

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
 Database ID 131



Harddisk Usage CUS\_PRD\_ABSDB1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
8/9/2025	63	199	74	22	1,600	1,248	83	1,000	174
8/8/2025	63	199	74	24	1,600	1,209	81	1,000	186
8/7/2025	63	199	74	24	1,600	1,208	82	1,000	185
8/6/2025	63	199	74	24	1,600	1,209	82	1,000	182
8/5/2025	63	199	74	25	1,600	1,208	81	1,000	185
8/4/2025	63	199	74	25	1,600	1,203	82	1,000	181
8/3/2025	63	199	74	26	1,600	1,191	84	1,000	160

Harddisk Usage CUS\_PRD\_ABSDB2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
8/9/2025	59	199	82	27	1,500	1,092
8/8/2025	59	199	82	27	1,500	1,093
8/7/2025	59	199	82	27	1,500	1,093
8/6/2025	59	199	82	27	1,500	1,096
8/5/2025	59	199	82	27	1,500	1,093
8/4/2025	59	199	82	27	1,500	1,089
8/3/2025	59	199	82	28	1,500	1,074

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## Harddisk Usage CUS\_PRD\_ABSPROD1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/9/2025	43	299	172
8/8/2025	43	299	171
8/7/2025	43	299	171
8/6/2025	44	299	169
8/5/2025	44	299	167
8/4/2025	44	299	166
8/3/2025	44	299	167

## Harddisk Usage CUS\_PRD\_ABSPROD2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/9/2025	40	299	178
8/8/2025	41	299	178
8/7/2025	41	299	178
8/6/2025	41	299	177
8/5/2025	41	299	177
8/4/2025	41	299	177
8/3/2025	41	299	177

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Harddisk Usage CUS\_PRD\_ABSWEBPROD

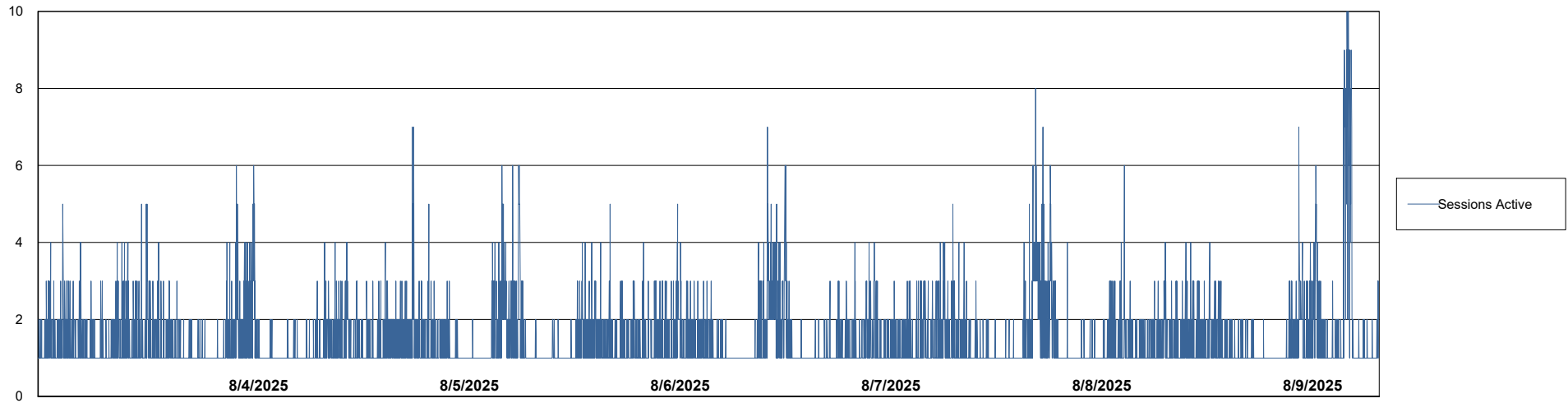
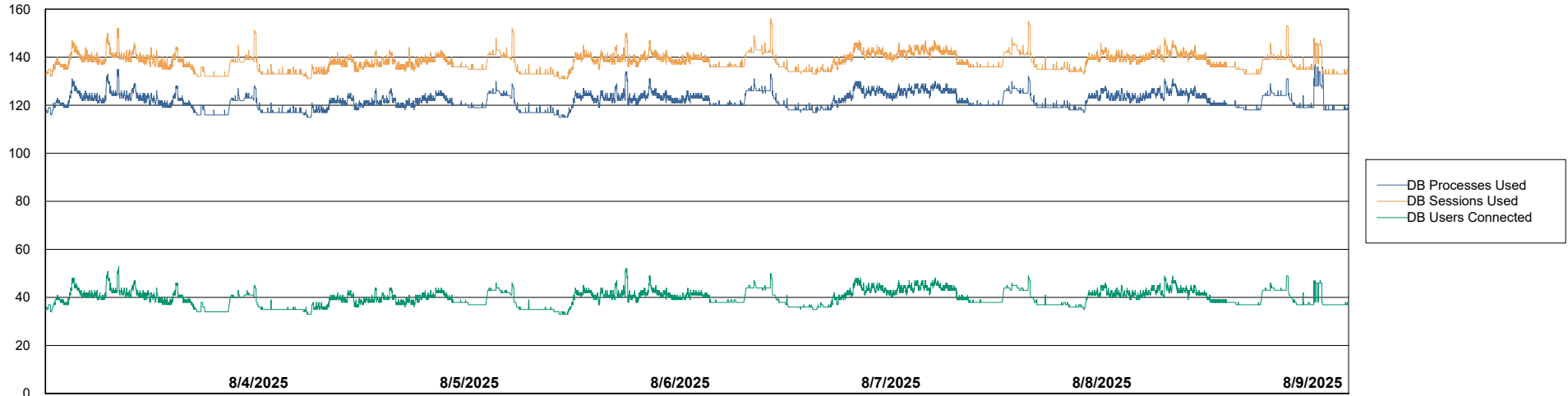
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/9/2025	83	199	33
8/8/2025	83	199	33
8/7/2025	83	199	33
8/6/2025	83	199	33
8/5/2025	83	199	33
8/4/2025	83	199	33
8/3/2025	83	199	33

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## Database Performance CUS\_PRD\_ABSDB1\_ABS1



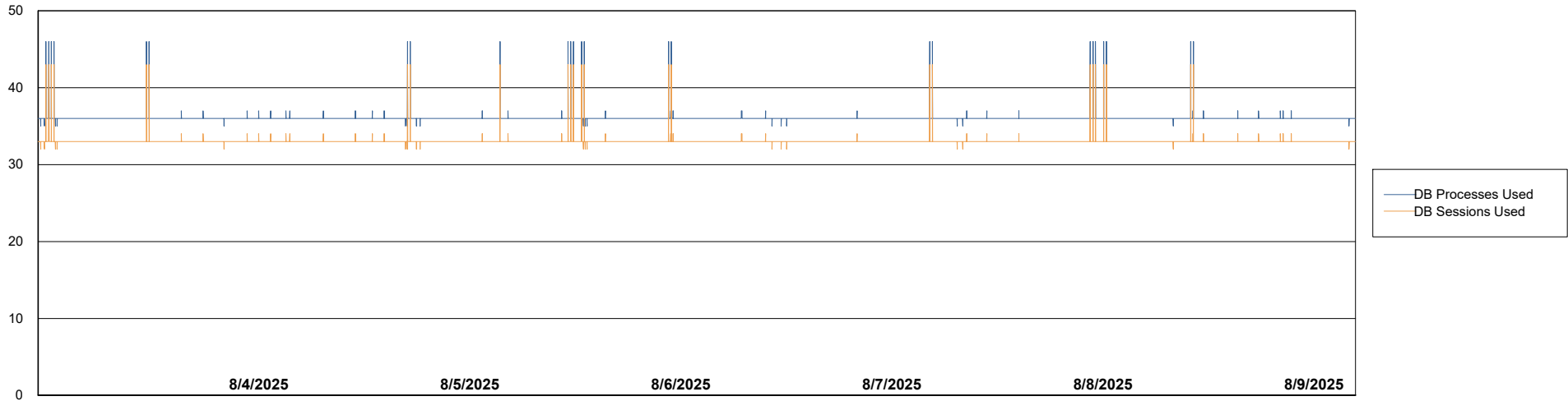
# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
Database ID 131



Database Performance CUS\_PRD\_ABSDB2\_HSBABS1

DB Processes Max 1,000



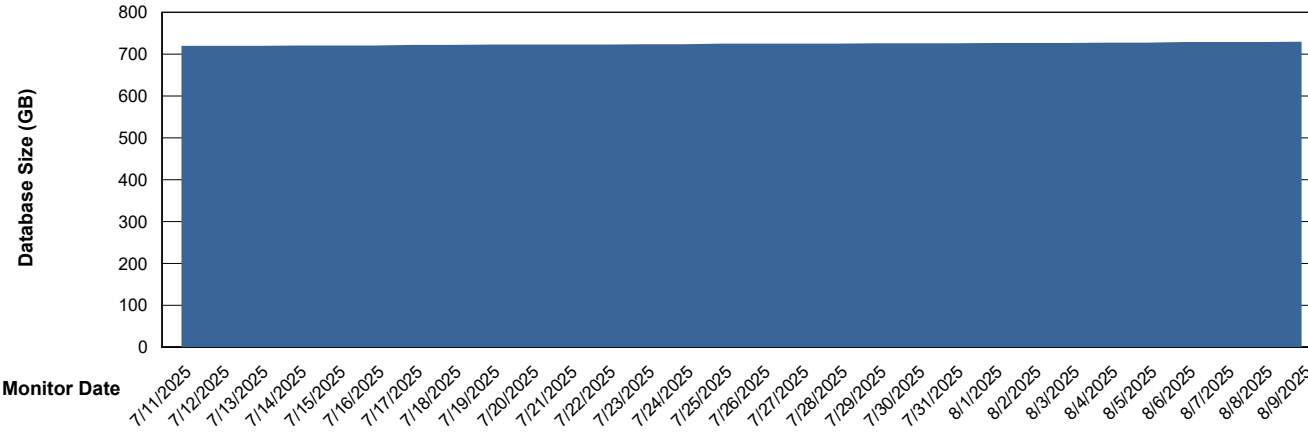
# Weekly SLA Customer Report

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DATABASE SIZE CUS\_PRD\_ABSDB1\_ABS1

## Database growth over last month



Database Tablespace CUS\_PRD\_ABSDB1\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/9/2025	ABSDATA	316	265	16
	INDX	543	448	17
8/8/2025	ABSDATA	316	265	16
	INDX	543	448	17
8/7/2025	ABSDATA	316	265	16
	INDX	543	448	18
8/6/2025	ABSDATA	316	265	16
	INDX	543	448	18
8/5/2025	ABSDATA	316	265	16
	INDX	543	447	18
8/4/2025	ABSDATA	316	265	16
	INDX	543	447	18
8/3/2025	ABSDATA	316	264	16
	INDX	543	447	18

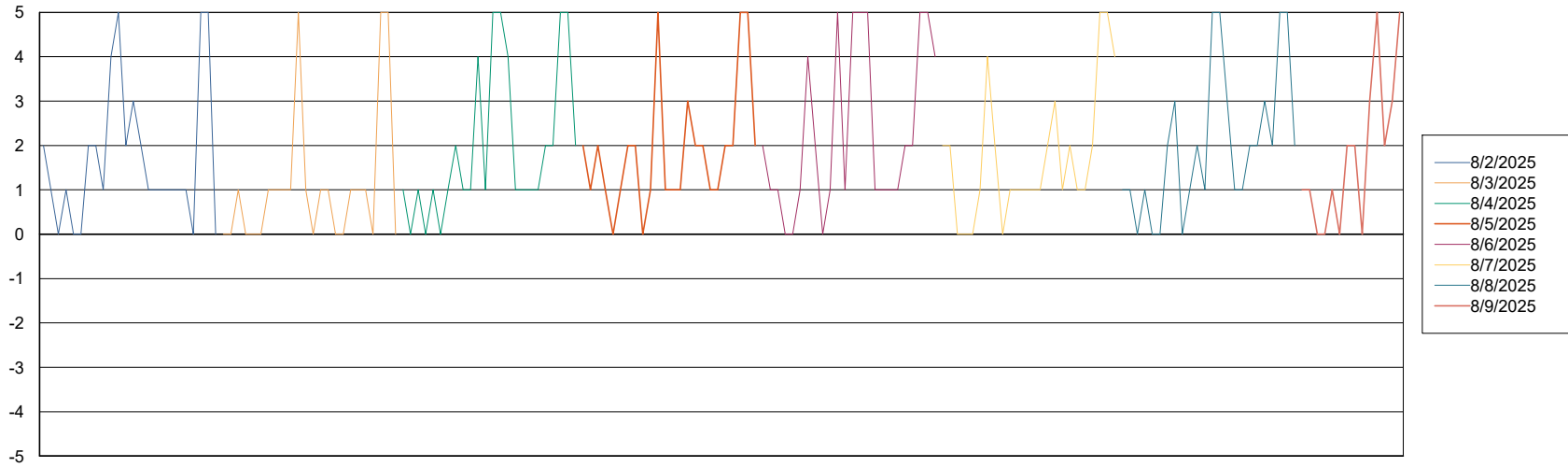
# Weekly SLA Customer Report

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Standby Database Health CUS\_Production (24/7)

### Recovery lag for last 7 days



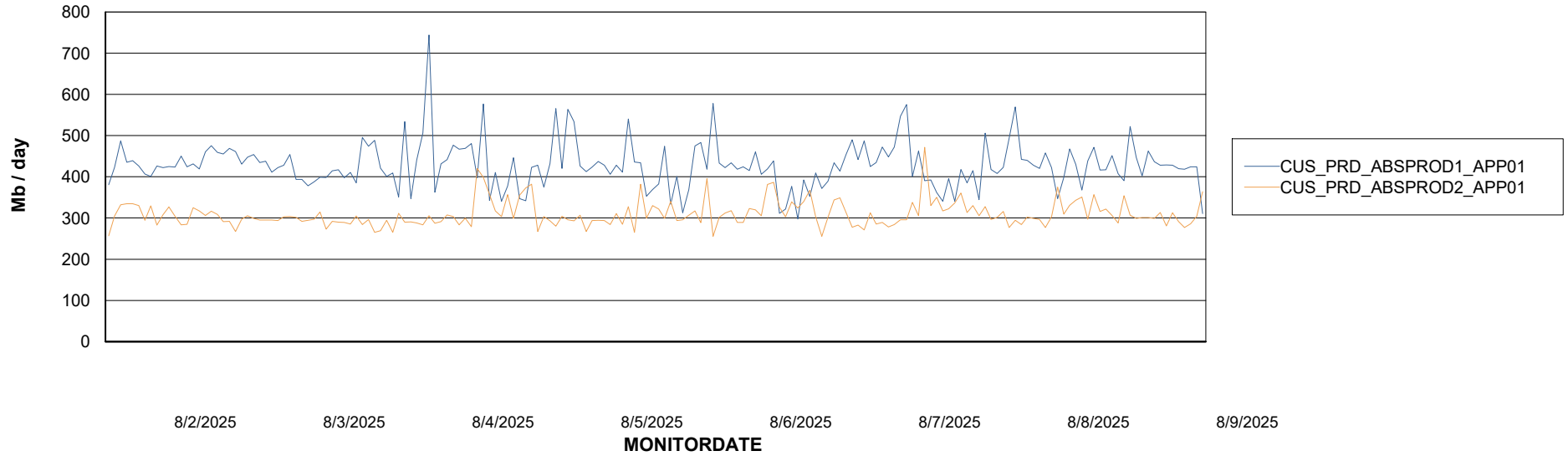
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Database ID 131

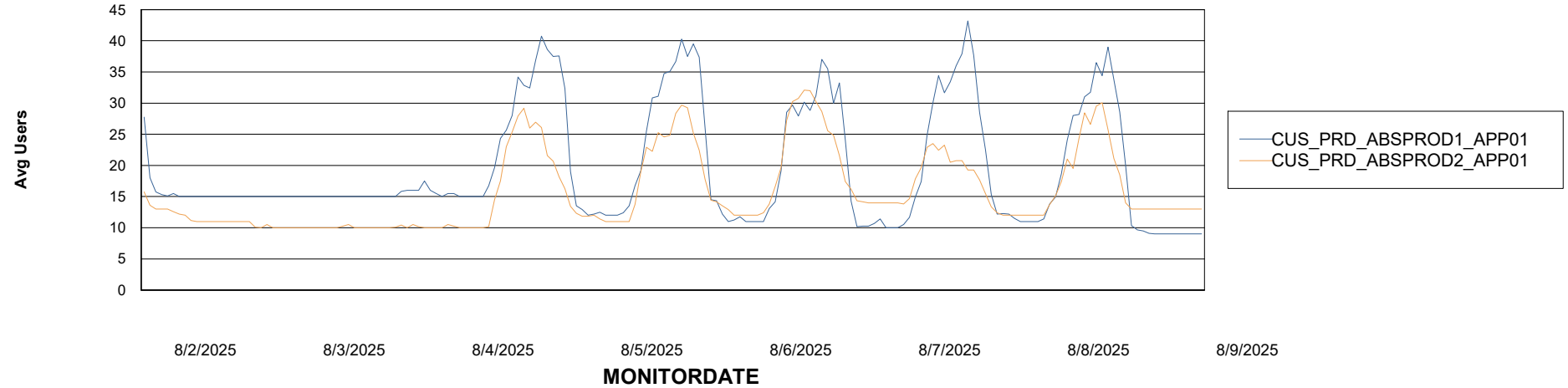


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



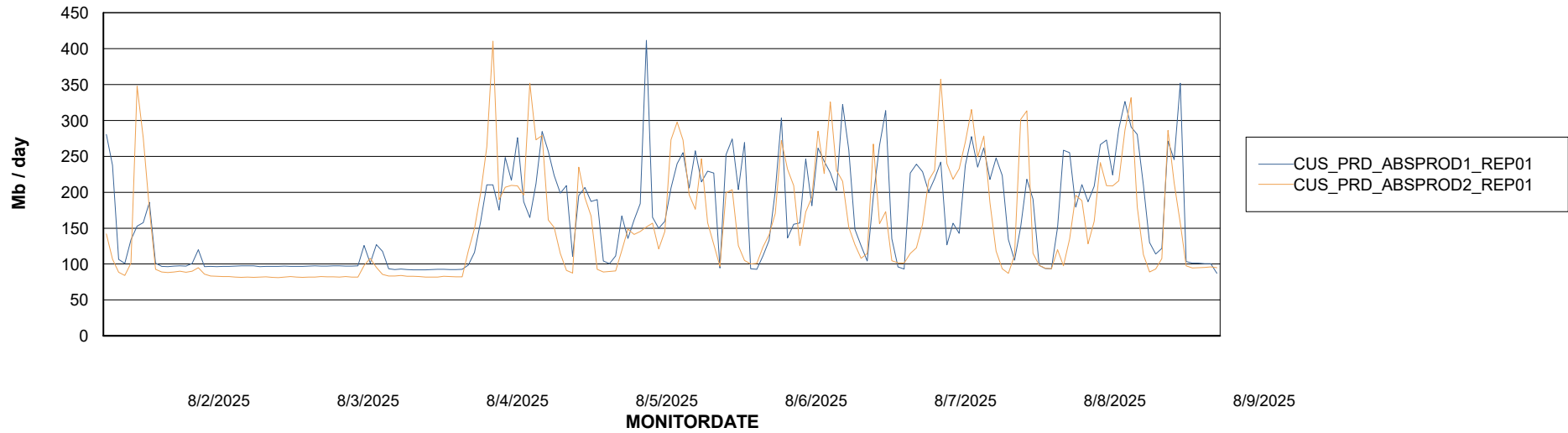
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



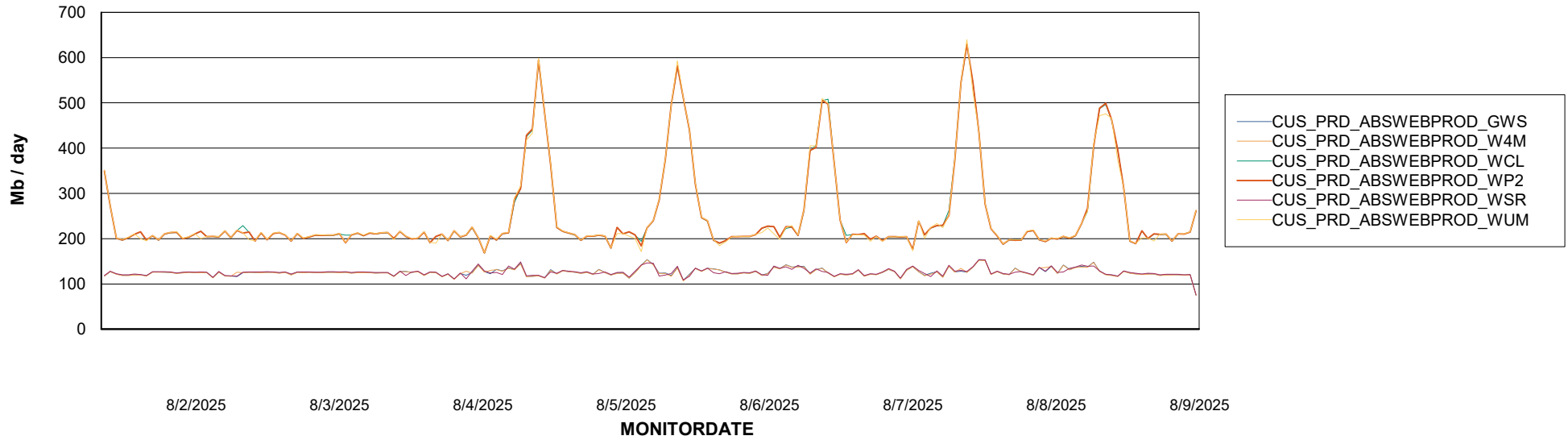
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

