

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
5/24/2025	30	149	104	16	900	758
5/23/2025	30	149	105	17	900	751
5/22/2025	30	149	105	17	900	751
5/21/2025	30	149	105	17	900	748
5/20/2025	30	149	105	17	900	743
5/19/2025	30	149	105	17	900	745
5/18/2025	30	149	104	17	900	746

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/24/2025	52	89	43
5/23/2025	52	89	43
5/22/2025	52	89	43
5/21/2025	52	89	42
5/20/2025	53	89	42
5/19/2025	51	89	44
5/18/2025	51	89	44

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/24/2025	59	79	33
5/23/2025	59	79	33
5/22/2025	59	79	33
5/21/2025	59	79	33
5/20/2025	59	79	33
5/19/2025	59	79	33
5/18/2025	59	79	33

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/24/2025	41	79	47
5/23/2025	41	79	47
5/22/2025	41	79	47
5/21/2025	41	79	47
5/20/2025	41	79	47
5/19/2025	39	79	48
5/18/2025	39	79	49

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/24/2025	35	149	96
5/23/2025	35	149	96
5/22/2025	35	149	96
5/21/2025	35	149	96
5/20/2025	36	149	96
5/19/2025	36	149	96
5/18/2025	36	149	96

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
5/24/2025	35	149	97	24	1,997	1,519
5/23/2025	35	149	97	24	1,997	1,519
5/22/2025	35	149	97	24	1,997	1,520
5/21/2025	35	149	97	24	1,997	1,518
5/20/2025	35	149	97	24	1,997	1,517
5/19/2025	35	149	97	24	1,997	1,517
5/18/2025	35	149	97	24	1,997	1,517

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
5/24/2025	56	199	87	24	1,997	1,524	68	500	159
5/23/2025	56	199	87	24	1,997	1,524	74	500	132
5/22/2025	56	199	87	24	1,997	1,524	69	500	157
5/21/2025	56	199	87	24	1,997	1,523	72	500	141
5/20/2025	56	199	87	24	1,997	1,521	72	500	142
5/19/2025	56	199	87	24	1,997	1,521	70	500	149
5/18/2025	56	199	87	24	1,997	1,525	70	500	148

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/24/2025	64	79	29
5/23/2025	64	79	29
5/22/2025	64	79	29
5/21/2025	64	79	29
5/20/2025	64	79	29
5/19/2025	64	79	29
5/18/2025	64	79	29

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/24/2025	56	79	35
5/23/2025	56	79	35
5/22/2025	56	79	35
5/21/2025	56	79	35
5/20/2025	56	79	35
5/19/2025	54	79	36
5/18/2025	54	79	37

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/24/2025	33	149	101
5/23/2025	33	149	101
5/22/2025	33	149	101
5/21/2025	33	149	101
5/20/2025	33	149	101
5/19/2025	33	149	101
5/18/2025	33	149	101

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Customer JSG_Production (24/7)
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Harddisk Usage JSG_PRD_WORF

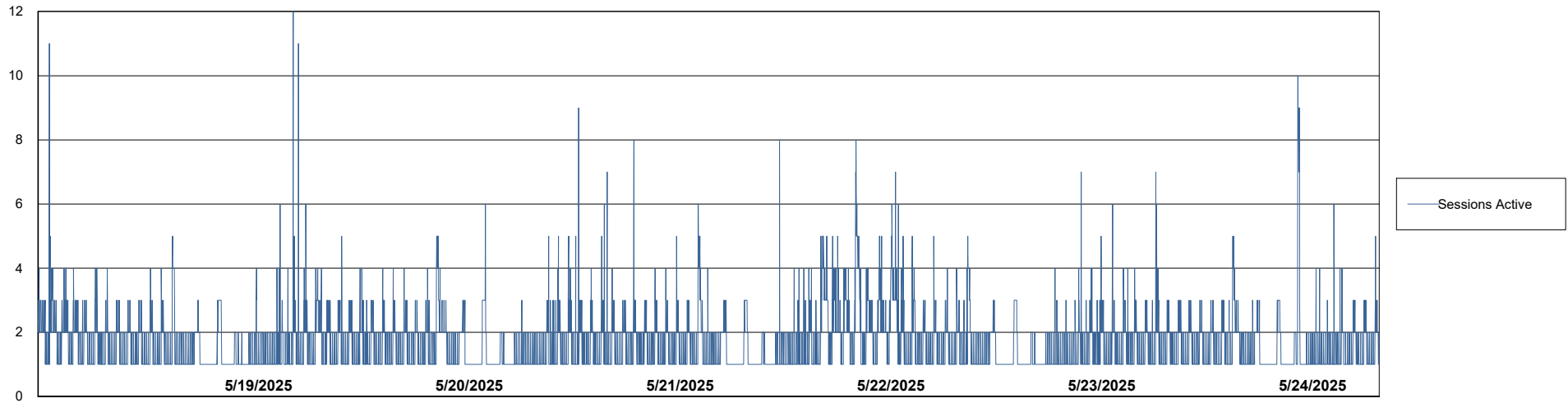
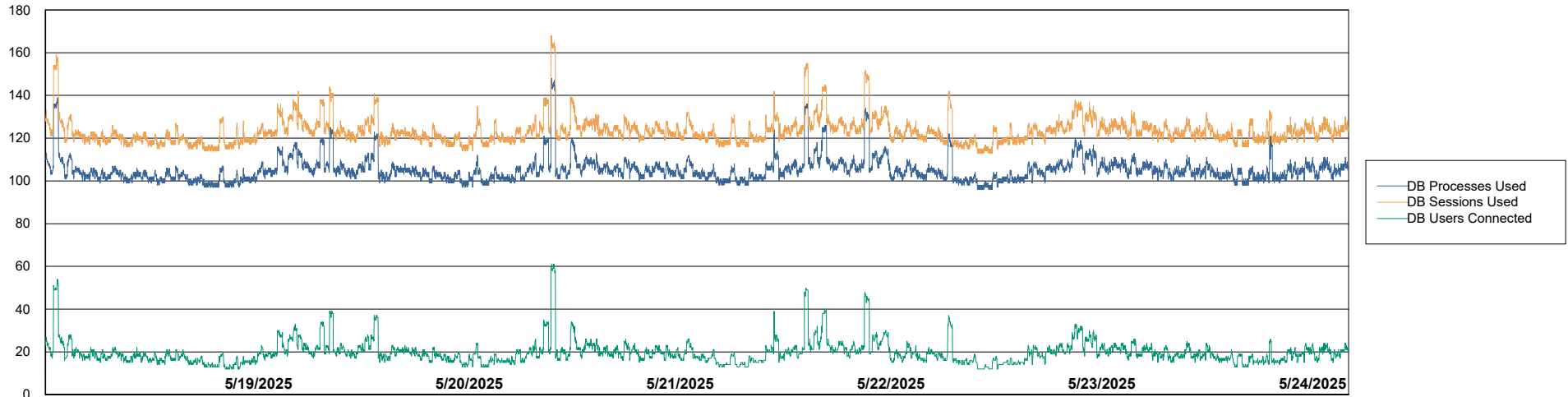
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/24/2025	49	149	76
5/23/2025	49	149	76
5/22/2025	49	149	76
5/21/2025	49	149	76
5/20/2025	49	149	76
5/19/2025	49	149	76
5/18/2025	49	149	76

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Database Performance JSG_PRD_BASHIR_DB_ABS1



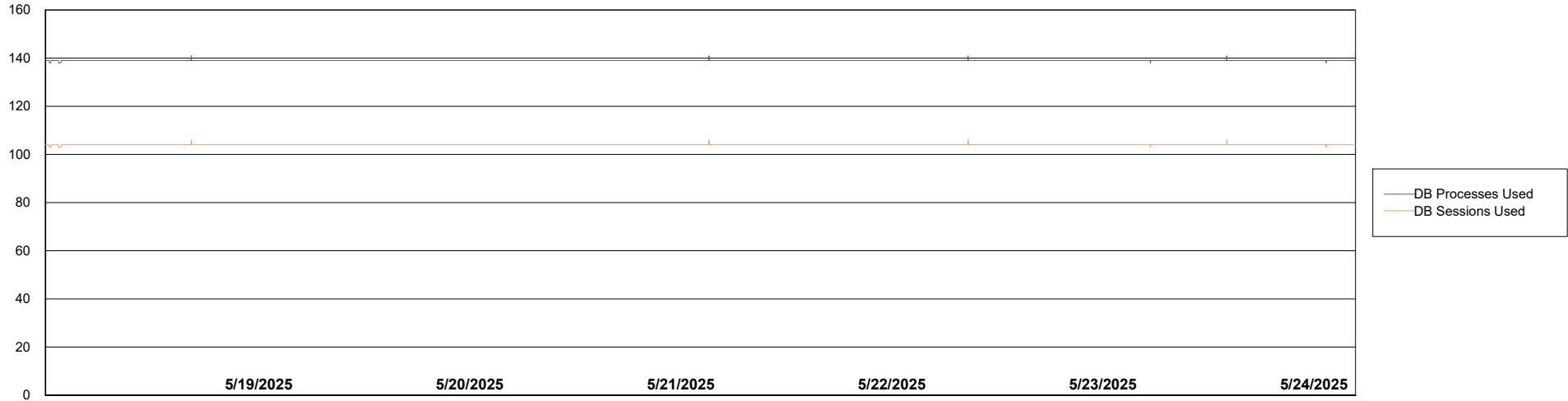
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 0
DB Processes Max 1,000
DB Processes Max 4

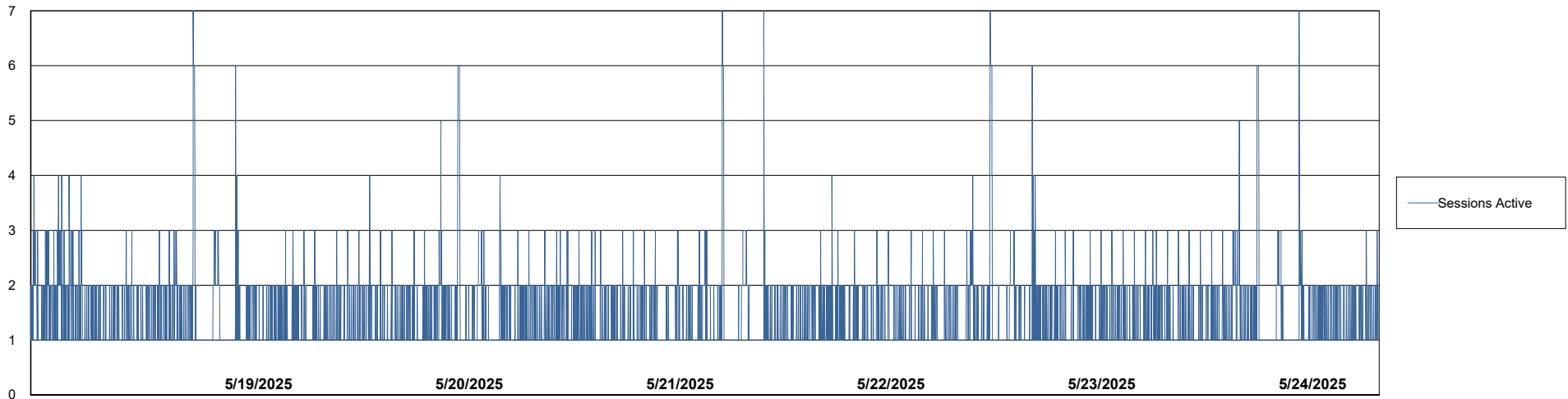
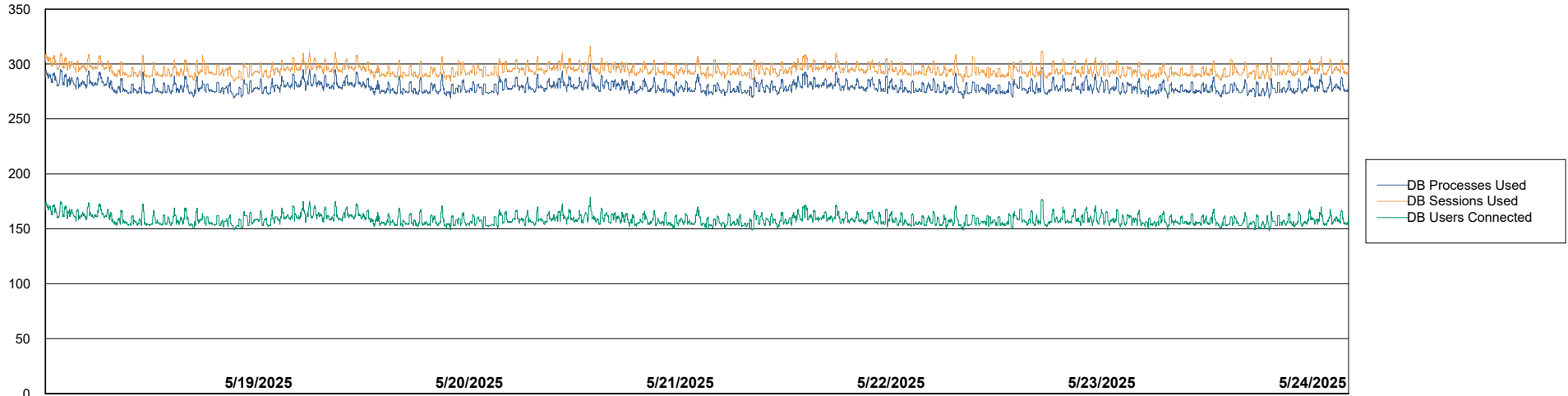


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



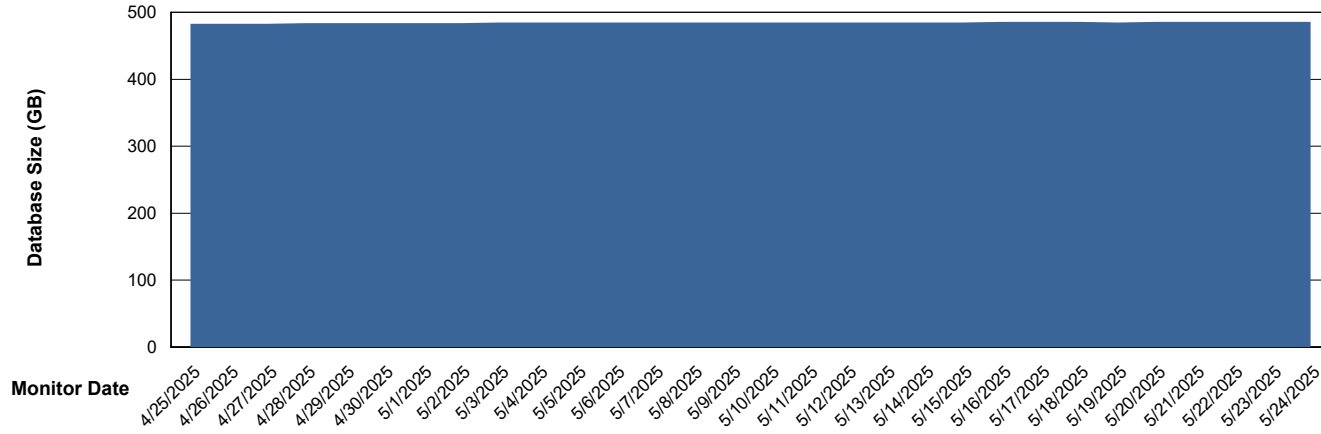
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Customer JSG_Production (24/7)
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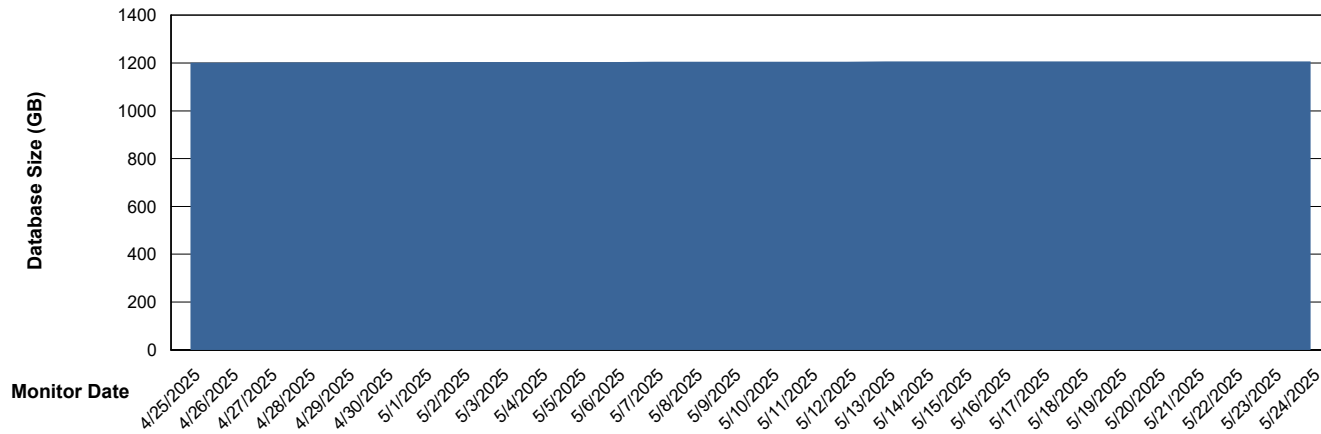
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/24/2025	ABSDATA	240	206	14
	INDX	333	275	17
5/23/2025	ABSDATA	240	206	14
	INDX	333	275	17
5/22/2025	ABSDATA	240	206	14
	INDX	333	275	17
5/21/2025	ABSDATA	240	206	14
	INDX	333	275	17
5/20/2025	ABSDATA	240	206	14
	INDX	325	275	15
5/19/2025	ABSDATA	240	206	14
	INDX	325	275	15
5/18/2025	ABSDATA	240	206	14
	INDX	325	275	15

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/24/2025	ABSDATA	1,344	1,130	16
	INDX	69	56	19
5/23/2025	ABSDATA	1,344	1,130	16
	INDX	69	56	19
5/22/2025	ABSDATA	1,344	1,130	16
	INDX	69	56	19
5/21/2025	ABSDATA	1,344	1,130	16
	INDX	69	56	19
5/20/2025	ABSDATA	1,344	1,130	16
	INDX	66	56	15
5/19/2025	ABSDATA	1,344	1,130	16
	INDX	66	56	15
5/18/2025	ABSDATA	1,344	1,129	16
	INDX	66	56	15

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 19/5/2025	Tue 20/5/2025	Wed 21/5/2025	Thu 22/5/2025	Fri 23/5/2025	Sat 24/5/2025
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Thu, 22-05-2025	None
Sat, 24-05-2025	None
Sun, 18-05-2025	None
Wed, 21-05-2025	None
Tue, 20-05-2025	None
Fri, 23-05-2025	None
Sun, 18-05-2025	None
Mon, 19-05-2025	None
Wed, 21-05-2025	None
Thu, 22-05-2025	None
Mon, 19-05-2025	None
Tue, 20-05-2025	None
Sat, 24-05-2025	None
Fri, 23-05-2025	None

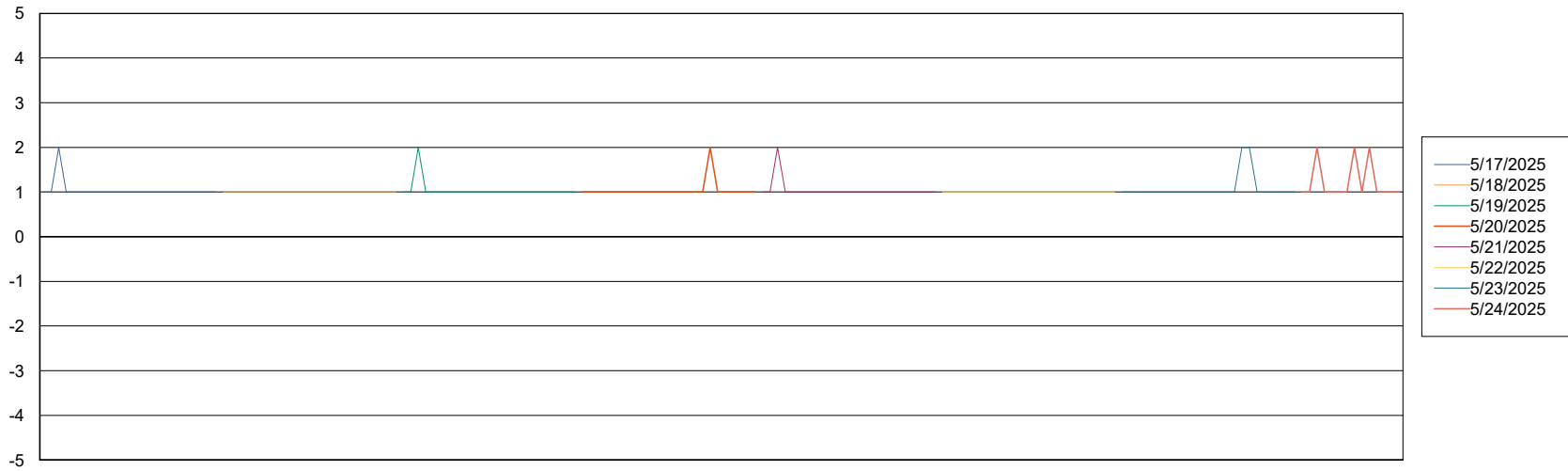
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



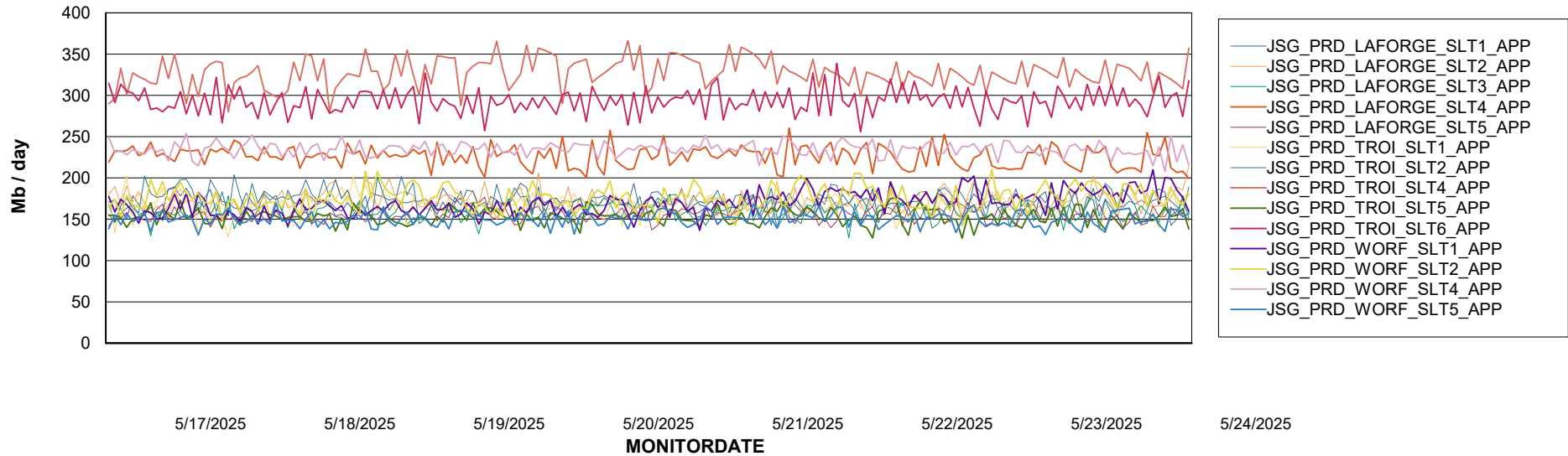
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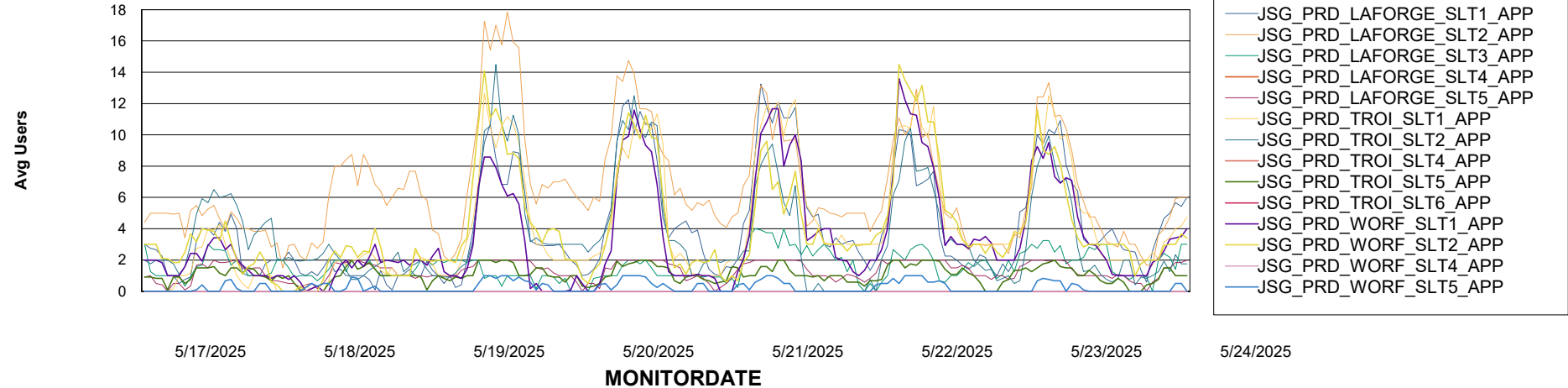


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



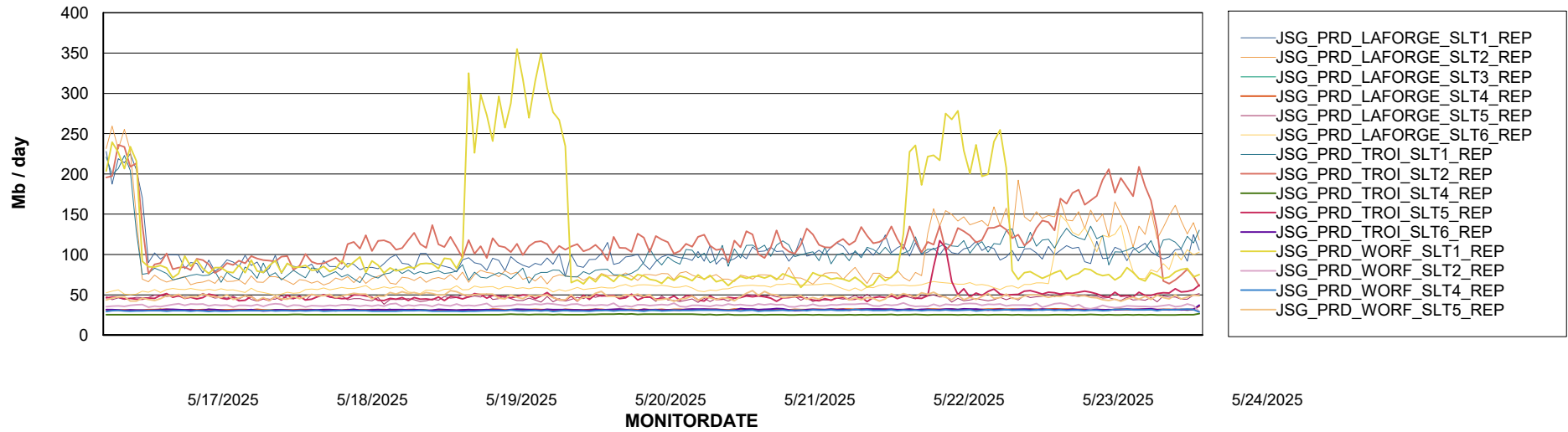
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



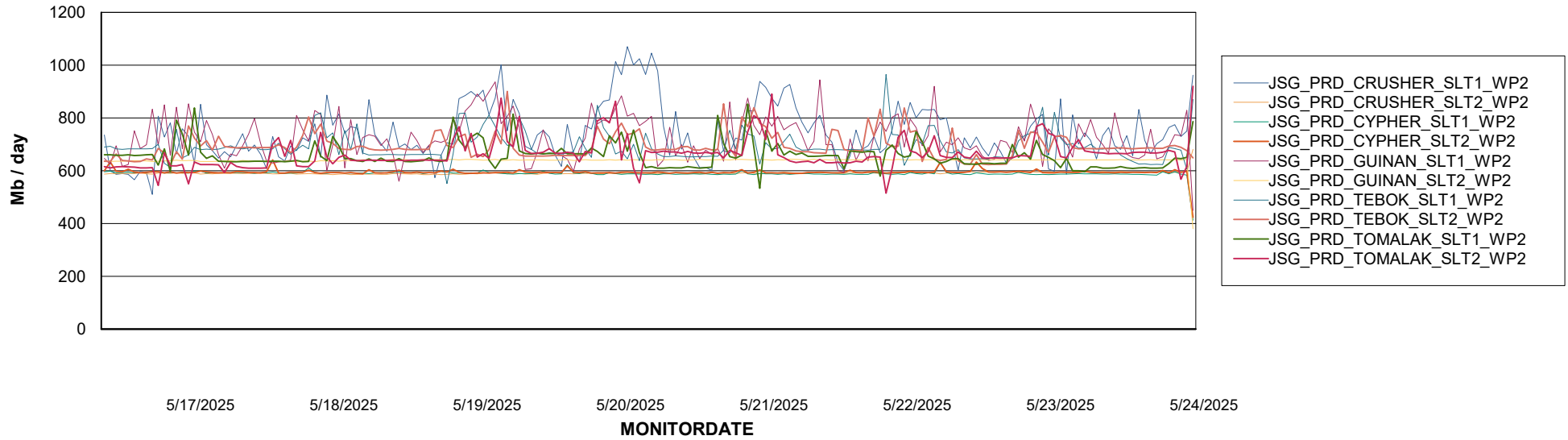
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Customer JSG_Production (24/7)
Database ID 102



ABSSolute Web Component Services

Avg memory used per ABS Web component

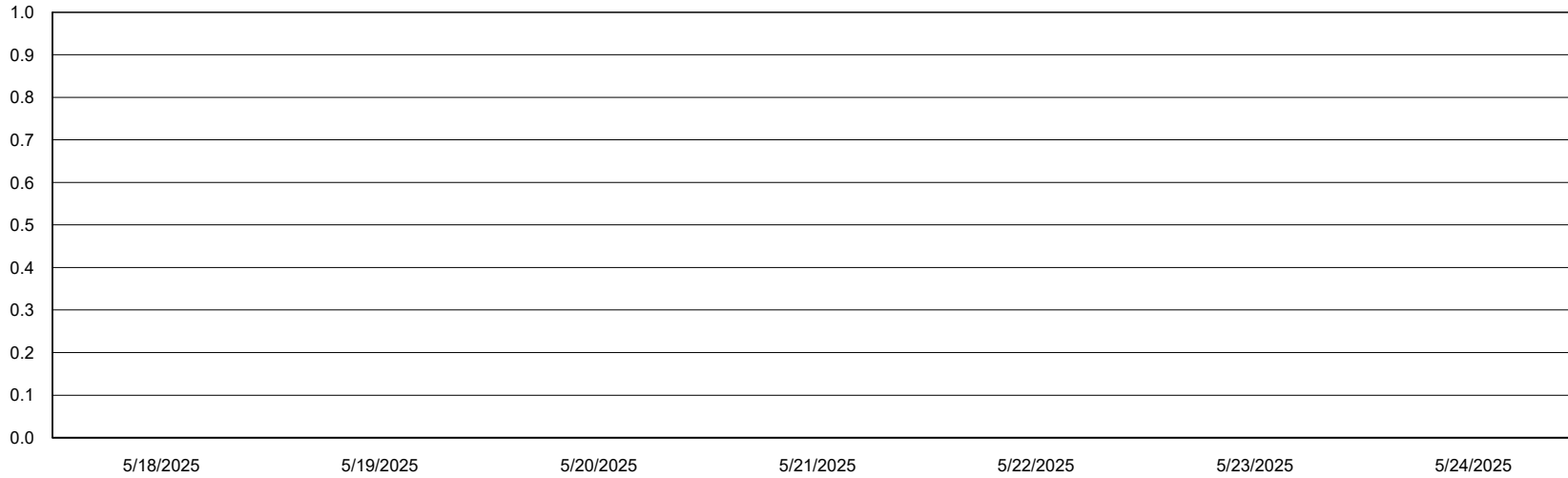


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP