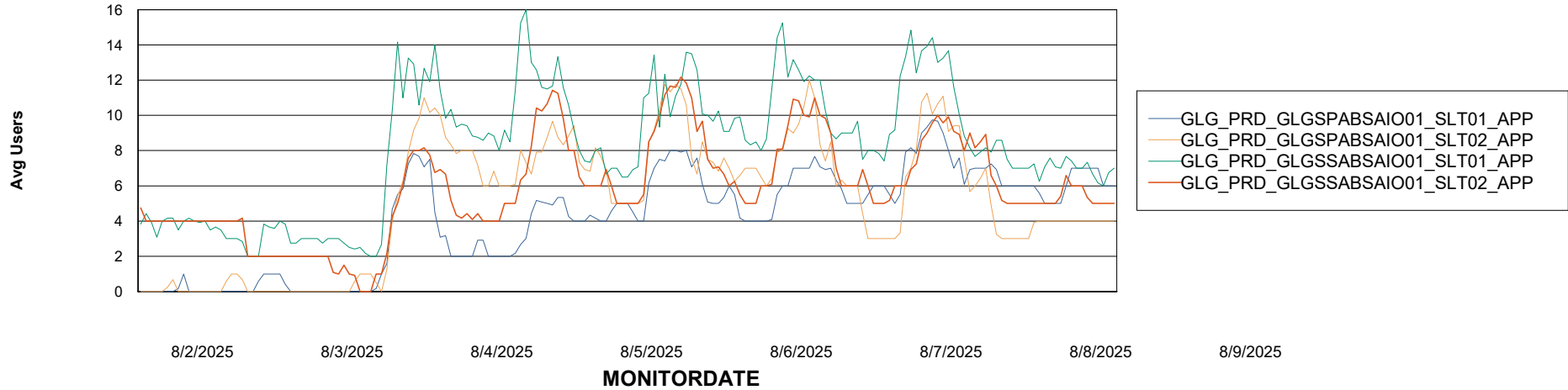


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



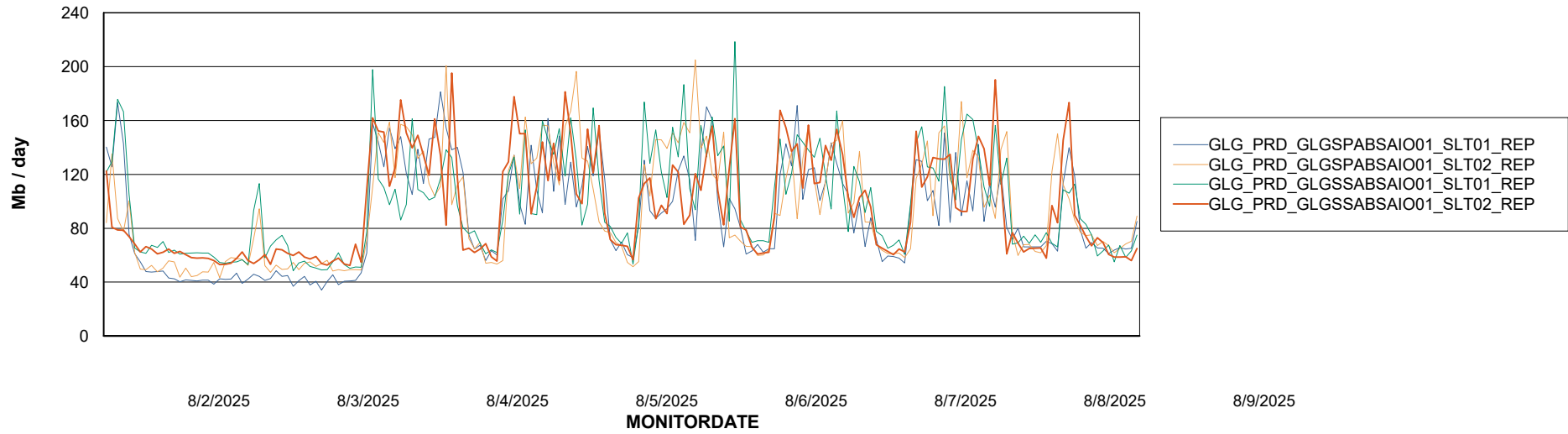
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



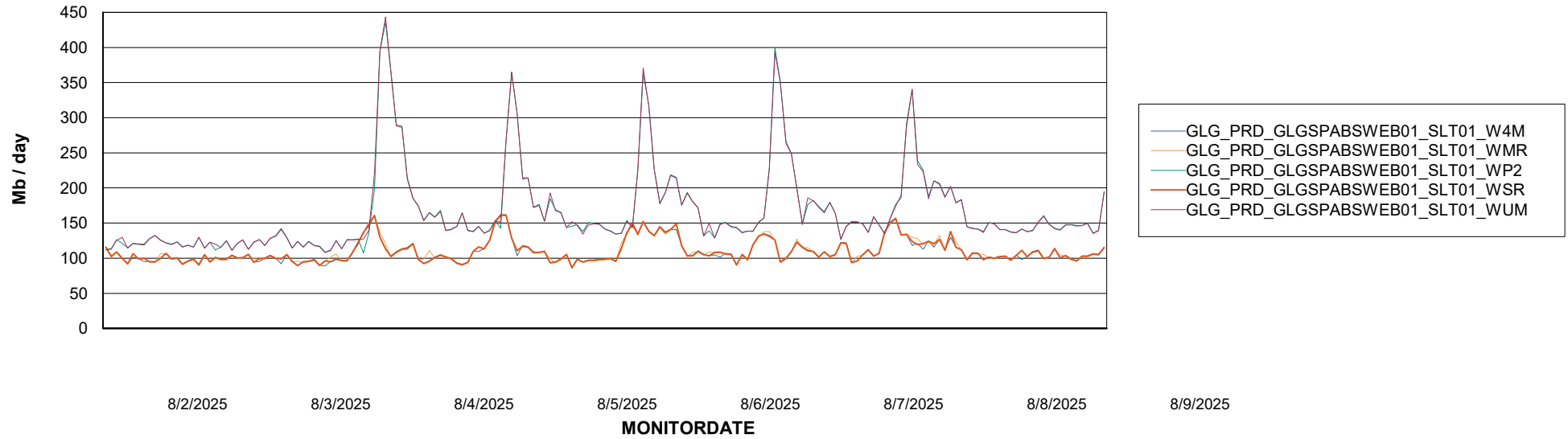
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer GLG_Production
Database ID 221



Disaster per ABS component

