

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Harddisk Usage JSG\_PRD\_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
5/31/2025	30	149	104	16	900	758
5/30/2025	30	149	105	17	900	751
5/29/2025	30	149	105	17	900	751
5/28/2025	30	149	105	17	900	751
5/27/2025	30	149	105	17	900	751
5/26/2025	30	149	105	17	900	751
5/25/2025	30	149	104	17	900	751

## Harddisk Usage JSG\_PRD\_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/31/2025	52	89	43
5/30/2025	52	89	43
5/29/2025	52	89	43
5/28/2025	53	89	42
5/27/2025	53	89	42
5/26/2025	52	89	43
5/25/2025	52	89	43

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Harddisk Usage JSG\_PRD\_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/31/2025	59	79	33
5/30/2025	59	79	33
5/29/2025	59	79	33
5/28/2025	59	79	33
5/27/2025	59	79	33
5/26/2025	59	79	33
5/25/2025	59	79	33

Harddisk Usage JSG\_PRD\_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/31/2025	41	79	47
5/30/2025	41	79	47
5/29/2025	41	79	47
5/28/2025	41	79	47
5/27/2025	41	79	47
5/26/2025	41	79	47
5/25/2025	41	79	47

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## Harddisk Usage JSG\_PRD\_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/31/2025	35	149	97
5/30/2025	35	149	97
5/29/2025	35	149	97
5/28/2025	35	149	97
5/27/2025	35	149	97
5/26/2025	35	149	97
5/25/2025	35	149	96

## Harddisk Usage JSG\_PRD\_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
5/31/2025	35	149	98	24	1,997	1,519
5/30/2025	35	149	98	24	1,997	1,520
5/29/2025	35	149	98	24	1,997	1,520
5/28/2025	35	149	98	24	1,997	1,520
5/27/2025	35	149	98	24	1,997	1,520
5/26/2025	35	149	98	24	1,997	1,520
5/25/2025	35	149	97	24	1,997	1,519

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Harddisk Usage JSG\_PRD\_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
5/31/2025	56	199	87	24	1,997	1,524	72	500	142
5/30/2025	56	199	87	24	1,997	1,524	69	500	157
5/29/2025	56	199	87	24	1,997	1,524	72	500	142
5/28/2025	56	199	87	24	1,997	1,524	72	500	140
5/27/2025	56	199	87	24	1,997	1,524	72	500	140
5/26/2025	56	199	87	24	1,997	1,524	72	500	140
5/25/2025	56	199	87	23	1,997	1,528	72	500	140

Harddisk Usage JSG\_PRD\_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/31/2025	64	79	29
5/30/2025	64	79	29
5/29/2025	64	79	29
5/28/2025	64	79	29
5/27/2025	64	79	29
5/26/2025	64	79	29
5/25/2025	64	79	29

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## Harddisk Usage JSG\_PRD\_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/31/2025	56	79	35
5/30/2025	56	79	35
5/29/2025	56	79	35
5/28/2025	56	79	35
5/27/2025	56	79	35
5/26/2025	56	79	35
5/25/2025	56	79	35

## Harddisk Usage JSG\_PRD\_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/31/2025	32	149	102
5/30/2025	32	149	102
5/29/2025	32	149	102
5/28/2025	32	149	101
5/27/2025	33	149	101
5/26/2025	33	149	101
5/25/2025	33	149	101

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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Harddisk Usage JSG\_PRD\_WORF

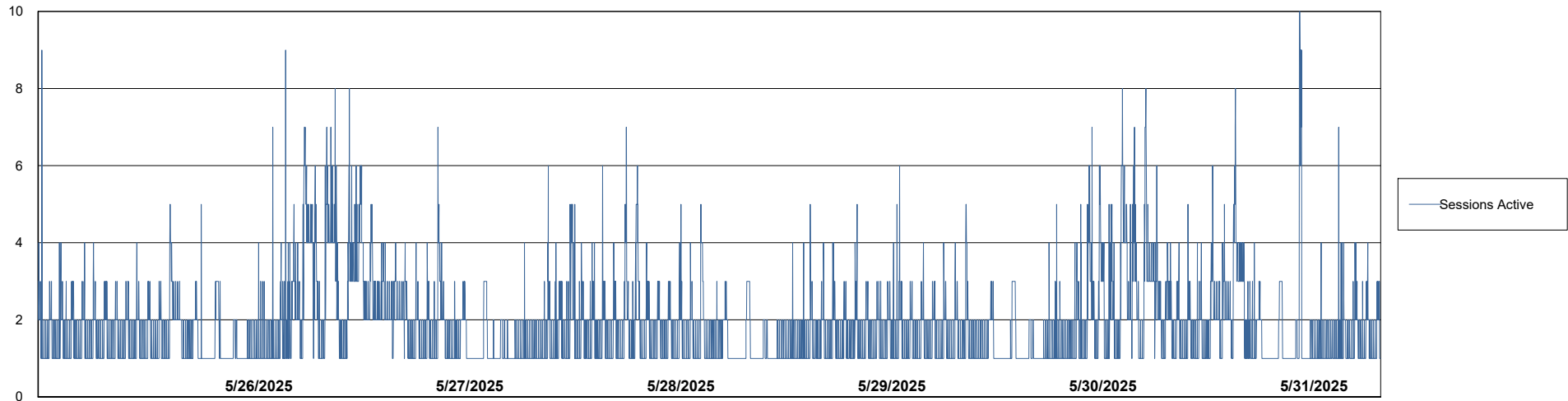
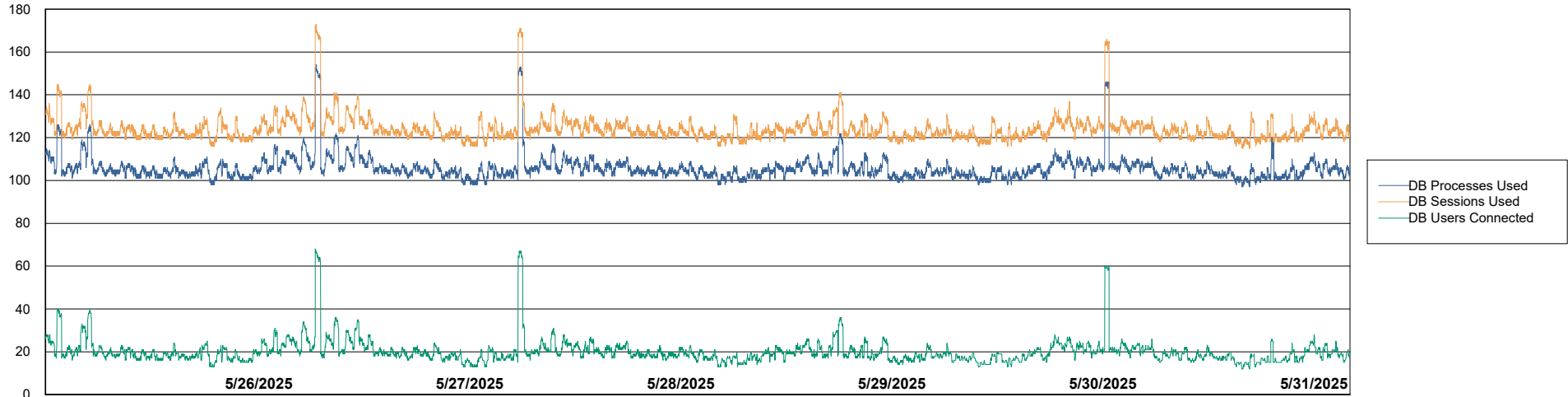
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/31/2025	49	149	76
5/30/2025	49	149	76
5/29/2025	49	149	76
5/28/2025	49	149	76
5/27/2025	49	149	76
5/26/2025	49	149	76
5/25/2025	49	149	76

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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## Database Performance JSG\_PRD\_BASHIR\_DB\_ABS1



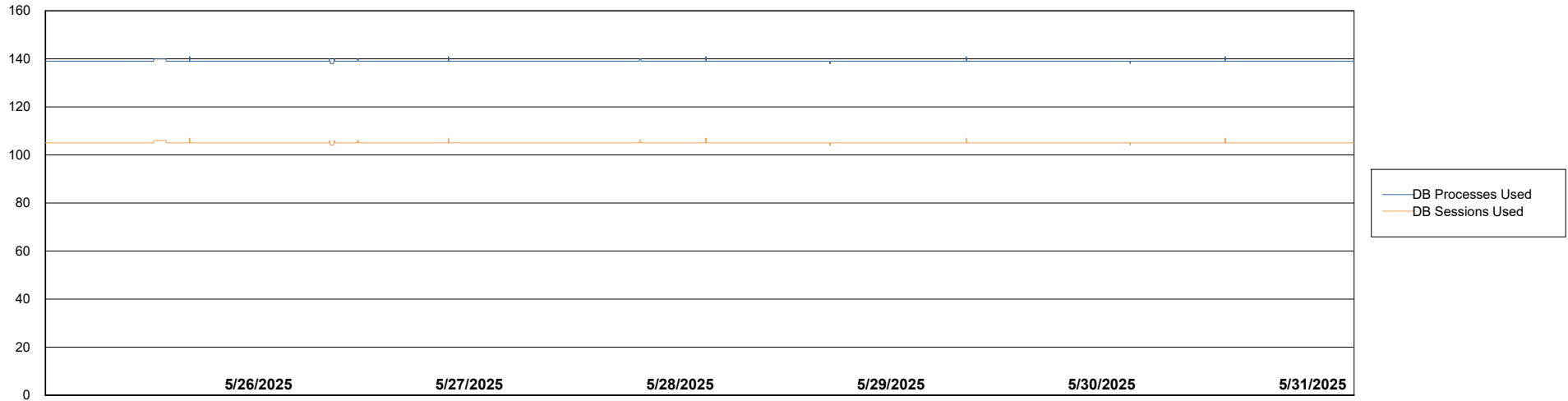
# Weekly SLA Customer Report

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## Database Performance JSG\_PRD\_PICARD\_DB\_ABS1

DB Processes Max 4  
DB Processes Max 0  
DB Processes Max 1,000

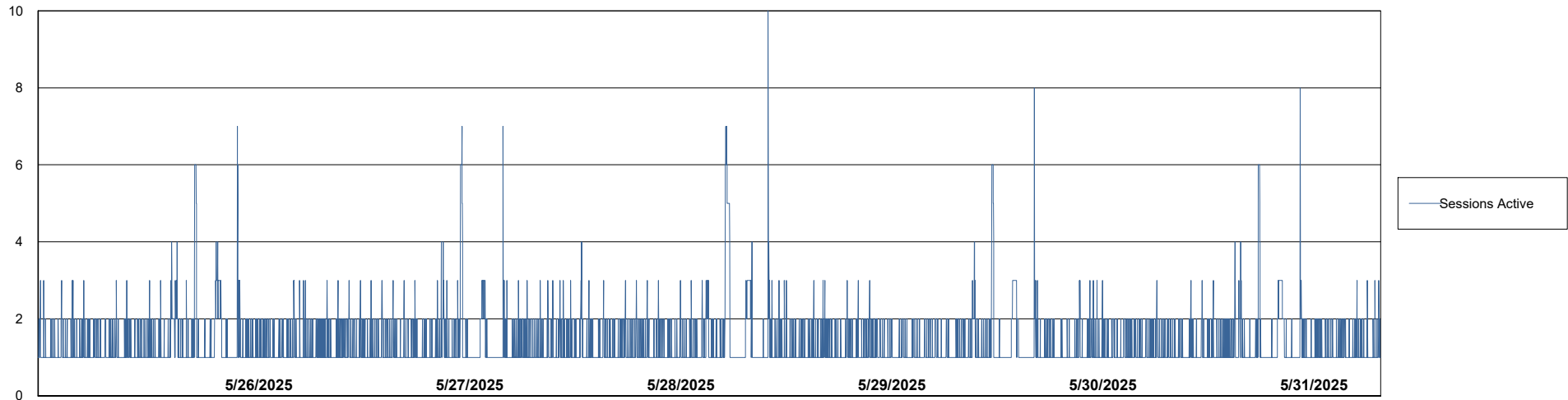
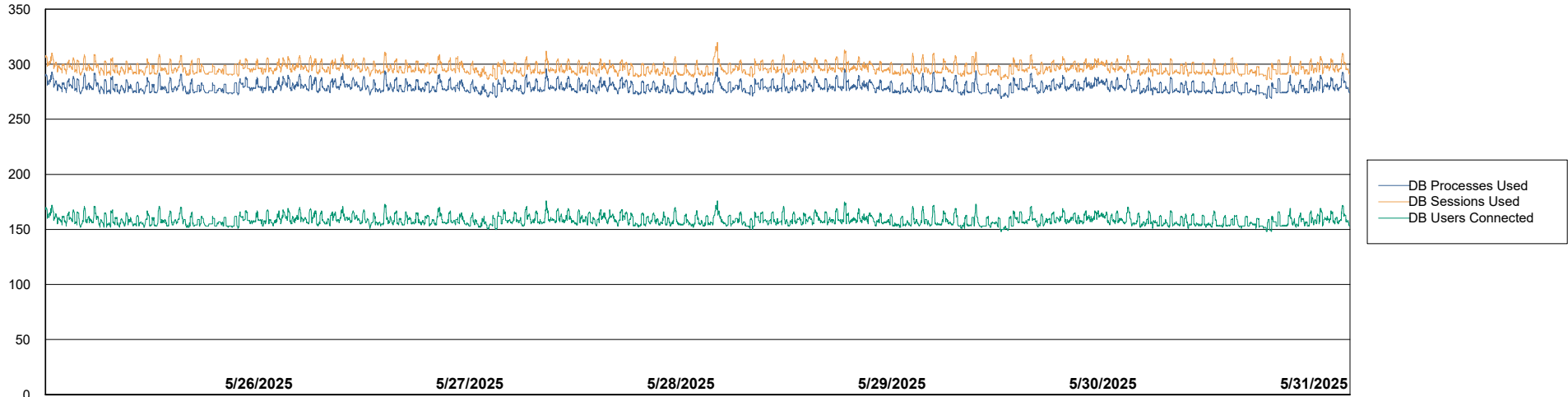


# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Performance JSG\_PRD\_RIKER\_DB\_HSBABS1



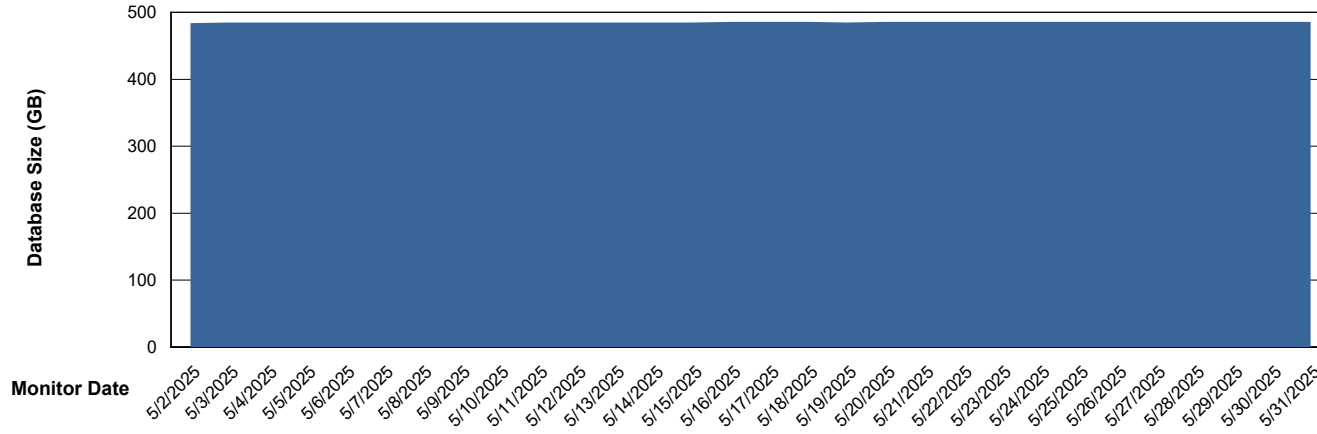
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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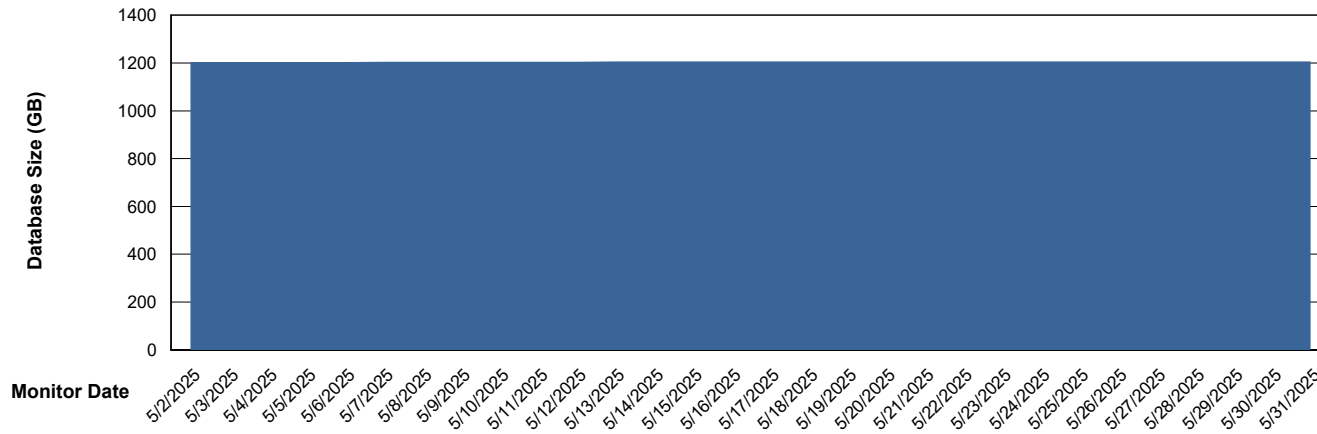
DATABASE SIZE JSG\_PRD\_BASHIR\_DB\_ABS1

### Database growth over last month



DATABASE SIZE JSG\_PRD\_RIKER\_DB\_HSBABS1

### Database growth over last month



# Weekly SLA Customer Report

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Database Tablespace JSG\_PRD\_BASHIR\_DB\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/31/2025	ABSDATA	240	206	14
	INDX	333	275	17
5/30/2025	ABSDATA	240	206	14
	INDX	333	275	17
5/29/2025	ABSDATA	240	206	14
	INDX	333	275	17
5/28/2025	ABSDATA	240	206	14
	INDX	333	275	17
5/27/2025	ABSDATA	240	206	14
	INDX	333	275	17
5/26/2025	ABSDATA	240	206	14
	INDX	333	275	17
5/25/2025	ABSDATA	240	206	14
	INDX	333	275	17

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Database Tablespace JSG\_PRD\_RIKER\_DB\_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/31/2025	ABSDATA	1,344	1,130	16
	INDX	69	56	19
5/30/2025	ABSDATA	1,344	1,130	16
	INDX	69	56	19
5/29/2025	ABSDATA	1,344	1,130	16
	INDX	69	56	19
5/28/2025	ABSDATA	1,344	1,130	16
	INDX	69	56	19
5/27/2025	ABSDATA	1,344	1,130	16
	INDX	69	56	19
5/26/2025	ABSDATA	1,344	1,130	16
	INDX	69	56	19
5/25/2025	ABSDATA	1,344	1,130	16
	INDX	69	56	19

BI Status and last ETL error for JSG\_PRD\_BASHIR\_DB\_ABS1

	Mon 26/5/2025	Tue 27/5/2025	Wed 28/5/2025	Thu 29/5/2025	Fri 30/5/2025	Sat 31/5/2025
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Sun, 25-05-2025	None
Tue, 27-05-2025	None
Wed, 28-05-2025	None
Mon, 26-05-2025	None
Tue, 27-05-2025	None
Fri, 30-05-2025	None
Sun, 25-05-2025	None
Mon, 26-05-2025	None
Wed, 28-05-2025	None
Thu, 29-05-2025	None
Sat, 31-05-2025	None
Thu, 29-05-2025	None
Fri, 30-05-2025	None
Sat, 31-05-2025	None

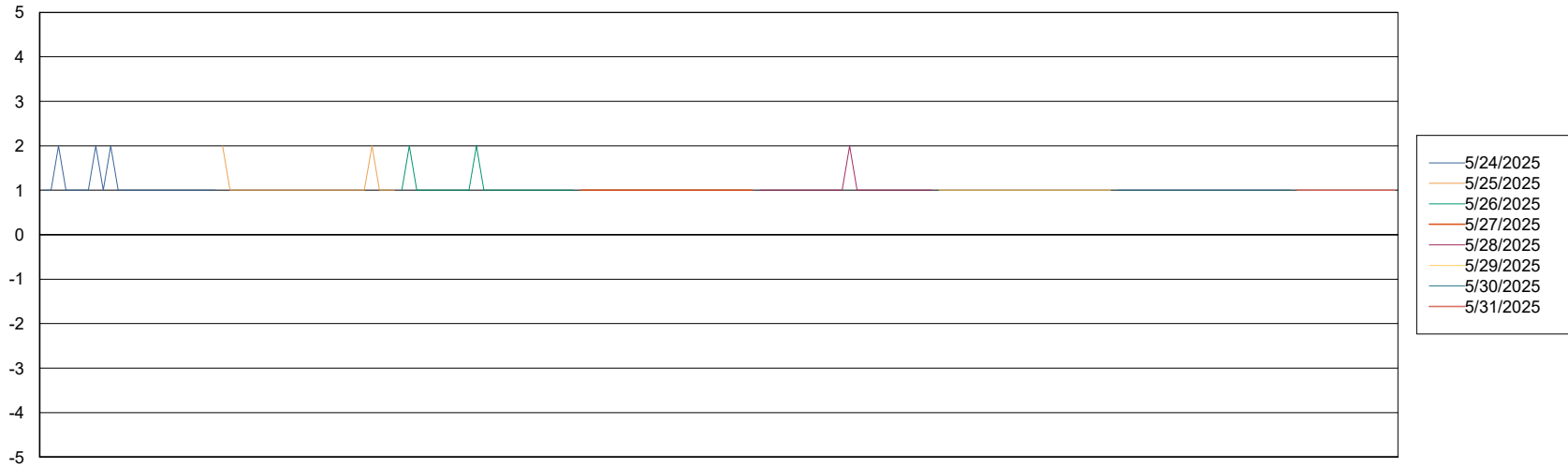
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Standby Database Health JSG\_Production (24/7)

## Recovery lag for last 7 days



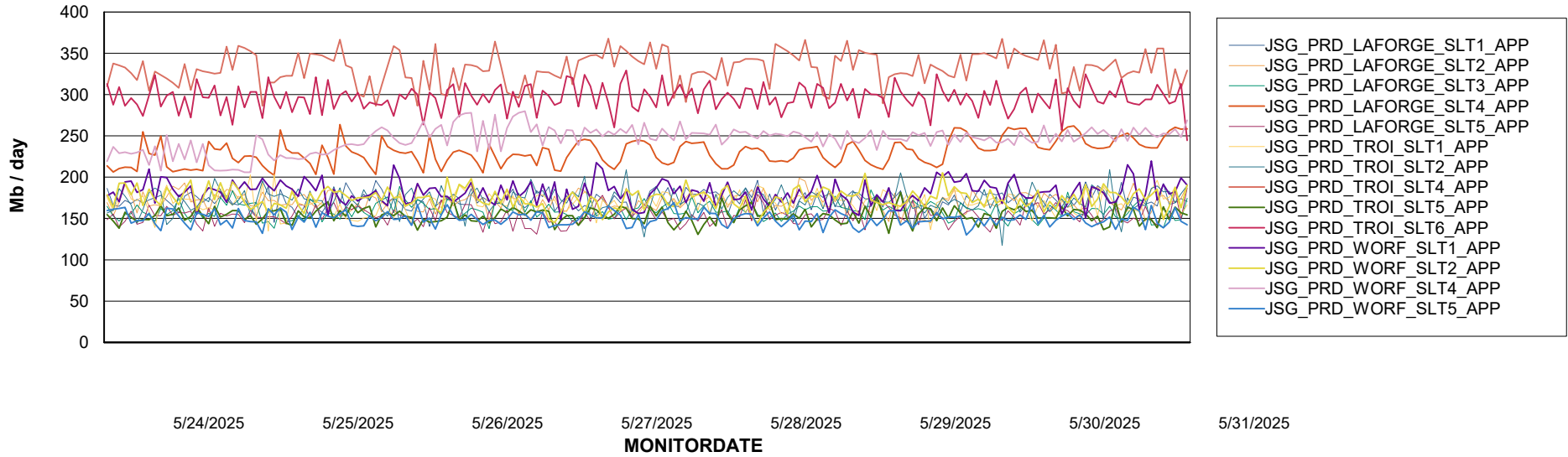
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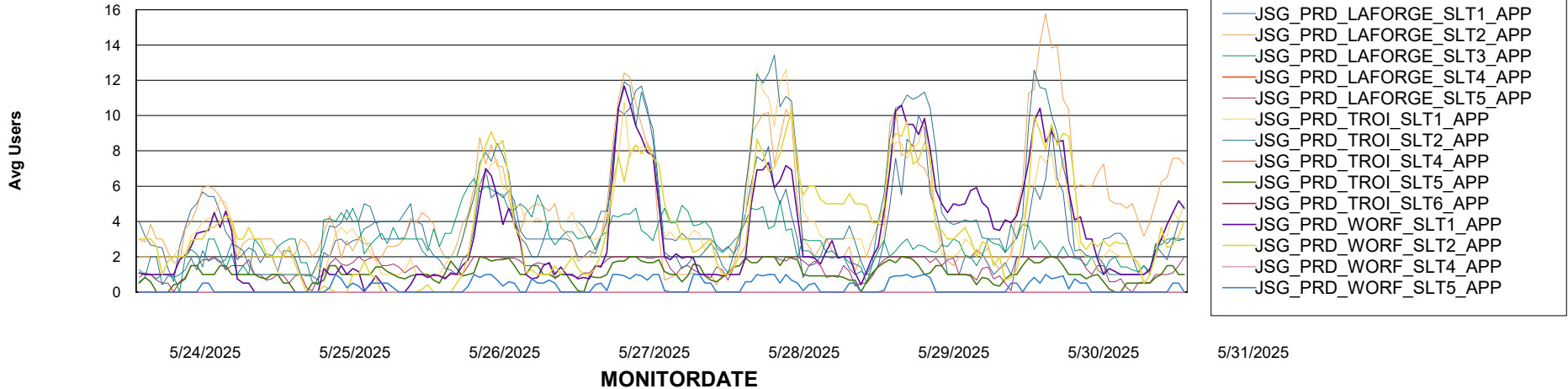


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



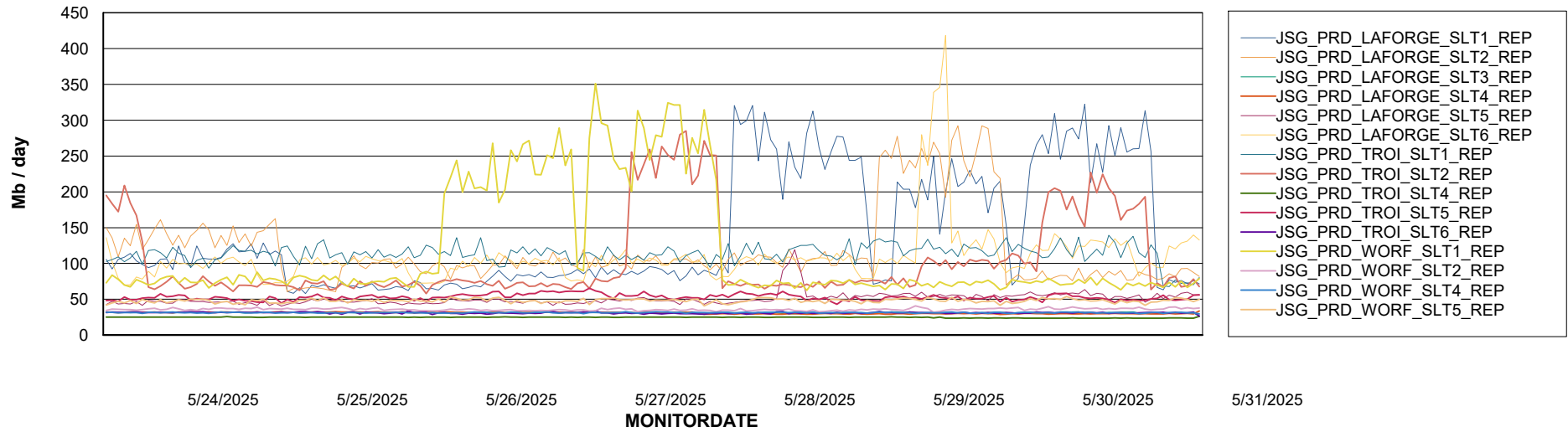
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



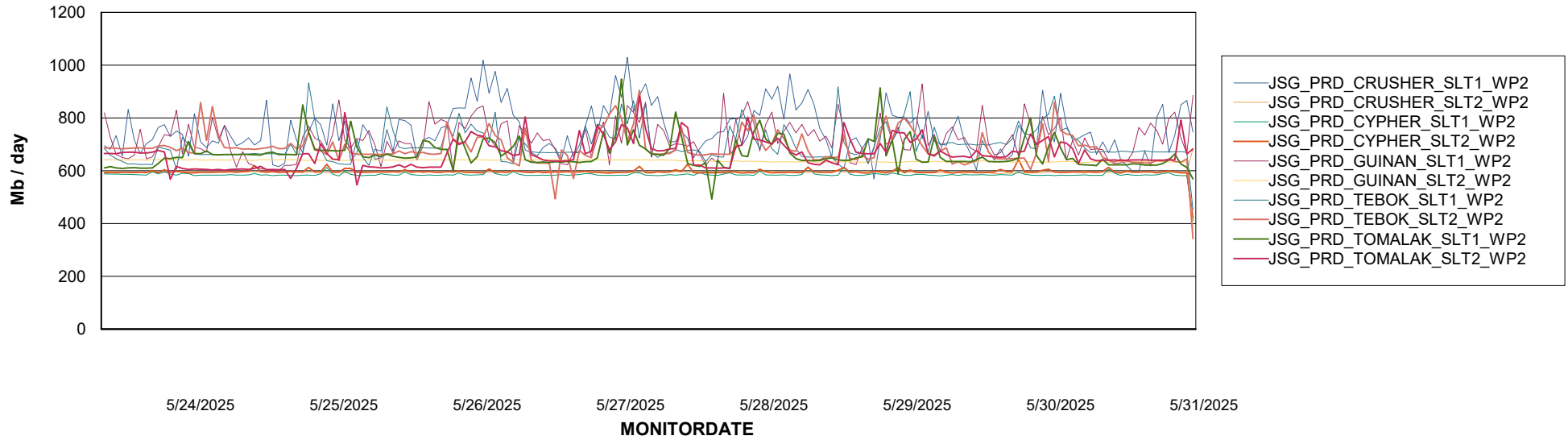
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component

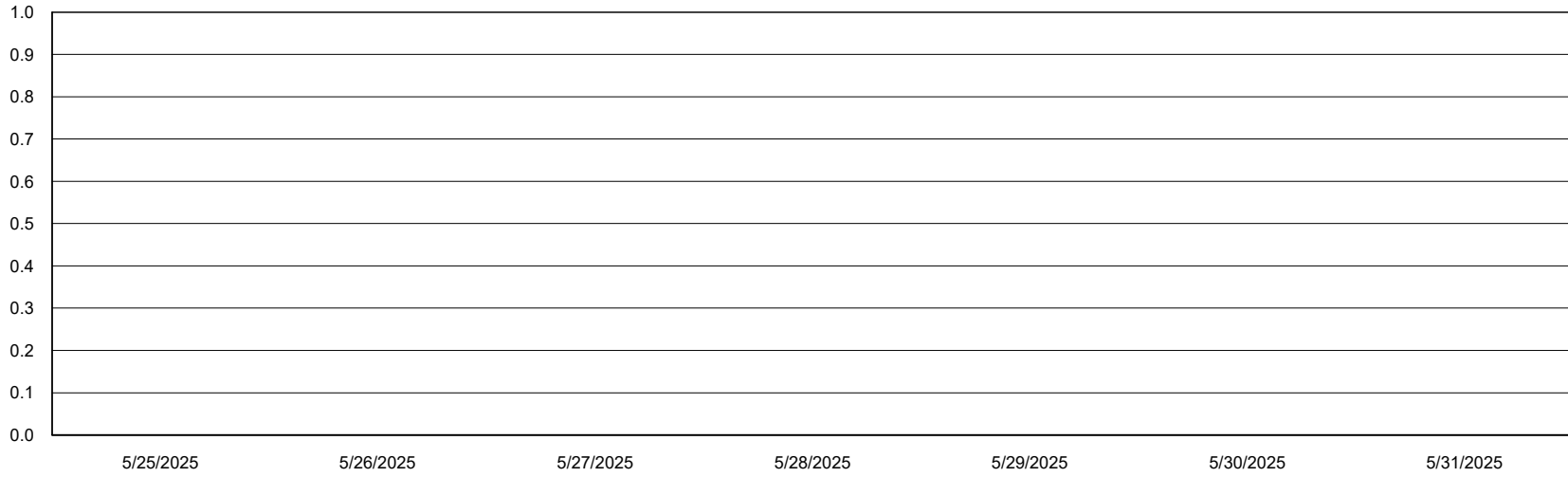


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## Disaster per ABS component



- JSG\_PRD\_CRUSHER\_SLT1\_WP2
- JSG\_PRD\_CRUSHER\_SLT2\_WP2
- JSG\_PRD\_CYPHER\_SLT1\_WP2
- JSG\_PRD\_CYPHER\_SLT2\_WP2
- JSG\_PRD\_GUNAN\_SLT1\_WP2
- JSG\_PRD\_GUNAN\_SLT2\_WP2
- JSG\_PRD\_LAFORGE\_SLT1\_APP
- JSG\_PRD\_LAFORGE\_SLT1\_REP
- JSG\_PRD\_LAFORGE\_SLT2\_APP
- JSG\_PRD\_LAFORGE\_SLT2\_REP
- JSG\_PRD\_LAFORGE\_SLT3\_APP
- JSG\_PRD\_LAFORGE\_SLT3\_REP
- JSG\_PRD\_LAFORGE\_SLT4\_APP
- JSG\_PRD\_LAFORGE\_SLT4\_REP
- JSG\_PRD\_LAFORGE\_SLT5\_APP
- JSG\_PRD\_LAFORGE\_SLT5\_REP
- JSG\_PRD\_LAFORGE\_SLT6\_REP
- JSG\_PRD\_TEBOK\_SLT1\_WP2
- JSG\_PRD\_TEBOK\_SLT2\_WP2
- JSG\_PRD\_TOMALAK\_SLT1\_WP2
- JSG\_PRD\_TOMALAK\_SLT2\_WP2
- JSG\_PRD\_TROI\_SLT1\_APP
- JSG\_PRD\_TROI\_SLT1\_REP
- JSG\_PRD\_TROI\_SLT2\_APP
- JSG\_PRD\_TROI\_SLT2\_REP
- JSG\_PRD\_TROI\_SLT4\_APP
- JSG\_PRD\_TROI\_SLT4\_REP
- JSG\_PRD\_TROI\_SLT5\_APP
- JSG\_PRD\_TROI\_SLT5\_REP
- JSG\_PRD\_TROI\_SLT6\_APP
- JSG\_PRD\_TROI\_SLT6\_REP
- JSG\_PRD\_WORF\_SLT1\_APP
- JSG\_PRD\_WORF\_SLT1\_REP
- JSG\_PRD\_WORF\_SLT2\_APP
- JSG\_PRD\_WORF\_SLT2\_REP
- JSG\_PRD\_WORF\_SLT4\_APP
- JSG\_PRD\_WORF\_SLT4\_REP
- JSG\_PRD\_WORF\_SLT5\_APP
- JSG\_PRD\_WORF\_SLT5\_REP