

Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



Harddisk Usage RFL_PRD_ABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on F: (%)
7/12/2025	47	499	264	70	400	121	34	400	262	81
7/11/2025	47	499	264	70	400	121	34	400	262	81
7/10/2025	47	499	262	70	400	121	34	400	262	81
7/9/2025	48	499	262	70	400	121	34	400	262	81
7/8/2025	48	499	262	70	400	121	34	400	262	81
7/7/2025	48	499	261	70	400	119	35	400	260	80
7/6/2025	48	499	261	71	400	117	35	400	258	74

Harddisk Usage RFL_PRD_ABS02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on F: (%)
7/12/2025	66	499	169	63	600	221	19	600	486	89
7/11/2025	66	499	169	63	600	222	19	600	486	88
7/10/2025	66	499	168	63	600	221	19	600	486	87
7/9/2025	67	499	167	63	600	221	19	600	486	87
7/8/2025	67	499	167	63	600	221	19	600	486	87
7/7/2025	67	499	167	63	600	219	19	600	484	87
7/6/2025	67	499	167	64	600	217	20	600	482	87

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Harddisk Usage RFL_PRD_ABSWEB

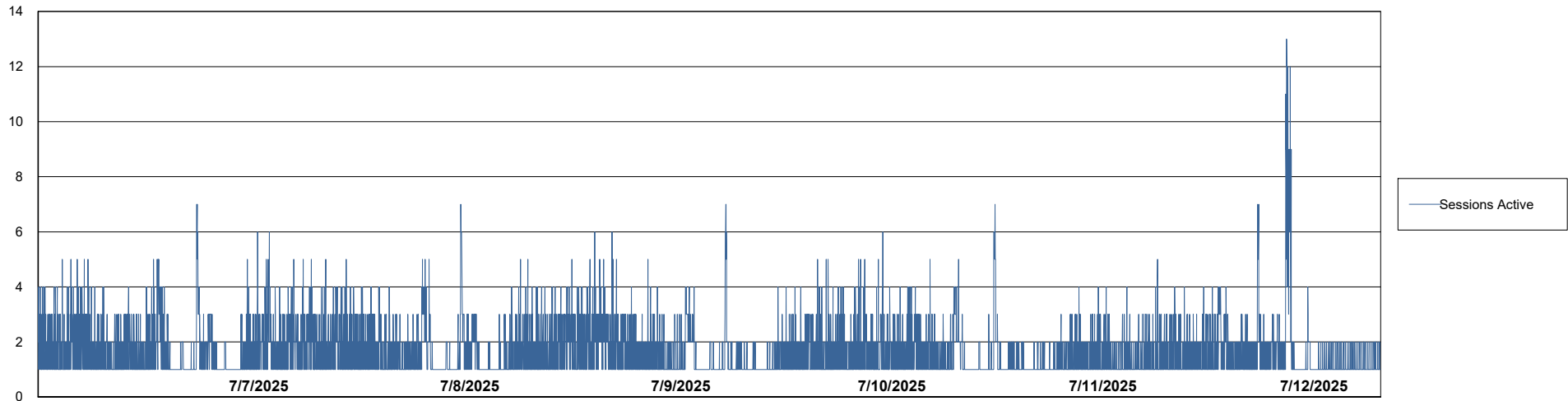
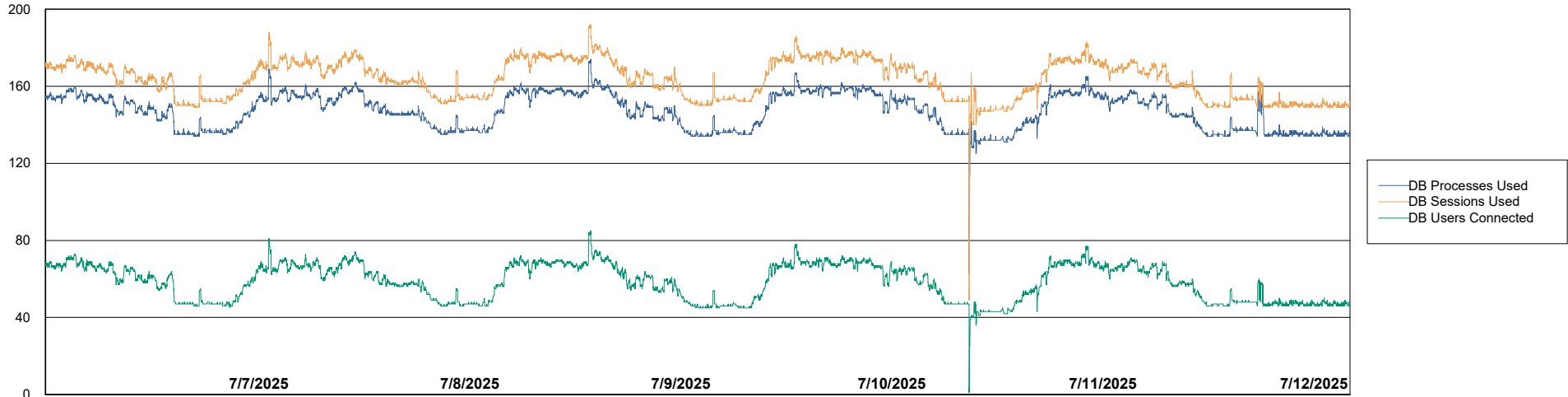
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/12/2025	73	126	35
7/11/2025	73	126	35
7/10/2025	73	126	34
7/9/2025	73	126	34
7/8/2025	73	126	34
7/7/2025	73	126	34
7/6/2025	73	126	34

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Database Performance RFL_PRD_ABS01_DB



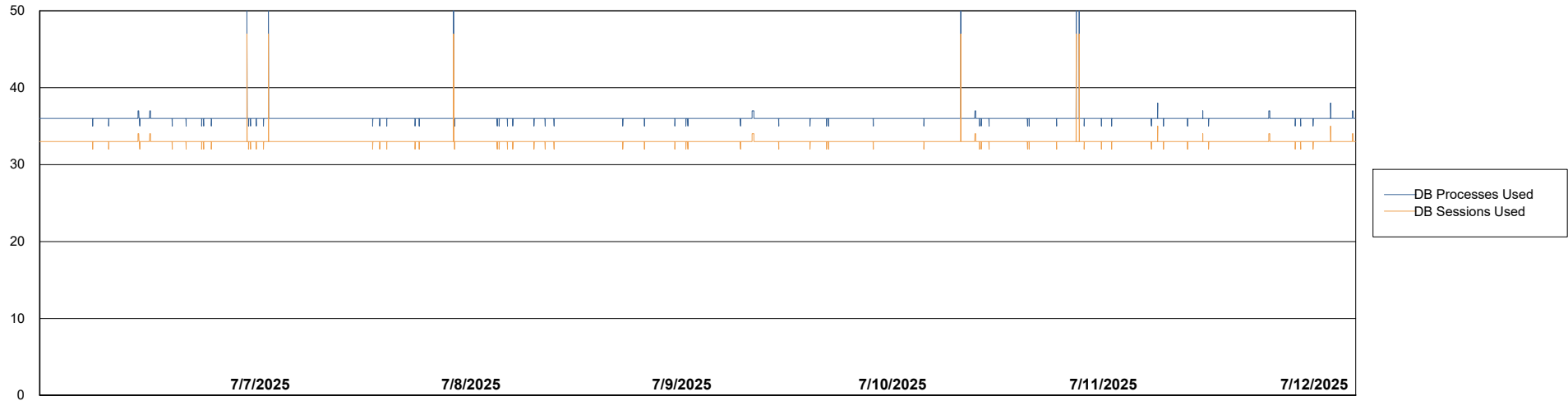
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Database Performance RFL_PRD_ABS02_STB_DB

DB Processes Max 1,000



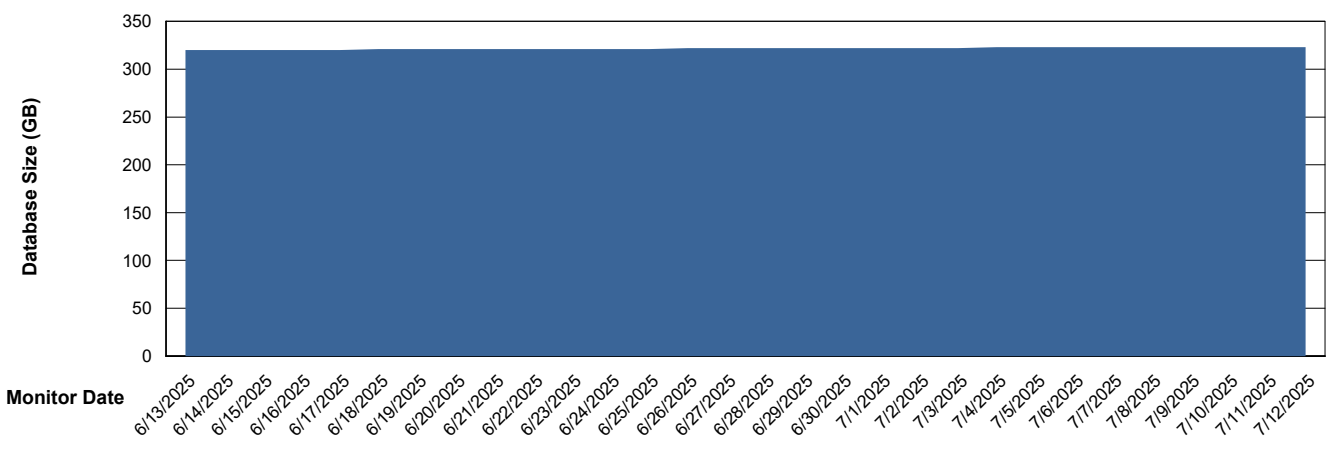
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DATABASE SIZE RFL_PRD_ABS01_DB

Database growth over last month



Database Tablespace RFL_PRD_ABS01_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7/12/2025	ABSDATA	121	90	25
	INDX	262	217	17
7/11/2025	ABSDATA	121	90	25
	INDX	262	217	17
7/10/2025	ABSDATA	121	90	25
	INDX	262	217	17
7/9/2025	ABSDATA	121	90	25
	INDX	262	217	17
7/8/2025	ABSDATA	121	90	26
	INDX	262	217	17
7/7/2025	ABSDATA	121	90	26
	INDX	262	217	17
7/6/2025	ABSDATA	117	90	23
	INDX	258	217	16

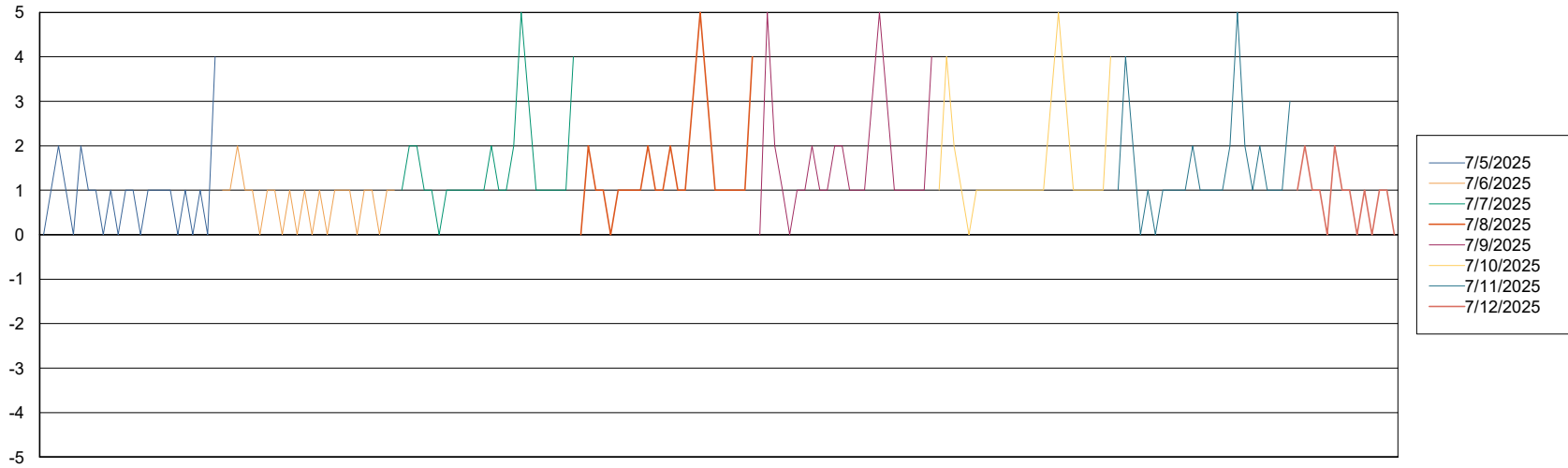
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Standby Database Health RFL_Production

Recovery lag for last 7 days



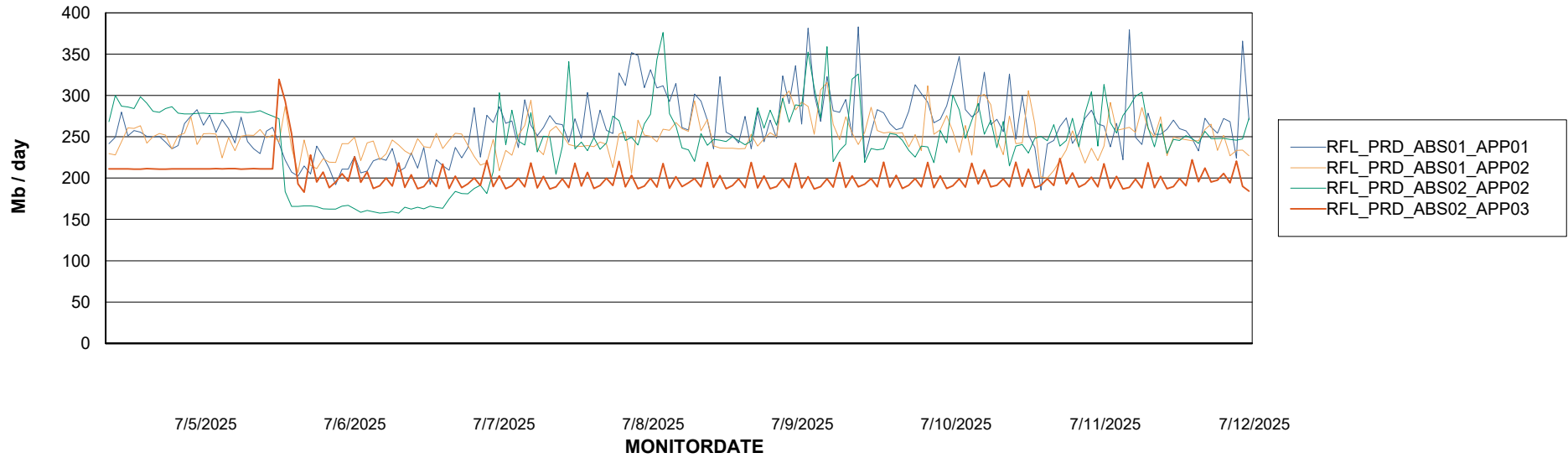
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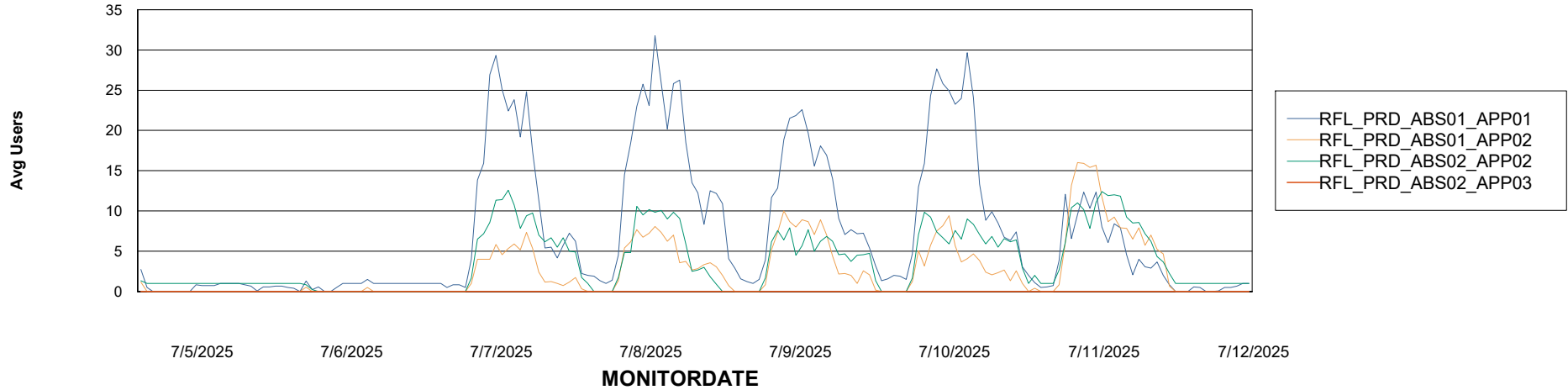


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



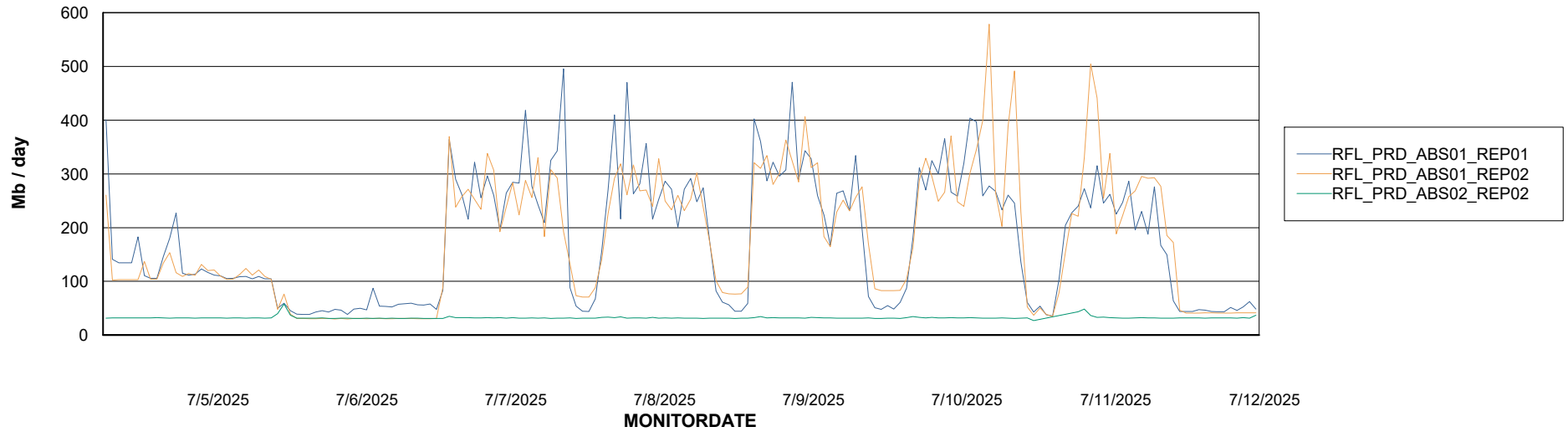
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



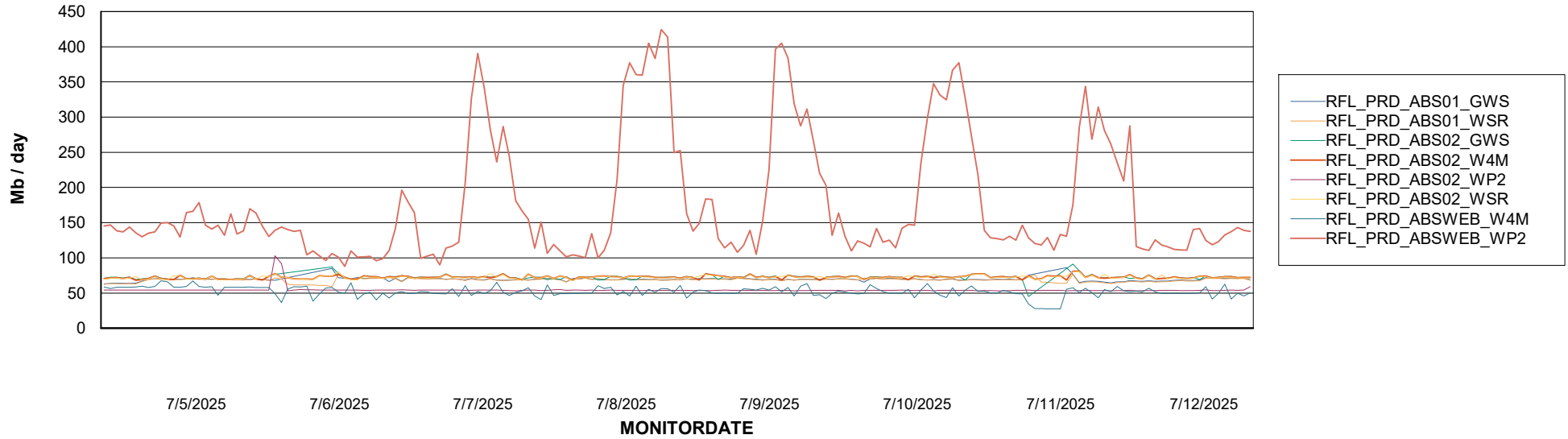
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

