

Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



Harddisk Usage RFL_PRD_ABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on F: (%)
6/14/2025	33	499	335	71	400	117	35	400	258	79
6/13/2025	33	499	333	71	400	117	35	400	258	81
6/12/2025	34	499	329	71	400	117	35	400	258	81
6/11/2025	35	499	325	71	400	117	35	400	258	81
6/10/2025	36	499	322	71	400	117	35	400	258	81
6/9/2025	36	499	321	71	400	117	35	400	258	80
6/8/2025	36	499	320	71	400	117	35	400	258	81

Harddisk Usage RFL_PRD_ABS02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on F: (%)
6/14/2025	46	499	268	64	600	217	20	600	482	88
6/13/2025	46	499	268	64	600	217	20	600	482	88
6/12/2025	47	499	267	64	600	217	20	600	482	88
6/11/2025	47	499	266	64	600	217	20	600	482	88
6/10/2025	47	499	266	64	600	217	20	600	482	89
6/9/2025	47	499	266	64	600	217	20	600	482	88
6/8/2025	47	499	266	64	600	217	20	600	482	88

Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



Harddisk Usage RFL_PRD_ABSWEB

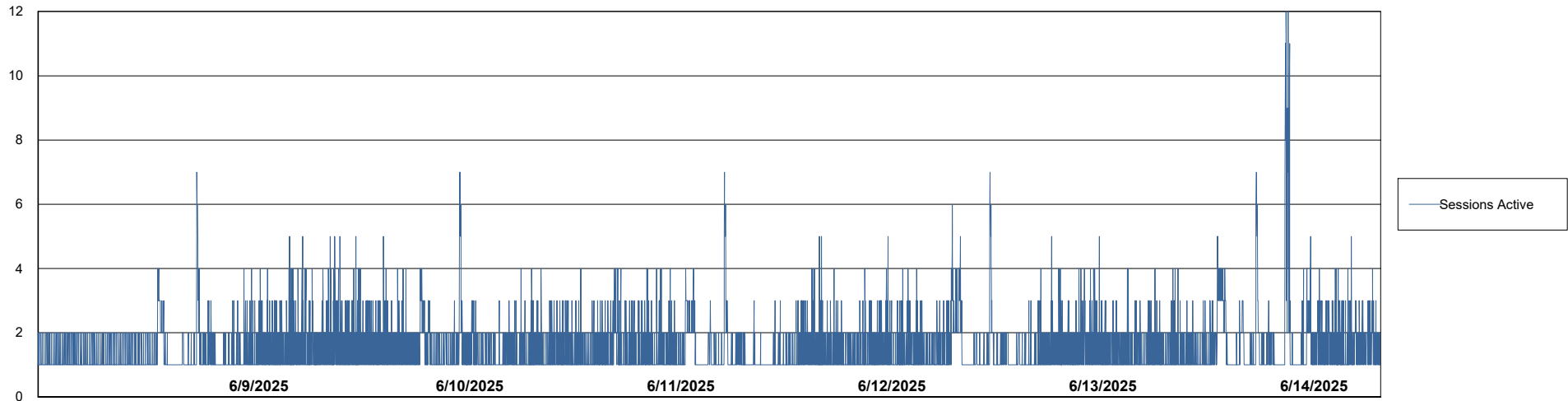
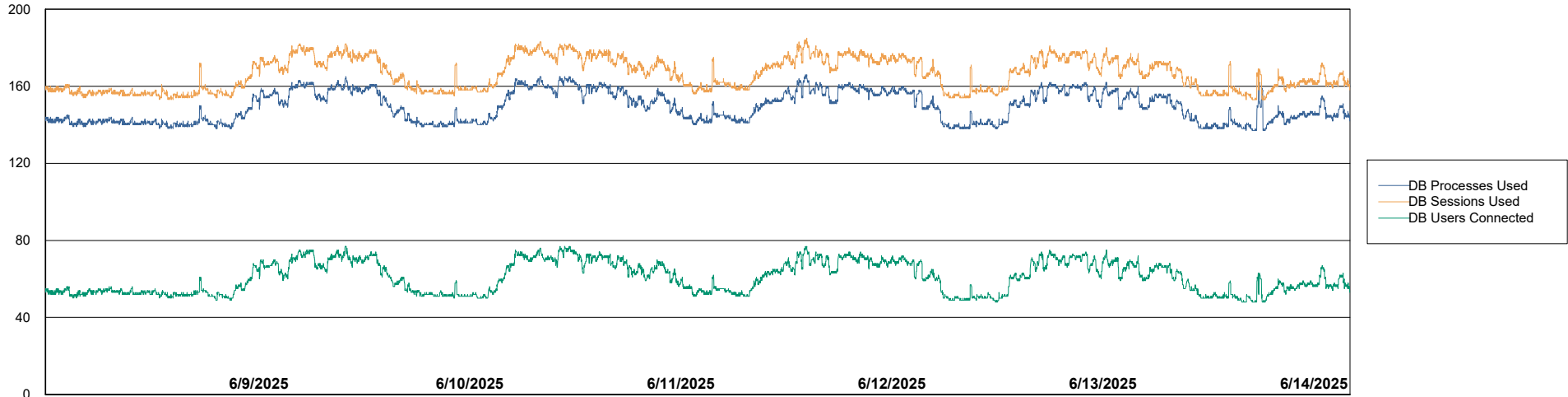
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/14/2025	73	126	34
6/13/2025	73	126	34
6/12/2025	73	126	34
6/11/2025	73	126	34
6/10/2025	73	126	34
6/9/2025	73	126	34
6/8/2025	73	126	34

Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



Database Performance RFL_PRD_ABS01_DB



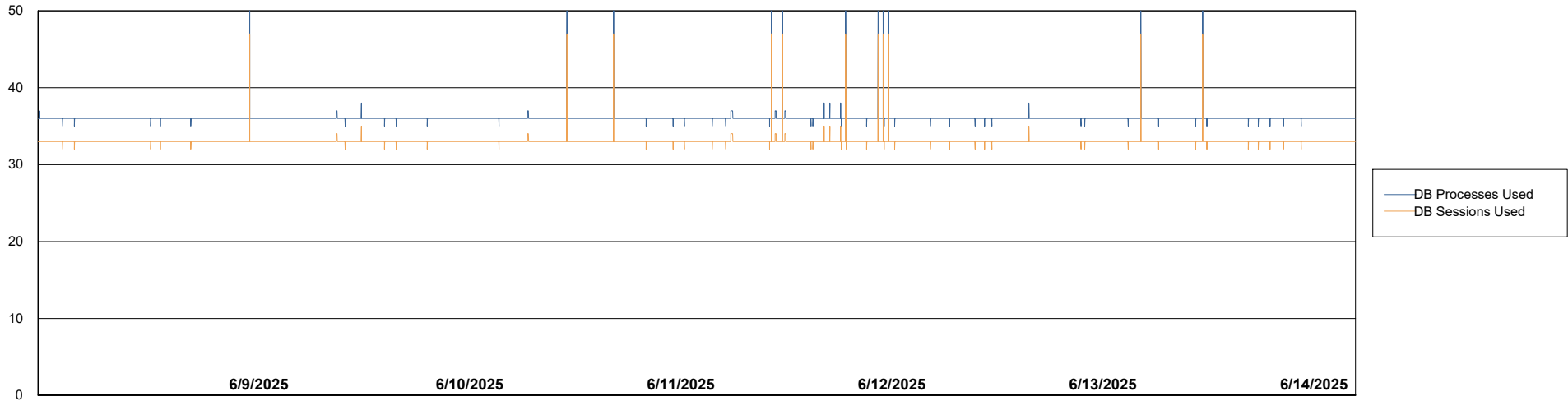
Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



Database Performance RFL_PRD_ABS02_STB_DB

DB Processes Max 1,000



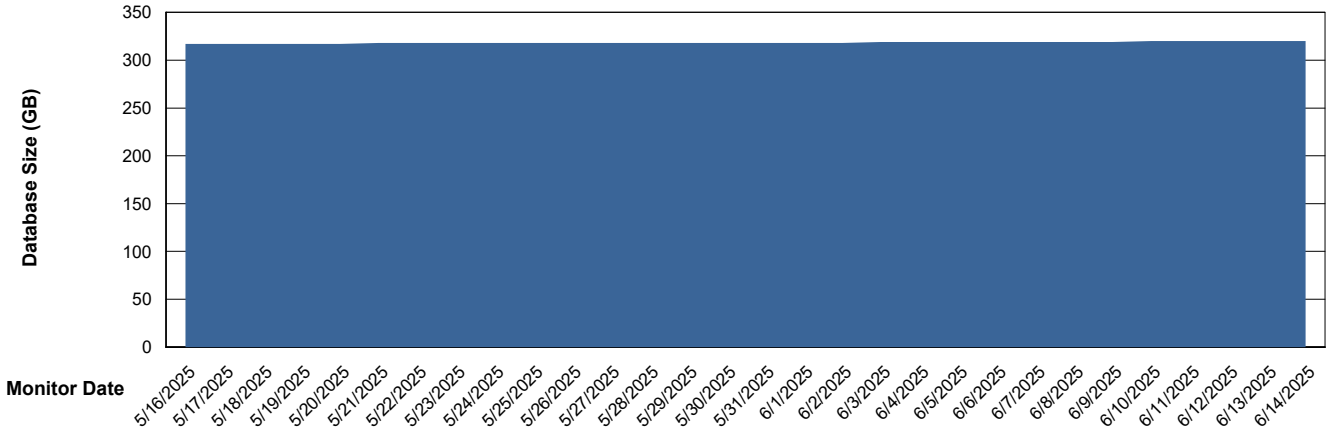
Weekly SLA Customer Report

Customer RFL_Production
 Database ID 36



DATABASE SIZE RFL_PRD_ABS01_DB

Database growth over last month



Database Tablespace RFL_PRD_ABS01_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
6/14/2025	ABSDATA	117	89	24
	INDX	258	215	17
6/13/2025	ABSDATA	117	89	24
	INDX	258	215	17
6/12/2025	ABSDATA	117	89	24
	INDX	258	215	17
6/11/2025	ABSDATA	117	89	24
	INDX	258	215	17
6/10/2025	ABSDATA	117	89	24
	INDX	258	215	17
6/9/2025	ABSDATA	117	89	24
	INDX	258	215	17
6/8/2025	ABSDATA	117	89	24
	INDX	258	215	17

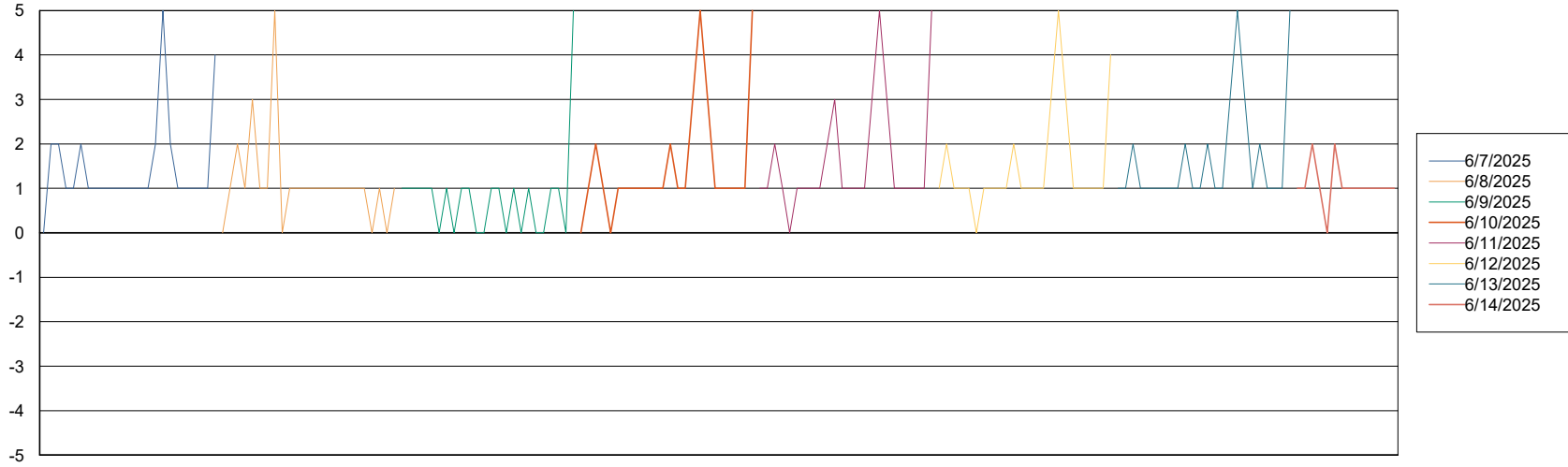
Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



Standby Database Health RFL_Production

Recovery lag for last 7 days



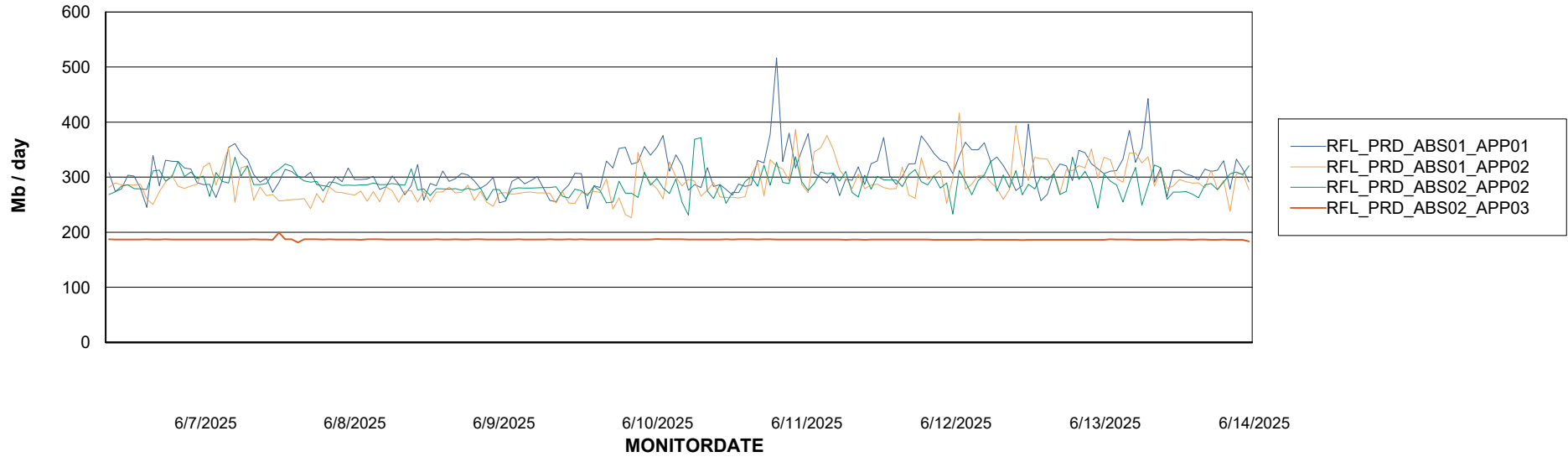
Weekly SLA Customer Report

Customer RFL_Production
Database ID 36

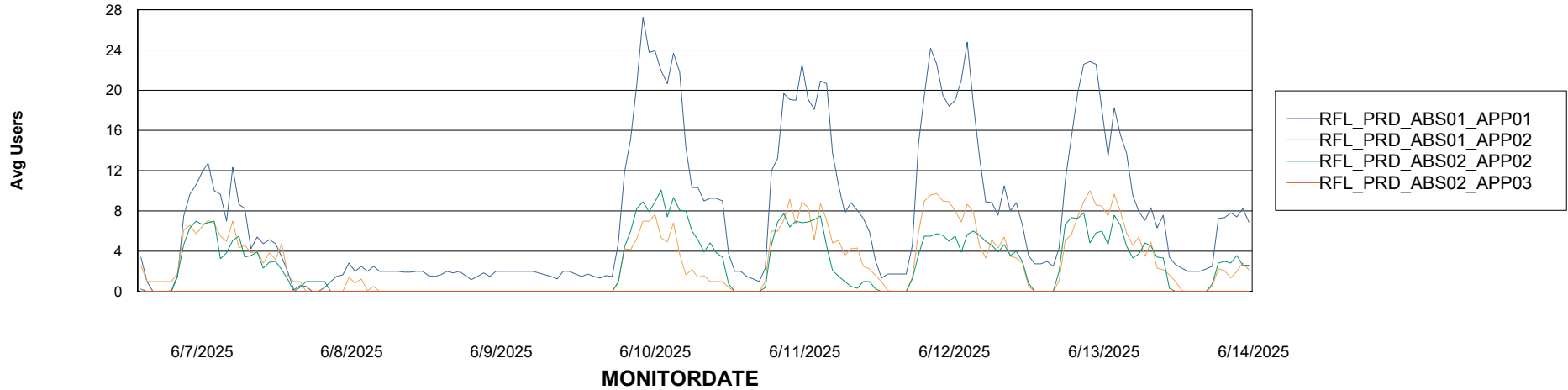


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



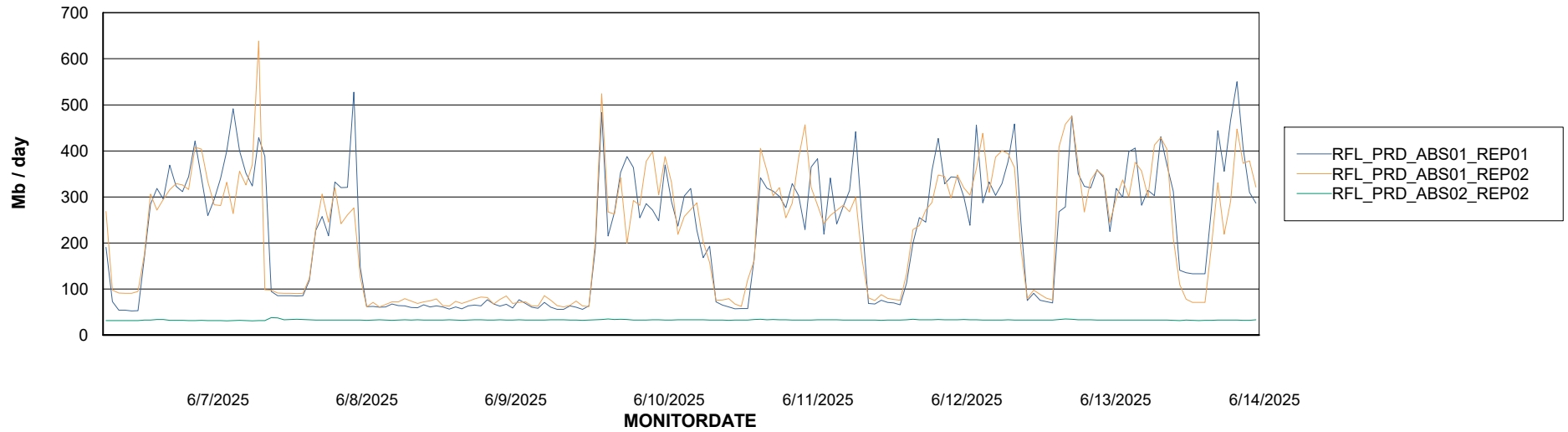
Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



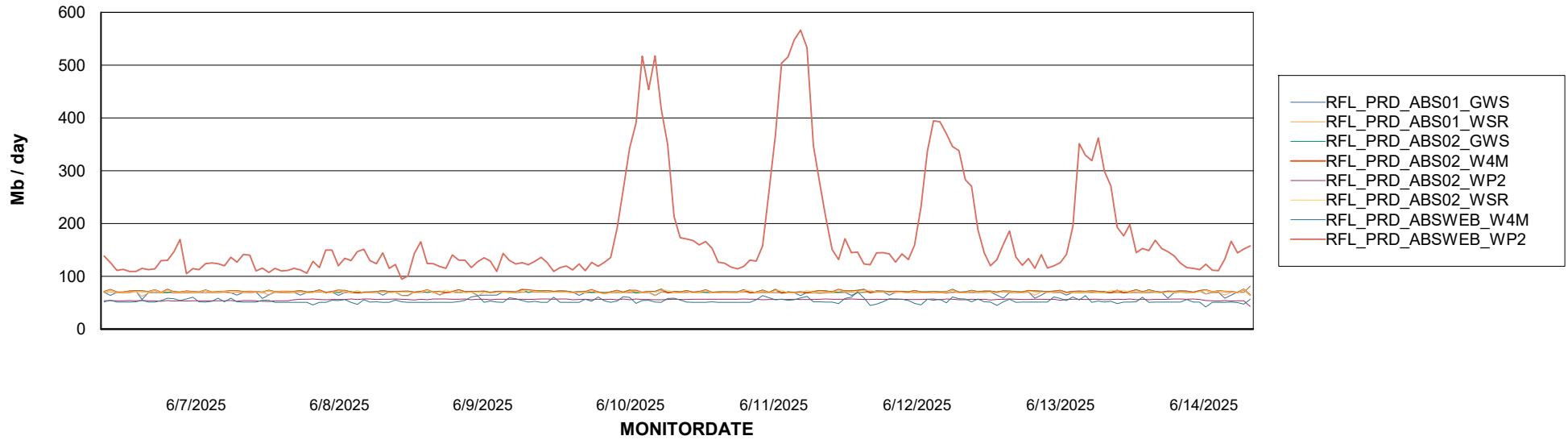
Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



Disaster per ABS component

