

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Harddisk Usage KLH_PRD_SRSAPP01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 7/5/2025 | 69 | 50 | 16 | 59 | 50 | 21 |
| 7/4/2025 | 69 | 50 | 16 | 59 | 50 | 21 |
| 7/3/2025 | 69 | 50 | 16 | 59 | 50 | 21 |
| 7/2/2025 | 69 | 50 | 16 | 59 | 50 | 21 |
| 7/1/2025 | 69 | 50 | 16 | 59 | 50 | 21 |
| 6/30/2025 | 69 | 50 | 16 | 59 | 50 | 21 |
| 6/29/2025 | 69 | 50 | 16 | 59 | 50 | 21 |

Harddisk Usage KLH_PRD_SRSAPP02

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 7/5/2025 | 77 | 50 | 12 | 72 | 50 | 14 |
| 7/4/2025 | 76 | 50 | 12 | 72 | 50 | 14 |
| 7/3/2025 | 76 | 50 | 12 | 72 | 50 | 14 |
| 7/2/2025 | 76 | 50 | 12 | 72 | 50 | 14 |
| 7/1/2025 | 76 | 50 | 12 | 72 | 50 | 14 |
| 6/30/2025 | 76 | 50 | 12 | 72 | 50 | 14 |
| 6/29/2025 | 76 | 50 | 12 | 72 | 50 | 14 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Harddisk Usage KLH_PRD_SRSAPP03

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 7/5/2025 | 76 | 50 | 12 | 72 | 50 | 14 |
| 7/4/2025 | 76 | 50 | 12 | 72 | 50 | 14 |
| 7/3/2025 | 76 | 50 | 12 | 72 | 50 | 14 |
| 7/2/2025 | 76 | 50 | 12 | 72 | 50 | 14 |
| 7/1/2025 | 76 | 50 | 12 | 72 | 50 | 14 |
| 6/30/2025 | 77 | 50 | 12 | 72 | 50 | 14 |
| 6/29/2025 | 77 | 50 | 12 | 70 | 50 | 15 |

Harddisk Usage KLH_PRD_SRSAPP04

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 7/5/2025 | 76 | 50 | 12 | 68 | 50 | 16 |
| 7/4/2025 | 77 | 50 | 12 | 52 | 50 | 24 |
| 7/3/2025 | 76 | 50 | 12 | 52 | 50 | 24 |
| 7/2/2025 | 76 | 50 | 12 | 52 | 50 | 24 |
| 7/1/2025 | 76 | 50 | 12 | 67 | 50 | 16 |
| 6/30/2025 | 77 | 50 | 12 | 72 | 50 | 14 |
| 6/29/2025 | 77 | 50 | 12 | 72 | 50 | 14 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Harddisk Usage KLH_PRD_SRSBI02

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 7/5/2025 | 50 | 50 | 25 | 29 | 2,000 | 1,427 | 50 | 100 | 50 |
| 7/4/2025 | 50 | 50 | 25 | 36 | 2,000 | 1,287 | 50 | 100 | 50 |
| 7/3/2025 | 50 | 50 | 25 | 38 | 2,000 | 1,234 | 50 | 100 | 50 |
| 7/2/2025 | 50 | 50 | 25 | 39 | 2,000 | 1,225 | 50 | 100 | 50 |
| 7/1/2025 | 50 | 50 | 25 | 39 | 2,000 | 1,212 | 50 | 100 | 50 |
| 6/30/2025 | 50 | 50 | 25 | 38 | 2,000 | 1,245 | 50 | 100 | 50 |
| 6/29/2025 | 50 | 50 | 25 | 45 | 2,000 | 1,101 | 50 | 100 | 50 |

Harddisk Usage KLH_PRD_SRSBIDB02

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 7/5/2025 | 44 | 50 | 28 | 29 | 2,000 | 1,427 | 14 | 500 | 432 |
| 7/4/2025 | 44 | 50 | 28 | 36 | 2,000 | 1,287 | 14 | 500 | 431 |
| 7/3/2025 | 44 | 50 | 28 | 38 | 2,000 | 1,234 | 14 | 500 | 431 |
| 7/2/2025 | 44 | 50 | 28 | 39 | 2,000 | 1,225 | 14 | 500 | 431 |
| 7/1/2025 | 44 | 50 | 28 | 39 | 2,000 | 1,212 | 14 | 500 | 431 |
| 6/30/2025 | 44 | 50 | 28 | 38 | 2,000 | 1,245 | 14 | 500 | 430 |
| 6/29/2025 | 44 | 50 | 28 | 45 | 2,000 | 1,101 | 14 | 500 | 431 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Harddisk Usage KLH_PRD_SRSDDB01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 7/5/2025 | 73 | 100 | 26 | 29 | 2,000 | 1,427 | 17 | 1,700 | 1,404 |
| 7/4/2025 | 73 | 100 | 26 | 36 | 2,000 | 1,287 | 21 | 1,700 | 1,346 |
| 7/3/2025 | 74 | 100 | 26 | 38 | 2,000 | 1,234 | 23 | 1,700 | 1,316 |
| 7/2/2025 | 74 | 100 | 26 | 39 | 2,000 | 1,225 | 23 | 1,700 | 1,302 |
| 7/1/2025 | 74 | 100 | 26 | 39 | 2,000 | 1,212 | 24 | 1,700 | 1,289 |
| 6/30/2025 | 74 | 100 | 26 | 38 | 2,000 | 1,245 | 24 | 1,700 | 1,290 |
| 6/29/2025 | 74 | 100 | 26 | 45 | 2,000 | 1,101 | 26 | 1,700 | 1,254 |

Harddisk Usage KLH_PRD_SRSDDB02

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 7/5/2025 | 75 | 100 | 25 | 29 | 2,000 | 1,427 | 9 | 1,700 | 1,544 |
| 7/4/2025 | 75 | 100 | 25 | 36 | 2,000 | 1,287 | 10 | 1,700 | 1,523 |
| 7/3/2025 | 75 | 100 | 25 | 38 | 2,000 | 1,234 | 10 | 1,700 | 1,523 |
| 7/2/2025 | 75 | 100 | 25 | 39 | 2,000 | 1,225 | 11 | 1,700 | 1,521 |
| 7/1/2025 | 75 | 100 | 25 | 39 | 2,000 | 1,212 | 11 | 1,700 | 1,521 |
| 6/30/2025 | 75 | 100 | 25 | 38 | 2,000 | 1,245 | 10 | 1,700 | 1,527 |
| 6/29/2025 | 75 | 100 | 25 | 45 | 2,000 | 1,101 | 12 | 1,700 | 1,502 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Harddisk Usage KLH_PRD_SRSNFS01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /var/nfs/ex | Total disk space on /var/nfs/ex | Used disk space on /var/nfs/ex | Free disk space on /var/nfs/ora | Total disk space on /var/nfs/ora | Used disk space on /var/nfs/ora |
|-----------|--------------------------|----------------------------|---------------------------|--------------------------------|---------------------------------|--------------------------------|---------------------------------|----------------------------------|---------------------------------|
| 7/5/2025 | 62 | 30 | 11 | 28 | 100 | 72 | 29 | 2,000 | 1,427 |
| 7/4/2025 | 62 | 30 | 11 | 26 | 100 | 74 | 36 | 2,000 | 1,287 |
| 7/3/2025 | 62 | 30 | 11 | 27 | 100 | 73 | 38 | 2,000 | 1,234 |
| 7/2/2025 | 62 | 30 | 11 | 27 | 100 | 73 | 39 | 2,000 | 1,225 |
| 7/1/2025 | 62 | 30 | 11 | 29 | 100 | 71 | 39 | 2,000 | 1,212 |
| 6/30/2025 | 62 | 30 | 11 | 31 | 100 | 69 | 38 | 2,000 | 1,245 |
| 6/29/2025 | 62 | 30 | 11 | 31 | 100 | 69 | 45 | 2,000 | 1,100 |

Harddisk Usage KLH_PRD_SRSSUPPORT01_DISTRIB

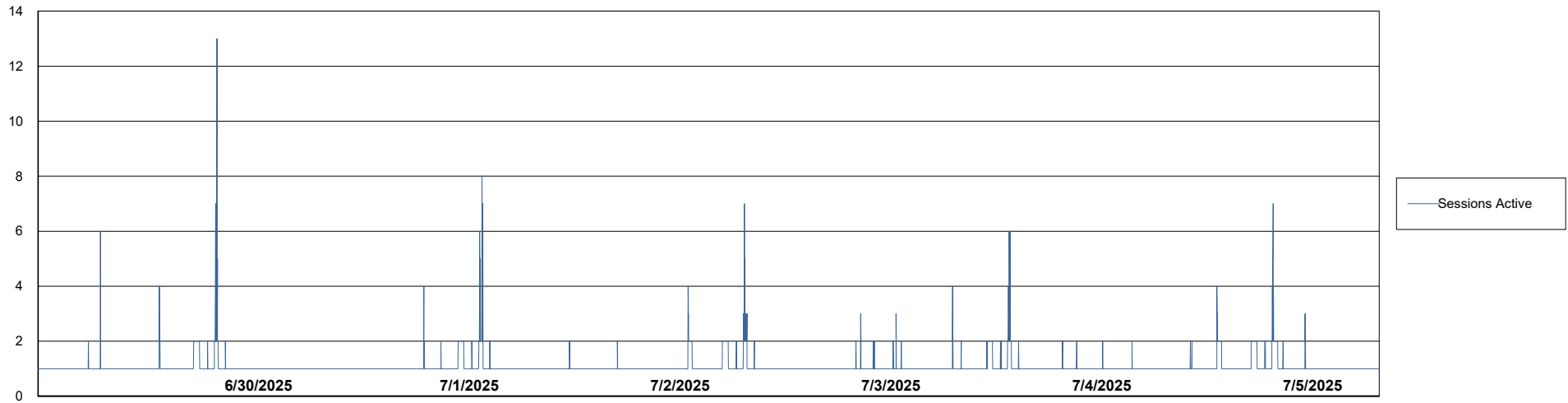
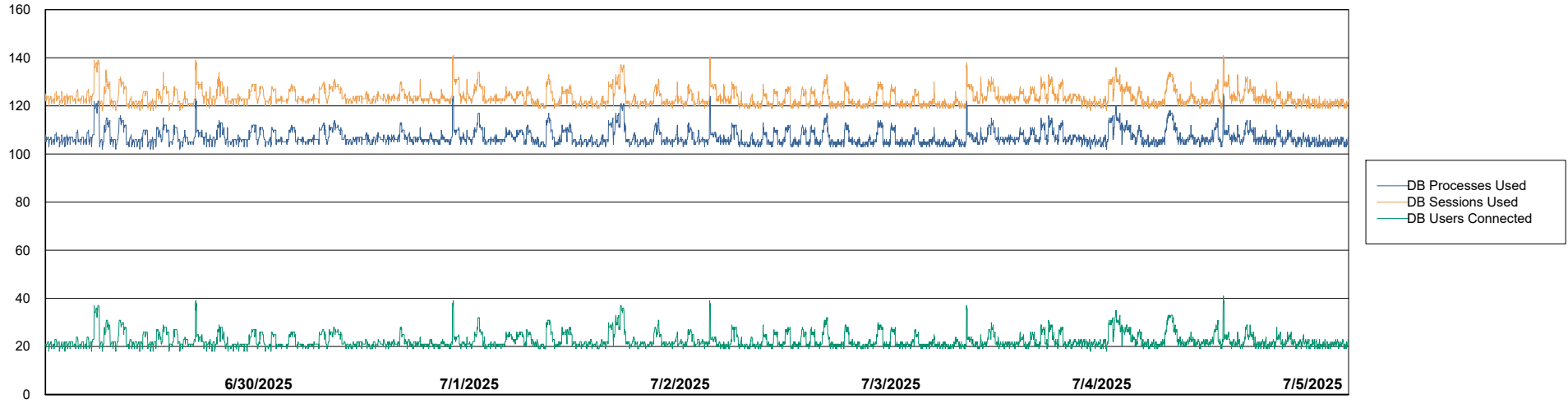
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 7/5/2025 | 17 | 100 | 83 |
| 7/4/2025 | 15 | 100 | 85 |
| 7/3/2025 | 17 | 100 | 83 |
| 7/2/2025 | 25 | 100 | 75 |
| 7/1/2025 | 33 | 100 | 67 |
| 6/30/2025 | 38 | 100 | 62 |
| 6/29/2025 | 40 | 100 | 60 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Database Performance KLH_PRD_SRSBIDB02_ABS1

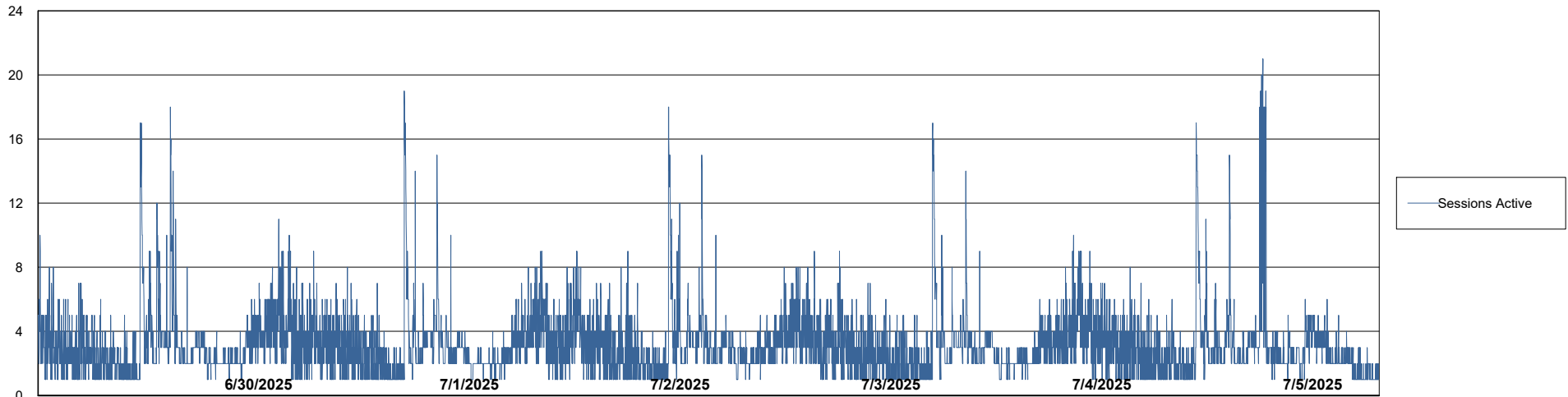
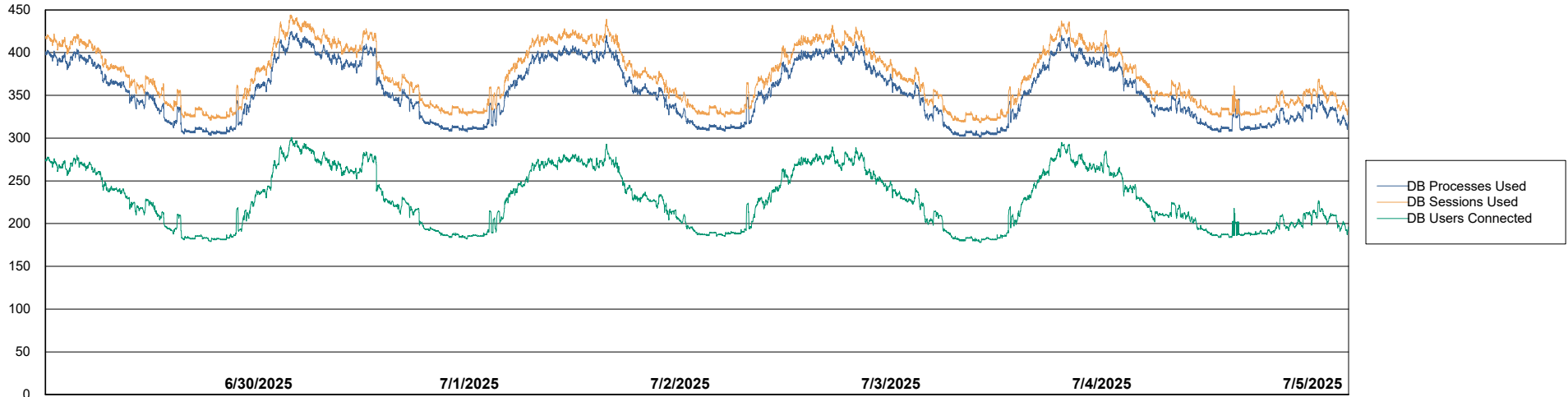


Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Database Performance KLH_PRD_SRSDDB01_ABS1



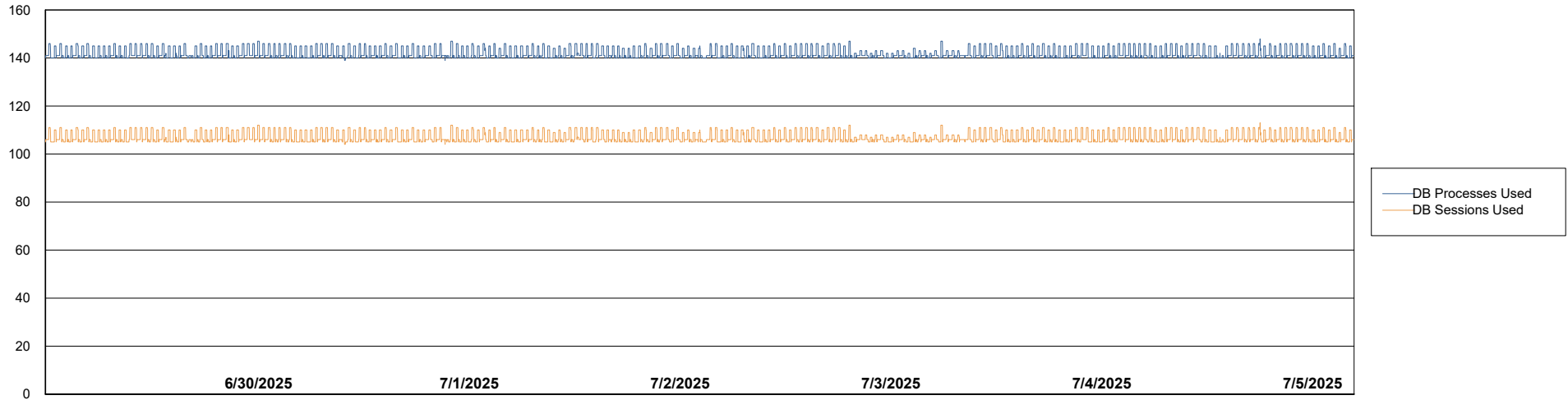
Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Database Performance KLH_PRD_SRSD02_HSBABS1

DB Processes Max 1,000
DB Processes Max 0
DB Processes Max 4



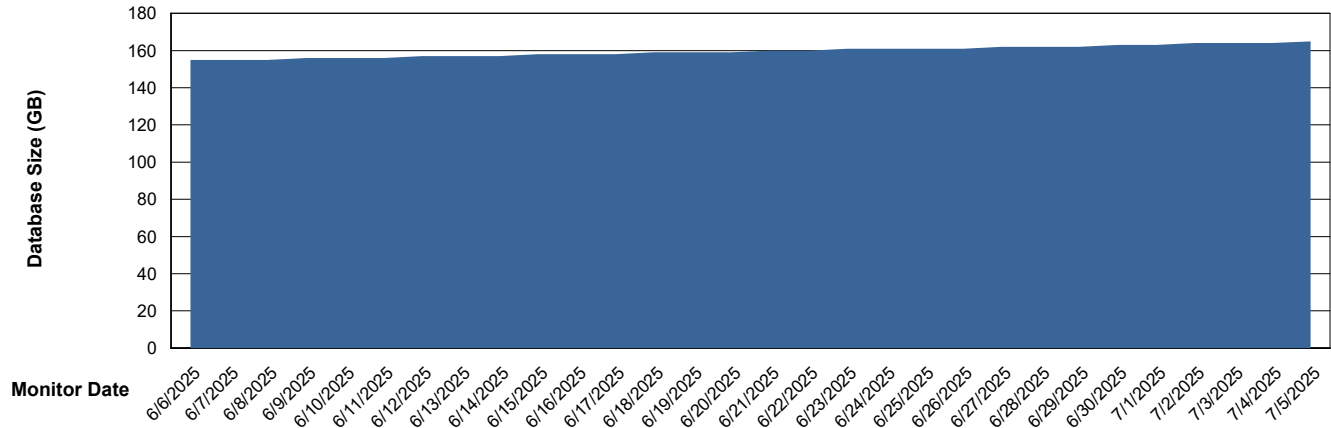
Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



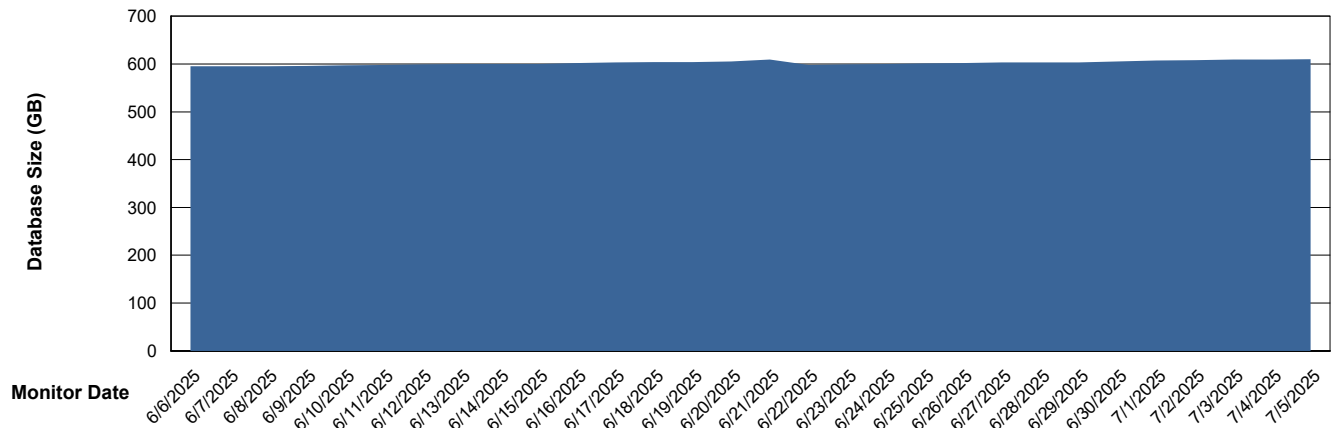
DATABASE SIZE KLH_PRD_SRSBIDB02_ABS1

Database growth over last month



DATABASE SIZE KLH_PRD_SRSDB01_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Database Tablespace KLH_PRD_SRSBIDB02_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 7/5/2025 | ABSDATA | 138 | 71 | 49 |
| | INDX | 158 | 91 | 42 |
| 7/4/2025 | ABSDATA | 138 | 71 | 49 |
| | INDX | 158 | 91 | 43 |
| 7/3/2025 | ABSDATA | 138 | 71 | 49 |
| | INDX | 158 | 90 | 43 |
| 7/2/2025 | ABSDATA | 138 | 71 | 49 |
| | INDX | 158 | 90 | 43 |
| 7/1/2025 | ABSDATA | 138 | 70 | 49 |
| | INDX | 158 | 90 | 43 |
| 6/30/2025 | ABSDATA | 138 | 70 | 49 |
| | INDX | 158 | 90 | 43 |
| 6/29/2025 | ABSDATA | 138 | 70 | 49 |
| | INDX | 158 | 90 | 43 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Database Tablespace KLH_PRD_SRSD01_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 7/5/2025 | ABSDATA | 700 | 572 | 18 |
| | INDX | 40 | 19 | 53 |
| 7/4/2025 | ABSDATA | 700 | 572 | 18 |
| | INDX | 40 | 19 | 53 |
| 7/3/2025 | ABSDATA | 700 | 572 | 18 |
| | INDX | 40 | 19 | 53 |
| 7/2/2025 | ABSDATA | 700 | 571 | 18 |
| | INDX | 40 | 19 | 53 |
| 7/1/2025 | ABSDATA | 700 | 570 | 19 |
| | INDX | 40 | 19 | 53 |
| 6/30/2025 | ABSDATA | 700 | 568 | 19 |
| | INDX | 40 | 19 | 53 |
| 6/29/2025 | ABSDATA | 700 | 566 | 19 |
| | INDX | 40 | 19 | 53 |

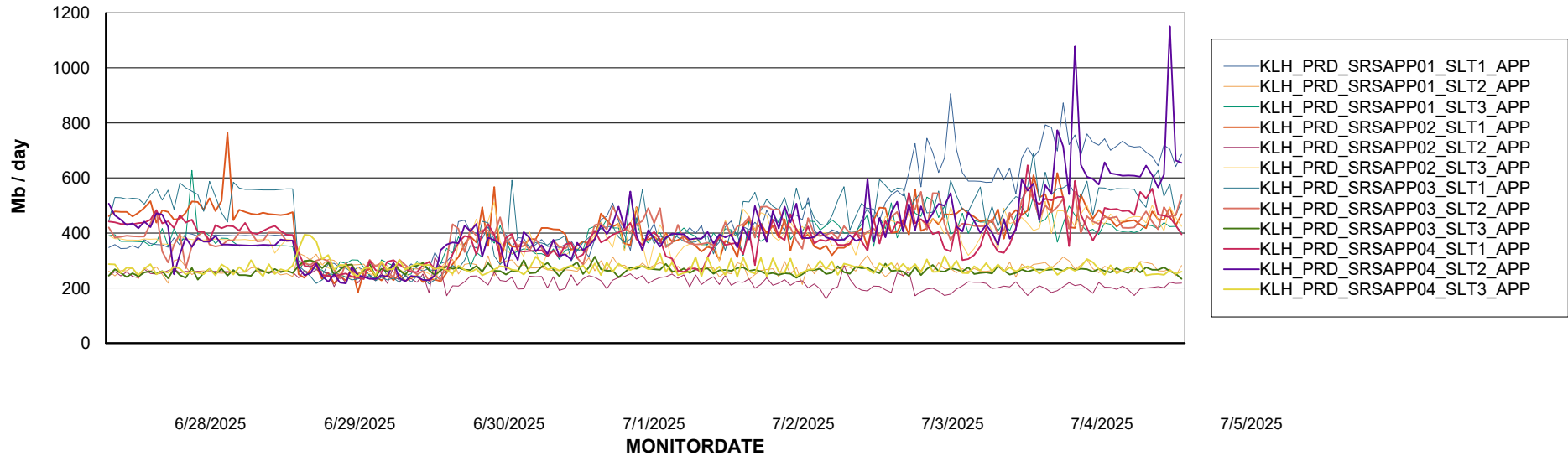
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Database ID 139

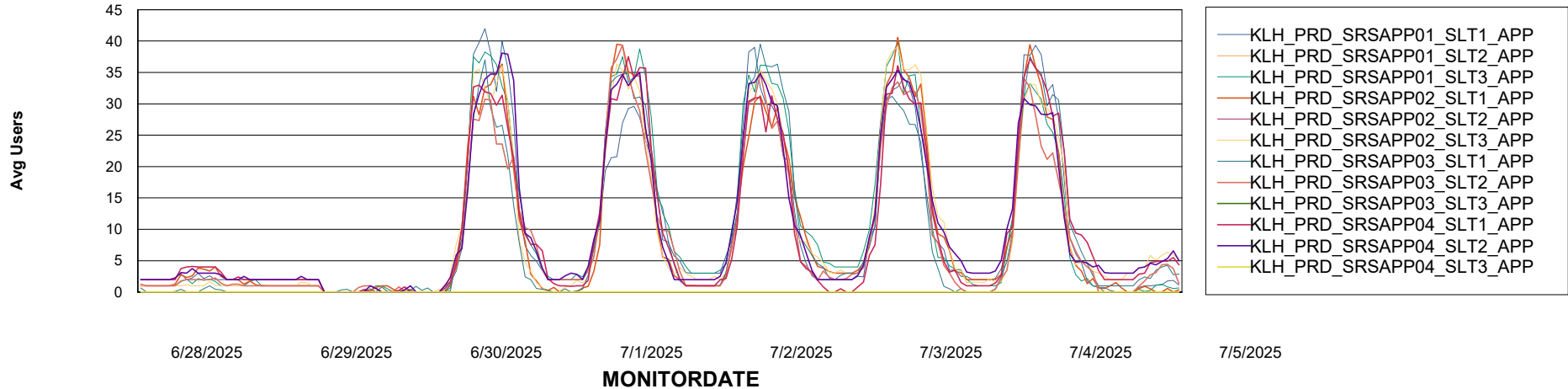


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



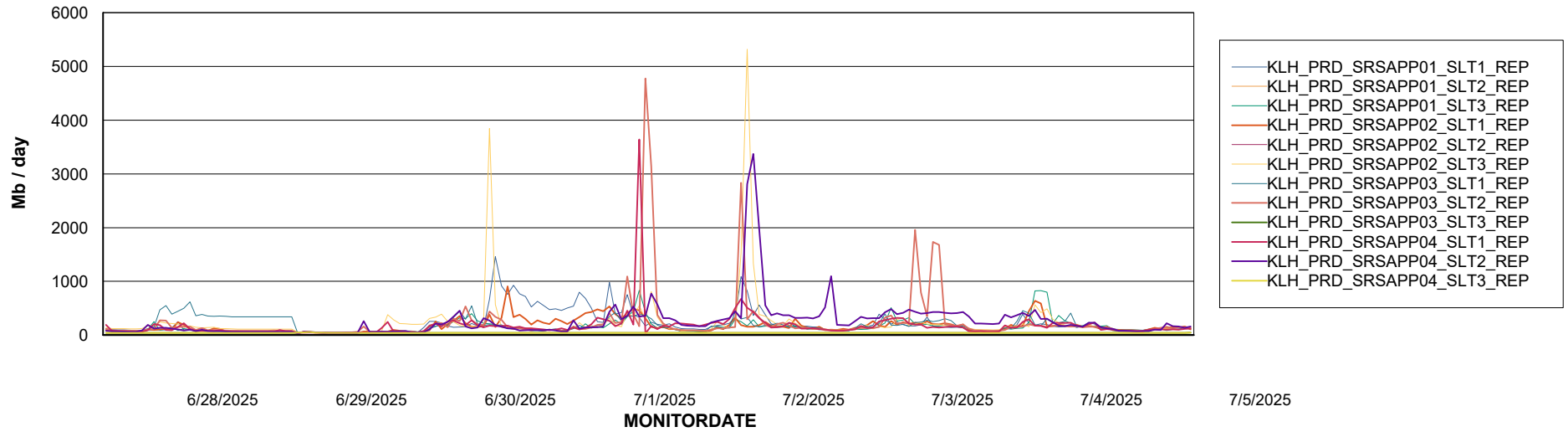
Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



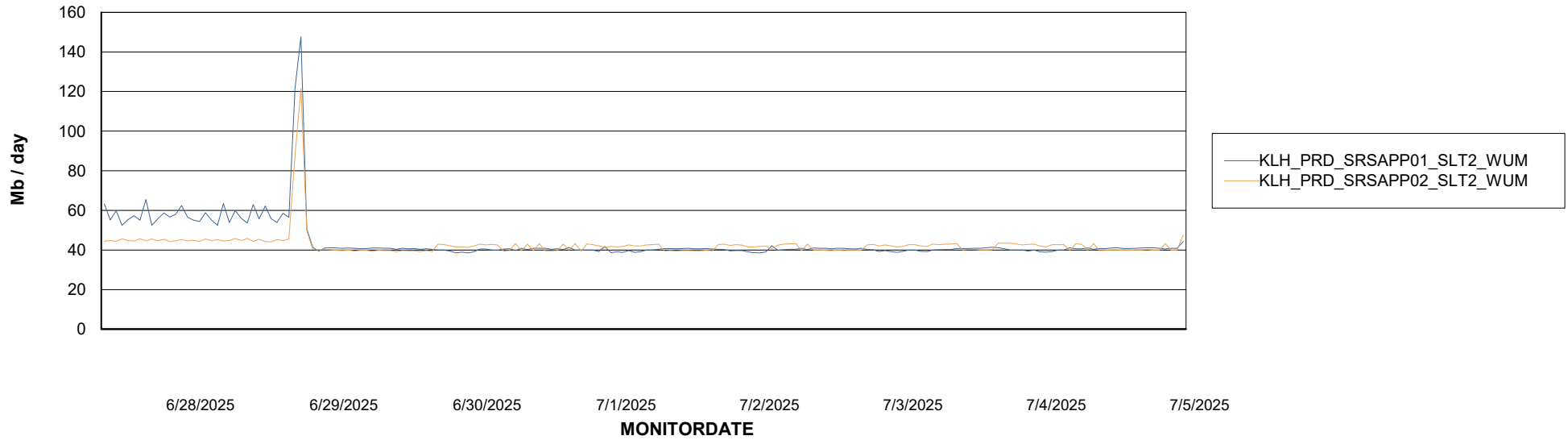
Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Disaster per ABS component

