

Weekly SLA Customer Report

Customer BNL_Production
Database ID 83



Harddisk Usage BNL_PRD_BSNLP-VM-ABSD02

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on F: (%) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 8/2/2025 | 49 | 127 | 65 | 70 | 1,512 | 453 | 85 | 500 | 74 | 80 |
| 8/1/2025 | 49 | 127 | 65 | 68 | 1,512 | 478 | 83 | 500 | 87 | 80 |
| 7/31/2025 | 49 | 127 | 65 | 69 | 1,512 | 465 | 86 | 500 | 70 | 80 |
| 7/30/2025 | 49 | 127 | 65 | 73 | 1,512 | 406 | 88 | 500 | 58 | 80 |
| 7/29/2025 | 49 | 127 | 65 | 72 | 1,512 | 428 | 89 | 500 | 57 | 80 |
| 7/28/2025 | 49 | 127 | 65 | 68 | 1,512 | 482 | 83 | 500 | 85 | 80 |
| 7/27/2025 | 49 | 127 | 65 | 68 | 1,512 | 482 | 85 | 500 | 77 | 80 |

Harddisk Usage BNL_PRD_BSNLP-VM-ABSD03

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on F: (%) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 8/2/2025 | 51 | 127 | 62 | 79 | 1,512 | 324 | 77 | 500 | 117 | 80 |
| 8/1/2025 | 51 | 127 | 62 | 76 | 1,512 | 362 | 77 | 500 | 117 | 80 |
| 7/31/2025 | 51 | 127 | 62 | 77 | 1,512 | 346 | 78 | 500 | 111 | 80 |
| 7/30/2025 | 51 | 127 | 62 | 81 | 1,512 | 291 | 78 | 500 | 110 | 80 |
| 7/29/2025 | 51 | 127 | 62 | 80 | 1,512 | 308 | 78 | 500 | 112 | 80 |
| 7/28/2025 | 51 | 127 | 62 | 76 | 1,512 | 367 | 78 | 500 | 112 | 80 |
| 7/27/2025 | 51 | 127 | 62 | 76 | 1,512 | 367 | 78 | 500 | 108 | 80 |

Weekly SLA Customer Report

Customer BNL_Production
 Database ID 83



Harddisk Usage BNL_PRD_bsnlp-vm-absw01

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 8/2/2025 | 76 | 127 | 31 | 98 | 128 | 3 | 91 | 16 | 1 |
| 8/1/2025 | 75 | 127 | 32 | 98 | 128 | 3 | 91 | 16 | 1 |
| 7/31/2025 | 75 | 127 | 32 | 98 | 128 | 3 | 91 | 16 | 1 |
| 7/30/2025 | 75 | 127 | 32 | 98 | 128 | 3 | 91 | 16 | 1 |
| 7/29/2025 | 75 | 127 | 32 | 98 | 128 | 3 | 91 | 16 | 1 |
| 7/28/2025 | 75 | 127 | 32 | 98 | 128 | 3 | 91 | 16 | 1 |
| 7/27/2025 | 75 | 127 | 32 | 98 | 128 | 3 | 91 | 16 | 1 |

Harddisk Usage BNL_PRD_vm-absa01

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 8/2/2025 | 67 | 127 | 41 | 91 | 127 | 12 | 92 | 64 | 5 |
| 8/1/2025 | 67 | 127 | 41 | 91 | 127 | 12 | 92 | 64 | 5 |
| 7/31/2025 | 67 | 127 | 41 | 91 | 127 | 12 | 92 | 64 | 5 |
| 7/30/2025 | 67 | 127 | 41 | 91 | 127 | 12 | 92 | 64 | 5 |
| 7/29/2025 | 68 | 127 | 41 | 91 | 127 | 12 | 92 | 64 | 5 |
| 7/28/2025 | 68 | 127 | 41 | 91 | 127 | 12 | 92 | 64 | 5 |
| 7/27/2025 | 67 | 127 | 42 | 91 | 127 | 12 | 92 | 64 | 5 |

Weekly SLA Customer Report

Customer BNL_Production
 Database ID 83



Harddisk Usage BNL_PRD_vm-absa02

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 8/2/2025 | 73 | 127 | 35 | 85 | 127 | 19 | 92 | 64 | 5 |
| 8/1/2025 | 73 | 127 | 35 | 85 | 127 | 19 | 92 | 64 | 5 |
| 7/31/2025 | 73 | 127 | 35 | 85 | 127 | 19 | 92 | 64 | 5 |
| 7/30/2025 | 73 | 127 | 35 | 85 | 127 | 19 | 92 | 64 | 5 |
| 7/29/2025 | 73 | 127 | 35 | 85 | 127 | 19 | 92 | 64 | 5 |
| 7/28/2025 | 73 | 127 | 35 | 85 | 127 | 19 | 92 | 64 | 5 |
| 7/27/2025 | 72 | 127 | 36 | 85 | 127 | 19 | 92 | 64 | 5 |

Harddisk Usage BNL_PRD_vm-absa03

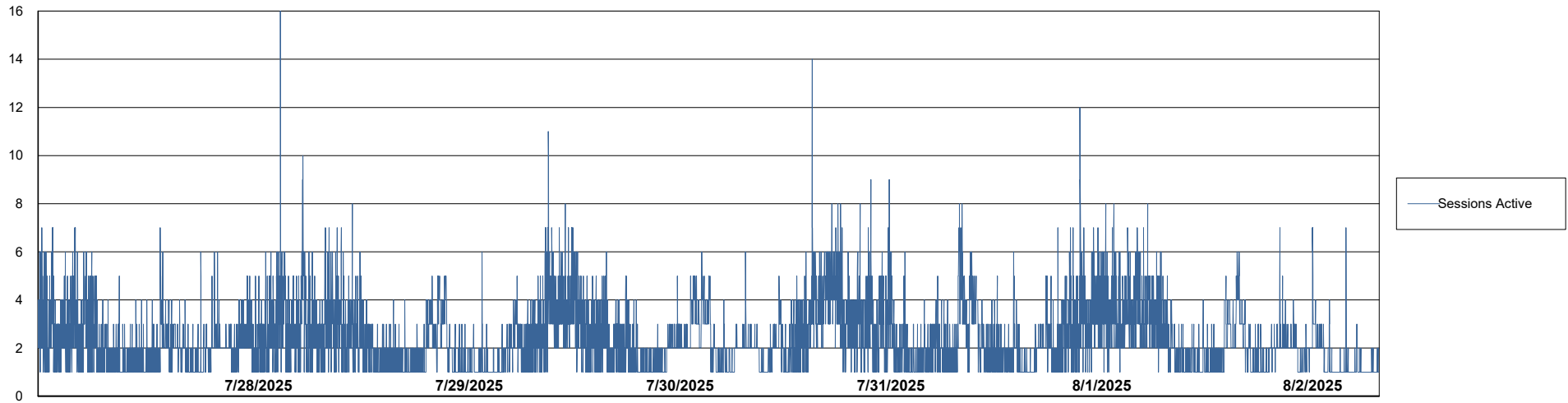
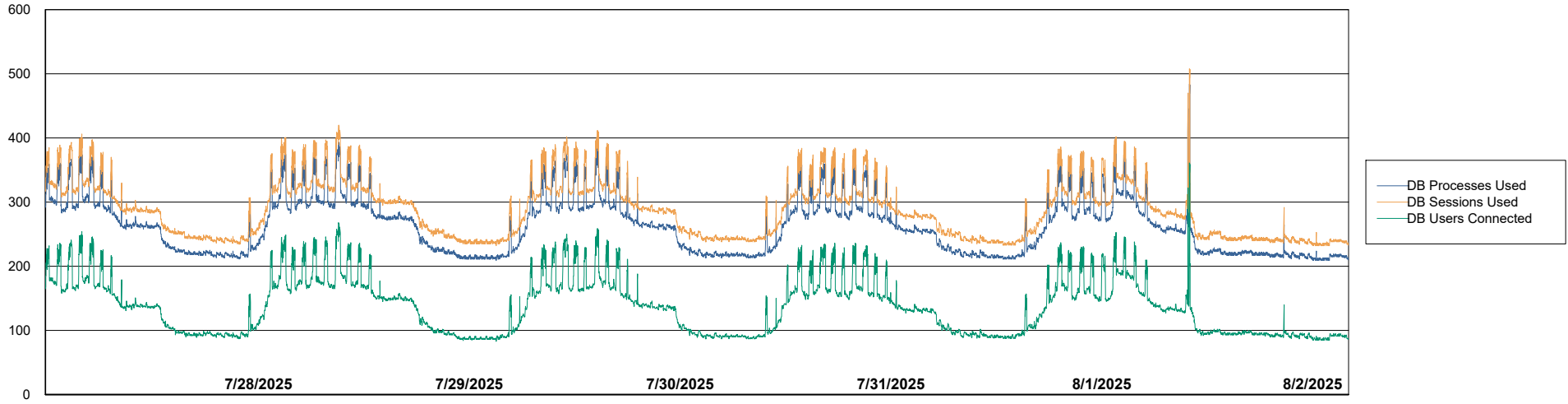
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 8/2/2025 | 67 | 127 | 42 | 54 | 127 | 58 | 92 | 64 | 5 |
| 8/1/2025 | 67 | 127 | 42 | 54 | 127 | 58 | 92 | 64 | 5 |
| 7/31/2025 | 67 | 127 | 42 | 54 | 127 | 58 | 92 | 64 | 5 |
| 7/30/2025 | 67 | 127 | 42 | 54 | 127 | 58 | 92 | 64 | 5 |
| 7/29/2025 | 67 | 127 | 42 | 54 | 127 | 58 | 92 | 64 | 5 |
| 7/28/2025 | 67 | 127 | 42 | 54 | 127 | 58 | 92 | 64 | 5 |
| 7/27/2025 | 67 | 127 | 42 | 54 | 127 | 58 | 92 | 64 | 5 |

Weekly SLA Customer Report

Customer BNL_Production
Database ID 83



Database Performance BNLDB_Production



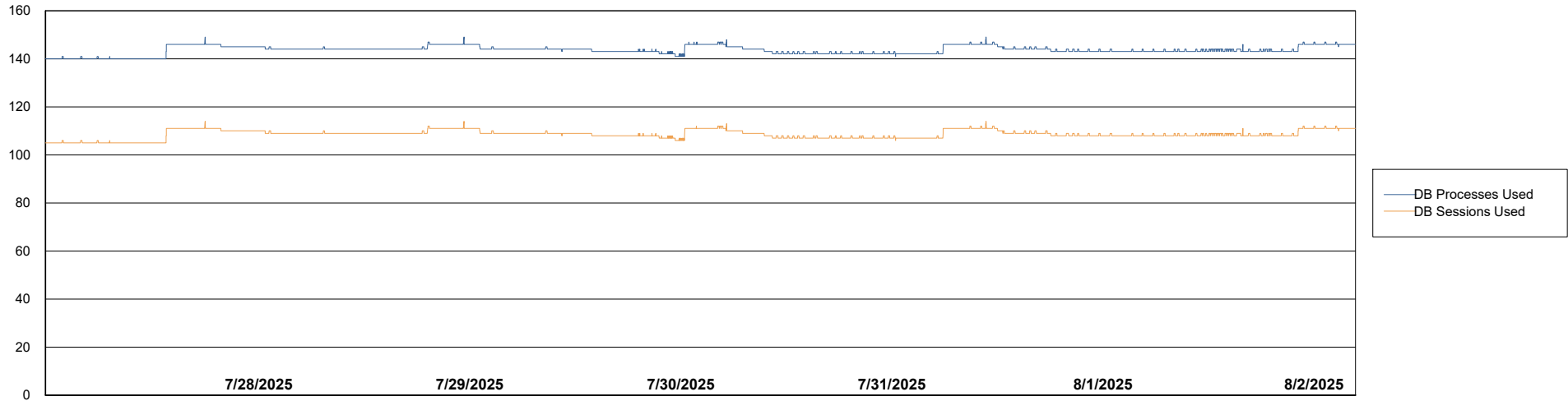
Weekly SLA Customer Report

Customer BNL_Production
Database ID 83



Database Performance BNLDB_Standby

DB Processes Max 1,000
DB Processes Max 4
DB Processes Max 0



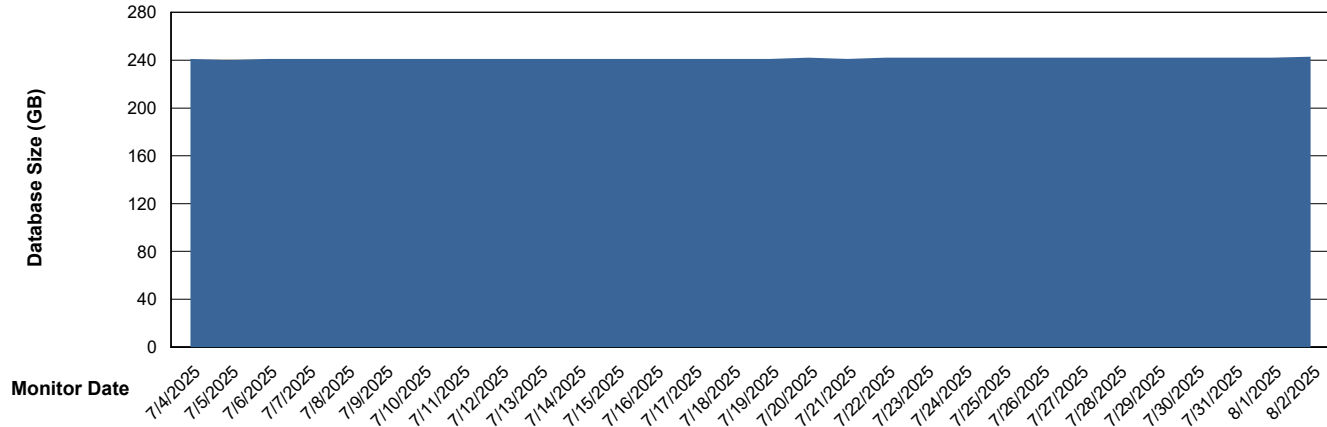
Weekly SLA Customer Report

Customer BNL_Production
 Database ID 83



DATABASE SIZE BNLDB_Production

Database growth over last month



Database Tablespace BNLDB_Production

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 8/2/2025 | ABSDATA | 105 | 68 | 35 |
| | INDX | 200 | 165 | 18 |
| 8/1/2025 | ABSDATA | 105 | 68 | 35 |
| | INDX | 200 | 165 | 18 |
| 7/31/2025 | ABSDATA | 105 | 68 | 35 |
| | INDX | 200 | 164 | 18 |
| 7/30/2025 | ABSDATA | 105 | 68 | 35 |
| | INDX | 200 | 164 | 18 |
| 7/29/2025 | ABSDATA | 105 | 68 | 35 |
| | INDX | 200 | 164 | 18 |
| 7/28/2025 | ABSDATA | 105 | 68 | 35 |
| | INDX | 200 | 164 | 18 |
| 7/27/2025 | ABSDATA | 105 | 68 | 35 |
| | INDX | 200 | 164 | 18 |

Weekly SLA Customer Report

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Standby Database Health BNL_Production

Recovery lag for last 7 days



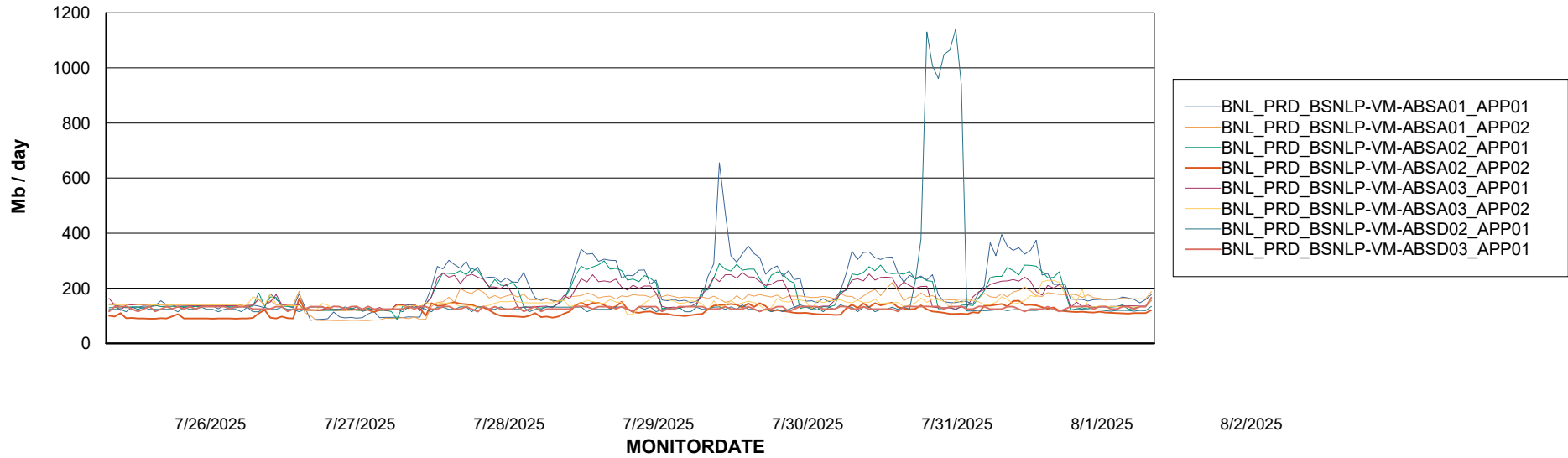
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Customer BNL_Production
Database ID 83

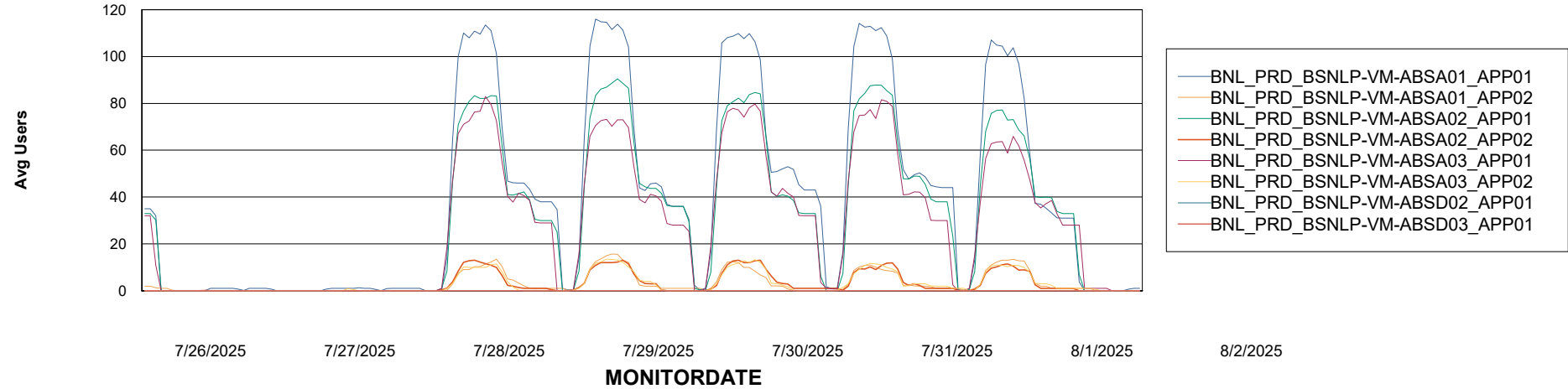


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



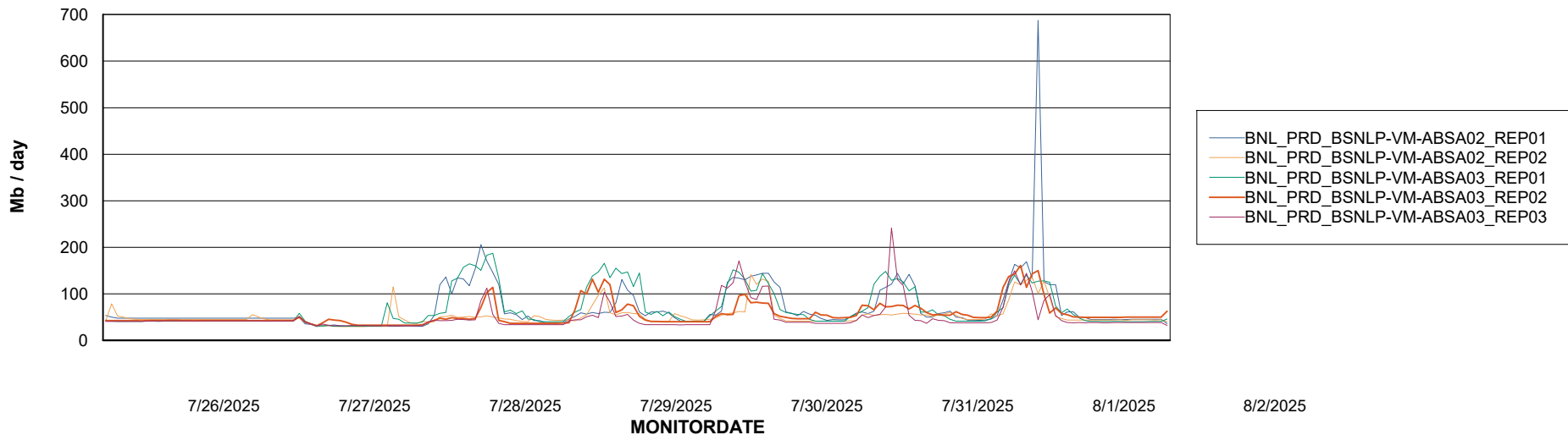
Weekly SLA Customer Report

Customer BNL_Production
Database ID 83



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



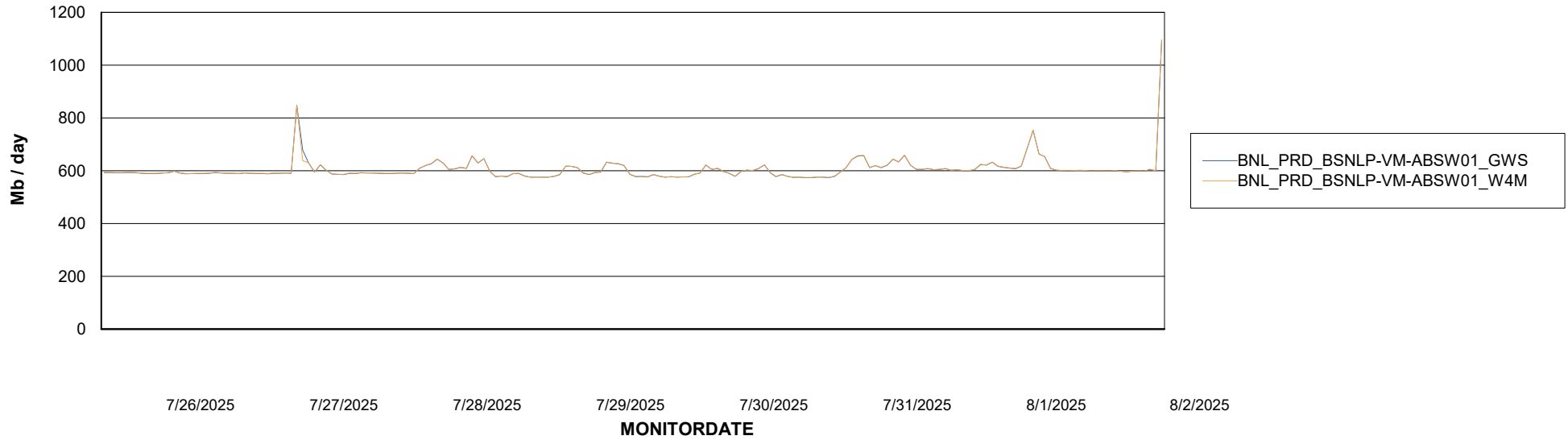
Weekly SLA Customer Report

Customer BNL_Production
Database ID 83



ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer BNL_Production
Database ID 83



Disaster per ABS component

