

# Weekly SLA Customer Report

Customer BNL\_Production  
 Database ID 83



Harddisk Usage BNL\_PRD\_BSNLP-VM-ABSD02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on F: (%)
8/9/2025	49	127	65	70	1,512	449	87	500	63	80
8/8/2025	49	127	65	68	1,512	478	84	500	79	80
8/7/2025	49	127	65	69	1,512	473	86	500	69	80
8/6/2025	49	127	65	70	1,512	455	88	500	58	80
8/5/2025	49	127	65	72	1,512	418	90	500	51	80
8/4/2025	49	127	65	70	1,512	461	87	500	67	80
8/3/2025	49	127	65	73	1,512	413	88	500	60	80

Harddisk Usage BNL\_PRD\_BSNLP-VM-ABSD03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on F: (%)
8/9/2025	51	127	62	79	1,512	321	78	500	108	80
8/8/2025	51	127	62	76	1,512	362	77	500	113	80
8/7/2025	51	127	62	77	1,512	347	76	500	119	80
8/6/2025	51	127	62	81	1,512	291	76	500	119	80
8/5/2025	51	127	62	81	1,512	292	77	500	117	80
8/4/2025	51	127	62	80	1,512	296	76	500	118	80
8/3/2025	51	127	62	80	1,512	296	77	500	115	80

# Weekly SLA Customer Report

Customer BNL\_Production  
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## Harddisk Usage BNL\_PRD\_bsnlp-vm-absw01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
8/9/2025	76	127	31	98	128	3	91	16	1
8/8/2025	76	127	31	98	128	3	91	16	1
8/7/2025	76	127	31	98	128	3	91	16	1
8/6/2025	76	127	31	98	128	3	91	16	1
8/5/2025	76	127	31	98	128	3	91	16	1
8/4/2025	76	127	31	98	128	3	91	16	1
8/3/2025	76	127	31	98	128	3	91	16	1

## Harddisk Usage BNL\_PRD\_vm-absa01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
8/9/2025	67	127	41	91	127	12	92	64	5
8/8/2025	67	127	41	91	127	12	92	64	5
8/7/2025	67	127	41	91	127	12	92	64	5
8/6/2025	67	127	41	91	127	12	92	64	5
8/5/2025	67	127	41	91	127	12	92	64	5
8/4/2025	67	127	41	91	127	12	92	64	5
8/3/2025	67	127	41	91	127	12	92	64	5

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Harddisk Usage BNL\_PRD\_vm-absa02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
8/9/2025	73	127	34	85	127	19	92	64	5
8/8/2025	73	127	34	85	127	19	92	64	5
8/7/2025	73	127	34	85	127	19	92	64	5
8/6/2025	73	127	34	85	127	19	92	64	5
8/5/2025	73	127	34	85	127	19	92	64	5
8/4/2025	73	127	34	85	127	19	92	64	5
8/3/2025	73	127	34	85	127	19	92	64	5

