

# Weekly SLA Customer Report

Customer LST OCI AMS Production ABSCH  
Database ID 217



## Harddisk Usage LST-APP1-AMS

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|
| 6/21/2025 | 18                       | 49                         | 40                        | 41                          | 60                            | 35                           | 28                           | 1                              | 1                             | 99                           |
| 6/20/2025 | 18                       | 49                         | 40                        | 41                          | 60                            | 35                           | 28                           | 1                              | 1                             | 99                           |
| 6/19/2025 | 17                       | 49                         | 40                        | 42                          | 60                            | 35                           | 28                           | 1                              | 1                             | 99                           |
| 6/18/2025 | 17                       | 49                         | 40                        | 42                          | 60                            | 35                           | 28                           | 1                              | 1                             | 99                           |
| 6/17/2025 | 17                       | 49                         | 40                        | 42                          | 60                            | 35                           | 28                           | 1                              | 1                             | 99                           |
| 6/16/2025 | 17                       | 49                         | 40                        | 43                          | 60                            | 34                           | 28                           | 1                              | 1                             | 99                           |
| 6/15/2025 | 17                       | 49                         | 40                        | 43                          | 60                            | 34                           | 28                           | 1                              | 1                             | 99                           |

## Harddisk Usage LST-APP2-AMS

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|
| 6/21/2025 | 17                       | 49                         | 40                        | 65                          | 60                            | 21                           | 28                           | 1                              | 1                             | 99                           |
| 6/20/2025 | 17                       | 49                         | 41                        | 65                          | 60                            | 21                           | 28                           | 1                              | 1                             | 99                           |
| 6/19/2025 | 17                       | 49                         | 40                        | 66                          | 60                            | 21                           | 28                           | 1                              | 1                             | 99                           |
| 6/18/2025 | 17                       | 49                         | 40                        | 66                          | 60                            | 20                           | 28                           | 1                              | 1                             | 99                           |
| 6/17/2025 | 17                       | 49                         | 40                        | 66                          | 60                            | 20                           | 28                           | 1                              | 1                             | 99                           |
| 6/16/2025 | 17                       | 49                         | 40                        | 66                          | 60                            | 20                           | 28                           | 1                              | 1                             | 99                           |
| 6/15/2025 | 17                       | 49                         | 40                        | 67                          | 60                            | 20                           | 28                           | 1                              | 1                             | 99                           |

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## Harddisk Usage LST-DBS1-AMS

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 6/21/2025 | 10                       | 81                         | 72                        | 28                           | 1                              | 1                             | 68                          | 100                           | 32                           | 24                          |
| 6/20/2025 | 10                       | 81                         | 72                        | 28                           | 1                              | 1                             | 68                          | 100                           | 32                           | 24                          |
| 6/19/2025 | 11                       | 81                         | 72                        | 28                           | 1                              | 1                             | 68                          | 100                           | 32                           | 24                          |
| 6/18/2025 | 11                       | 81                         | 72                        | 28                           | 1                              | 1                             | 68                          | 100                           | 32                           | 24                          |
| 6/17/2025 | 11                       | 81                         | 72                        | 28                           | 1                              | 1                             | 68                          | 100                           | 32                           | 24                          |
| 6/16/2025 | 11                       | 81                         | 72                        | 28                           | 1                              | 1                             | 68                          | 100                           | 32                           | 24                          |
| 6/15/2025 | 11                       | 81                         | 72                        | 28                           | 1                              | 1                             | 68                          | 100                           | 32                           | 24                          |

## Harddisk Usage LST-DBS2-AMS

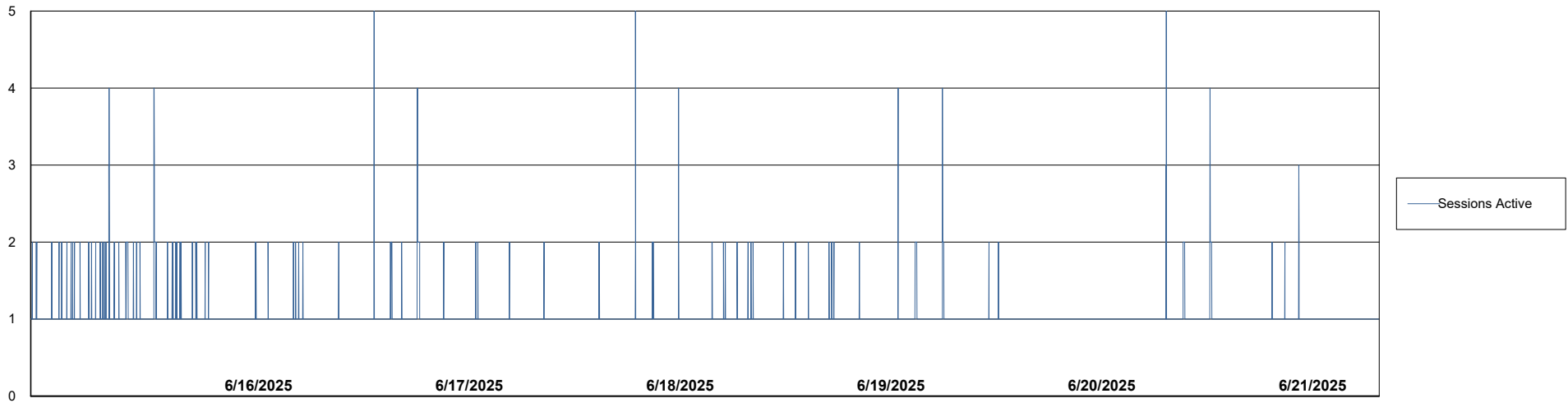
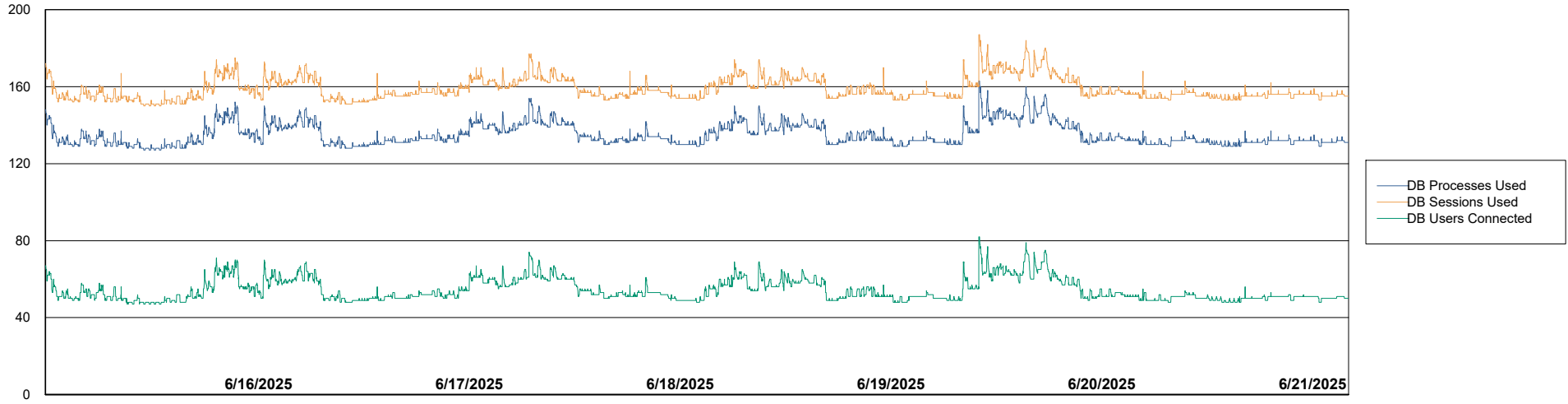
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 6/21/2025 | 14                       | 81                         | 69                        | 28                           | 1                              | 1                             | 64                          | 100                           | 36                           | 19                          |
| 6/20/2025 | 14                       | 81                         | 69                        | 28                           | 1                              | 1                             | 64                          | 100                           | 36                           | 19                          |
| 6/19/2025 | 14                       | 81                         | 69                        | 28                           | 1                              | 1                             | 64                          | 100                           | 36                           | 19                          |
| 6/18/2025 | 14                       | 81                         | 69                        | 28                           | 1                              | 1                             | 64                          | 100                           | 36                           | 19                          |
| 6/17/2025 | 14                       | 81                         | 69                        | 28                           | 1                              | 1                             | 64                          | 100                           | 36                           | 19                          |
| 6/16/2025 | 14                       | 81                         | 69                        | 28                           | 1                              | 1                             | 64                          | 100                           | 36                           | 19                          |
| 6/15/2025 | 14                       | 81                         | 69                        | 28                           | 1                              | 1                             | 64                          | 100                           | 36                           | 19                          |

# Weekly SLA Customer Report

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## Database Performance LST-DBS1-AMS\_DB\_ABSCH



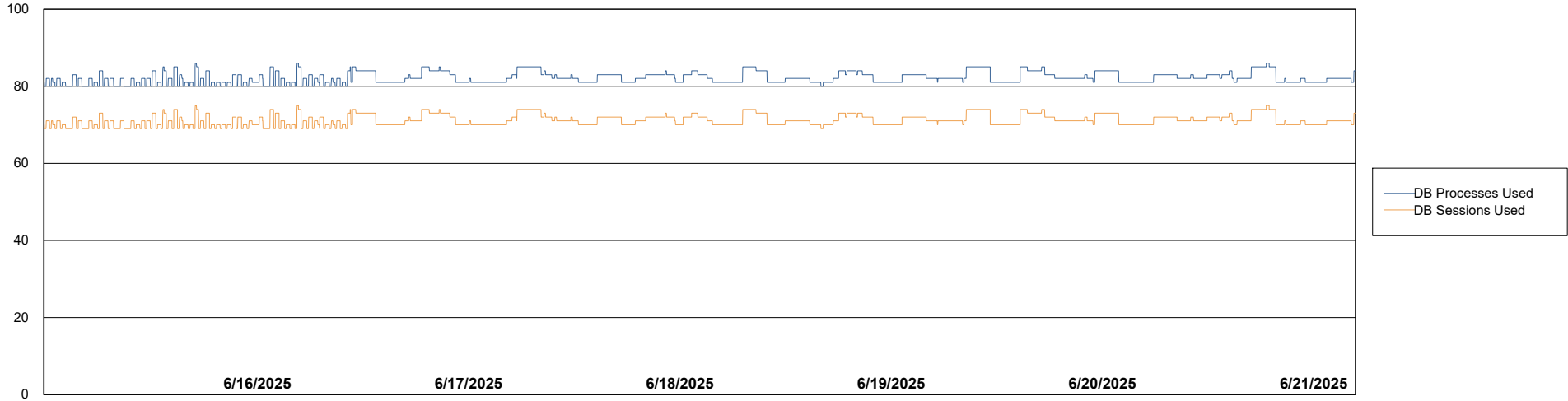
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Database Performance LST-DBS2-AMS\_DB\_HSBABSCH

DB Processes Max 0  
DB Processes Max 1,000



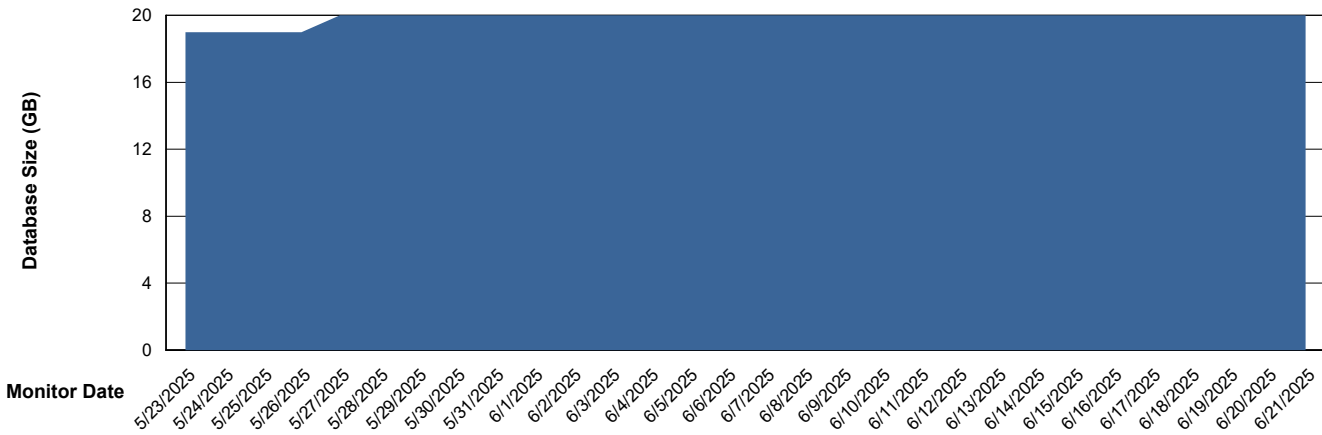
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DATABASE SIZE LST-DBS1-AMS\_DB\_ABSCH

Database growth over last month



Database Tablespace LST-DBS1-AMS\_DB\_ABSCH

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 6/21/2025 | ABSDATA         | 98            | 16            | 84              |
|           | INDX            | 60            | 1             | 99              |
| 6/20/2025 | ABSDATA         | 98            | 16            | 84              |
|           | INDX            | 60            | 1             | 99              |
| 6/19/2025 | ABSDATA         | 98            | 16            | 84              |
|           | INDX            | 60            | 1             | 99              |
| 6/18/2025 | ABSDATA         | 98            | 16            | 84              |
|           | INDX            | 60            | 1             | 99              |
| 6/17/2025 | ABSDATA         | 98            | 16            | 84              |
|           | INDX            | 60            | 1             | 99              |
| 6/16/2025 | ABSDATA         | 98            | 15            | 84              |
|           | INDX            | 60            | 1             | 99              |
| 6/15/2025 | ABSDATA         | 98            | 15            | 84              |
|           | INDX            | 60            | 1             | 99              |

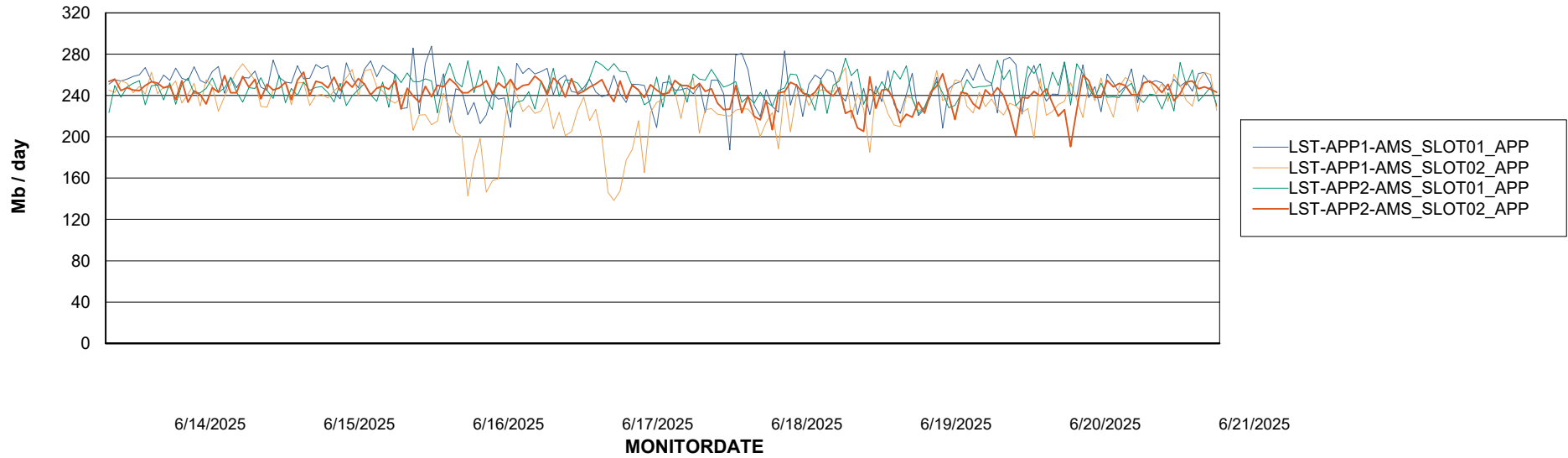
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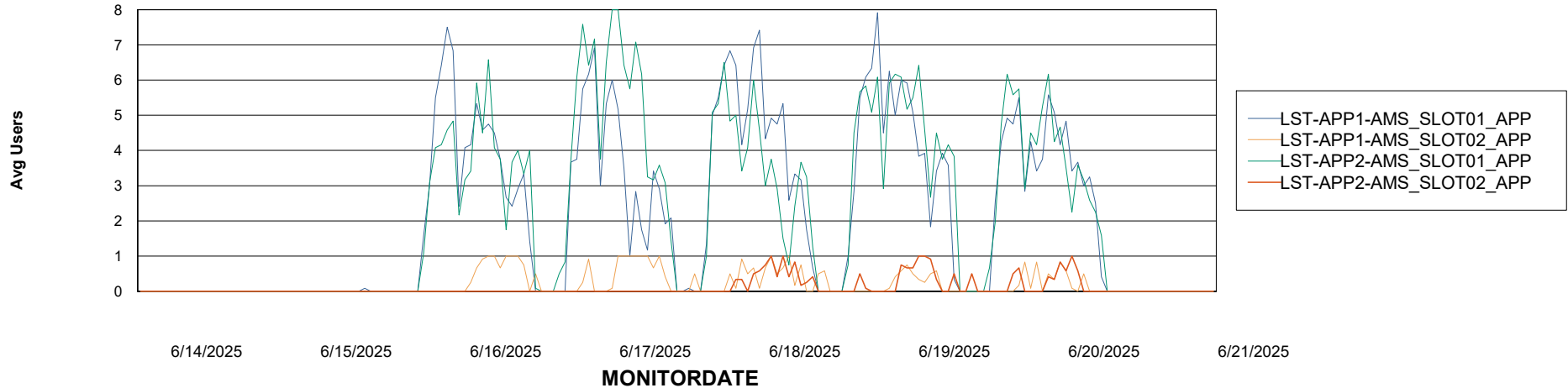


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



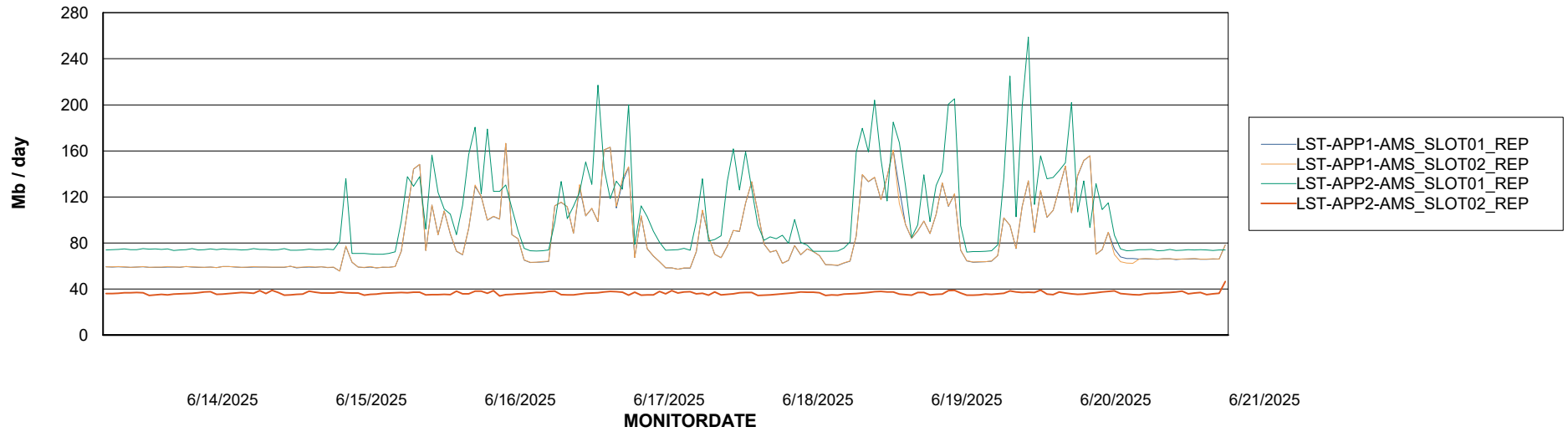
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



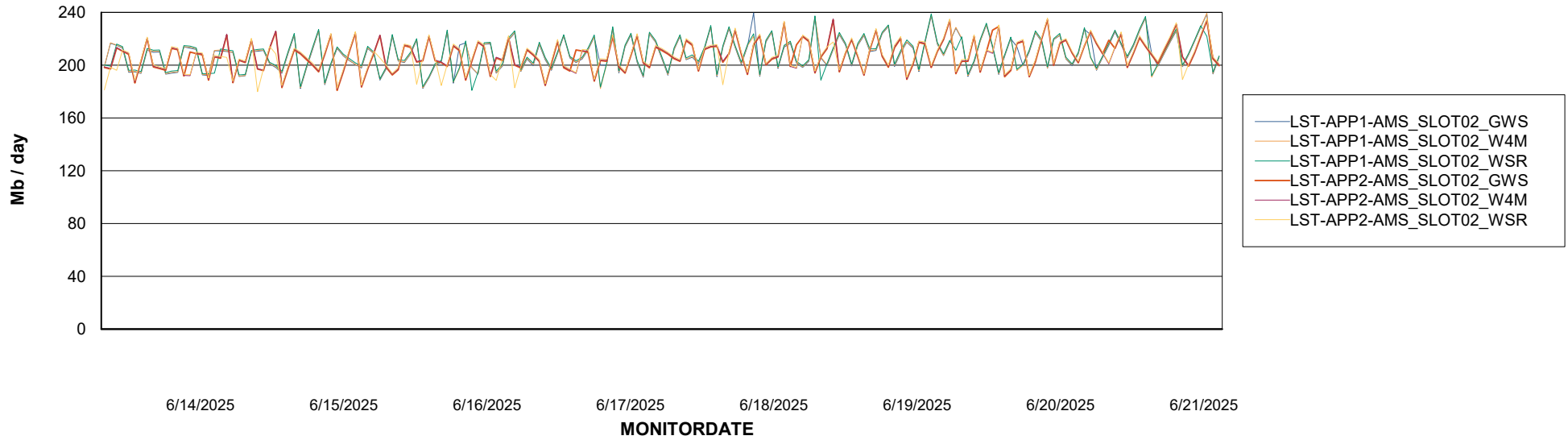
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

