

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
 Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
8/2/2025	18	44	36	76	100	24	39	1	1	99
8/1/2025	18	44	36	76	100	24	39	1	1	99
7/31/2025	18	44	36	76	100	24	39	1	1	99
7/30/2025	18	44	36	76	100	24	39	1	1	99
7/29/2025	18	44	36	76	100	23	39	1	1	99
7/28/2025	18	44	36	77	100	23	39	1	1	99
7/27/2025	18	44	36	77	100	23	39	1	1	99

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
8/2/2025	13	39	34	91	100	9	38	1	1	99
8/1/2025	13	39	34	91	100	9	38	1	1	99
7/31/2025	13	39	34	91	100	9	38	1	1	99
7/30/2025	13	39	34	91	100	9	38	1	1	99
7/29/2025	13	39	34	91	100	9	38	1	1	99
7/28/2025	13	39	34	91	100	9	38	1	1	99
7/27/2025	13	39	34	91	100	9	38	1	1	99

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
 Database ID 182



Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
8/2/2025	19	44	36	38	1	1	23	100	77	43
8/1/2025	19	44	36	38	1	1	23	100	77	43
7/31/2025	19	44	36	38	1	1	23	100	77	43
7/30/2025	19	44	36	38	1	1	23	100	77	43
7/29/2025	19	44	35	38	1	1	23	100	77	43
7/28/2025	19	44	35	38	1	1	23	100	77	43
7/27/2025	19	44	35	38	1	1	23	100	77	43

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
8/2/2025	19	44	36	38	1	1	59	100	41	19
8/1/2025	19	44	36	38	1	1	59	100	41	19
7/31/2025	19	44	36	38	1	1	59	100	41	20
7/30/2025	19	44	36	38	1	1	59	100	41	19
7/29/2025	19	44	36	38	1	1	59	100	41	20
7/28/2025	19	44	36	38	1	1	59	100	41	21
7/27/2025	19	44	36	38	1	1	59	100	41	22

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
 Database ID 182



Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
8/2/2025	19	44	36	38	1	1	70	100	30	40
8/1/2025	19	44	36	38	1	1	70	100	30	40
7/31/2025	19	44	36	38	1	1	70	100	30	40
7/30/2025	19	44	36	38	1	1	70	100	30	40
7/29/2025	19	44	36	38	1	1	70	100	30	37
7/28/2025	19	44	36	38	1	1	70	100	30	31
7/27/2025	19	44	36	38	1	1	70	100	30	30

Harddisk Usage SHL-RPROXY-ASH

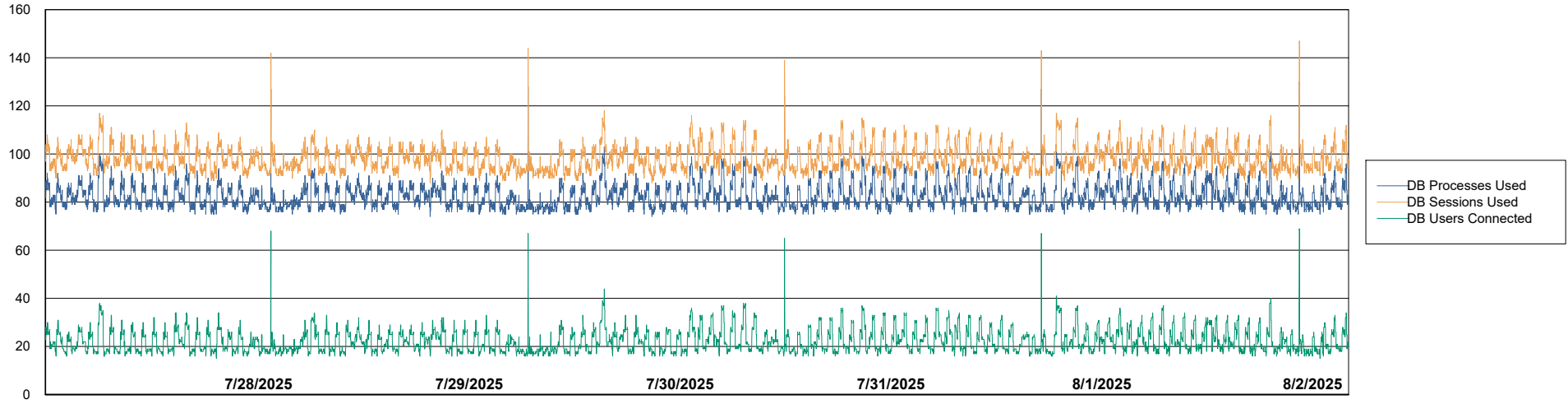
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
8/2/2025	46	39	21	38	1	1	99	10	0
8/1/2025	46	39	21	38	1	1	99	10	0
7/31/2025	46	39	21	38	1	1	99	10	0
7/30/2025	46	39	21	38	1	1	99	10	0
7/29/2025	46	39	21	38	1	1	99	10	0
7/28/2025	46	39	21	38	1	1	99	10	0
7/27/2025	46	39	21	38	1	1	99	10	0

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



Database Performance SHL-BI-ASH\_PROD\_ABS1

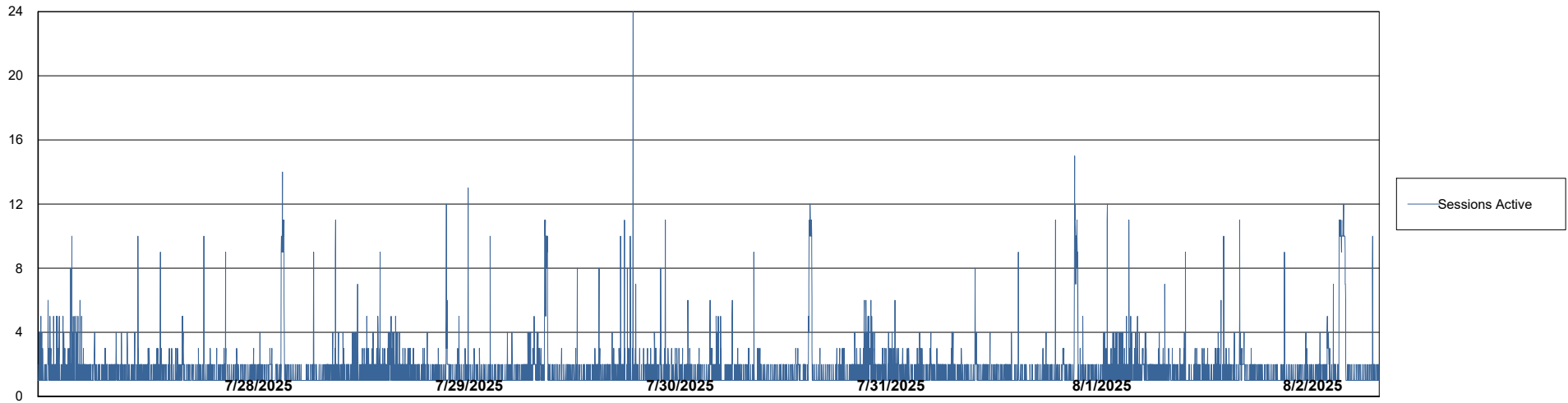
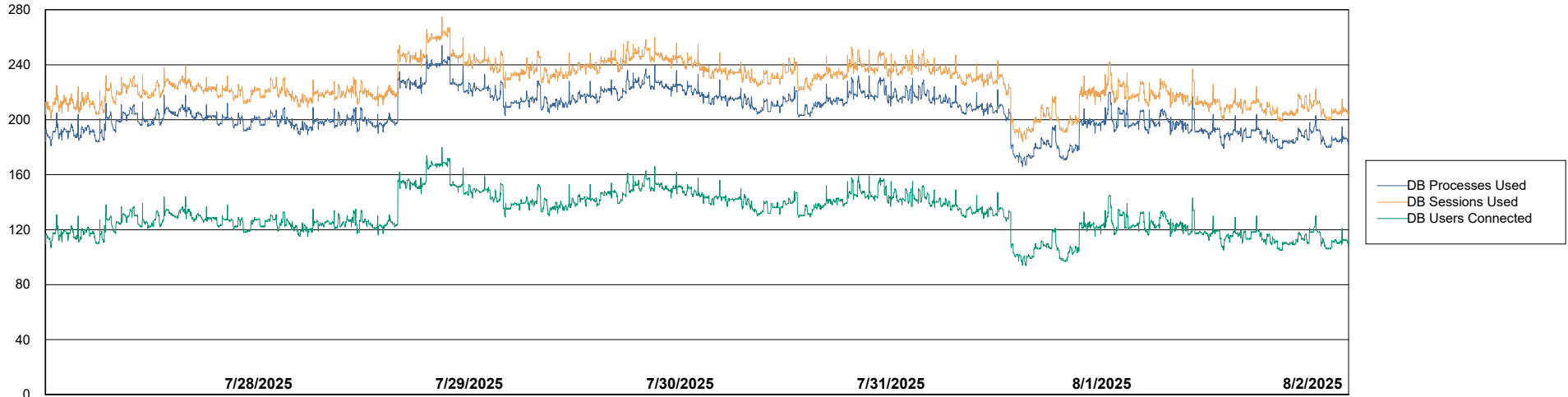


# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



## Database Performance SHL-DBS1-ASH\_PROD\_ABS1



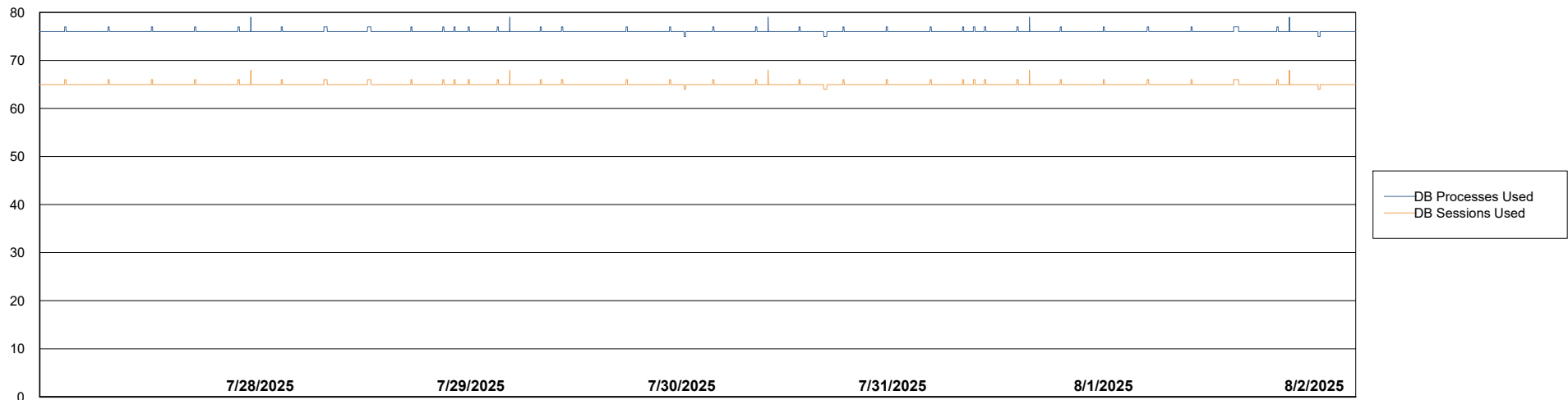
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



## Database Performance SHL-DBS2-ASH\_PROD\_HSBABS1

DB Processes Max 4  
DB Processes Max 1,000  
DB Processes Max 0



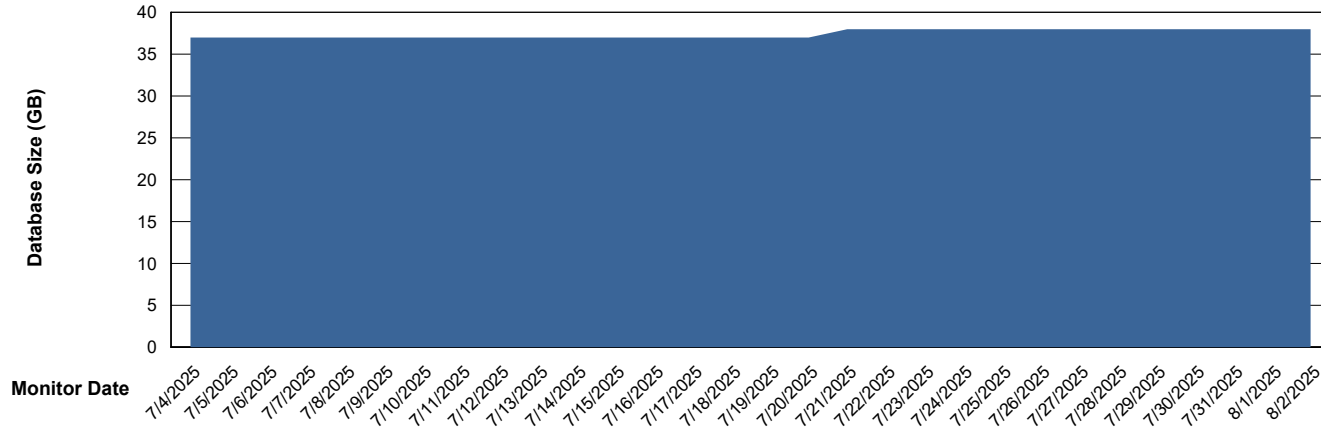
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



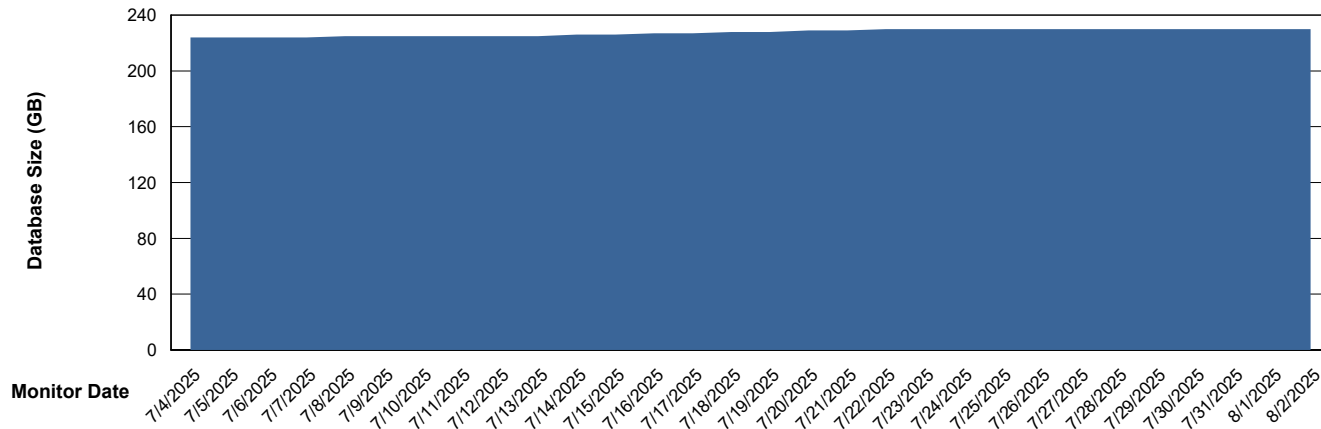
DATABASE SIZE SHL-BI-ASH\_PROD\_ABS1

### Database growth over last month



DATABASE SIZE SHL-DBS1-ASH\_PROD\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
 Database ID 182



Database Tablespace SHL-BI-ASH\_PROD\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/2/2025	ABSDATA	30	17	44
	INDX	35	17	52
8/1/2025	ABSDATA	30	17	44
	INDX	35	17	52
7/31/2025	ABSDATA	30	17	44
	INDX	35	17	52
7/30/2025	ABSDATA	30	17	44
	INDX	35	17	52
7/29/2025	ABSDATA	30	17	44
	INDX	35	17	52
7/28/2025	ABSDATA	30	17	44
	INDX	35	17	52
7/27/2025	ABSDATA	30	17	44
	INDX	35	17	53

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
 Database ID 182



Database Tablespace SHL-DBS1-ASH\_PROD\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/2/2025	ABSDATA	120	97	19
	INDX	126	103	18
8/1/2025	ABSDATA	120	97	19
	INDX	126	103	18
7/31/2025	ABSDATA	120	97	19
	INDX	126	103	18
7/30/2025	ABSDATA	120	97	19
	INDX	126	103	18
7/29/2025	ABSDATA	120	97	19
	INDX	126	103	18
7/28/2025	ABSDATA	120	97	19
	INDX	126	103	18
7/27/2025	ABSDATA	120	97	19
	INDX	126	103	18

BI last ETL error for SHL-BI-ASH\_PROD\_ABS1

Mon, 28-07-2025	None
Sun, 27-07-2025	None
Fri, 1-08-2025	None
Tue, 29-07-2025	None
Wed, 30-07-2025	None
Sat, 2-08-2025	None
Thu, 31-07-2025	None

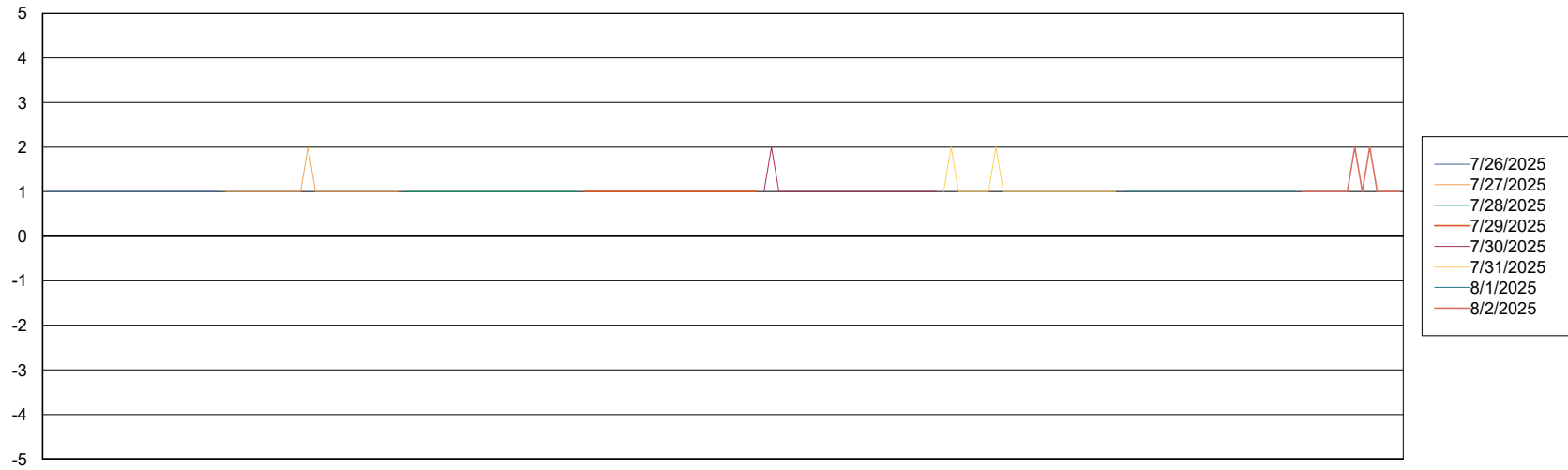
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



Standby Database Health SHL OCI ASH Production

## Recovery lag for last 7 days



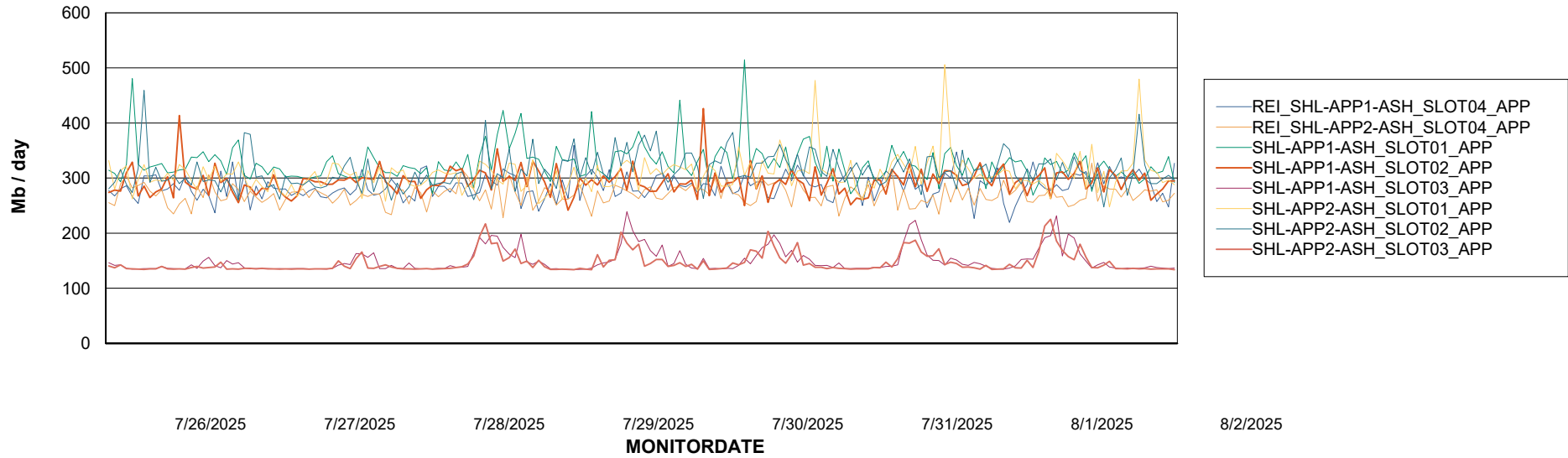
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182

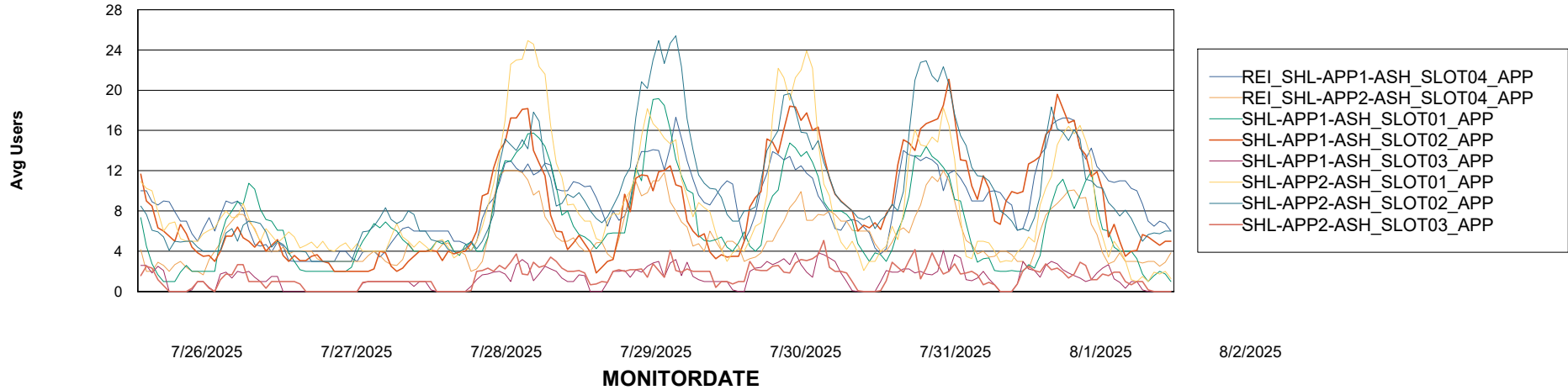


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



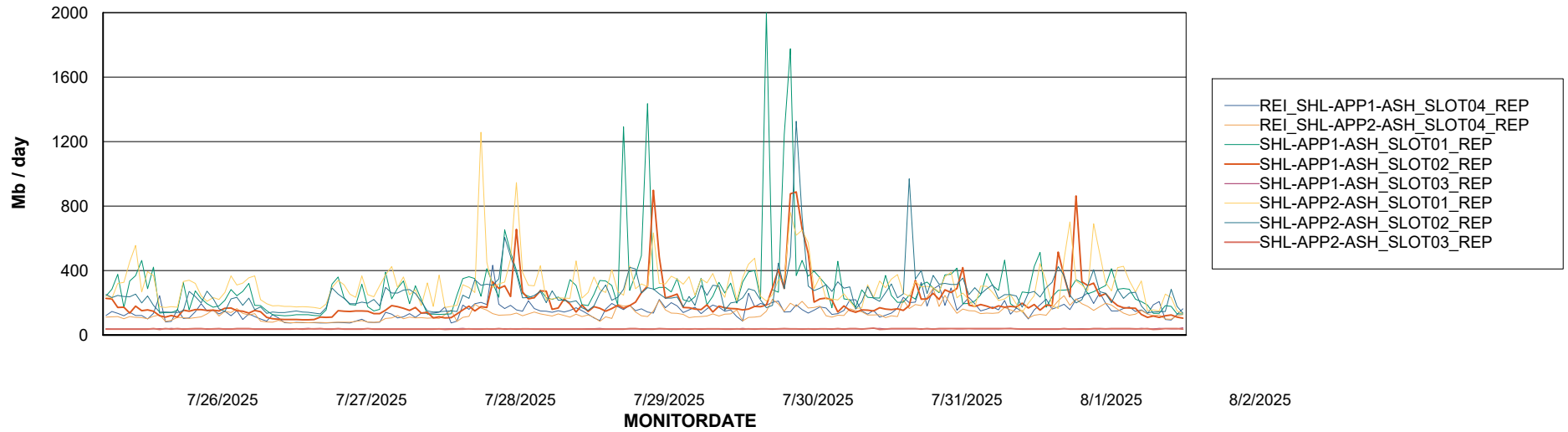
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



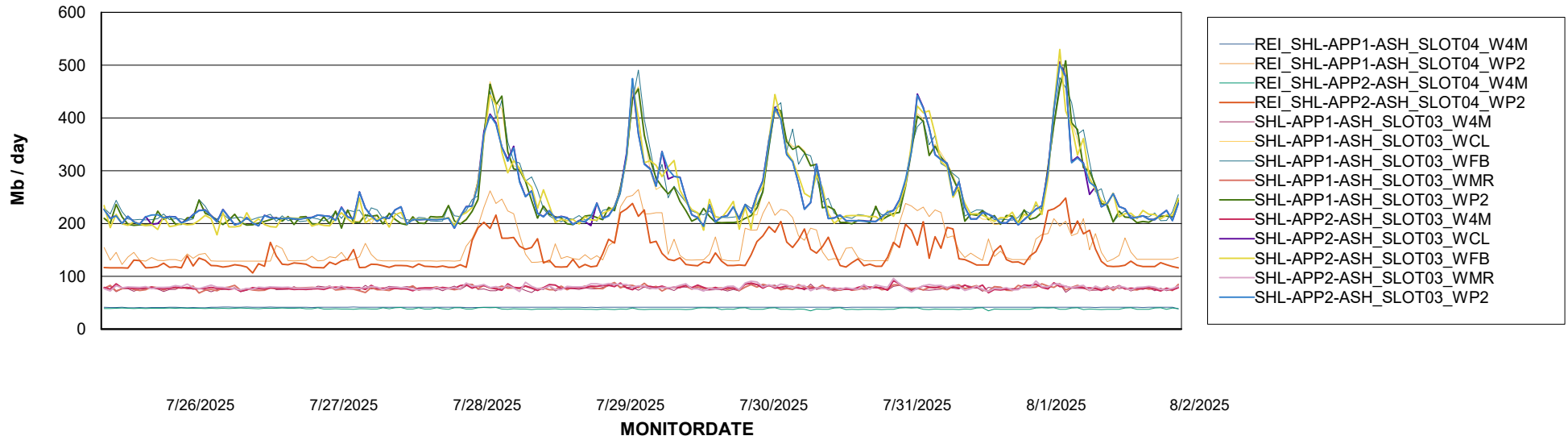
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



## Disaster per ABS component

