

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## Harddisk Usage NOA\_PRD\_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
7/5/2025	57	199	85	36	500	321	78	200	45
7/4/2025	57	199	85	36	500	321	79	200	42
7/3/2025	57	199	85	36	500	321	79	200	42
7/2/2025	57	199	85	36	500	321	79	200	42
7/1/2025	57	199	85	36	500	321	79	200	42
6/30/2025	57	199	85	36	500	321	79	200	41
6/29/2025	57	199	85	36	500	321	79	200	41

## Harddisk Usage NOA\_PRD\_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
7/5/2025	33	100	66	29	1,100	783	77	400	94
7/4/2025	33	100	66	29	1,100	778	76	400	96
7/3/2025	33	100	67	29	1,100	778	76	400	97
7/2/2025	33	100	67	29	1,100	778	75	400	98
7/1/2025	33	100	66	29	1,100	778	76	400	95
6/30/2025	33	100	66	29	1,100	777	77	400	92
6/29/2025	33	100	66	29	1,100	777	77	400	91

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Harddisk Usage NOA\_PRD\_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
7/5/2025	67	279	91	24	838	639	90	559	54
7/4/2025	67	279	91	24	838	639	90	559	56
7/3/2025	67	279	91	24	838	639	90	559	57
7/2/2025	67	279	92	24	838	639	90	559	58
7/1/2025	67	279	92	24	838	639	90	559	56
6/30/2025	67	279	92	24	838	639	91	559	53
6/29/2025	67	279	92	24	838	639	91	559	51

Harddisk Usage NOA\_PRD\_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/5/2025	47	100	53
7/4/2025	47	100	53
7/3/2025	47	100	53
7/2/2025	47	100	53
7/1/2025	47	100	53
6/30/2025	47	100	53
6/29/2025	47	100	53

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## Harddisk Usage NOA\_PRD\_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/5/2025	62	100	38
7/4/2025	62	100	38
7/3/2025	61	100	38
7/2/2025	62	100	38
7/1/2025	62	100	38
6/30/2025	62	100	38
6/29/2025	62	100	38

## Harddisk Usage NOA\_PRD\_NovoLink

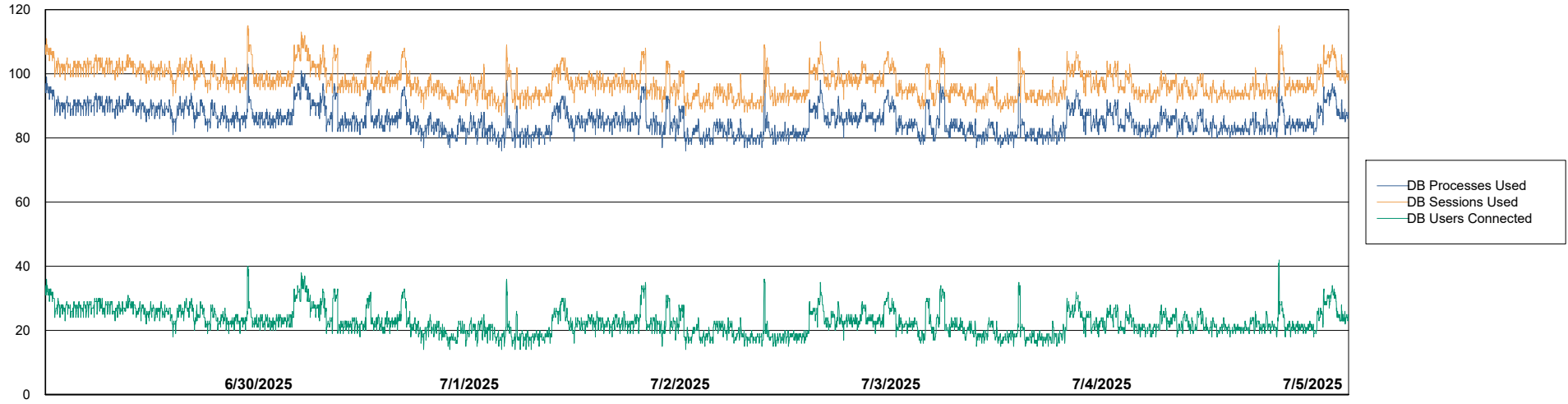
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7/5/2025	67	100	33
7/4/2025	67	100	33
7/3/2025	67	100	33
7/2/2025	67	100	33
7/1/2025	67	100	33
6/30/2025	67	100	33
6/29/2025	67	100	33

