

# Weekly SLA Customer Report

Customer RFL\_Production  
 Database ID 36



Harddisk Usage RFL\_PRD\_ABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on F: (%)
7/5/2025	48	499	260	71	400	117	35	400	258	78
7/4/2025	48	499	260	71	400	117	35	400	258	80
7/3/2025	49	499	256	71	400	117	35	400	258	80
7/2/2025	49	499	254	71	400	117	35	400	258	80
7/1/2025	49	499	253	71	400	117	35	400	258	80
6/30/2025	49	499	253	71	400	117	35	400	258	81
6/29/2025	49	499	252	71	400	117	35	400	258	80

Harddisk Usage RFL\_PRD\_ABS02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on F: (%)
7/5/2025	67	499	167	64	600	217	20	600	482	86
7/4/2025	67	499	167	64	600	217	20	600	482	87
7/3/2025	67	499	167	64	600	217	20	600	482	88
7/2/2025	67	499	167	64	600	217	20	600	482	88
7/1/2025	67	499	167	64	600	217	20	600	482	88
6/30/2025	67	499	167	64	600	217	20	600	482	88
6/29/2025	67	499	167	64	600	217	20	600	482	88

# Weekly SLA Customer Report

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Harddisk Usage RFL\_PRD\_ABSWEB

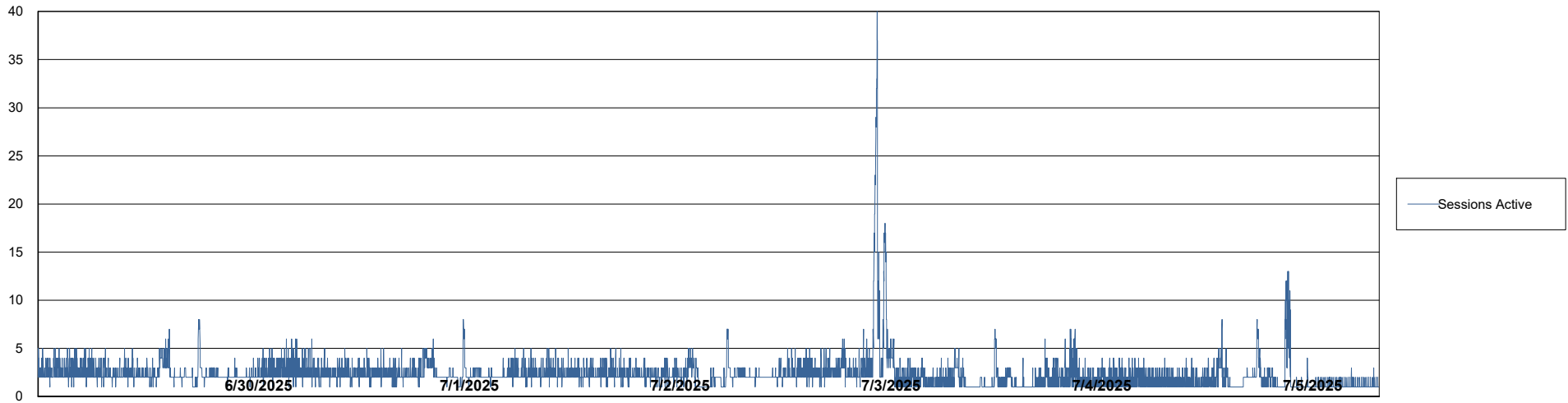
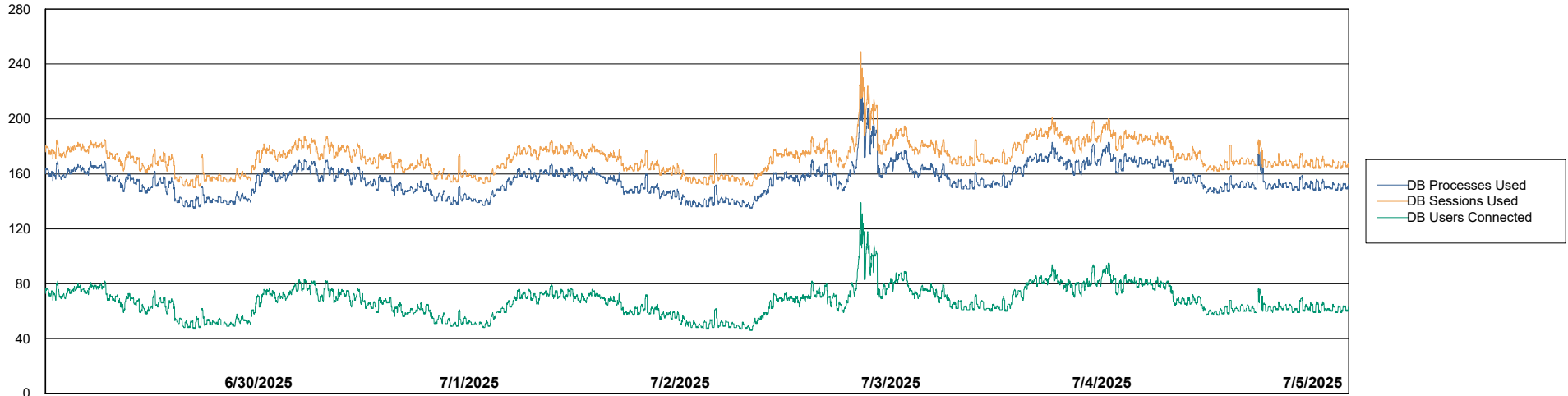
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/5/2025	74	126	33
7/4/2025	74	126	33
7/3/2025	73	126	34
7/2/2025	73	126	34
7/1/2025	73	126	34
6/30/2025	73	126	34
6/29/2025	73	126	34

# Weekly SLA Customer Report

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Database Performance RFL\_PRD\_ABS01\_DB



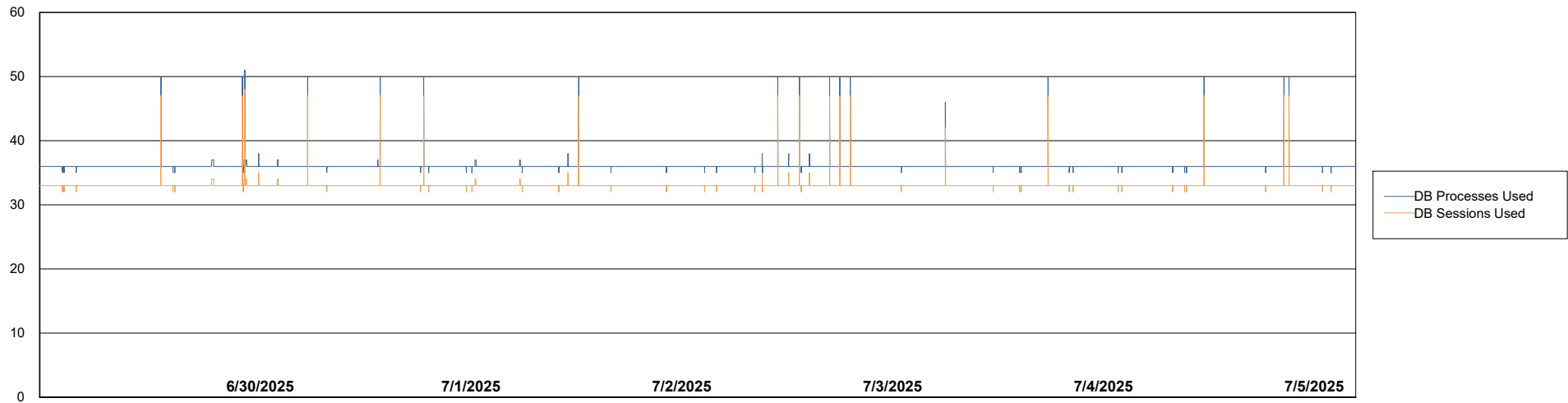
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Database Performance RFL\_PRD\_ABS02\_STB\_DB

DB Processes Max 1,000



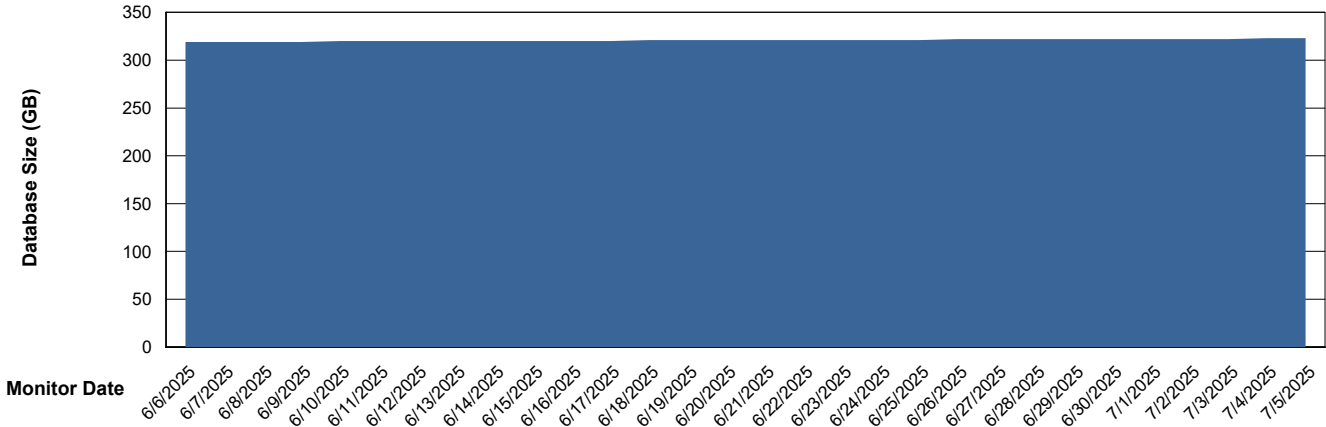
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DATABASE SIZE RFL\_PRD\_ABS01\_DB

## Database growth over last month



Database Tablespace RFL\_PRD\_ABS01\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7/5/2025	ABSDATA	117	90	23
	INDX	258	217	16
7/4/2025	ABSDATA	117	90	23
	INDX	258	217	16
7/3/2025	ABSDATA	117	90	23
	INDX	258	217	16
7/2/2025	ABSDATA	117	90	23
	INDX	258	217	16
7/1/2025	ABSDATA	117	90	23
	INDX	258	216	16
6/30/2025	ABSDATA	117	90	23
	INDX	258	216	16
6/29/2025	ABSDATA	117	90	23
	INDX	258	216	16

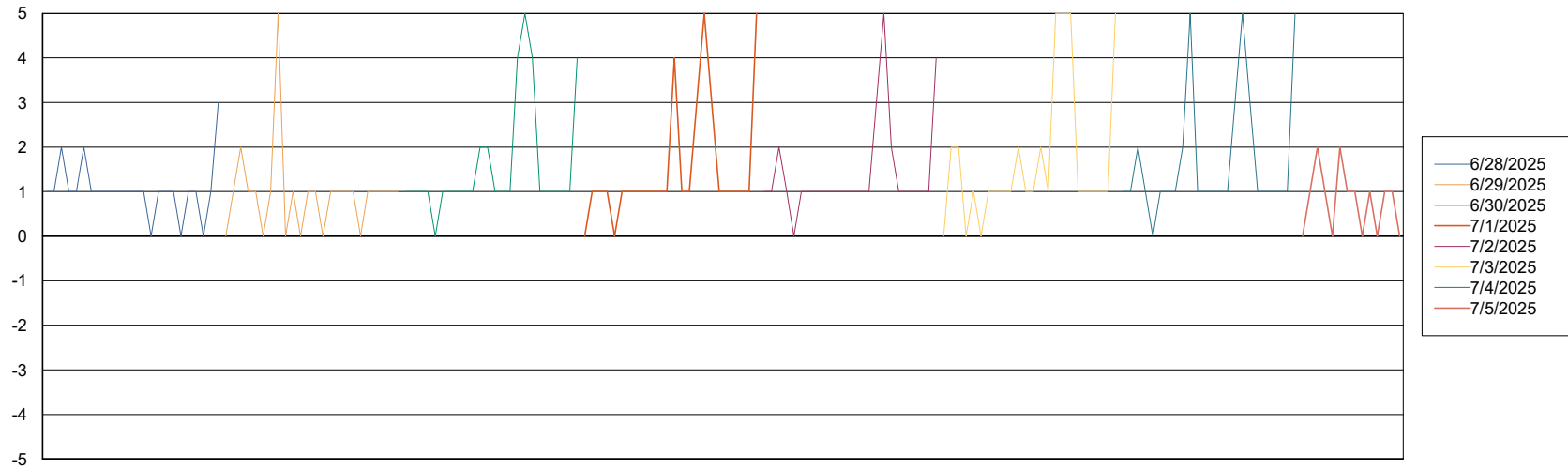
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Standby Database Health RFL\_Production

### Recovery lag for last 7 days



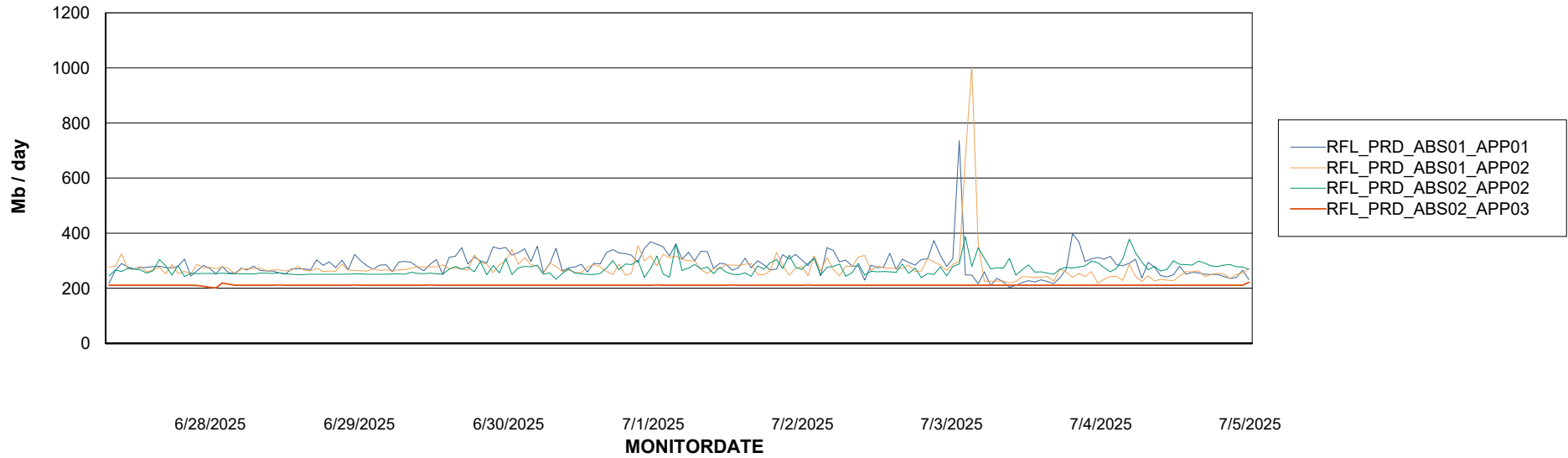
# Weekly SLA Customer Report

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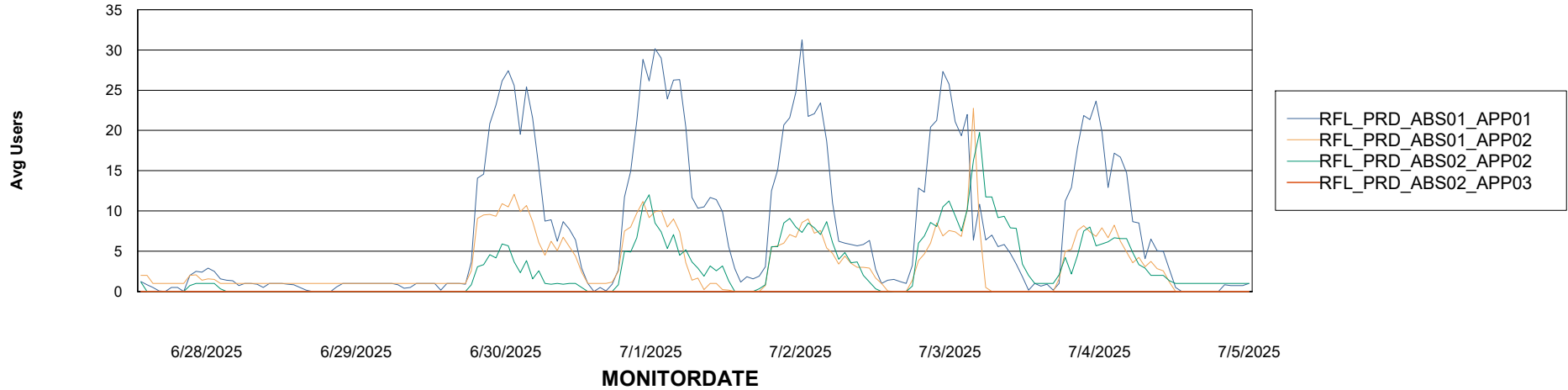


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



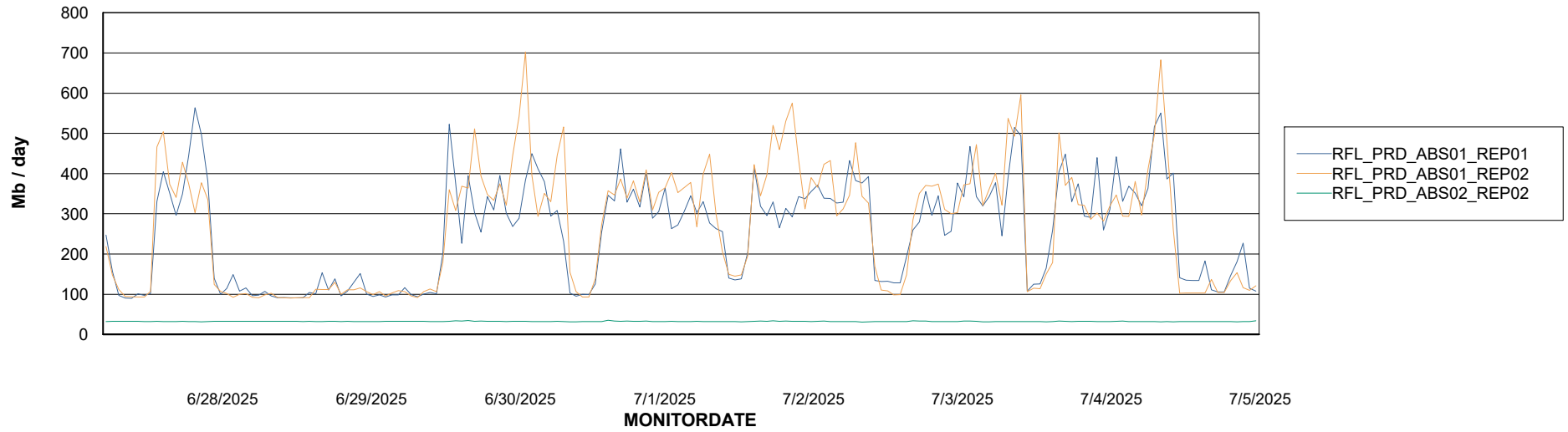
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



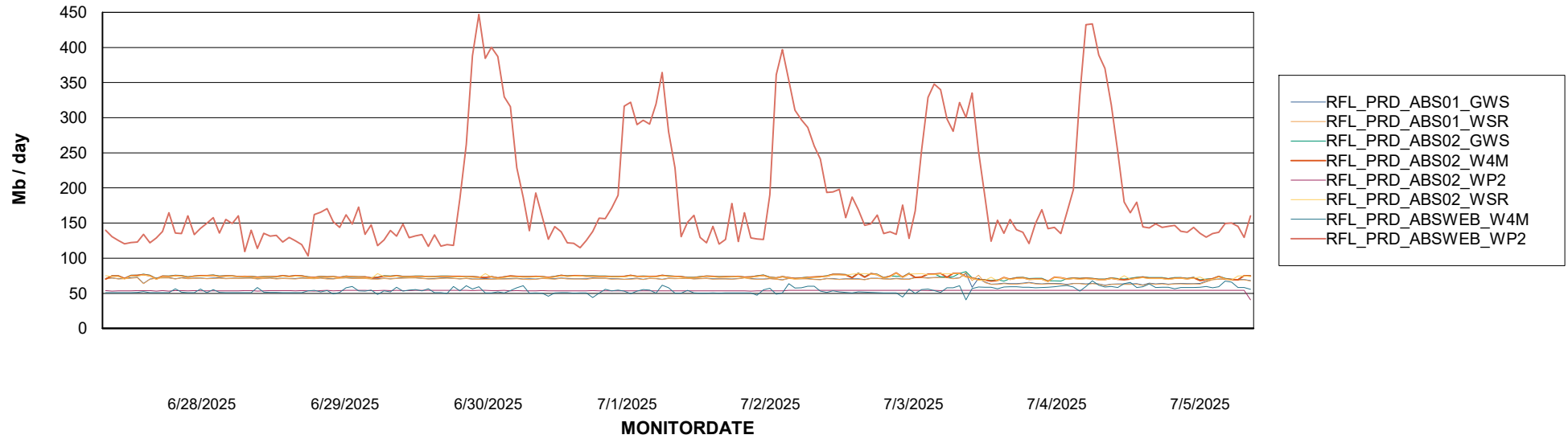
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

