

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
6/21/2025	29	149	105	16	900	759
6/20/2025	29	149	106	16	900	752
6/19/2025	30	149	105	16	900	752
6/18/2025	30	149	105	16	900	752
6/17/2025	30	149	105	16	900	752
6/16/2025	30	149	105	16	900	752
6/15/2025	30	149	105	17	900	751

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/21/2025	52	89	43
6/20/2025	52	89	43
6/19/2025	52	89	43
6/18/2025	52	89	43
6/17/2025	52	89	43
6/16/2025	52	89	43
6/15/2025	52	89	43

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/21/2025	59	79	33
6/20/2025	59	79	33
6/19/2025	59	79	33
6/18/2025	59	79	33
6/17/2025	59	79	33
6/16/2025	59	79	33
6/15/2025	59	79	33

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/21/2025	40	79	48
6/20/2025	40	79	47
6/19/2025	40	79	47
6/18/2025	40	79	47
6/17/2025	40	79	47
6/16/2025	40	79	47
6/15/2025	40	79	47

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/21/2025	34	149	99
6/20/2025	34	149	99
6/19/2025	34	149	99
6/18/2025	34	149	99
6/17/2025	34	149	99
6/16/2025	35	149	97
6/15/2025	35	149	97

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
6/21/2025	35	149	98	22	1,997	1,550
6/20/2025	35	149	98	22	1,997	1,551
6/19/2025	35	149	98	22	1,997	1,552
6/18/2025	35	149	98	22	1,997	1,552
6/17/2025	35	149	98	22	1,997	1,552
6/16/2025	35	149	98	22	1,997	1,552
6/15/2025	35	149	98	22	1,997	1,551

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
6/21/2025	56	199	87	22	1,997	1,556	67	500	163
6/20/2025	56	199	87	22	1,997	1,556	71	500	143
6/19/2025	56	199	87	22	1,997	1,556	71	500	143
6/18/2025	56	199	87	22	1,997	1,556	72	500	141
6/17/2025	56	199	87	22	1,997	1,556	71	500	144
6/16/2025	56	199	87	22	1,997	1,557	74	500	132
6/15/2025	56	199	87	22	1,997	1,560	69	500	157

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/21/2025	64	79	29
6/20/2025	64	79	29
6/19/2025	64	79	29
6/18/2025	64	79	29
6/17/2025	64	79	29
6/16/2025	64	79	29
6/15/2025	64	79	29

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/21/2025	56	79	35
6/20/2025	56	79	35
6/19/2025	56	79	35
6/18/2025	56	79	35
6/17/2025	56	79	35
6/16/2025	56	79	35
6/15/2025	56	79	35

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/21/2025	32	149	102
6/20/2025	32	149	102
6/19/2025	32	149	102
6/18/2025	32	149	102
6/17/2025	32	149	102
6/16/2025	32	149	102
6/15/2025	32	149	102

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Customer JSG_Production (24/7)
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Harddisk Usage JSG_PRD_WORF

