

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
7/12/2025	28	149	107	15	900	764
7/11/2025	28	149	107	16	900	757
7/10/2025	29	149	106	16	900	757
7/9/2025	29	149	106	16	900	757
7/8/2025	29	149	106	16	900	753
7/7/2025	29	149	106	16	900	752
7/6/2025	29	149	106	16	900	752

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/12/2025	51	89	44
7/11/2025	51	89	44
7/10/2025	51	89	44
7/9/2025	51	89	43
7/8/2025	51	89	43
7/7/2025	51	89	43
7/6/2025	51	89	43

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/12/2025	58	79	33
7/11/2025	58	79	33
7/10/2025	58	79	33
7/9/2025	58	79	33
7/8/2025	58	79	33
7/7/2025	58	79	33
7/6/2025	58	79	33

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/12/2025	40	79	48
7/11/2025	40	79	48
7/10/2025	40	79	48
7/9/2025	40	79	48
7/8/2025	40	79	48
7/7/2025	40	79	48
7/6/2025	40	79	48

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/12/2025	33	149	100
7/11/2025	33	149	100
7/10/2025	33	149	100
7/9/2025	33	149	100
7/8/2025	33	149	100
7/7/2025	33	149	99
7/6/2025	33	149	99

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
7/12/2025	34	149	98	22	1,997	1,550
7/11/2025	34	149	98	22	1,997	1,551
7/10/2025	34	149	98	22	1,997	1,551
7/9/2025	34	149	98	22	1,997	1,551
7/8/2025	34	149	98	22	1,997	1,551
7/7/2025	34	149	98	22	1,997	1,552
7/6/2025	34	149	98	22	1,997	1,551

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
7/12/2025	56	199	88	22	1,997	1,556	68	500	161
7/11/2025	56	199	88	22	1,997	1,556	71	500	143
7/10/2025	56	199	87	22	1,997	1,556	74	500	131
7/9/2025	56	199	87	22	1,997	1,556	68	500	158
7/8/2025	56	199	87	22	1,997	1,556	71	500	143
7/7/2025	56	199	87	22	1,997	1,556	72	500	141
7/6/2025	56	199	87	22	1,997	1,559	71	500	144

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/12/2025	64	79	29
7/11/2025	64	79	29
7/10/2025	64	79	29
7/9/2025	64	79	29
7/8/2025	64	79	29
7/7/2025	64	79	29
7/6/2025	64	79	29

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/12/2025	56	79	35
7/11/2025	56	79	35
7/10/2025	56	79	35
7/9/2025	56	79	35
7/8/2025	56	79	35
7/7/2025	56	79	35
7/6/2025	56	79	35

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/12/2025	31	149	103
7/11/2025	31	149	103
7/10/2025	31	149	103
7/9/2025	31	149	103
7/8/2025	31	149	103
7/7/2025	31	149	103
7/6/2025	31	149	103

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_WORF

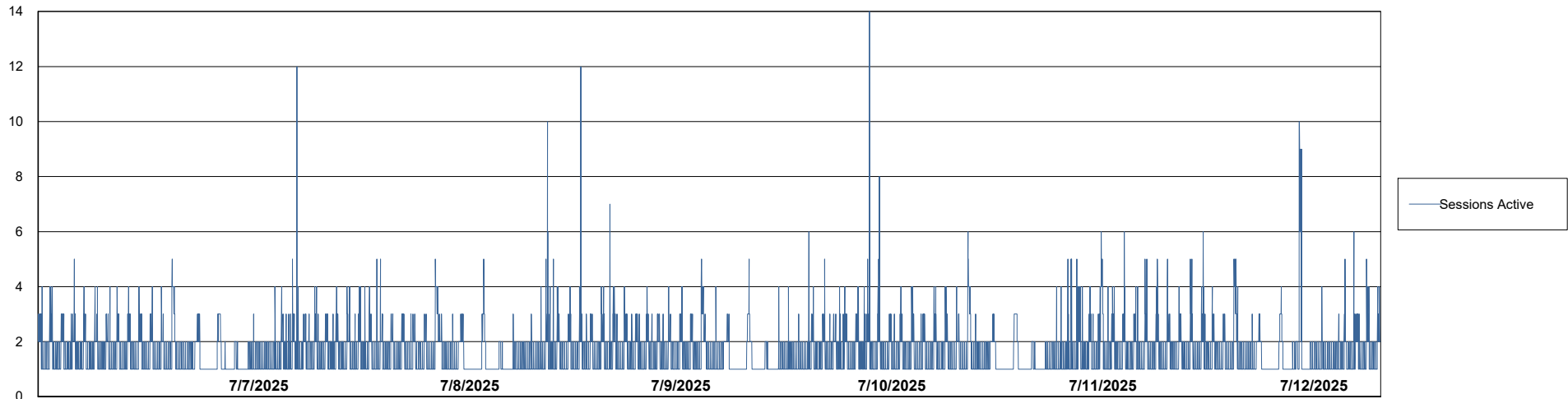
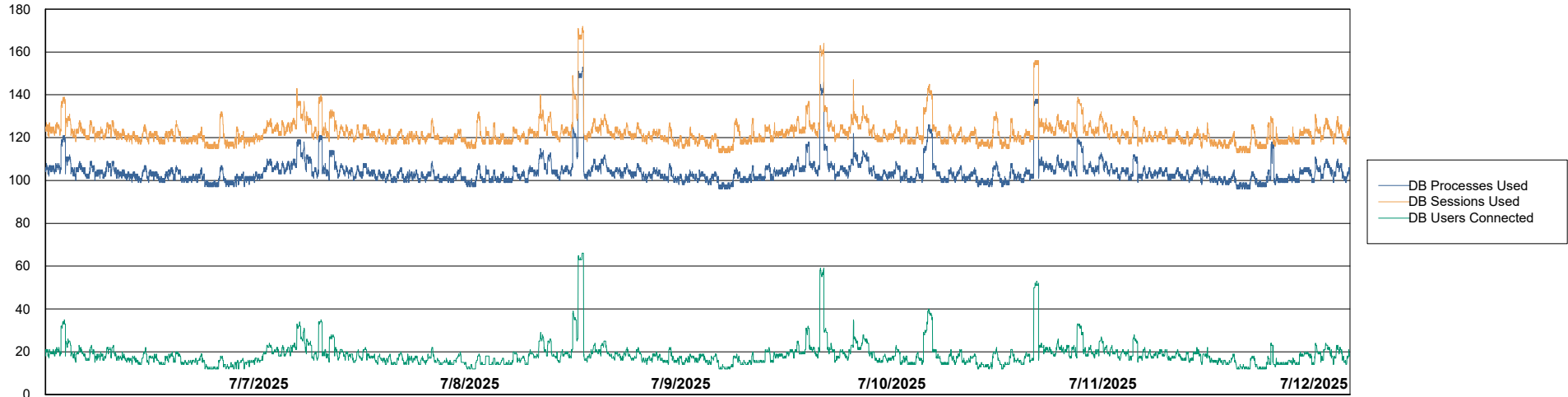
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/12/2025	48	149	78
7/11/2025	48	149	78
7/10/2025	48	149	78
7/9/2025	48	149	78
7/8/2025	48	149	78
7/7/2025	48	149	78
7/6/2025	48	149	78

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_BASHIR_DB_ABS1



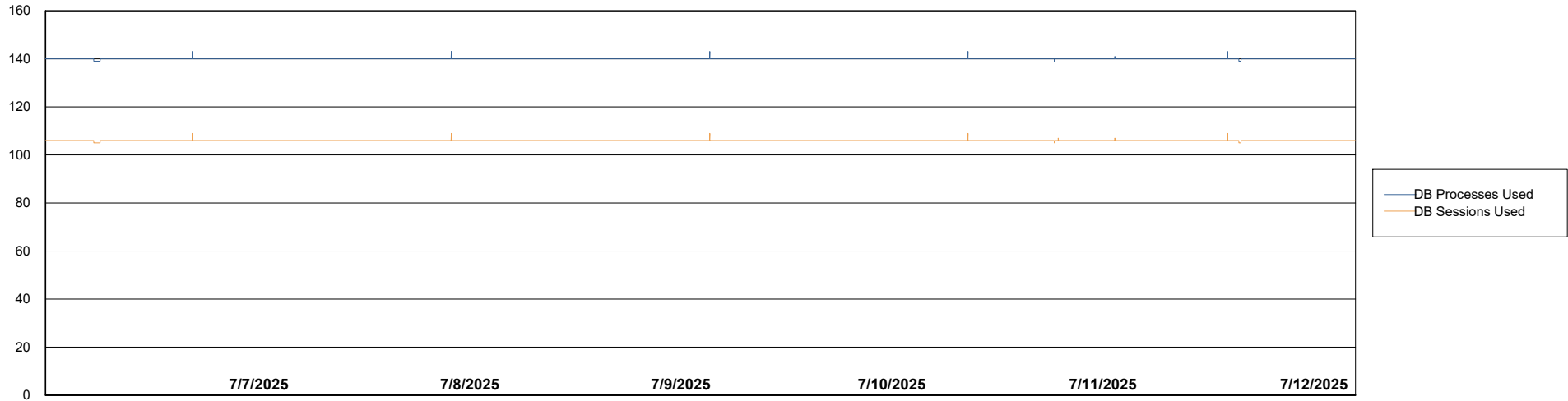
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 4
DB Processes Max 1,000
DB Processes Max 0

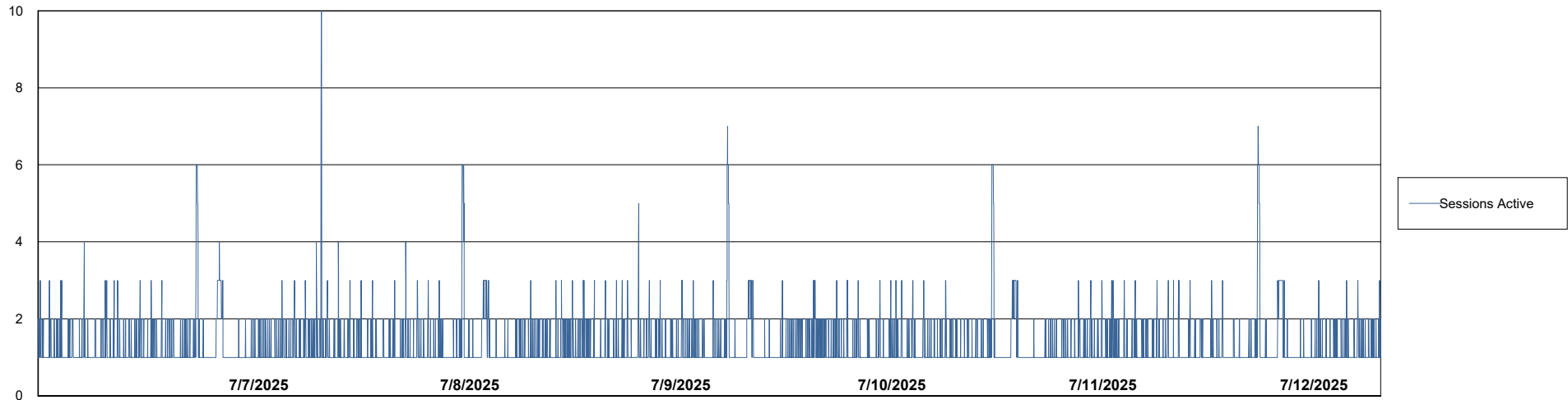
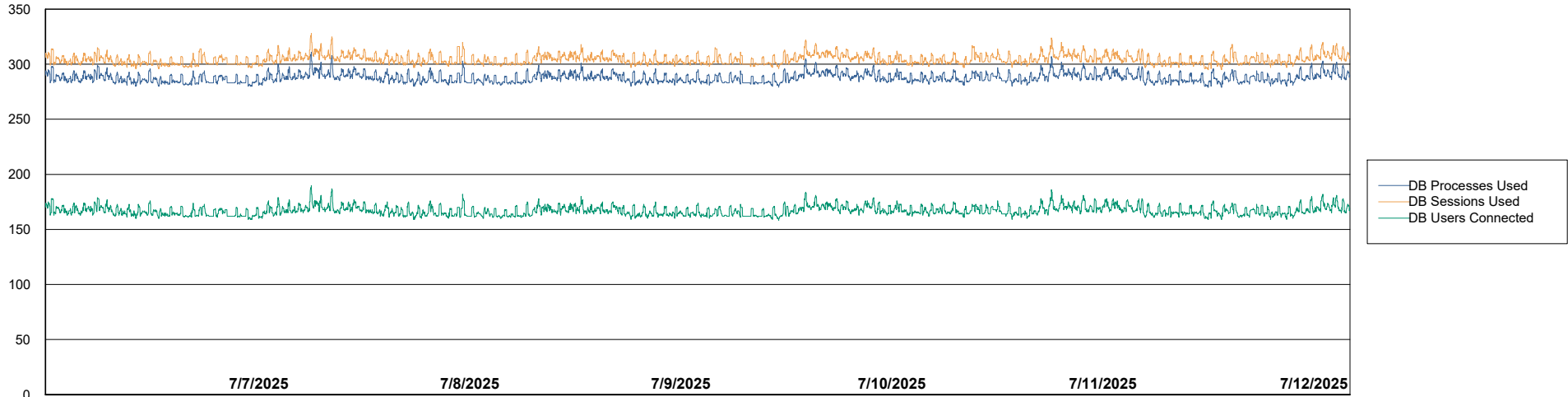


Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_RIKER_DB_HSBABS1



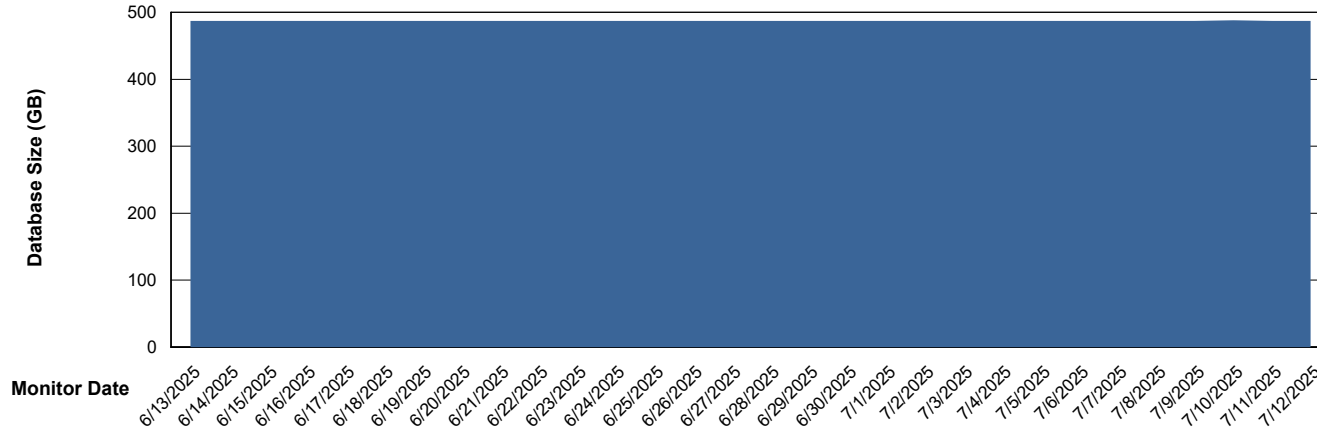
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



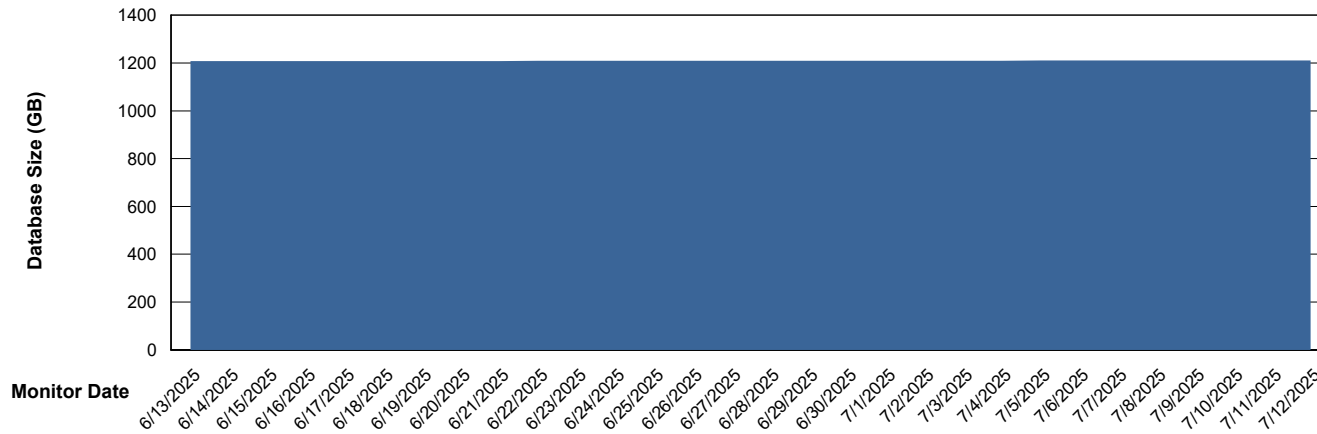
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7/12/2025	ABSDATA	245	207	16
	INDX	333	276	17
7/11/2025	ABSDATA	245	207	16
	INDX	333	276	17
7/10/2025	ABSDATA	245	207	16
	INDX	333	276	17
7/9/2025	ABSDATA	245	207	16
	INDX	333	276	17
7/8/2025	ABSDATA	245	207	16
	INDX	333	276	17
7/7/2025	ABSDATA	240	207	14
	INDX	333	276	17
7/6/2025	ABSDATA	240	207	14
	INDX	333	276	17

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7/12/2025	ABSDATA	1,376	1,133	18
	INDX	69	56	18
7/11/2025	ABSDATA	1,376	1,133	18
	INDX	69	56	18
7/10/2025	ABSDATA	1,376	1,133	18
	INDX	69	56	18
7/9/2025	ABSDATA	1,376	1,133	18
	INDX	69	56	18
7/8/2025	ABSDATA	1,376	1,133	18
	INDX	69	56	18
7/7/2025	ABSDATA	1,376	1,133	18
	INDX	69	56	18
7/6/2025	ABSDATA	1,376	1,133	18
	INDX	69	56	18

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 7/7/2025	Tue 8/7/2025	Wed 9/7/2025	Thu 10/7/2025	Fri 11/7/2025	Sat 12/7/2025
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
-----------------------	------------------------

Sun, 6-07-2025	None
Mon, 7-07-2025	None
Fri, 11-07-2025	None
Wed, 9-07-2025	None
Sat, 12-07-2025	None
Thu, 10-07-2025	None
Sun, 6-07-2025	None
Mon, 7-07-2025	None
Fri, 11-07-2025	None
Wed, 9-07-2025	None
Thu, 10-07-2025	None
Tue, 8-07-2025	None
Tue, 8-07-2025	None
Sat, 12-07-2025	None

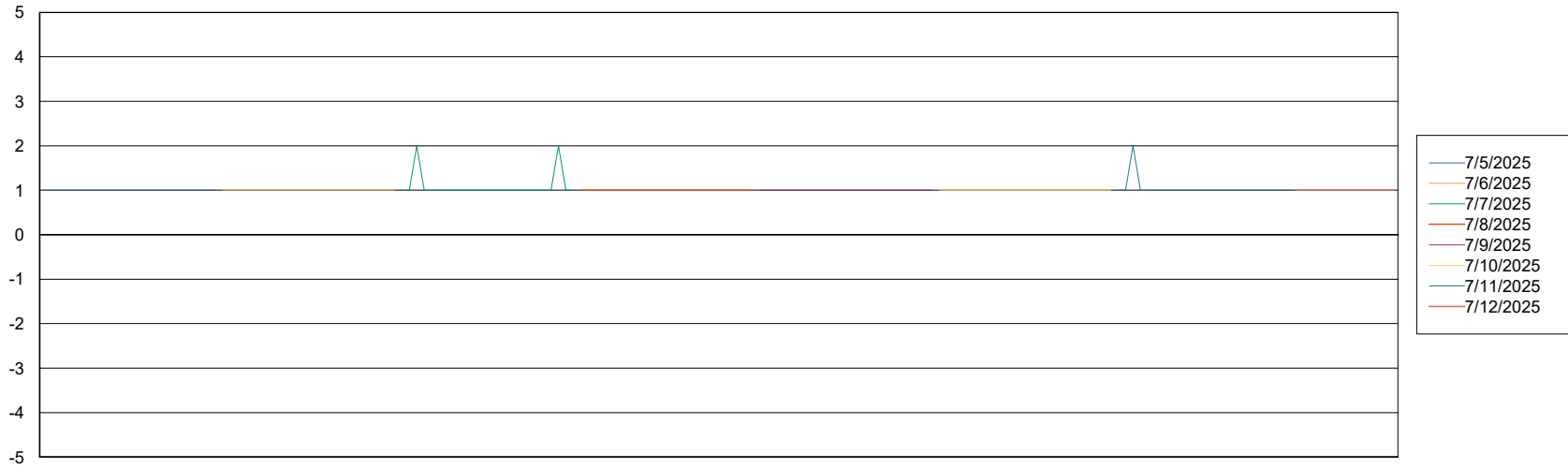
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



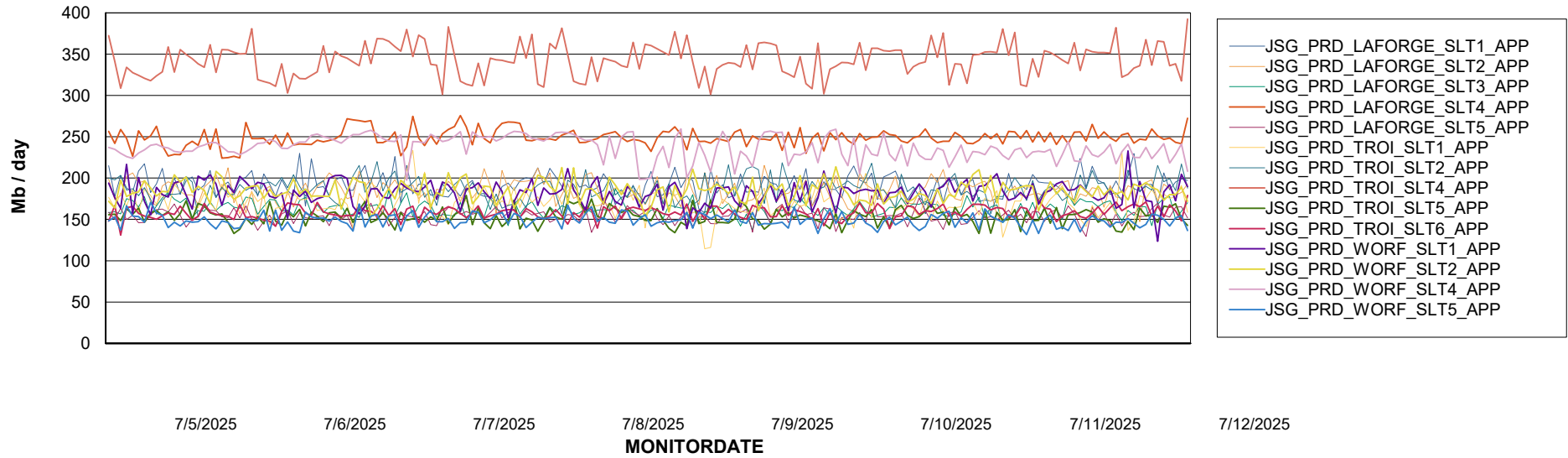
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102

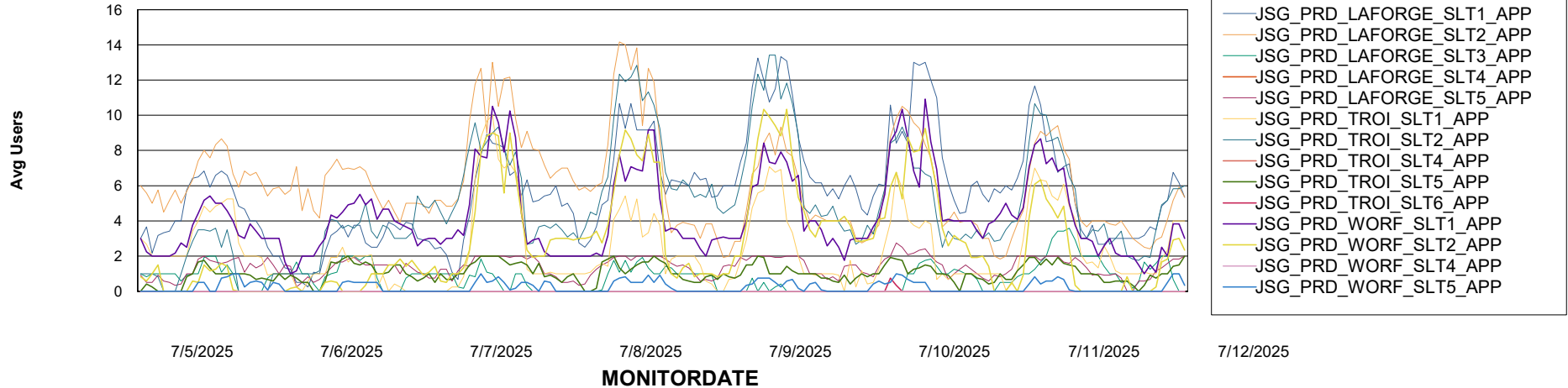


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



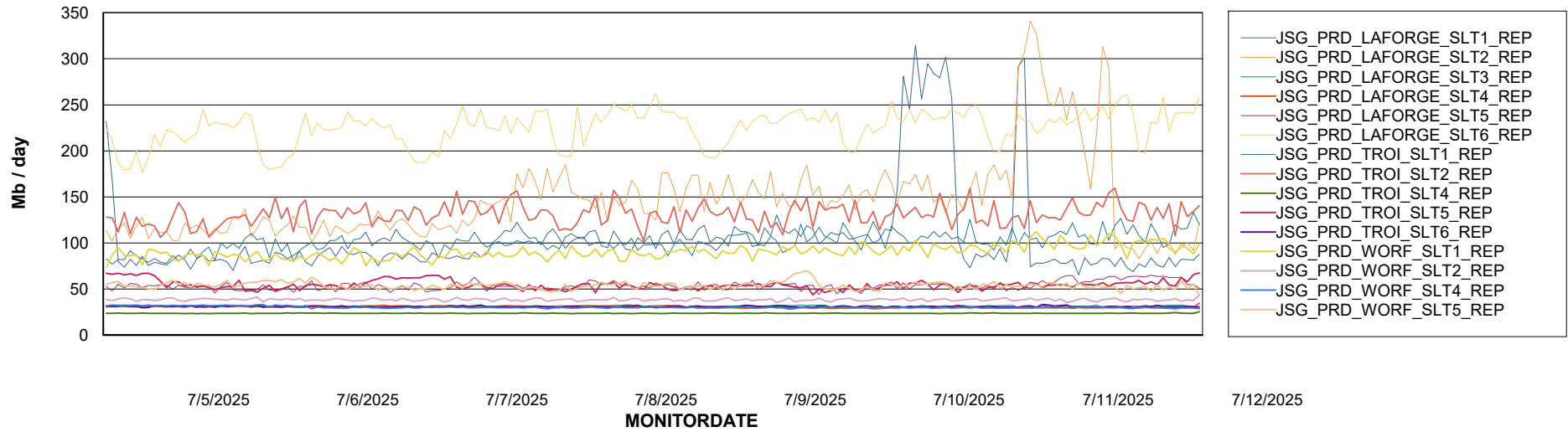
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



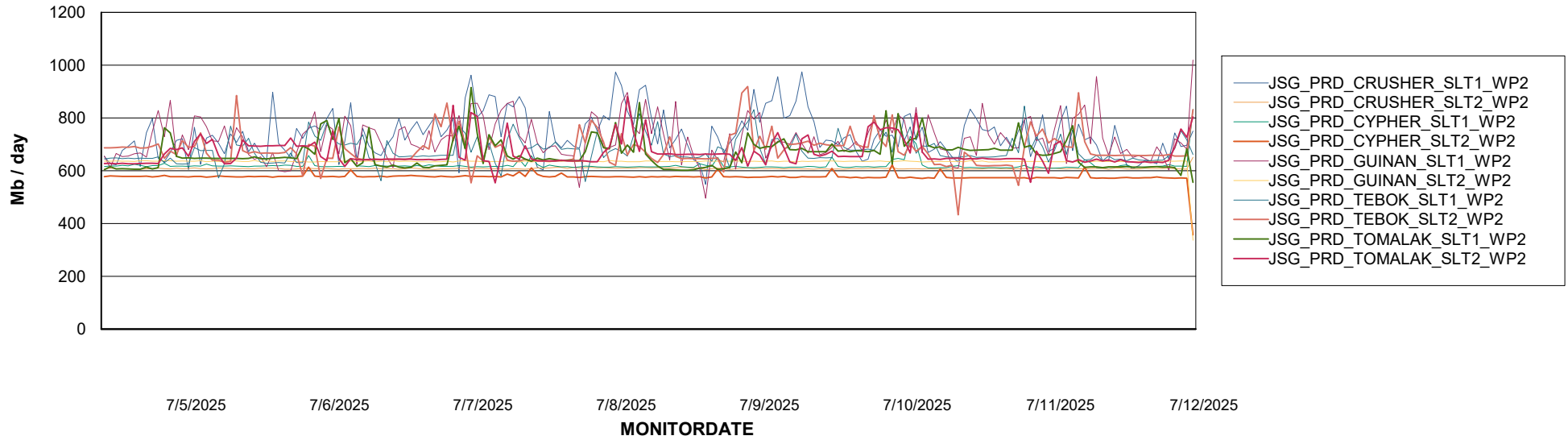
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



ABSSolute Web Component Services

Avg memory used per ABS Web component

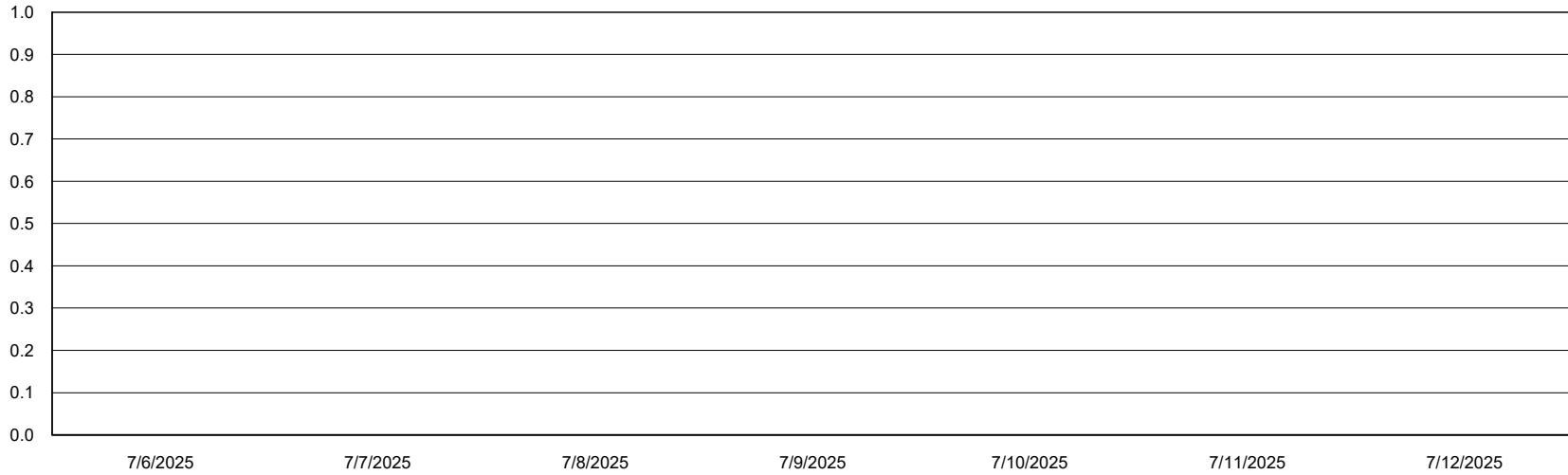


Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP