

Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Harddisk Usage NOA_PRD_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
5/24/2025	59	199	81	36	500	321	81	200	38
5/23/2025	59	199	81	36	500	321	81	200	38
5/22/2025	59	199	81	36	500	321	81	200	38
5/21/2025	59	199	81	36	500	321	81	200	38
5/20/2025	59	199	81	36	500	321	81	200	38
5/19/2025	59	199	81	36	500	321	81	200	38
5/18/2025	59	199	81	36	500	321	81	200	38

Harddisk Usage NOA_PRD_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
5/24/2025	36	100	64	31	1,100	764	78	400	89
5/23/2025	38	100	62	19	950	761	78	400	88
5/22/2025	38	100	62	15	900	761	78	400	89
5/21/2025	38	100	62	14	900	771	77	400	91
5/20/2025	38	100	62	16	900	760	78	400	90
5/19/2025	38	100	62	16	900	759	78	400	89
5/18/2025	38	100	62	15	900	769	78	400	88

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Harddisk Usage NOA_PRD_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
5/24/2025	65	279	98	25	838	626	91	559	49
5/23/2025	65	279	97	25	838	626	91	559	49
5/22/2025	65	279	97	25	838	626	91	559	49
5/21/2025	65	279	97	25	838	626	91	559	51
5/20/2025	65	279	97	25	838	626	91	559	50
5/19/2025	65	279	97	25	838	626	91	559	49
5/18/2025	65	279	97	25	838	626	91	559	49

Harddisk Usage NOA_PRD_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/24/2025	52	100	48
5/23/2025	53	100	47
5/22/2025	52	100	47
5/21/2025	52	100	47
5/20/2025	52	100	47
5/19/2025	52	100	48
5/18/2025	52	100	48

Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Harddisk Usage NOA_PRD_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/24/2025	60	100	40
5/23/2025	61	100	39
5/22/2025	61	100	39
5/21/2025	61	100	39
5/20/2025	61	100	39
5/19/2025	60	100	39
5/18/2025	60	100	39

Harddisk Usage NOA_PRD_NovoLink

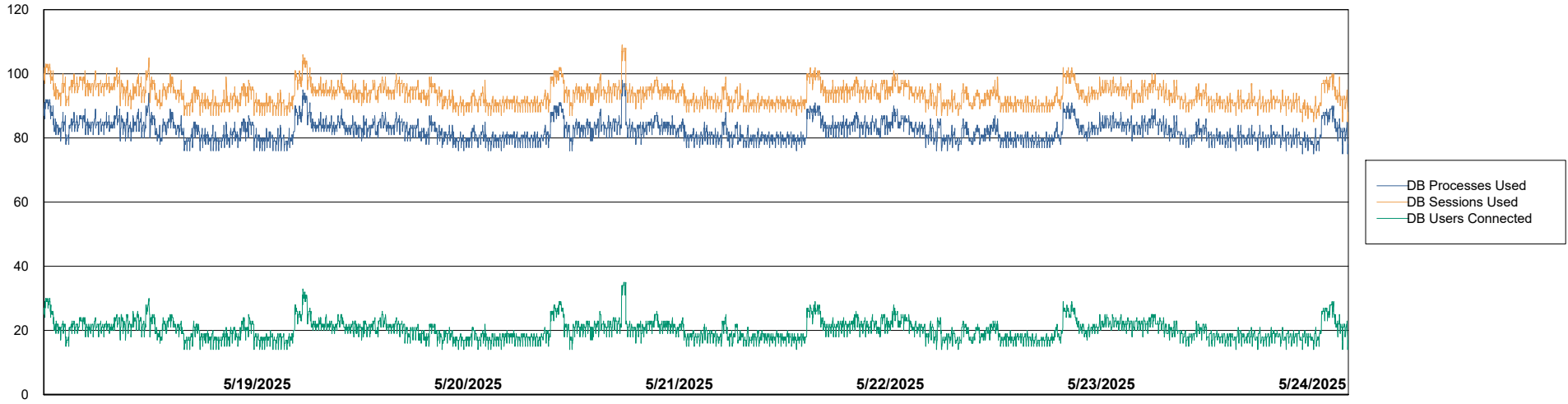
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/24/2025	68	100	31
5/23/2025	70	100	30
5/22/2025	70	100	30
5/21/2025	70	100	30
5/20/2025	69	100	30
5/19/2025	69	100	30
5/18/2025	69	100	30

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Database Performance NOA_PRD_NHSBI_ABS1

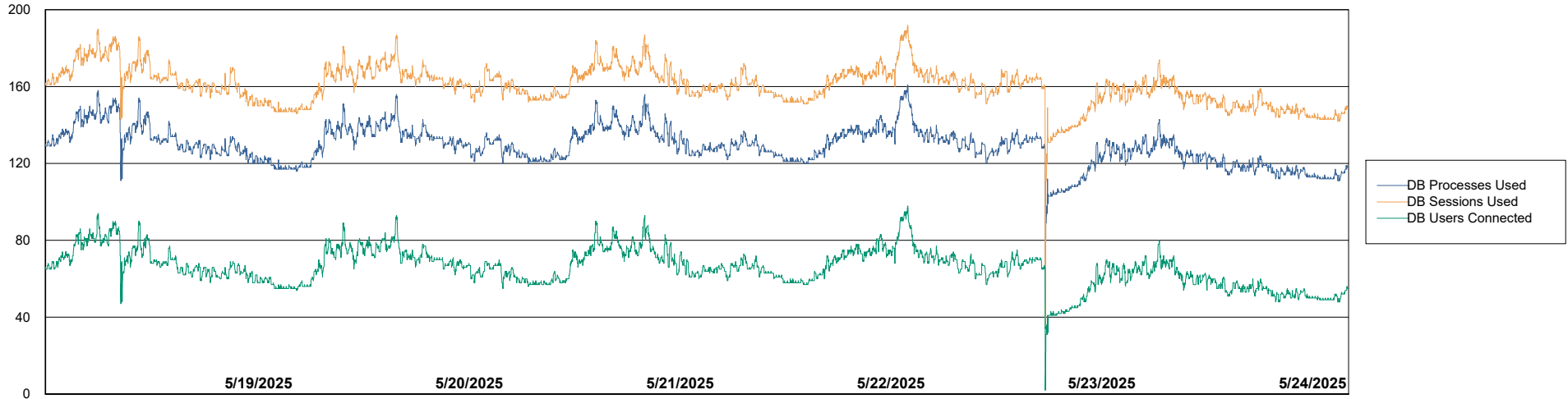


Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Database Performance NOA_PRD_NovoABS01_ABS1



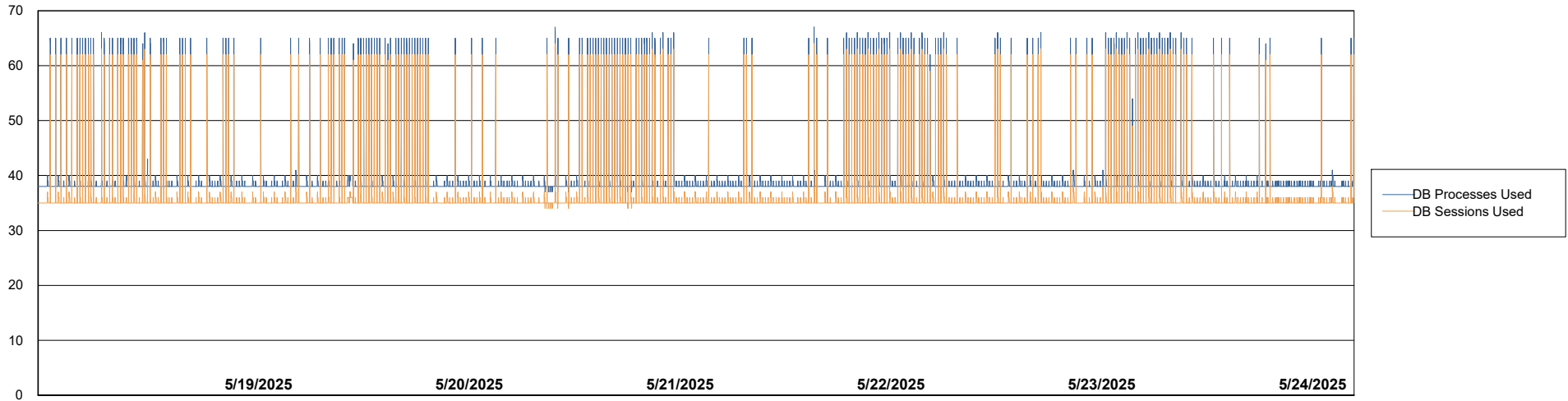
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300



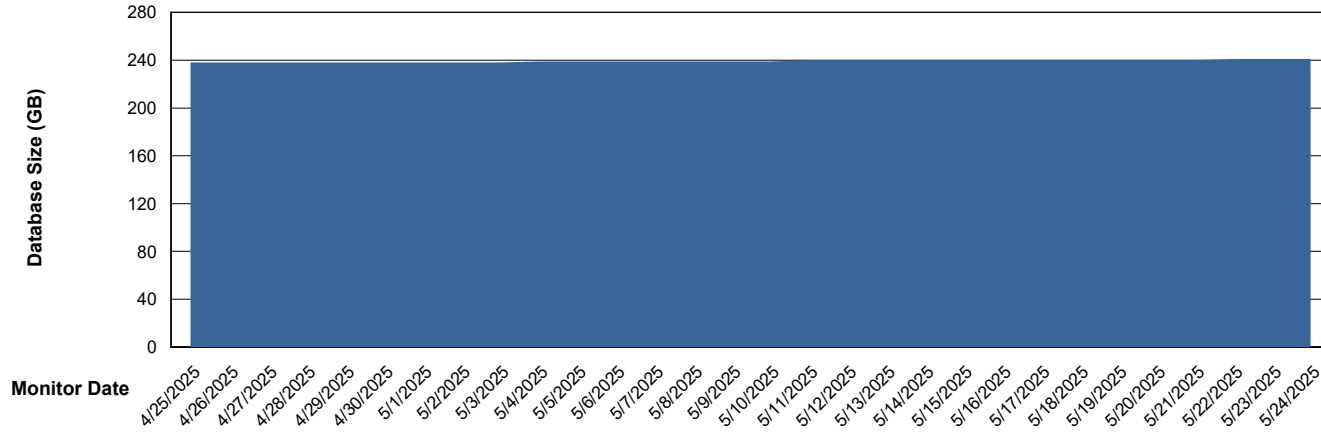
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



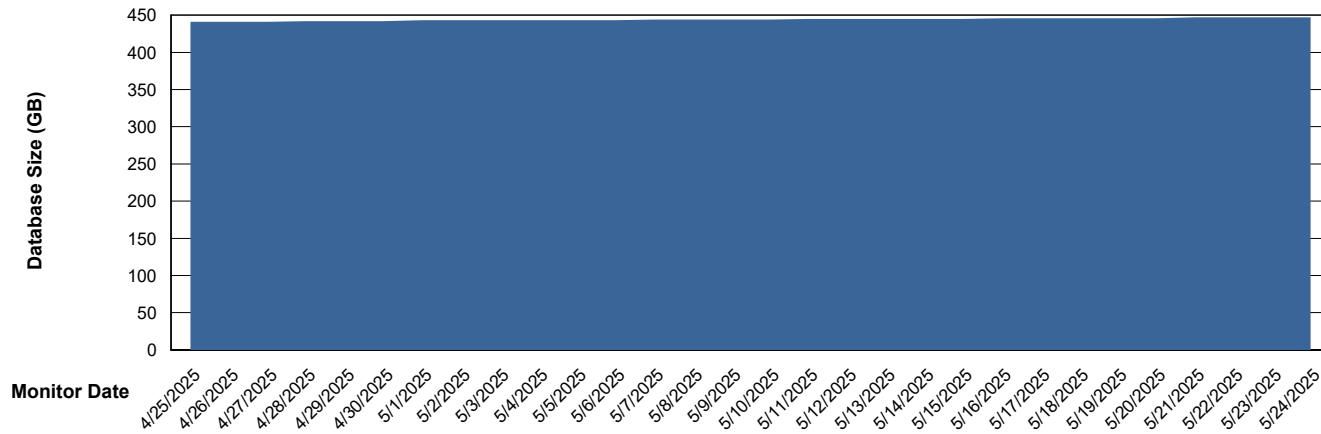
DATABASE SIZE NOA_PRD_NHSBI_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Database Tablespace NOA_PRD_NHSBI_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/24/2025	ABSDATA	149	122	18
	INDX	138	113	18
5/23/2025	ABSDATA	149	122	18
	INDX	138	113	18
5/22/2025	ABSDATA	149	121	18
	INDX	138	113	18
5/21/2025	ABSDATA	149	121	19
	INDX	138	113	18
5/20/2025	ABSDATA	149	121	19
	INDX	138	112	19
5/19/2025	ABSDATA	149	121	19
	INDX	138	112	19
5/18/2025	ABSDATA	149	121	19
	INDX	138	112	19

Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Database Tablespace NOA_PRD_NovoABS01_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/24/2025	ABSDATA	195	156	20
	INDX	332	278	16
5/23/2025	ABSDATA	195	156	20
	INDX	332	278	16
5/22/2025	ABSDATA	195	156	20
	INDX	332	278	16
5/21/2025	ABSDATA	195	156	20
	INDX	332	277	16
5/20/2025	ABSDATA	195	156	20
	INDX	332	277	17
5/19/2025	ABSDATA	195	156	20
	INDX	332	277	17
5/18/2025	ABSDATA	195	156	20
	INDX	332	277	17

BI last ETL error for NOA_PRD_NHSBI_ABS1

Wed, 21-05-2025	None
Sun, 18-05-2025	None
Tue, 20-05-2025	None
Thu, 22-05-2025	None
Mon, 19-05-2025	None
Fri, 23-05-2025	None
Sat, 24-05-2025	None

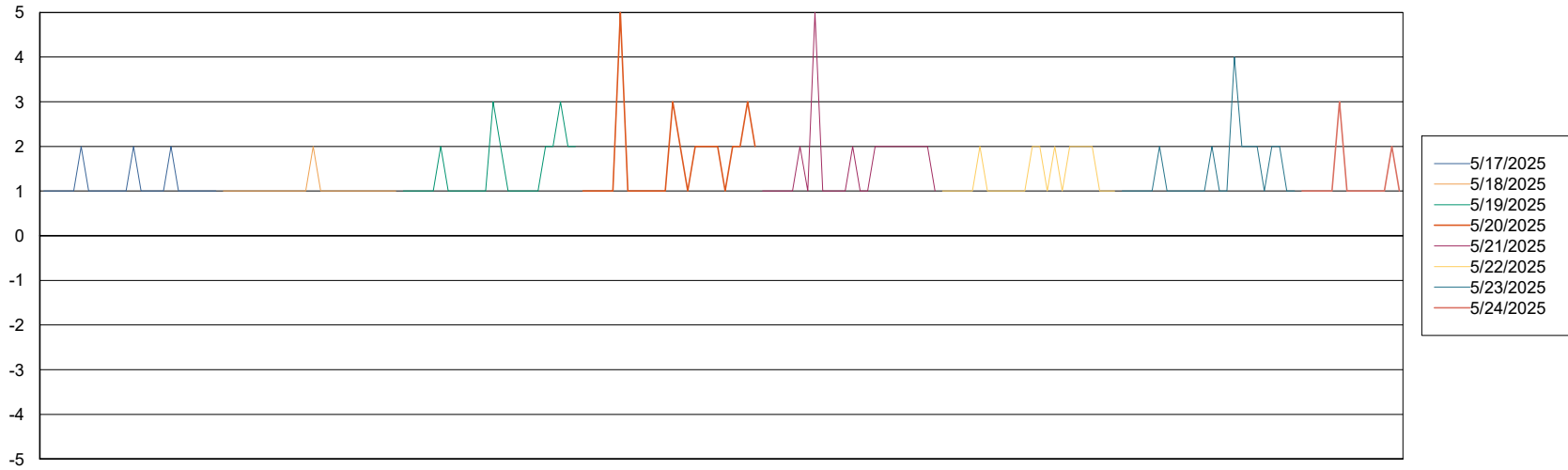
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



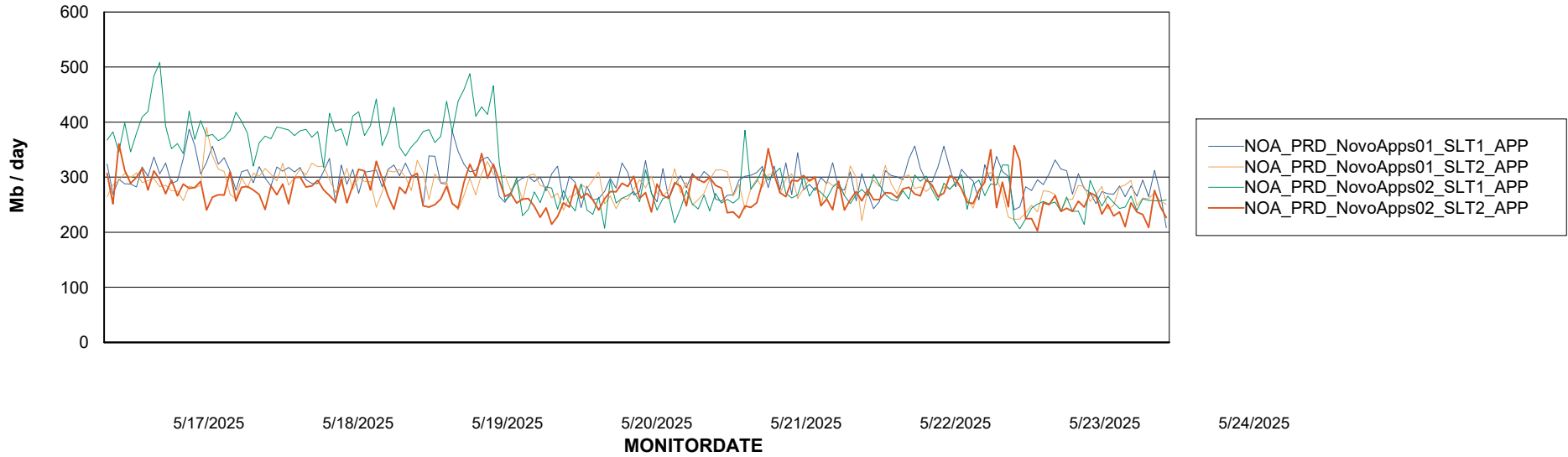
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116

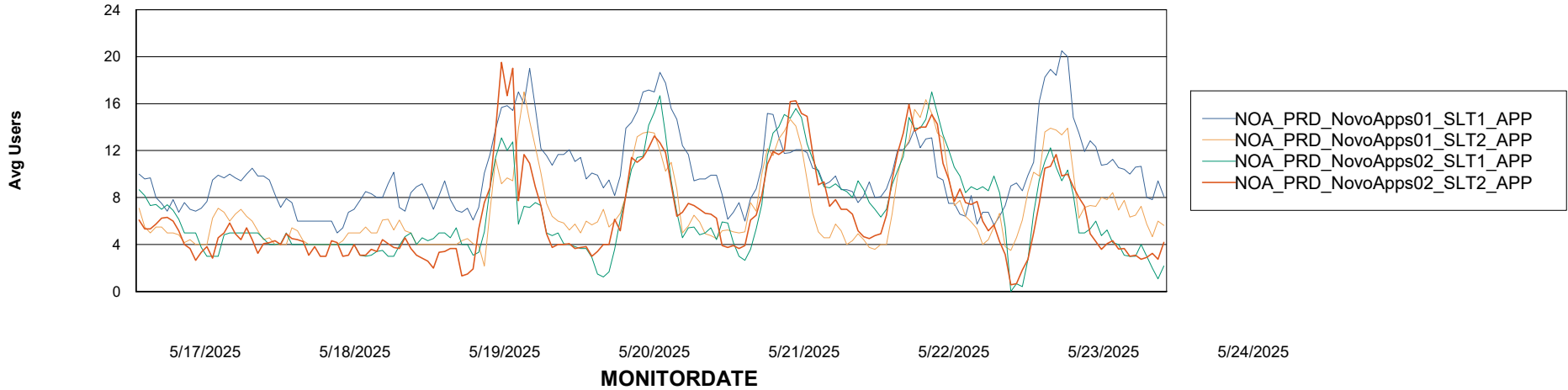


ABSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



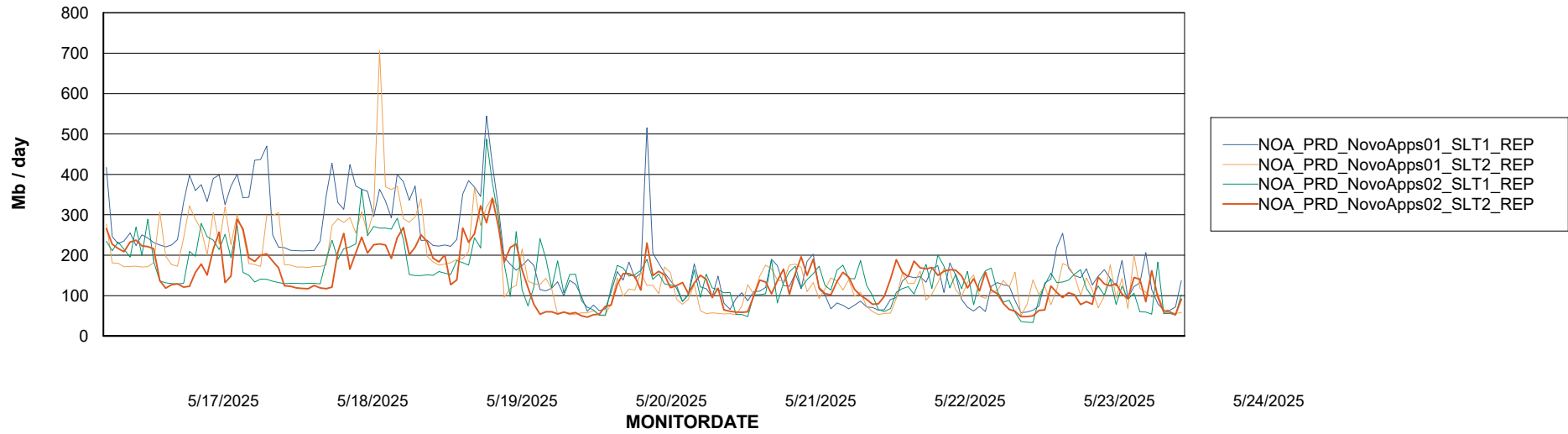
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



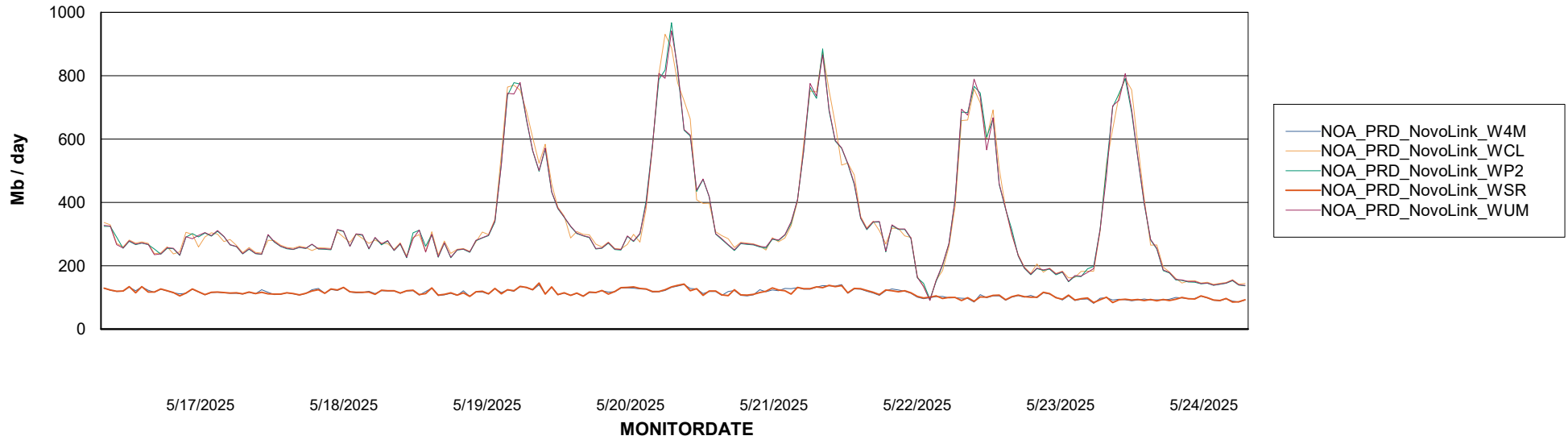
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Disaster per ABS component

