

# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
 Database ID 200



Harddisk Usage KBR-APP1-TOR

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|
| 7/19/2025 | 17                       | 44                         | 36                        | 84                          | 100                           | 16                           | 38                           | 1                              | 1                             | 99                           |
| 7/18/2025 | 17                       | 44                         | 36                        | 84                          | 100                           | 16                           | 38                           | 1                              | 1                             | 99                           |
| 7/17/2025 | 17                       | 44                         | 36                        | 84                          | 100                           | 16                           | 38                           | 1                              | 1                             | 99                           |
| 7/16/2025 | 18                       | 44                         | 36                        | 84                          | 100                           | 16                           | 39                           | 1                              | 1                             | 99                           |
| 7/15/2025 | 18                       | 44                         | 36                        | 84                          | 100                           | 16                           | 39                           | 1                              | 1                             | 99                           |
| 7/14/2025 | 18                       | 44                         | 36                        | 84                          | 100                           | 16                           | 39                           | 1                              | 1                             | 99                           |
| 7/13/2025 | 18                       | 44                         | 36                        | 84                          | 100                           | 16                           | 39                           | 1                              | 1                             | 99                           |

Harddisk Usage KBR-APP2-TOR

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|
| 7/19/2025 | 15                       | 44                         | 38                        | 85                          | 100                           | 15                           | 39                           | 1                              | 1                             | 99                           |
| 7/18/2025 | 15                       | 44                         | 38                        | 85                          | 100                           | 15                           | 39                           | 1                              | 1                             | 99                           |
| 7/17/2025 | 15                       | 44                         | 37                        | 85                          | 100                           | 15                           | 39                           | 1                              | 1                             | 99                           |
| 7/16/2025 | 15                       | 44                         | 37                        | 85                          | 100                           | 15                           | 39                           | 1                              | 1                             | 99                           |
| 7/15/2025 | 15                       | 44                         | 37                        | 85                          | 100                           | 15                           | 39                           | 1                              | 1                             | 99                           |
| 7/14/2025 | 15                       | 44                         | 37                        | 85                          | 100                           | 15                           | 39                           | 1                              | 1                             | 99                           |
| 7/13/2025 | 15                       | 44                         | 37                        | 85                          | 100                           | 15                           | 39                           | 1                              | 1                             | 99                           |

# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200



## Harddisk Usage KBR-BI-TOR

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 7/19/2025 | 20                       | 44                         | 35                        | 38                           | 1                              | 1                             | 55                          | 100                           | 45                           | 20                          |
| 7/18/2025 | 20                       | 44                         | 35                        | 38                           | 1                              | 1                             | 55                          | 100                           | 45                           | 20                          |
| 7/17/2025 | 20                       | 44                         | 35                        | 38                           | 1                              | 1                             | 55                          | 100                           | 45                           | 20                          |
| 7/16/2025 | 20                       | 44                         | 35                        | 39                           | 1                              | 1                             | 55                          | 100                           | 45                           | 20                          |
| 7/15/2025 | 20                       | 44                         | 35                        | 39                           | 1                              | 1                             | 55                          | 100                           | 45                           | 20                          |
| 7/14/2025 | 20                       | 44                         | 35                        | 39                           | 1                              | 1                             | 55                          | 100                           | 45                           | 20                          |
| 7/13/2025 | 20                       | 44                         | 35                        | 39                           | 1                              | 1                             | 55                          | 100                           | 45                           | 20                          |

## Harddisk Usage KBR-DBS1-TOR

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 7/19/2025 | 14                       | 44                         | 38                        | 38                           | 1                              | 1                             | 64                          | 100                           | 36                           | 32                          |
| 7/18/2025 | 14                       | 44                         | 38                        | 38                           | 1                              | 1                             | 64                          | 100                           | 36                           | 32                          |
| 7/17/2025 | 14                       | 44                         | 38                        | 38                           | 1                              | 1                             | 64                          | 100                           | 36                           | 32                          |
| 7/16/2025 | 14                       | 44                         | 38                        | 39                           | 1                              | 1                             | 64                          | 100                           | 36                           | 32                          |
| 7/15/2025 | 14                       | 44                         | 38                        | 39                           | 1                              | 1                             | 64                          | 100                           | 36                           | 32                          |
| 7/14/2025 | 14                       | 44                         | 38                        | 39                           | 1                              | 1                             | 64                          | 100                           | 36                           | 32                          |
| 7/13/2025 | 14                       | 44                         | 38                        | 39                           | 1                              | 1                             | 64                          | 100                           | 36                           | 31                          |

# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200



## Harddisk Usage KBR-DBS2-TOR

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 7/19/2025 | 15                       | 44                         | 37                        | 38                           | 1                              | 1                             | 67                          | 100                           | 33                           | 49                          |
| 7/18/2025 | 15                       | 44                         | 37                        | 38                           | 1                              | 1                             | 67                          | 100                           | 33                           | 49                          |
| 7/17/2025 | 15                       | 44                         | 37                        | 38                           | 1                              | 1                             | 67                          | 100                           | 33                           | 49                          |
| 7/16/2025 | 15                       | 44                         | 37                        | 39                           | 1                              | 1                             | 67                          | 100                           | 33                           | 49                          |
| 7/15/2025 | 15                       | 44                         | 37                        | 39                           | 1                              | 1                             | 67                          | 100                           | 33                           | 49                          |
| 7/14/2025 | 15                       | 44                         | 37                        | 39                           | 1                              | 1                             | 67                          | 100                           | 33                           | 49                          |
| 7/13/2025 | 15                       | 44                         | 37                        | 39                           | 1                              | 1                             | 67                          | 100                           | 33                           | 48                          |

## Harddisk Usage KBR-NFS-FTP-TOR

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|
| 7/19/2025 | 31                       | 39                         | 27                        | 83                          | 50                            | 8                            | 38                           | 1                              | 1                             | 99                           |
| 7/18/2025 | 31                       | 39                         | 27                        | 83                          | 50                            | 8                            | 38                           | 1                              | 1                             | 99                           |
| 7/17/2025 | 31                       | 39                         | 27                        | 83                          | 50                            | 8                            | 39                           | 1                              | 1                             | 99                           |
| 7/16/2025 | 31                       | 39                         | 27                        | 83                          | 50                            | 8                            | 39                           | 1                              | 1                             | 99                           |
| 7/15/2025 | 31                       | 39                         | 27                        | 84                          | 50                            | 8                            | 39                           | 1                              | 1                             | 99                           |
| 7/14/2025 | 31                       | 39                         | 27                        | 84                          | 50                            | 8                            | 39                           | 1                              | 1                             | 99                           |
| 7/13/2025 | 31                       | 39                         | 27                        | 84                          | 50                            | 8                            | 39                           | 1                              | 1                             | 99                           |

# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200



## Harddisk Usage KBR-ORDS-TOR

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled | Total disk space on /var/oled | Used disk space on /var/oled |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|-------------------------------|------------------------------|
| 7/19/2025 | 31                       | 39                         | 27                        | 38                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 7/18/2025 | 31                       | 39                         | 27                        | 38                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 7/17/2025 | 31                       | 39                         | 27                        | 38                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 7/16/2025 | 31                       | 39                         | 27                        | 39                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 7/15/2025 | 31                       | 39                         | 27                        | 39                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 7/14/2025 | 31                       | 39                         | 27                        | 39                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 7/13/2025 | 31                       | 39                         | 27                        | 39                           | 1                              | 1                             | 99                           | 10                            | 0                            |

## Harddisk Usage KBR-RPROXY-TOR

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled | Total disk space on /var/oled | Used disk space on /var/oled |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|-------------------------------|------------------------------|
| 7/19/2025 | 41                       | 39                         | 23                        | 39                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 7/18/2025 | 41                       | 39                         | 23                        | 39                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 7/17/2025 | 41                       | 39                         | 23                        | 39                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 7/16/2025 | 41                       | 39                         | 23                        | 39                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 7/15/2025 | 41                       | 39                         | 23                        | 39                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 7/14/2025 | 41                       | 39                         | 23                        | 39                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 7/13/2025 | 41                       | 39                         | 23                        | 39                           | 1                              | 1                             | 99                           | 10                            | 0                            |

# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
 Database ID 200



Harddisk Usage KBR-SLAPROXY-TOR

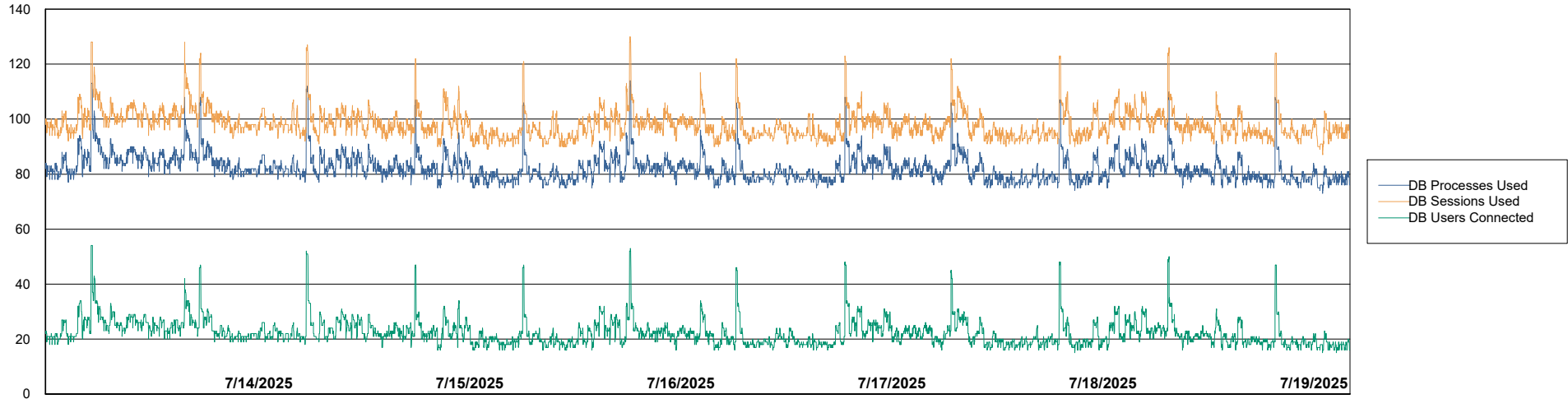
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled | Total disk space on /var/oled | Used disk space on /var/oled |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|-------------------------------|------------------------------|
| 7/19/2025 | 41                       | 39                         | 23                        | 39                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 7/18/2025 | 41                       | 39                         | 23                        | 39                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 7/17/2025 | 41                       | 39                         | 23                        | 39                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 7/16/2025 | 41                       | 39                         | 23                        | 39                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 7/15/2025 | 41                       | 39                         | 23                        | 39                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 7/14/2025 | 41                       | 39                         | 23                        | 39                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 7/13/2025 | 41                       | 39                         | 23                        | 39                           | 1                              | 1                             | 99                           | 10                            | 0                            |

# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200



Database Performance KBR-BI-TOR\_PROD\_ABS1

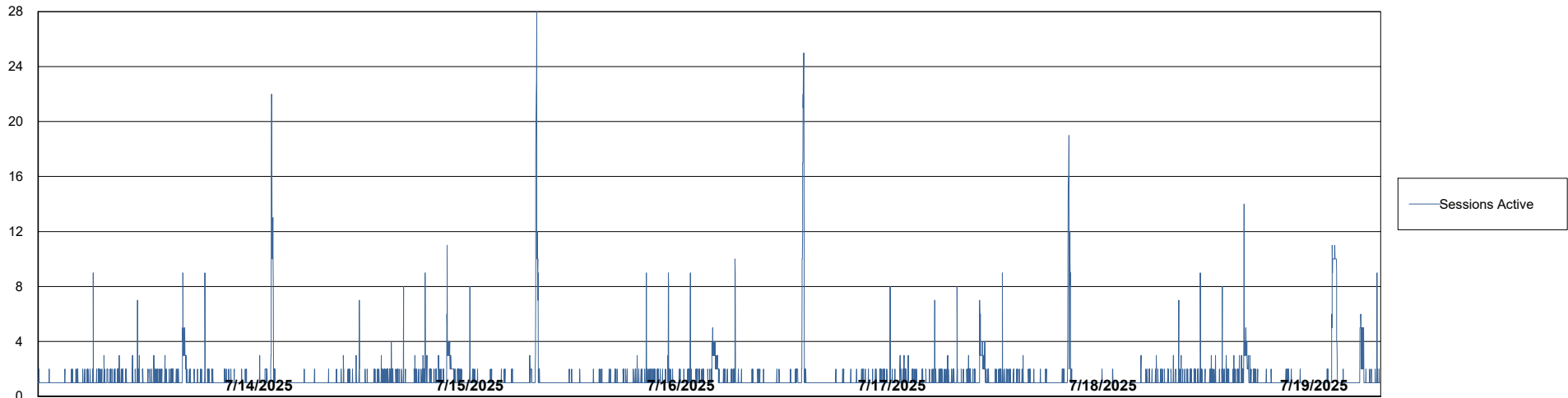
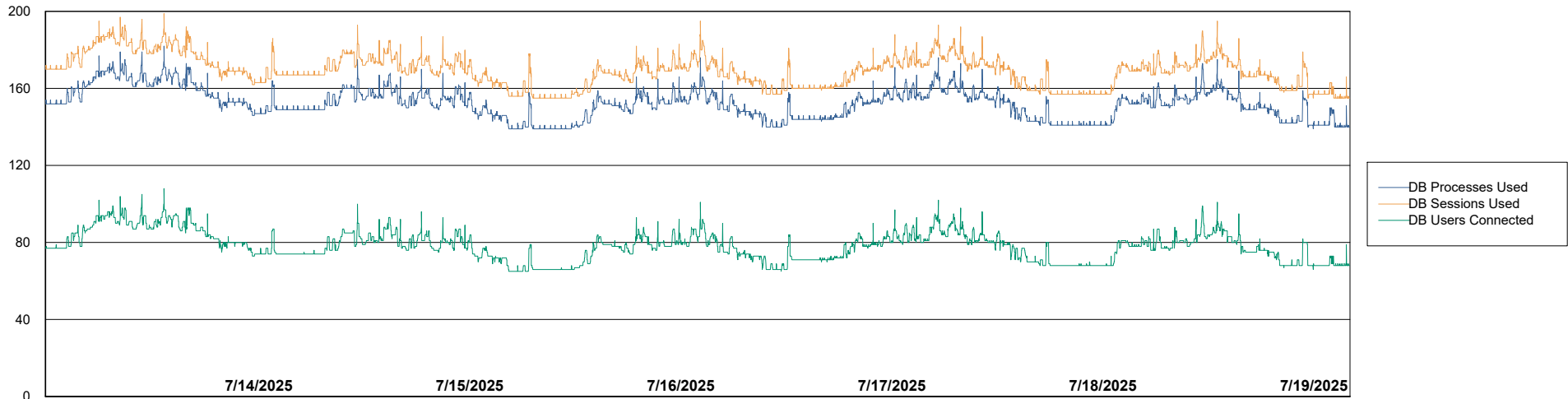


# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200



## Database Performance KBR-DBS1-TOR\_PROD\_ABS1



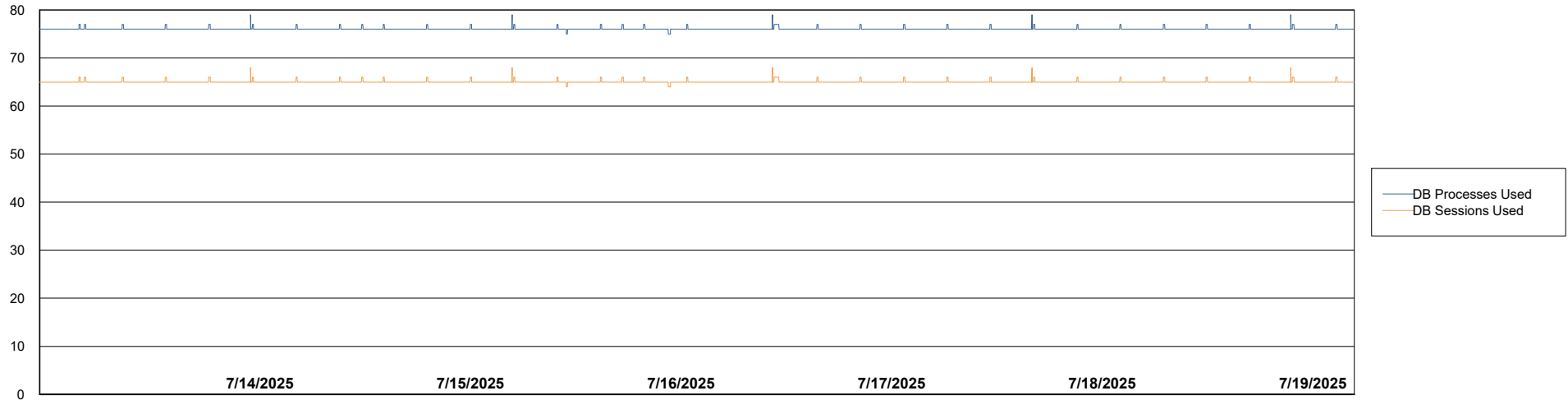
# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200



## Database Performance KBR-DBS2-TOR\_PROD\_HSBABS1

DB Processes Max 1,000  
DB Processes Max 0  
DB Processes Max 4



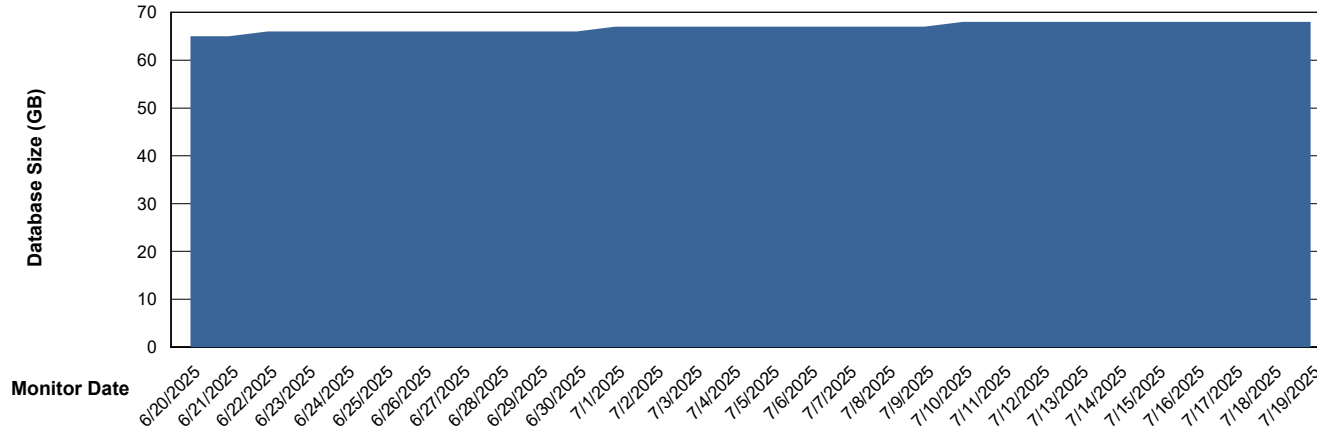
# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200



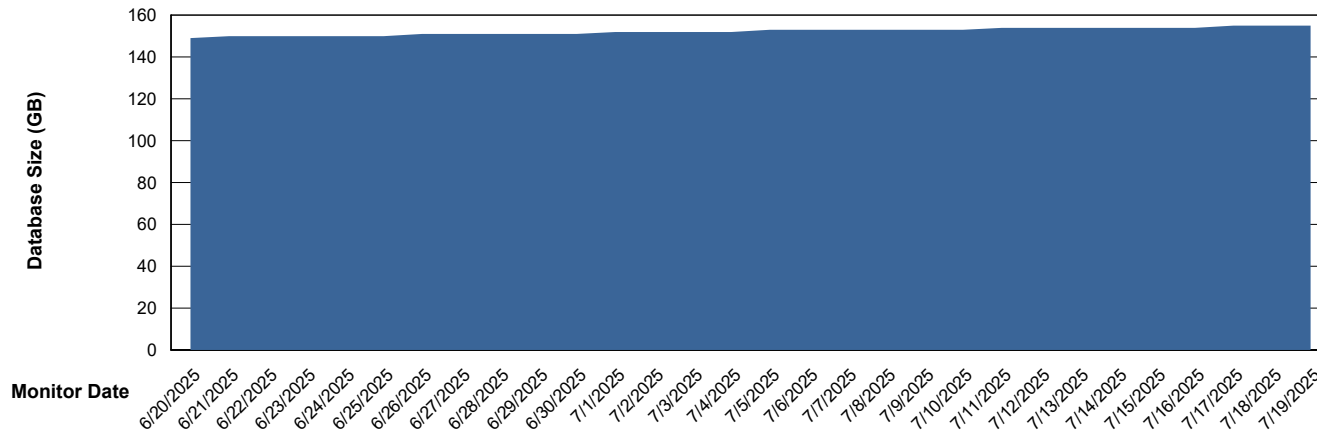
DATABASE SIZE KBR-BI-TOR\_PROD\_ABS1

### Database growth over last month



DATABASE SIZE KBR-DBS1-TOR\_PROD\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200



## Database Tablespace KBR-BI-TOR\_PROD\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 7/19/2025 | ABSDATA         | 60            | 32            | 47              |
|           | INDX            | 56            | 31            | 44              |
| 7/18/2025 | ABSDATA         | 60            | 32            | 47              |
|           | INDX            | 56            | 31            | 44              |
| 7/17/2025 | ABSDATA         | 60            | 32            | 47              |
|           | INDX            | 56            | 31            | 44              |
| 7/16/2025 | ABSDATA         | 60            | 32            | 47              |
|           | INDX            | 56            | 31            | 44              |
| 7/15/2025 | ABSDATA         | 60            | 32            | 47              |
|           | INDX            | 56            | 31            | 44              |
| 7/14/2025 | ABSDATA         | 60            | 32            | 47              |
|           | INDX            | 56            | 31            | 45              |
| 7/13/2025 | ABSDATA         | 60            | 32            | 47              |
|           | INDX            | 56            | 31            | 45              |

# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200



## Database Tablespace KBR-DBS1-TOR\_PROD\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 7/19/2025 | ABSDATA         | 149           | 125           | 16              |
|           | INDX            | 16            | 10            | 37              |
| 7/18/2025 | ABSDATA         | 149           | 125           | 16              |
|           | INDX            | 16            | 10            | 37              |
| 7/17/2025 | ABSDATA         | 149           | 125           | 16              |
|           | INDX            | 16            | 10            | 37              |
| 7/16/2025 | ABSDATA         | 149           | 124           | 17              |
|           | INDX            | 16            | 10            | 37              |
| 7/15/2025 | ABSDATA         | 149           | 124           | 17              |
|           | INDX            | 16            | 10            | 37              |
| 7/14/2025 | ABSDATA         | 149           | 124           | 17              |
|           | INDX            | 16            | 10            | 37              |
| 7/13/2025 | ABSDATA         | 149           | 124           | 17              |
|           | INDX            | 16            | 10            | 37              |

## BI last ETL error for KBR-BI-TOR\_PROD\_ABS1

|                 |      |
|-----------------|------|
| Mon, 14-07-2025 | None |
| Wed, 16-07-2025 | None |
| Thu, 17-07-2025 | None |
| Fri, 18-07-2025 | None |
| Sun, 13-07-2025 | None |
| Tue, 15-07-2025 | None |
| Sat, 19-07-2025 | None |

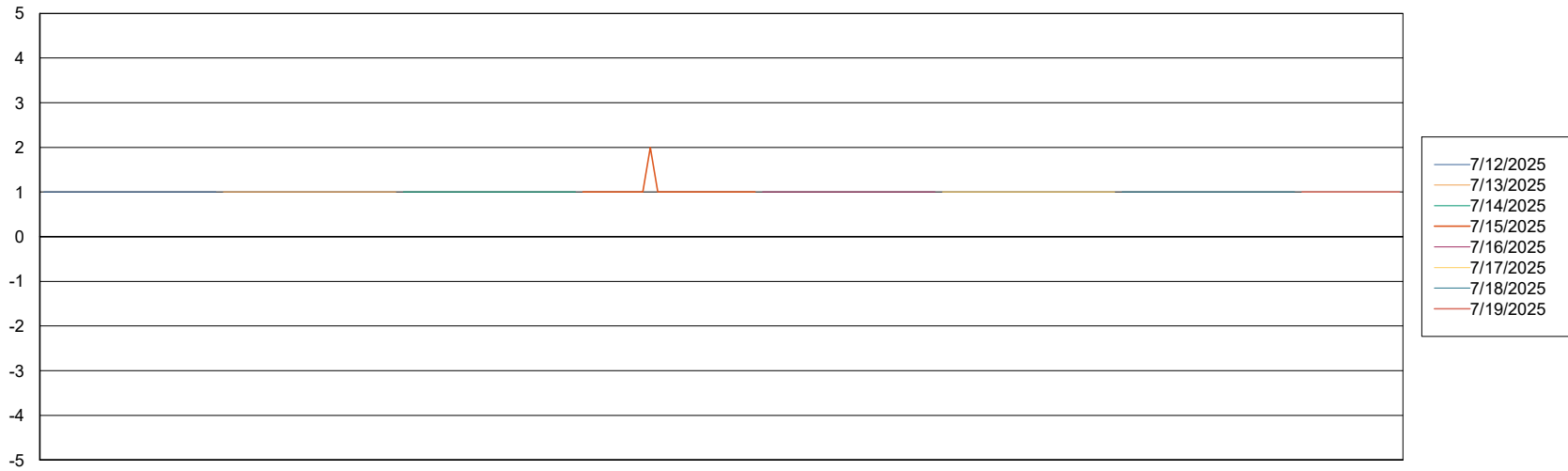
# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200



Standby Database Health KBR OCI TOR Production

### Recovery lag for last 7 days



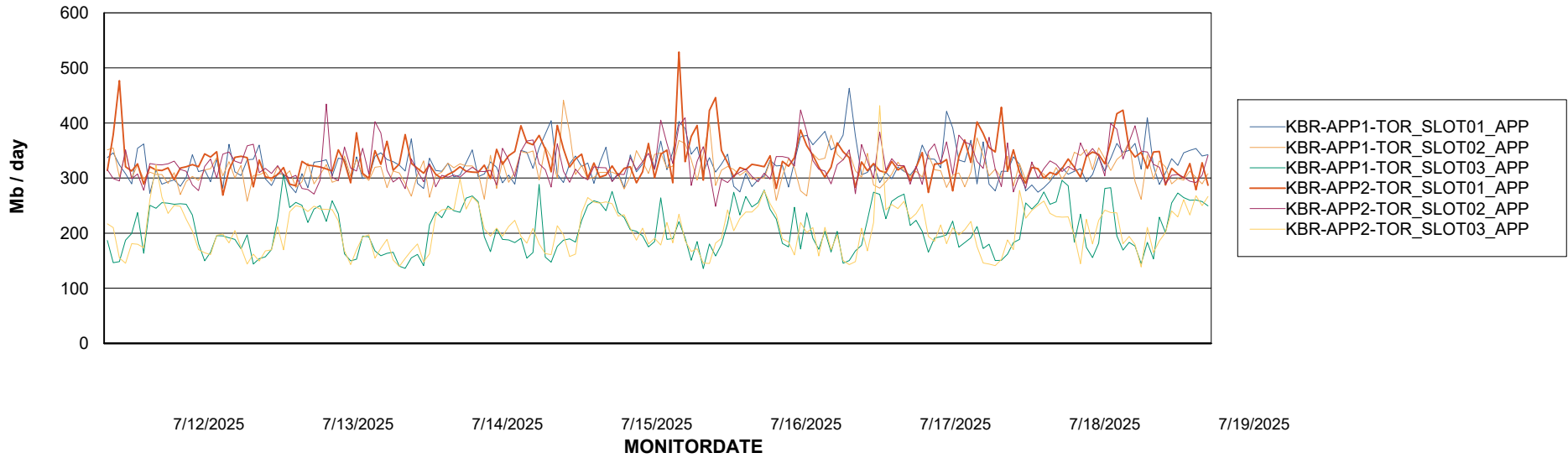
# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200

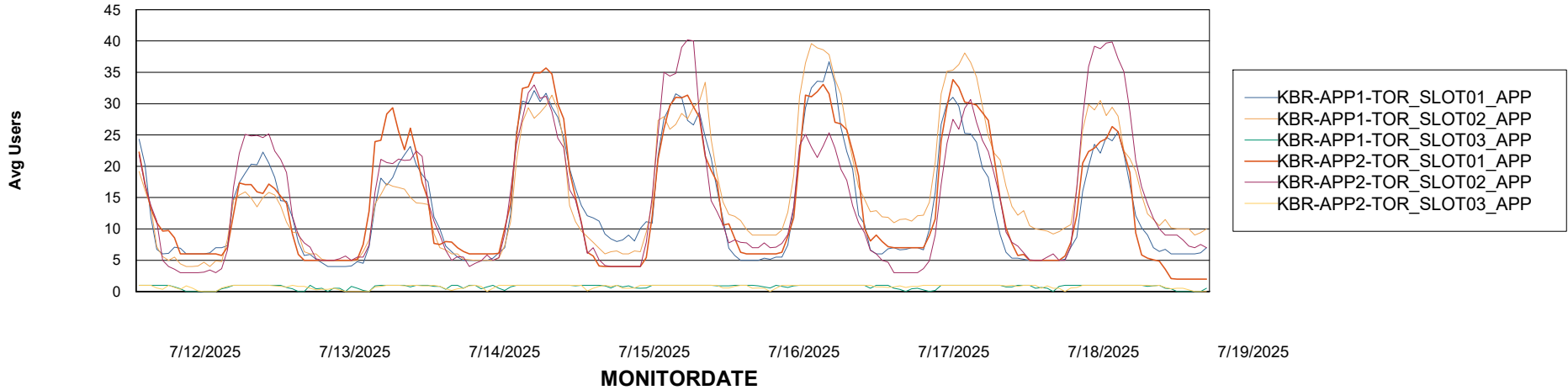


## ABSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



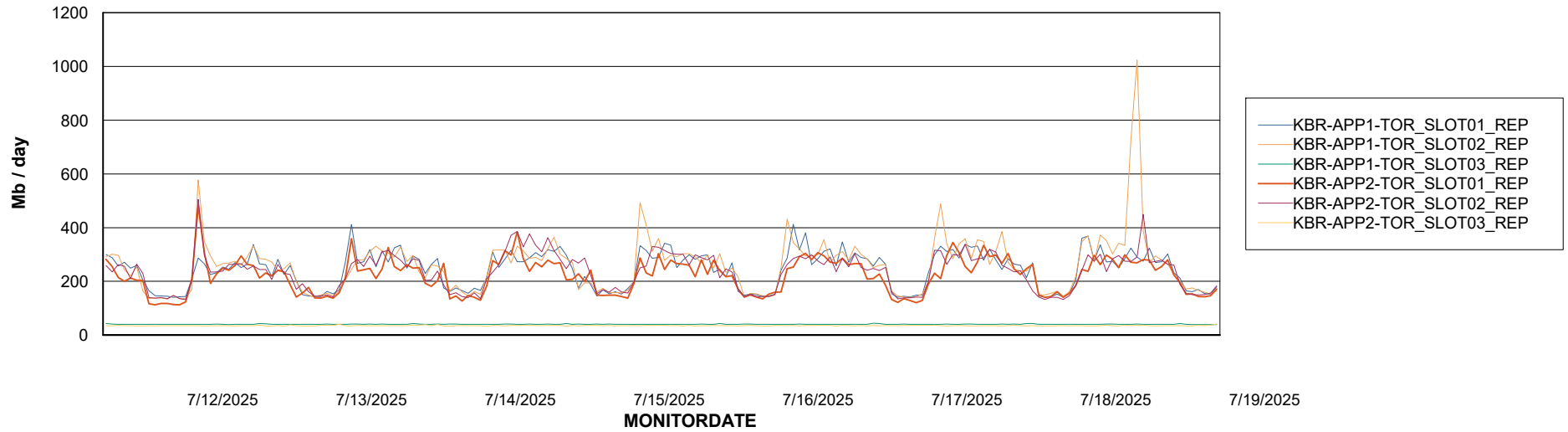
# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



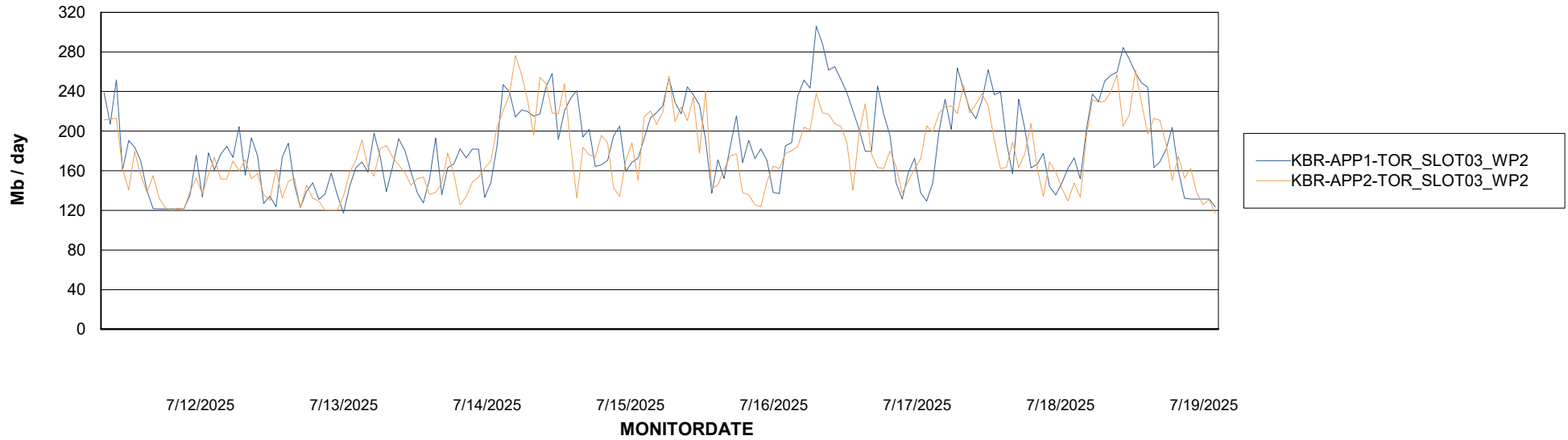
# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200



## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer KBR OCI TOR Production  
Database ID 200



## Disaster per ABS component

