

Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
7/19/2025	19	44	36	73	100	27	39	1	1	99
7/18/2025	19	44	36	72	100	28	39	1	1	99
7/17/2025	19	44	35	72	100	28	39	1	1	99
7/16/2025	19	44	35	72	100	28	39	1	1	99
7/15/2025	19	44	35	72	100	28	39	1	1	99
7/14/2025	19	44	35	73	100	27	39	1	1	99
7/13/2025	19	44	35	73	100	27	39	1	1	99

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
7/19/2025	13	39	34	90	100	10	38	1	1	99
7/18/2025	13	39	34	90	100	10	38	1	1	99
7/17/2025	14	39	34	90	100	10	38	1	1	99
7/16/2025	14	39	34	90	100	10	39	1	1	99
7/15/2025	14	39	34	90	100	10	39	1	1	99
7/14/2025	14	39	34	90	100	10	39	1	1	99
7/13/2025	14	39	34	90	100	10	39	1	1	99

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
7/19/2025	20	44	35	38	1	1	23	100	77	43
7/18/2025	20	44	35	38	1	1	23	100	77	43
7/17/2025	20	44	35	38	1	1	23	100	77	43
7/16/2025	20	44	35	39	1	1	23	100	77	43
7/15/2025	20	44	35	39	1	1	23	100	77	43
7/14/2025	20	44	35	39	1	1	23	100	77	43
7/13/2025	20	44	35	39	1	1	23	100	77	43

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
7/19/2025	19	44	35	38	1	1	59	100	41	19
7/18/2025	19	44	35	38	1	1	59	100	41	19
7/17/2025	19	44	35	38	1	1	59	100	41	18
7/16/2025	19	44	35	39	1	1	59	100	41	18
7/15/2025	19	44	35	39	1	1	59	100	41	19
7/14/2025	19	44	35	39	1	1	59	100	41	18
7/13/2025	19	44	35	39	1	1	59	100	41	19

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
7/19/2025	20	44	35	38	1	1	70	100	30	39
7/18/2025	20	44	35	38	1	1	70	100	30	39
7/17/2025	20	44	35	38	1	1	70	100	30	39
7/16/2025	20	44	35	39	1	1	70	100	30	39
7/15/2025	20	44	35	39	1	1	70	100	30	39
7/14/2025	20	44	35	39	1	1	70	100	30	39
7/13/2025	20	44	35	39	1	1	70	100	30	39

Harddisk Usage SHL-RPROXY-ASH

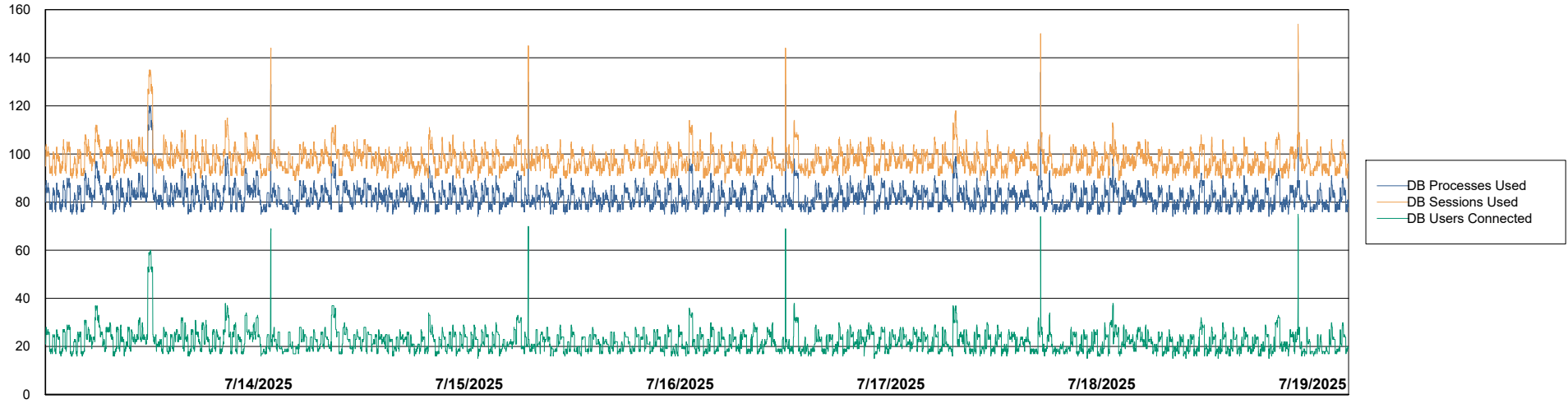
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
7/19/2025	47	39	21	38	1	1	99	10	0
7/18/2025	47	39	21	38	1	1	99	10	0
7/17/2025	47	39	21	39	1	1	99	10	0
7/16/2025	47	39	21	39	1	1	99	10	0
7/15/2025	47	39	21	39	1	1	99	10	0
7/14/2025	47	39	21	39	1	1	99	10	0
7/13/2025	47	39	21	39	1	1	99	10	0

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Database Performance SHL-BI-ASH_PROD_ABS1

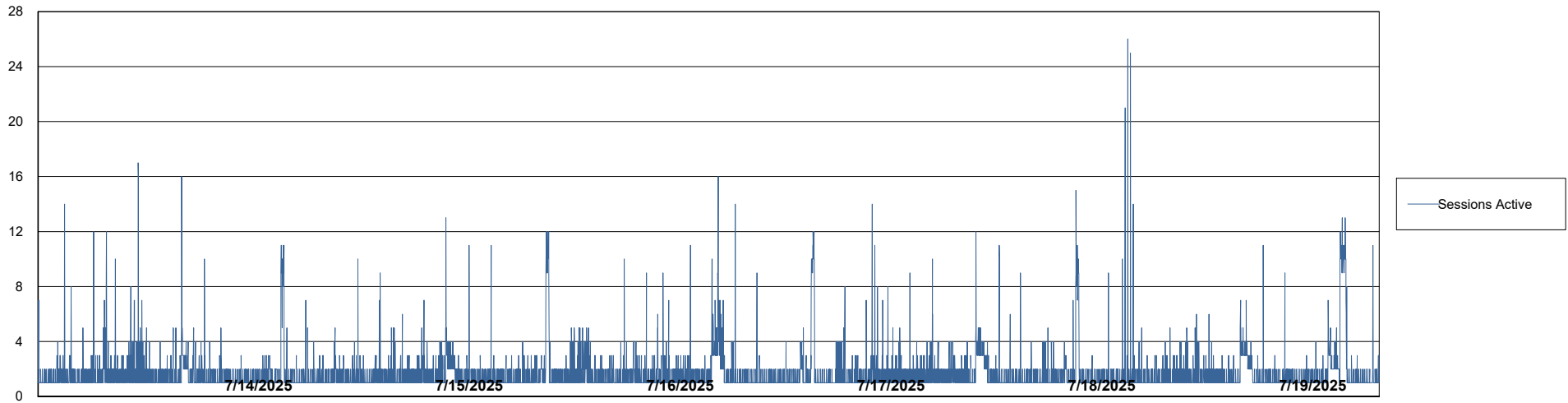
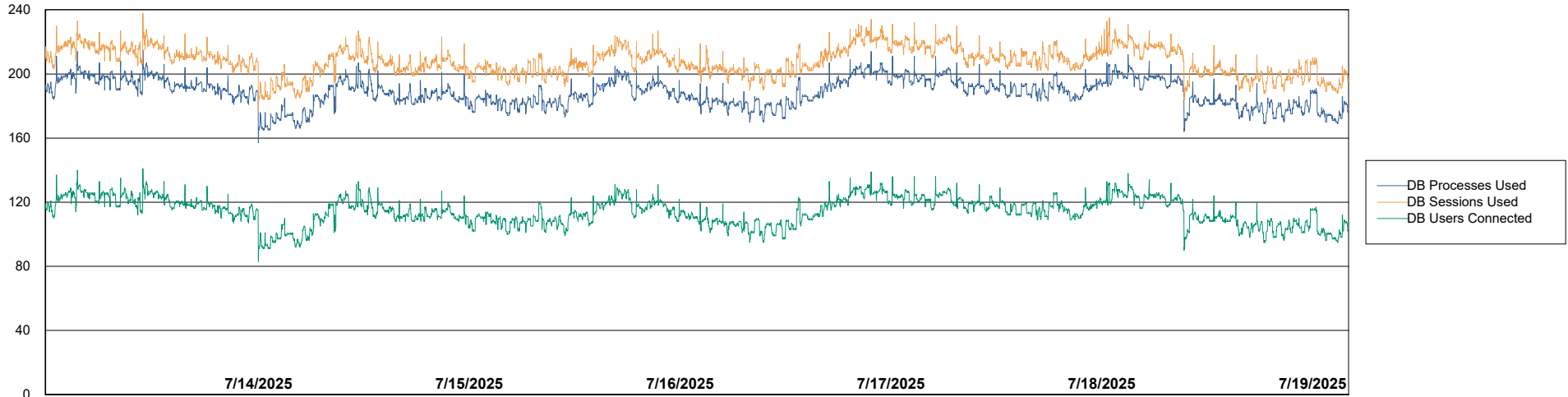


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Database Performance SHL-DBS1-ASH_PROD_ABS1



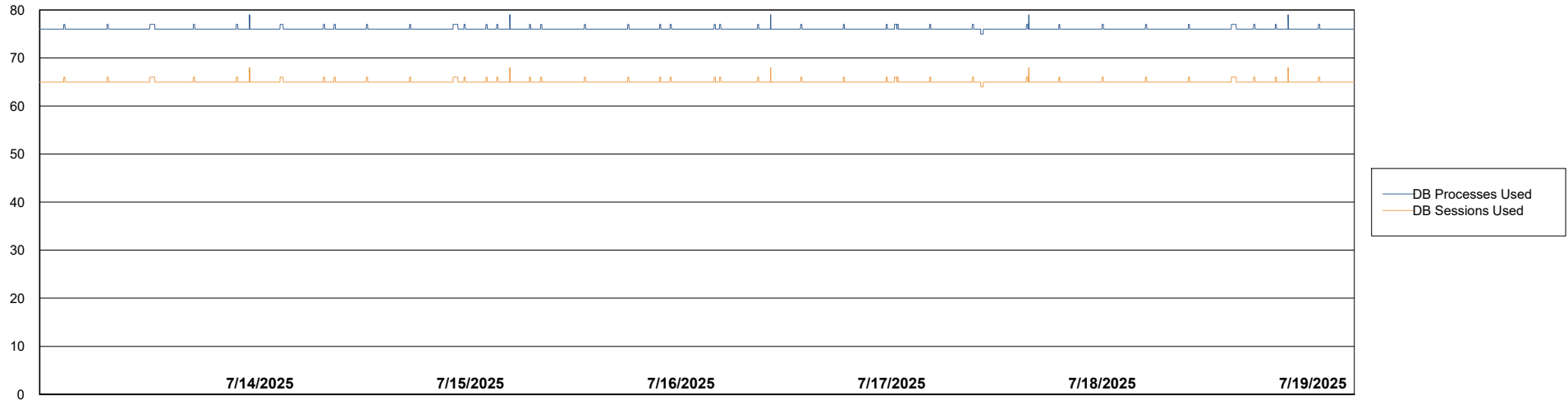
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Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 1,000
DB Processes Max 4
DB Processes Max 0



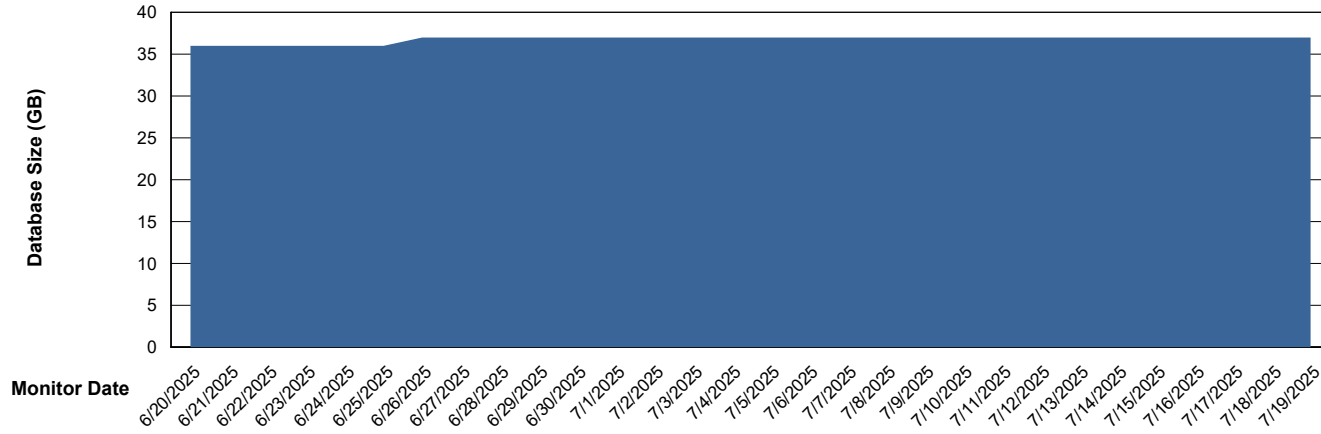
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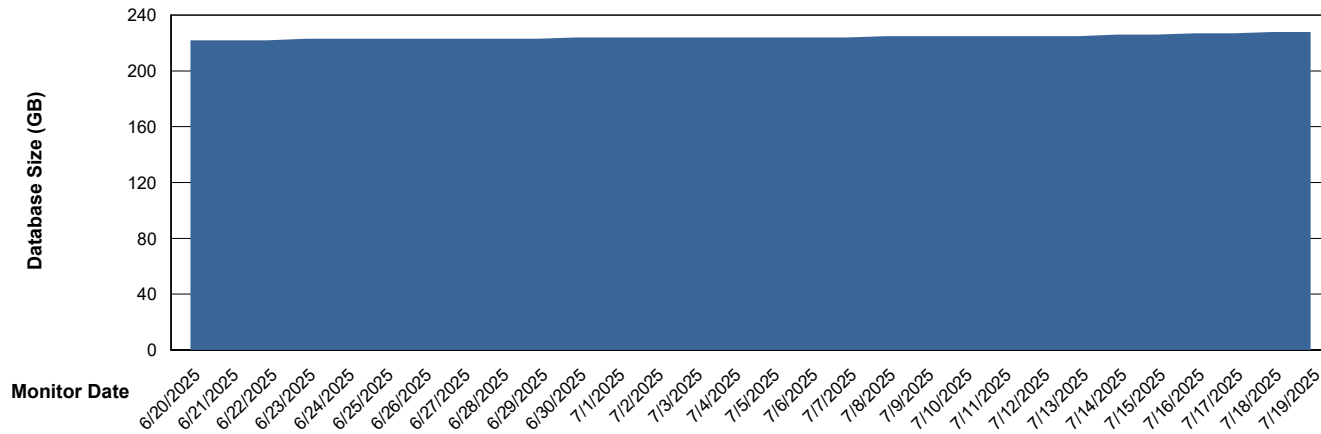
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



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Database Tablespace SHL-BI-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7/19/2025	ABSDATA	30	17	45
	INDX	35	17	53
7/18/2025	ABSDATA	30	17	45
	INDX	35	17	53
7/17/2025	ABSDATA	30	17	45
	INDX	35	17	53
7/16/2025	ABSDATA	30	17	45
	INDX	35	17	53
7/15/2025	ABSDATA	30	17	45
	INDX	35	17	53
7/14/2025	ABSDATA	30	16	45
	INDX	35	17	53
7/13/2025	ABSDATA	30	16	45
	INDX	35	17	53

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Database Tablespace SHL-DBS1-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7/19/2025	ABSDATA	120	97	20
	INDX	122	102	16
7/18/2025	ABSDATA	120	97	20
	INDX	122	102	16
7/17/2025	ABSDATA	120	97	20
	INDX	122	102	16
7/16/2025	ABSDATA	120	97	20
	INDX	122	102	16
7/15/2025	ABSDATA	120	97	20
	INDX	122	102	16
7/14/2025	ABSDATA	120	96	20
	INDX	122	102	16
7/13/2025	ABSDATA	120	96	20
	INDX	122	102	16

BI last ETL error for SHL-BI-ASH_PROD_ABS1

Tue, 15-07-2025	None
Wed, 16-07-2025	None
Mon, 14-07-2025	None
Thu, 17-07-2025	None
Sun, 13-07-2025	None
Fri, 18-07-2025	None
Sat, 19-07-2025	None

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Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



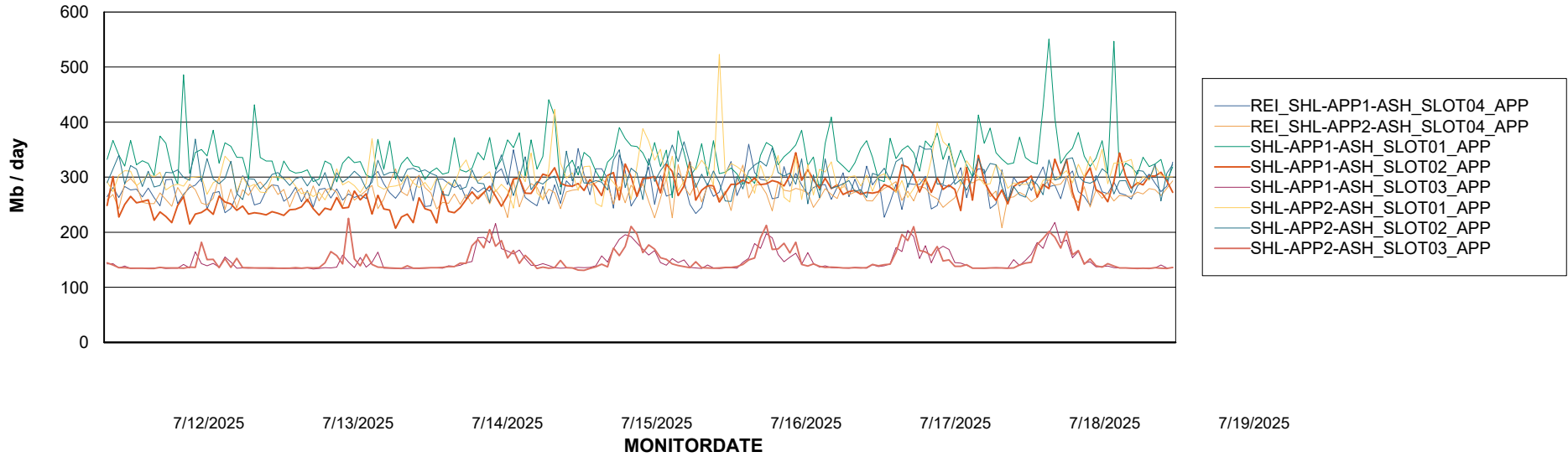
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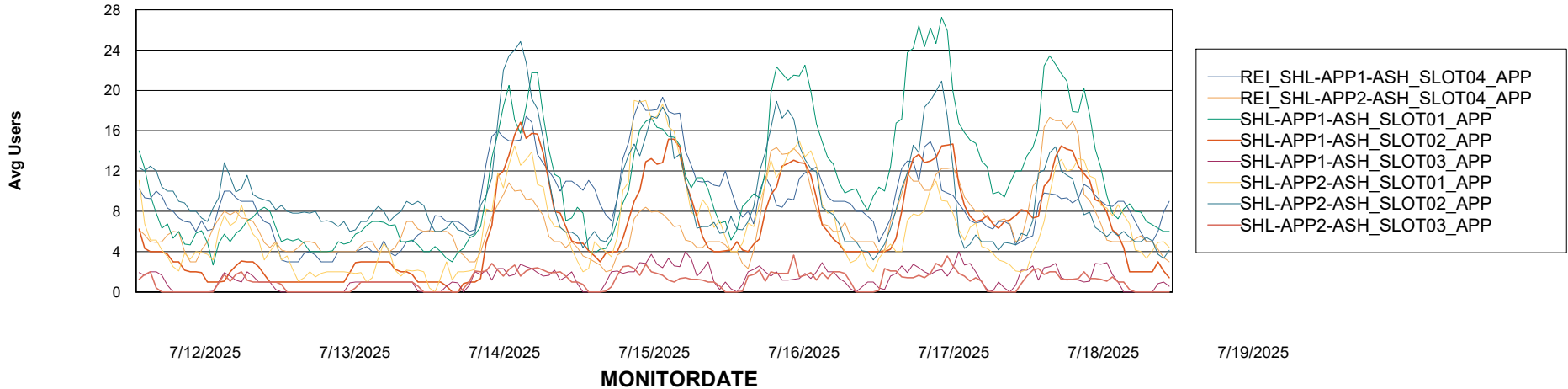


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



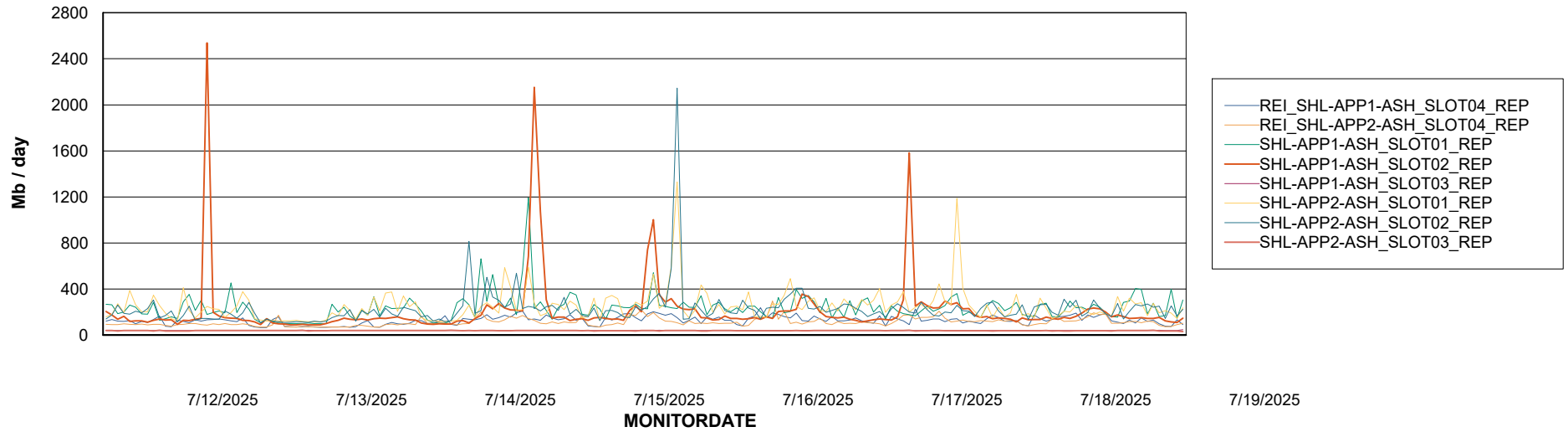
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



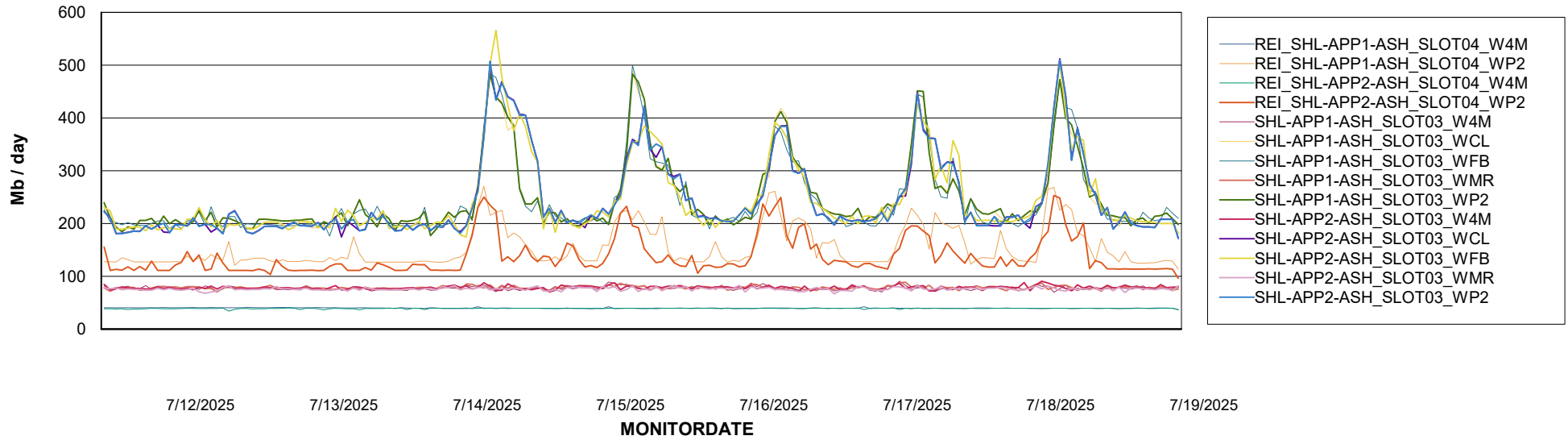
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ABSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

