

# Weekly SLA Customer Report

Customer      XMX Production (24/7)  
 Database ID    146



## Harddisk Usage      XMX\_PROD\_ABSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
8/2/2025	92	150	13	89	100	11
8/1/2025	92	150	13	89	100	11
7/31/2025	92	150	13	89	100	11
7/30/2025	92	150	13	89	100	11
7/29/2025	92	150	13	89	100	11
7/28/2025	92	150	13	89	100	11
7/27/2025	92	150	13	89	100	11

## Harddisk Usage      XMX\_PROD\_ABSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
8/2/2025	92	150	13	83	100	17
8/1/2025	92	150	13	83	100	17
7/31/2025	92	150	13	83	100	17
7/30/2025	92	150	13	83	100	17
7/29/2025	92	150	13	84	100	16
7/28/2025	92	150	13	84	100	16
7/27/2025	92	150	13	84	100	16

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Harddisk Usage XMX\_PROD\_ABSDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /abs/absdu	Total disk space on /abs/absdu	Used disk space on /abs/absdu	Free disk space on /u01 (%)
8/2/2025	83	150	26	89	10	1	94	200	12	67
8/1/2025	83	150	26	89	10	1	94	200	12	67
7/31/2025	83	150	26	89	10	1	94	200	12	67
7/30/2025	83	150	26	89	10	1	94	200	12	67
7/29/2025	83	150	26	89	10	1	94	200	12	67
7/28/2025	83	150	26	89	10	1	94	200	12	67
7/27/2025	83	150	26	89	10	1	94	200	12	67

Harddisk Usage XMX\_PROD\_ABSDB02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /abs/absdu	Total disk space on /abs/absdu	Used disk space on /abs/absdu	Free disk space on /u01 (%)
8/2/2025	83	150	26	95	10	1	99	200	1	76
8/1/2025	83	150	26	95	10	1	99	200	1	76
7/31/2025	83	150	26	95	10	1	99	200	1	76
7/30/2025	83	150	26	95	10	1	99	200	1	76
7/29/2025	83	150	26	95	10	1	99	200	1	76
7/28/2025	83	150	26	95	10	1	99	200	1	76
7/27/2025	83	150	26	95	10	1	99	200	1	76

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## Harddisk Usage      XMX\_PROD\_ABSDST

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/2/2025	19	100	81
8/1/2025	19	100	81
7/31/2025	28	100	72
7/30/2025	39	100	61
7/29/2025	39	100	61
7/28/2025	39	100	61
7/27/2025	40	100	60

## Harddisk Usage      XMX\_PROD\_ABSWEB02

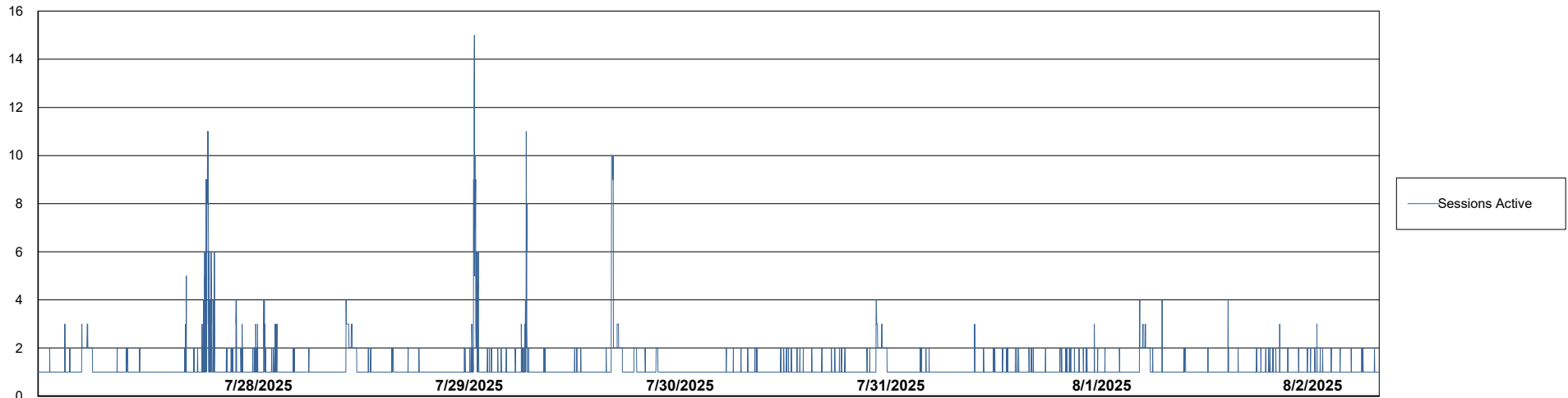
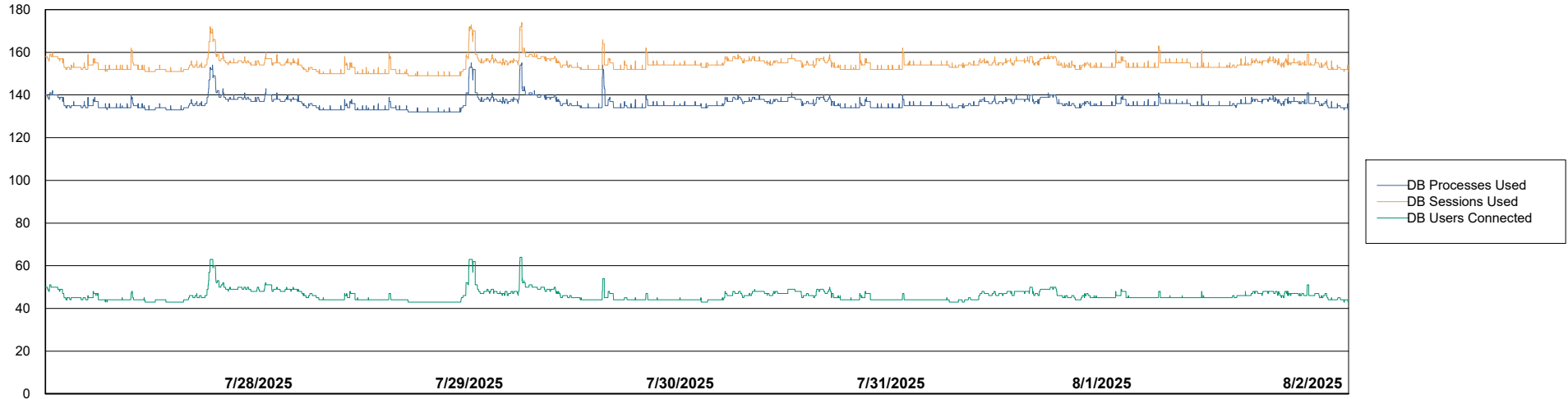
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
8/2/2025	94	150	9	88	50	6
8/1/2025	94	150	9	88	50	6
7/31/2025	94	150	9	88	50	6
7/30/2025	94	150	9	88	50	6
7/29/2025	94	150	9	88	50	6
7/28/2025	94	150	9	88	50	6
7/27/2025	94	150	9	88	50	6

# Weekly SLA Customer Report

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## Database Performance XMX\_PROD\_ABSDB01\_PRDB\_ABS1



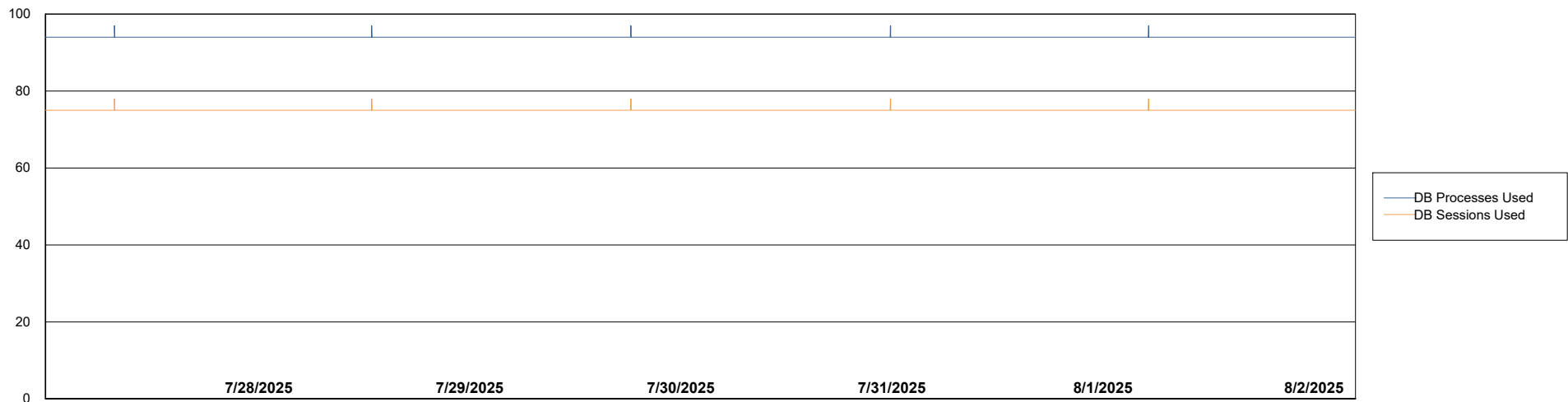
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Database Performance XMX\_PROD\_ABSDB02\_SBDB\_HSBABS1

DB Processes Max 4  
DB Processes Max 1,000  
DB Processes Max 0



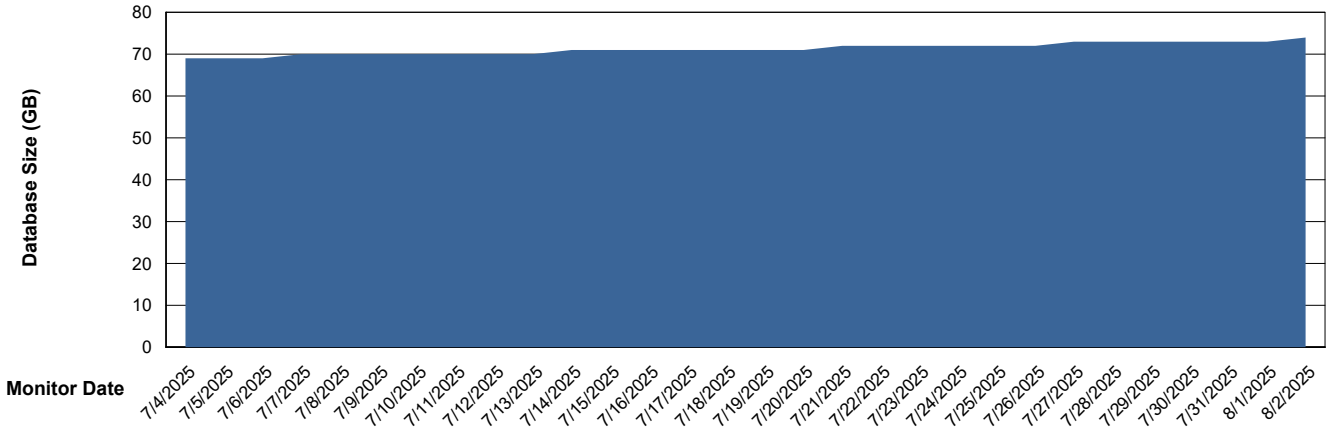
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DATABASE SIZE XMX\_PROD\_ABSDB01\_PRDB\_ABS1

Database growth over last month



Database Tablespace XMX\_PROD\_ABSDB01\_PRDB\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/2/2025	ABSDATA	63	54	14
	INDX	8	0	100
8/1/2025	ABSDATA	63	54	14
	INDX	8	0	100
7/31/2025	ABSDATA	63	54	15
	INDX	8	0	100
7/30/2025	ABSDATA	63	54	15
	INDX	8	0	100
7/29/2025	ABSDATA	63	53	15
	INDX	8	0	100
7/28/2025	ABSDATA	63	53	15
	INDX	8	0	100
7/27/2025	ABSDATA	63	53	16
	INDX	8	0	100

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Standby Database Health XMX Production (24/7)

## Recovery lag for last 7 days



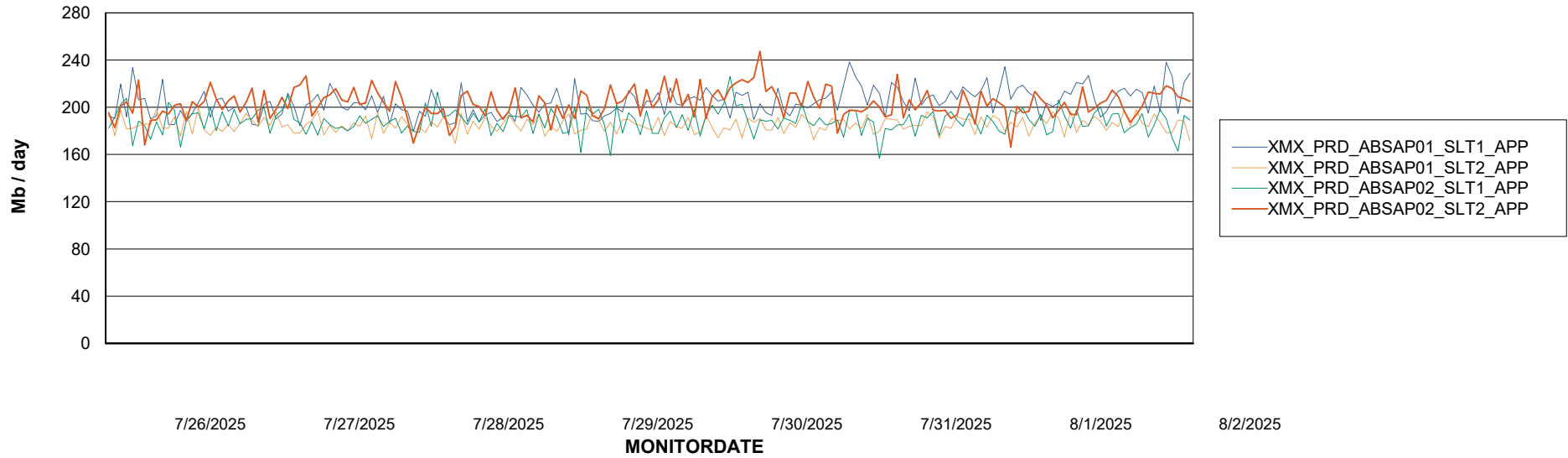
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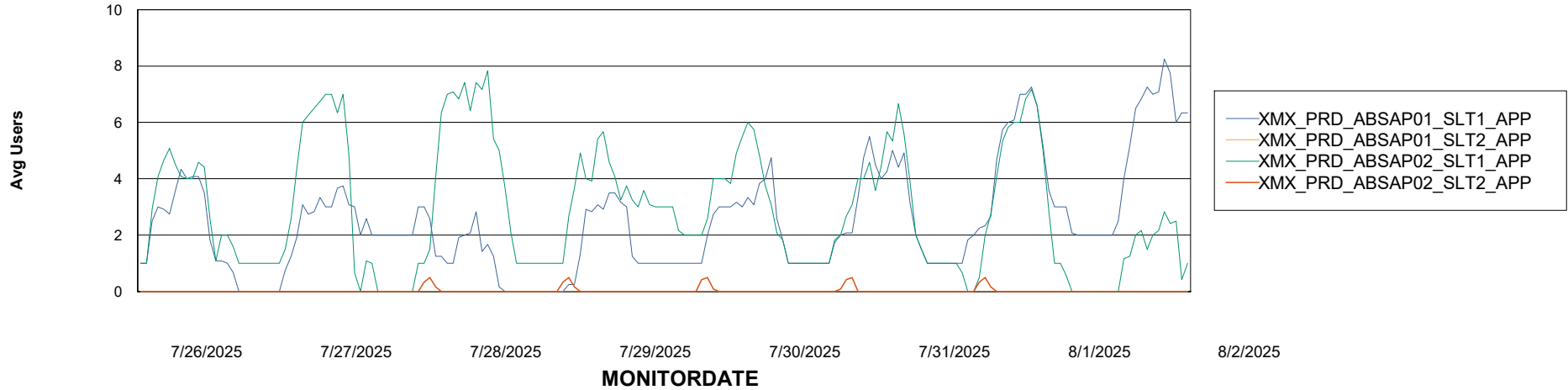


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



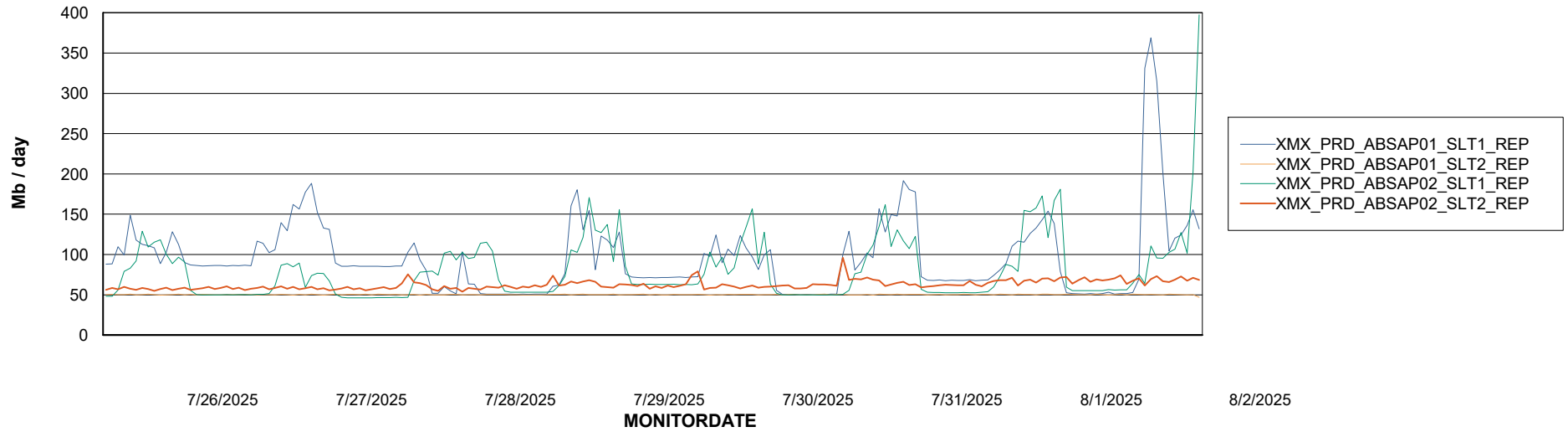
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



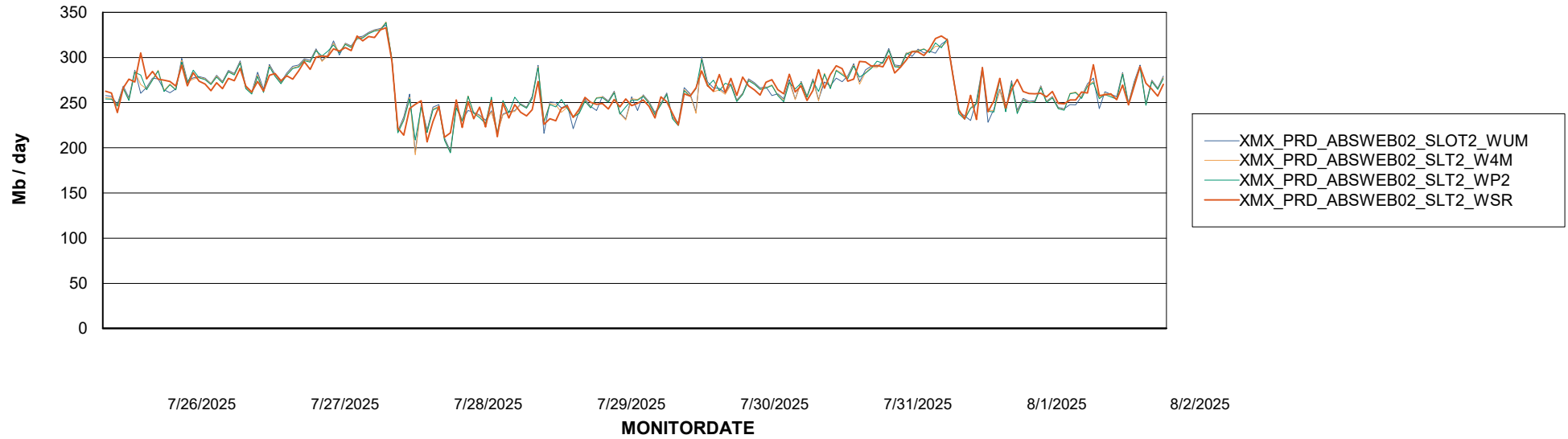
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

