

# Weekly SLA Customer Report

Customer CLB OCI AMS Production  
Database ID 196



## Harddisk Usage CLB-APP1-AMS

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|
| 6/21/2025 | 19                       | 44                         | 36                        | 89                          | 100                           | 11                           | 28                           | 1                              | 1                             | 99                           |
| 6/20/2025 | 19                       | 44                         | 36                        | 89                          | 100                           | 11                           | 28                           | 1                              | 1                             | 99                           |
| 6/19/2025 | 19                       | 44                         | 36                        | 89                          | 100                           | 11                           | 28                           | 1                              | 1                             | 99                           |
| 6/18/2025 | 19                       | 44                         | 36                        | 89                          | 100                           | 11                           | 28                           | 1                              | 1                             | 99                           |
| 6/17/2025 | 19                       | 44                         | 36                        | 89                          | 100                           | 11                           | 28                           | 1                              | 1                             | 99                           |
| 6/16/2025 | 19                       | 44                         | 36                        | 89                          | 100                           | 11                           | 28                           | 1                              | 1                             | 99                           |
| 6/15/2025 | 19                       | 44                         | 36                        | 89                          | 100                           | 11                           | 28                           | 1                              | 1                             | 99                           |

## Harddisk Usage CLB-APP2-AMS

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|
| 6/21/2025 | 18                       | 44                         | 36                        | 75                          | 100                           | 25                           | 28                           | 1                              | 1                             | 99                           |
| 6/20/2025 | 18                       | 44                         | 36                        | 75                          | 100                           | 25                           | 28                           | 1                              | 1                             | 99                           |
| 6/19/2025 | 18                       | 44                         | 36                        | 76                          | 100                           | 24                           | 28                           | 1                              | 1                             | 99                           |
| 6/18/2025 | 18                       | 44                         | 36                        | 77                          | 100                           | 23                           | 28                           | 1                              | 1                             | 99                           |
| 6/17/2025 | 18                       | 44                         | 36                        | 77                          | 100                           | 23                           | 28                           | 1                              | 1                             | 99                           |
| 6/16/2025 | 18                       | 44                         | 36                        | 78                          | 100                           | 22                           | 28                           | 1                              | 1                             | 99                           |
| 6/15/2025 | 18                       | 44                         | 36                        | 79                          | 100                           | 21                           | 28                           | 1                              | 1                             | 99                           |

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Customer CLB OCI AMS Production  
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## Harddisk Usage CLB-BI2-AMS

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 6/21/2025 | 25                       | 49                         | 37                        | 25                           | 1                              | 1                             | 36                          | 100                           | 64                           | 26                          |
| 6/20/2025 | 25                       | 49                         | 37                        | 25                           | 1                              | 1                             | 36                          | 100                           | 64                           | 26                          |
| 6/19/2025 | 25                       | 49                         | 37                        | 25                           | 1                              | 1                             | 36                          | 100                           | 64                           | 26                          |
| 6/18/2025 | 25                       | 49                         | 37                        | 25                           | 1                              | 1                             | 36                          | 100                           | 64                           | 26                          |
| 6/17/2025 | 25                       | 49                         | 37                        | 25                           | 1                              | 1                             | 36                          | 100                           | 64                           | 26                          |
| 6/16/2025 | 25                       | 49                         | 37                        | 25                           | 1                              | 1                             | 35                          | 100                           | 65                           | 26                          |
| 6/15/2025 | 25                       | 49                         | 37                        | 25                           | 1                              | 1                             | 36                          | 100                           | 64                           | 26                          |

## Harddisk Usage CLB-DBS1-AMS

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 6/21/2025 | 16                       | 44                         | 37                        | 28                           | 1                              | 1                             | 44                          | 100                           | 56                           | 13                          |
| 6/20/2025 | 16                       | 44                         | 37                        | 28                           | 1                              | 1                             | 43                          | 100                           | 57                           | 14                          |
| 6/19/2025 | 16                       | 44                         | 37                        | 28                           | 1                              | 1                             | 43                          | 100                           | 57                           | 14                          |
| 6/18/2025 | 16                       | 44                         | 37                        | 28                           | 1                              | 1                             | 43                          | 100                           | 57                           | 15                          |
| 6/17/2025 | 16                       | 44                         | 37                        | 28                           | 1                              | 1                             | 43                          | 100                           | 57                           | 15                          |
| 6/16/2025 | 16                       | 44                         | 37                        | 28                           | 1                              | 1                             | 44                          | 100                           | 56                           | 15                          |
| 6/15/2025 | 16                       | 44                         | 37                        | 28                           | 1                              | 1                             | 44                          | 100                           | 56                           | 16                          |

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## Harddisk Usage CLB-DBS2-AMS

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 6/21/2025 | 21                       | 44                         | 35                        | 28                           | 1                              | 1                             | 67                          | 100                           | 33                           | 31                          |
| 6/20/2025 | 21                       | 44                         | 35                        | 28                           | 1                              | 1                             | 67                          | 100                           | 33                           | 31                          |
| 6/19/2025 | 21                       | 44                         | 35                        | 28                           | 1                              | 1                             | 67                          | 100                           | 33                           | 31                          |
| 6/18/2025 | 21                       | 44                         | 35                        | 28                           | 1                              | 1                             | 67                          | 100                           | 33                           | 32                          |
| 6/17/2025 | 21                       | 44                         | 35                        | 28                           | 1                              | 1                             | 67                          | 100                           | 33                           | 32                          |
| 6/16/2025 | 21                       | 44                         | 35                        | 28                           | 1                              | 1                             | 67                          | 100                           | 33                           | 32                          |
| 6/15/2025 | 21                       | 44                         | 35                        | 28                           | 1                              | 1                             | 67                          | 100                           | 33                           | 33                          |

## Harddisk Usage CLB-RPROXY-AMS

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled | Total disk space on /var/oled | Used disk space on /var/oled |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|-------------------------------|------------------------------|
| 6/21/2025 | 40                       | 39                         | 23                        | 29                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 6/20/2025 | 40                       | 39                         | 23                        | 29                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 6/19/2025 | 40                       | 39                         | 23                        | 29                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 6/18/2025 | 41                       | 39                         | 23                        | 29                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 6/17/2025 | 41                       | 39                         | 23                        | 29                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 6/16/2025 | 41                       | 39                         | 23                        | 29                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 6/15/2025 | 41                       | 39                         | 23                        | 29                           | 1                              | 1                             | 99                           | 10                            | 0                            |

# Weekly SLA Customer Report

Customer    CLB OCI AMS Production  
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Harddisk Usage    CLB-RPROXY2-AMS

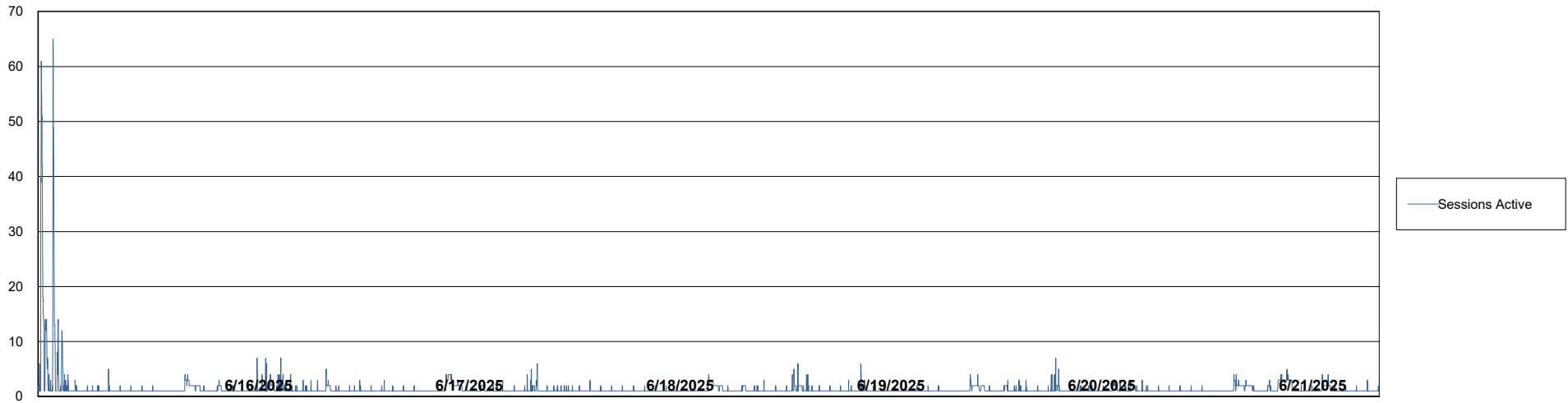
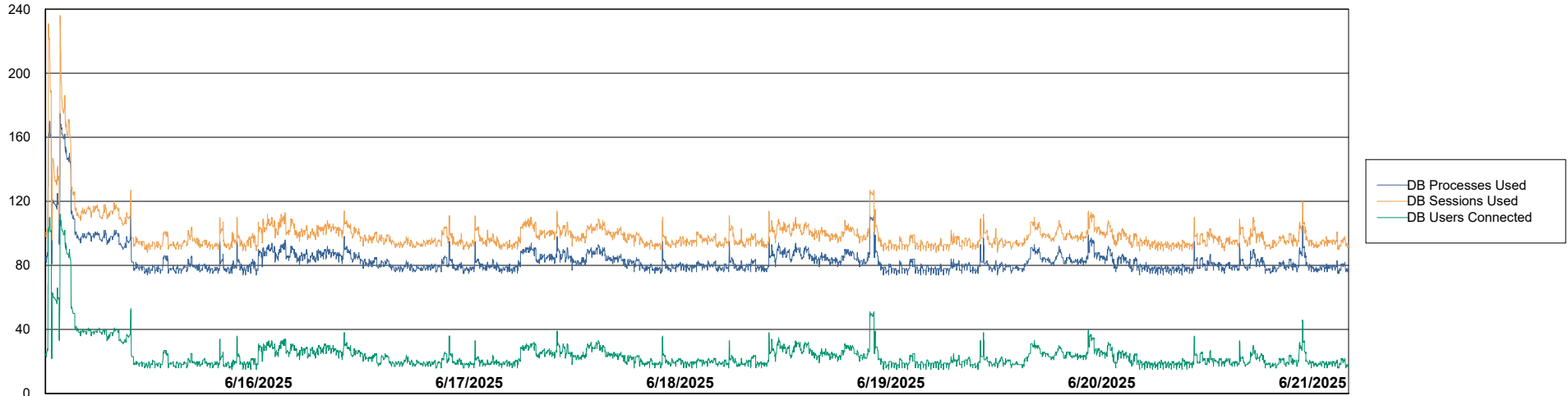
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled | Total disk space on /var/oled | Used disk space on /var/oled |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|-------------------------------|------------------------------|
| 6/21/2025 | 40                       | 39                         | 23                        | 28                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 6/20/2025 | 40                       | 39                         | 23                        | 28                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 6/19/2025 | 40                       | 39                         | 23                        | 28                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 6/18/2025 | 40                       | 39                         | 23                        | 28                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 6/17/2025 | 40                       | 39                         | 23                        | 28                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 6/16/2025 | 40                       | 39                         | 23                        | 28                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 6/15/2025 | 41                       | 39                         | 23                        | 28                           | 1                              | 1                             | 99                           | 10                            | 0                            |

# Weekly SLA Customer Report

Customer    CLB OCI AMS Production  
Database ID    196



Database Performance    CLB-BI2-AMS\_ABS1\_DB

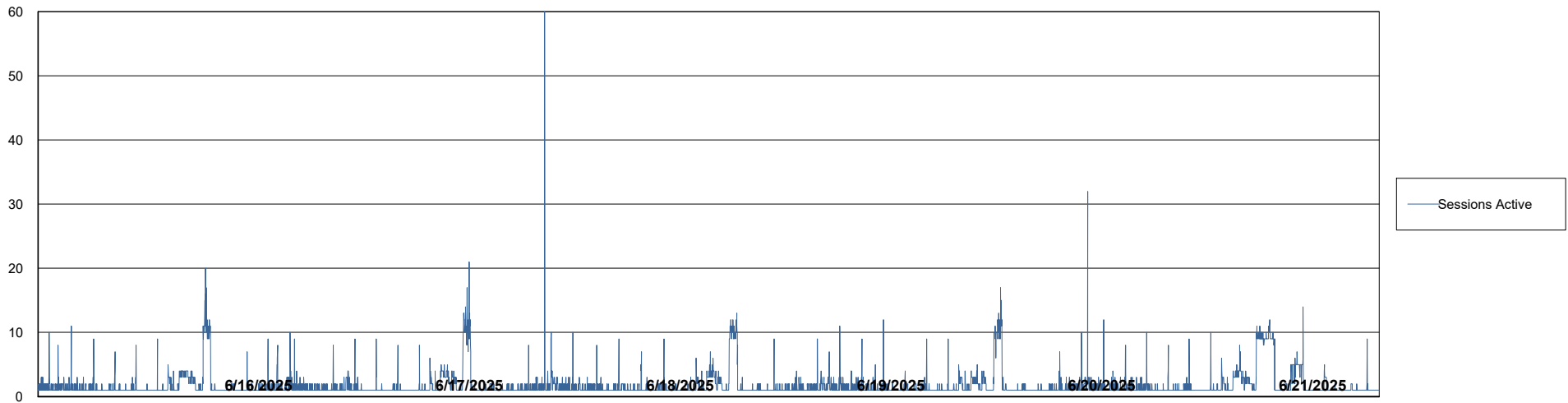
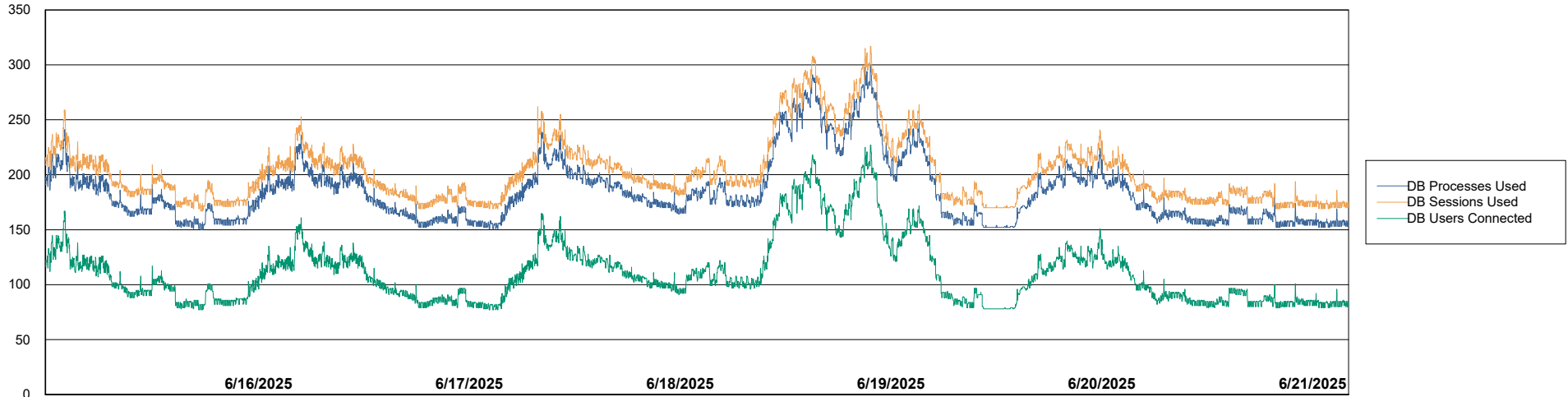


# Weekly SLA Customer Report

Customer: CLB OCI AMS Production  
Database ID: 196



## Database Performance: CLB-DBS1-AMS\_PROD\_ABS1



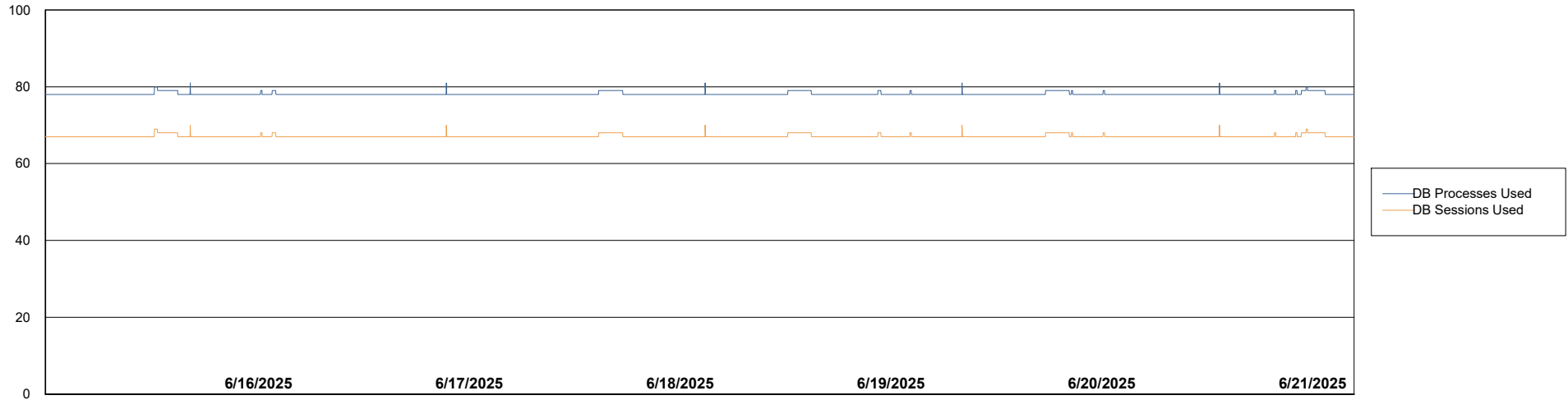
# Weekly SLA Customer Report

Customer    CLB OCI AMS Production  
Database ID    196



Database Performance    CLB-DBS2-AMS\_PROD\_HSBABS1

DB Processes Max    4  
DB Processes Max    0  
DB Processes Max    1,000



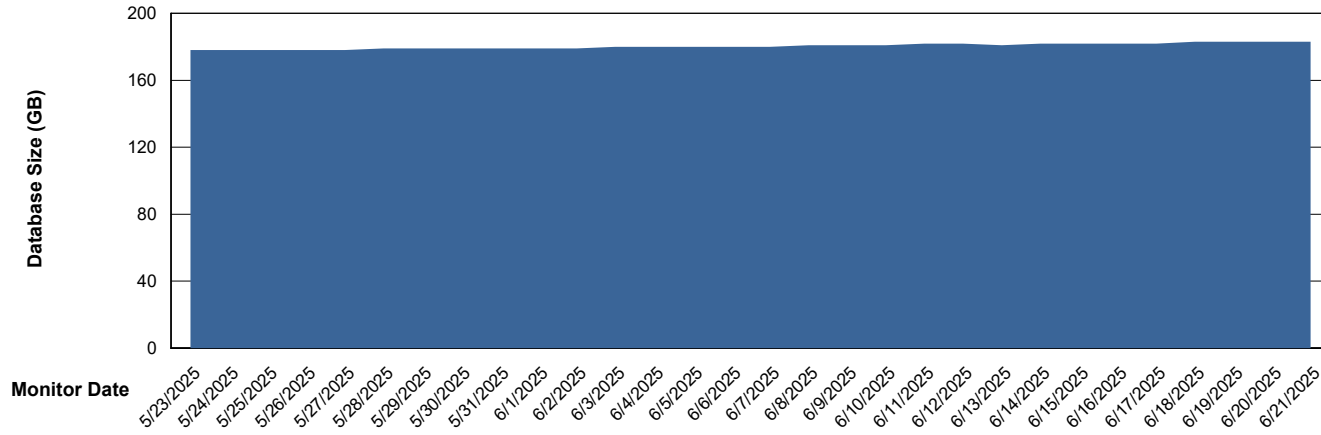
# Weekly SLA Customer Report

Customer    CLB OCI AMS Production  
Database ID    196



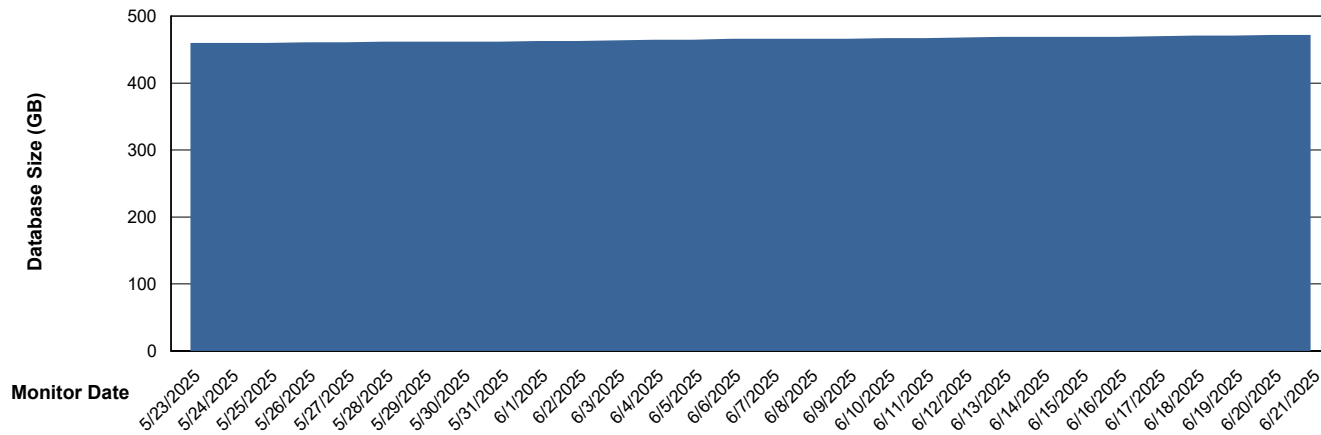
DATABASE SIZE    CLB-BI2-AMS\_ABS1\_DB

### Database growth over last month



DATABASE SIZE    CLB-DBS1-AMS\_PROD\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer      CLB OCI AMS Production  
 Database ID    196



## Database Tablespace      CLB-BI2-AMS\_ABS1\_DB

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 6/21/2025 | ABSDATA         | 106           | 88            | 17              |
|           | INDX            | 108           | 90            | 16              |
| 6/20/2025 | ABSDATA         | 106           | 88            | 17              |
|           | INDX            | 108           | 90            | 17              |
| 6/19/2025 | ABSDATA         | 106           | 88            | 17              |
|           | INDX            | 108           | 91            | 16              |
| 6/18/2025 | ABSDATA         | 106           | 88            | 17              |
|           | INDX            | 108           | 91            | 16              |
| 6/17/2025 | ABSDATA         | 106           | 88            | 17              |
|           | INDX            | 108           | 90            | 17              |
| 6/16/2025 | ABSDATA         | 106           | 88            | 17              |
|           | INDX            | 108           | 90            | 17              |
| 6/15/2025 | ABSDATA         | 106           | 88            | 17              |
|           | INDX            | 108           | 90            | 17              |

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Database Tablespace      CLB-DBS1-AMS\_PROD\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 6/21/2025 | ABSDATA         | 504           | 413           | 18              |
|           | INDX            | 60            | 31            | 48              |
| 6/20/2025 | ABSDATA         | 504           | 413           | 18              |
|           | INDX            | 60            | 31            | 48              |
| 6/19/2025 | ABSDATA         | 504           | 412           | 18              |
|           | INDX            | 60            | 31            | 49              |
| 6/18/2025 | ABSDATA         | 504           | 412           | 18              |
|           | INDX            | 60            | 31            | 49              |
| 6/17/2025 | ABSDATA         | 504           | 411           | 18              |
|           | INDX            | 60            | 31            | 49              |
| 6/16/2025 | ABSDATA         | 504           | 411           | 18              |
|           | INDX            | 60            | 31            | 49              |
| 6/15/2025 | ABSDATA         | 504           | 410           | 19              |
|           | INDX            | 60            | 31            | 49              |

BI last ETL error for      CLB-BI2-AMS\_ABS1\_DB

|                 |      |
|-----------------|------|
| Tue, 17-06-2025 | None |
| Thu, 19-06-2025 | None |
| Sun, 15-06-2025 | None |
| Sat, 21-06-2025 | None |
| Wed, 18-06-2025 | None |
| Mon, 16-06-2025 | None |
| Fri, 20-06-2025 | None |

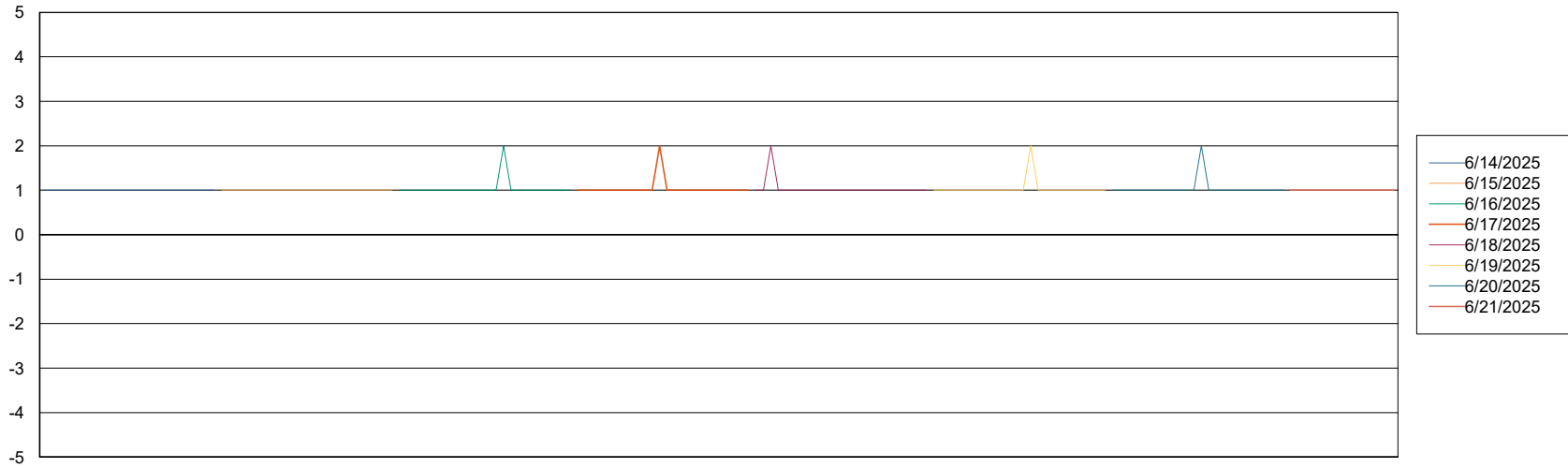
# Weekly SLA Customer Report

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Standby Database Health    CLB OCI AMS Production

## Recovery lag for last 7 days



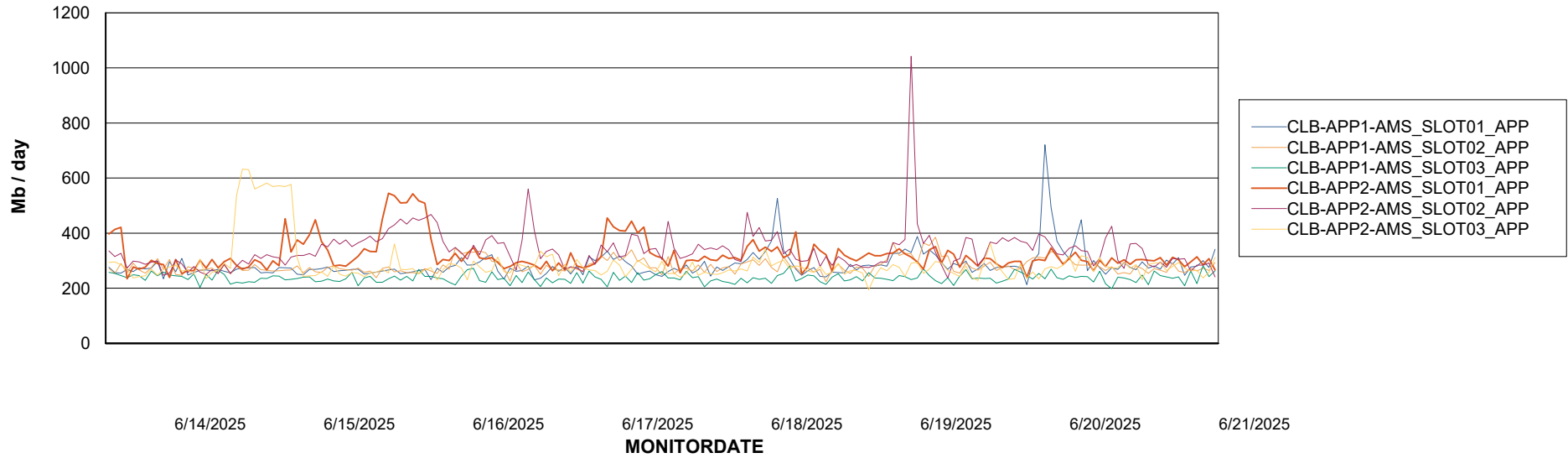
# Weekly SLA Customer Report

Customer: CLB OCI AMS Production  
Database ID: 196

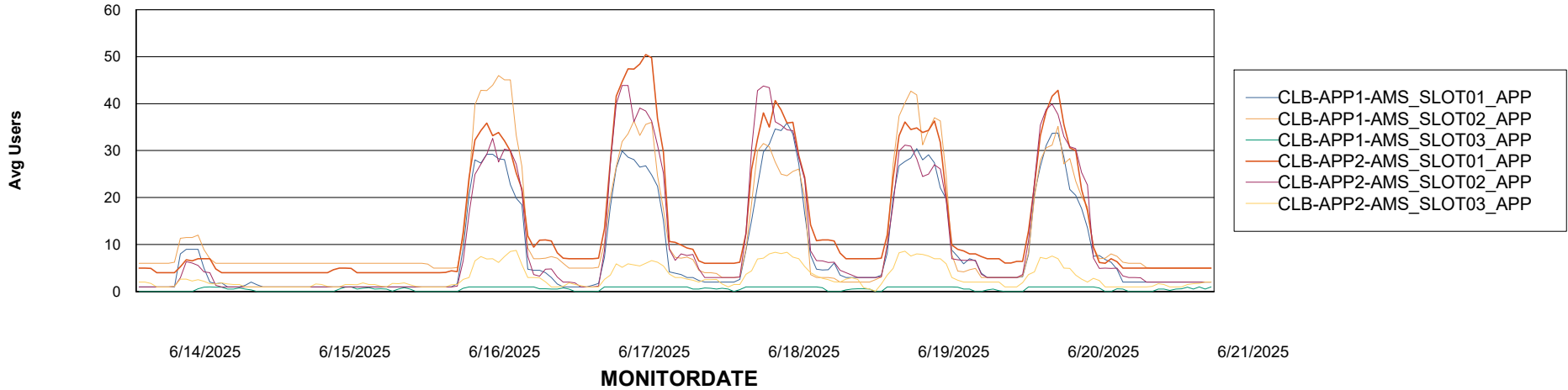


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



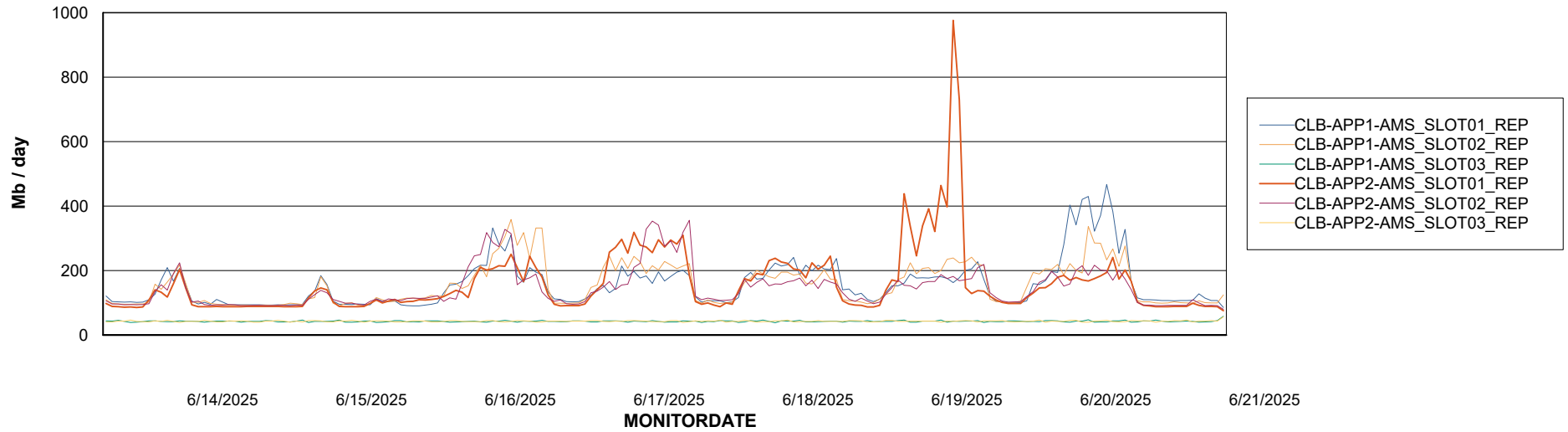
# Weekly SLA Customer Report

Customer: CLB OCI AMS Production  
Database ID: 196



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



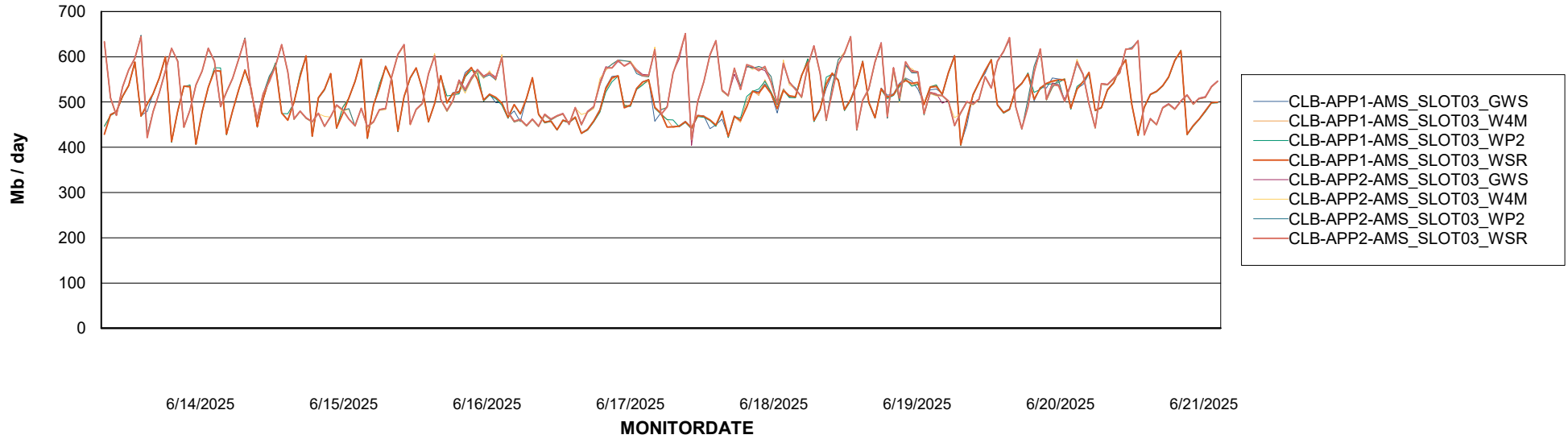
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

