

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
 Database ID 131



Harddisk Usage CUS\_PRD\_ABSDB1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
5/24/2025	63	199	73	23	1,600	1,233	83	1,000	170
5/23/2025	63	199	73	25	1,600	1,196	82	1,000	181
5/22/2025	63	199	73	25	1,600	1,193	81	1,000	185
5/21/2025	63	199	73	25	1,600	1,194	82	1,000	183
5/20/2025	63	199	73	26	1,600	1,191	82	1,000	182
5/19/2025	63	199	73	26	1,600	1,186	82	1,000	182
5/18/2025	63	199	73	27	1,600	1,176	84	1,000	160

Harddisk Usage CUS\_PRD\_ABSDB2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
5/24/2025	59	199	82	30	1,500	1,057
5/23/2025	59	199	82	30	1,500	1,056
5/22/2025	59	199	82	30	1,500	1,053
5/21/2025	59	199	82	30	1,500	1,054
5/20/2025	59	199	82	30	1,500	1,052
5/19/2025	59	199	82	30	1,500	1,047
5/18/2025	59	199	82	31	1,500	1,032

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## Harddisk Usage CUS\_PRD\_ABSPROD1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/24/2025	63	299	111
5/23/2025	63	299	110
5/22/2025	63	299	109
5/21/2025	66	299	103
5/20/2025	66	299	102
5/19/2025	66	299	101
5/18/2025	66	299	101

## Harddisk Usage CUS\_PRD\_ABSPROD2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/24/2025	45	299	164
5/23/2025	45	299	164
5/22/2025	45	299	163
5/21/2025	46	299	163
5/20/2025	46	299	163
5/19/2025	46	299	162
5/18/2025	46	299	162

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Harddisk Usage CUS\_PRD\_ABSWEBPROD

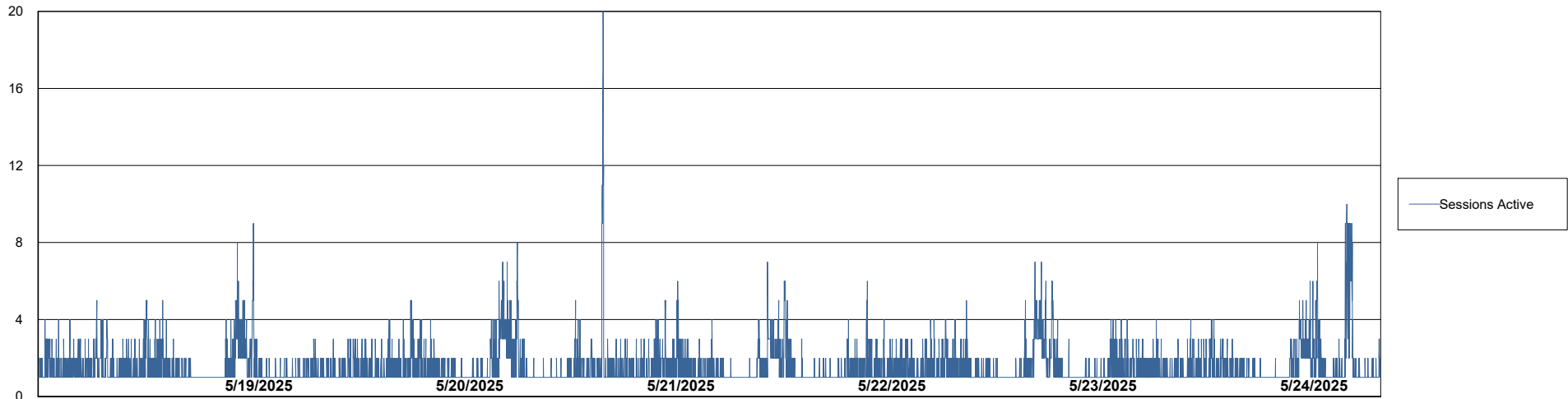
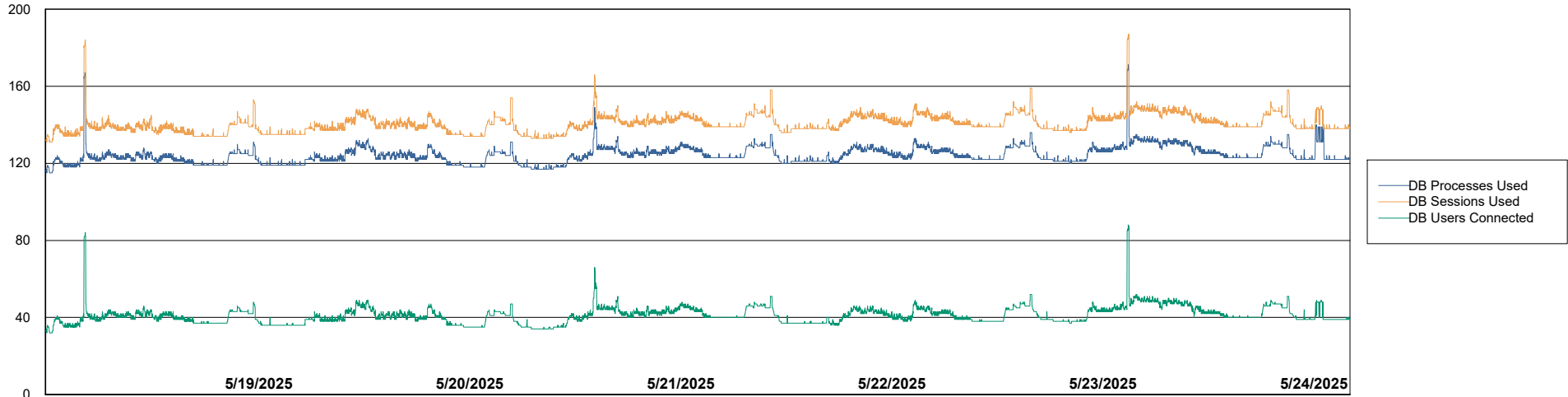
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/24/2025	85	199	29
5/23/2025	85	199	29
5/22/2025	85	199	30
5/21/2025	85	199	30
5/20/2025	85	199	30
5/19/2025	85	199	30
5/18/2025	85	199	30

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## Database Performance CUS\_PRD\_ABSDB1\_ABS1



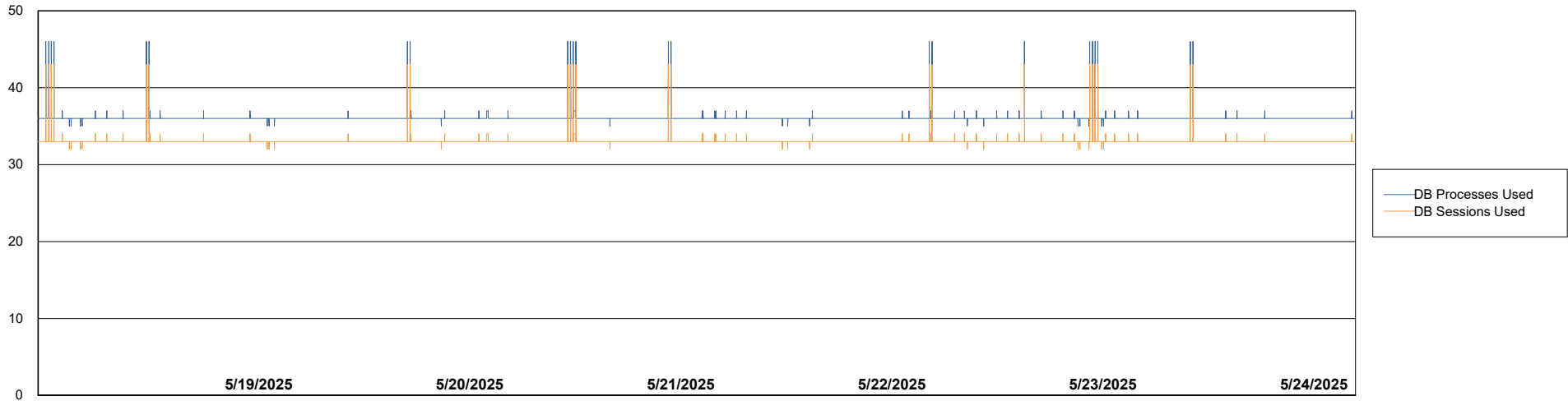
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Database Performance CUS\_PRD\_ABSDB2\_HSBABS1

DB Processes Max 1,000



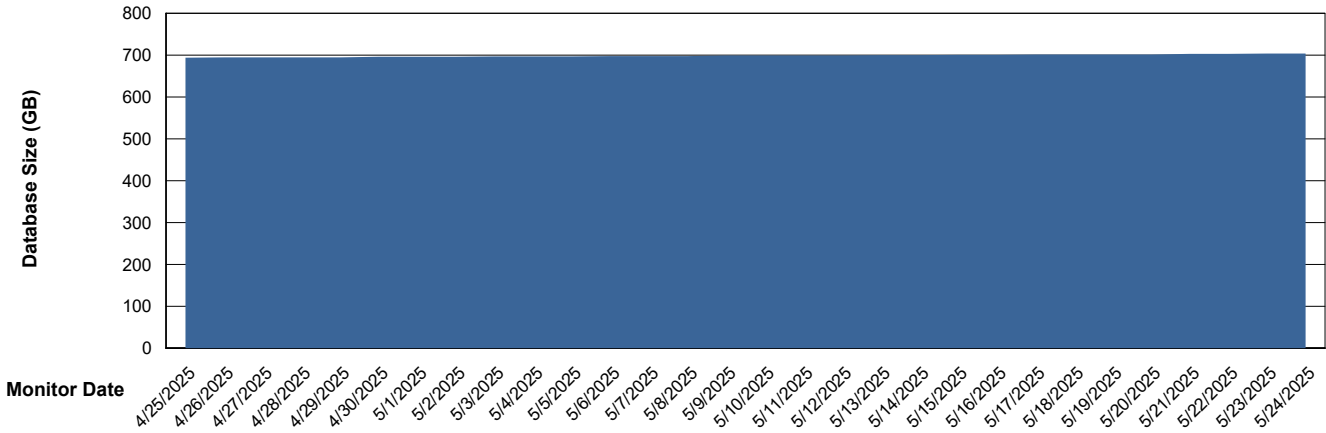
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DATABASE SIZE CUS\_PRD\_ABSDB1\_ABS1

## Database growth over last month



Database Tablespace CUS\_PRD\_ABSDB1\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/24/2025	ABSDATA	309	257	17
	INDX	513	431	16
5/23/2025	ABSDATA	309	257	17
	INDX	513	431	16
5/22/2025	ABSDATA	303	257	15
	INDX	513	430	16
5/21/2025	ABSDATA	303	257	15
	INDX	513	430	16
5/20/2025	ABSDATA	303	257	15
	INDX	513	430	16
5/19/2025	ABSDATA	303	256	15
	INDX	513	429	16
5/18/2025	ABSDATA	303	257	15
	INDX	513	429	16

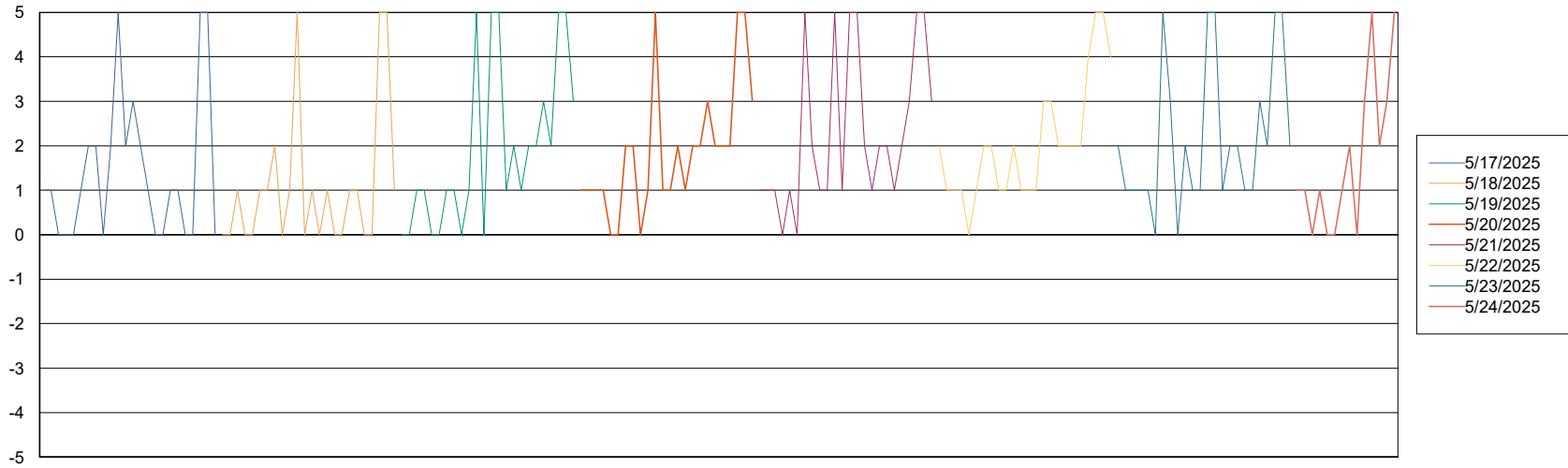
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Standby Database Health CUS\_Production (24/7)

## Recovery lag for last 7 days



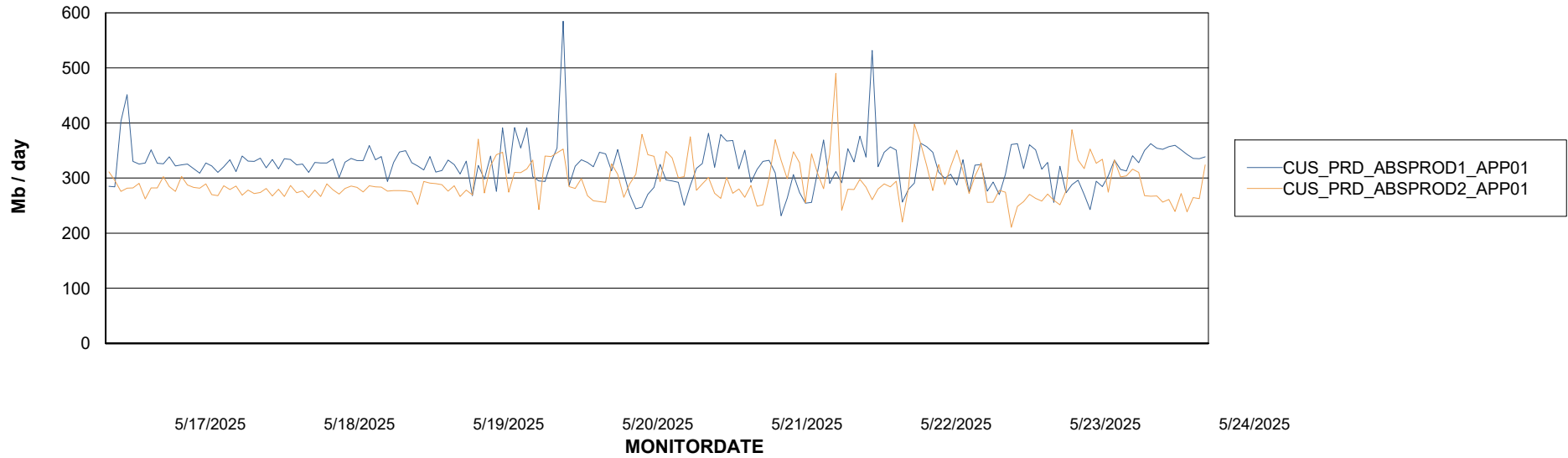
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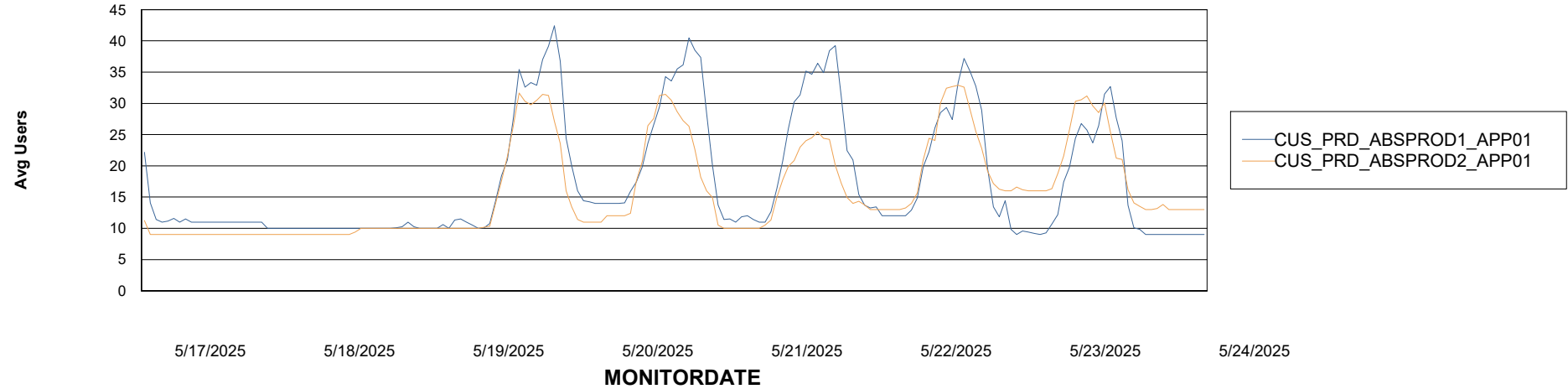


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



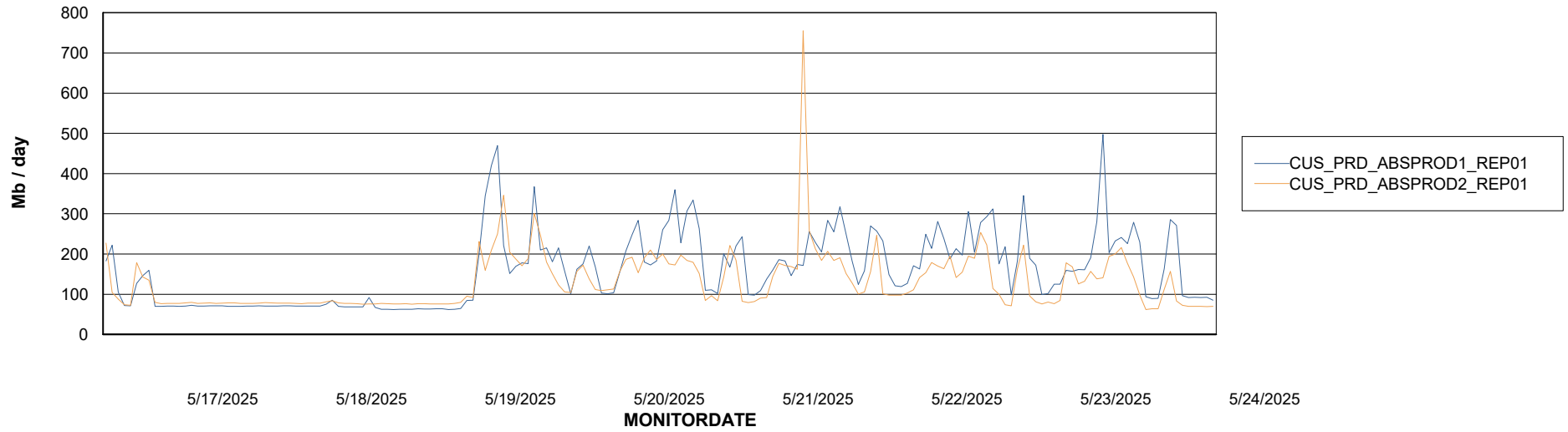
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



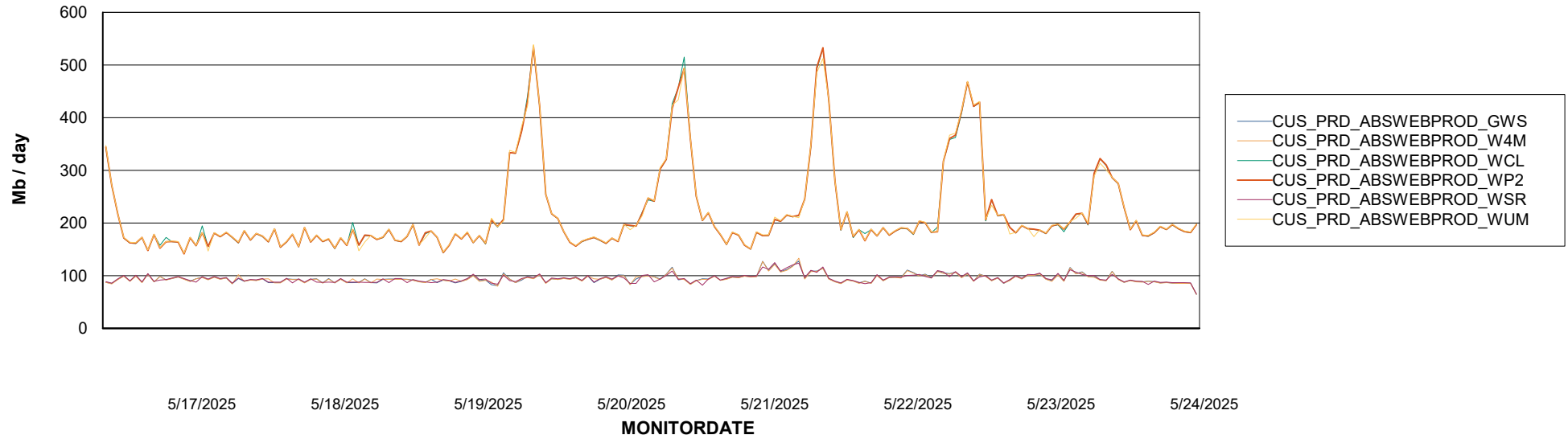
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

