

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
 Database ID 139



Harddisk Usage Future Live KLH\_PRD\_SRSBI02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
5/24/2025	49	50	26	46	2,000	1,074	47	100	53
5/23/2025	49	50	26	48	2,000	1,034	47	100	53
5/22/2025	49	50	26	47	2,000	1,066	47	100	53
5/21/2025	49	50	26	44	2,000	1,129	49	100	51
5/20/2025	49	50	25	36	1,837	1,170	50	100	50
5/19/2025	49	50	25	15	1,550	1,317	51	100	49
5/18/2025	49	50	25	21	1,500	1,190	51	100	49

Harddisk Usage KLH\_PRD\_SRSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
5/24/2025	69	50	16	50	50	25
5/23/2025	69	50	16	50	50	25
5/22/2025	69	50	16	50	50	25
5/21/2025	69	50	16	50	50	25
5/20/2025	69	50	16	57	50	22
5/19/2025	69	50	16	59	50	20
5/18/2025	69	50	16	59	50	20

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Harddisk Usage KLH\_PRD\_SRSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
5/24/2025	77	50	12	68	50	16
5/23/2025	77	50	12	68	50	16
5/22/2025	77	50	12	68	50	16
5/21/2025	76	50	12	68	50	16
5/20/2025	76	50	12	72	50	14
5/19/2025	76	50	12	73	50	13
5/18/2025	77	50	12	73	50	13

Harddisk Usage KLH\_PRD\_SRSAPP03

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
5/24/2025	77	50	12	69	50	16
5/23/2025	77	50	12	69	50	16
5/22/2025	77	50	12	69	50	16
5/21/2025	77	50	12	69	50	16
5/20/2025	76	50	12	73	50	14
5/19/2025	76	50	12	75	50	13
5/18/2025	76	50	12	75	50	13

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Harddisk Usage KLH\_PRD\_SRSAPP04

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
5/24/2025	77	50	12	69	50	16
5/23/2025	77	50	12	69	50	16
5/22/2025	77	50	12	69	50	16
5/21/2025	77	50	12	69	50	16
5/20/2025	76	50	12	70	50	15
5/19/2025	76	50	12	52	50	24
5/18/2025	76	50	12	33	50	34

## Harddisk Usage KLH\_PRD\_SRSBI01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
5/19/2025	36	50	32	12	1,500	1,326	35	50	32
5/18/2025	37	50	32	21	1,500	1,190	35	50	32

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Harddisk Usage KLH\_PRD\_SRSBIDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
5/19/2025	75	100	25	12	1,500	1,326	7	400	372
5/18/2025	75	100	25	21	1,500	1,190	6	400	376

## Harddisk Usage KLH\_PRD\_SRSBIDB02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
5/24/2025	45	50	27	46	2,000	1,074	15	500	425
5/23/2025	45	50	27	48	2,000	1,034	15	500	425
5/22/2025	45	50	27	47	2,000	1,066	15	500	425
5/21/2025	48	50	26	44	2,000	1,129	15	500	425
5/20/2025	50	50	25	36	1,837	1,170	15	500	425
5/19/2025	50	50	25	15	1,550	1,317	15	500	425
5/18/2025	50	50	25	21	1,500	1,190	15	500	425

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Harddisk Usage KLH\_PRD\_SRSDDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
5/24/2025	72	100	28	46	2,000	1,074	24	1,500	1,144
5/23/2025	72	100	28	48	2,000	1,034	25	1,500	1,126
5/22/2025	72	100	28	47	2,000	1,066	27	1,500	1,089
5/21/2025	74	100	26	44	2,000	1,129	34	1,500	995
5/20/2025	75	100	25	36	1,850	1,170	23	1,208	903
5/19/2025	75	100	25	15	1,558	1,317	12	1,000	884
5/18/2025	75	100	25	21	1,500	1,190	13	1,000	872

## Harddisk Usage KLH\_PRD\_SRSDDB02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
5/24/2025	71	100	29	46	2,000	1,074	17	1,500	1,241
5/23/2025	71	100	29	48	2,000	1,034	23	1,500	1,156
5/22/2025	71	100	29	47	2,000	1,066	29	1,500	1,062
5/21/2025	72	100	28	44	2,000	1,129	35	1,500	968
5/20/2025	73	100	27	36	1,837	1,170	25	1,208	876
5/19/2025	73	100	27	15	1,550	1,317	14	1,000	858
5/18/2025	73	100	27	21	1,500	1,190	15	1,000	846

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Harddisk Usage KLH\_PRD\_SRSNFS01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /var/nfs/ex	Total disk space on /var/nfs/ex	Used disk space on /var/nfs/ex	Free disk space on /var/nfs/ora	Total disk space on /var/nfs/ora	Used disk space on /var/nfs/ora
5/24/2025	62	30	11	32	100	68	46	2,000	1,074
5/23/2025	62	30	11	32	100	68	48	2,000	1,034
5/22/2025	62	30	11	32	100	68	47	2,000	1,066
5/21/2025	62	30	11	32	100	68	44	2,000	1,129
5/20/2025	62	30	11	32	100	68	36	1,837	1,170
5/19/2025	62	30	11	32	100	68	15	1,550	1,317
5/18/2025	62	30	11	32	100	68	21	1,500	1,190

## Harddisk Usage KLH\_PRD\_SRSSUPPORT01\_DISTRIB

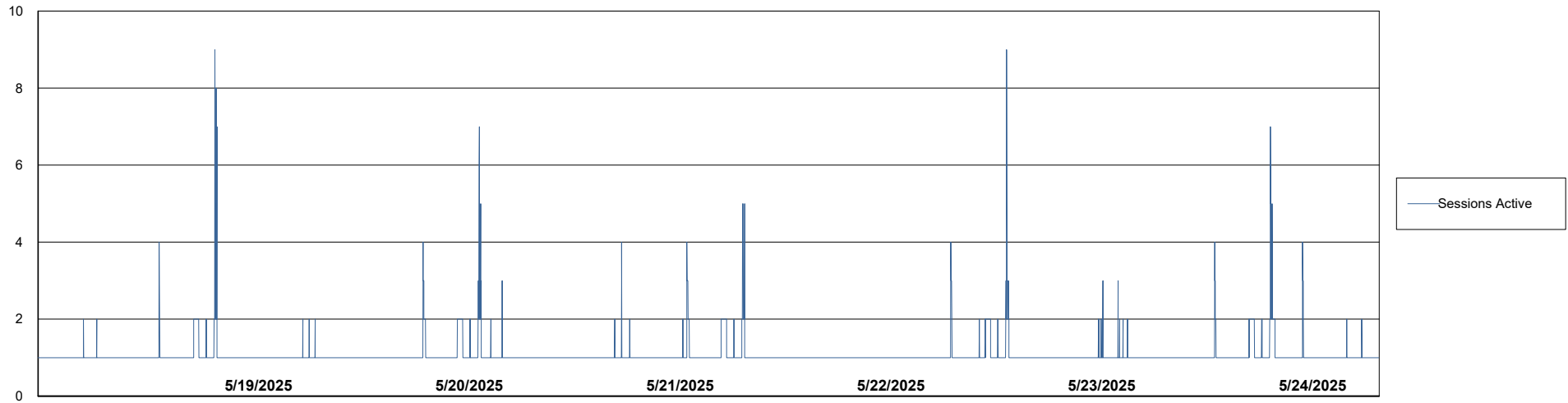
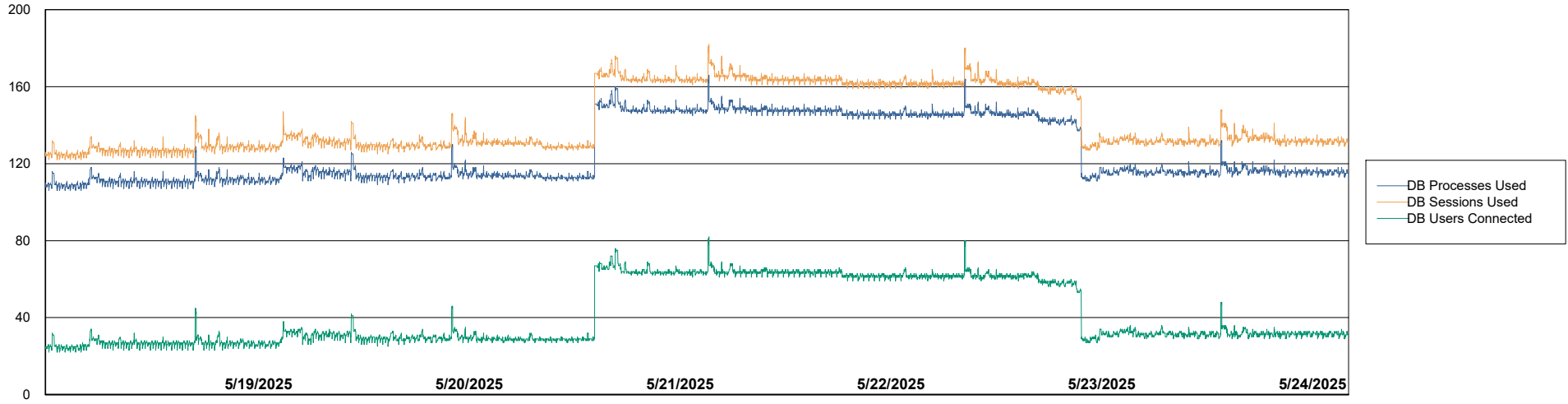
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/24/2025	40	100	60
5/23/2025	42	100	58
5/22/2025	35	100	65
5/21/2025	35	100	65
5/20/2025	36	100	64
5/19/2025	36	100	64
5/18/2025	36	100	64

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Database Performance Future Live KLH\_PRD\_SRSBIDB02\_ABS1

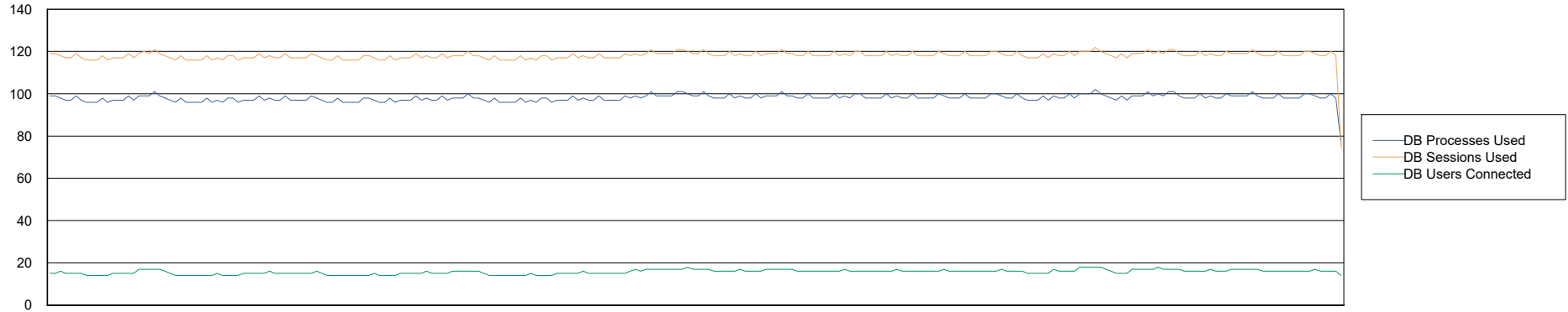


# Weekly SLA Customer Report

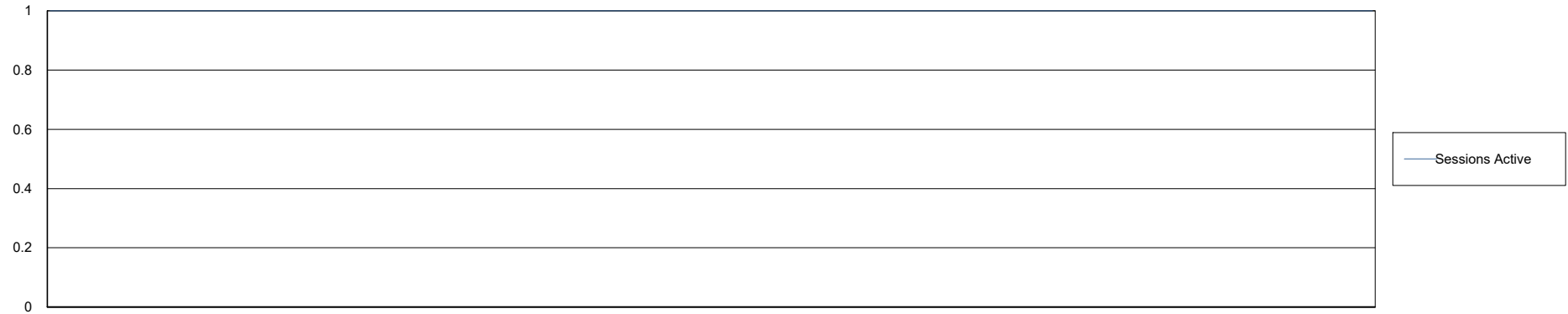
Customer KLH\_Production (24/7)  
Database ID 139



## Database Performance KLH\_PRD\_SRSBIDB01\_ABS1



5/19/2025



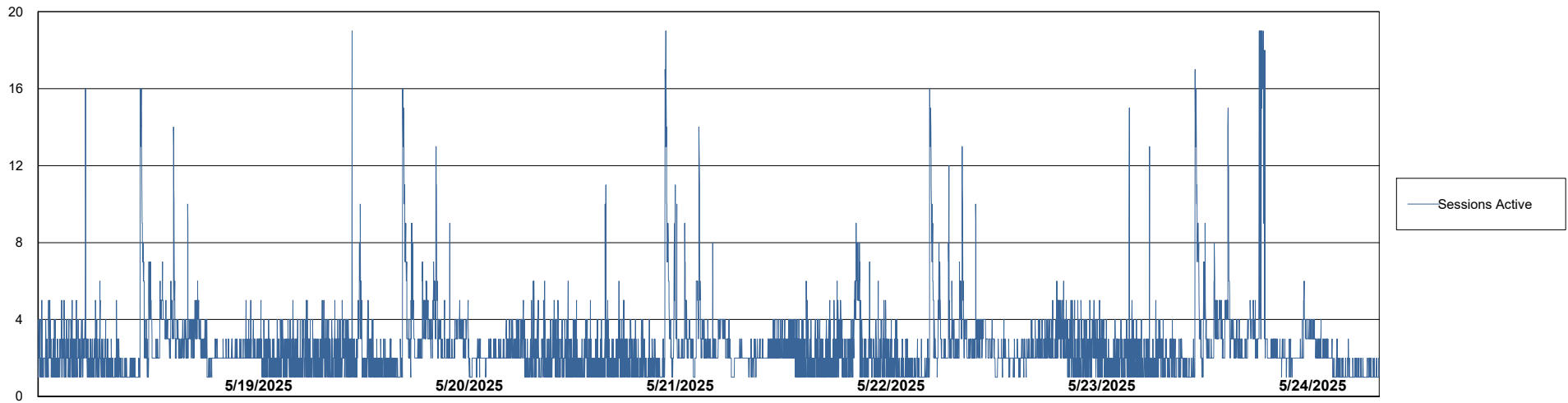
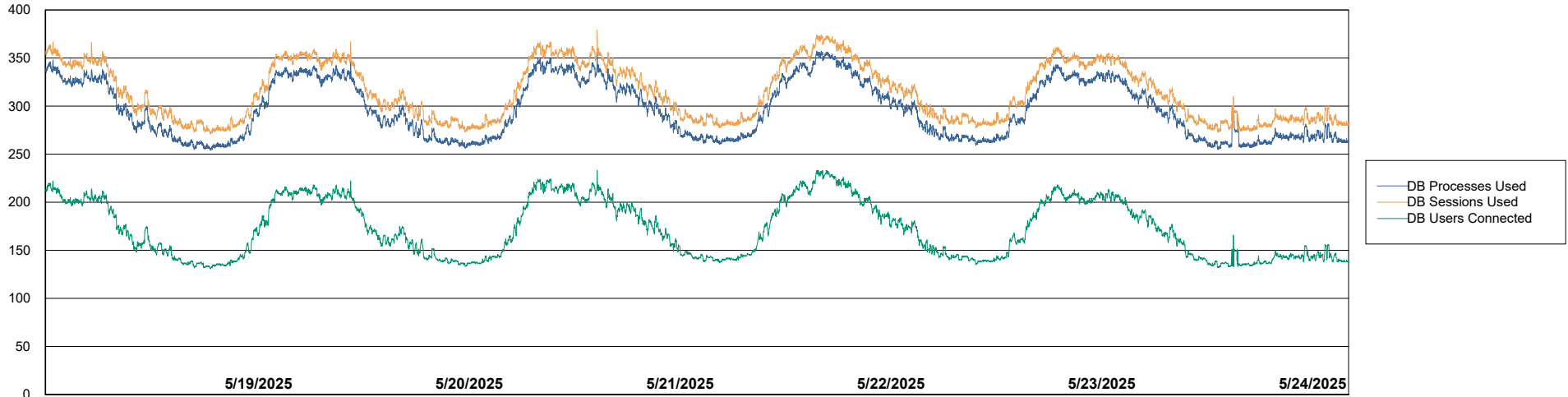
5/19/2025

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Database Performance KLH\_PRD\_SRSDDB01\_ABS1



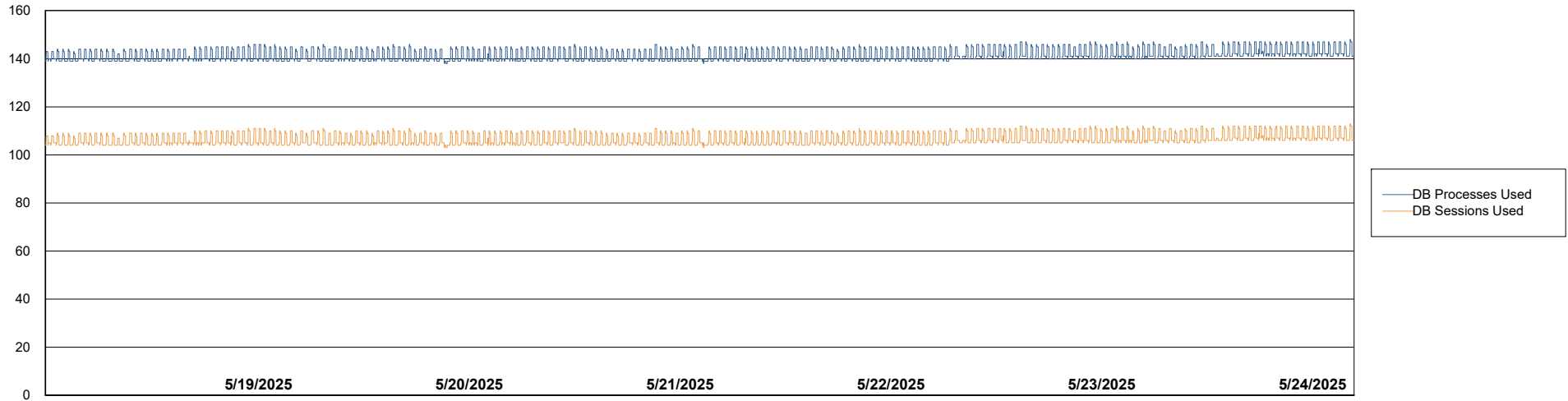
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Database Performance KLH\_PRD\_SRSD02\_HSBABS1

DB Processes Max 4  
DB Processes Max 0  
DB Processes Max 1,000



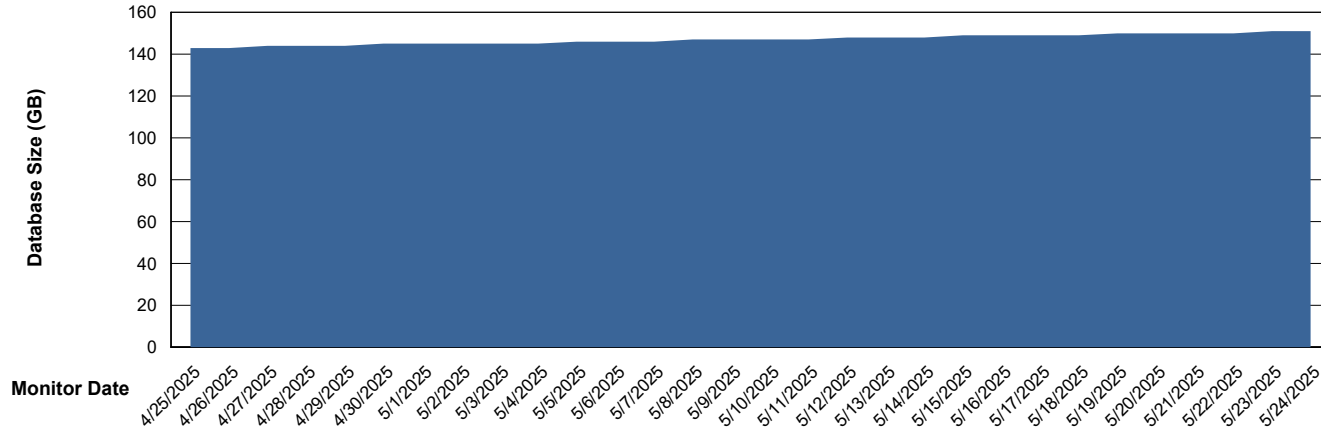
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



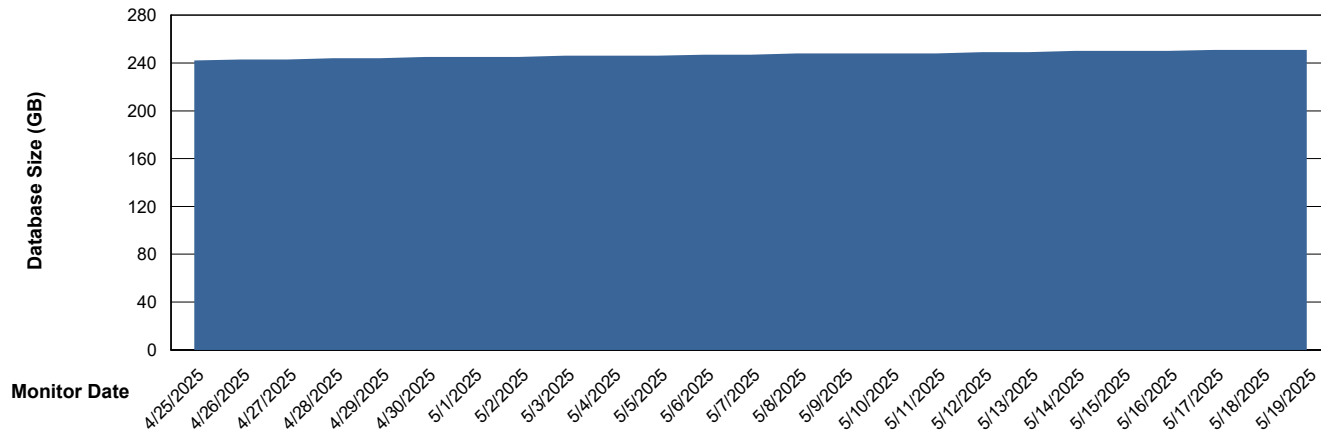
DATABASE SIZE Future Live KLH\_PRD\_SRSBIDB02\_ABS1

### Database growth over last month



DATABASE SIZE KLH\_PRD\_SRSBIDB01\_ABS1

### Database growth over last month



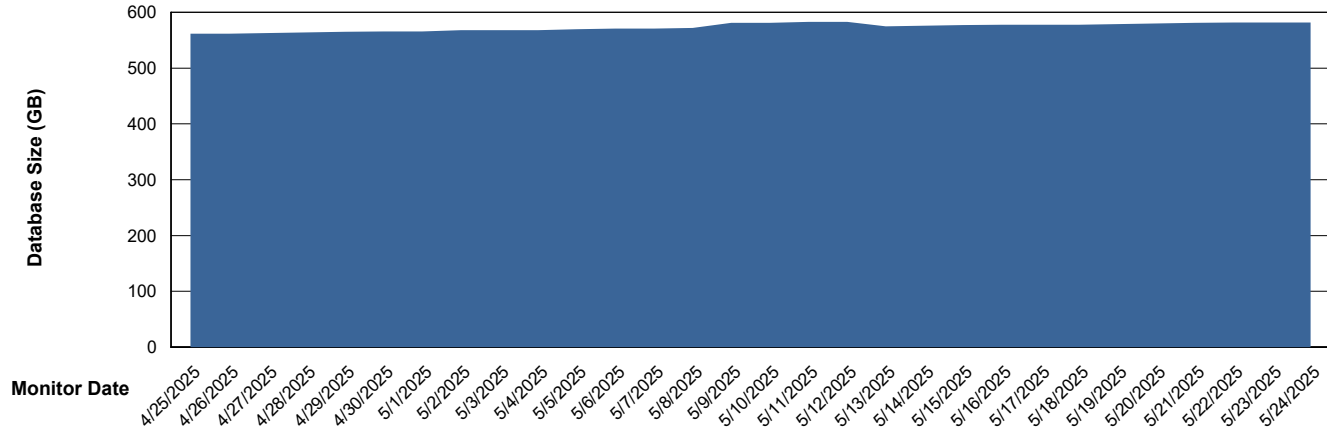
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



DATABASE SIZE KLH\_PRD\_SRSDB01\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



Database Tablespace Future Live KLH\_PRD\_SRSBIDB02\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/24/2025	ABSDATA	138	65	53
	INDX	158	83	48
5/23/2025	ABSDATA	138	65	53
	INDX	158	83	48
5/22/2025	ABSDATA	138	65	53
	INDX	158	83	48
5/21/2025	ABSDATA	138	65	53
	INDX	158	82	48
5/20/2025	ABSDATA	138	65	53
	INDX	158	82	48
5/19/2025	ABSDATA	138	65	53
	INDX	158	82	48
5/18/2025	ABSDATA	138	65	53
	INDX	158	82	48

# Weekly SLA Customer Report

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Database Tablespace      KLH\_PRD\_SRSBIDB01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/19/2025	ABSDATA	100	87	13
	INDX	176	149	15
5/18/2025	ABSDATA	100	87	13
	INDX	176	148	16

# Weekly SLA Customer Report

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Database Tablespace KLH\_PRD\_SRSDDB01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/24/2025	ABSDATA	670	550	18
	INDX	17	14	18
5/23/2025	ABSDATA	670	550	18
	INDX	17	14	18
5/22/2025	ABSDATA	670	549	18
	INDX	17	14	18
5/21/2025	ABSDATA	670	549	18
	INDX	17	14	18
5/20/2025	ABSDATA	670	548	18
	INDX	17	14	18
5/19/2025	ABSDATA	640	547	15
	INDX	17	14	18
5/18/2025	ABSDATA	640	546	15
	INDX	16	14	13

BI Status and last ETL error for KLH\_PRD\_SRSBIDB01\_ABS1

	<b>Mon 19/5/2025</b>
<b>ABS DataWarehouse ETL Health</b>	OK
<b>ABS DWHStaging ETL Health</b>	OK

BI last ETL error for KLH\_PRD\_SRSBIDB01\_ABS1

Sun, 18-05-2025	None
Mon, 19-05-2025	None
Sun, 18-05-2025	None
Mon, 19-05-2025	None

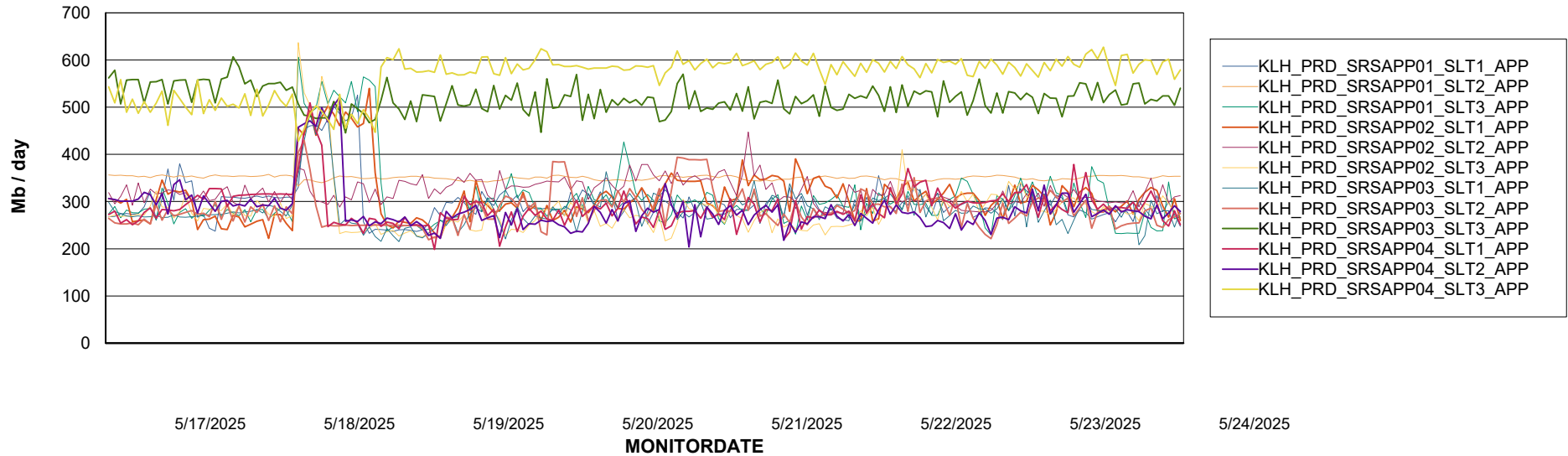
# Weekly SLA Customer Report

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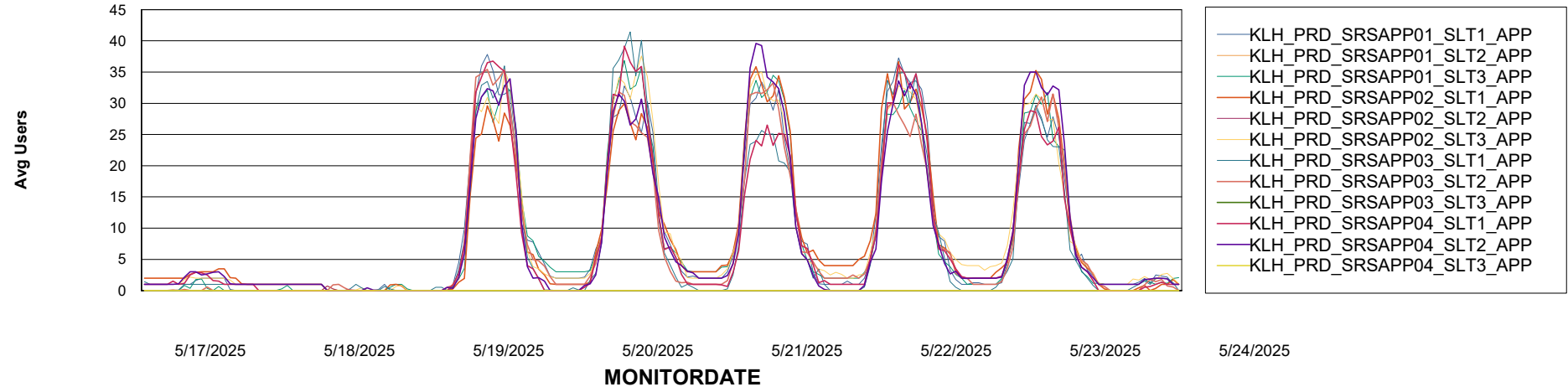


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



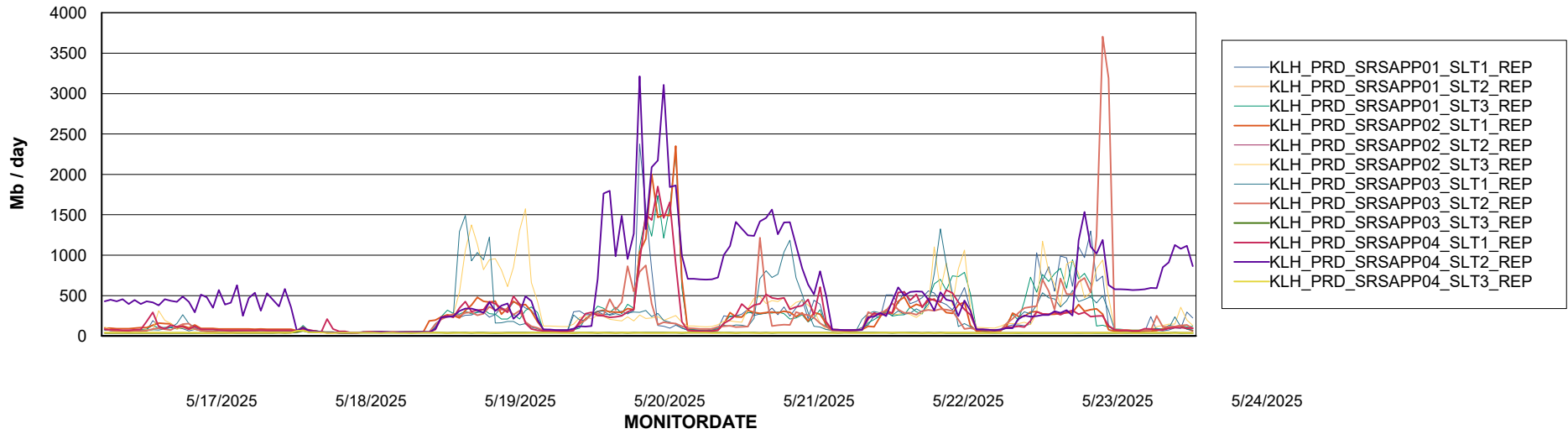
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



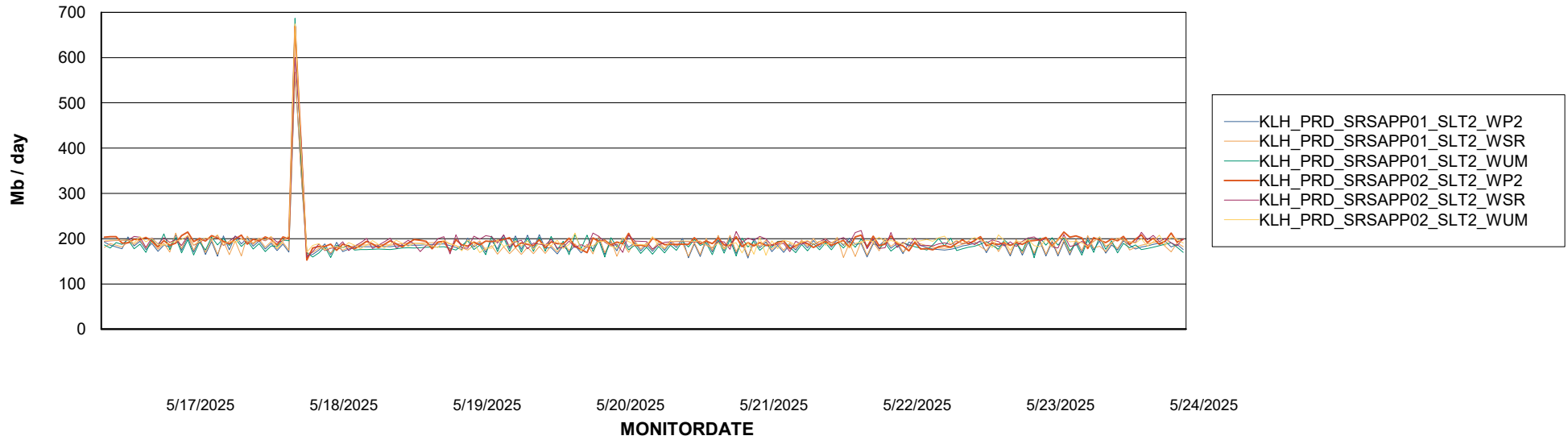
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Disaster per ABS component

