

Weekly SLA Customer Report

Customer GLG_Production
Database ID 221



Harddisk Usage GLG_PRD_GLGSPABSAI001

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 7/12/2025 | 38 | 105 | 65 | 40 | 350 | 212 | 80 | 300 | 60 |
| 7/11/2025 | 38 | 105 | 64 | 40 | 350 | 211 | 78 | 300 | 66 |
| 7/10/2025 | 38 | 105 | 64 | 40 | 350 | 211 | 78 | 300 | 65 |
| 7/9/2025 | 38 | 105 | 64 | 40 | 350 | 211 | 78 | 300 | 65 |
| 7/8/2025 | 39 | 105 | 64 | 40 | 350 | 211 | 77 | 300 | 70 |
| 7/7/2025 | 39 | 105 | 64 | 40 | 350 | 211 | 77 | 300 | 69 |
| 7/6/2025 | 39 | 105 | 64 | 40 | 350 | 212 | 80 | 300 | 60 |

Harddisk Usage GLG_PRD_GLGSPABSB12

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 7/12/2025 | 45 | 150 | 82 | 42 | 350 | 202 |
| 7/11/2025 | 45 | 150 | 82 | 42 | 350 | 202 |
| 7/10/2025 | 45 | 150 | 82 | 42 | 350 | 202 |
| 7/9/2025 | 46 | 150 | 81 | 42 | 350 | 202 |
| 7/8/2025 | 45 | 150 | 82 | 42 | 350 | 201 |
| 7/7/2025 | 46 | 150 | 82 | 42 | 350 | 201 |
| 7/6/2025 | 46 | 150 | 81 | 43 | 350 | 200 |

Weekly SLA Customer Report

Customer GLG_Production
Database ID 221



Harddisk Usage GLG_PRD_GLGSSABSAIO01

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 7/12/2025 | 26 | 90 | 67 | 23 | 600 | 461 | 80 | 300 | 59 |
| 7/11/2025 | 26 | 90 | 67 | 24 | 600 | 458 | 80 | 300 | 59 |
| 7/10/2025 | 25 | 90 | 67 | 24 | 600 | 454 | 80 | 300 | 59 |
| 7/9/2025 | 27 | 90 | 65 | 25 | 600 | 449 | 80 | 300 | 59 |
| 7/8/2025 | 28 | 90 | 64 | 26 | 600 | 444 | 80 | 300 | 60 |
| 7/7/2025 | 29 | 90 | 64 | 27 | 600 | 438 | 31 | 300 | 206 |
| 7/6/2025 | 29 | 90 | 64 | 27 | 600 | 438 | 7 | 300 | 279 |

Harddisk Usage GLG_PRD_GLGSSABSWEB01

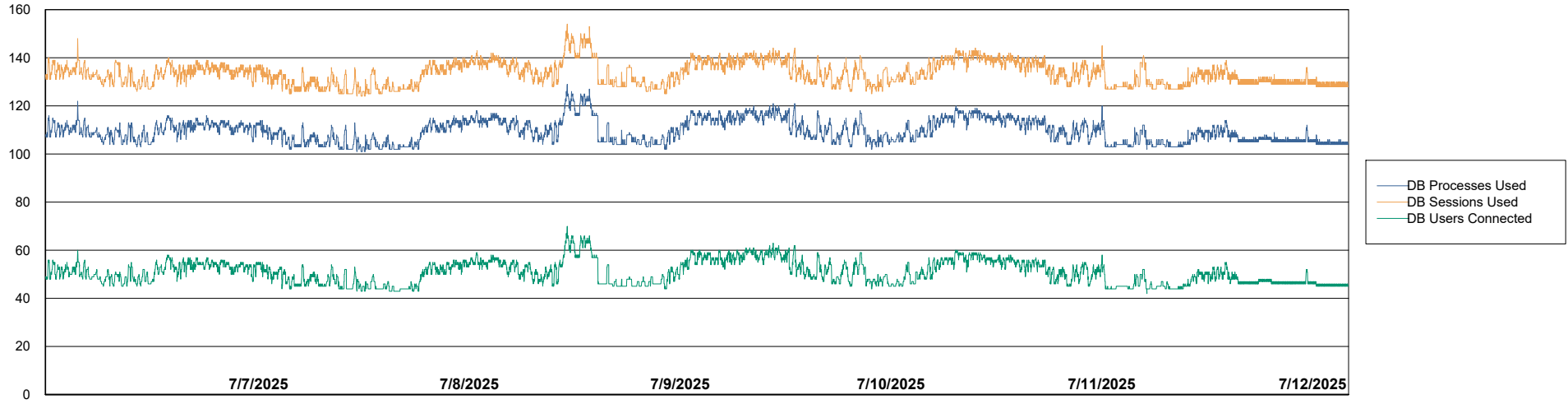
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 7/12/2025 | 29 | 70 | 50 |
| 7/11/2025 | 29 | 70 | 49 |
| 7/10/2025 | 29 | 70 | 49 |
| 7/9/2025 | 31 | 70 | 48 |
| 7/8/2025 | 33 | 70 | 47 |
| 7/7/2025 | 32 | 70 | 47 |
| 7/6/2025 | 32 | 70 | 47 |