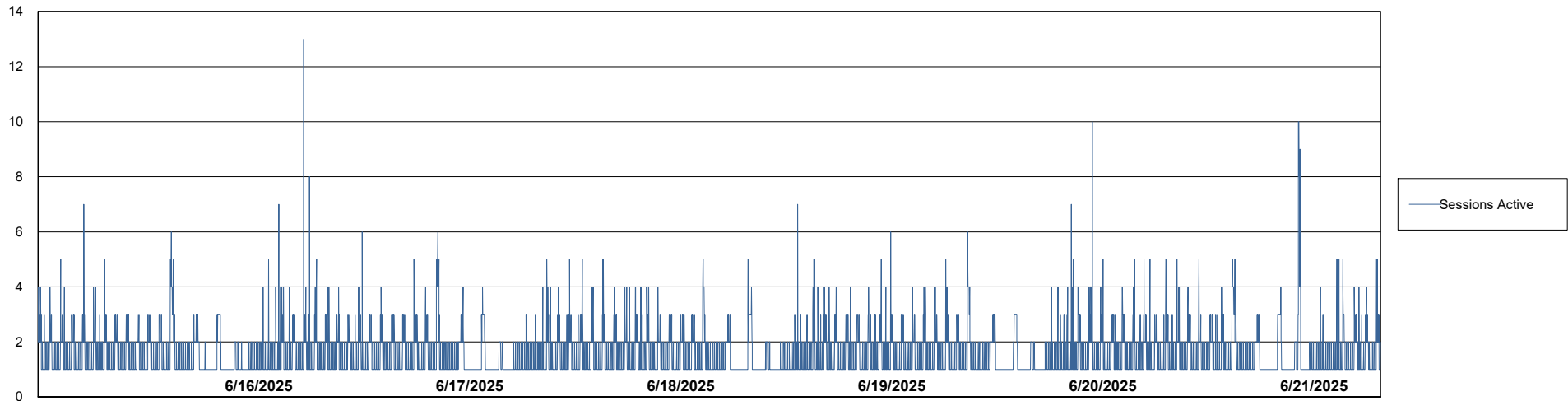
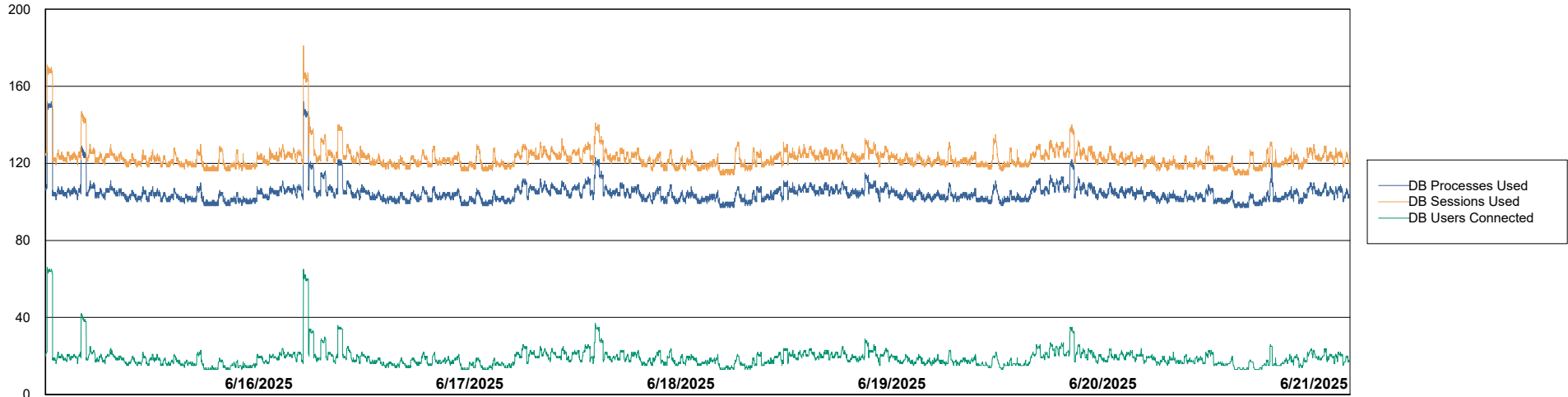
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/21/2025	49	149	77
6/20/2025	49	149	77
6/19/2025	49	149	76
6/18/2025	49	149	76
6/17/2025	49	149	76
6/16/2025	49	149	76
6/15/2025	49	149	76

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Database Performance JSG_PRD_BASHIR_DB_ABS1



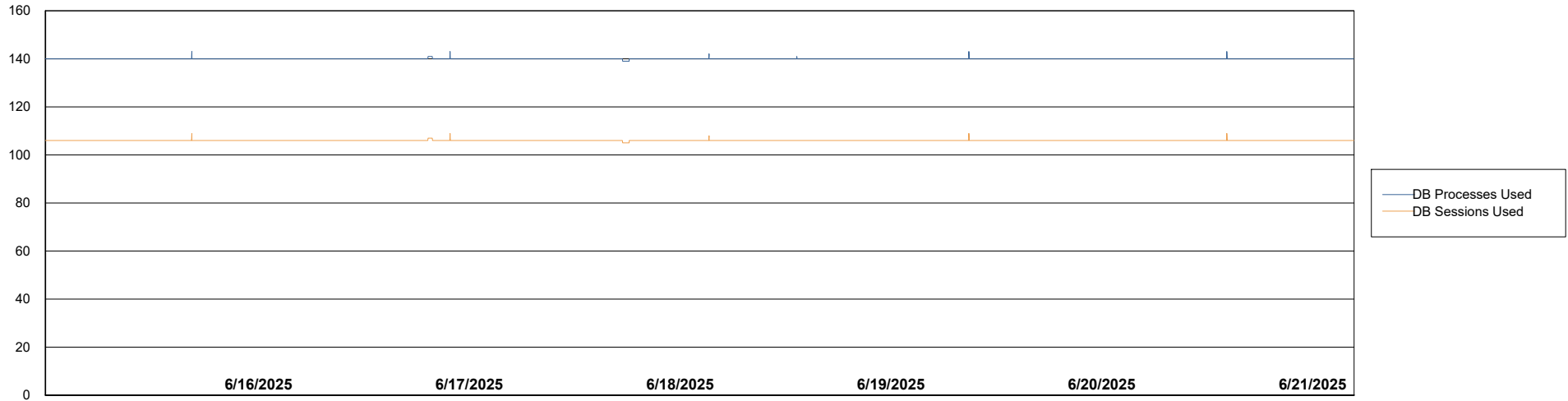
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 0
DB Processes Max 4
DB Processes Max 1,000

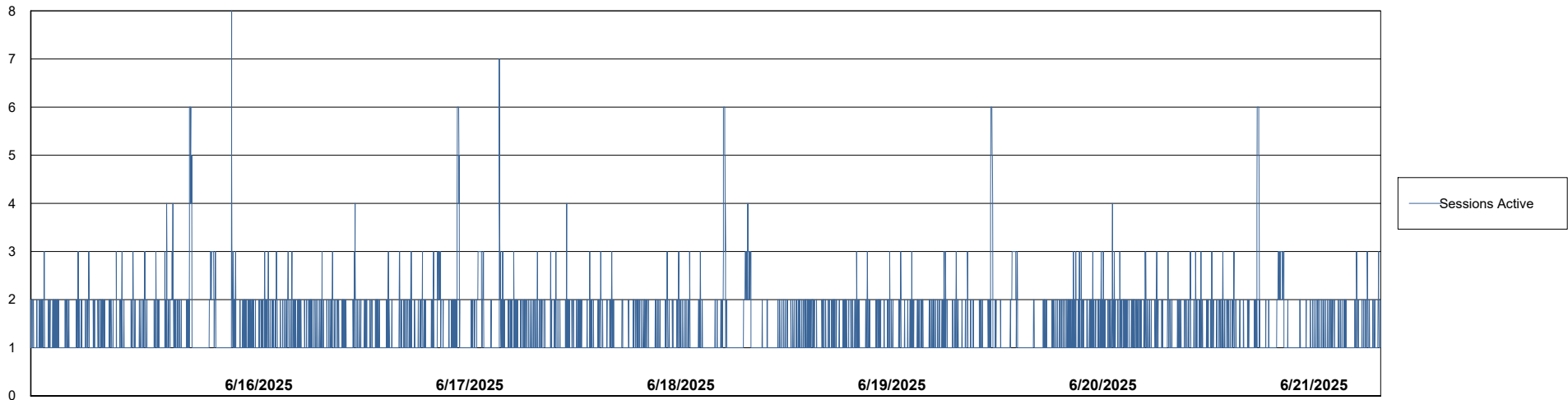
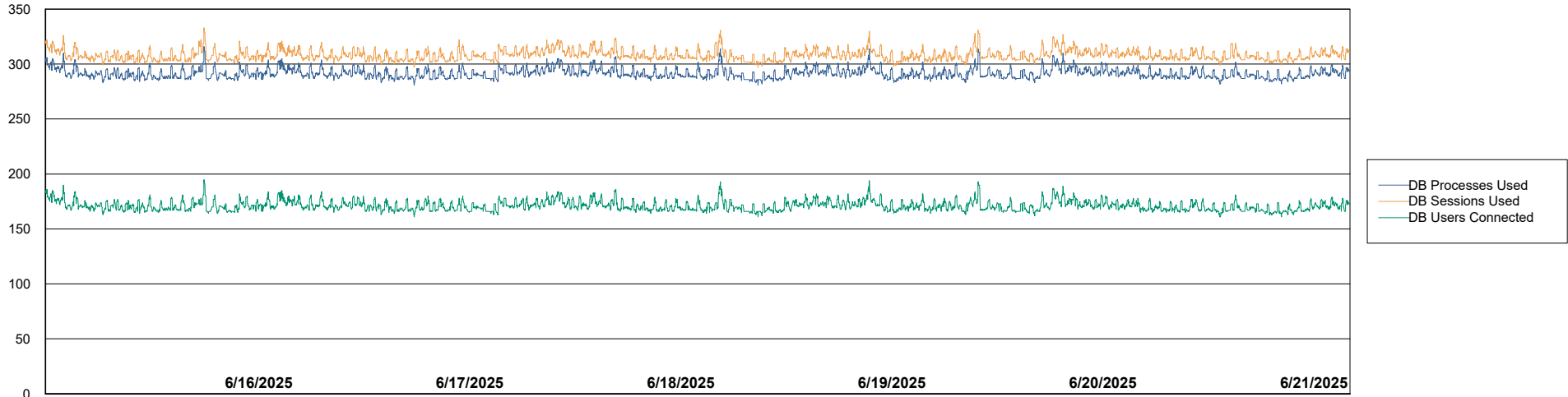


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



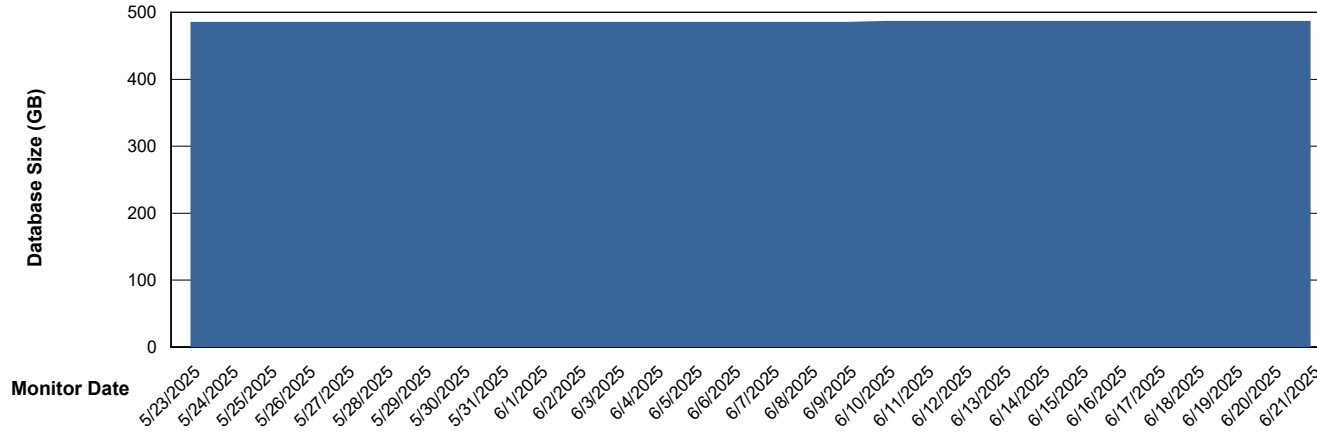
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Customer JSG_Production (24/7)
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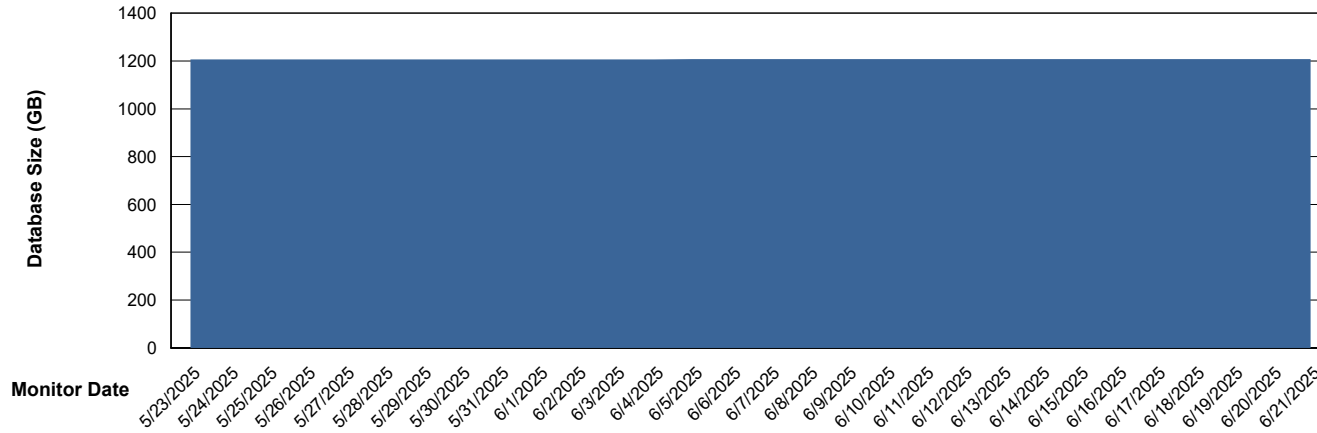
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
6/21/2025	ABSDATA	240	207	14
	INDX	333	276	17
6/20/2025	ABSDATA	240	207	14
	INDX	333	276	17
6/19/2025	ABSDATA	240	207	14
	INDX	333	276	17
6/18/2025	ABSDATA	240	207	14
	INDX	333	276	17
6/17/2025	ABSDATA	240	207	14
	INDX	333	276	17
6/16/2025	ABSDATA	240	206	14
	INDX	333	276	17
6/15/2025	ABSDATA	240	206	14
	INDX	333	276	17

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
6/21/2025	ABSDATA	1,376	1,132	18
	INDX	69	56	19
6/20/2025	ABSDATA	1,376	1,132	18
	INDX	69	56	19
6/19/2025	ABSDATA	1,376	1,132	18
	INDX	69	56	19
6/18/2025	ABSDATA	1,376	1,132	18
	INDX	69	56	19
6/17/2025	ABSDATA	1,376	1,132	18
	INDX	69	56	19
6/16/2025	ABSDATA	1,376	1,131	18
	INDX	69	56	19
6/15/2025	ABSDATA	1,376	1,131	18
	INDX	69	56	19

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 16/6/2025	Tue 17/6/2025	Wed 18/6/2025	Thu 19/6/2025	Fri 20/6/2025	Sat 21/6/2025
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Sun, 15-06-2025	None
Sun, 15-06-2025	None
Mon, 16-06-2025	None
Sat, 21-06-2025	None
Fri, 20-06-2025	None
Sat, 21-06-2025	None
Tue, 17-06-2025	None
Fri, 20-06-2025	None
Wed, 18-06-2025	None
Mon, 16-06-2025	None
Wed, 18-06-2025	None
Thu, 19-06-2025	None
Tue, 17-06-2025	None
Thu, 19-06-2025	None

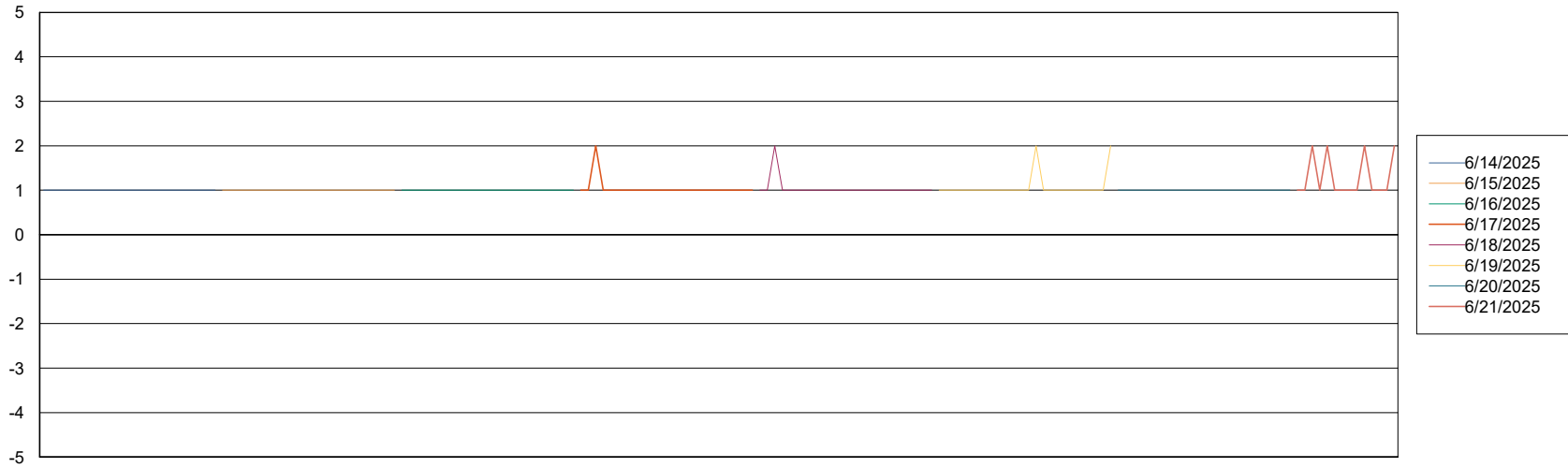
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



