

Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
6/28/2025	19	44	35	80	100	20	28	1	1	99
6/27/2025	19	44	35	80	100	20	28	1	1	99
6/26/2025	19	44	35	80	100	20	28	1	1	99
6/25/2025	19	44	35	80	100	20	28	1	1	99
6/24/2025	19	44	35	80	100	20	28	1	1	99
6/23/2025	14	41	35	80	100	20	28	1	1	99
6/22/2025	9	39	35	80	100	20	28	1	1	99

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
6/28/2025	13	39	34	88	100	12	28	1	1	99
6/27/2025	13	39	34	87	100	13	28	1	1	99
6/26/2025	13	39	34	87	100	13	28	1	1	99
6/25/2025	13	39	34	87	100	13	28	1	1	99
6/24/2025	13	39	34	87	100	13	28	1	1	99
6/23/2025	13	39	34	87	100	13	28	1	1	99
6/22/2025	13	39	34	87	100	13	28	1	1	99

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
6/28/2025	19	44	35	29	1	1	32	100	68	42
6/27/2025	19	44	35	29	1	1	32	100	68	42
6/26/2025	19	44	35	29	1	1	32	100	68	42
6/25/2025	20	44	35	29	1	1	32	100	68	42
6/24/2025	20	44	35	29	1	1	32	100	68	42
6/23/2025	20	44	35	29	1	1	32	100	68	42
6/22/2025	20	44	35	29	1	1	32	100	68	42

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
6/28/2025	19	44	35	28	1	1	63	100	37	21
6/27/2025	19	44	35	28	1	1	63	100	37	22
6/26/2025	19	44	35	28	1	1	63	100	37	23
6/25/2025	19	44	35	28	1	1	63	100	36	23
6/24/2025	19	44	35	28	1	1	64	100	36	23
6/23/2025	19	44	35	28	1	1	64	100	36	22
6/22/2025	19	44	35	28	1	1	64	100	36	22

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
6/28/2025	20	44	35	28	1	1	74	100	26	42
6/27/2025	20	44	35	28	1	1	74	100	26	43
6/26/2025	20	44	35	28	1	1	74	100	26	43
6/25/2025	20	44	35	28	1	1	74	100	26	43
6/24/2025	20	44	35	28	1	1	74	100	26	43
6/23/2025	20	44	35	28	1	1	74	100	26	42
6/22/2025	20	44	35	28	1	1	74	100	26	42

Harddisk Usage SHL-RPROXY-ASH

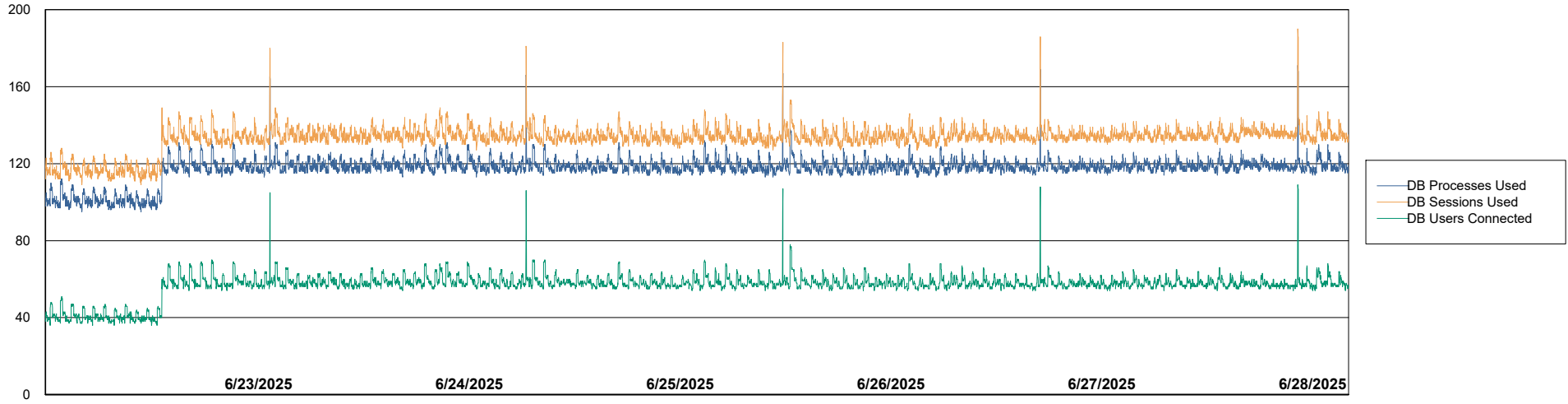
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
6/28/2025	46	39	21	28	1	1	99	10	0
6/27/2025	46	39	21	28	1	1	99	10	0
6/26/2025	46	39	21	28	1	1	99	10	0
6/25/2025	46	39	21	28	1	1	99	10	0
6/24/2025	46	39	21	28	1	1	99	10	0
6/23/2025	46	39	21	28	1	1	99	10	0
6/22/2025	46	39	21	28	1	1	99	10	0

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Database Performance SHL-BI-ASH_PROD_ABS1

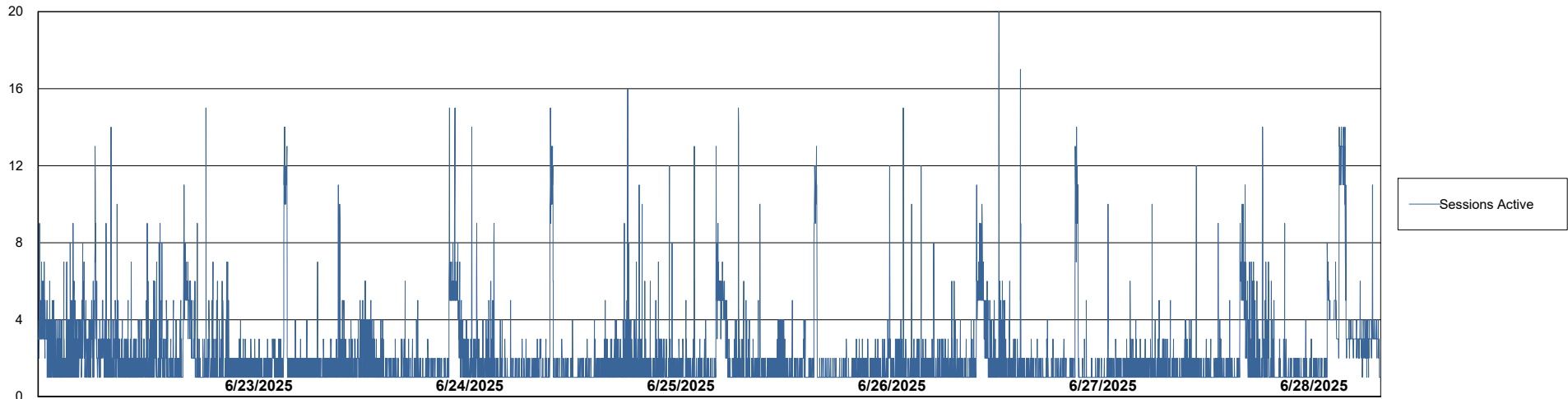
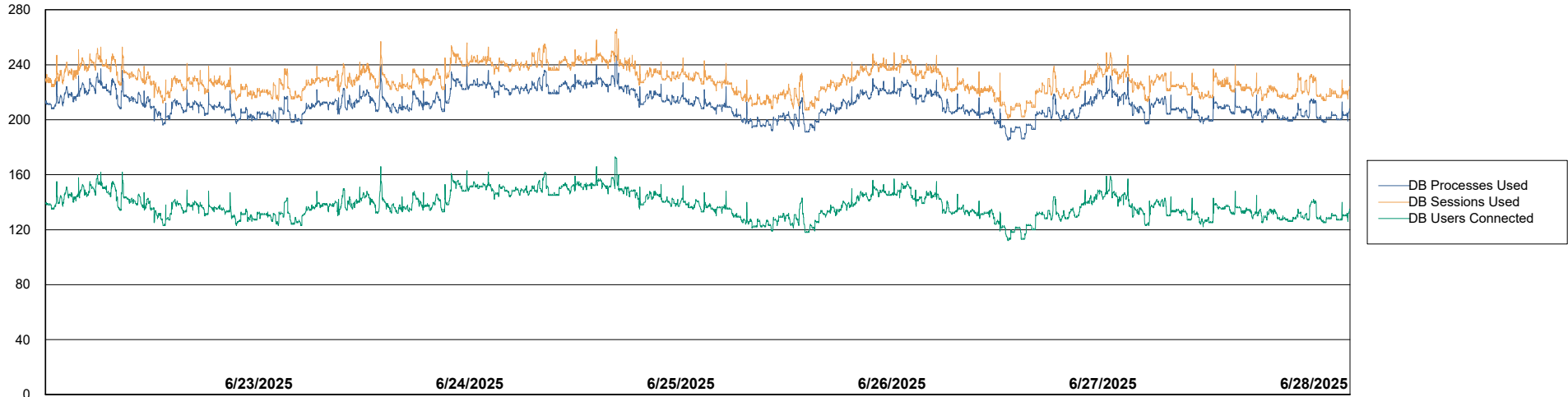


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Database Performance SHL-DBS1-ASH_PROD_ABS1



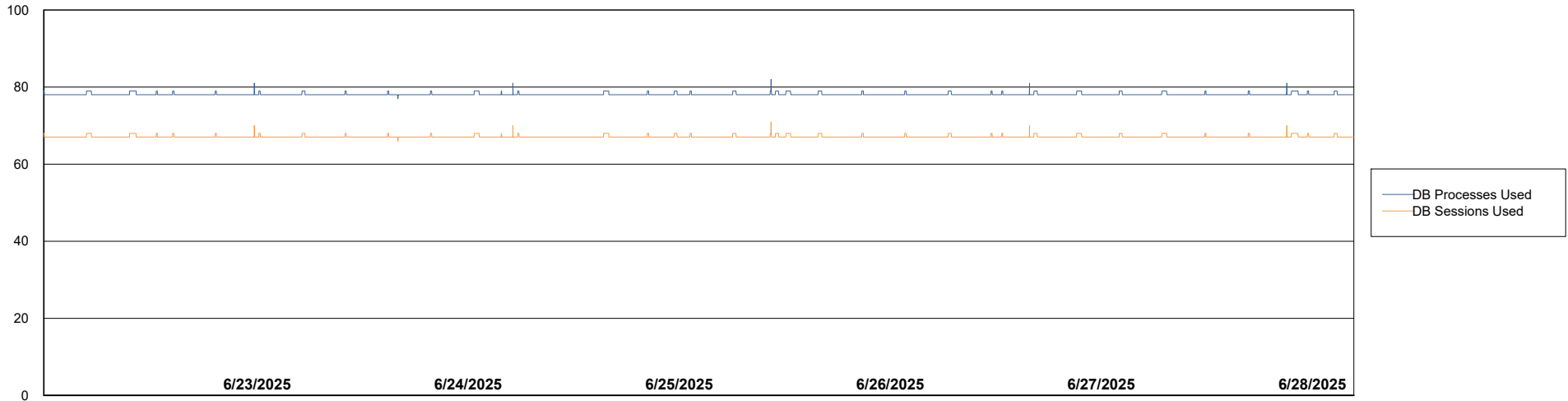
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Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 0
DB Processes Max 4
DB Processes Max 1,000



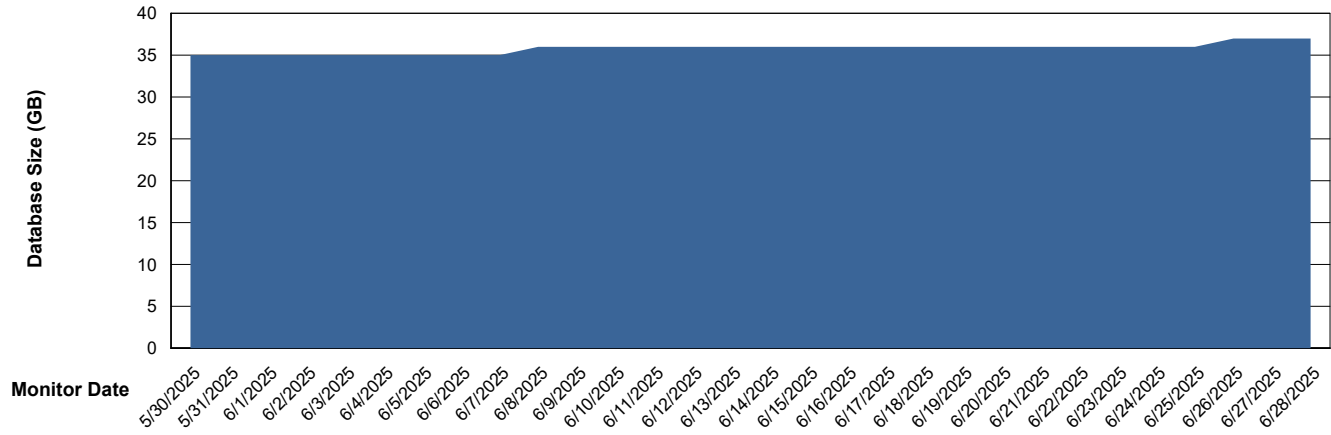
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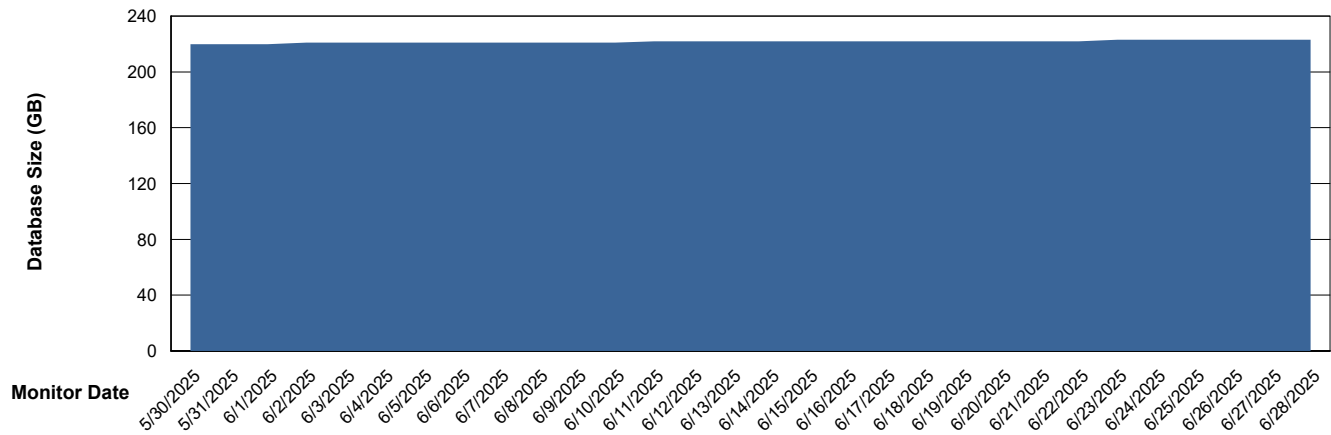
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



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Database Tablespace SHL-BI-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
6/28/2025	ABSDATA	30	16	46
	INDX	35	16	54
6/27/2025	ABSDATA	30	16	46
	INDX	35	16	54
6/26/2025	ABSDATA	30	16	46
	INDX	35	16	54
6/25/2025	ABSDATA	30	16	46
	INDX	35	16	54
6/24/2025	ABSDATA	30	16	46
	INDX	35	16	54
6/23/2025	ABSDATA	30	16	46
	INDX	35	16	54
6/22/2025	ABSDATA	30	16	46
	INDX	35	16	54

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Database Tablespace SHL-DBS1-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
6/28/2025	ABSDATA	114	96	16
	INDX	122	101	17
6/27/2025	ABSDATA	114	96	16
	INDX	122	101	17
6/26/2025	ABSDATA	114	96	16
	INDX	122	101	17
6/25/2025	ABSDATA	114	96	16
	INDX	122	101	17
6/24/2025	ABSDATA	114	96	16
	INDX	122	101	17
6/23/2025	ABSDATA	114	95	16
	INDX	122	101	18
6/22/2025	ABSDATA	114	95	16
	INDX	122	101	18

BI last ETL error for SHL-BI-ASH_PROD_ABS1

Fri, 27-06-2025	None
Sat, 28-06-2025	None
Tue, 24-06-2025	None
Thu, 26-06-2025	None
Mon, 23-06-2025	None
Sun, 22-06-2025	None
Wed, 25-06-2025	None

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Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



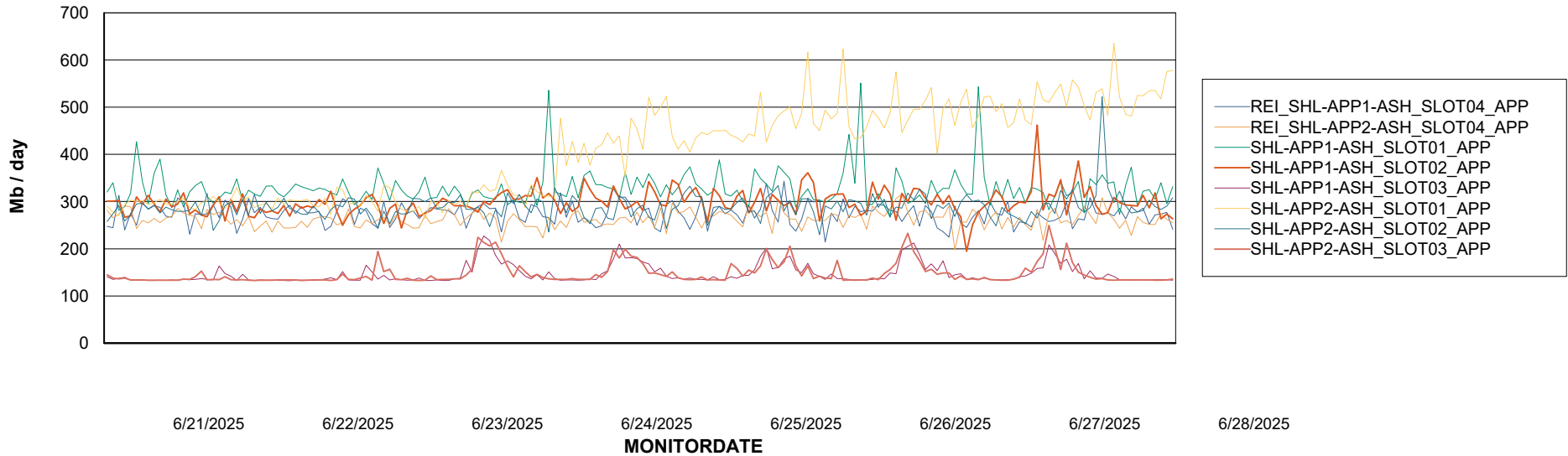
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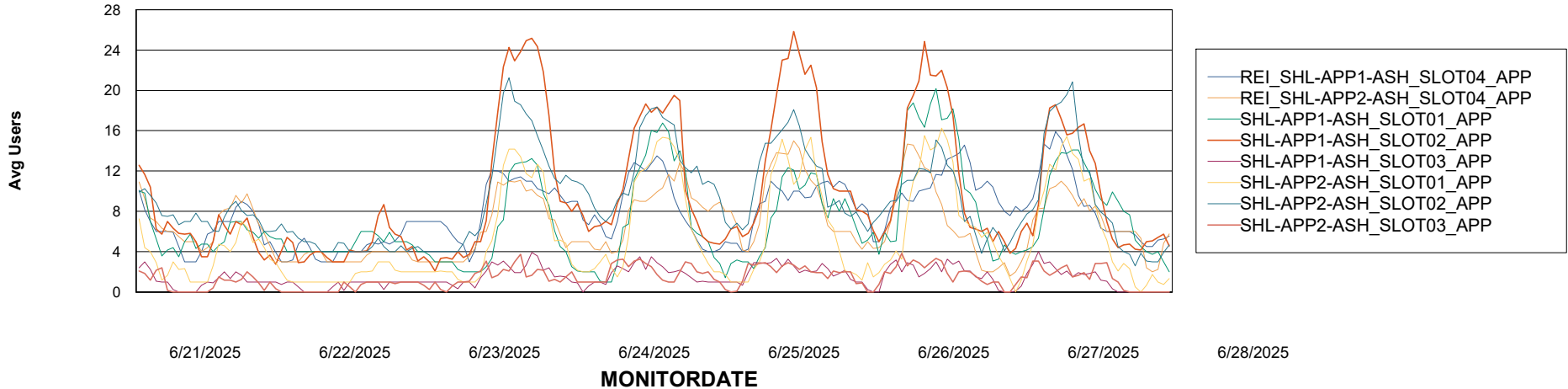


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



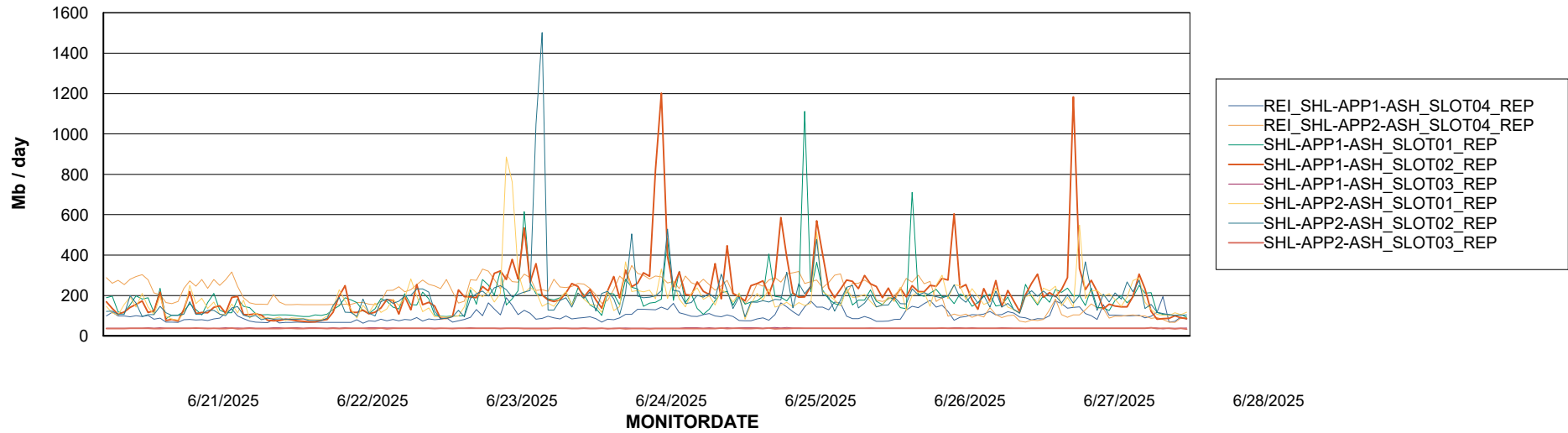
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



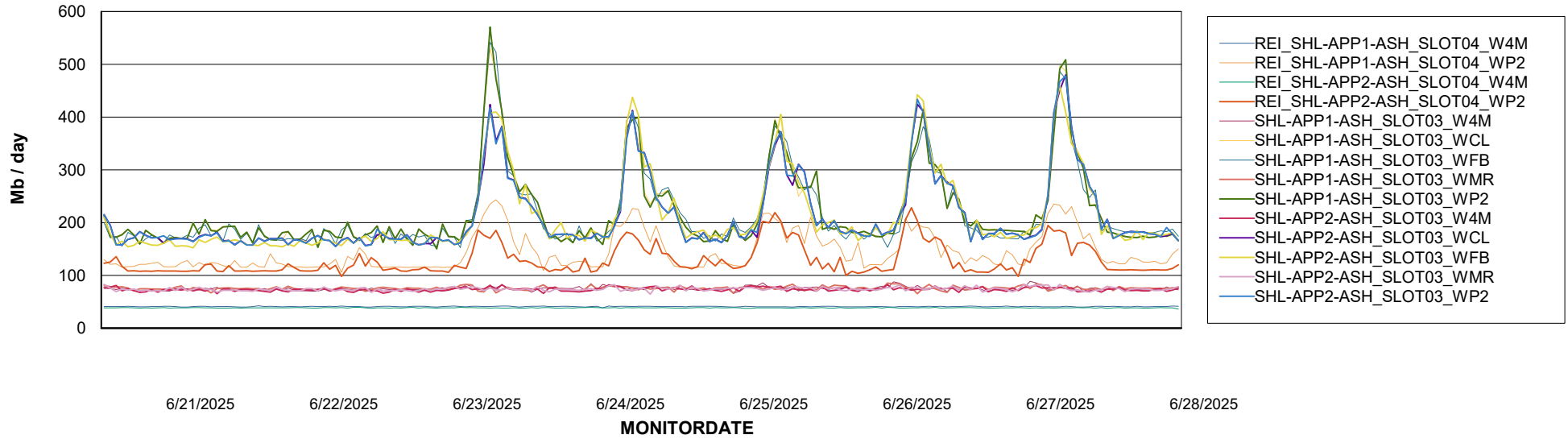
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ABSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