Weekly SLA Customer Report

Customer GLG_Production
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Database Performance GLG_PRD_GLGSPABSAIO01_ABS1

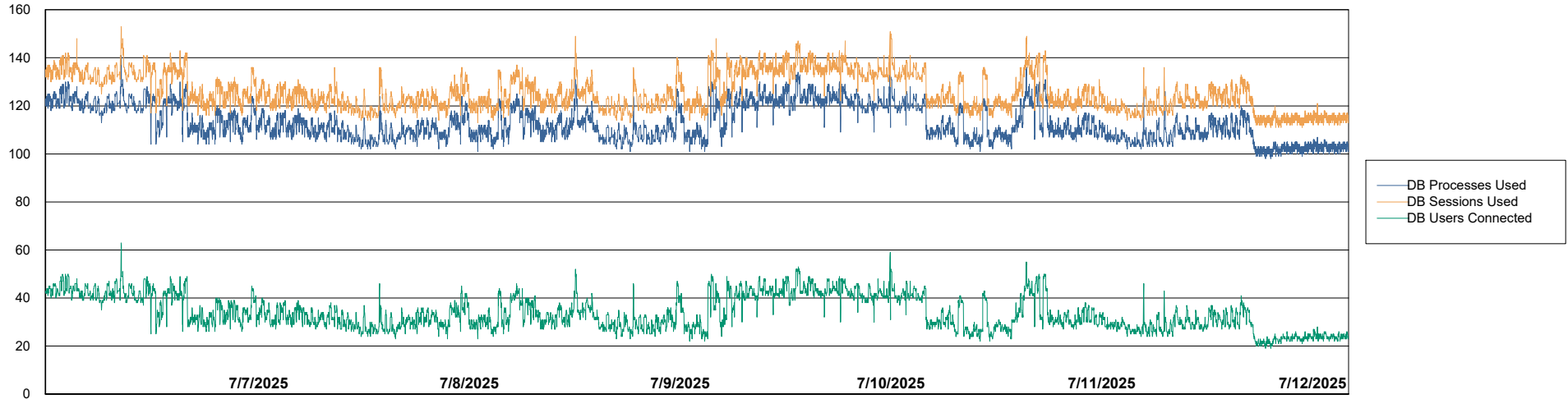


Weekly SLA Customer Report

Customer GLG_Production
Database ID 221



Database Performance GLG_PRD_GLGSPABSBI2_ABS1



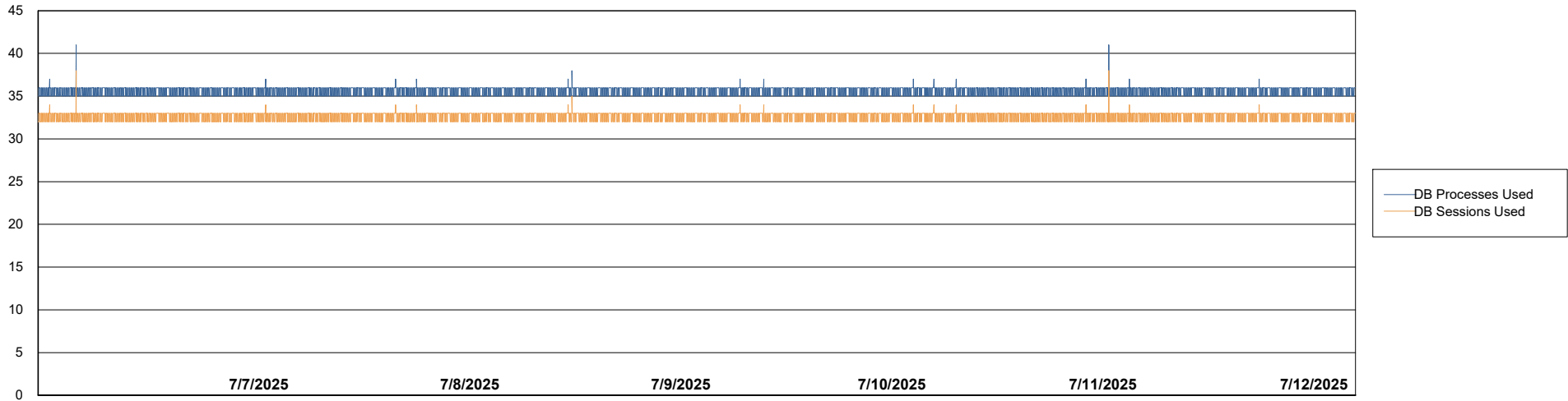
Weekly SLA Customer Report

Customer GLG_Production
Database ID 221



Database Performance GLG_PRD_GLGSSABSAIO01_HSBABS1

DB Processes Max 1,000



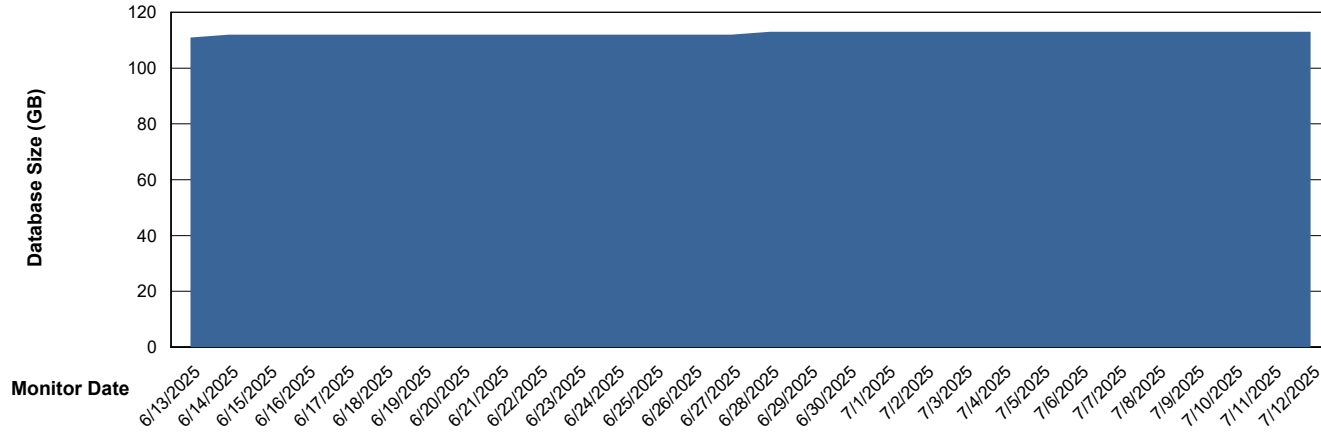
Weekly SLA Customer Report

Customer GLG_Production
Database ID 221



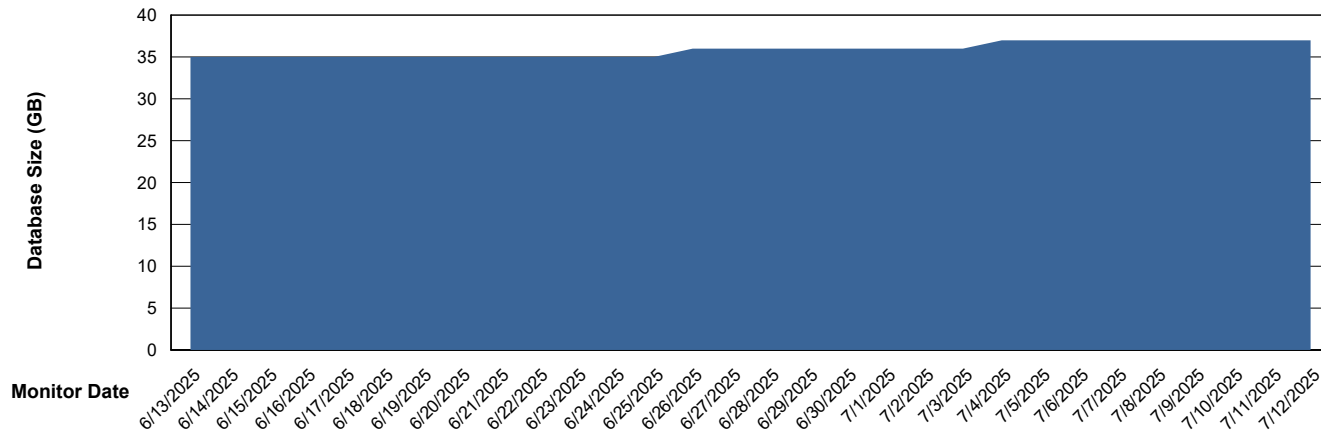
DATABASE SIZE GLG_PRD_GLGSPABSAIO01_ABS1

Database growth over last month



DATABASE SIZE GLG_PRD_GLGSPABSBI2_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer GLG_Production
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Database Tablespace GLG_PRD_GLGSPABSAIO01_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 7/12/2025 | ABSDATA | 98 | 82 | 16 |
| | INDX | 32 | 21 | 34 |
| 7/11/2025 | ABSDATA | 98 | 82 | 16 |
| | INDX | 32 | 21 | 34 |
| 7/10/2025 | ABSDATA | 98 | 82 | 16 |
| | INDX | 32 | 21 | 34 |
| 7/9/2025 | ABSDATA | 98 | 82 | 16 |
| | INDX | 32 | 21 | 34 |
| 7/8/2025 | ABSDATA | 98 | 82 | 16 |
| | INDX | 32 | 21 | 34 |
| 7/7/2025 | ABSDATA | 98 | 82 | 16 |
| | INDX | 32 | 21 | 34 |
| 7/6/2025 | ABSDATA | 98 | 82 | 16 |
| | INDX | 32 | 21 | 34 |

Weekly SLA Customer Report

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Database Tablespace GLG_PRD_GLGSPABSBI2_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 7/12/2025 | ABSDATA | 55 | 19 | 65 |
| | INDX | 54 | 11 | 79 |
| 7/11/2025 | ABSDATA | 55 | 19 | 65 |
| | INDX | 54 | 11 | 79 |
| 7/10/2025 | ABSDATA | 55 | 19 | 65 |
| | INDX | 54 | 11 | 80 |
| 7/9/2025 | ABSDATA | 55 | 19 | 65 |
| | INDX | 54 | 11 | 80 |
| 7/8/2025 | ABSDATA | 55 | 19 | 65 |
| | INDX | 54 | 11 | 80 |
| 7/7/2025 | ABSDATA | 55 | 19 | 65 |
| | INDX | 54 | 11 | 80 |
| 7/6/2025 | ABSDATA | 55 | 19 | 65 |
| | INDX | 54 | 11 | 80 |

BI last ETL error for GLG_PRD_GLGSPABSBI2_ABS1

| | |
|-----------------|------|
| Fri, 11-07-2025 | None |
| Tue, 8-07-2025 | None |
| Thu, 10-07-2025 | None |
| Mon, 7-07-2025 | None |
| Sat, 12-07-2025 | None |
| Sun, 6-07-2025 | None |
| Wed, 9-07-2025 | None |

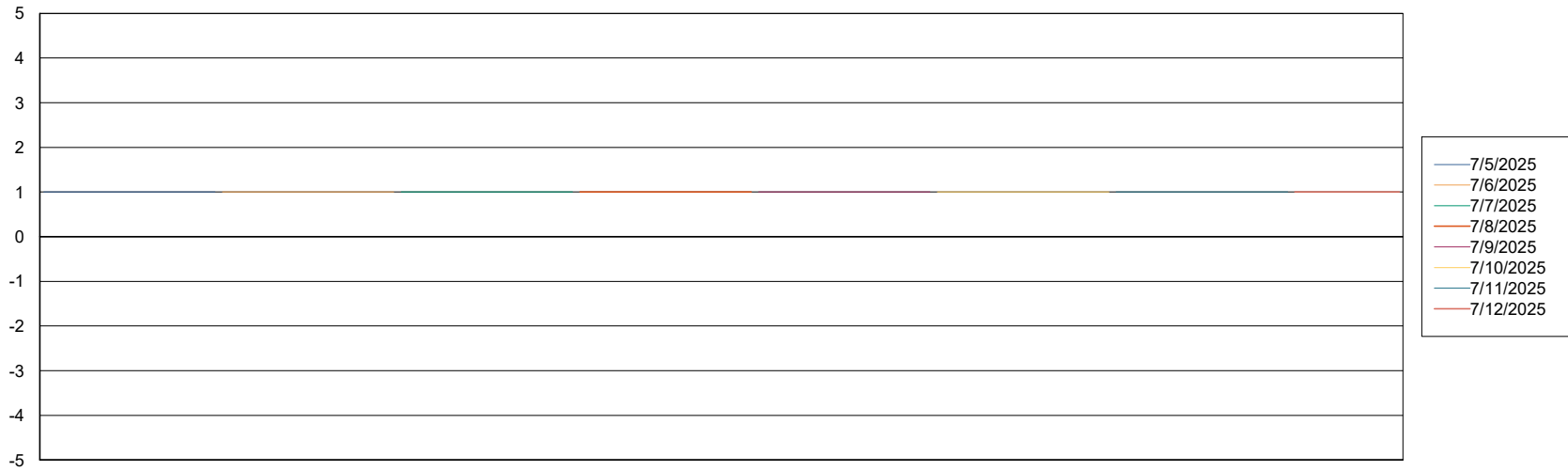
Weekly SLA Customer Report

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Standby Database Health GLG_Production

Recovery lag for last 7 days



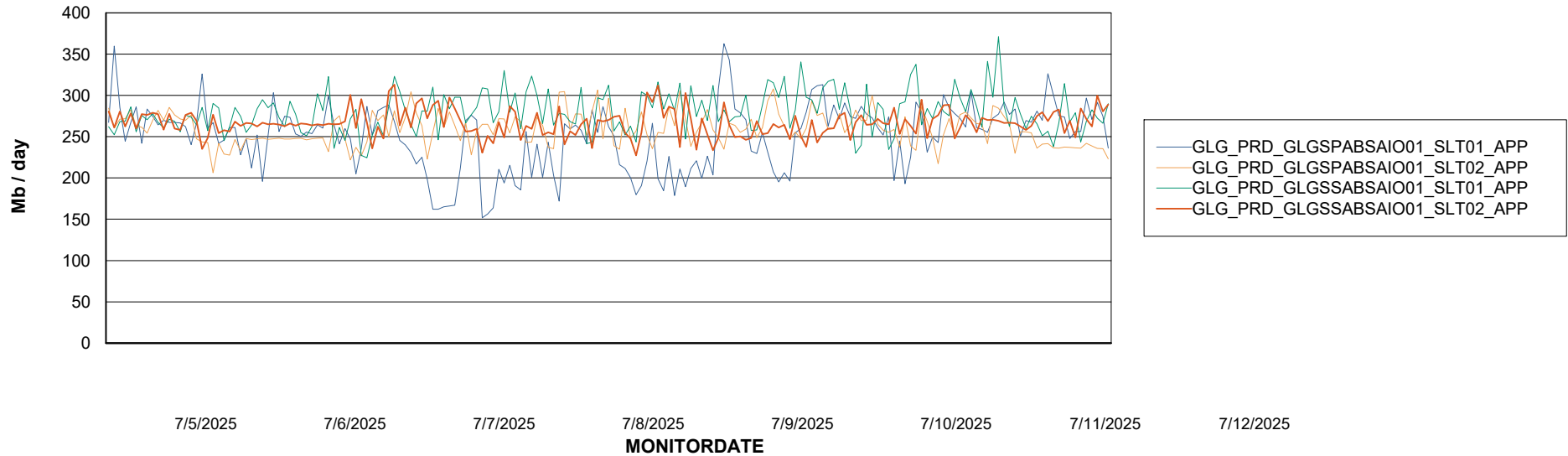
Weekly SLA Customer Report

Customer GLG_Production
Database ID 221

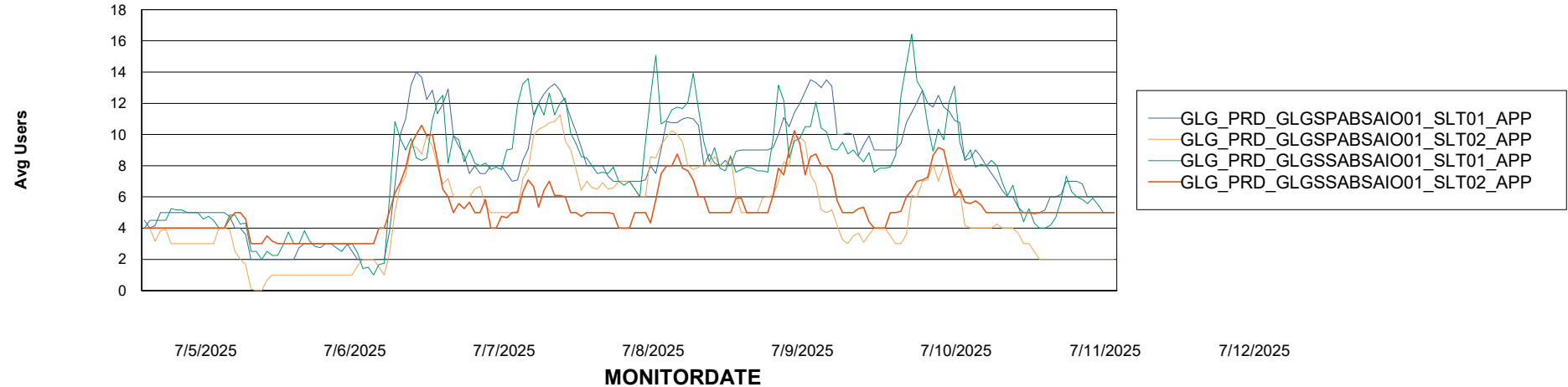


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



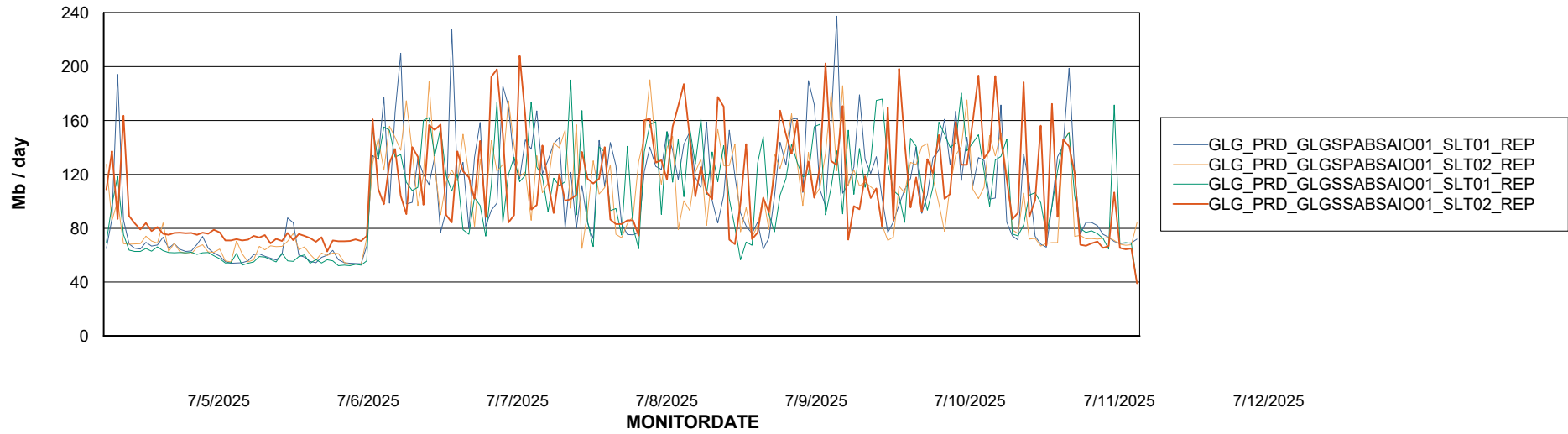
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



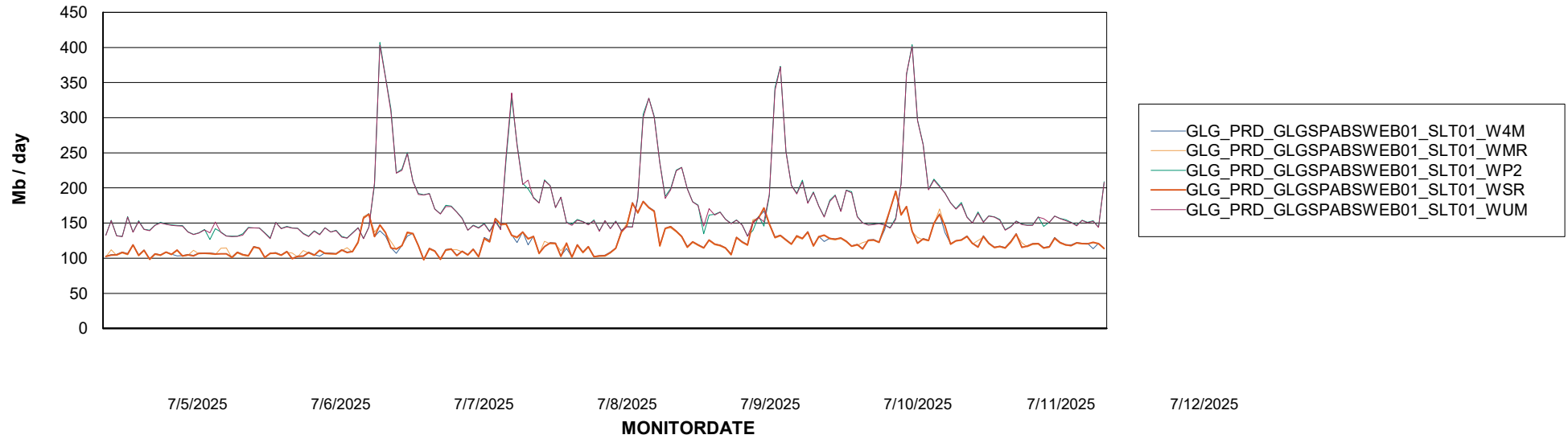
Weekly SLA Customer Report

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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer GLG_Production
Database ID 221



Disaster per ABS component