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



Database Performance NOA\_PRD\_NHSBI\_ABS1

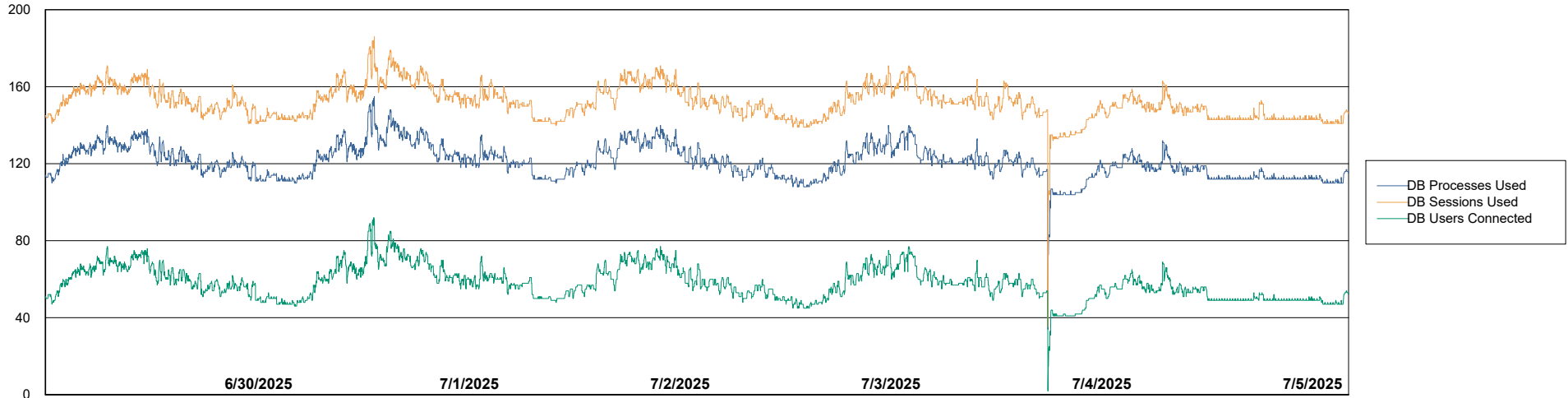


# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



Database Performance NOA\_PRD\_NovoABS01\_ABS1



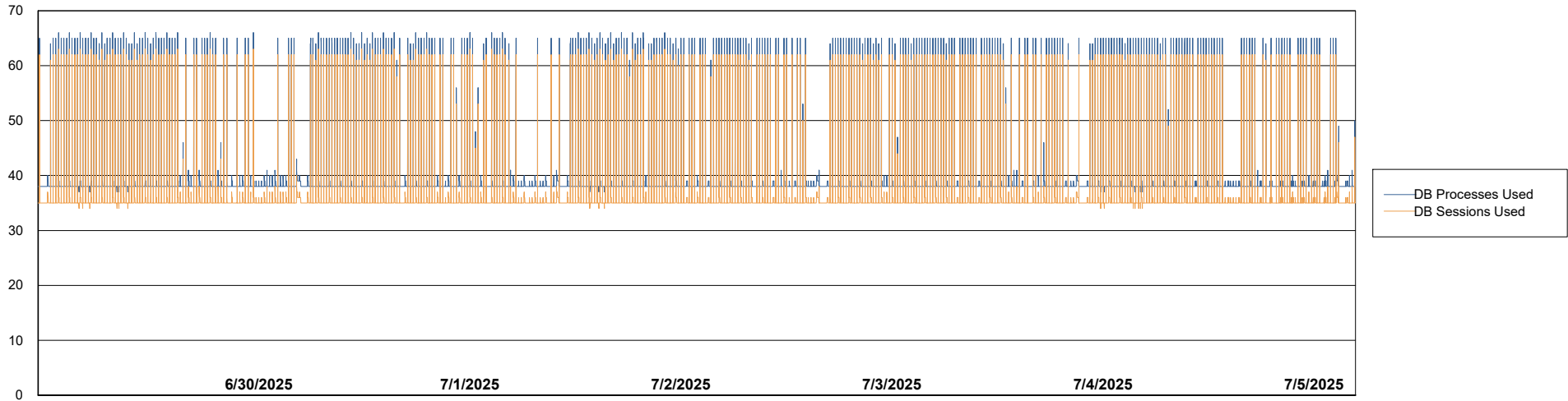
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



Database Performance NOA\_PRD\_NovoABS03\_HSBABS1

DB Processes Max 300



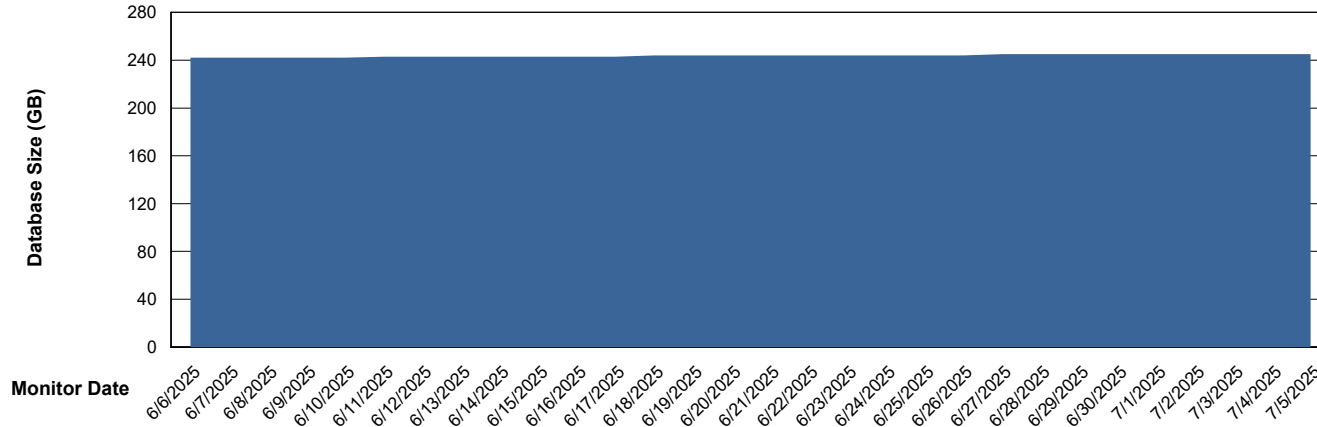
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



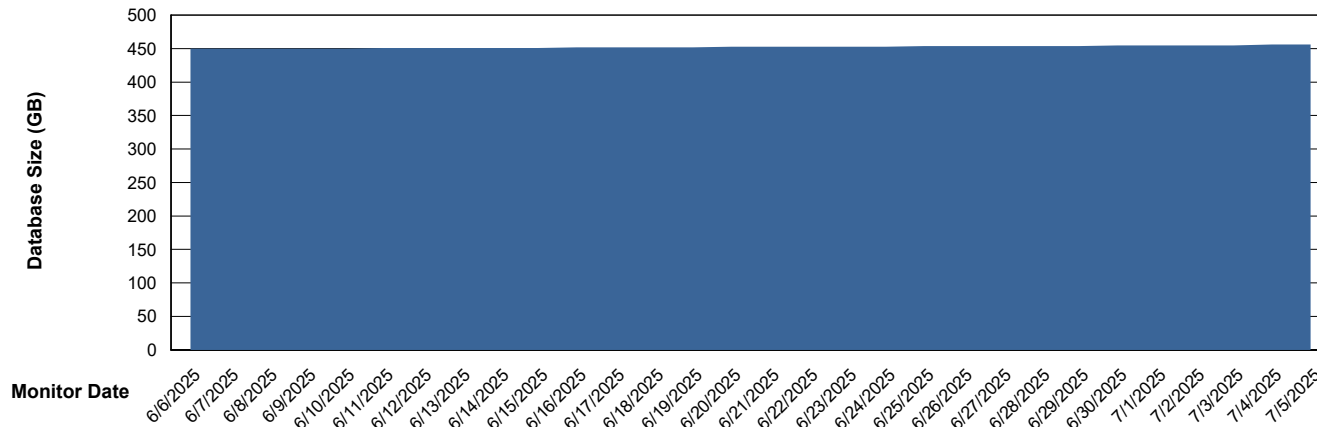
DATABASE SIZE NOA\_PRD\_NHSBI\_ABS1

### Database growth over last month



DATABASE SIZE NOA\_PRD\_NovoABS01\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## Database Tablespace NOA\_PRD\_NHSBI\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7/5/2025	ABSDATA	149	124	17
	INDX	138	115	17
7/4/2025	ABSDATA	149	124	17
	INDX	138	115	17
7/3/2025	ABSDATA	149	124	17
	INDX	138	115	17
7/2/2025	ABSDATA	149	124	17
	INDX	138	115	17
7/1/2025	ABSDATA	149	124	17
	INDX	138	115	17
6/30/2025	ABSDATA	149	124	17
	INDX	138	115	17
6/29/2025	ABSDATA	149	124	17
	INDX	138	115	17

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Database Tablespace NOA\_PRD\_NovoABS01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7/5/2025	ABSDATA	195	159	19
	INDX	345	283	18
7/4/2025	ABSDATA	195	159	19
	INDX	345	283	18
7/3/2025	ABSDATA	195	159	19
	INDX	345	283	18
7/2/2025	ABSDATA	195	159	19
	INDX	345	283	18
7/1/2025	ABSDATA	195	159	19
	INDX	345	283	18
6/30/2025	ABSDATA	195	159	19
	INDX	345	283	18
6/29/2025	ABSDATA	195	158	19
	INDX	345	283	18

BI last ETL error for NOA\_PRD\_NHSBI\_ABS1

Wed, 2-07-2025	None
Fri, 4-07-2025	None
Mon, 30-06-2025	None
Thu, 3-07-2025	None
Sun, 29-06-2025	None
Sat, 5-07-2025	None
Tue, 1-07-2025	None



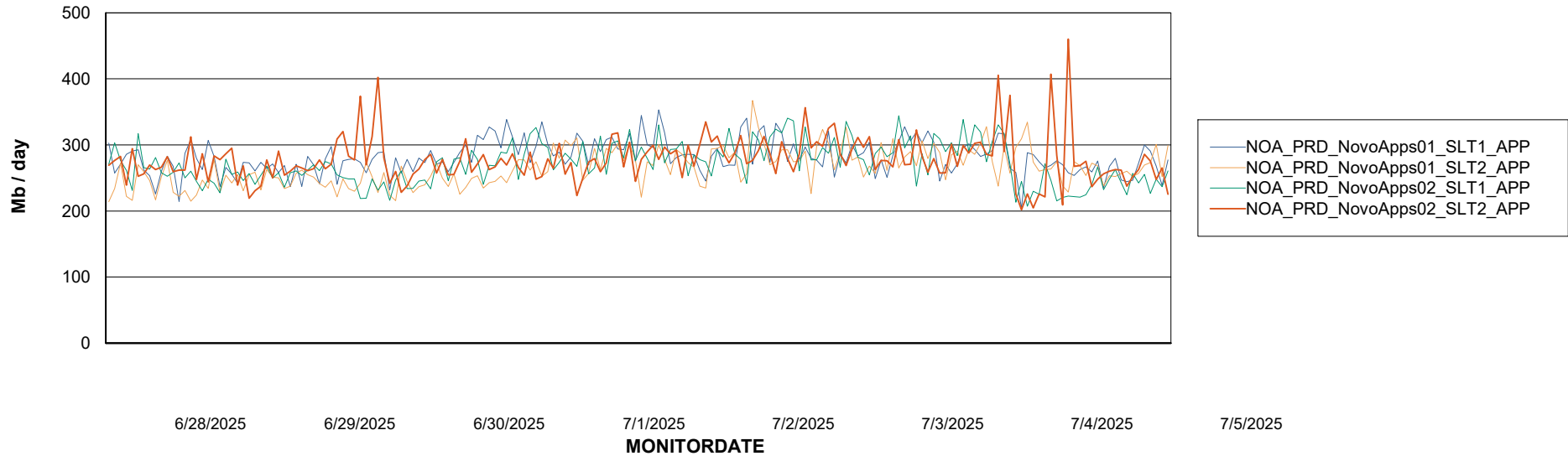
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116

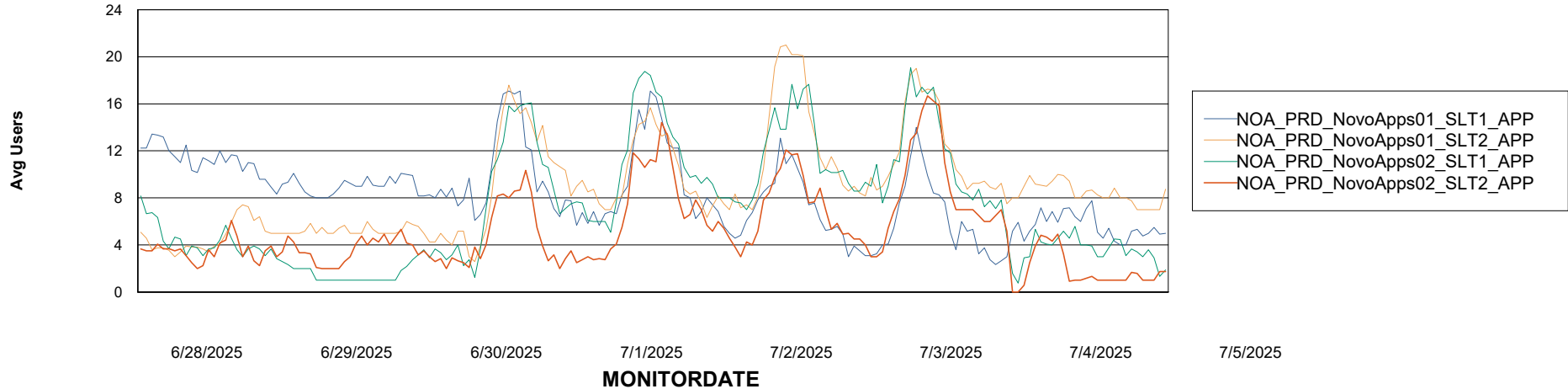


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



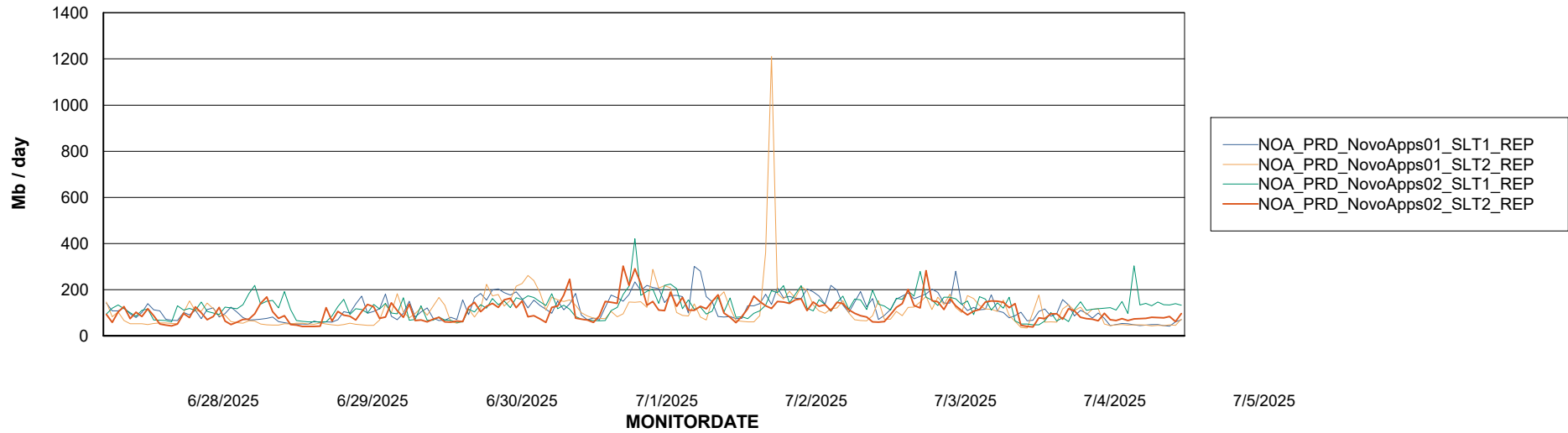
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



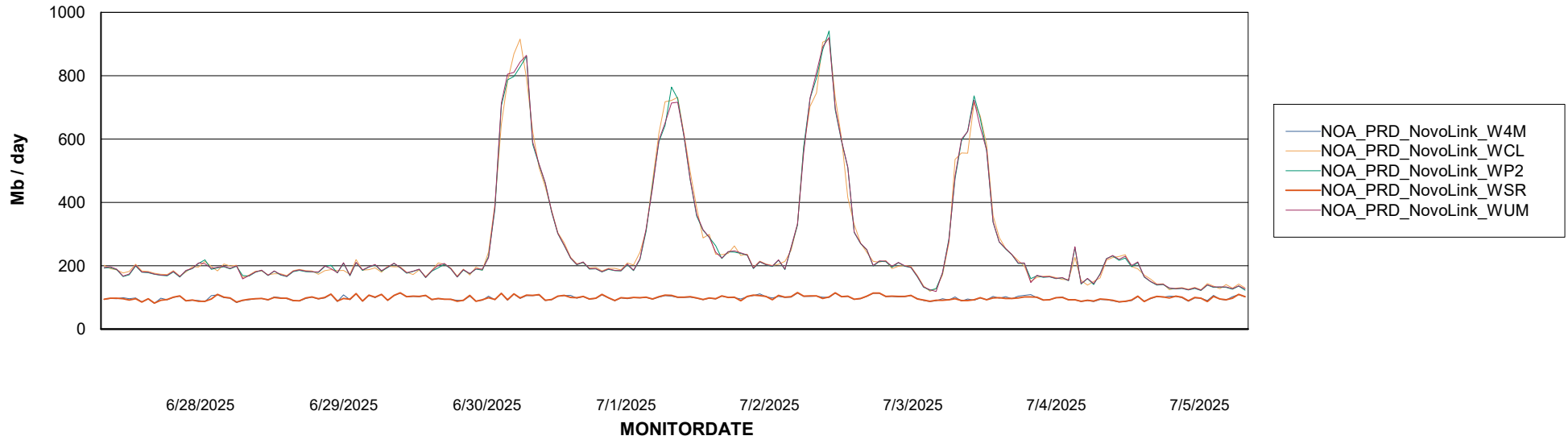
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## Disaster per ABS component