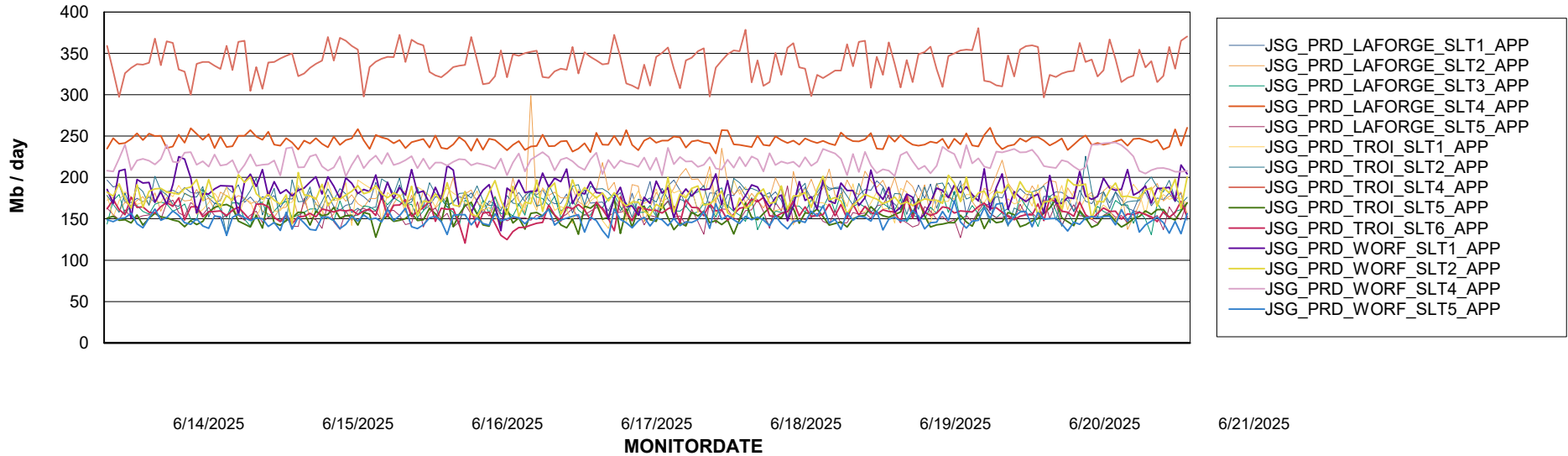
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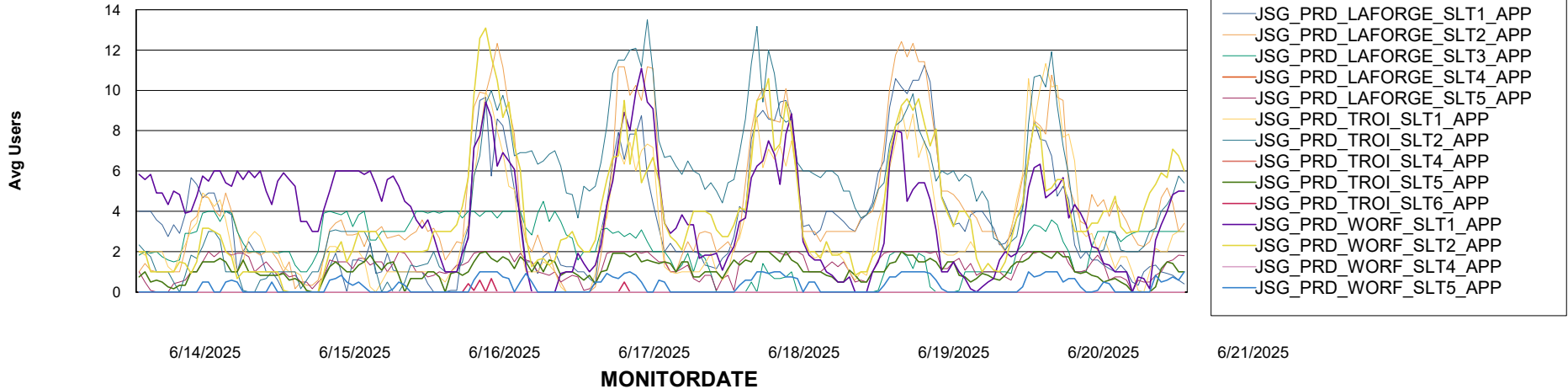


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



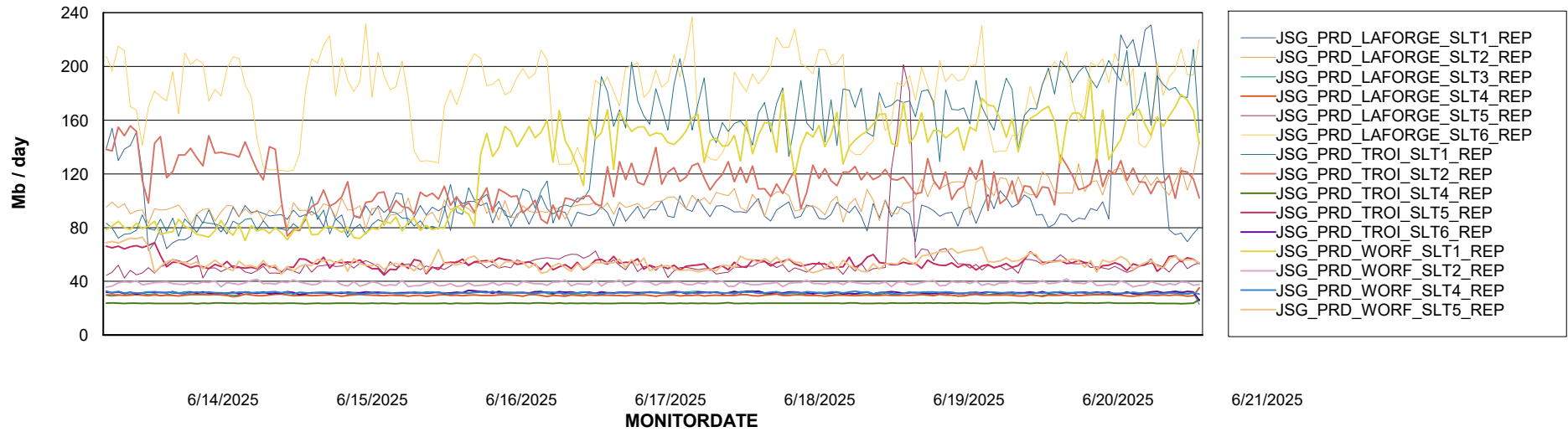
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



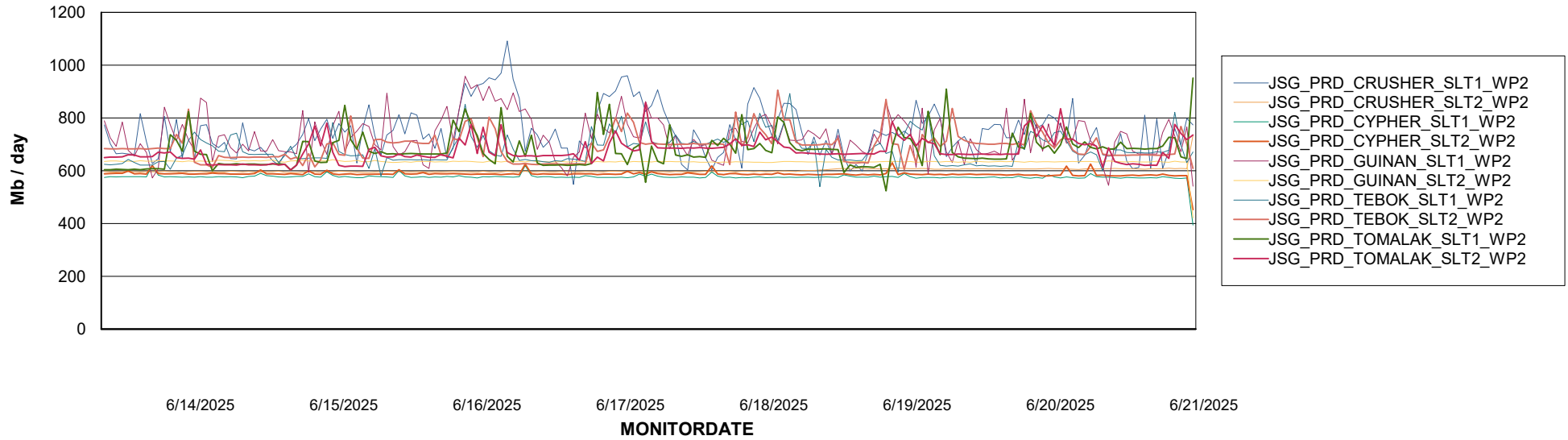
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Database ID 102



ABSSolute Web Component Services

Avg memory used per ABS Web component

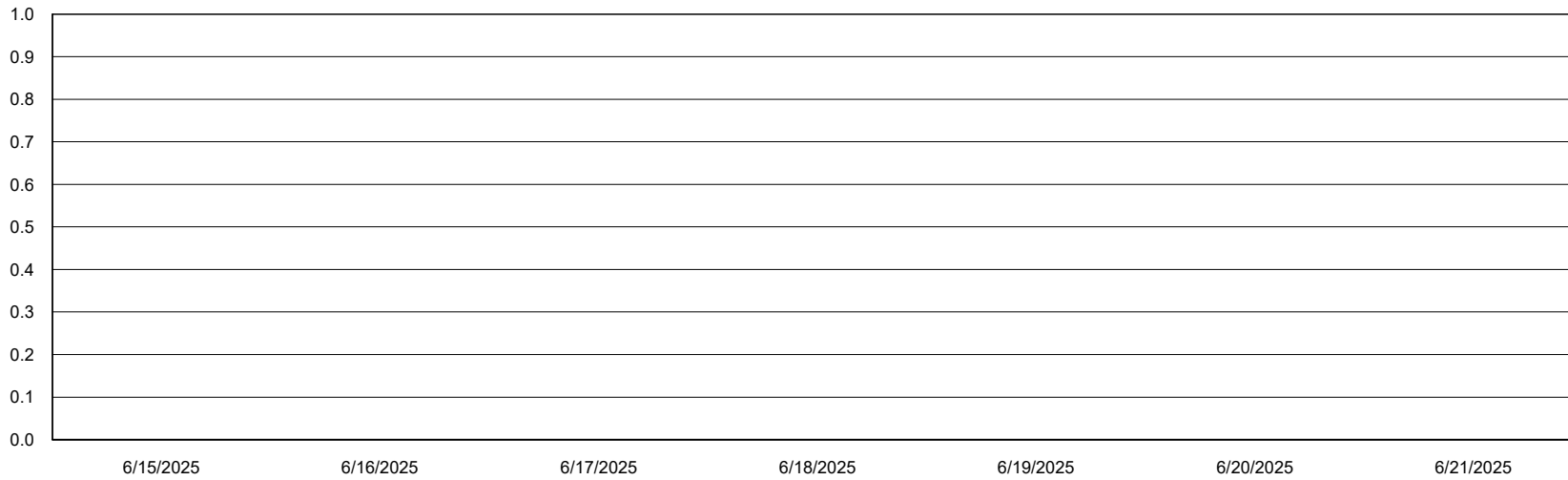


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP