

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Harddisk Usage NOA_PRD_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
7/19/2025	53	199	93	36	500	321	80	200	39
7/18/2025	53	199	93	36	500	321	80	200	39
7/17/2025	53	199	93	36	500	321	80	200	39
7/16/2025	53	199	93	36	500	321	80	200	39
7/15/2025	53	199	93	36	500	321	80	200	39
7/14/2025	53	199	93	36	500	321	80	200	39
7/13/2025	53	199	93	36	500	321	79	200	43

Harddisk Usage NOA_PRD_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
7/19/2025	32	100	68	29	1,100	784	76	400	94
7/18/2025	33	100	67	29	1,100	779	76	400	95
7/17/2025	33	100	67	29	1,100	779	76	400	98
7/16/2025	33	100	67	29	1,100	780	75	400	100
7/15/2025	33	100	67	29	1,100	779	75	400	98
7/14/2025	33	100	67	29	1,100	779	76	400	96
7/13/2025	33	100	67	29	1,100	779	76	400	95

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Harddisk Usage NOA_PRD_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
7/19/2025	67	279	93	24	838	639	90	559	55
7/18/2025	67	279	92	24	838	639	90	559	55
7/17/2025	67	279	92	24	838	639	90	559	58
7/16/2025	67	279	92	24	838	639	89	559	60
7/15/2025	67	279	92	24	838	639	90	559	58
7/14/2025	67	279	92	24	838	639	90	559	56
7/13/2025	67	279	92	24	838	639	90	559	55

Harddisk Usage NOA_PRD_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/19/2025	46	100	54
7/18/2025	47	100	53
7/17/2025	46	100	53
7/16/2025	47	100	53
7/15/2025	47	100	53
7/14/2025	47	100	53
7/13/2025	47	100	53

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Harddisk Usage NOA_PRD_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/19/2025	60	100	40
7/18/2025	61	100	39
7/17/2025	61	100	39
7/16/2025	61	100	39
7/15/2025	61	100	39
7/14/2025	61	100	39
7/13/2025	61	100	39

Harddisk Usage NOA_PRD_NovoLink

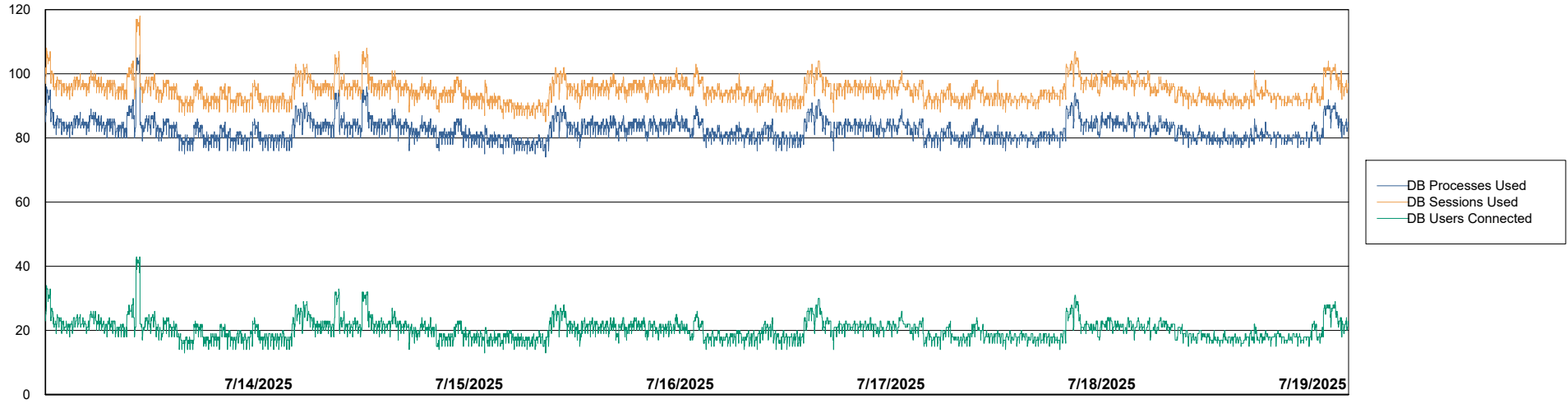
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/19/2025	65	100	34
7/18/2025	66	100	34
7/17/2025	66	100	34
7/16/2025	66	100	34
7/15/2025	66	100	34
7/14/2025	66	100	33
7/13/2025	66	100	33

