

# Weekly SLA Customer Report

Customer RFL\_Production  
Database ID 36



## Harddisk Usage RFL\_PRD\_ABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on F: (%)
5/24/2025	41	499	294	71	400	117	35	400	258	56
5/23/2025	41	499	292	71	400	117	35	400	258	57
5/22/2025	42	499	287	71	400	117	35	400	258	57
5/21/2025	43	499	283	71	400	117	35	400	258	57
5/20/2025	44	499	278	71	400	117	35	400	258	57
5/19/2025	45	499	272	71	400	117	35	400	258	58
5/18/2025	46	499	270	71	400	117	35	400	258	59

## Harddisk Usage RFL\_PRD\_ABS02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on F: (%)
5/24/2025	48	499	257	64	600	217	20	600	482	86
5/23/2025	48	499	257	64	600	217	20	600	482	87
5/22/2025	48	499	257	64	600	217	20	600	482	88
5/21/2025	49	499	257	64	600	217	20	600	482	88
5/20/2025	49	499	257	64	600	217	20	600	482	88
5/19/2025	49	499	256	64	600	217	20	600	482	89
5/18/2025	49	499	256	64	600	217	20	600	482	89

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Harddisk Usage RFL\_PRD\_ABSWEB

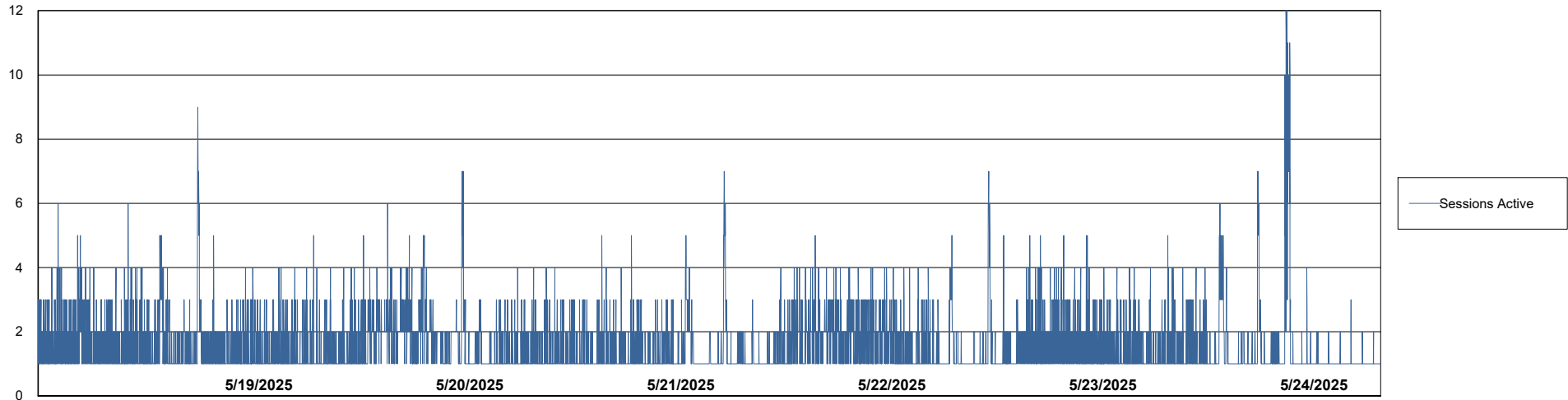
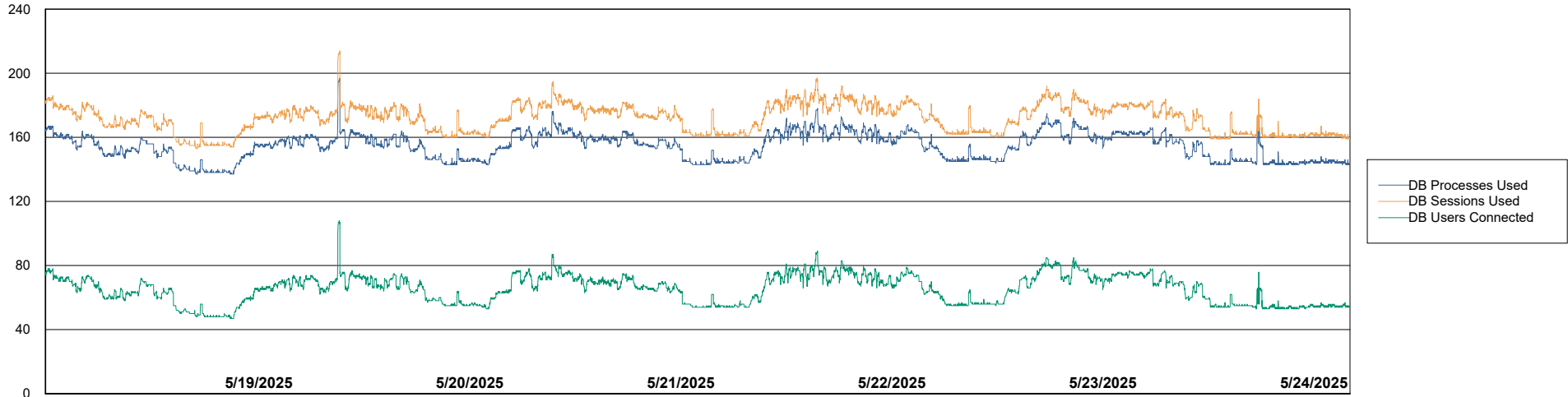
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/24/2025	72	126	35
5/23/2025	72	126	35
5/22/2025	72	126	35
5/21/2025	72	126	35
5/20/2025	72	126	35
5/19/2025	72	126	35
5/18/2025	72	126	35

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## Database Performance RFL\_PRD\_ABS01\_DB



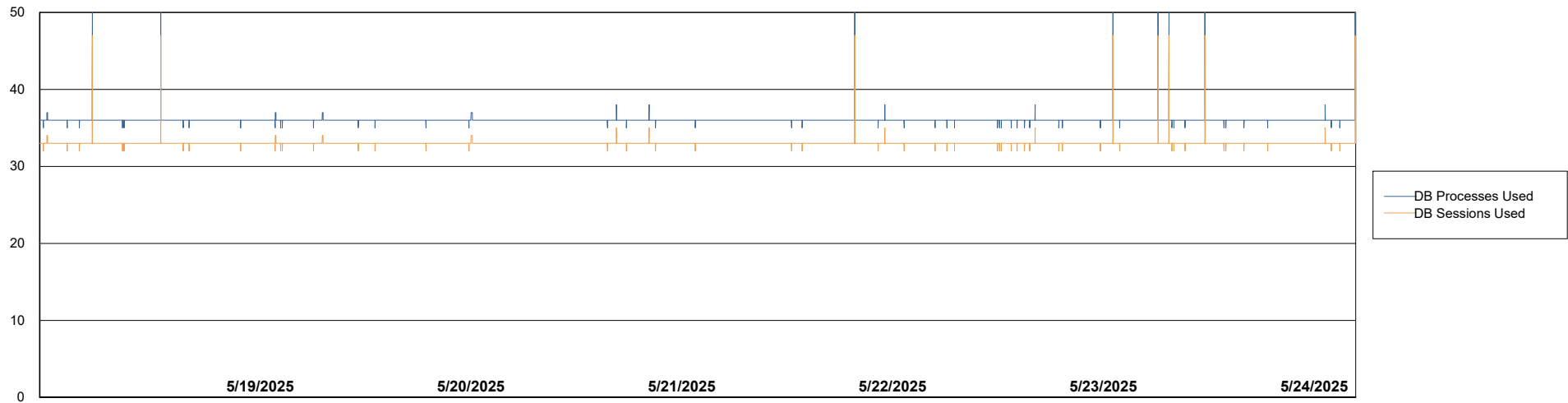
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Database Performance RFL\_PRD\_ABS02\_STB\_DB

DB Processes Max 1,000



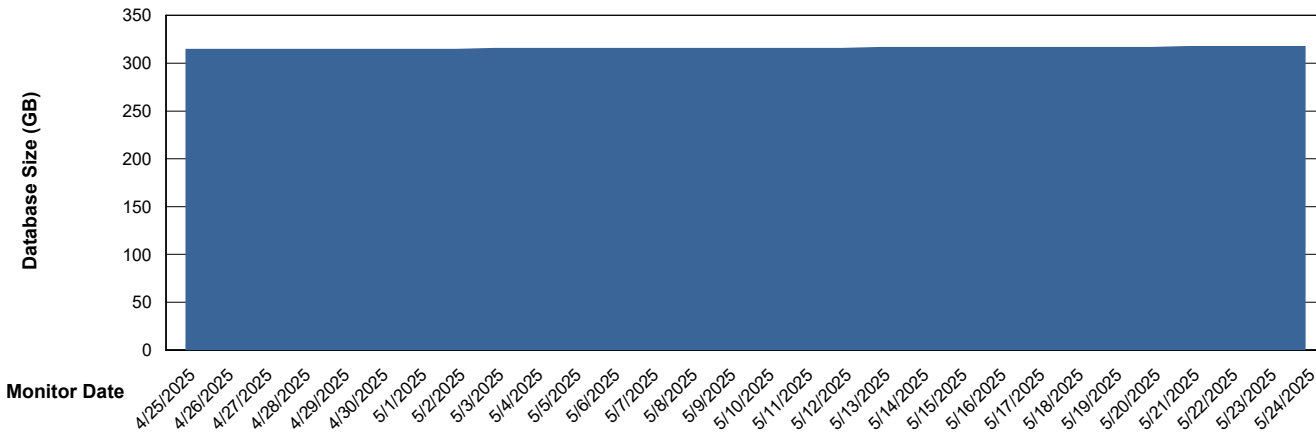
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DATABASE SIZE RFL\_PRD\_ABS01\_DB

## Database growth over last month



Database Tablespace RFL\_PRD\_ABS01\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/24/2025	ABSDATA	117	89	24
	INDX	258	214	17
5/23/2025	ABSDATA	117	89	24
	INDX	258	214	17
5/22/2025	ABSDATA	117	89	24
	INDX	258	213	17
5/21/2025	ABSDATA	117	89	24
	INDX	258	213	17
5/20/2025	ABSDATA	117	89	24
	INDX	258	213	17
5/19/2025	ABSDATA	117	89	24
	INDX	258	213	17
5/18/2025	ABSDATA	117	89	24
	INDX	258	213	18

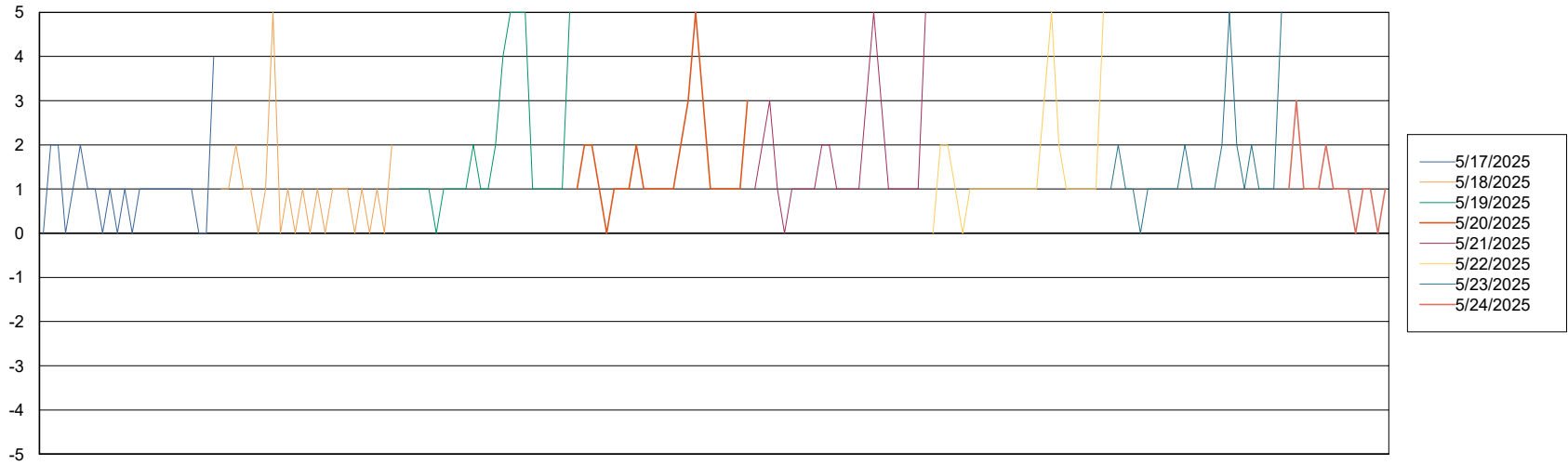
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Standby Database Health RFL\_Production

### Recovery lag for last 7 days



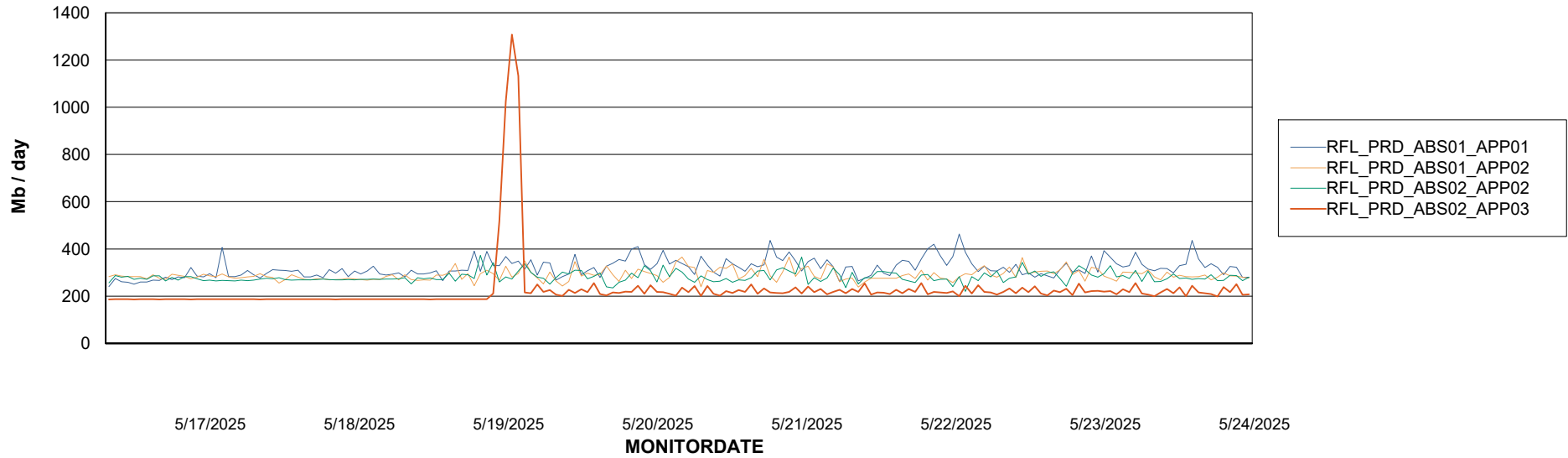
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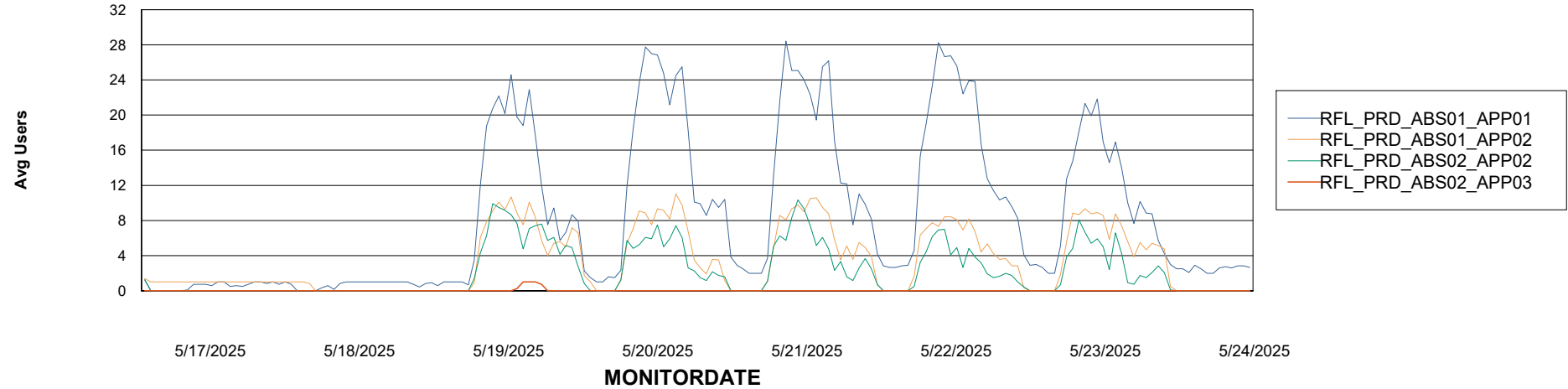


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



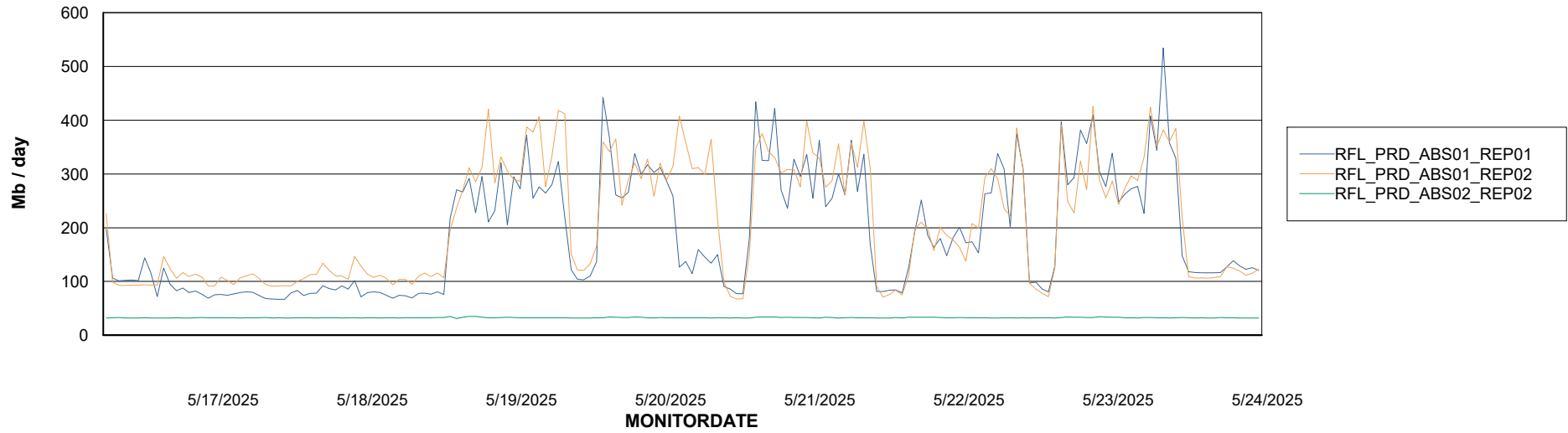
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



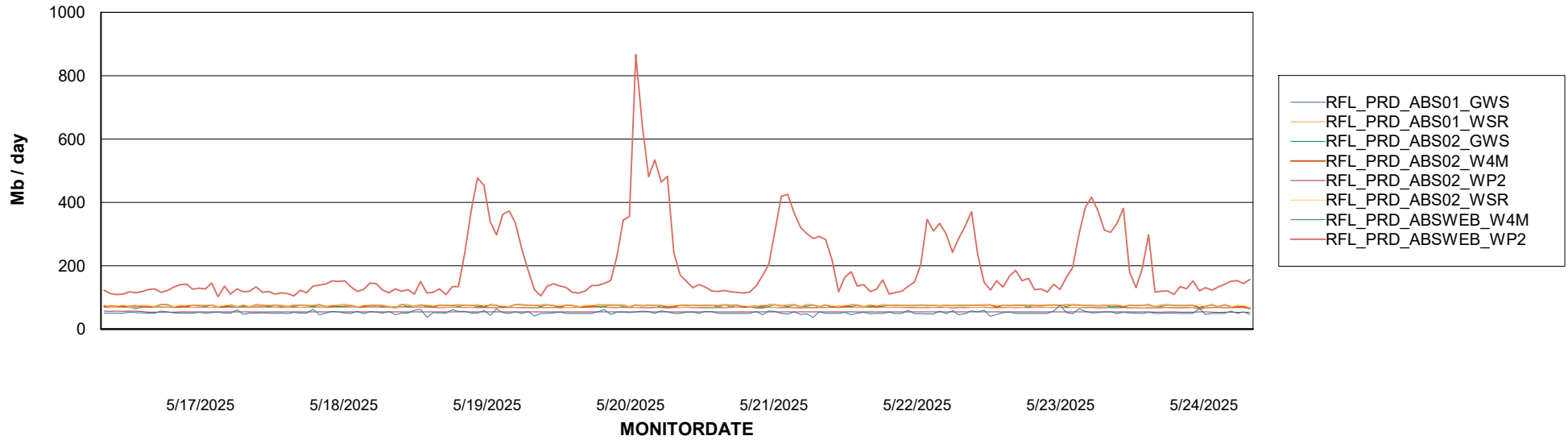
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

