

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
6/7/2025	30	149	105	16	900	758
6/6/2025	30	149	105	17	900	751
6/5/2025	30	149	105	17	900	751
6/4/2025	30	149	105	17	900	751
6/3/2025	30	149	105	17	900	751
6/2/2025	30	149	105	17	900	751
6/1/2025	30	149	104	17	900	751

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/7/2025	52	89	43
6/6/2025	52	89	43
6/5/2025	52	89	43
6/4/2025	52	89	43
6/3/2025	52	89	43
6/2/2025	52	89	43
6/1/2025	52	89	43

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/7/2025	59	79	33
6/6/2025	59	79	33
6/5/2025	59	79	33
6/4/2025	59	79	33
6/3/2025	59	79	33
6/2/2025	59	79	33
6/1/2025	59	79	33

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/7/2025	40	79	47
6/6/2025	41	79	47
6/5/2025	40	79	47
6/4/2025	40	79	47
6/3/2025	41	79	47
6/2/2025	41	79	47
6/1/2025	41	79	47

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/7/2025	35	149	97
6/6/2025	35	149	97
6/5/2025	35	149	97
6/4/2025	35	149	97
6/3/2025	35	149	97
6/2/2025	35	149	97
6/1/2025	35	149	97

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
6/7/2025	35	149	98	24	1,997	1,519
6/6/2025	35	149	98	24	1,997	1,519
6/5/2025	35	149	98	24	1,997	1,520
6/4/2025	35	149	98	24	1,997	1,520
6/3/2025	35	149	98	24	1,997	1,521
6/2/2025	35	149	98	24	1,997	1,520
6/1/2025	35	149	98	24	1,997	1,520

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
6/7/2025	56	199	87	24	1,997	1,524	66	500	172
6/6/2025	56	199	87	24	1,997	1,524	72	500	141
6/5/2025	56	199	87	24	1,997	1,524	72	500	141
6/4/2025	56	199	87	24	1,997	1,524	72	500	142
6/3/2025	56	199	87	24	1,997	1,524	72	500	141
6/2/2025	56	199	87	24	1,997	1,525	72	500	141
6/1/2025	56	199	87	23	1,997	1,528	72	500	141

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/7/2025	64	79	29
6/6/2025	64	79	29
6/5/2025	64	79	29
6/4/2025	64	79	29
6/3/2025	64	79	29
6/2/2025	64	79	29
6/1/2025	64	79	29

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/7/2025	56	79	35
6/6/2025	56	79	35
6/5/2025	56	79	35
6/4/2025	56	79	35
6/3/2025	56	79	35
6/2/2025	56	79	35
6/1/2025	56	79	35

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/7/2025	32	149	102
6/6/2025	32	149	102
6/5/2025	32	149	102
6/4/2025	32	149	102
6/3/2025	32	149	102
6/2/2025	32	149	102
6/1/2025	32	149	102

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_WORF

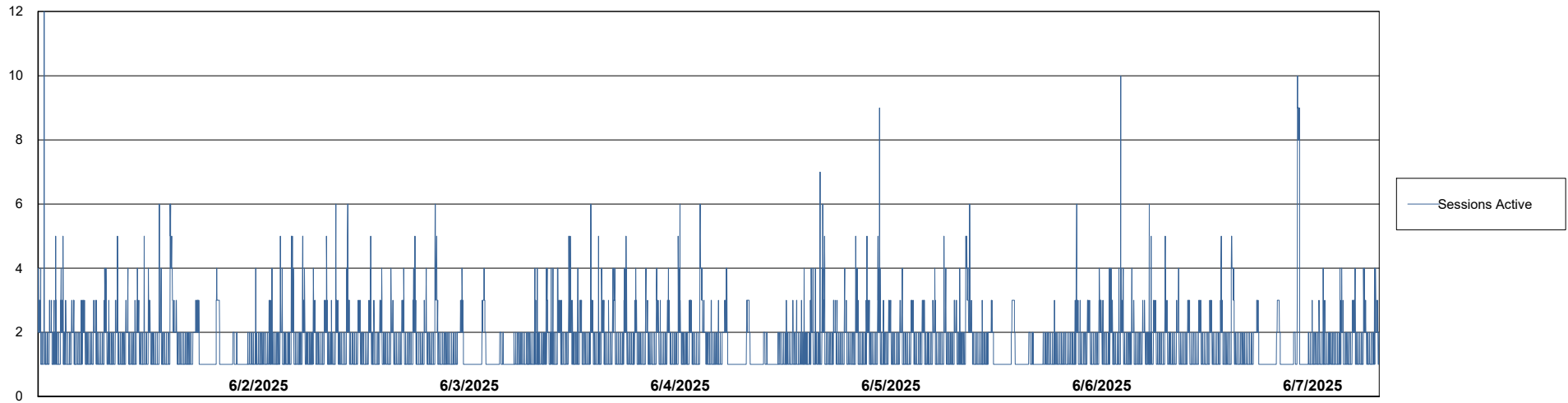
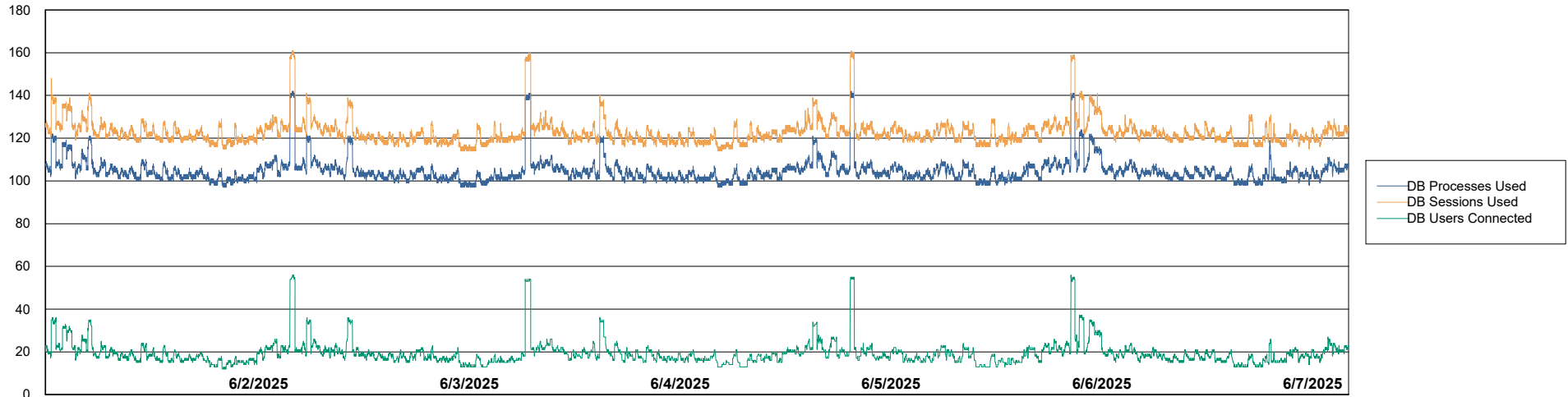
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
6/7/2025	49	149	76
6/6/2025	49	149	76
6/5/2025	49	149	76
6/4/2025	49	149	76
6/3/2025	49	149	76
6/2/2025	49	149	76
6/1/2025	49	149	76

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_BASHIR_DB_ABS1



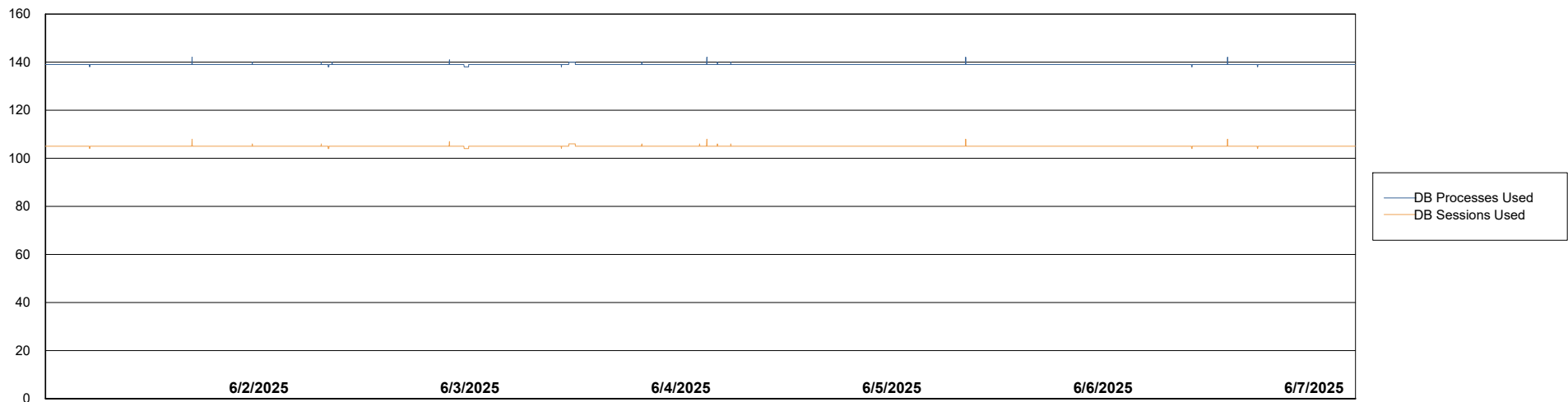
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 0
DB Processes Max 4
DB Processes Max 1,000

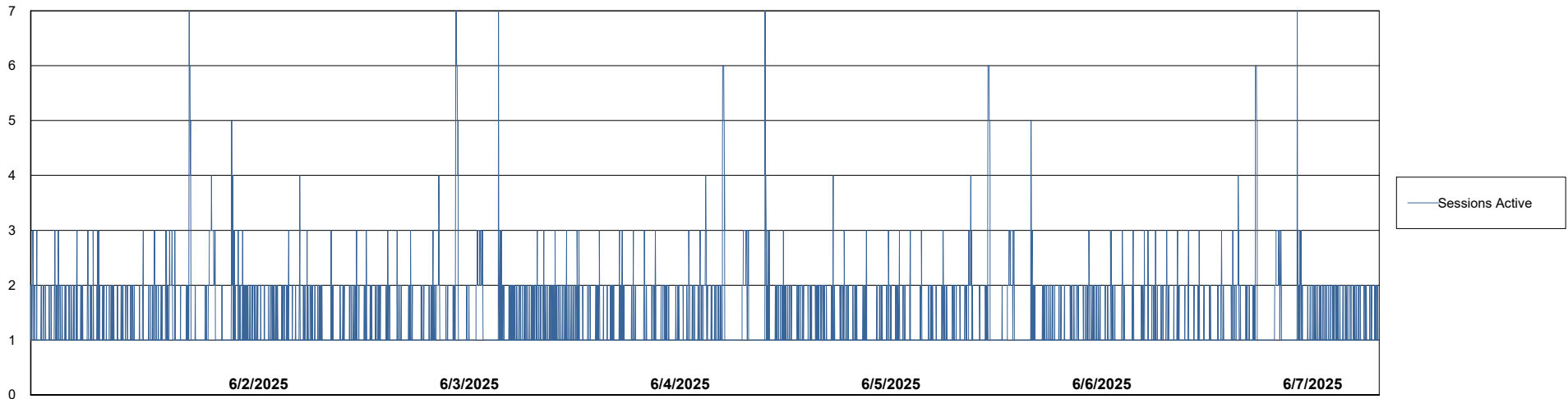
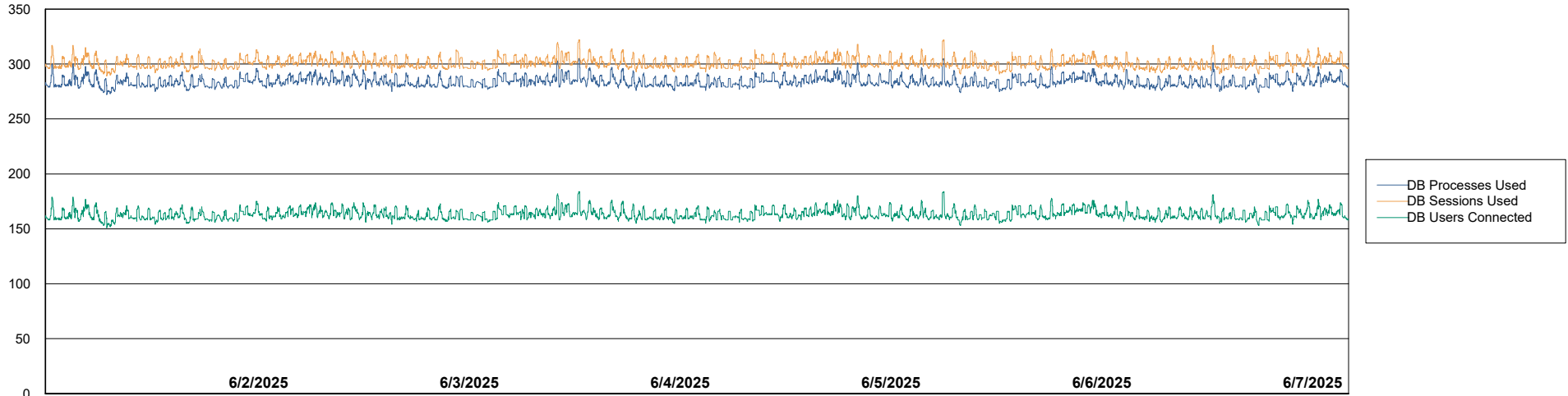


Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_RIKER_DB_HSBABS1



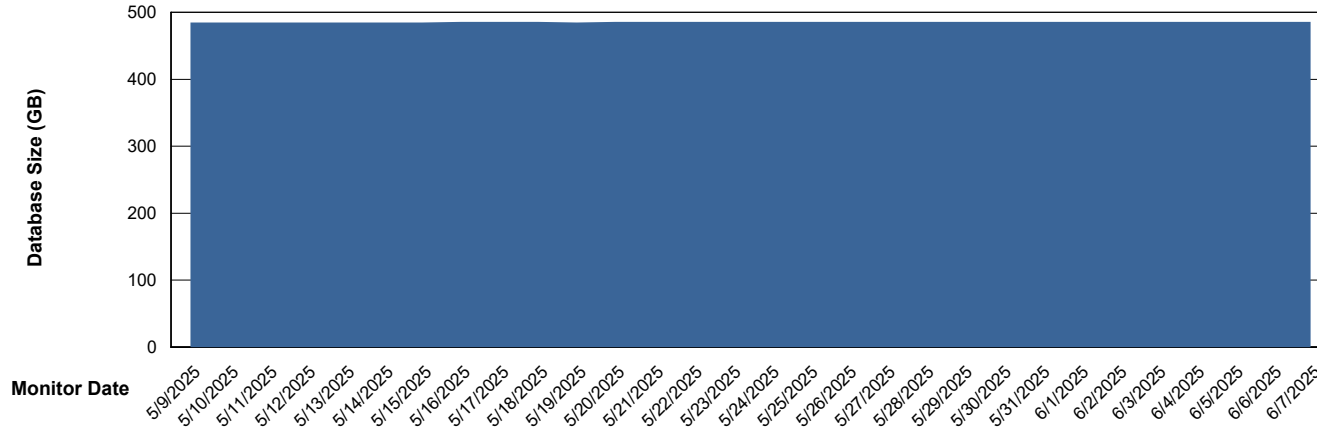
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



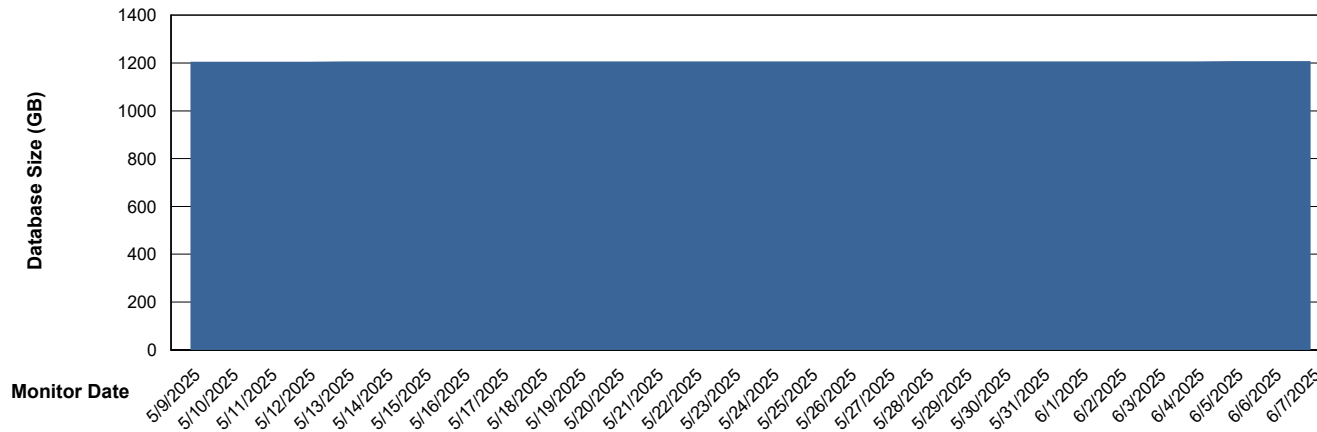
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
6/7/2025	ABSDATA	240	206	14
	INDX	333	276	17
6/6/2025	ABSDATA	240	206	14
	INDX	333	276	17
6/5/2025	ABSDATA	240	206	14
	INDX	333	275	17
6/4/2025	ABSDATA	240	206	14
	INDX	333	275	17
6/3/2025	ABSDATA	240	206	14
	INDX	333	275	17
6/2/2025	ABSDATA	240	206	14
	INDX	333	275	17
6/1/2025	ABSDATA	240	206	14
	INDX	333	275	17

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
6/7/2025	ABSDATA	1,344	1,131	16
	INDX	69	56	19
6/6/2025	ABSDATA	1,344	1,131	16
	INDX	69	56	19
6/5/2025	ABSDATA	1,344	1,131	16
	INDX	69	56	19
6/4/2025	ABSDATA	1,344	1,131	16
	INDX	69	56	19
6/3/2025	ABSDATA	1,344	1,131	16
	INDX	69	56	19
6/2/2025	ABSDATA	1,344	1,130	16
	INDX	69	56	19
6/1/2025	ABSDATA	1,344	1,130	16
	INDX	69	56	19

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 2/6/2025	Tue 3/6/2025	Wed 4/6/2025	Thu 5/6/2025	Fri 6/6/2025	Sat 7/6/2025
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
-----------------------	------------------------

Wed, 4-06-2025	None
Wed, 4-06-2025	None
Thu, 5-06-2025	None
Fri, 6-06-2025	None
Sat, 7-06-2025	None
Tue, 3-06-2025	None
Sat, 7-06-2025	None
Thu, 5-06-2025	None
Fri, 6-06-2025	None
Sun, 1-06-2025	None
Sun, 1-06-2025	None
Mon, 2-06-2025	None
Mon, 2-06-2025	None
Tue, 3-06-2025	None

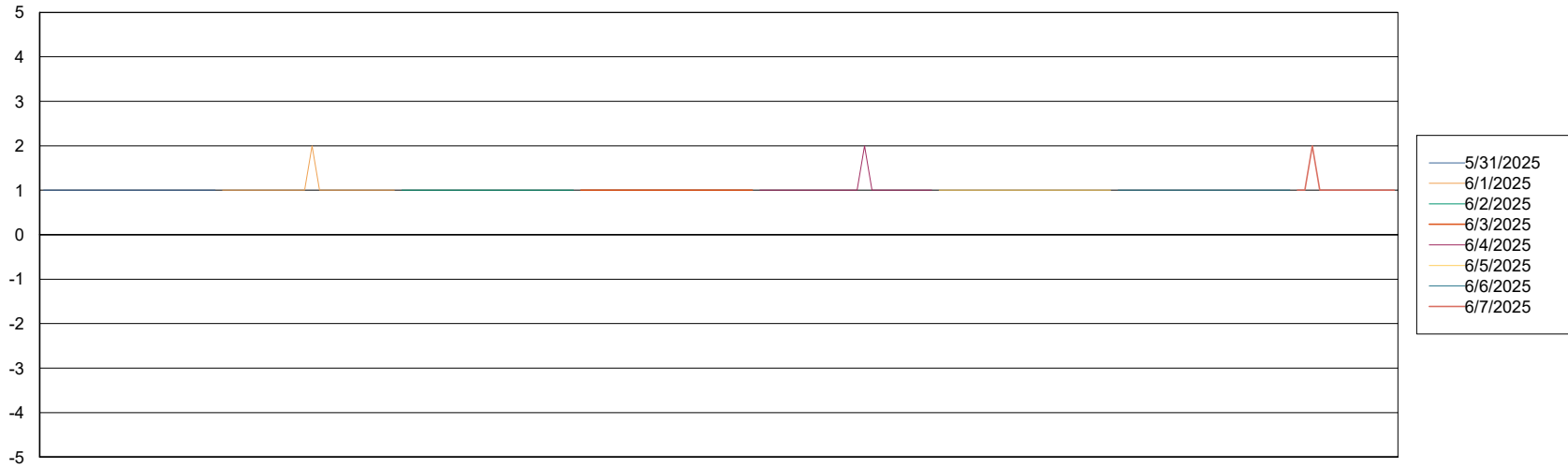
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



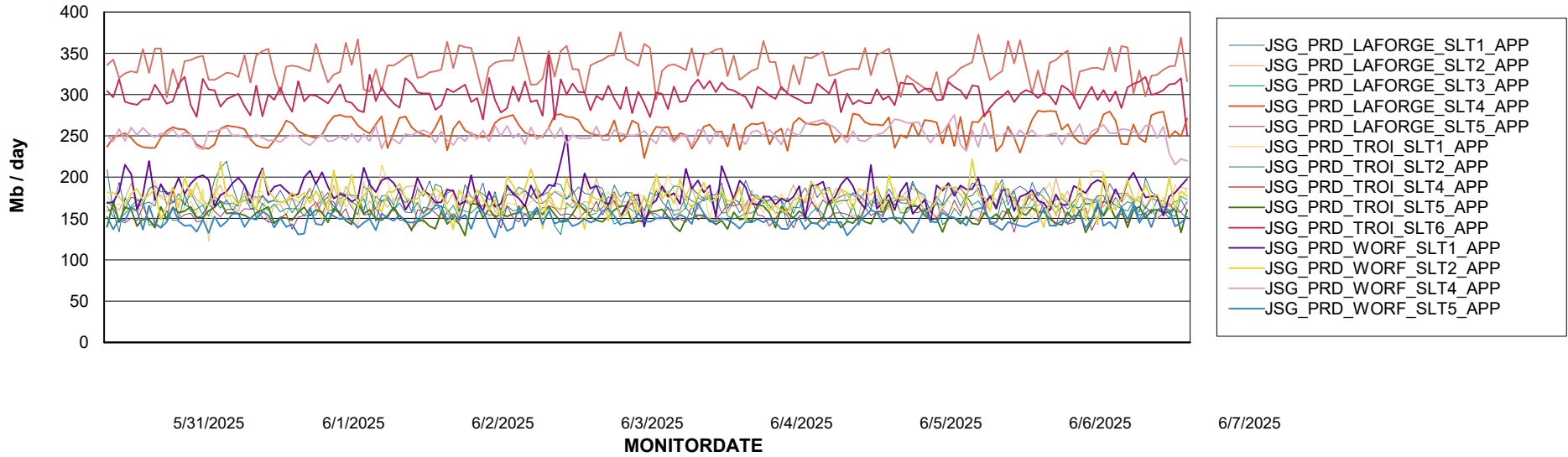
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102

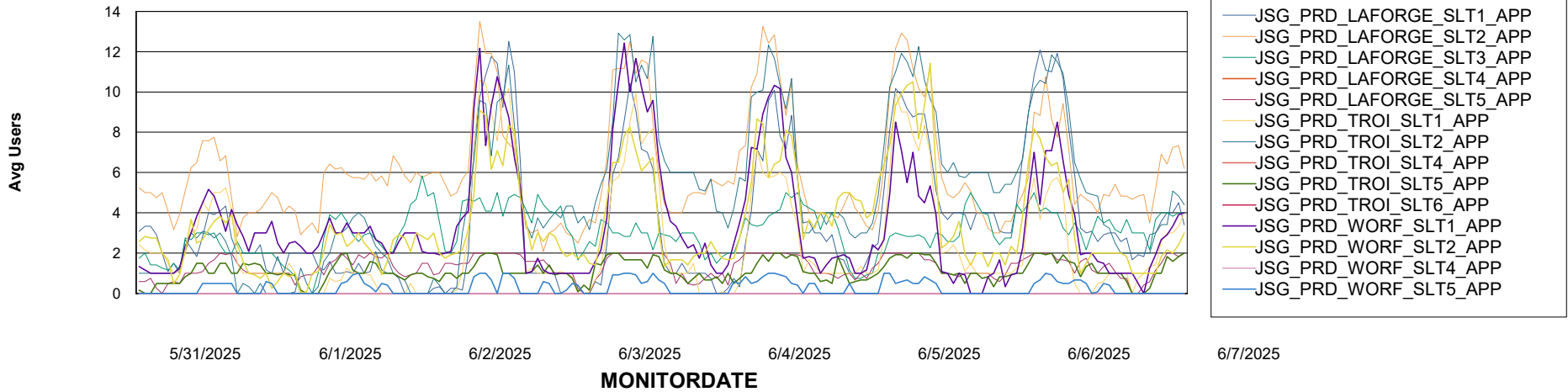


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



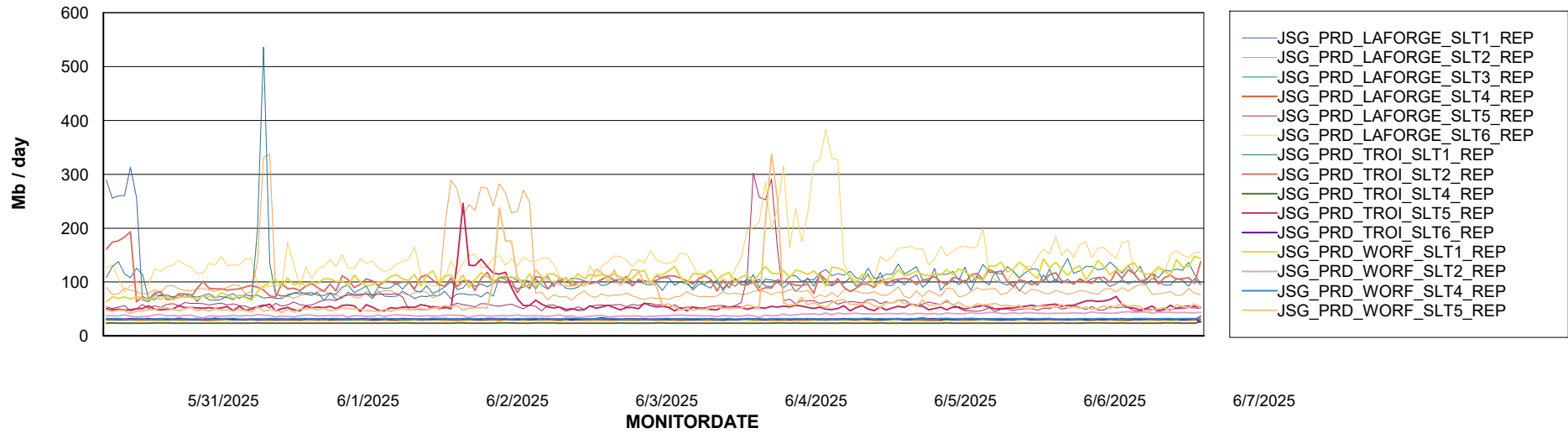
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



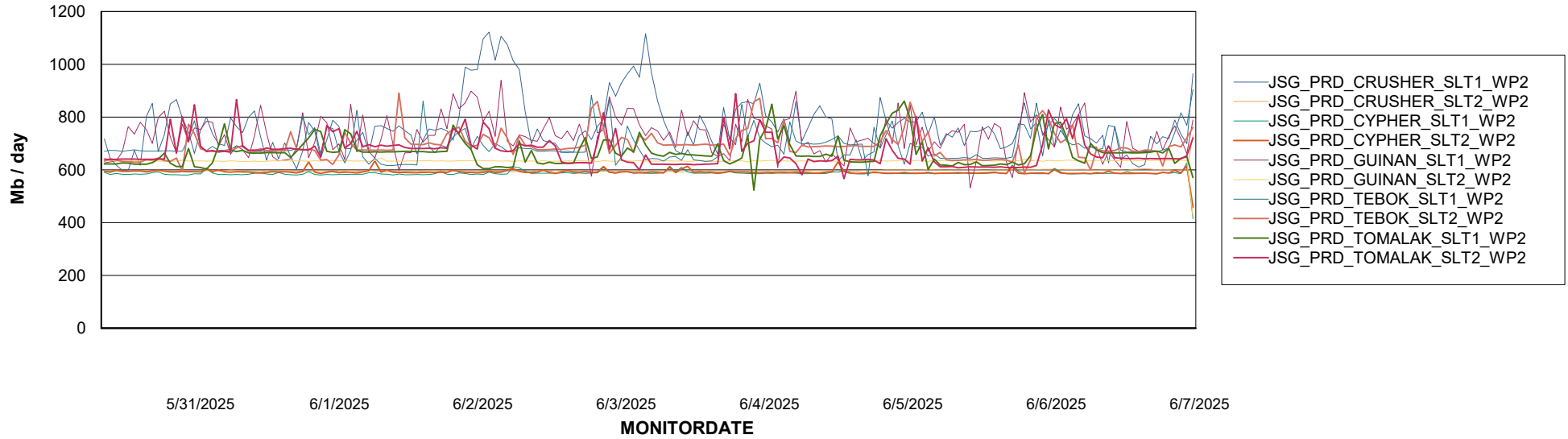
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



ABSSolute Web Component Services

Avg memory used per ABS Web component

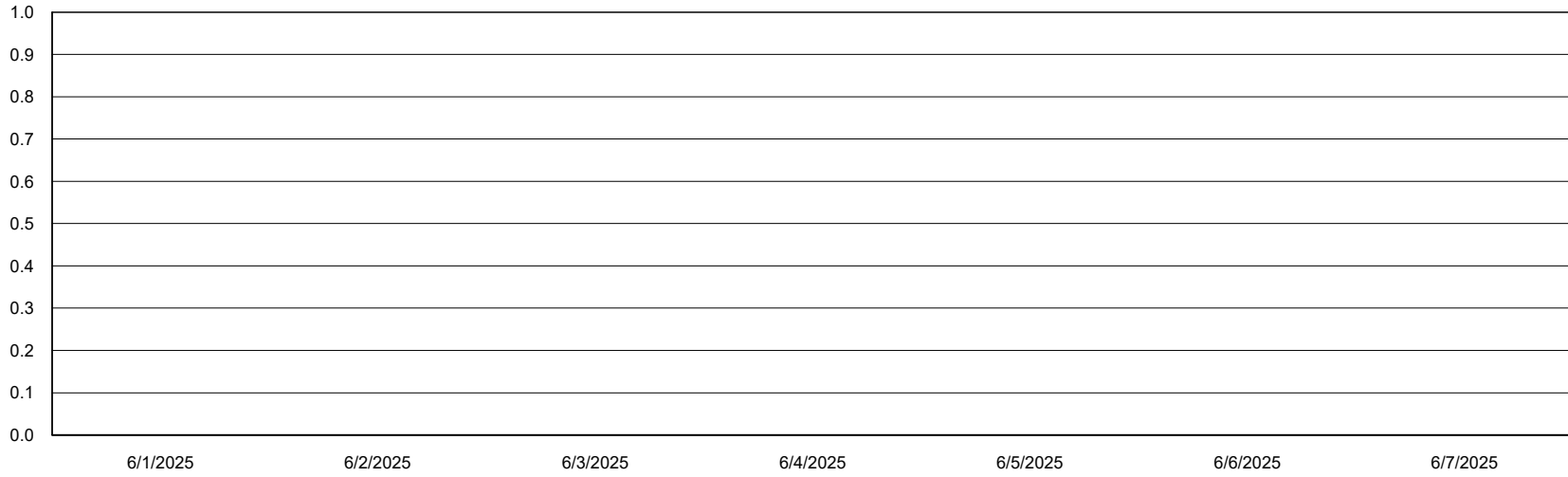


Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP