

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
8/2/2025	27	149	109	15	900	765
8/1/2025	27	149	109	16	900	758
7/31/2025	27	149	109	16	900	758
7/30/2025	27	149	109	16	900	758
7/29/2025	27	149	109	16	900	758
7/28/2025	27	149	109	16	900	758
7/27/2025	27	149	109	16	900	758

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/2/2025	51	89	44
8/1/2025	51	89	44
7/31/2025	51	89	44
7/30/2025	51	89	44
7/29/2025	51	89	44
7/28/2025	51	89	44
7/27/2025	51	89	44

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/2/2025	58	79	33
8/1/2025	58	79	33
7/31/2025	58	79	33
7/30/2025	58	79	33
7/29/2025	58	79	33
7/28/2025	58	79	33
7/27/2025	58	79	33

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/2/2025	40	79	48
8/1/2025	40	79	48
7/31/2025	40	79	48
7/30/2025	40	79	48
7/29/2025	40	79	48
7/28/2025	40	79	48
7/27/2025	40	79	48

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/2/2025	33	149	100
8/1/2025	33	149	100
7/31/2025	33	149	100
7/30/2025	33	149	100
7/29/2025	33	149	100
7/28/2025	33	149	100
7/27/2025	33	149	100

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
8/2/2025	34	149	98	22	1,997	1,552
8/1/2025	34	149	98	22	1,997	1,552
7/31/2025	34	149	98	22	1,997	1,551
7/30/2025	34	149	98	22	1,997	1,552
7/29/2025	34	149	98	22	1,997	1,552
7/28/2025	34	149	98	22	1,997	1,552
7/27/2025	34	149	98	22	1,997	1,551

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
8/2/2025	56	199	88	22	1,997	1,561	65	500	174
8/1/2025	56	199	88	22	1,997	1,561	72	500	142
7/31/2025	56	199	88	22	1,997	1,561	71	500	143
7/30/2025	56	199	88	22	1,997	1,561	71	500	144
7/29/2025	56	199	88	22	1,997	1,561	72	500	141
7/28/2025	56	199	88	22	1,997	1,561	72	500	142
7/27/2025	56	199	88	22	1,997	1,561	72	500	142

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/2/2025	64	79	29
8/1/2025	64	79	29
7/31/2025	64	79	29
7/30/2025	64	79	29
7/29/2025	64	79	29
7/28/2025	64	79	29
7/27/2025	64	79	29

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/2/2025	56	79	35
8/1/2025	55	79	35
7/31/2025	56	79	35
7/30/2025	56	79	35
7/29/2025	56	79	35
7/28/2025	56	79	35
7/27/2025	56	79	35

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/2/2025	30	149	104
8/1/2025	30	149	104
7/31/2025	30	149	104
7/30/2025	30	149	104
7/29/2025	30	149	104
7/28/2025	30	149	104
7/27/2025	30	149	104

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Harddisk Usage JSG_PRD_WORF

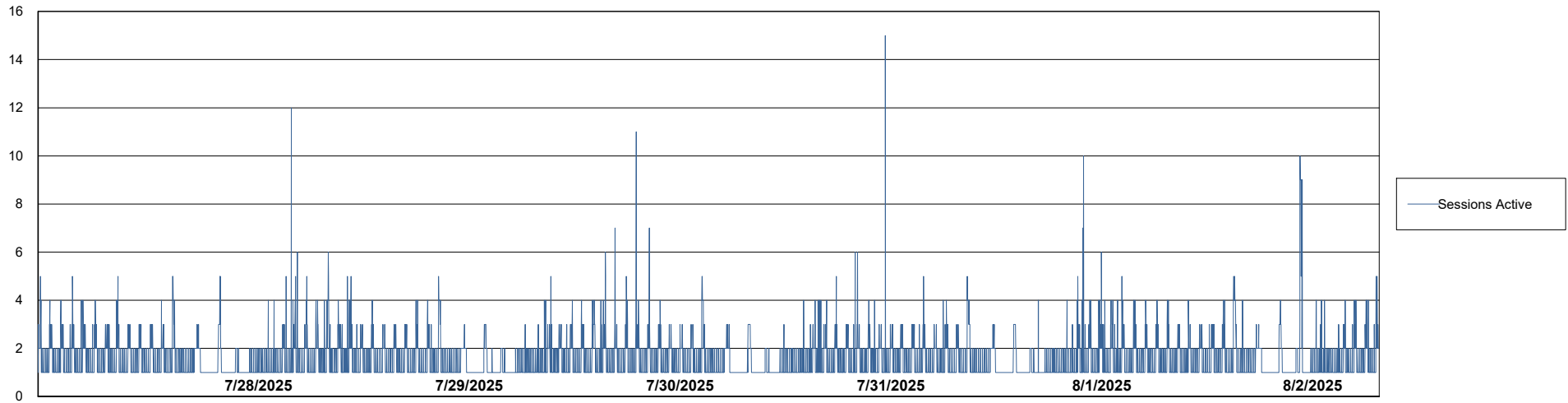
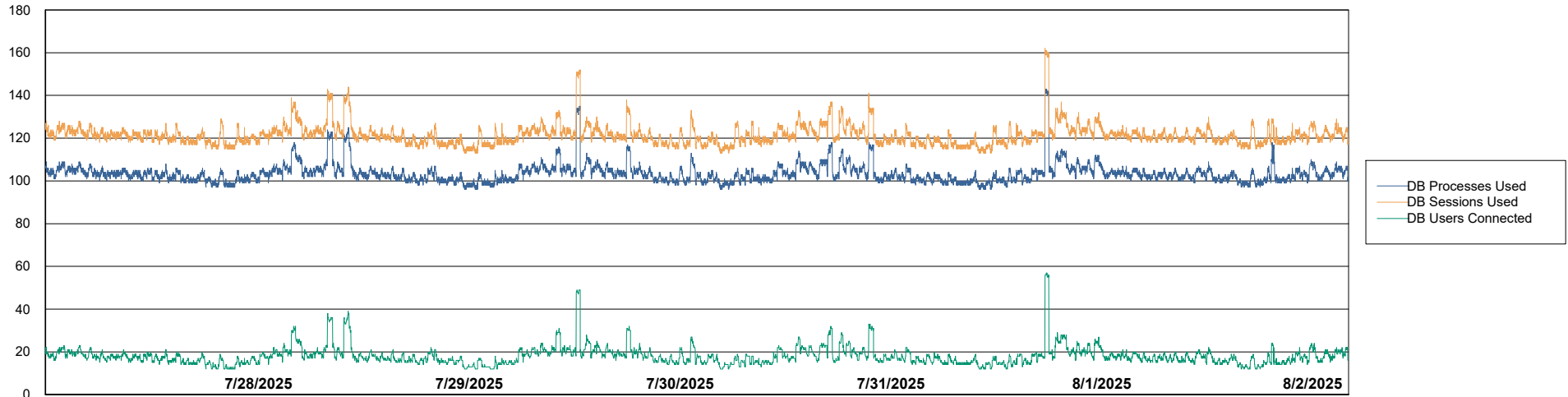
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
8/2/2025	47	149	79
8/1/2025	47	149	79
7/31/2025	47	149	78
7/30/2025	47	149	79
7/29/2025	47	149	79
7/28/2025	47	149	79
7/27/2025	47	149	79

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Database Performance JSG_PRD_BASHIR_DB_ABS1



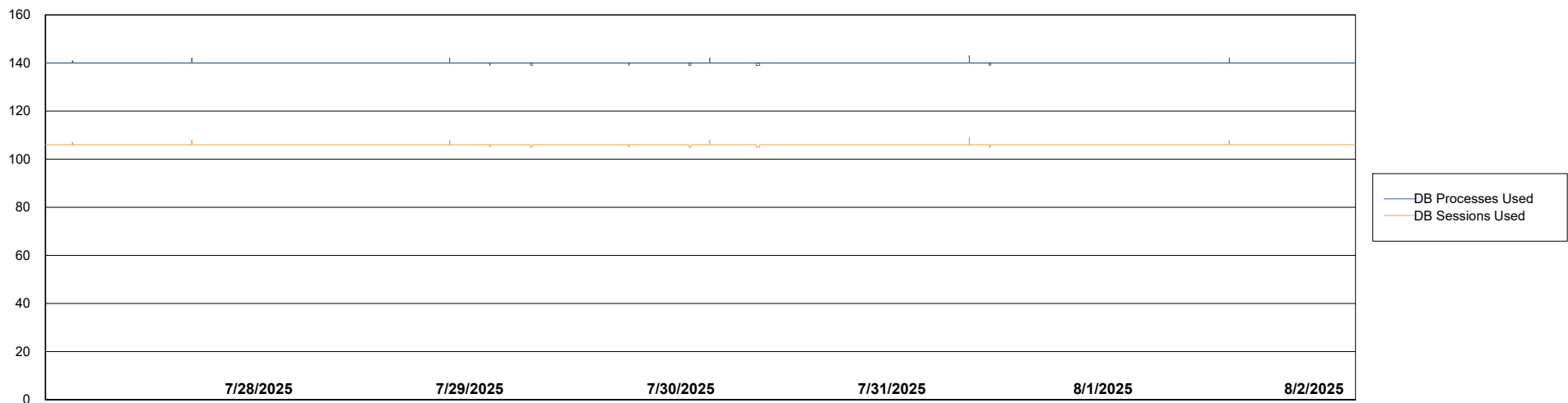
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 1,000
DB Processes Max 0
DB Processes Max 4

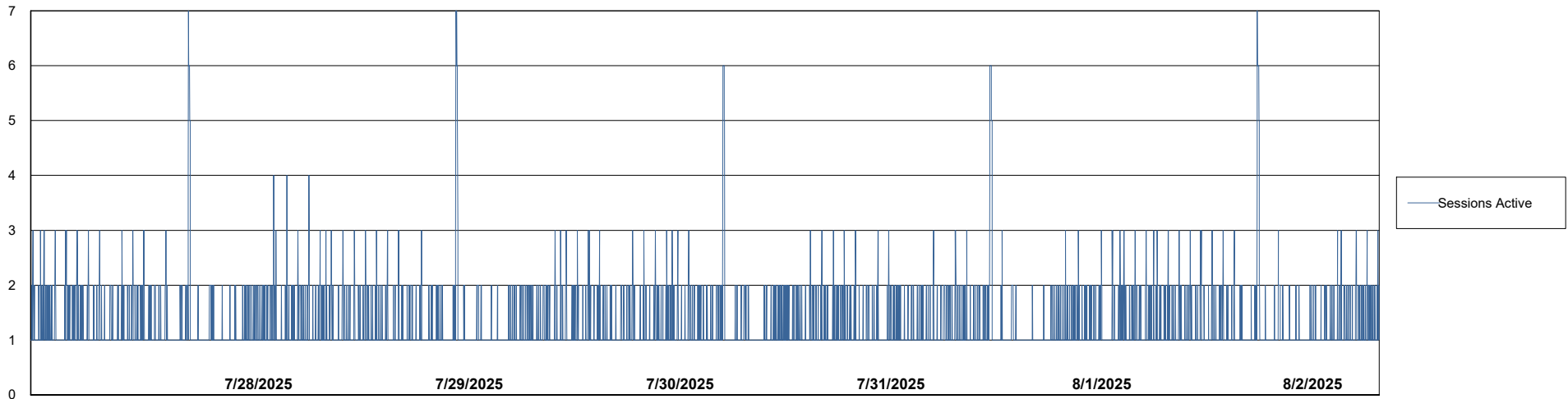


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Database Performance JSG_PRD_RIKER_DB_HSBABS1



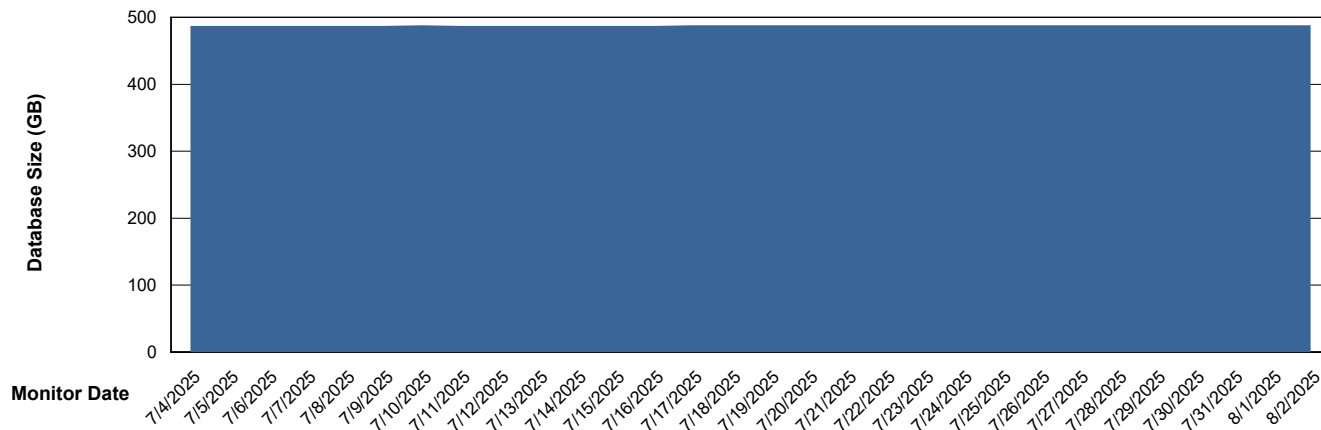
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Customer JSG_Production (24/7)
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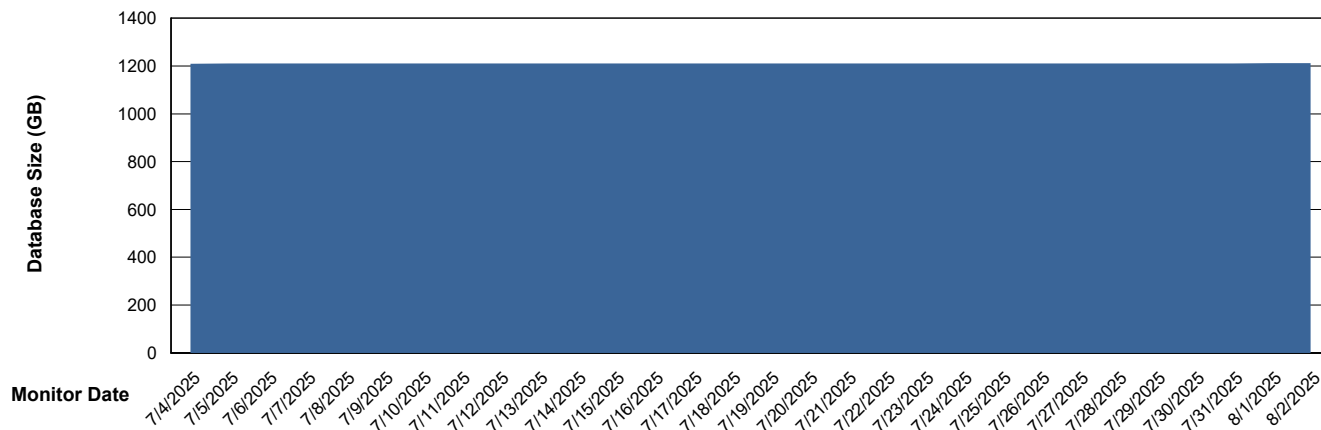
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/2/2025	ABSDATA	245	207	15
	INDX	333	276	17
8/1/2025	ABSDATA	245	207	15
	INDX	333	276	17
7/31/2025	ABSDATA	245	207	15
	INDX	333	276	17
7/30/2025	ABSDATA	245	207	15
	INDX	333	276	17
7/29/2025	ABSDATA	245	207	15
	INDX	333	276	17
7/28/2025	ABSDATA	245	207	15
	INDX	333	276	17
7/27/2025	ABSDATA	245	207	15
	INDX	333	276	17

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
8/2/2025	ABSDATA	1,376	1,135	18
	INDX	69	56	18
8/1/2025	ABSDATA	1,376	1,135	18
	INDX	69	56	18
7/31/2025	ABSDATA	1,376	1,135	18
	INDX	69	56	18
7/30/2025	ABSDATA	1,376	1,135	18
	INDX	69	56	18
7/29/2025	ABSDATA	1,376	1,134	18
	INDX	69	56	18
7/28/2025	ABSDATA	1,376	1,134	18
	INDX	69	56	18
7/27/2025	ABSDATA	1,376	1,134	18
	INDX	69	56	18

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 28/7/2025	Tue 29/7/2025	Wed 30/7/2025	Thu 31/7/2025	Fri 1/8/2025	Sat 2/8/2025
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Tue, 29-07-2025	None
Mon, 28-07-2025	None
Fri, 1-08-2025	None
Thu, 31-07-2025	None
Wed, 30-07-2025	None
Thu, 31-07-2025	None
Sun, 27-07-2025	None
Tue, 29-07-2025	None
Wed, 30-07-2025	None
Fri, 1-08-2025	None
Sat, 2-08-2025	None
Mon, 28-07-2025	None
Sat, 2-08-2025	None
Sun, 27-07-2025	None

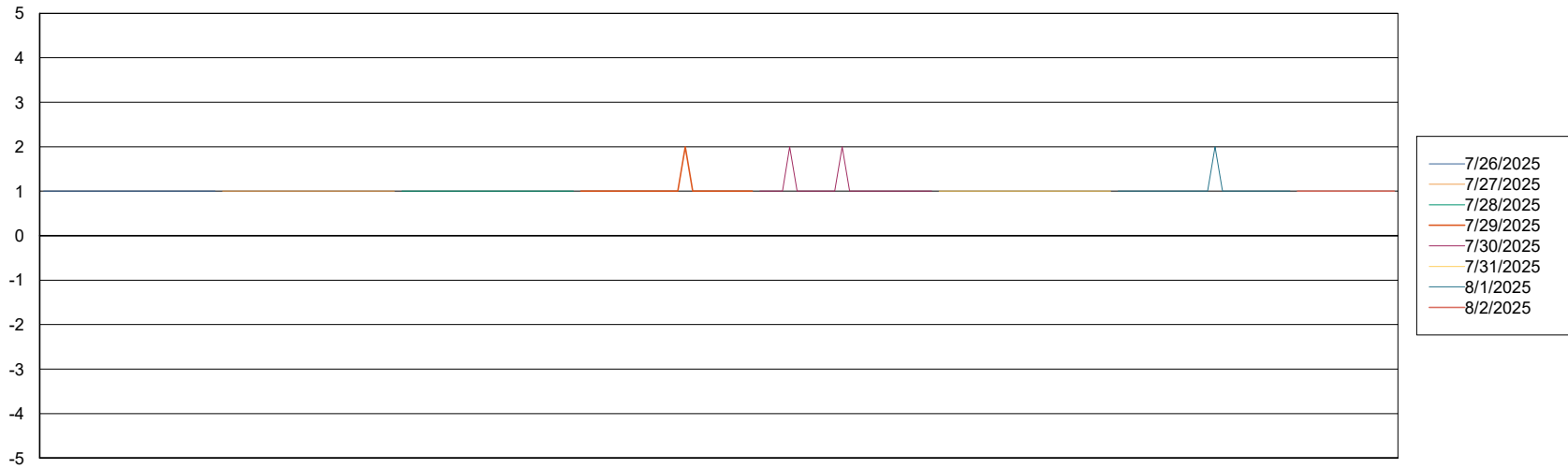
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



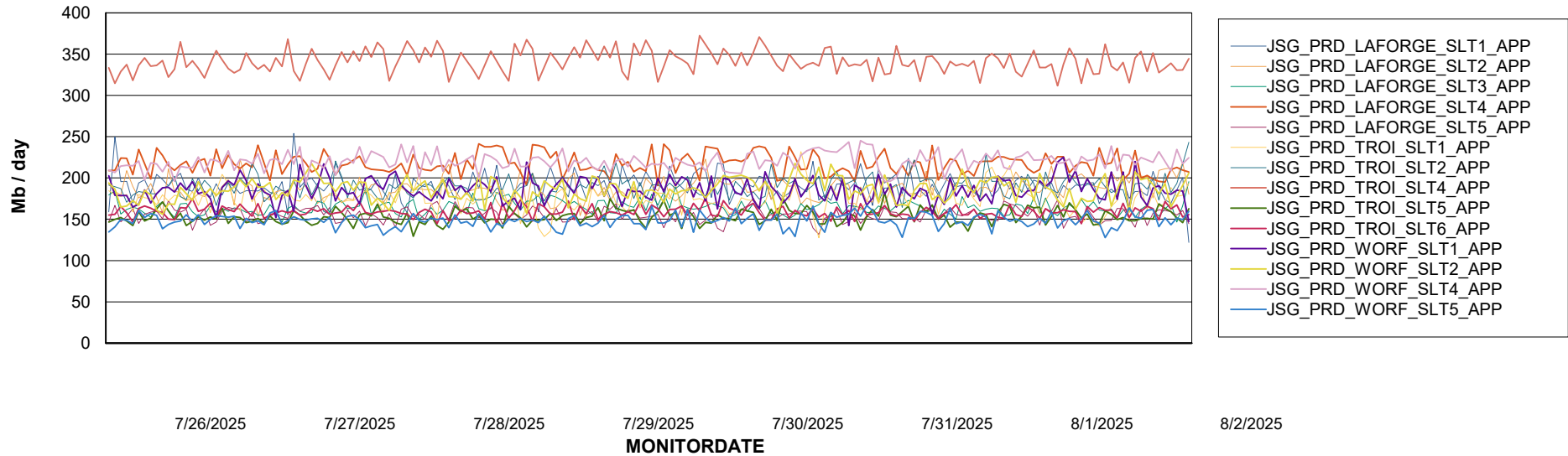
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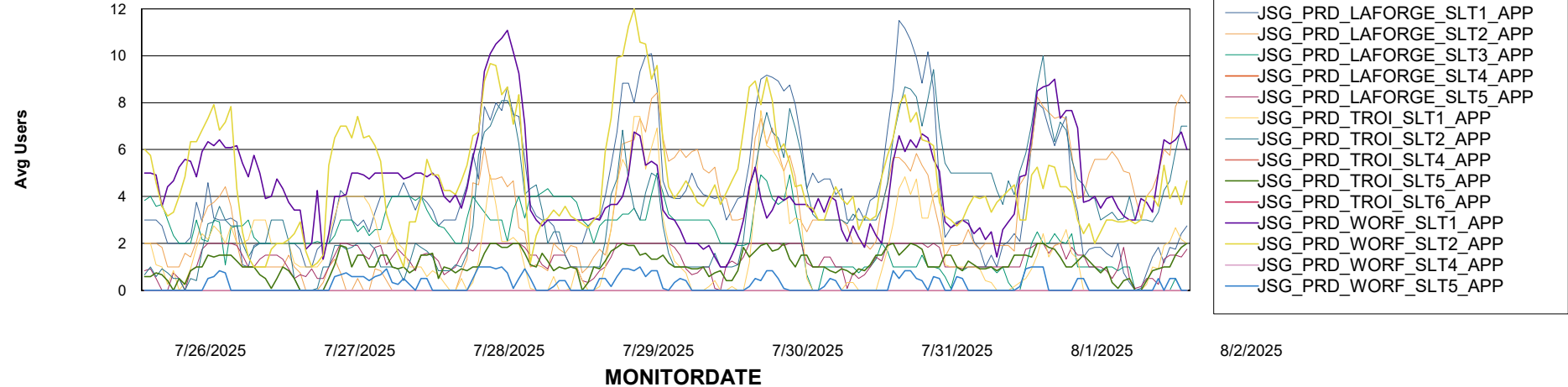


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



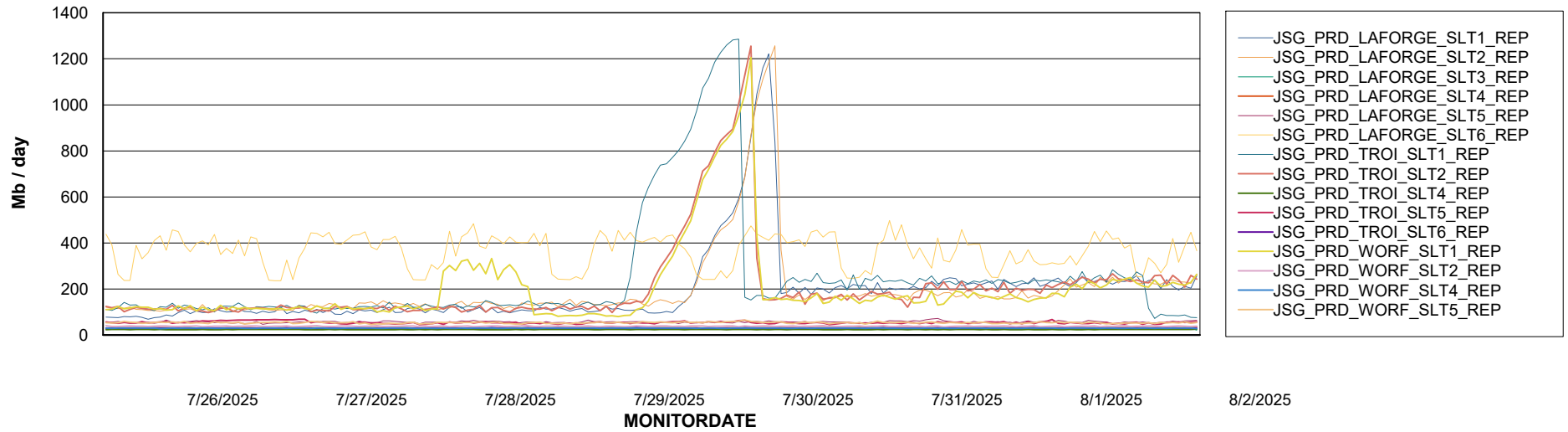
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Customer JSG_Production (24/7)
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



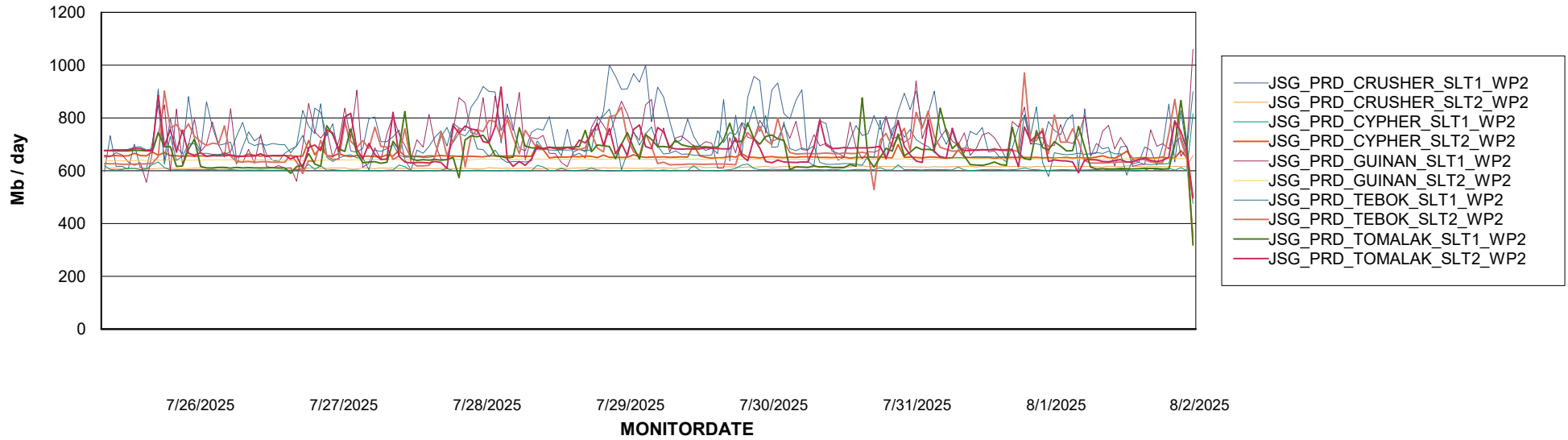
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ABSSolute Web Component Services

Avg memory used per ABS Web component

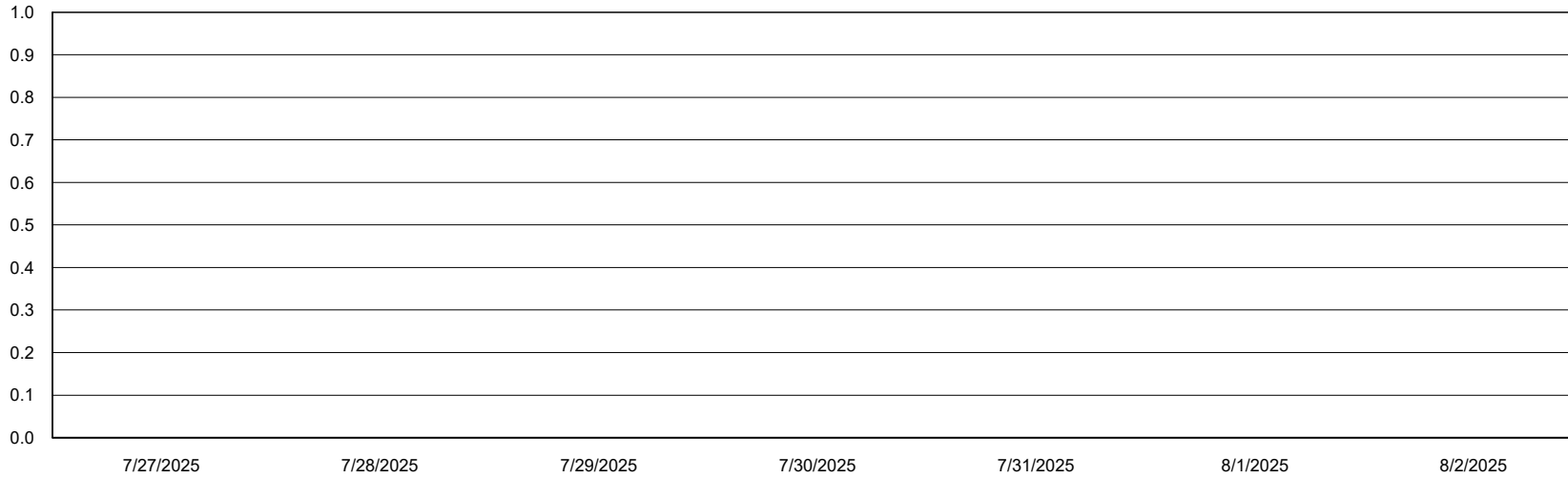


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP