

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Harddisk Usage NOA_PRD_NHSBI

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 6/14/2025 | 59 | 199 | 81 | 36 | 500 | 321 | 79 | 200 | 43 |
| 6/13/2025 | 59 | 199 | 81 | 36 | 500 | 321 | 80 | 200 | 40 |
| 6/12/2025 | 59 | 199 | 81 | 36 | 500 | 321 | 80 | 200 | 40 |
| 6/11/2025 | 59 | 199 | 81 | 36 | 500 | 321 | 80 | 200 | 39 |
| 6/10/2025 | 59 | 199 | 81 | 36 | 500 | 321 | 80 | 200 | 40 |
| 6/9/2025 | 59 | 199 | 81 | 36 | 500 | 321 | 80 | 200 | 39 |
| 6/8/2025 | 59 | 199 | 81 | 36 | 500 | 321 | 80 | 200 | 39 |

Harddisk Usage NOA_PRD_NovoABS01

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on F: (%) | Total disk space on F: (Gb) | Used disk space on F: (Gb) | Free disk space on G: (%) | Total disk space on G: (Gb) | Used disk space on G: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 6/14/2025 | 33 | 100 | 66 | 29 | 1,100 | 780 | 77 | 400 | 92 |
| 6/13/2025 | 33 | 100 | 67 | 29 | 1,100 | 776 | 77 | 400 | 92 |
| 6/12/2025 | 33 | 100 | 67 | 30 | 1,100 | 775 | 77 | 400 | 93 |
| 6/11/2025 | 33 | 100 | 67 | 29 | 1,100 | 785 | 77 | 400 | 92 |
| 6/10/2025 | 33 | 100 | 67 | 30 | 1,100 | 770 | 78 | 400 | 90 |
| 6/9/2025 | 33 | 100 | 67 | 31 | 1,100 | 762 | 78 | 400 | 87 |
| 6/8/2025 | 33 | 100 | 67 | 30 | 1,100 | 770 | 78 | 400 | 86 |

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Harddisk Usage NOA_PRD_NovoABS03

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on F: (%) | Total disk space on F: (Gb) | Used disk space on F: (Gb) | Free disk space on G: (%) | Total disk space on G: (Gb) | Used disk space on G: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 6/14/2025 | 67 | 279 | 92 | 24 | 838 | 639 | 91 | 559 | 52 |
| 6/13/2025 | 67 | 279 | 92 | 24 | 838 | 639 | 91 | 559 | 52 |
| 6/12/2025 | 67 | 279 | 91 | 24 | 838 | 639 | 91 | 559 | 53 |
| 6/11/2025 | 67 | 279 | 91 | 24 | 838 | 639 | 91 | 559 | 52 |
| 6/10/2025 | 67 | 279 | 91 | 24 | 838 | 634 | 91 | 559 | 50 |
| 6/9/2025 | 67 | 279 | 92 | 25 | 838 | 626 | 91 | 559 | 48 |
| 6/8/2025 | 67 | 279 | 92 | 25 | 838 | 626 | 92 | 559 | 46 |

Harddisk Usage NOA_PRD_NovoApps01

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 6/14/2025 | 47 | 100 | 53 |
| 6/13/2025 | 47 | 100 | 53 |
| 6/12/2025 | 47 | 100 | 53 |
| 6/11/2025 | 47 | 100 | 53 |
| 6/10/2025 | 47 | 100 | 53 |
| 6/9/2025 | 47 | 100 | 53 |
| 6/8/2025 | 47 | 100 | 53 |

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Harddisk Usage NOA_PRD_NovoApps02

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 6/14/2025 | 63 | 100 | 37 |
| 6/13/2025 | 63 | 100 | 37 |
| 6/12/2025 | 63 | 100 | 37 |
| 6/11/2025 | 63 | 100 | 37 |
| 6/10/2025 | 63 | 100 | 37 |
| 6/9/2025 | 63 | 100 | 37 |
| 6/8/2025 | 63 | 100 | 37 |

Harddisk Usage NOA_PRD_NovoLink

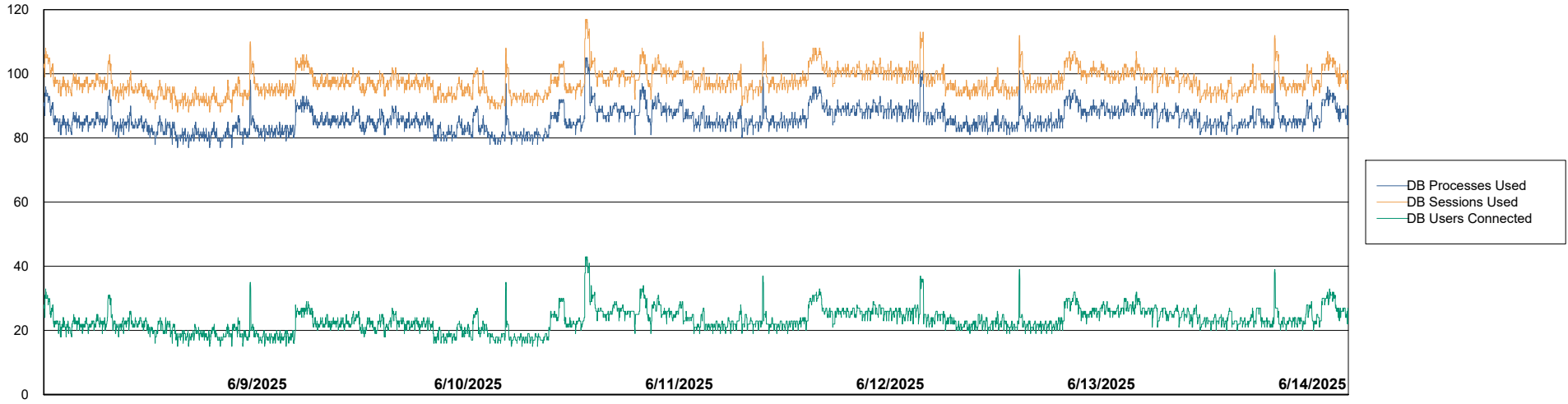
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 6/14/2025 | 68 | 100 | 32 |
| 6/13/2025 | 68 | 100 | 32 |
| 6/12/2025 | 68 | 100 | 32 |
| 6/11/2025 | 67 | 100 | 32 |
| 6/10/2025 | 67 | 100 | 32 |
| 6/9/2025 | 68 | 100 | 32 |
| 6/8/2025 | 68 | 100 | 32 |

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Database Performance NOA_PRD_NHSBI_ABS1

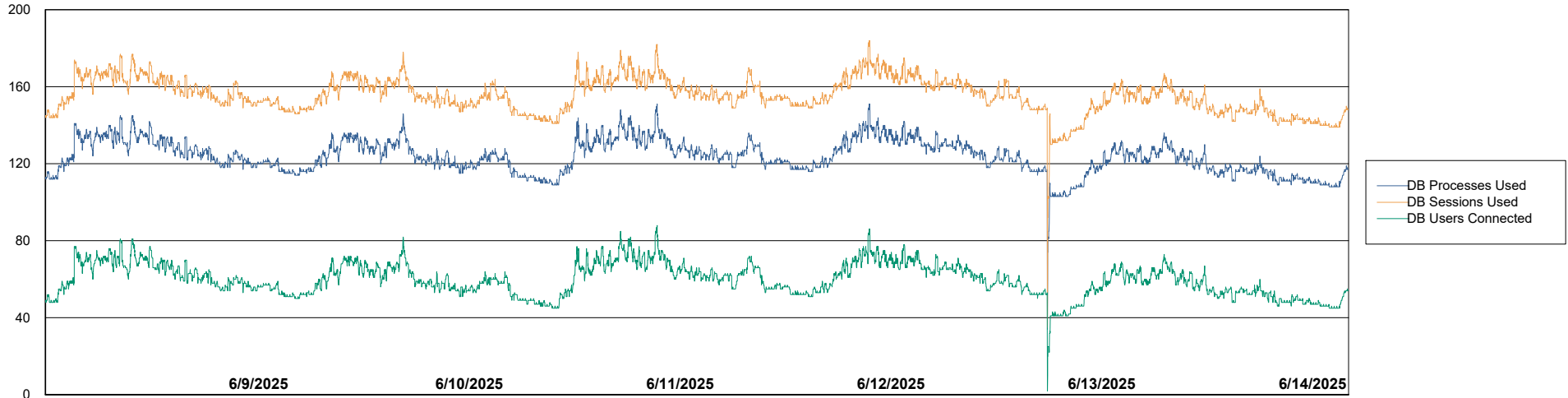


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Customer NOA_Production (24/7)
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Database Performance NOA_PRD_NovoABS01_ABS1



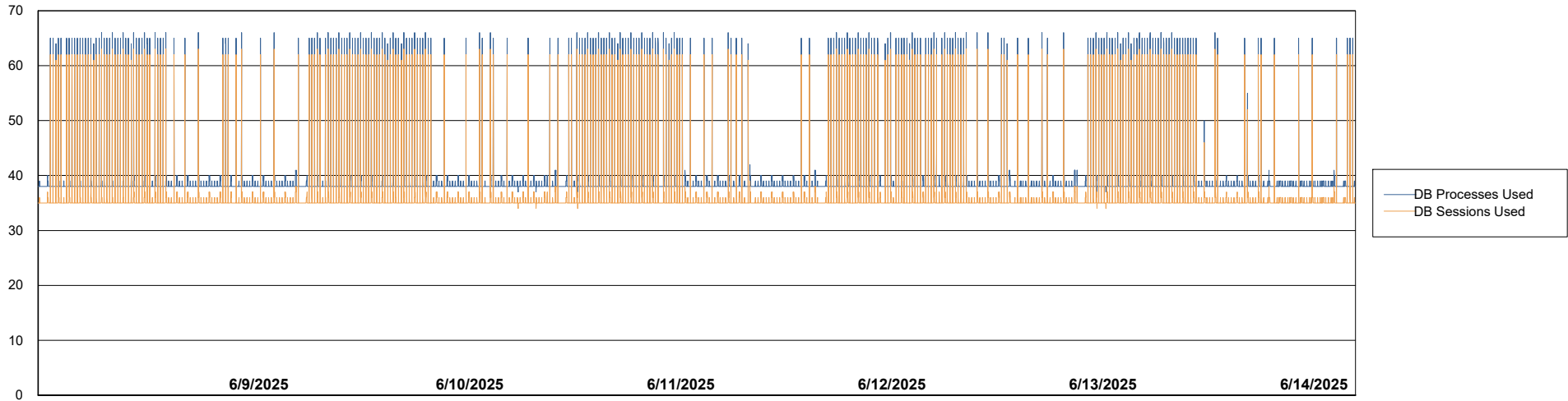
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Customer NOA_Production (24/7)
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Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300



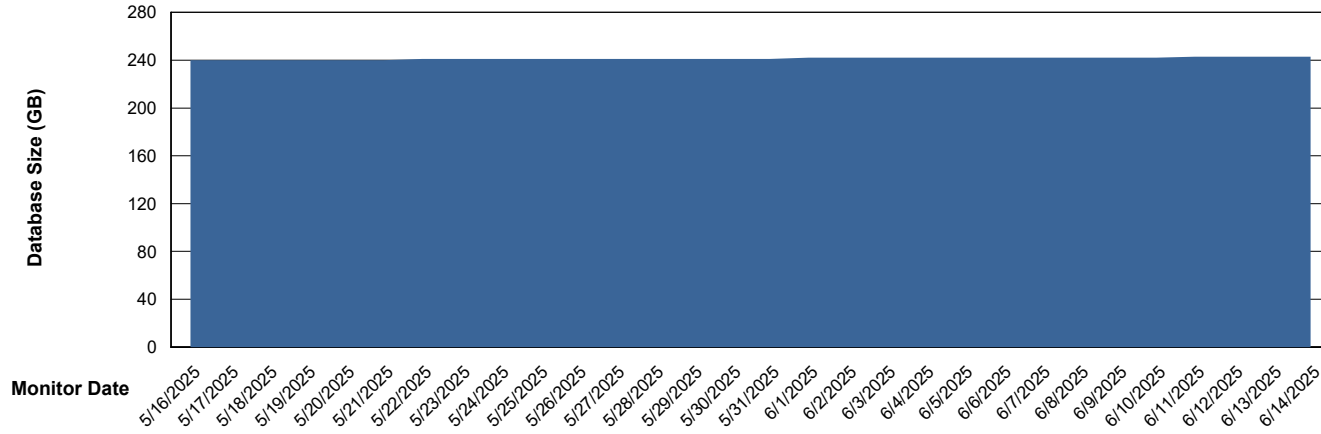
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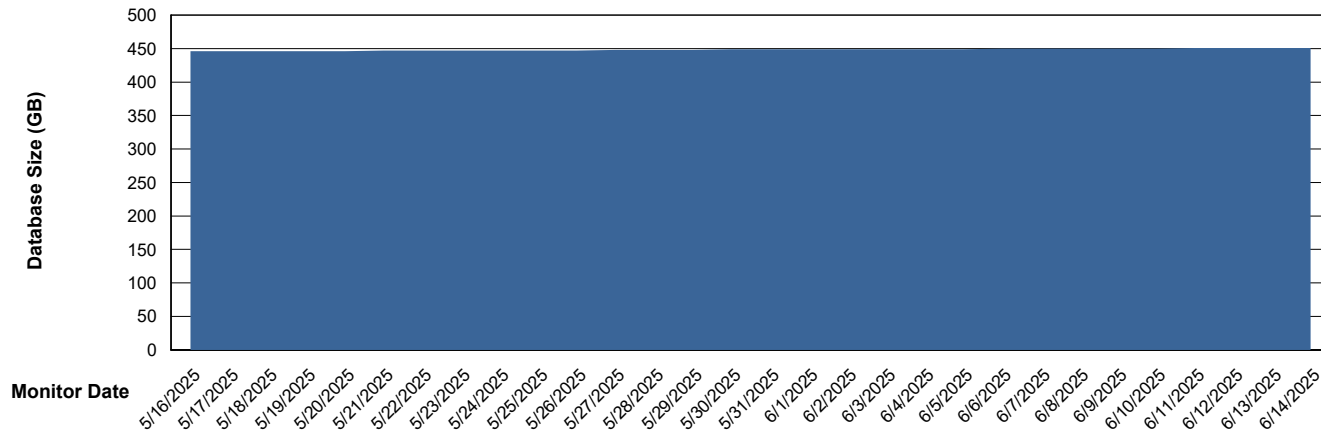
DATABASE SIZE NOA_PRD_NHSBI_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Database Tablespace NOA_PRD_NHSBI_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 6/14/2025 | ABSDATA | 149 | 123 | 18 |
| | INDX | 138 | 114 | 18 |
| 6/13/2025 | ABSDATA | 149 | 123 | 18 |
| | INDX | 138 | 114 | 18 |
| 6/12/2025 | ABSDATA | 149 | 122 | 18 |
| | INDX | 138 | 114 | 18 |
| 6/11/2025 | ABSDATA | 149 | 122 | 18 |
| | INDX | 138 | 114 | 18 |
| 6/10/2025 | ABSDATA | 149 | 122 | 18 |
| | INDX | 138 | 113 | 18 |
| 6/9/2025 | ABSDATA | 149 | 122 | 18 |
| | INDX | 138 | 113 | 18 |
| 6/8/2025 | ABSDATA | 149 | 122 | 18 |
| | INDX | 138 | 113 | 18 |

Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Database Tablespace NOA_PRD_NovoABS01_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 6/14/2025 | ABSDATA | 195 | 158 | 19 |
| | INDX | 345 | 280 | 19 |
| 6/13/2025 | ABSDATA | 195 | 158 | 19 |
| | INDX | 345 | 280 | 19 |
| 6/12/2025 | ABSDATA | 195 | 157 | 19 |
| | INDX | 345 | 280 | 19 |
| 6/11/2025 | ABSDATA | 195 | 157 | 19 |
| | INDX | 345 | 280 | 19 |
| 6/10/2025 | ABSDATA | 195 | 157 | 19 |
| | INDX | 345 | 280 | 19 |
| 6/9/2025 | ABSDATA | 195 | 157 | 19 |
| | INDX | 332 | 280 | 16 |
| 6/8/2025 | ABSDATA | 195 | 157 | 19 |
| | INDX | 332 | 279 | 16 |

BI last ETL error for NOA_PRD_NHSBI_ABS1

| | |
|-----------------|------|
| Wed, 11-06-2025 | None |
| Fri, 13-06-2025 | None |
| Sat, 14-06-2025 | None |
| Mon, 9-06-2025 | None |
| Tue, 10-06-2025 | None |
| Thu, 12-06-2025 | None |
| Sun, 8-06-2025 | None |

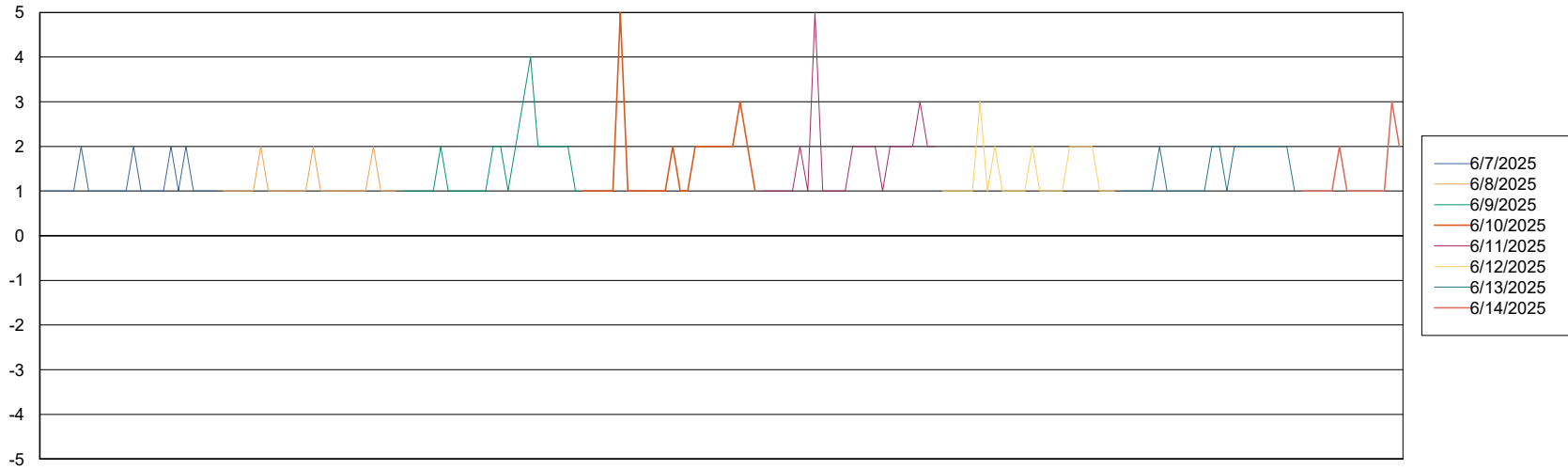
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Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



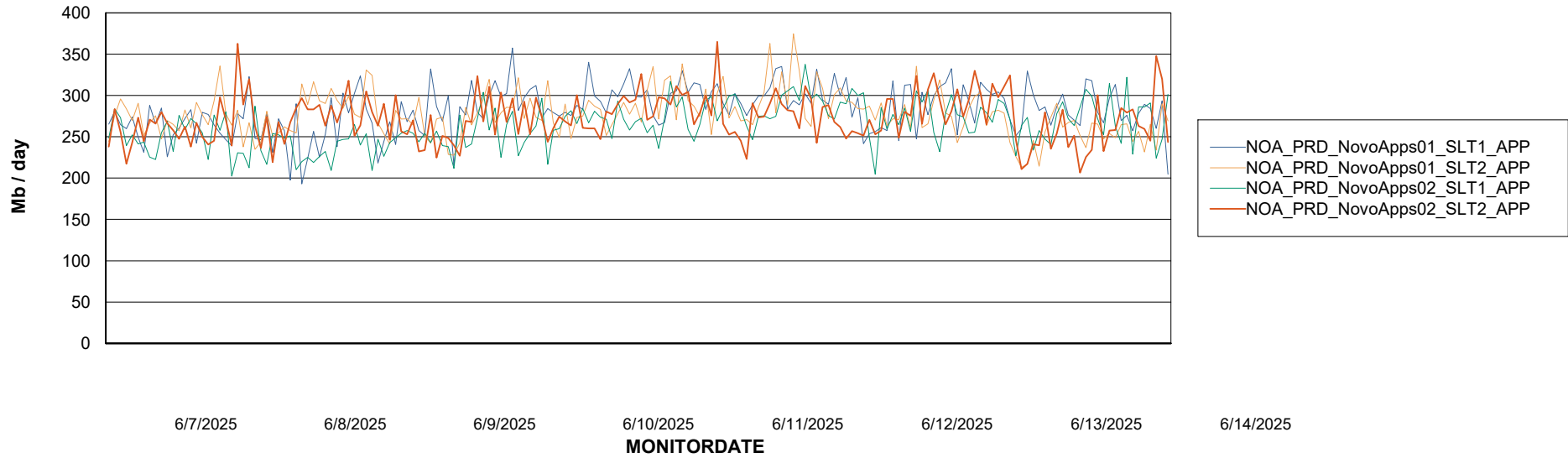
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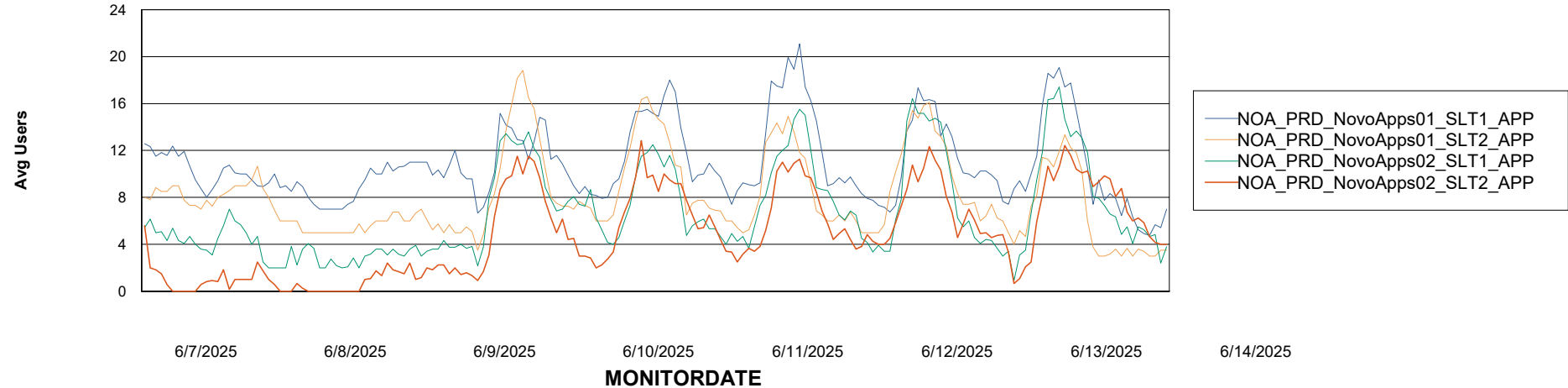


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



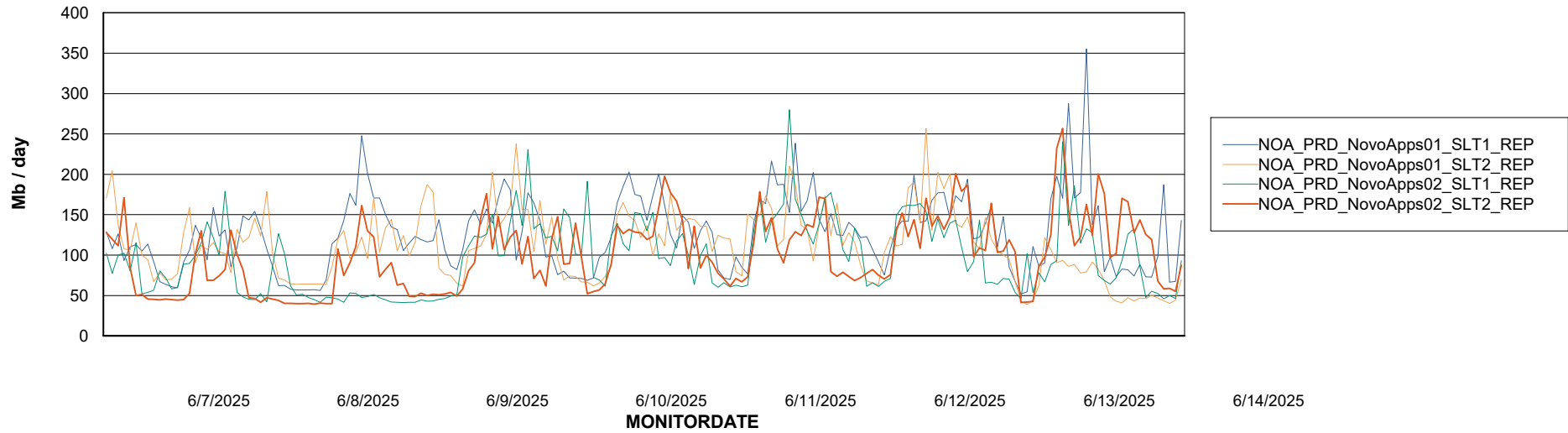
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Database ID 116



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



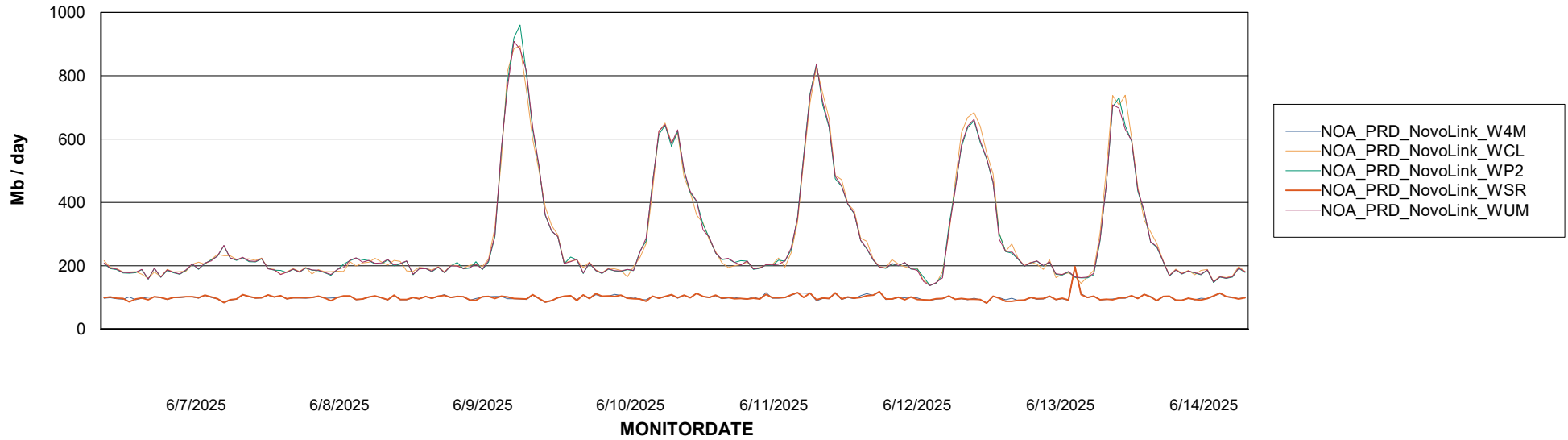
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Disaster per ABS component

