

Weekly SLA Customer Report

Customer GLG_Production
 Database ID 221



Harddisk Usage GLG_PRD_GLGSPABSAI001

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 7/19/2025 | 39 | 105 | 64 | 39 | 350 | 214 | 80 | 300 | 61 |
| 7/18/2025 | 39 | 105 | 64 | 39 | 350 | 214 | 79 | 300 | 64 |
| 7/17/2025 | 39 | 105 | 64 | 39 | 350 | 212 | 79 | 300 | 64 |
| 7/16/2025 | 39 | 105 | 64 | 40 | 350 | 211 | 80 | 300 | 60 |
| 7/15/2025 | 39 | 105 | 64 | 40 | 350 | 211 | 83 | 300 | 52 |
| 7/14/2025 | 39 | 105 | 64 | 40 | 350 | 211 | 78 | 300 | 67 |
| 7/13/2025 | 38 | 105 | 65 | 40 | 350 | 212 | 78 | 300 | 66 |

Harddisk Usage GLG_PRD_GLGSPABSB12

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 7/19/2025 | 47 | 150 | 80 | 42 | 350 | 203 |
| 7/18/2025 | 47 | 150 | 80 | 42 | 350 | 204 |
| 7/17/2025 | 47 | 150 | 80 | 42 | 350 | 203 |
| 7/16/2025 | 46 | 150 | 81 | 42 | 350 | 203 |
| 7/15/2025 | 46 | 150 | 81 | 42 | 350 | 201 |
| 7/14/2025 | 45 | 150 | 82 | 42 | 350 | 202 |
| 7/13/2025 | 44 | 150 | 84 | 43 | 350 | 201 |

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Customer GLG_Production
Database ID 221



Harddisk Usage GLG_PRD_GLGSSABSAIO01

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 7/19/2025 | 28 | 90 | 65 | 19 | 600 | 485 | 52 | 300 | 143 |
| 7/18/2025 | 27 | 90 | 65 | 20 | 600 | 483 | 52 | 300 | 143 |
| 7/17/2025 | 27 | 90 | 65 | 20 | 600 | 478 | 52 | 300 | 143 |
| 7/16/2025 | 29 | 90 | 64 | 20 | 600 | 479 | 52 | 300 | 143 |
| 7/15/2025 | 28 | 90 | 65 | 21 | 600 | 475 | 60 | 300 | 120 |
| 7/14/2025 | 27 | 90 | 66 | 22 | 600 | 469 | 67 | 300 | 100 |
| 7/13/2025 | 26 | 90 | 66 | 23 | 600 | 464 | 69 | 300 | 93 |

Harddisk Usage GLG_PRD_GLGSSABSWEB01

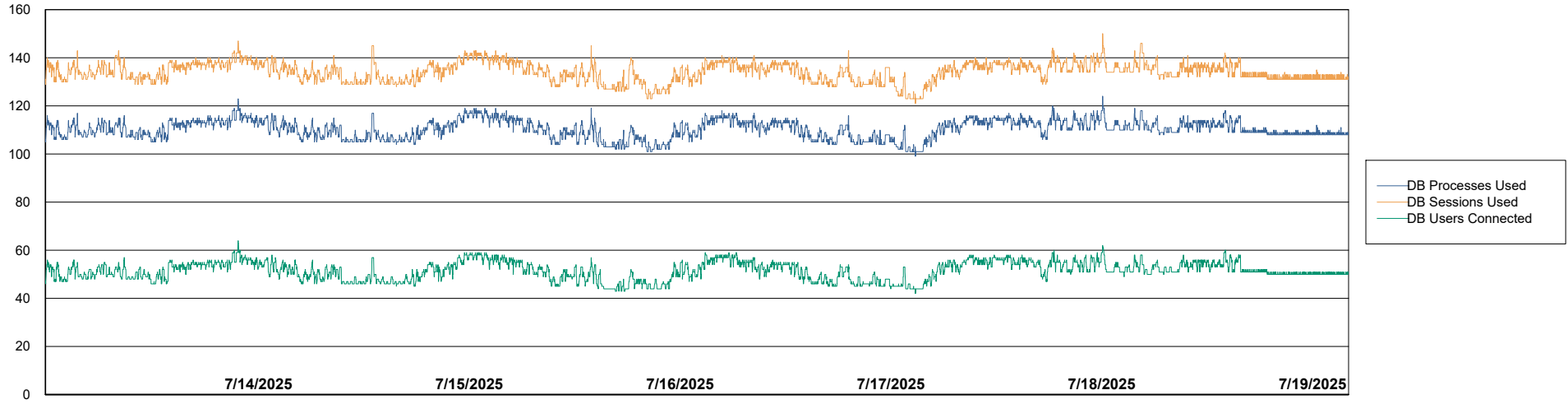
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 7/19/2025 | 30 | 70 | 48 |
| 7/18/2025 | 31 | 70 | 48 |
| 7/17/2025 | 31 | 70 | 48 |
| 7/16/2025 | 31 | 70 | 48 |
| 7/15/2025 | 30 | 70 | 48 |
| 7/14/2025 | 30 | 70 | 48 |
| 7/13/2025 | 28 | 70 | 50 |

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Database Performance GLG_PRD_GLGSPABSAIO01_ABS1

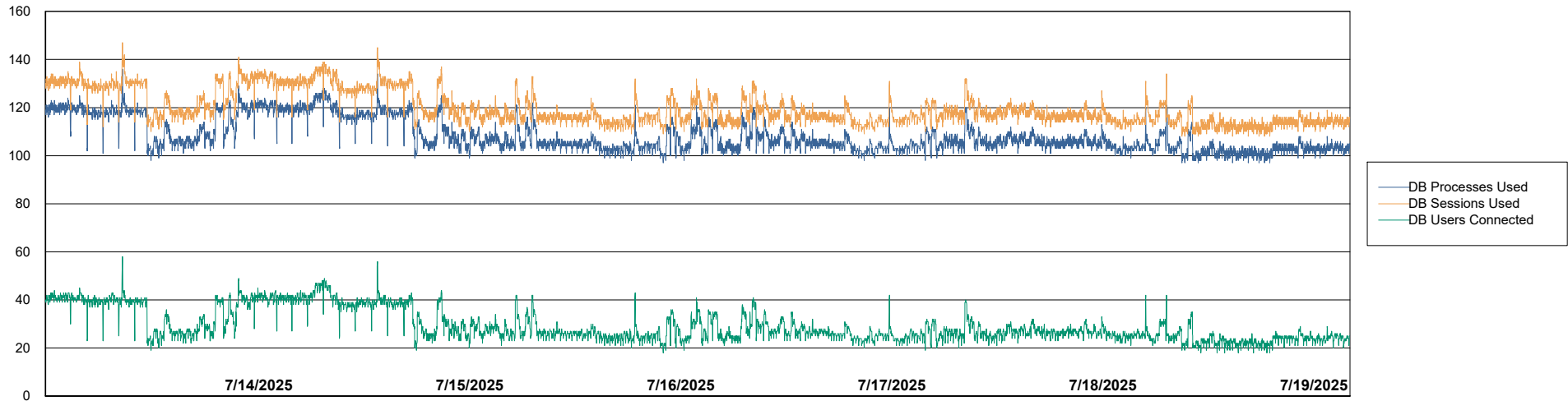


Weekly SLA Customer Report

Customer GLG_Production
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Database Performance GLG_PRD_GLGSPABSBI2_ABS1



