

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Harddisk Usage NOA_PRD_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
6/28/2025	57	199	85	36	500	321	78	200	44
6/27/2025	57	199	85	36	500	321	79	200	41
6/26/2025	57	199	85	36	500	321	80	200	41
6/25/2025	57	199	85	36	500	321	80	200	41
6/24/2025	58	199	84	36	500	321	80	200	41
6/23/2025	58	199	84	36	500	321	80	200	41
6/22/2025	58	199	84	36	500	321	80	200	41

Harddisk Usage NOA_PRD_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
6/28/2025	33	100	66	29	1,100	782	77	400	93
6/27/2025	33	100	67	29	1,100	777	77	400	93
6/26/2025	32	100	68	29	1,100	777	76	400	94
6/25/2025	32	100	68	29	1,100	777	76	400	95
6/24/2025	32	100	68	29	1,100	777	77	400	93
6/23/2025	32	100	68	29	1,100	777	77	400	93
6/22/2025	32	100	68	29	1,100	776	76	400	95

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Harddisk Usage NOA_PRD_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
6/28/2025	67	279	92	24	838	639	90	559	53
6/27/2025	67	279	92	24	838	639	90	559	53
6/26/2025	67	279	92	24	838	639	90	559	54
6/25/2025	67	279	92	24	838	639	90	559	55
6/24/2025	67	279	93	24	838	639	90	559	54
6/23/2025	67	279	93	24	838	639	90	559	53
6/22/2025	67	279	93	24	838	639	90	559	55

Harddisk Usage NOA_PRD_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/28/2025	47	100	53
6/27/2025	47	100	53
6/26/2025	46	100	54
6/25/2025	46	100	54
6/24/2025	46	100	54
6/23/2025	46	100	54
6/22/2025	46	100	54

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Harddisk Usage NOA_PRD_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/28/2025	62	100	38
6/27/2025	62	100	38
6/26/2025	61	100	39
6/25/2025	61	100	39
6/24/2025	61	100	39
6/23/2025	61	100	38
6/22/2025	62	100	38

Harddisk Usage NOA_PRD_NovoLink

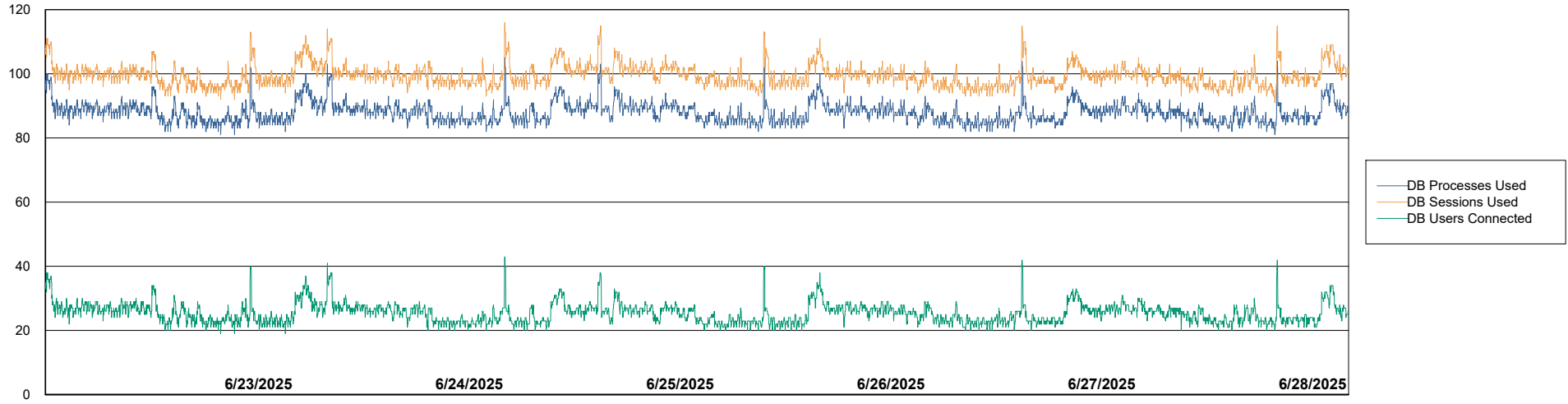
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/28/2025	67	100	33
6/27/2025	67	100	33
6/26/2025	66	100	34
6/25/2025	66	100	34
6/24/2025	66	100	34
6/23/2025	66	100	34
6/22/2025	66	100	34

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Database Performance NOA_PRD_NHSBI_ABS1

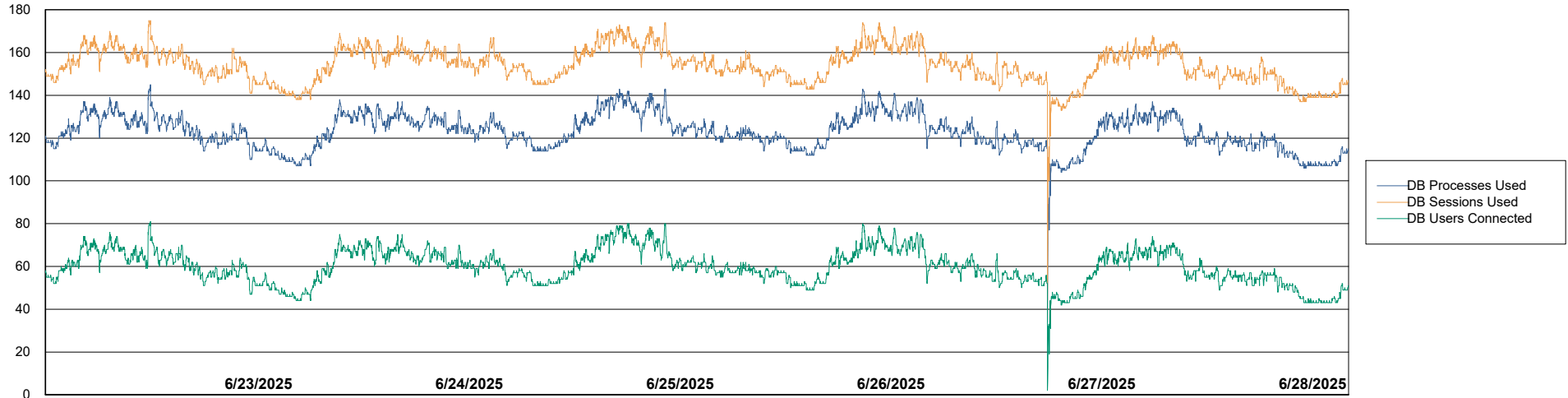


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Database Performance NOA_PRD_NovoABS01_ABS1



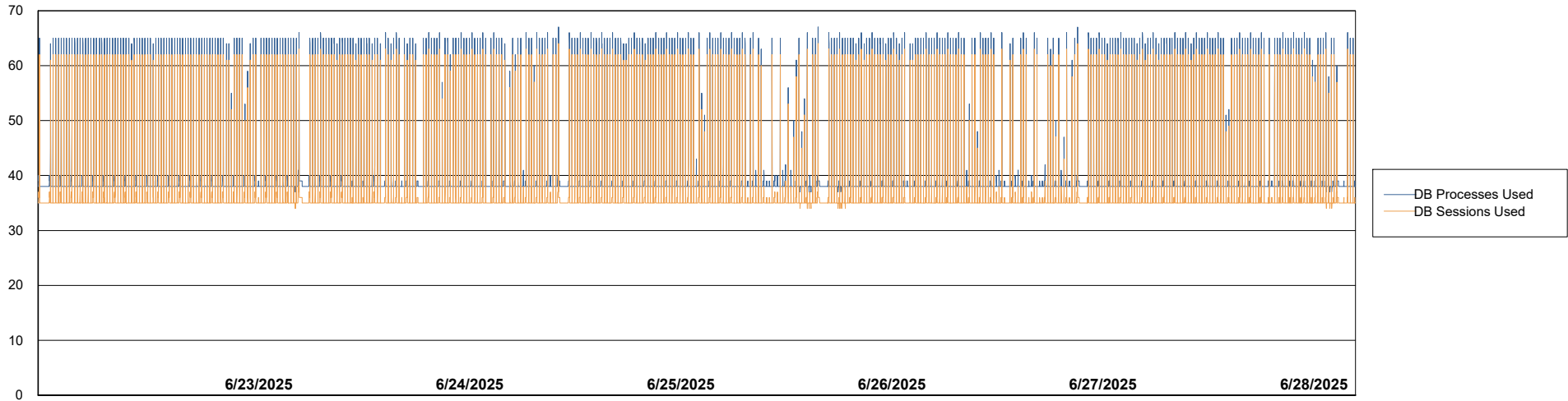
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Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300



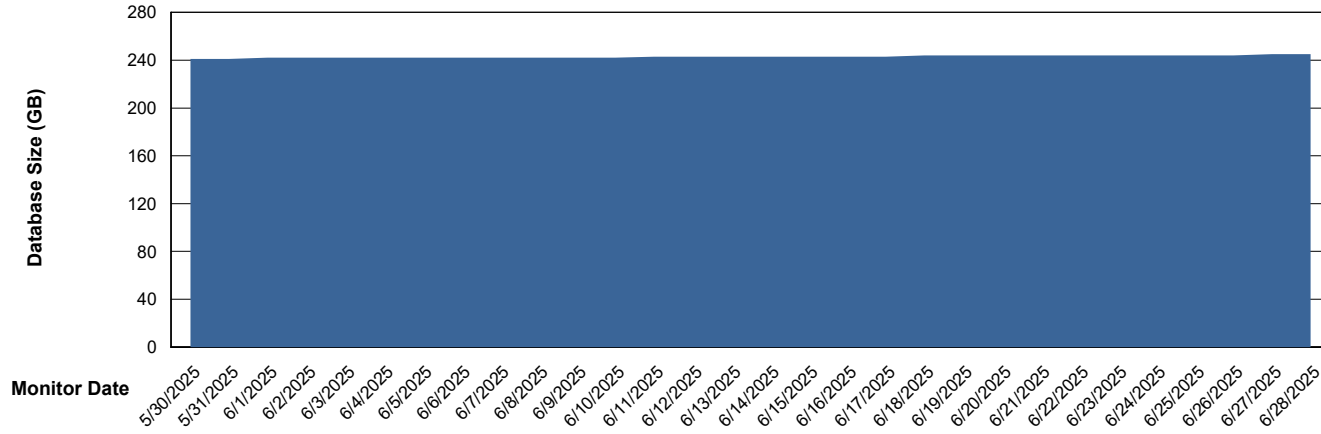
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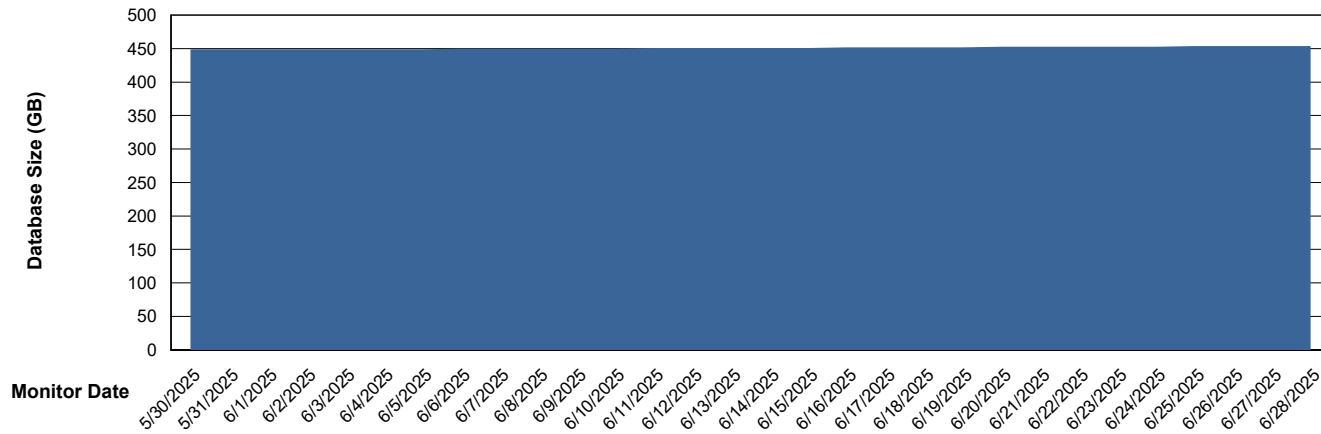
DATABASE SIZE NOA_PRD_NHSBI_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



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Customer NOA_Production (24/7)
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Database Tablespace NOA_PRD_NHSBI_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
6/28/2025	ABSDATA	149	124	17
	INDX	138	115	17
6/27/2025	ABSDATA	149	124	17
	INDX	138	115	17
6/26/2025	ABSDATA	149	123	17
	INDX	138	114	17
6/25/2025	ABSDATA	149	123	17
	INDX	138	114	17
6/24/2025	ABSDATA	149	123	17
	INDX	138	114	17
6/23/2025	ABSDATA	149	123	17
	INDX	138	114	17
6/22/2025	ABSDATA	149	123	17
	INDX	138	114	17

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Database Tablespace NOA_PRD_NovoABS01_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
6/28/2025	ABSDATA	195	158	19
	INDX	345	283	18
6/27/2025	ABSDATA	195	158	19
	INDX	345	283	18
6/26/2025	ABSDATA	195	158	19
	INDX	345	282	18
6/25/2025	ABSDATA	195	158	19
	INDX	345	282	18
6/24/2025	ABSDATA	195	158	19
	INDX	345	282	18
6/23/2025	ABSDATA	195	158	19
	INDX	345	282	18
6/22/2025	ABSDATA	195	158	19
	INDX	345	282	18

BI last ETL error for NOA_PRD_NHSBI_ABS1

Wed, 25-06-2025	None
Sat, 28-06-2025	None
Sun, 22-06-2025	None
Tue, 24-06-2025	None
Thu, 26-06-2025	None
Mon, 23-06-2025	None
Fri, 27-06-2025	None

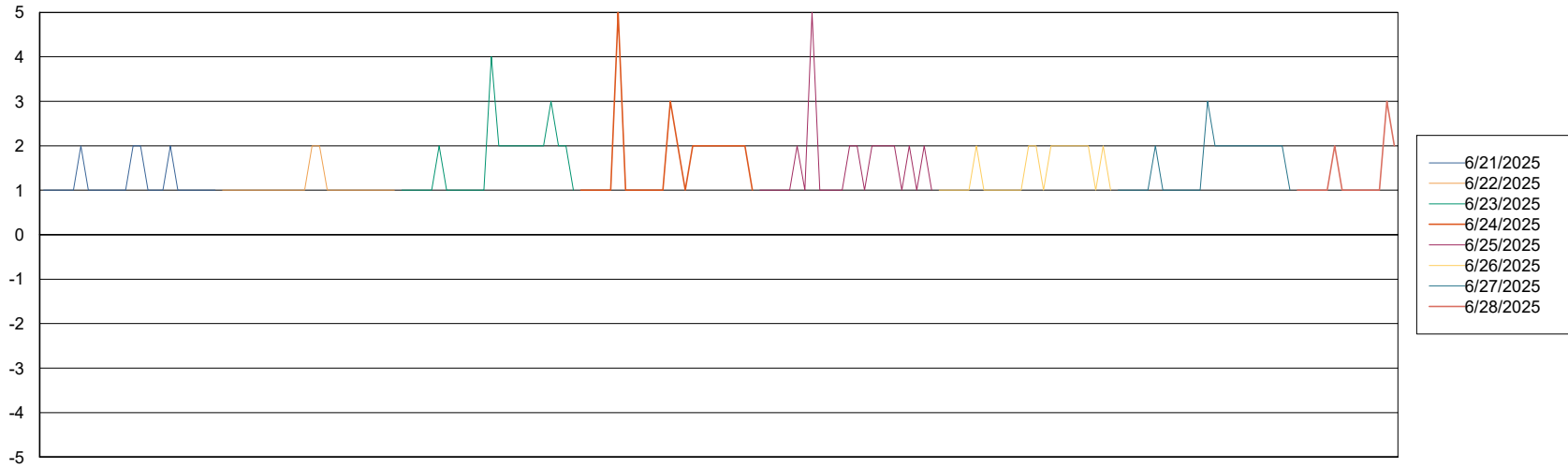
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Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



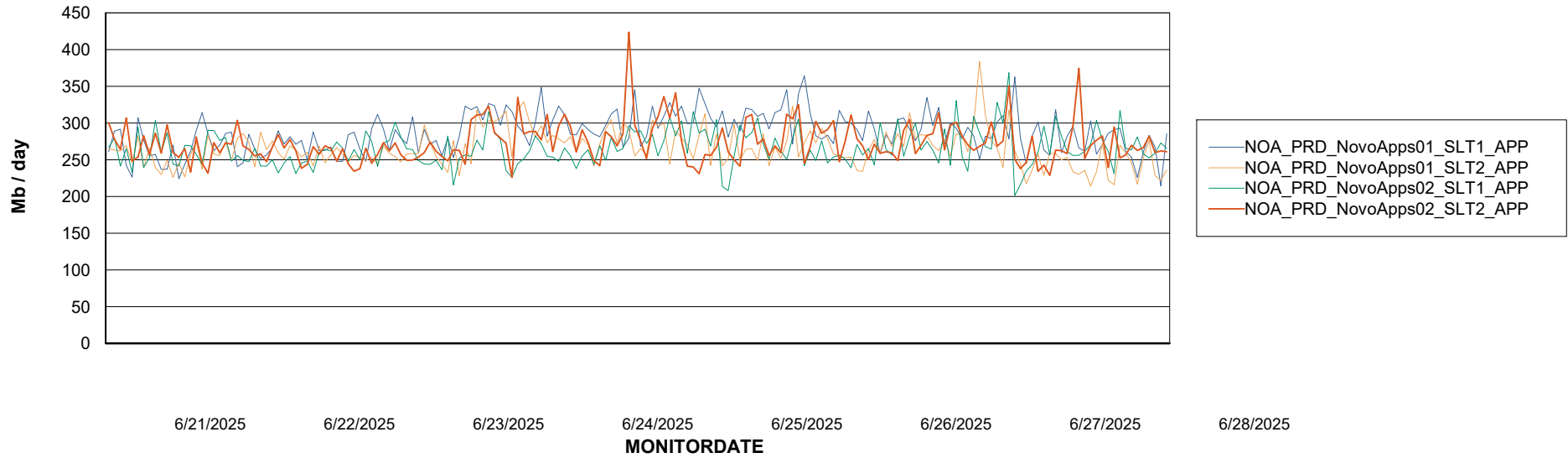
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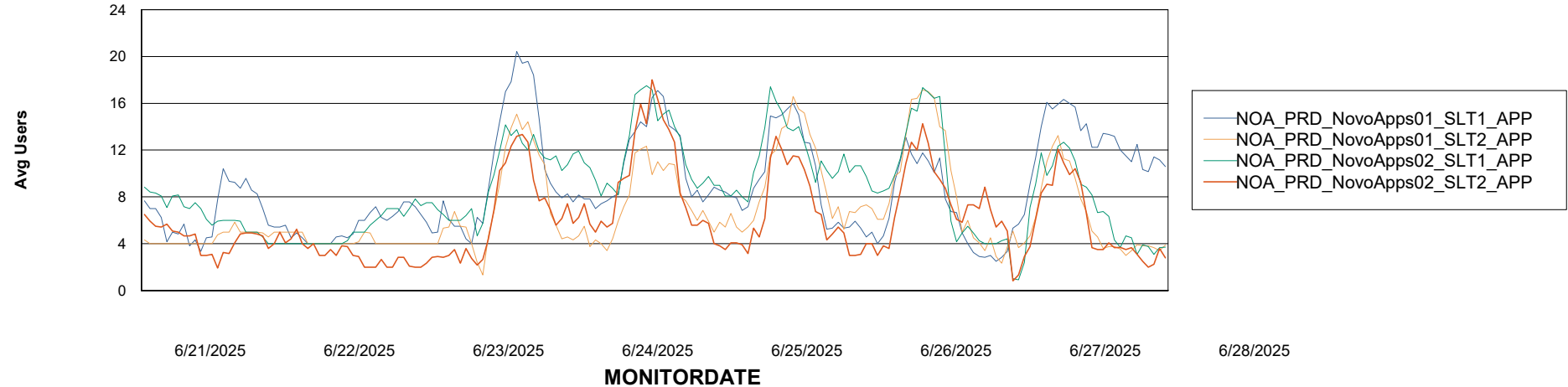


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



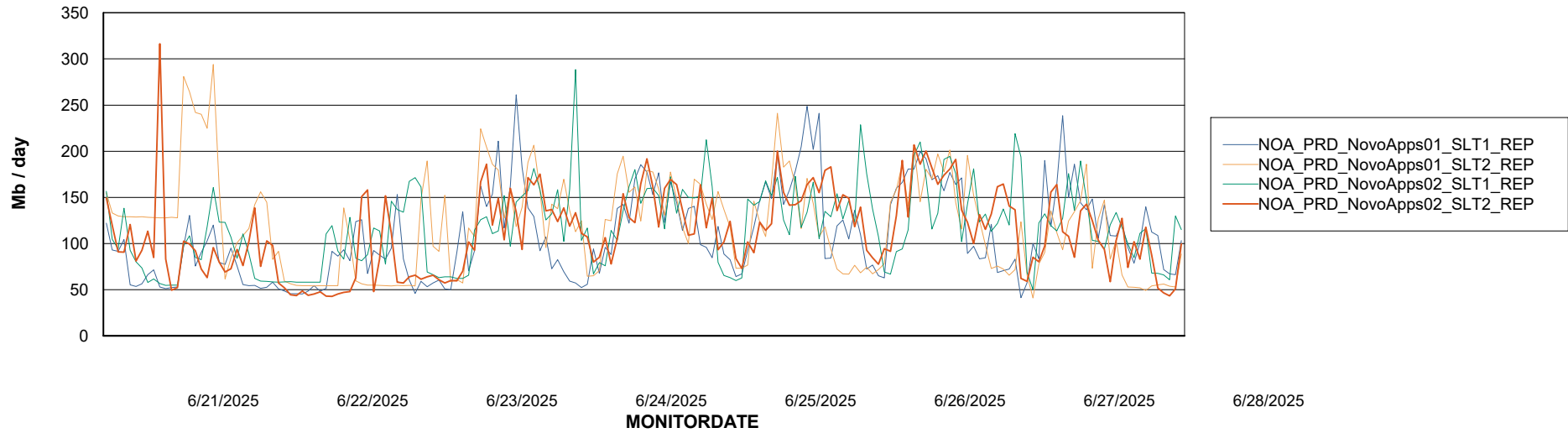
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



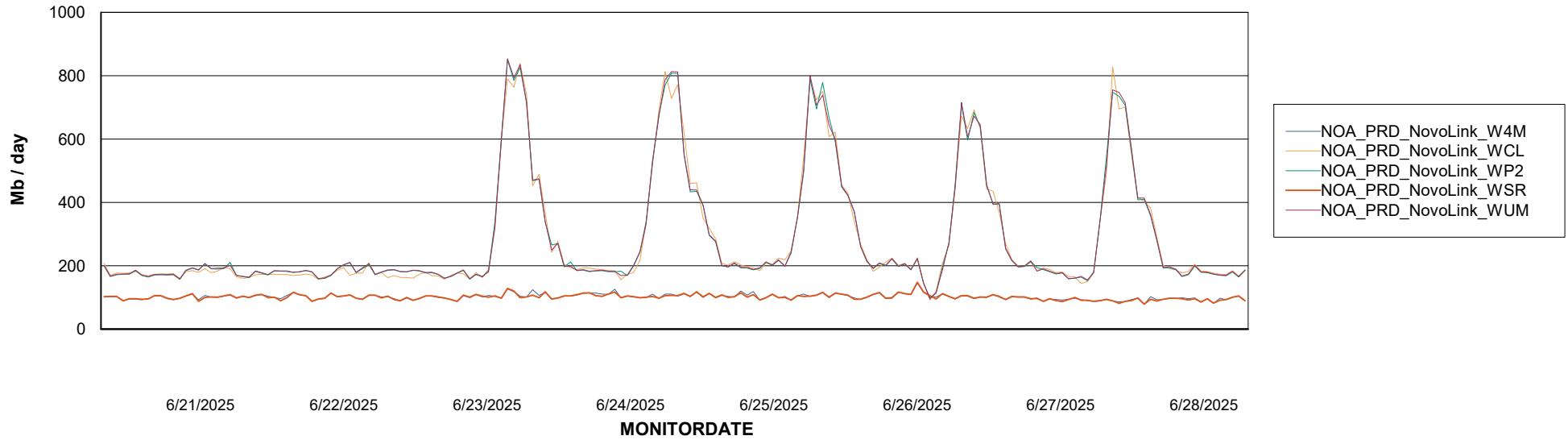
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