Harddisk Usage BNL\_PRD\_vm-absa03

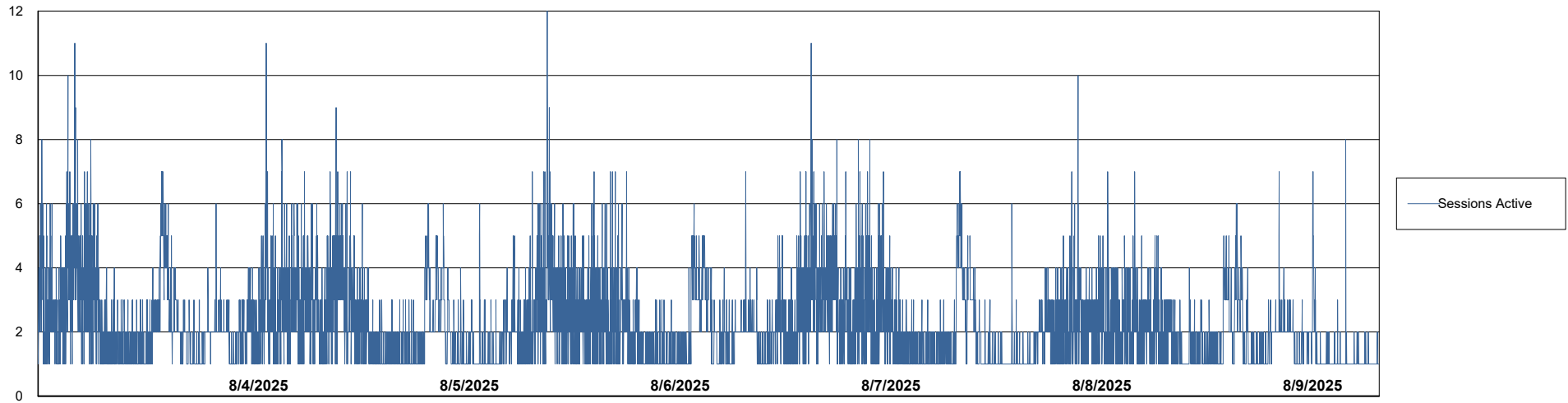
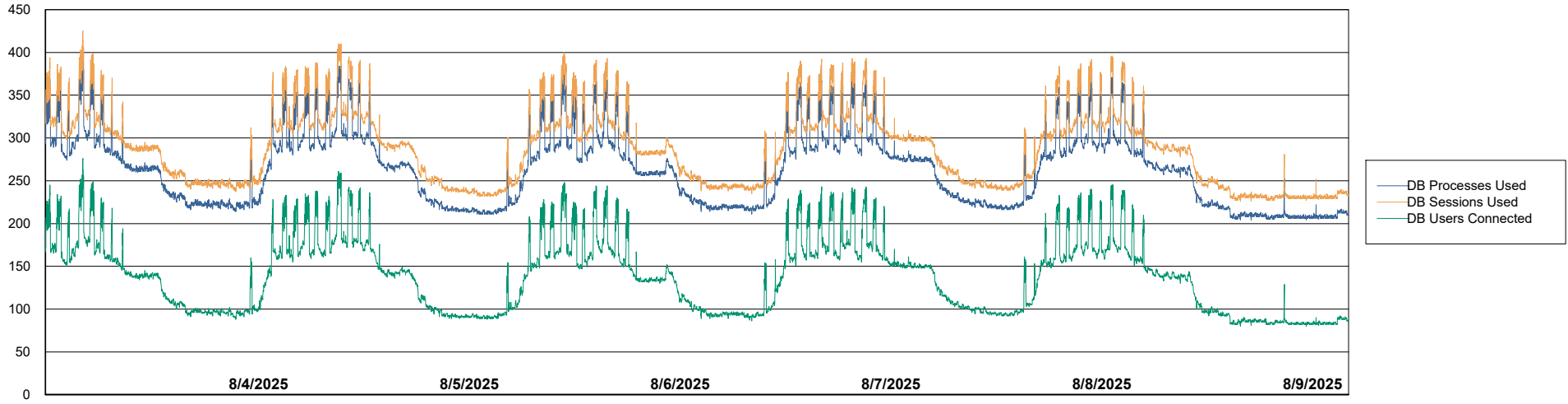
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
8/9/2025	67	127	42	54	127	58	92	64	5
8/8/2025	67	127	42	54	127	58	92	64	5
8/7/2025	67	127	42	54	127	58	92	64	5
8/6/2025	67	127	42	54	127	58	92	64	5
8/5/2025	67	127	42	54	127	58	92	64	5
8/4/2025	67	127	42	54	127	58	92	64	5
8/3/2025	67	127	42	54	127	58	92	64	5

# Weekly SLA Customer Report

Customer BNL\_Production  
Database ID 83



## Database Performance BNLDB\_Production



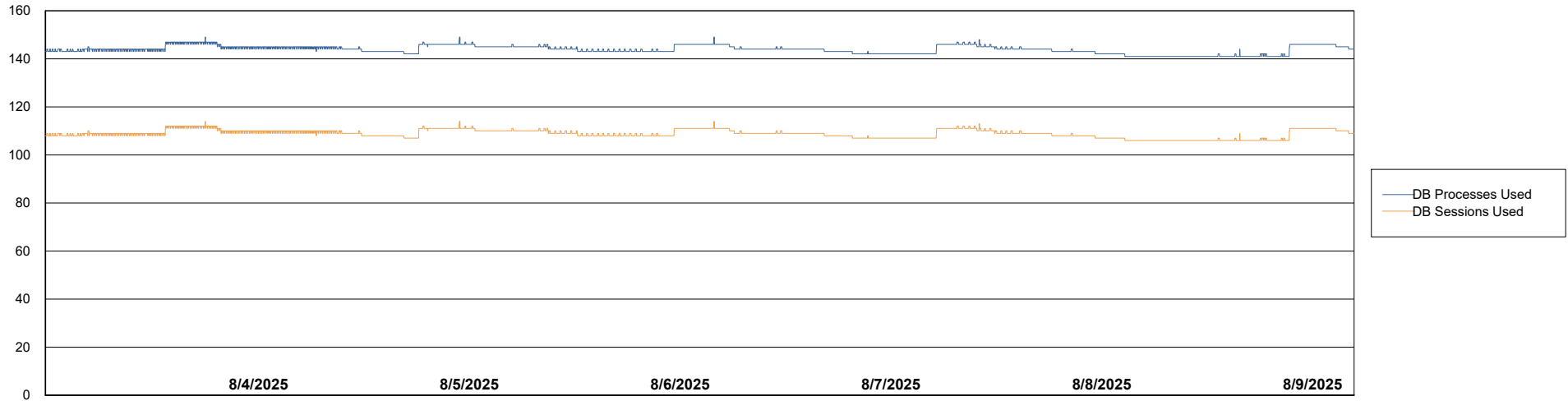
# Weekly SLA Customer Report

Customer BNL\_Production  
Database ID 83



## Database Performance BNLDB\_Standby

DB Processes Max 1,000  
DB Processes Max 0  
DB Processes Max 4



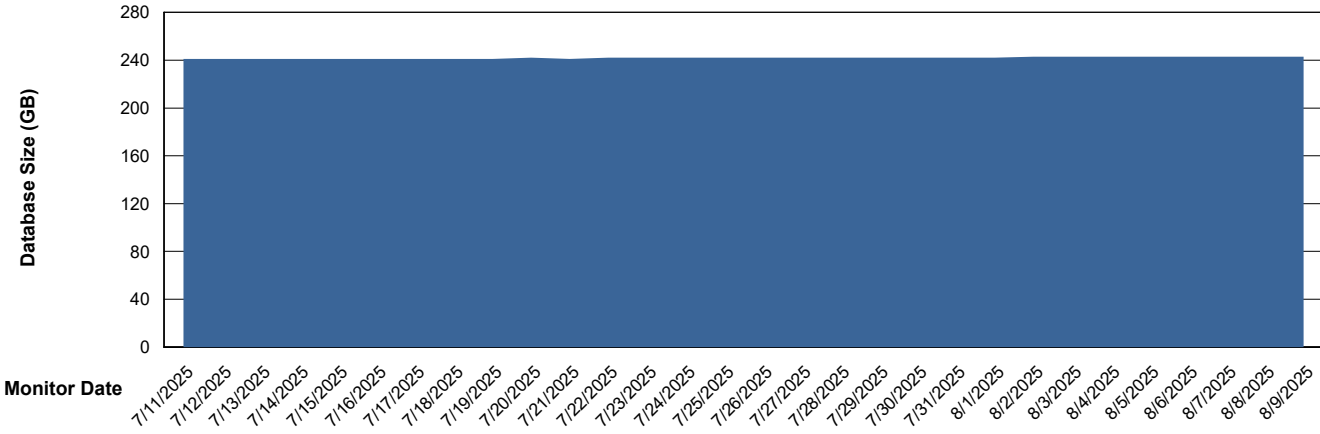
# Weekly SLA Customer Report

Customer BNL\_Production  
 Database ID 83



DATABASE SIZE BNLDB\_Production

## Database growth over last month



Database Tablespace BNLDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/9/2025	ABSDATA	105	68	35
	INDX	200	165	18
8/8/2025	ABSDATA	105	68	35
	INDX	200	165	18
8/7/2025	ABSDATA	105	68	35
	INDX	200	165	18
8/6/2025	ABSDATA	105	68	35
	INDX	200	165	18
8/5/2025	ABSDATA	105	68	35
	INDX	200	165	18
8/4/2025	ABSDATA	105	68	35
	INDX	200	165	18
8/3/2025	ABSDATA	105	68	35
	INDX	200	165	18

# Weekly SLA Customer Report

Customer BNL\_Production  
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Standby Database Health BNL\_Production

### Recovery lag for last 7 days



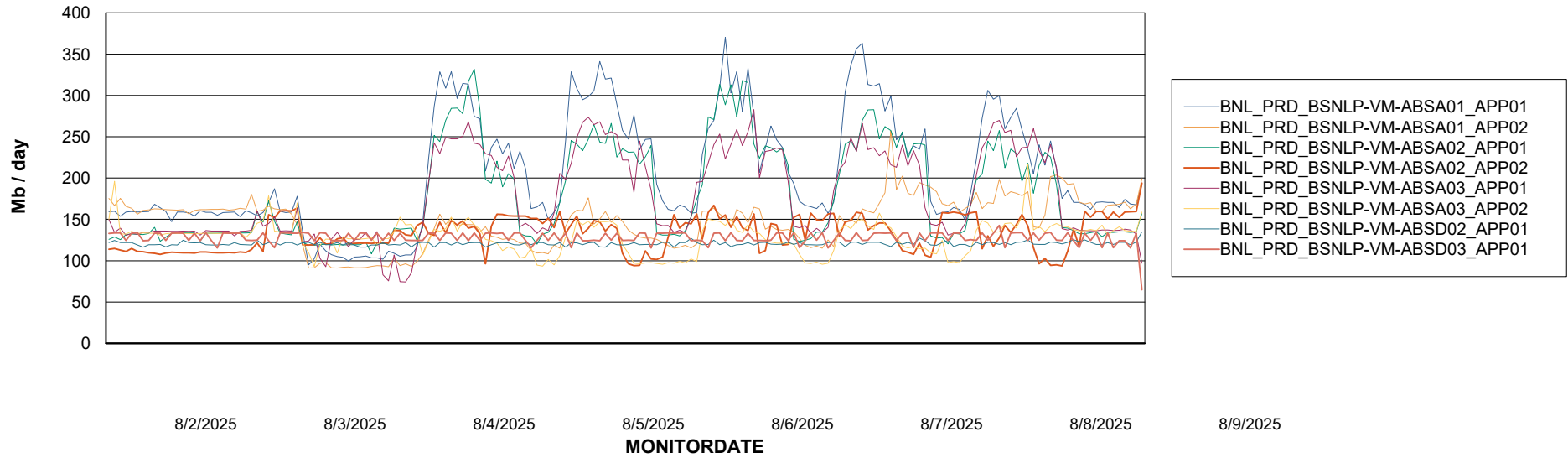
# Weekly SLA Customer Report

Customer BNL\_Production  
Database ID 83

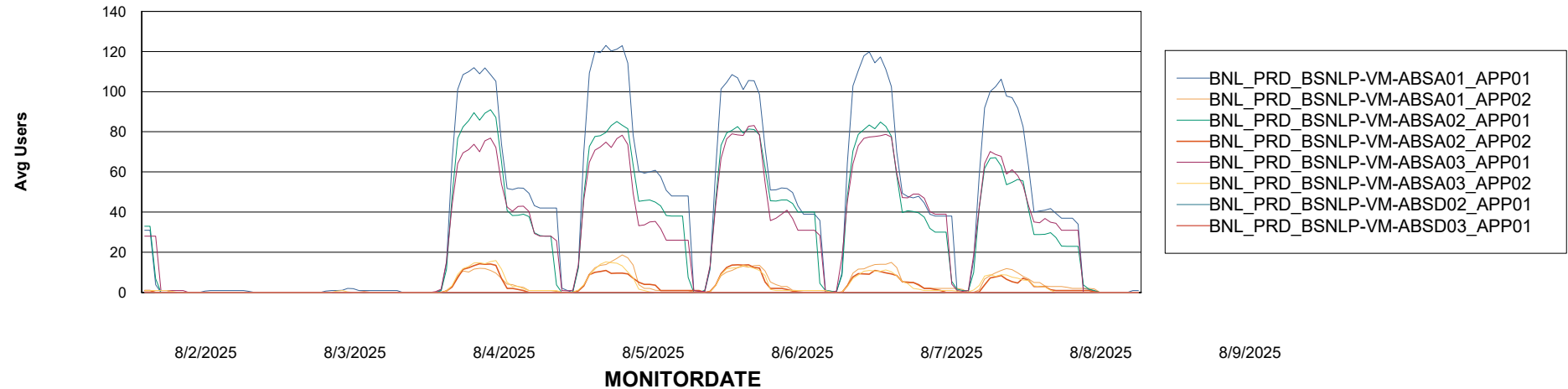


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



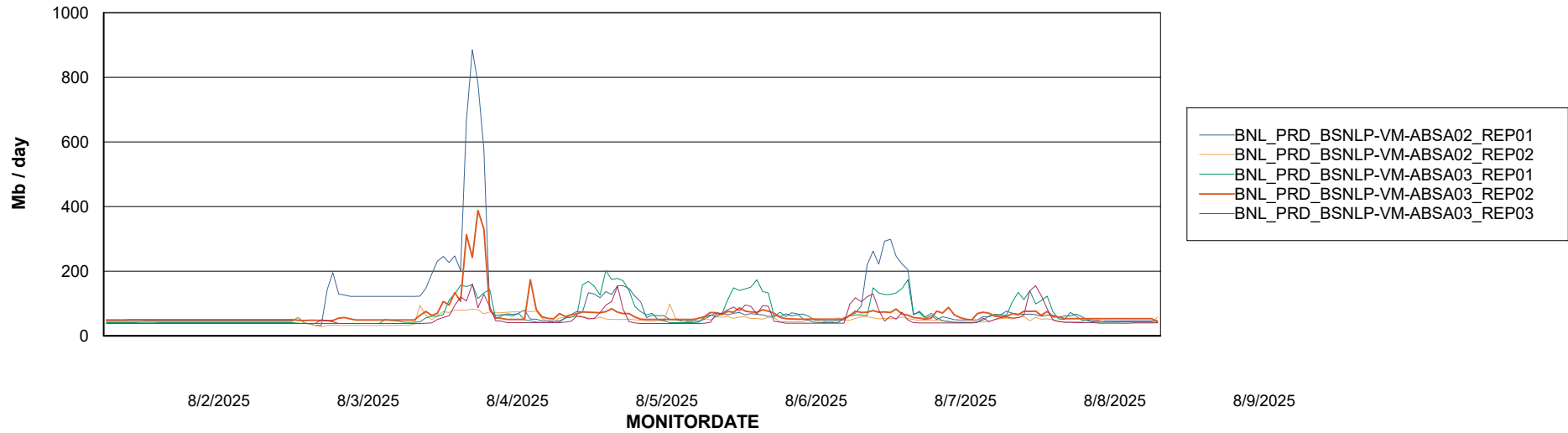
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



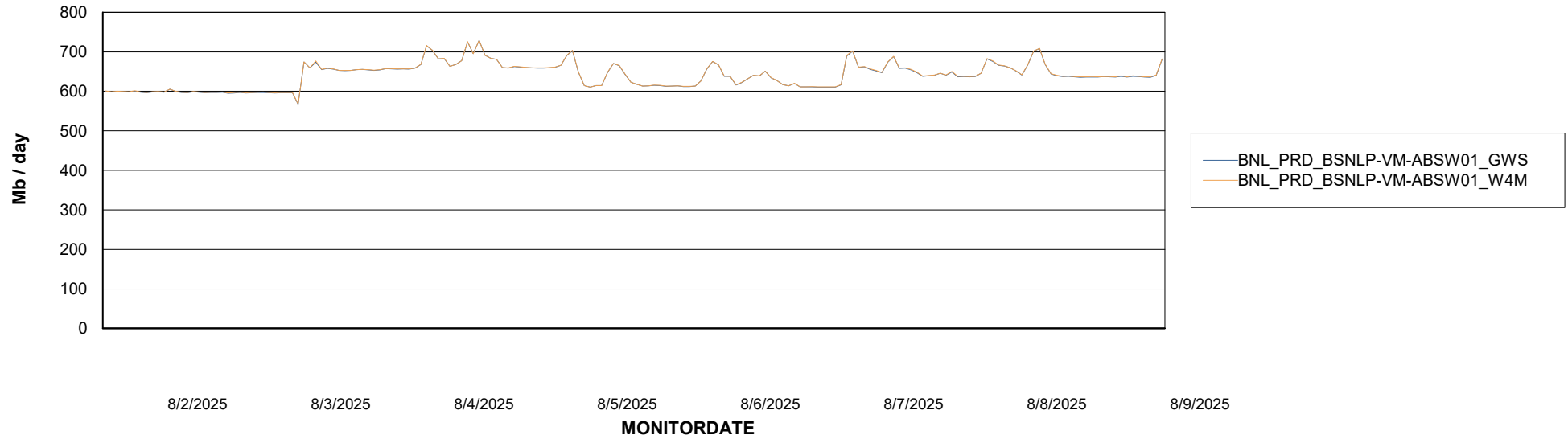
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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Database ID 83



### Disaster per ABS component

