

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Harddisk Usage NOA_PRD_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
5/31/2025	59	199	81	36	500	321	84	200	32
5/30/2025	59	199	81	36	500	321	81	200	38
5/29/2025	59	199	81	36	500	321	81	200	38
5/28/2025	59	199	81	36	500	321	81	200	38
5/27/2025	59	199	81	36	500	321	81	200	38
5/26/2025	59	199	81	36	500	321	81	200	38
5/25/2025	59	199	81	36	500	321	81	200	38

Harddisk Usage NOA_PRD_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
5/31/2025	34	100	66	30	1,100	766	78	400	89
5/30/2025	34	100	66	31	1,100	761	78	400	90
5/29/2025	33	100	66	31	1,100	761	77	400	90
5/28/2025	33	100	66	30	1,100	770	77	400	91
5/27/2025	33	100	66	31	1,100	760	78	400	88
5/26/2025	34	100	66	31	1,100	760	78	400	87
5/25/2025	34	100	66	30	1,100	769	78	400	87

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Harddisk Usage NOA_PRD_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
5/31/2025	66	279	95	25	838	626	91	559	49
5/30/2025	66	279	95	25	838	626	91	559	50
5/29/2025	66	279	95	25	838	626	91	559	50
5/28/2025	66	279	95	25	838	626	91	559	51
5/27/2025	66	279	96	25	838	626	91	559	48
5/26/2025	65	279	98	25	838	626	92	559	47
5/25/2025	64	279	99	25	838	626	92	559	47

Harddisk Usage NOA_PRD_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/31/2025	50	100	50
5/30/2025	49	100	50
5/29/2025	49	100	51
5/28/2025	49	100	51
5/27/2025	49	100	51
5/26/2025	49	100	51
5/25/2025	49	100	51

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Harddisk Usage NOA_PRD_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/31/2025	58	100	42
5/30/2025	58	100	42
5/29/2025	57	100	43
5/28/2025	57	100	43
5/27/2025	57	100	43
5/26/2025	57	100	43
5/25/2025	57	100	43

Harddisk Usage NOA_PRD_NovoLink

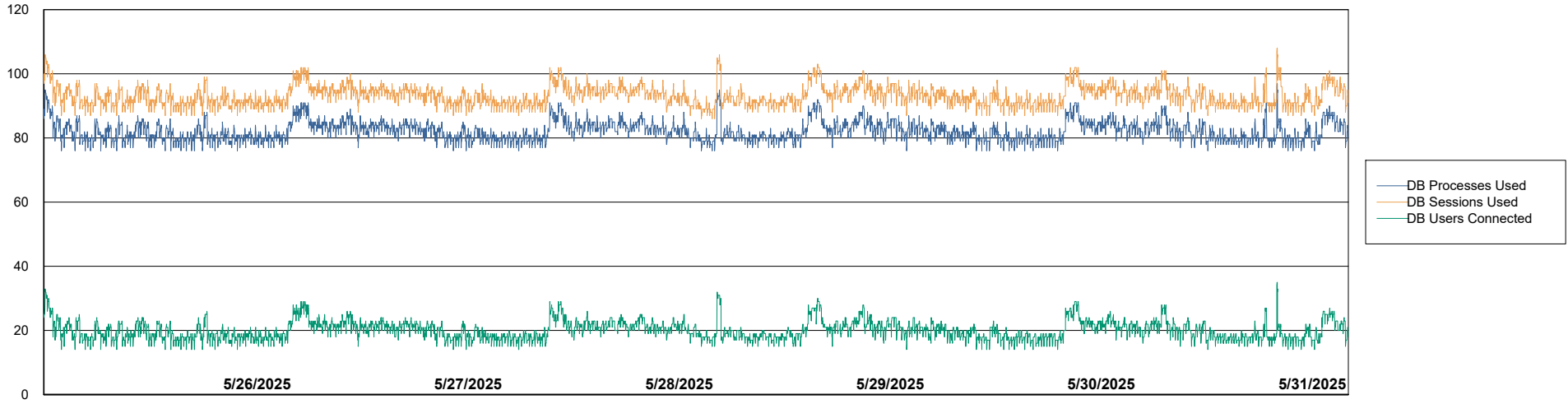
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/31/2025	65	100	34
5/30/2025	66	100	34
5/29/2025	66	100	34
5/28/2025	65	100	34
5/27/2025	65	100	34
5/26/2025	66	100	34
5/25/2025	66	100	34

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Database Performance NOA_PRD_NHSBI_ABS1

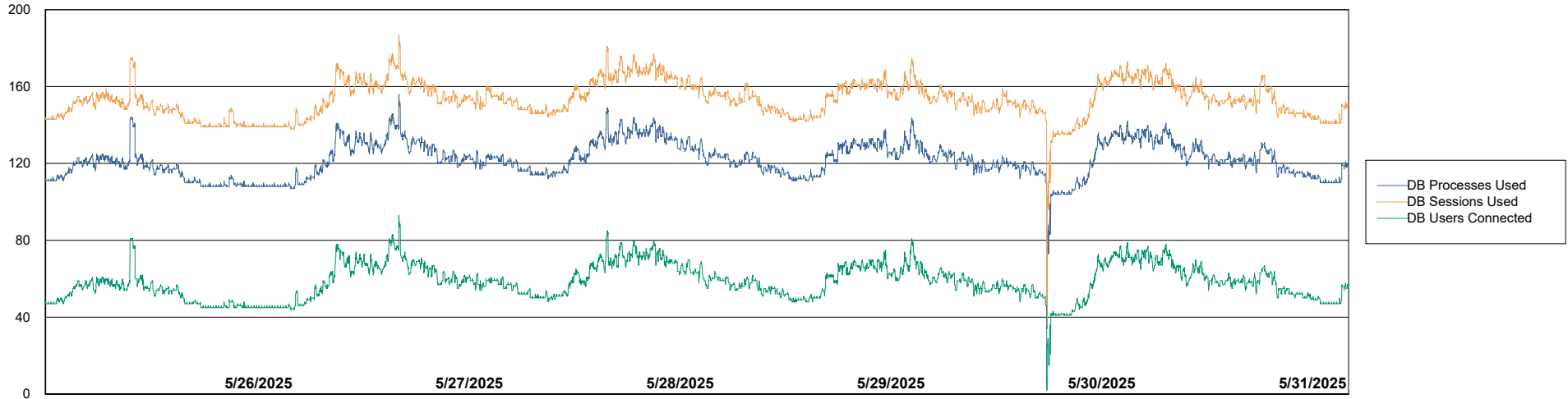


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Database Performance NOA_PRD_NovoABS01_ABS1



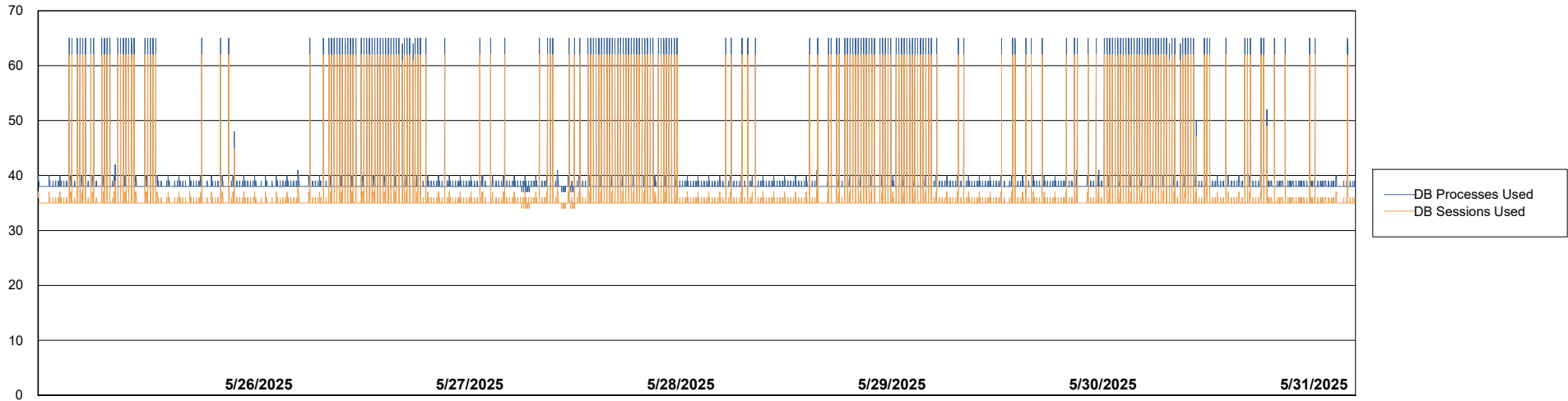
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Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300



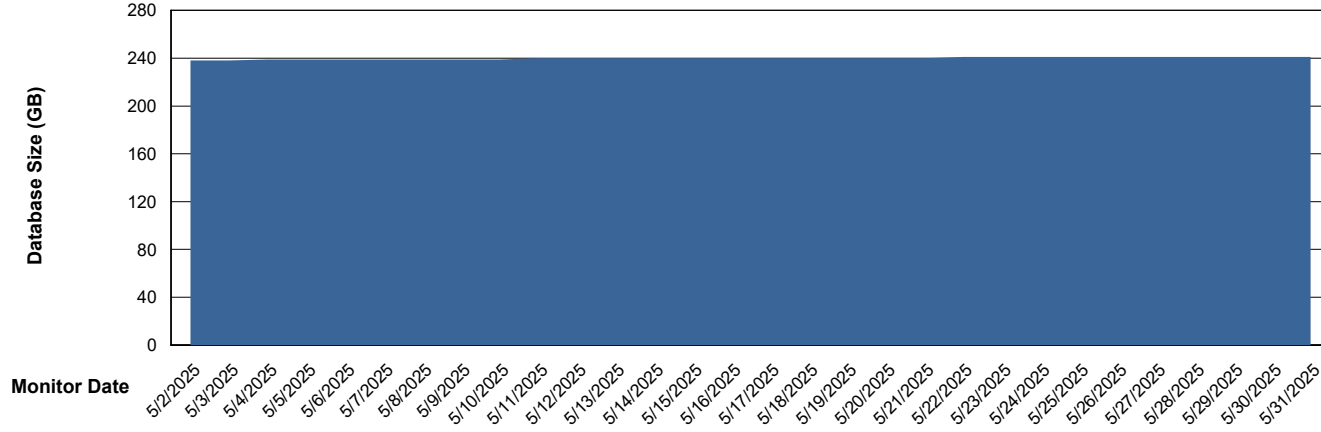
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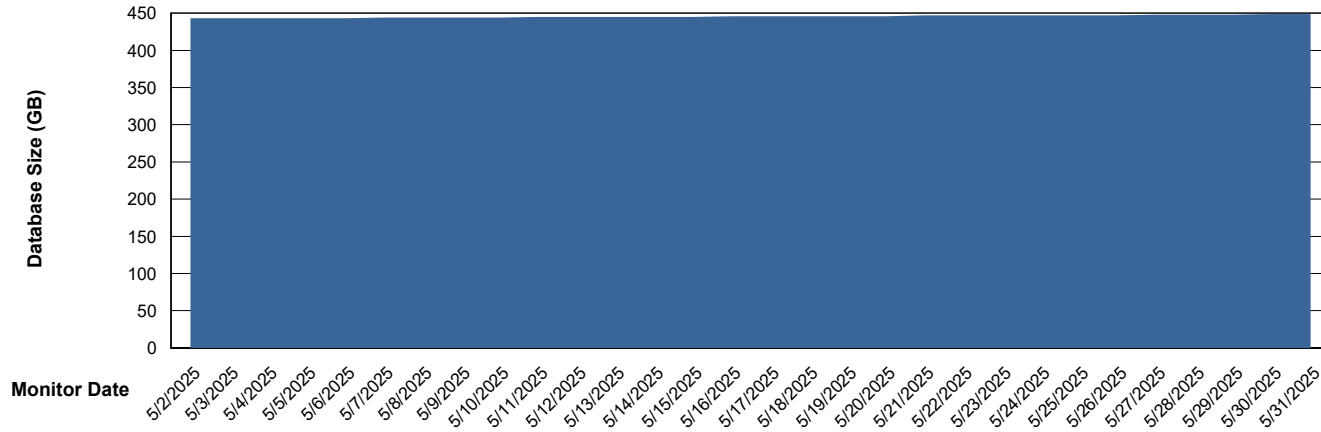
DATABASE SIZE NOA_PRD_NHSBI_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



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Customer NOA_Production (24/7)
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Database Tablespace NOA_PRD_NHSBI_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/31/2025	ABSDATA	149	122	18
	INDX	138	113	18
5/30/2025	ABSDATA	149	122	18
	INDX	138	113	18
5/29/2025	ABSDATA	149	122	18
	INDX	138	113	18
5/28/2025	ABSDATA	149	122	18
	INDX	138	113	18
5/27/2025	ABSDATA	149	122	18
	INDX	138	113	18
5/26/2025	ABSDATA	149	122	18
	INDX	138	113	18
5/25/2025	ABSDATA	149	122	18
	INDX	138	113	18

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Database Tablespace NOA_PRD_NovoABS01_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/31/2025	ABSDATA	195	157	20
	INDX	332	279	16
5/30/2025	ABSDATA	195	157	20
	INDX	332	279	16
5/29/2025	ABSDATA	195	156	20
	INDX	332	278	16
5/28/2025	ABSDATA	195	156	20
	INDX	332	278	16
5/27/2025	ABSDATA	195	156	20
	INDX	332	278	16
5/26/2025	ABSDATA	195	156	20
	INDX	332	278	16
5/25/2025	ABSDATA	195	156	20
	INDX	332	278	16

BI last ETL error for NOA_PRD_NHSBI_ABS1

Sun, 25-05-2025	None
Wed, 28-05-2025	None
Thu, 29-05-2025	None
Tue, 27-05-2025	None
Sat, 31-05-2025	None
Fri, 30-05-2025	None
Mon, 26-05-2025	None

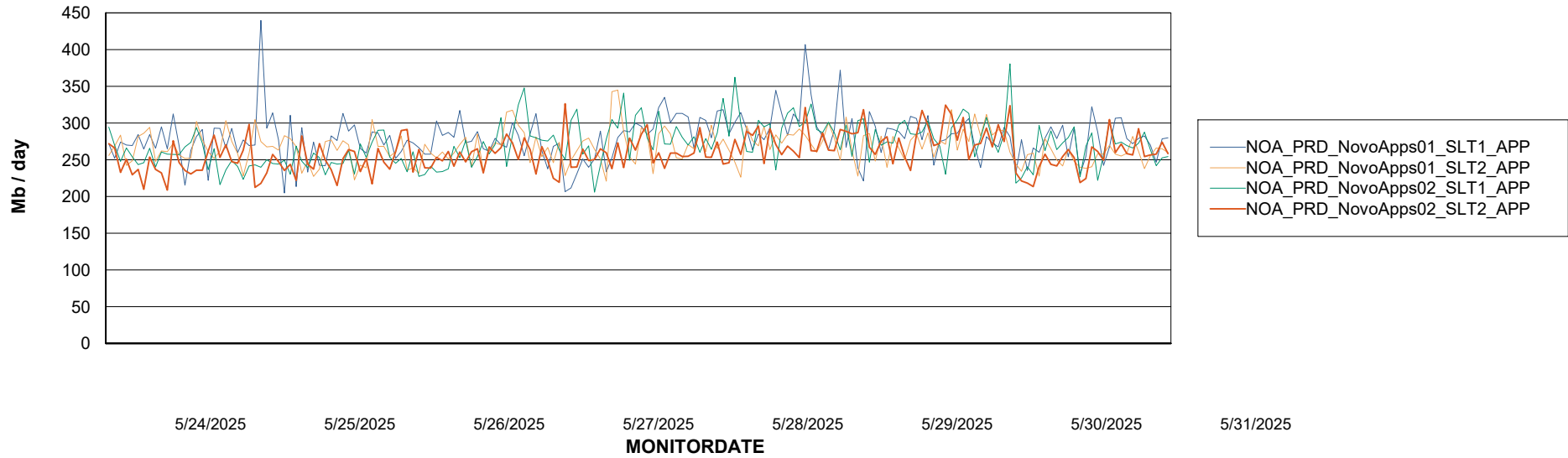
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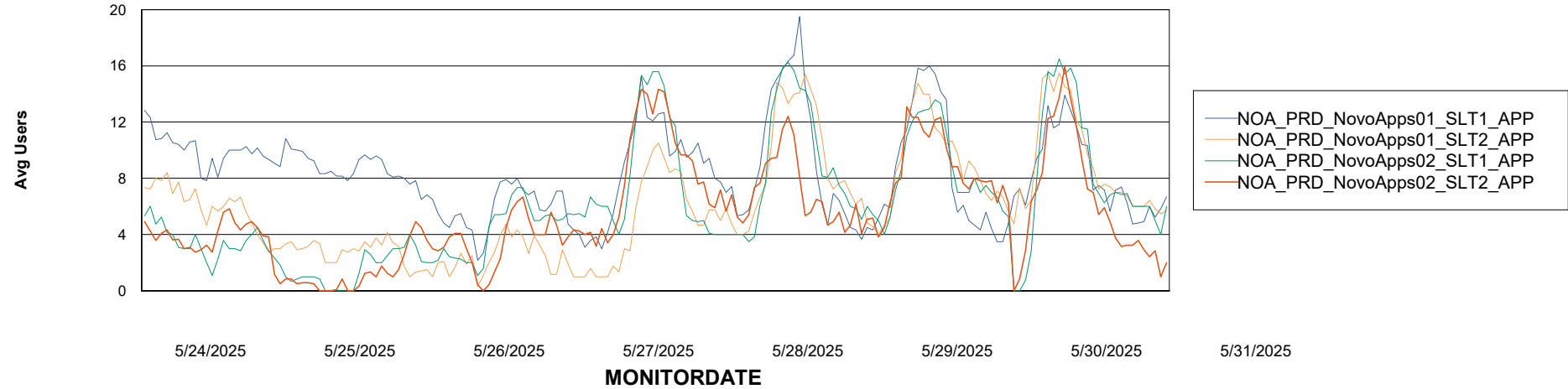


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



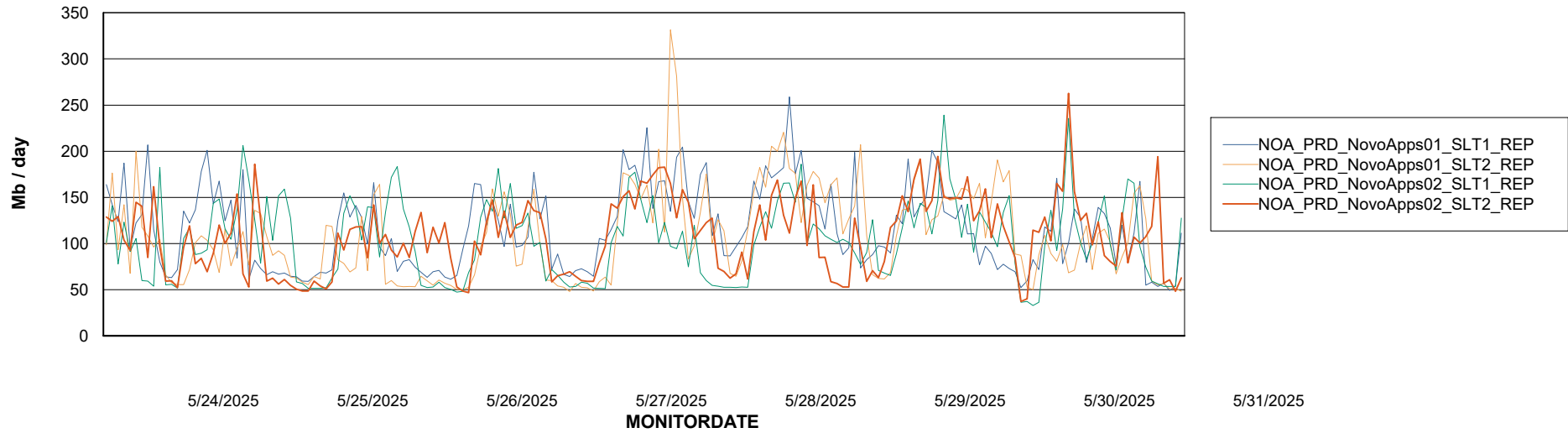
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



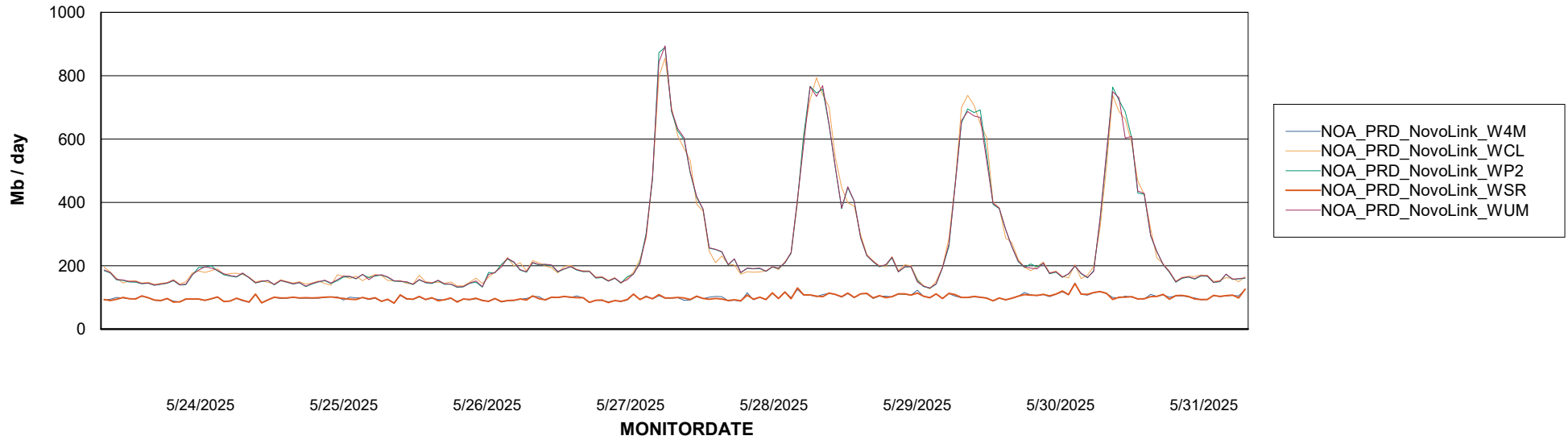
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

