

Weekly SLA Customer Report

Customer RSS Production
Database ID 52



Harddisk Usage RSS_PRD_SV1364

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 5/31/2025 | 43 | 150 | 86 | 40 | 300 | 180 | 77 | 300 | 68 |
| 5/30/2025 | 43 | 150 | 86 | 40 | 300 | 180 | 78 | 300 | 67 |
| 5/29/2025 | 43 | 150 | 86 | 40 | 300 | 180 | 77 | 300 | 68 |
| 5/28/2025 | 43 | 150 | 86 | 40 | 300 | 180 | 77 | 300 | 69 |
| 5/27/2025 | 43 | 150 | 86 | 40 | 300 | 180 | 77 | 300 | 69 |
| 5/26/2025 | 43 | 150 | 86 | 40 | 300 | 180 | 77 | 300 | 69 |
| 5/25/2025 | 43 | 150 | 86 | 40 | 300 | 180 | 77 | 300 | 68 |

Harddisk Usage RSS_PRD_SV1365

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 5/31/2025 | 26 | 150 | 111 | 70 | 800 | 244 | 97 | 800 | 27 |
| 5/30/2025 | 26 | 150 | 111 | 70 | 800 | 244 | 96 | 800 | 29 |
| 5/29/2025 | 26 | 150 | 111 | 70 | 800 | 244 | 96 | 800 | 29 |
| 5/28/2025 | 26 | 150 | 110 | 70 | 800 | 244 | 96 | 800 | 31 |
| 5/27/2025 | 26 | 150 | 110 | 70 | 800 | 244 | 96 | 800 | 31 |
| 5/26/2025 | 27 | 150 | 110 | 70 | 800 | 244 | 96 | 800 | 31 |
| 5/25/2025 | 27 | 150 | 110 | 70 | 800 | 244 | 96 | 800 | 30 |

Weekly SLA Customer Report

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Harddisk Usage RSS_PRD_SV1366

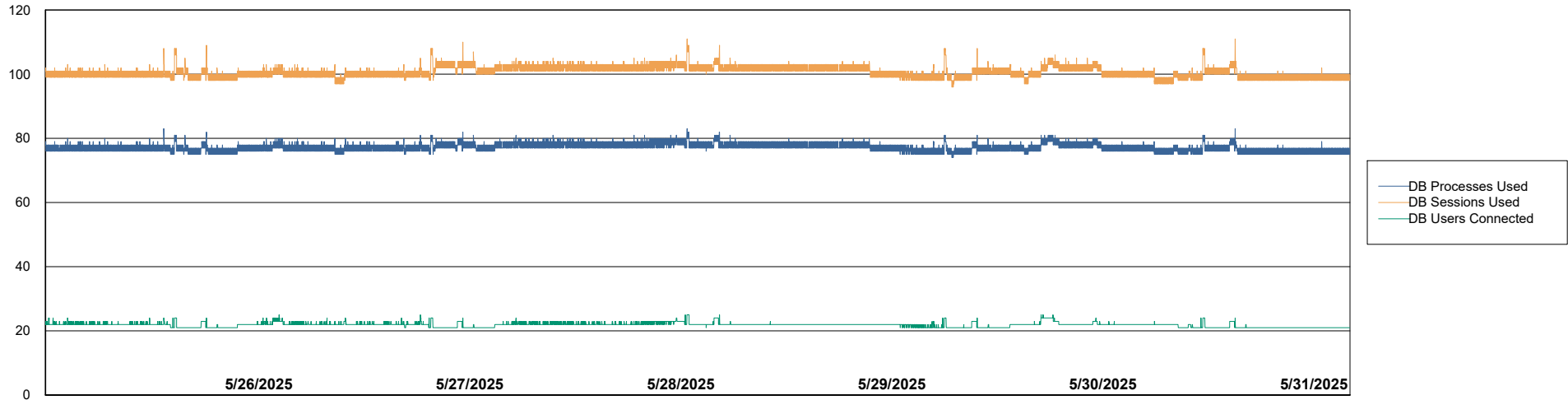
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 5/31/2025 | 63 | 150 | 56 |
| 5/30/2025 | 63 | 150 | 56 |
| 5/29/2025 | 63 | 150 | 56 |
| 5/28/2025 | 63 | 150 | 56 |
| 5/27/2025 | 63 | 150 | 56 |
| 5/26/2025 | 63 | 150 | 56 |
| 5/25/2025 | 63 | 150 | 56 |

Weekly SLA Customer Report

Customer RSS Production
Database ID 52



Database Performance RSS_PRD_SV1364_PRD_ABS1



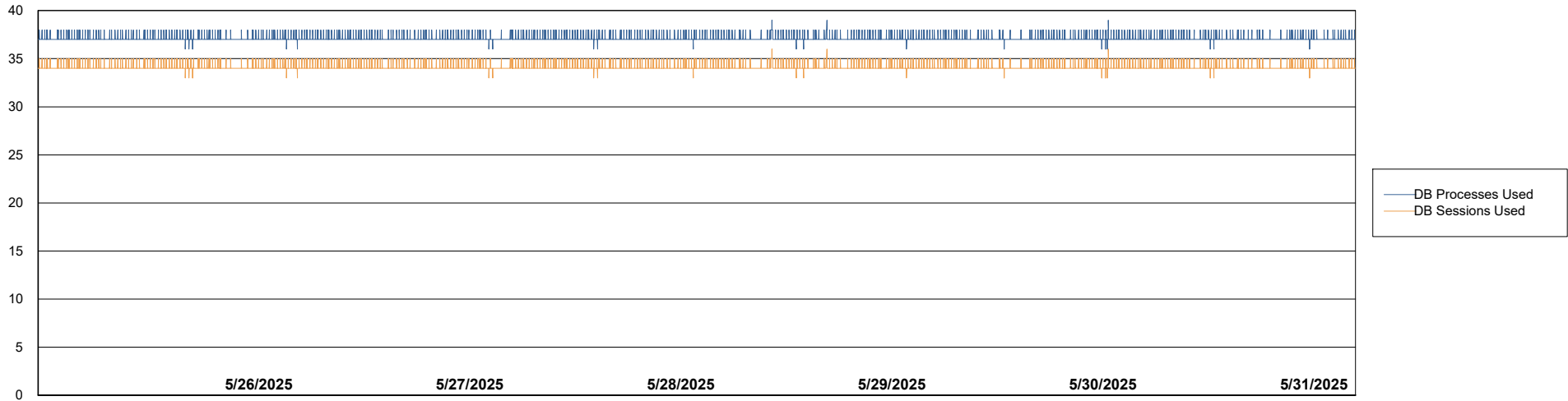
Weekly SLA Customer Report

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Database ID 52



Database Performance RSS_PRD_SV1365_PRD_HSBABS1

DB Processes Max 300



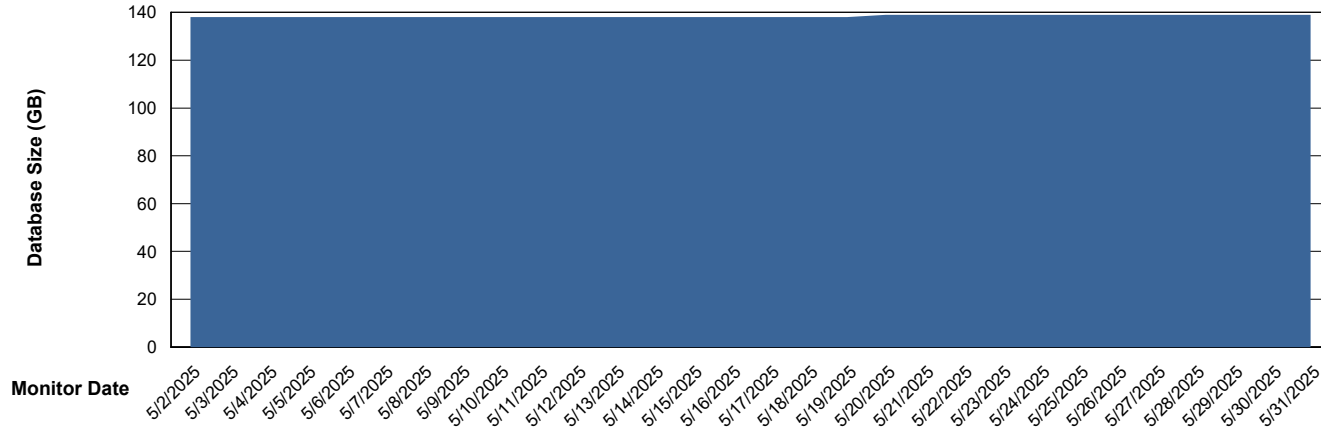
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DATABASE SIZE RSS_PRD_SV1364_PRD_ABS1

Database growth over last month



Database Tablespace RSS_PRD_SV1364_PRD_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 5/31/2025 | ABSDATA | 71 | 57 | 20 |
| | INDX | 95 | 77 | 19 |
| 5/30/2025 | ABSDATA | 71 | 57 | 20 |
| | INDX | 95 | 77 | 19 |
| 5/29/2025 | ABSDATA | 71 | 57 | 20 |
| | INDX | 95 | 77 | 19 |
| 5/28/2025 | ABSDATA | 71 | 57 | 20 |
| | INDX | 95 | 77 | 19 |
| 5/27/2025 | ABSDATA | 71 | 57 | 20 |
| | INDX | 95 | 77 | 19 |
| 5/26/2025 | ABSDATA | 71 | 57 | 20 |
| | INDX | 95 | 77 | 19 |
| 5/25/2025 | ABSDATA | 71 | 57 | 20 |
| | INDX | 95 | 77 | 19 |

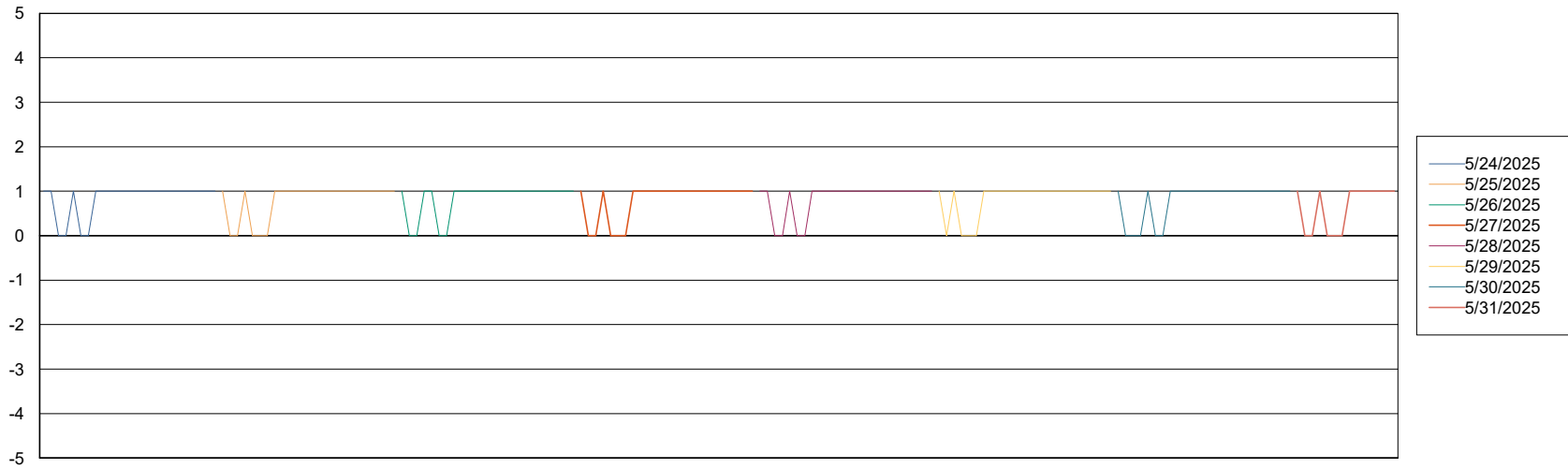
Weekly SLA Customer Report

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Standby Database Health RSS Production

Recovery lag for last 7 days



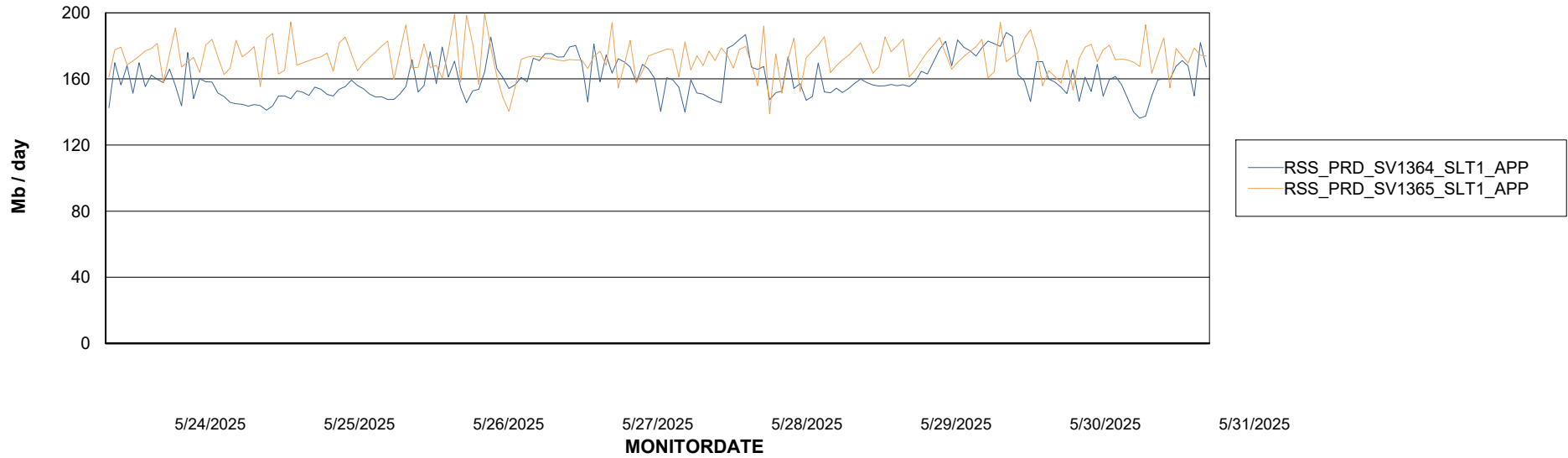
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Database ID 52

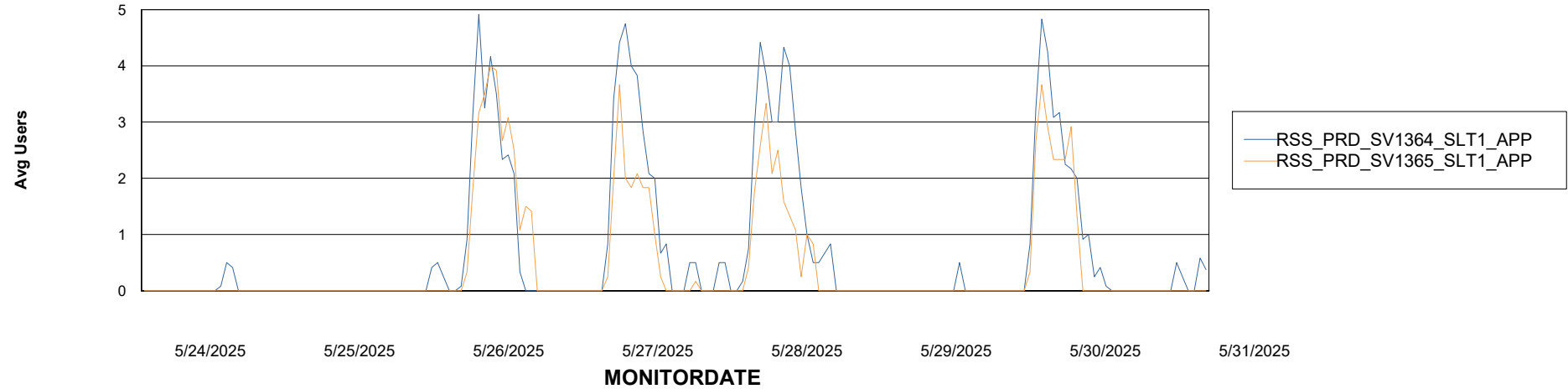


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



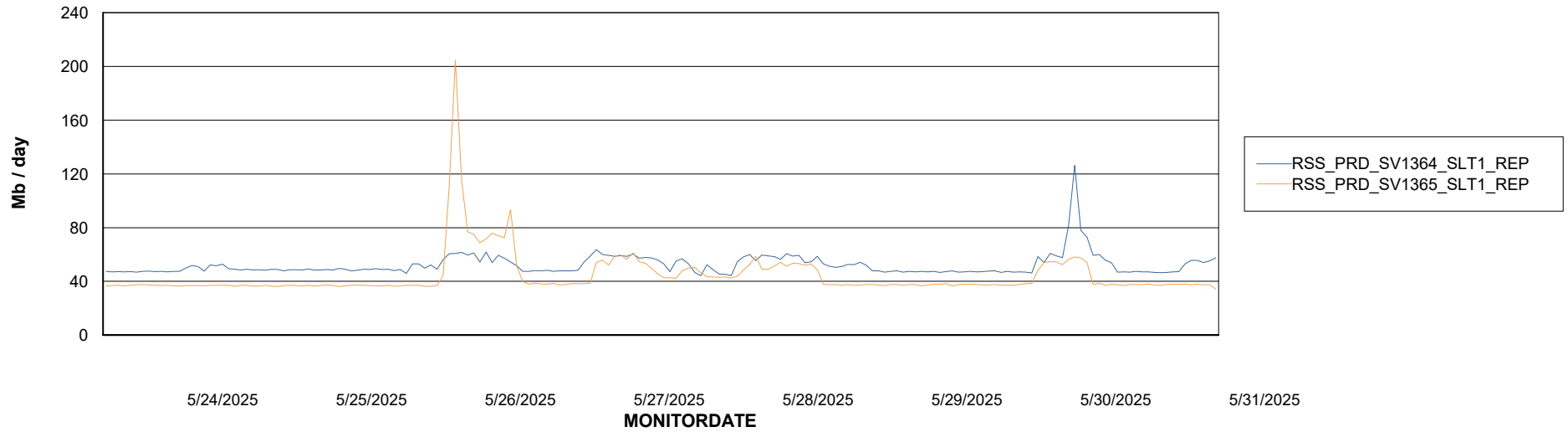
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



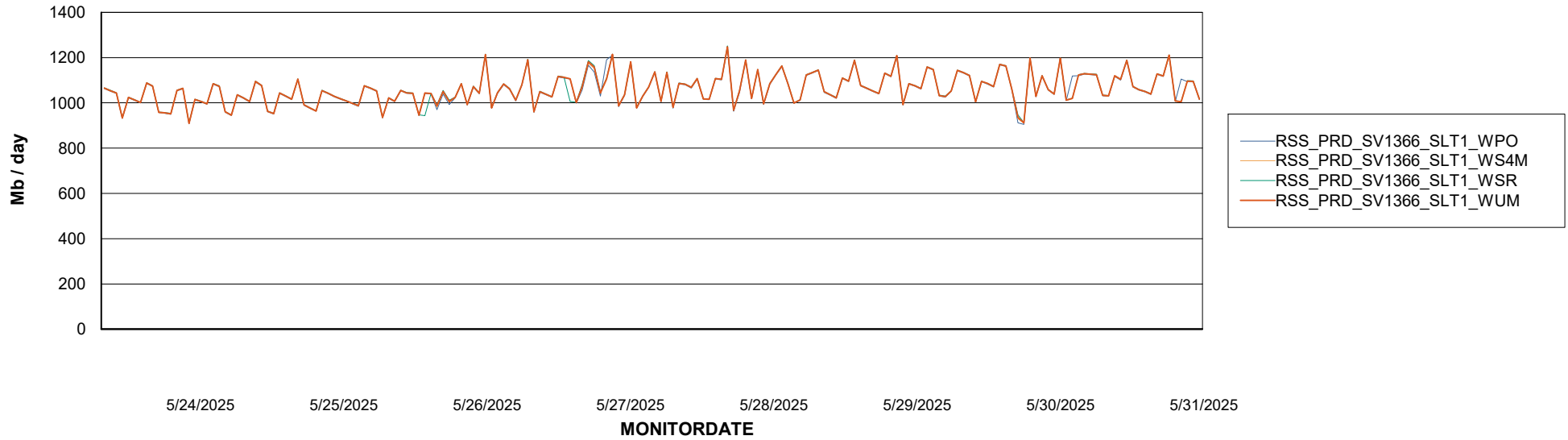
Weekly SLA Customer Report

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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer RSS Production
Database ID 52



Disaster per ABS component

