

Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
7/12/2025	19	44	35	72	100	28	39	1	1	99
7/11/2025	20	44	35	72	100	28	39	1	1	99
7/10/2025	20	44	35	72	100	28	39	1	1	99
7/9/2025	19	44	35	72	100	28	33	1	1	99
7/8/2025	19	44	35	72	100	28	28	1	1	99
7/7/2025	19	44	35	77	100	22	28	1	1	99
7/6/2025	19	44	35	79	100	21	28	1	1	99

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
7/12/2025	14	39	34	89	100	11	39	1	1	99
7/11/2025	14	39	33	89	100	11	39	1	1	99
7/10/2025	14	39	33	89	100	11	39	1	1	99
7/9/2025	14	39	34	89	100	11	33	1	1	99
7/8/2025	13	39	34	89	100	11	28	1	1	99
7/7/2025	13	39	34	89	100	11	28	1	1	99
7/6/2025	13	39	34	89	100	11	28	1	1	99

Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
7/12/2025	20	44	35	39	1	1	23	100	77	43
7/11/2025	20	44	35	39	1	1	23	100	77	43
7/10/2025	20	44	35	39	1	1	23	100	77	43
7/9/2025	20	44	35	32	1	1	23	100	77	43
7/8/2025	20	44	35	25	1	1	23	100	77	43
7/7/2025	20	44	35	25	1	1	23	100	77	43
7/6/2025	20	44	35	27	1	1	28	100	72	42

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
7/12/2025	19	44	35	39	1	1	59	100	41	18
7/11/2025	20	44	35	39	1	1	59	100	41	19
7/10/2025	20	44	35	39	1	1	59	100	41	20
7/9/2025	19	44	35	32	1	1	59	100	41	19
7/8/2025	19	44	36	25	1	1	59	100	40	19
7/7/2025	19	44	36	25	1	1	60	100	40	21
7/6/2025	19	44	35	27	1	1	61	100	39	21

Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
7/12/2025	20	44	35	39	1	1	70	100	30	39
7/11/2025	20	44	35	39	1	1	70	100	30	39
7/10/2025	20	44	35	39	1	1	70	100	30	40
7/9/2025	20	44	35	32	1	1	70	100	30	40
7/8/2025	20	44	35	25	1	1	70	100	30	40
7/7/2025	20	44	35	25	1	1	70	100	30	41
7/6/2025	20	44	35	26	1	1	72	100	28	41

Harddisk Usage SHL-RPROXY-ASH

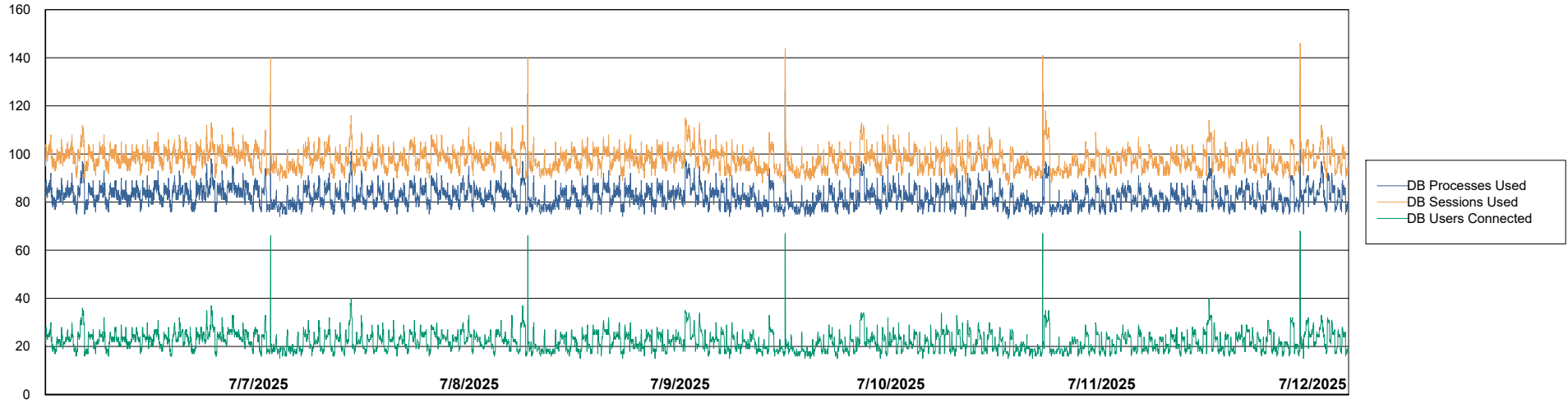
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
7/12/2025	47	39	21	39	1	1	99	10	0
7/11/2025	47	39	21	39	1	1	99	10	0
7/10/2025	47	39	21	39	1	1	99	10	0
7/9/2025	47	39	21	33	1	1	99	10	0
7/8/2025	46	39	21	28	1	1	99	10	0
7/7/2025	46	39	21	28	1	1	99	10	0
7/6/2025	46	39	21	28	1	1	99	10	0

Weekly SLA Customer Report

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Database ID 182



Database Performance SHL-BI-ASH_PROD_ABS1

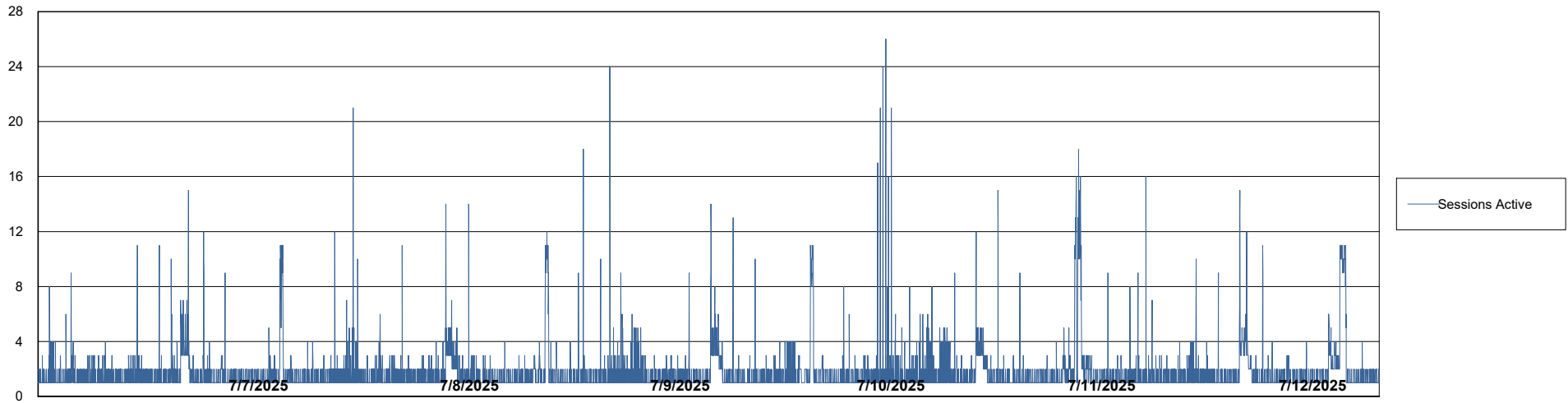
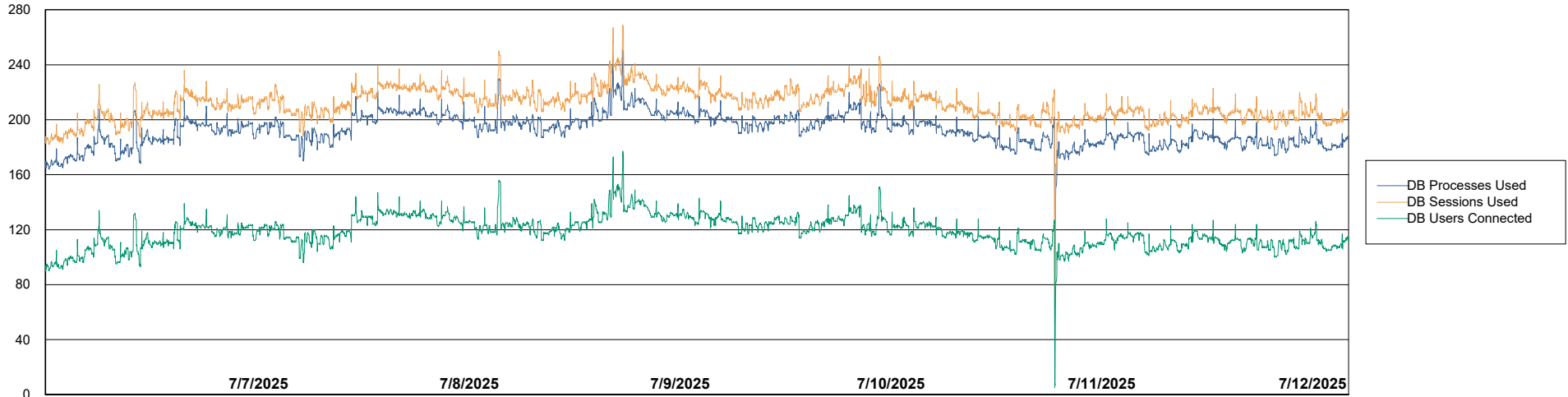


Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Database Performance SHL-DBS1-ASH_PROD_ABS1



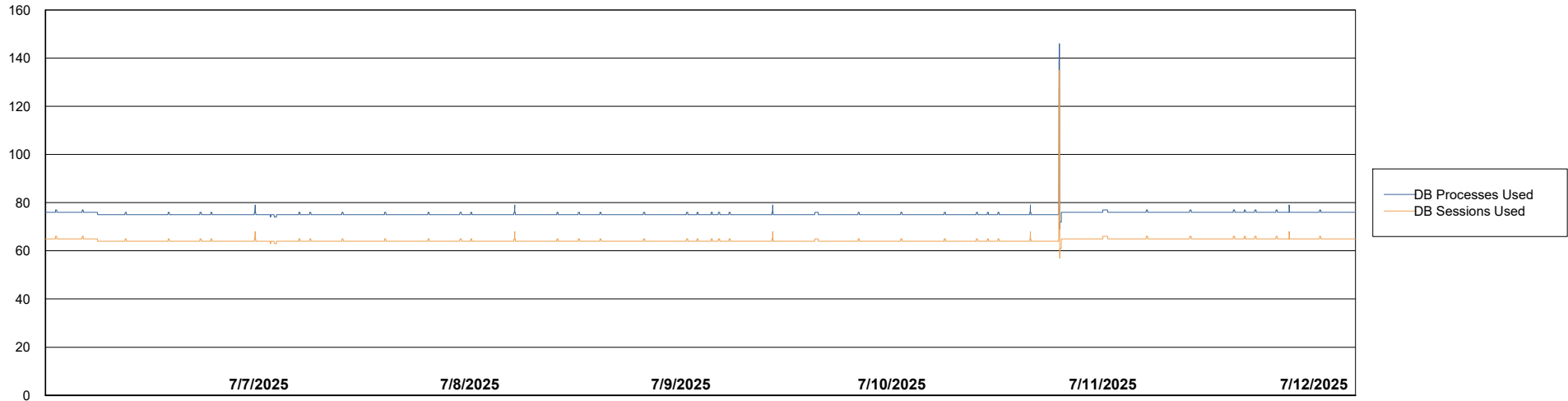
Weekly SLA Customer Report

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Database ID 182



Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 0
DB Processes Max 1,000
DB Processes Max 4



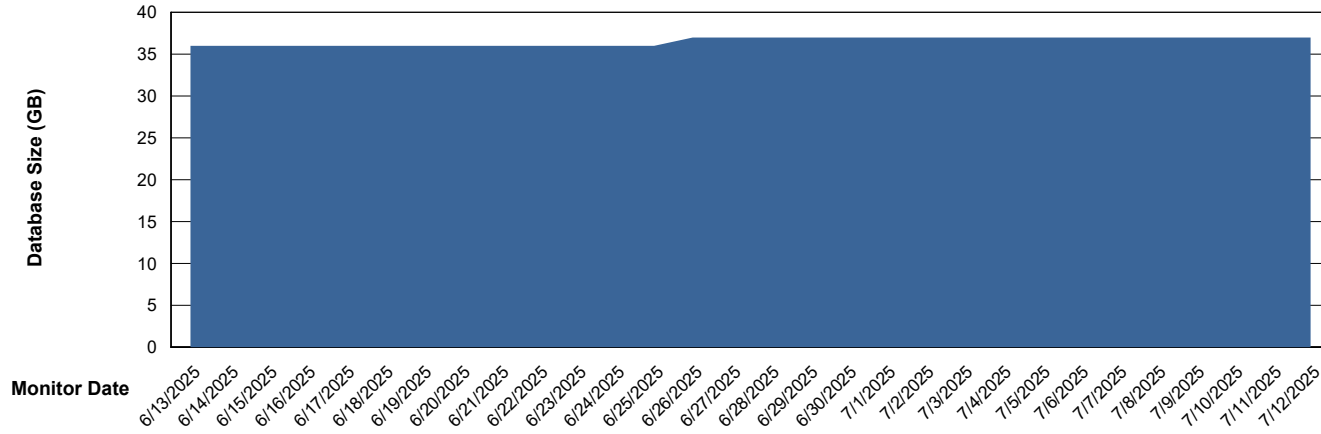
Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



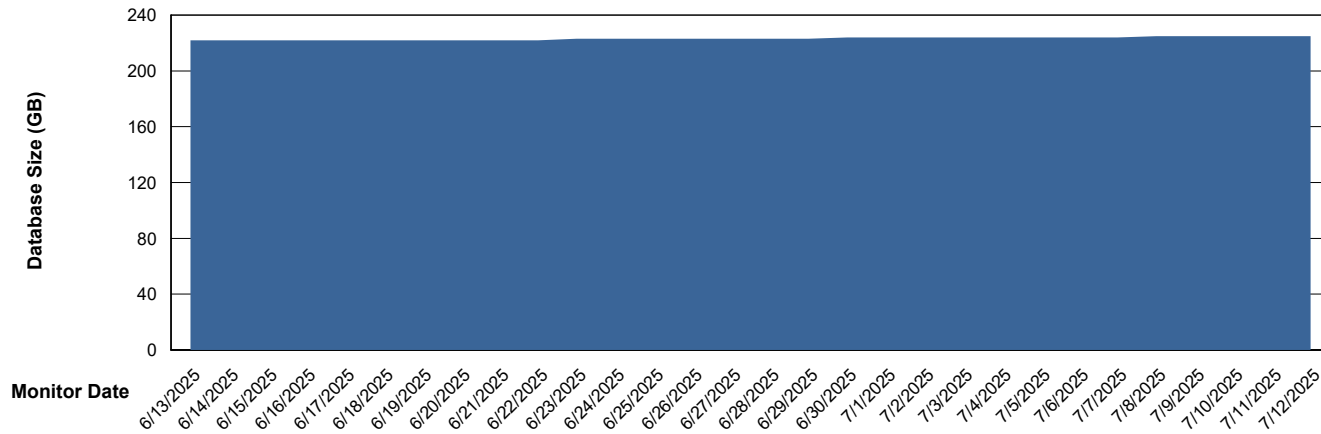
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer SHL OCI ASH Production
 Database ID 182



Database Tablespace SHL-BI-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7/12/2025	ABSDATA	30	16	45
	INDX	35	17	53
7/11/2025	ABSDATA	30	16	45
	INDX	35	17	53
7/10/2025	ABSDATA	30	16	45
	INDX	35	17	53
7/9/2025	ABSDATA	30	16	45
	INDX	35	17	53
7/8/2025	ABSDATA	30	16	45
	INDX	35	17	53
7/7/2025	ABSDATA	30	16	45
	INDX	35	16	53
7/6/2025	ABSDATA	30	16	45
	INDX	35	16	53

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 Database ID 182



Database Tablespace SHL-DBS1-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7/12/2025	ABSDATA	120	96	20
	INDX	122	102	16
7/11/2025	ABSDATA	120	96	20
	INDX	122	102	16
7/10/2025	ABSDATA	120	96	20
	INDX	122	102	16
7/9/2025	ABSDATA	120	96	20
	INDX	122	102	17
7/8/2025	ABSDATA	120	96	20
	INDX	122	102	17
7/7/2025	ABSDATA	120	96	20
	INDX	122	101	17
7/6/2025	ABSDATA	120	96	20
	INDX	122	101	17

BI last ETL error for SHL-BI-ASH_PROD_ABS1

Mon, 7-07-2025	None
Sun, 6-07-2025	None
Sat, 12-07-2025	None
Tue, 8-07-2025	None
Fri, 11-07-2025	None
Thu, 10-07-2025	None
Sat, 12-07-2025	ORA-01722: invalid numberORA-02063: preceding line from ABSOLUTE_LOCATION
Wed, 9-07-2025	None

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Database ID 182



Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



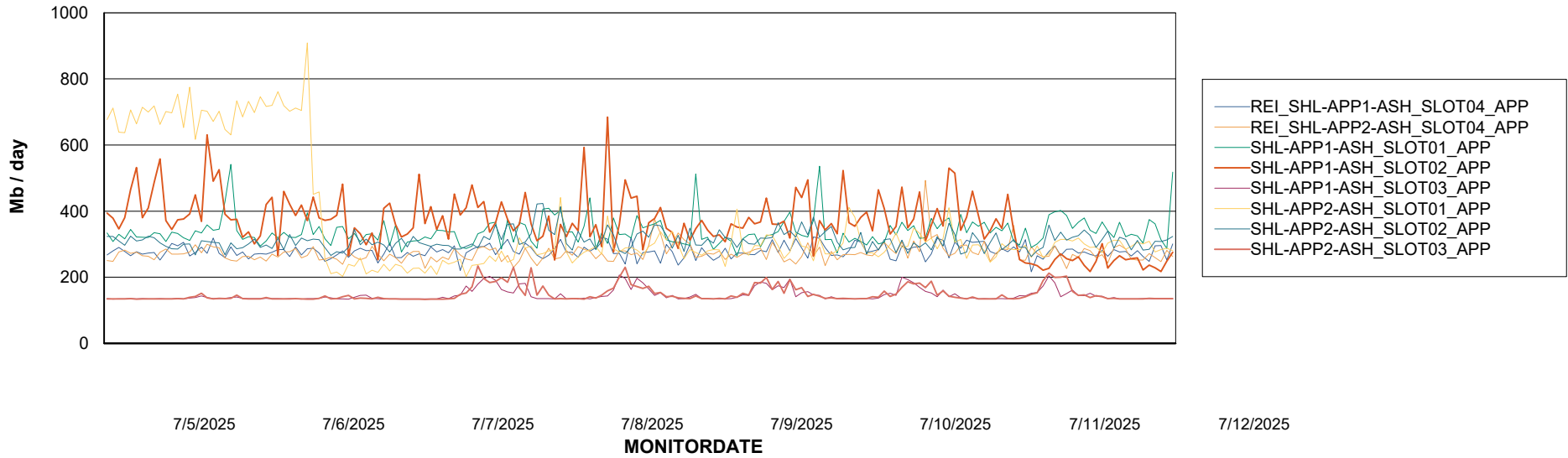
Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182

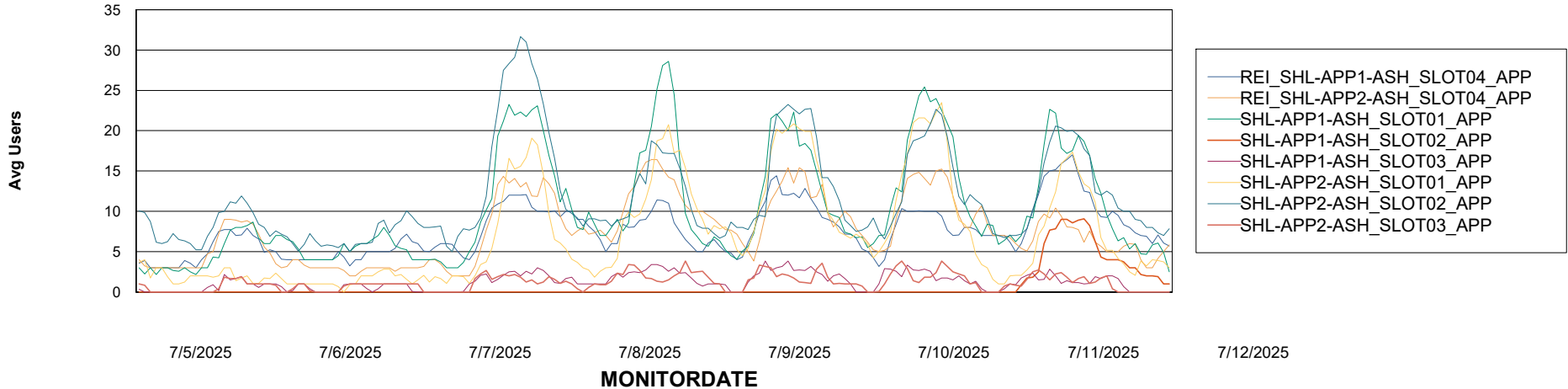


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



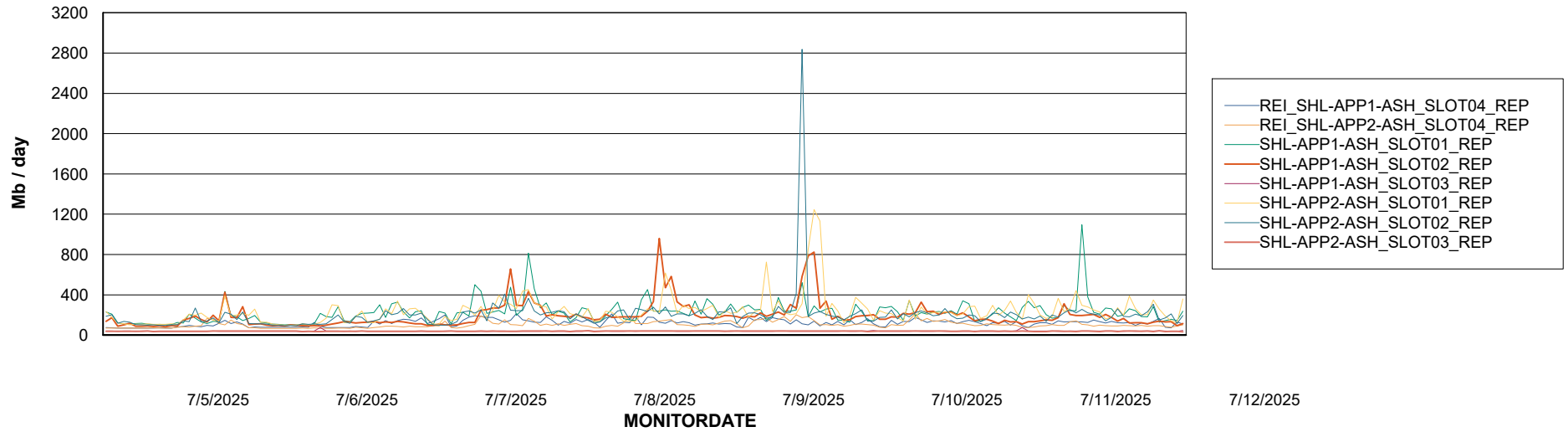
Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



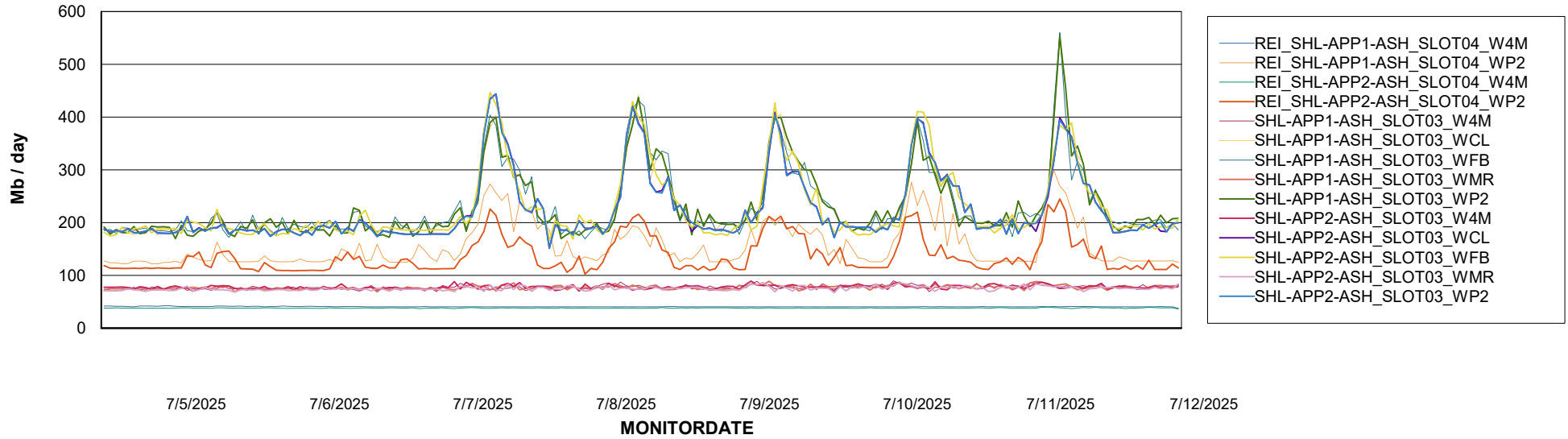
Weekly SLA Customer Report

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Database ID 182



ABSolute Web Component Services

Avg memory used per ABS Web component



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Database ID 182



Disaster per ABS component