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Database Performance NOA_PRD_NHSBI_ABS1

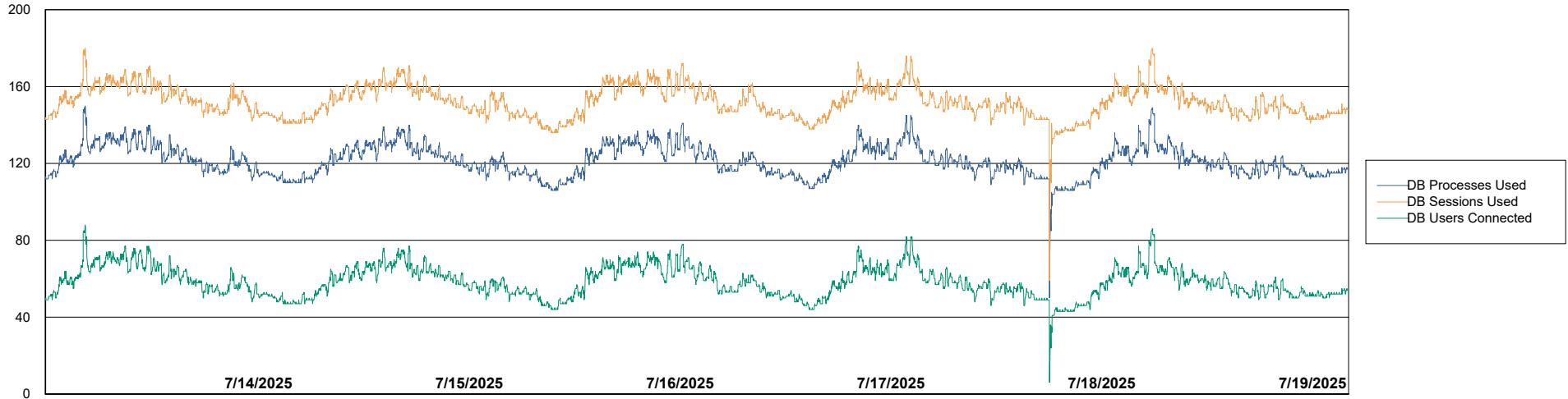


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Database Performance NOA_PRD_NovoABS01_ABS1



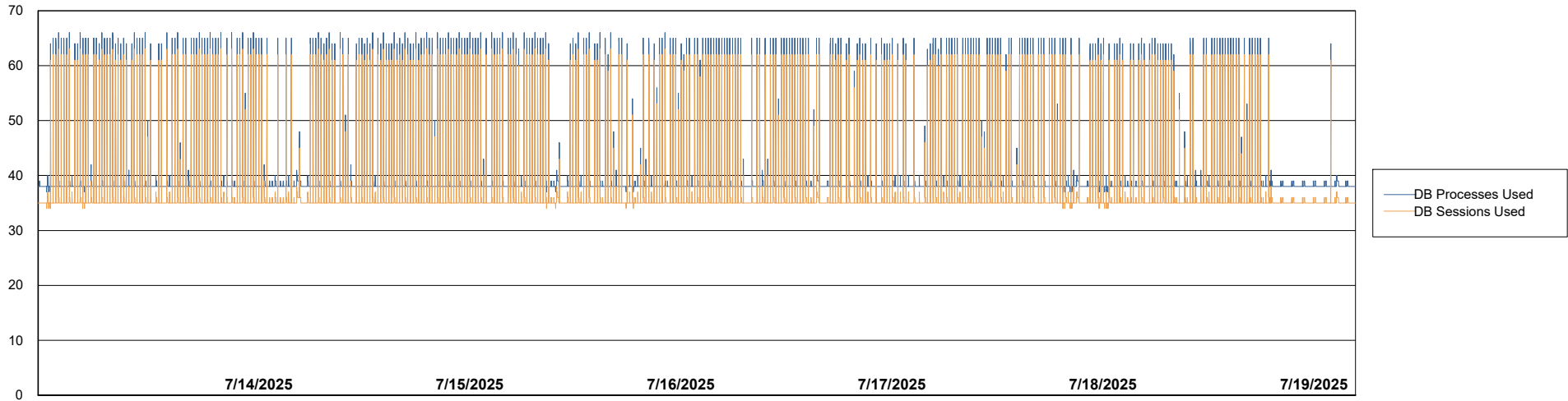
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Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300



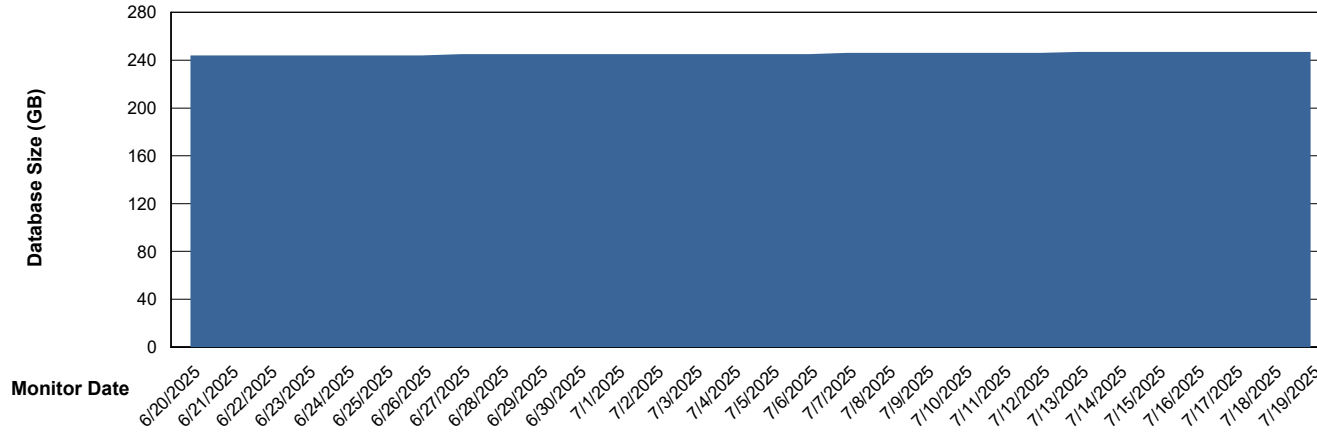
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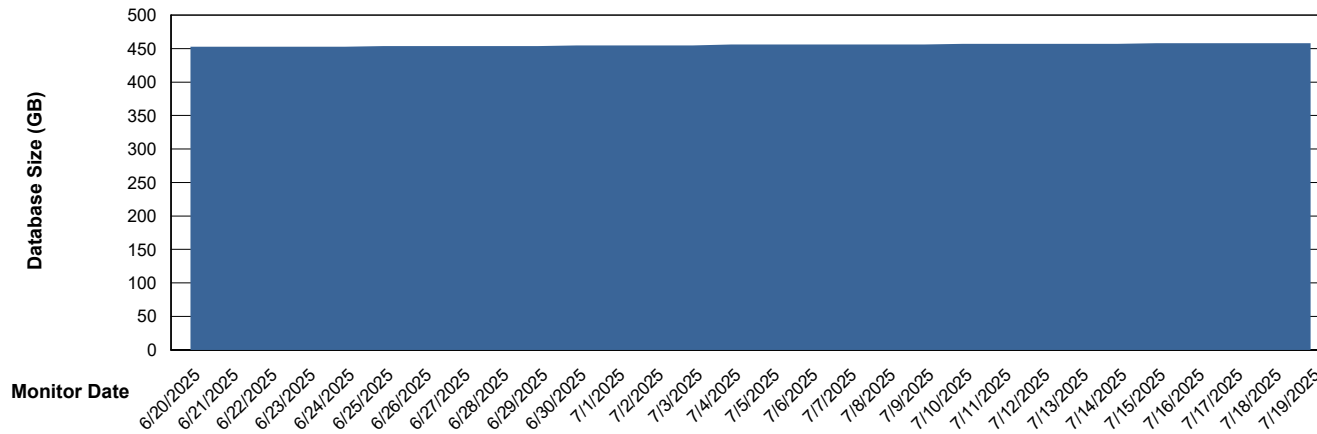
DATABASE SIZE NOA_PRD_NHSBI_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



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Customer NOA_Production (24/7)
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Database Tablespace NOA_PRD_NHSBI_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7/19/2025	ABSDATA	149	125	16
	INDX	138	116	16
7/18/2025	ABSDATA	149	125	16
	INDX	138	116	16
7/17/2025	ABSDATA	149	125	16
	INDX	138	116	16
7/16/2025	ABSDATA	149	125	16
	INDX	138	115	16
7/15/2025	ABSDATA	149	125	16
	INDX	138	115	16
7/14/2025	ABSDATA	149	125	16
	INDX	138	115	16
7/13/2025	ABSDATA	149	125	16
	INDX	138	115	16

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Database Tablespace NOA_PRD_NovoABS01_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7/19/2025	ABSDATA	195	160	18
	INDX	345	285	17
7/18/2025	ABSDATA	195	160	18
	INDX	345	285	17
7/17/2025	ABSDATA	195	160	18
	INDX	345	285	17
7/16/2025	ABSDATA	195	160	18
	INDX	345	285	17
7/15/2025	ABSDATA	195	160	18
	INDX	345	285	17
7/14/2025	ABSDATA	195	159	18
	INDX	345	284	18
7/13/2025	ABSDATA	195	159	18
	INDX	345	284	18

BI last ETL error for NOA_PRD_NHSBI_ABS1

Mon, 14-07-2025	None
Wed, 16-07-2025	None
Tue, 15-07-2025	None
Fri, 18-07-2025	None
Sat, 19-07-2025	None
Sun, 13-07-2025	None
Thu, 17-07-2025	None

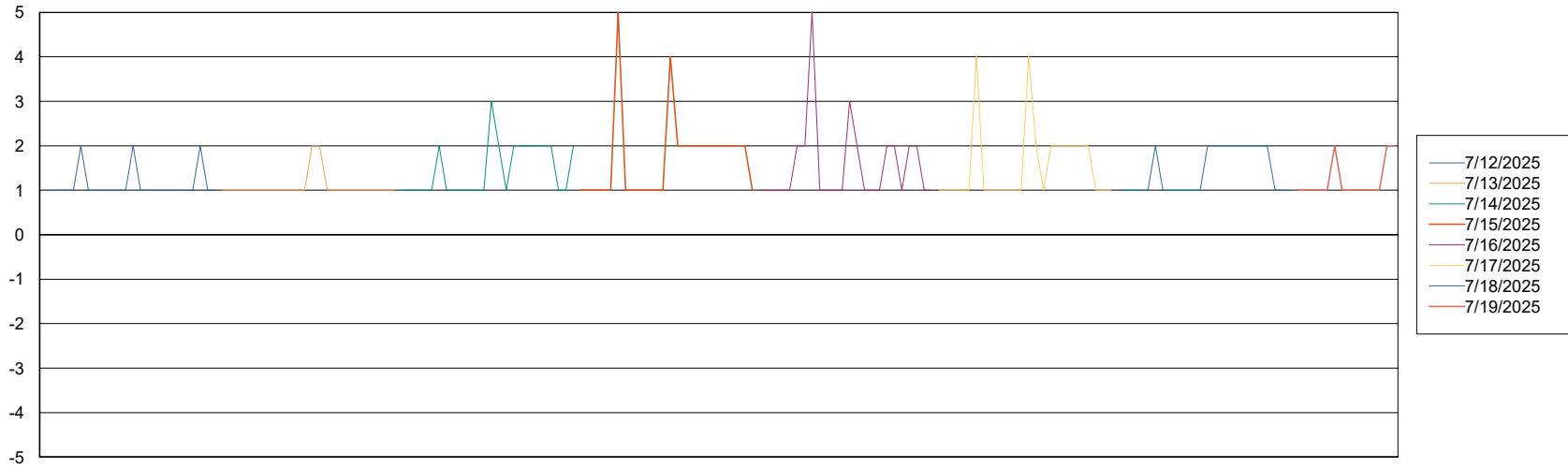
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Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



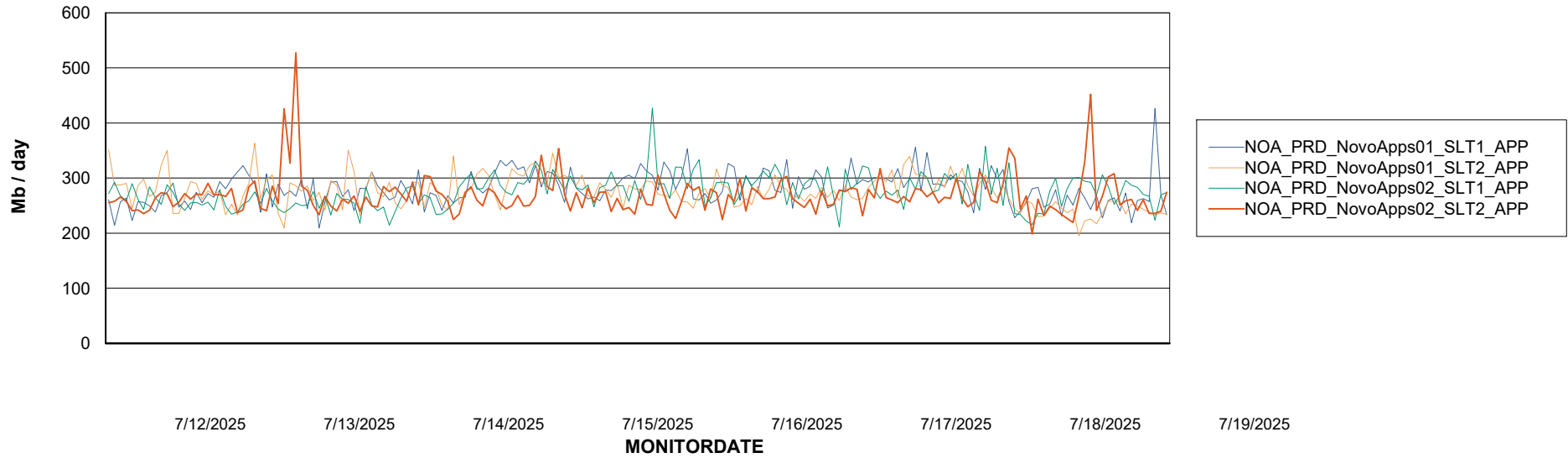
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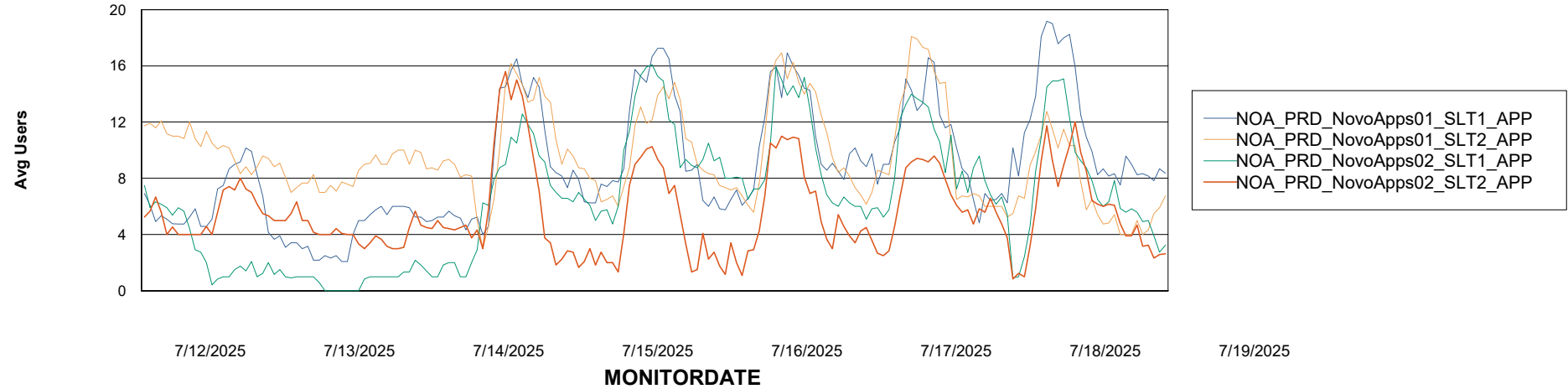


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



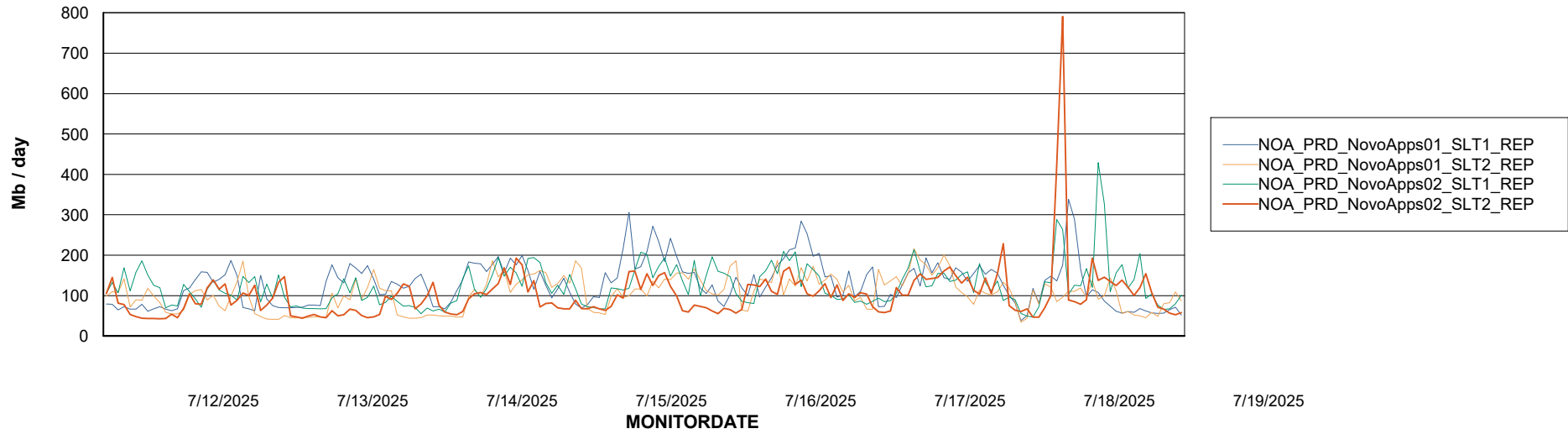
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



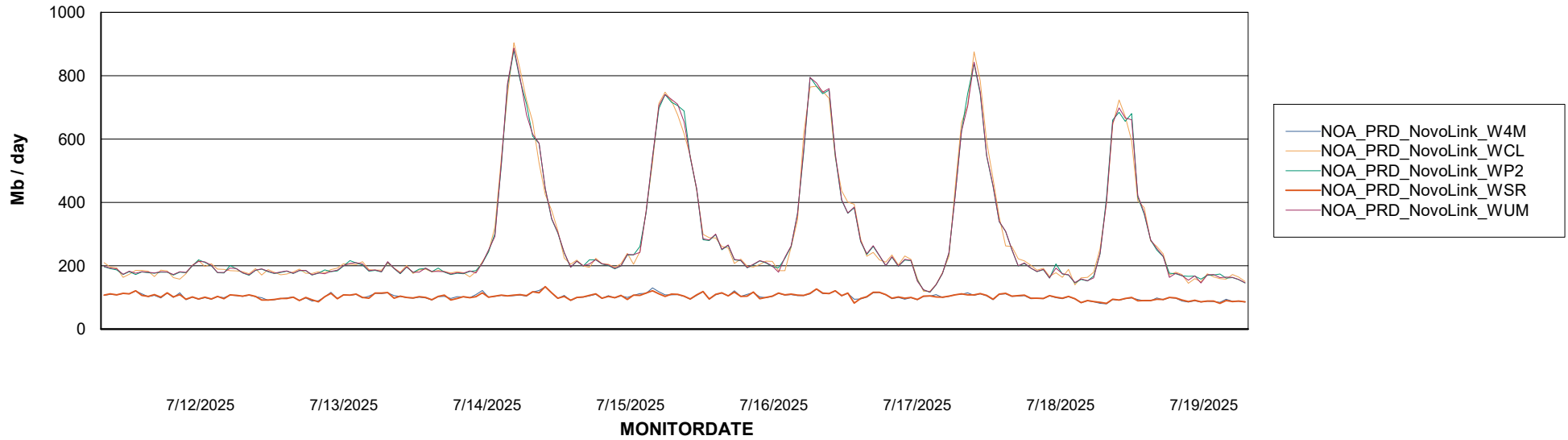
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

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Disaster per ABS component