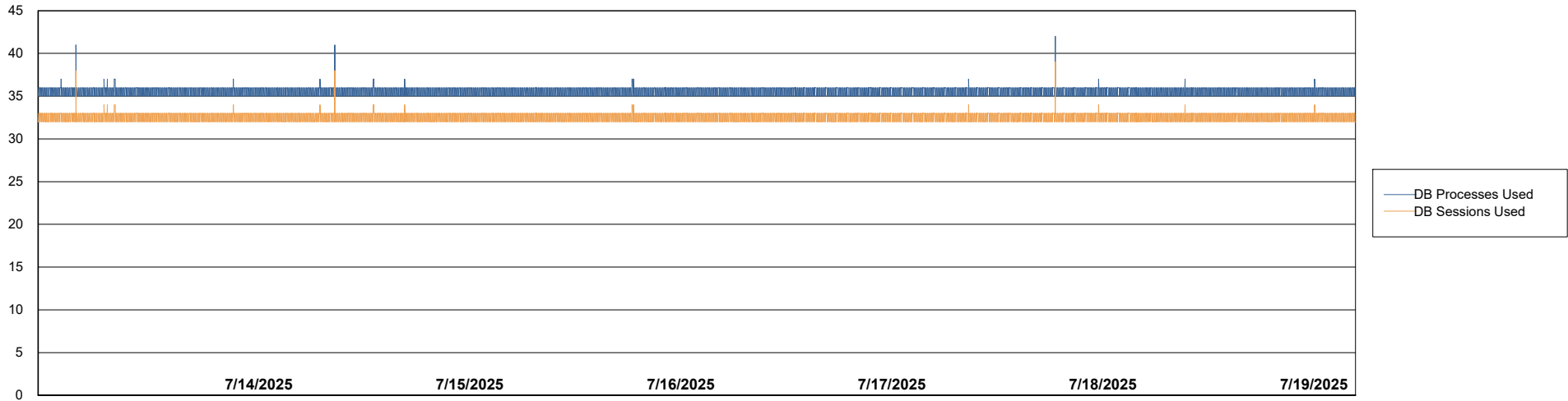
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Customer GLG_Production
Database ID 221



Database Performance GLG_PRD_GLGSSABSAIO01_HSBABS1

DB Processes Max 1,000



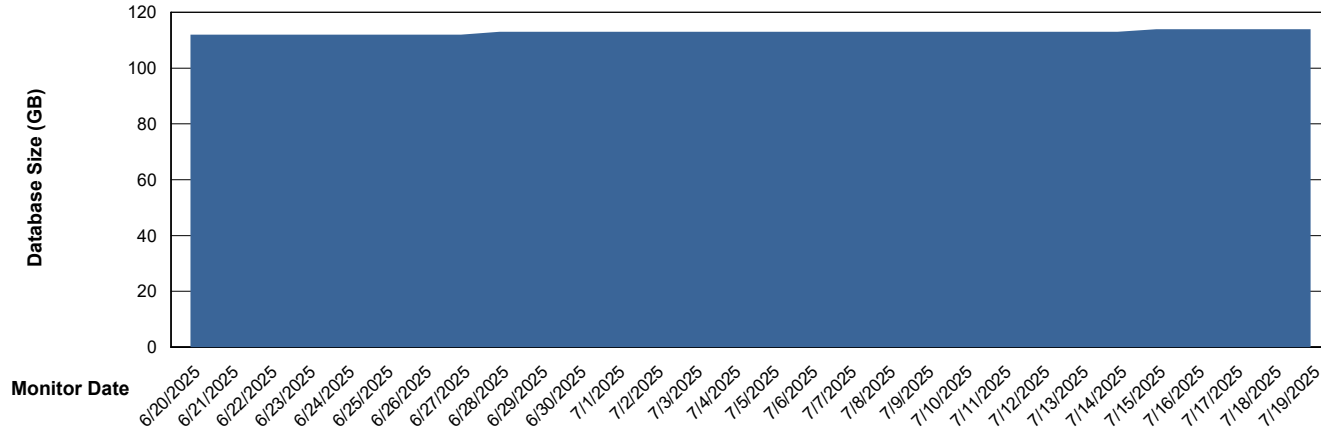
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Customer GLG_Production
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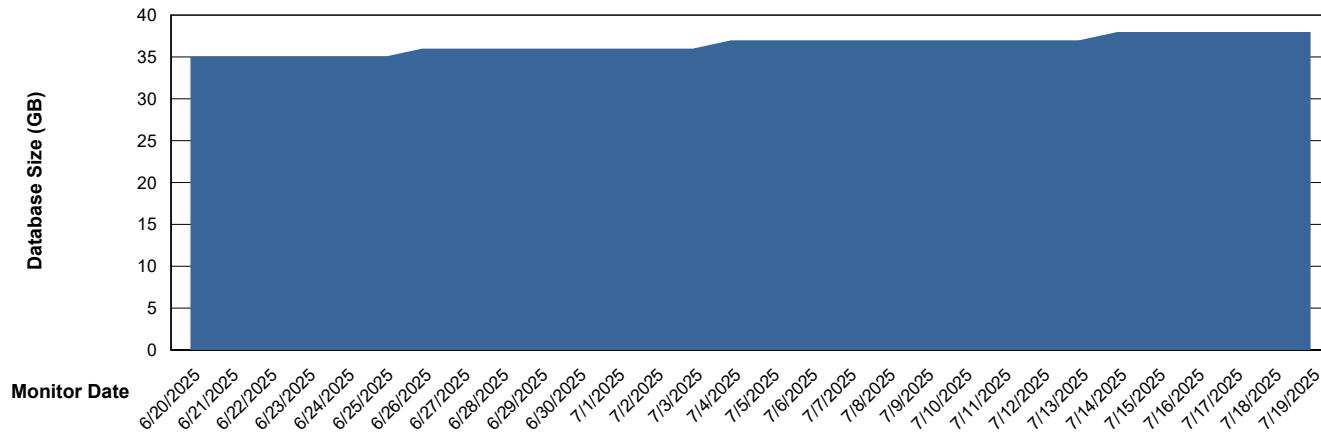
DATABASE SIZE GLG_PRD_GLGSPABSAIO01_ABS1

Database growth over last month



DATABASE SIZE GLG_PRD_GLGSPABSBI2_ABS1

Database growth over last month



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Customer GLG_Production
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Database Tablespace GLG_PRD_GLGSPABSAIO01_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 7/19/2025 | ABSDATA | 102 | 83 | 19 |
| | INDX | 32 | 21 | 34 |
| 7/18/2025 | ABSDATA | 102 | 83 | 19 |
| | INDX | 32 | 21 | 34 |
| 7/17/2025 | ABSDATA | 98 | 82 | 16 |
| | INDX | 32 | 21 | 34 |
| 7/16/2025 | ABSDATA | 98 | 82 | 16 |
| | INDX | 32 | 21 | 34 |
| 7/15/2025 | ABSDATA | 98 | 82 | 16 |
| | INDX | 32 | 21 | 34 |
| 7/14/2025 | ABSDATA | 98 | 82 | 16 |
| | INDX | 32 | 21 | 34 |
| 7/13/2025 | ABSDATA | 98 | 82 | 16 |
| | INDX | 32 | 21 | 34 |

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Database Tablespace GLG_PRD_GLGSPABSBI2_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 7/19/2025 | ABSDATA | 55 | 19 | 65 |
| | INDX | 54 | 11 | 79 |
| 7/18/2025 | ABSDATA | 55 | 19 | 65 |
| | INDX | 54 | 11 | 79 |
| 7/17/2025 | ABSDATA | 55 | 19 | 65 |
| | INDX | 54 | 11 | 79 |
| 7/16/2025 | ABSDATA | 55 | 19 | 65 |
| | INDX | 54 | 11 | 79 |
| 7/15/2025 | ABSDATA | 55 | 19 | 65 |
| | INDX | 54 | 11 | 79 |
| 7/14/2025 | ABSDATA | 55 | 19 | 65 |
| | INDX | 54 | 11 | 79 |
| 7/13/2025 | ABSDATA | 55 | 19 | 65 |
| | INDX | 54 | 11 | 79 |

BI last ETL error for GLG_PRD_GLGSPABSBI2_ABS1

| | |
|-----------------|------|
| Thu, 17-07-2025 | None |
| Sun, 13-07-2025 | None |
| Tue, 15-07-2025 | None |
| Fri, 18-07-2025 | None |
| Mon, 14-07-2025 | None |
| Wed, 16-07-2025 | None |
| Sat, 19-07-2025 | None |

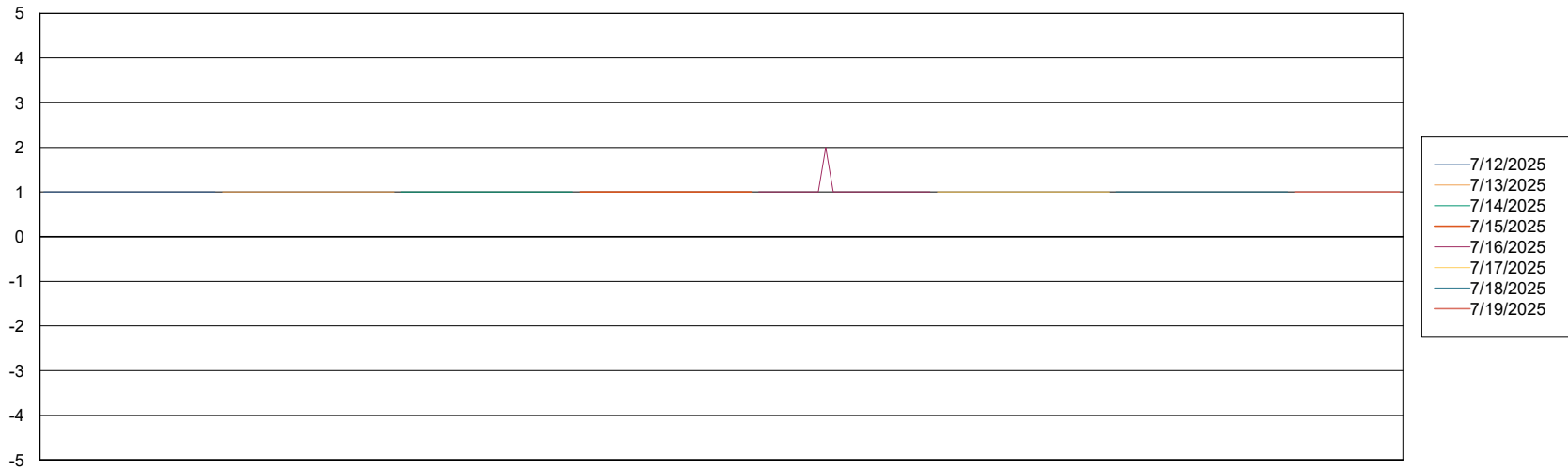
Weekly SLA Customer Report

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Standby Database Health GLG_Production

Recovery lag for last 7 days



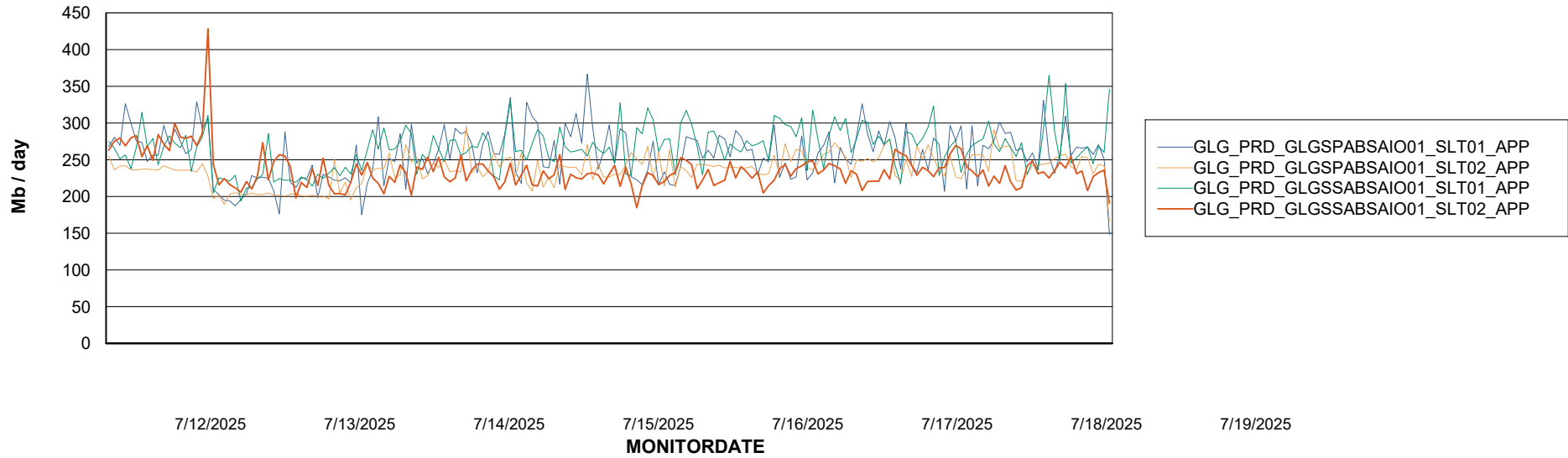
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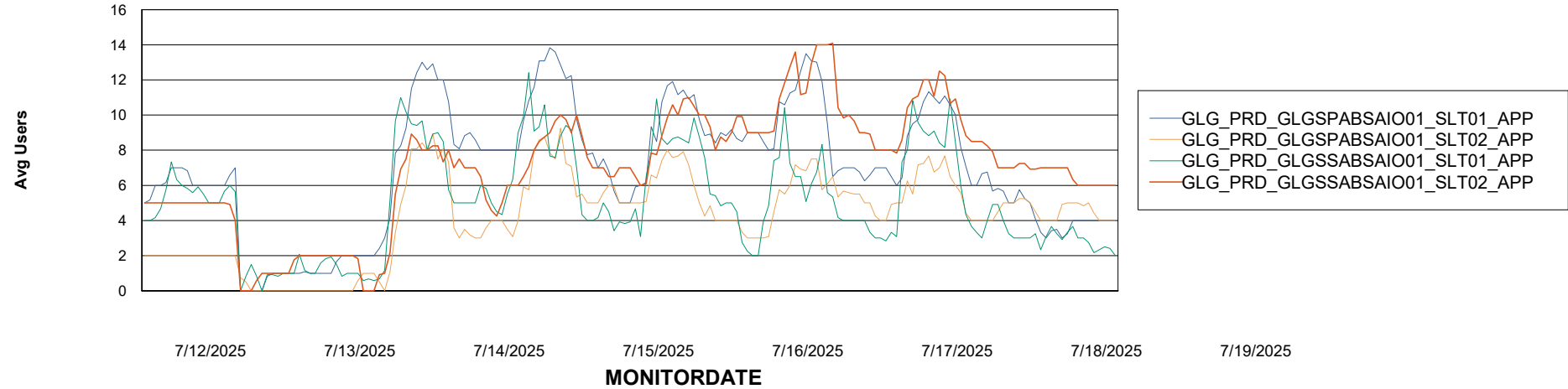


ABSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



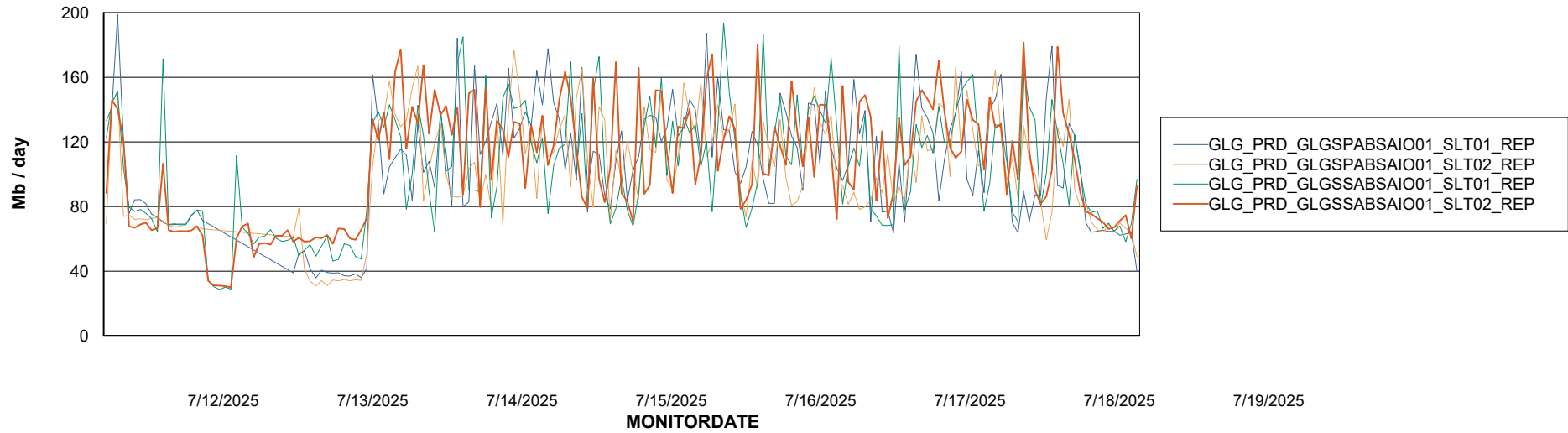
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



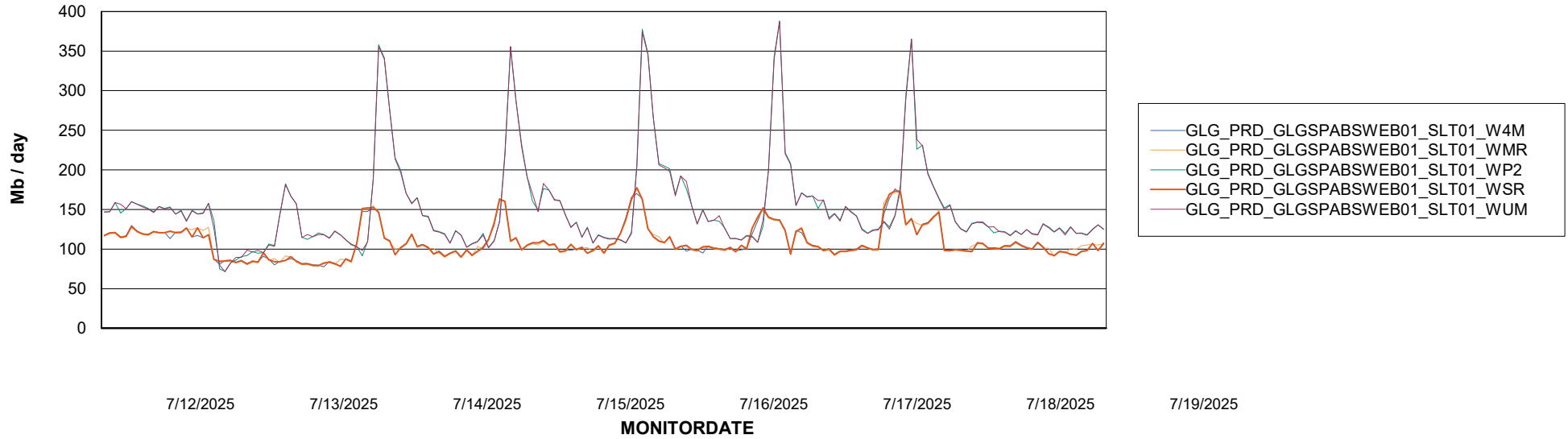
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ABSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer GLG_Production
Database ID 221



Disaster per ABS component

