

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



## Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
5/17/2025	10	39	35	80	100	20	20	1	1	99
5/16/2025	10	39	35	80	100	20	20	1	1	99
5/15/2025	10	39	35	80	100	20	20	1	1	99
5/14/2025	10	39	35	80	100	20	20	1	1	99
5/13/2025	11	39	35	80	100	20	20	1	1	99
5/12/2025	11	39	35	80	100	20	20	1	1	99
5/11/2025	11	39	35	80	100	20	20	1	1	99

## Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
5/17/2025	15	39	33	89	100	11	16	1	1	99
5/16/2025	15	39	33	89	100	11	18	1	1	99
5/15/2025	15	39	33	89	100	11	20	1	1	99
5/14/2025	15	39	33	89	100	11	20	1	1	99
5/13/2025	15	39	33	89	100	11	20	1	1	99
5/12/2025	16	39	33	89	100	11	20	1	1	99
5/11/2025	16	39	33	89	100	11	20	1	1	99

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## Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
5/17/2025	11	39	35	20	1	1	33	100	67	43
5/16/2025	11	39	35	20	1	1	33	100	67	43
5/15/2025	11	39	35	20	1	1	33	100	67	43
5/14/2025	11	39	35	20	1	1	33	100	67	43
5/13/2025	11	39	35	20	1	1	33	100	67	43
5/12/2025	11	39	34	20	1	1	33	100	67	43
5/11/2025	11	39	34	20	1	1	33	100	67	43

## Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
5/17/2025	10	39	35	20	1	1	64	100	36	18
5/16/2025	10	39	35	20	1	1	64	100	36	20
5/15/2025	10	39	35	20	1	1	64	100	36	21
5/14/2025	10	39	35	20	1	1	64	100	36	22
5/13/2025	10	39	35	20	1	1	64	100	36	22
5/12/2025	10	39	35	20	1	1	64	100	36	22
5/11/2025	10	39	35	20	1	1	64	100	36	24

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## Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
5/17/2025	10	39	35	20	1	1	74	100	26	39
5/16/2025	10	39	35	20	1	1	74	100	26	40
5/15/2025	10	39	35	20	1	1	74	100	26	41
5/14/2025	10	39	35	20	1	1	74	100	26	42
5/13/2025	10	39	35	20	1	1	74	100	26	42
5/12/2025	10	39	35	20	1	1	74	100	26	42
5/11/2025	10	39	35	20	1	1	74	100	26	43

## Harddisk Usage SHL-RPROXY-ASH

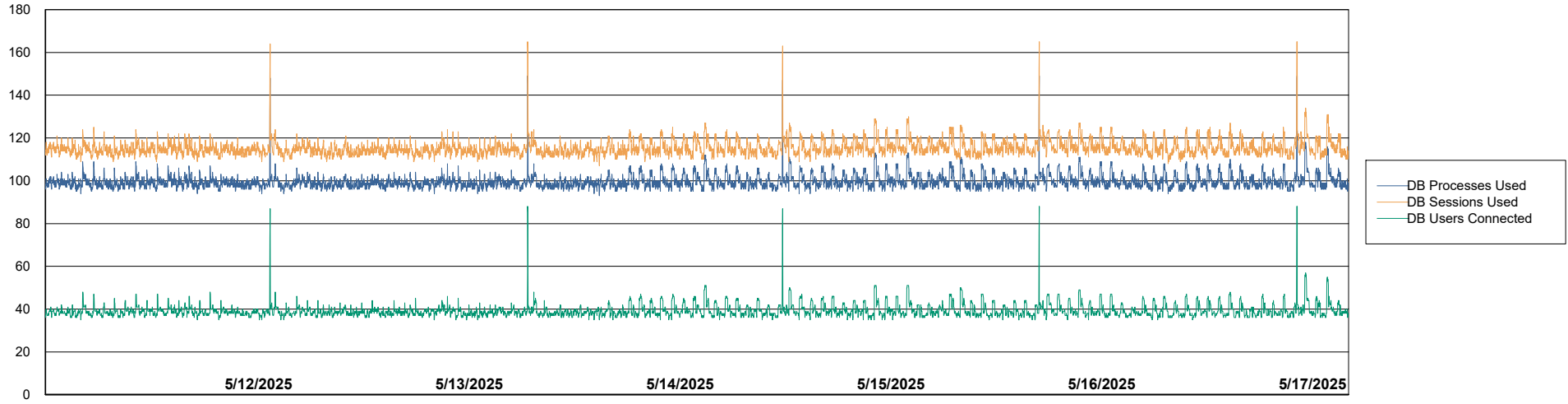
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
5/17/2025	47	39	20	19	1	1	99	10	0
5/16/2025	47	39	20	19	1	1	99	10	0
5/15/2025	48	39	20	18	1	1	99	10	0
5/14/2025	48	39	20	18	1	1	99	10	0
5/13/2025	48	39	20	20	1	1	99	10	0
5/12/2025	48	39	20	20	1	1	99	10	0
5/11/2025	48	39	20	20	1	1	99	10	0

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Database Performance SHL-BI-ASH\_PROD\_ABS1

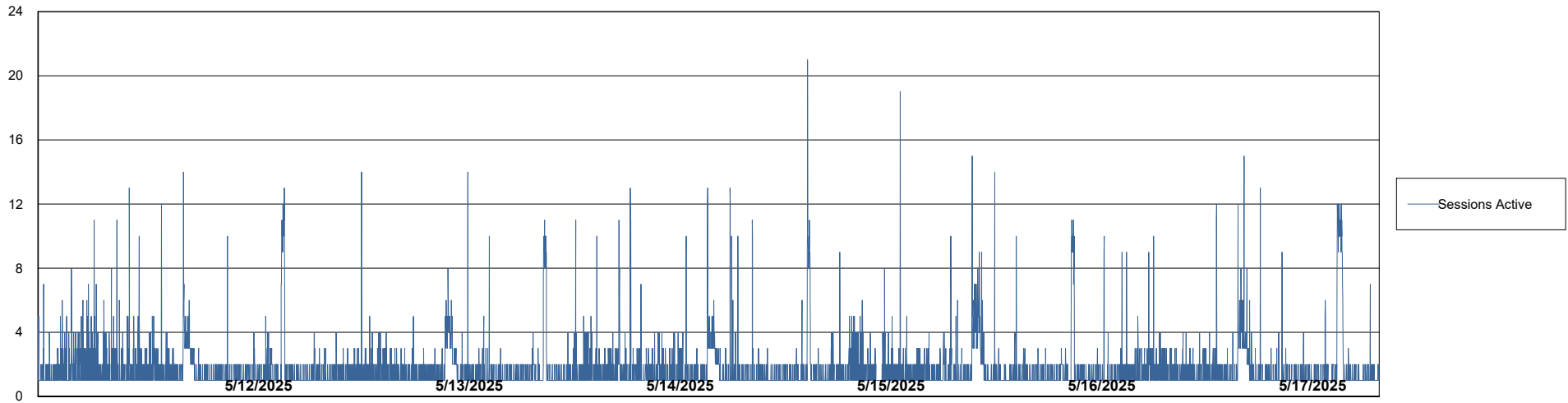
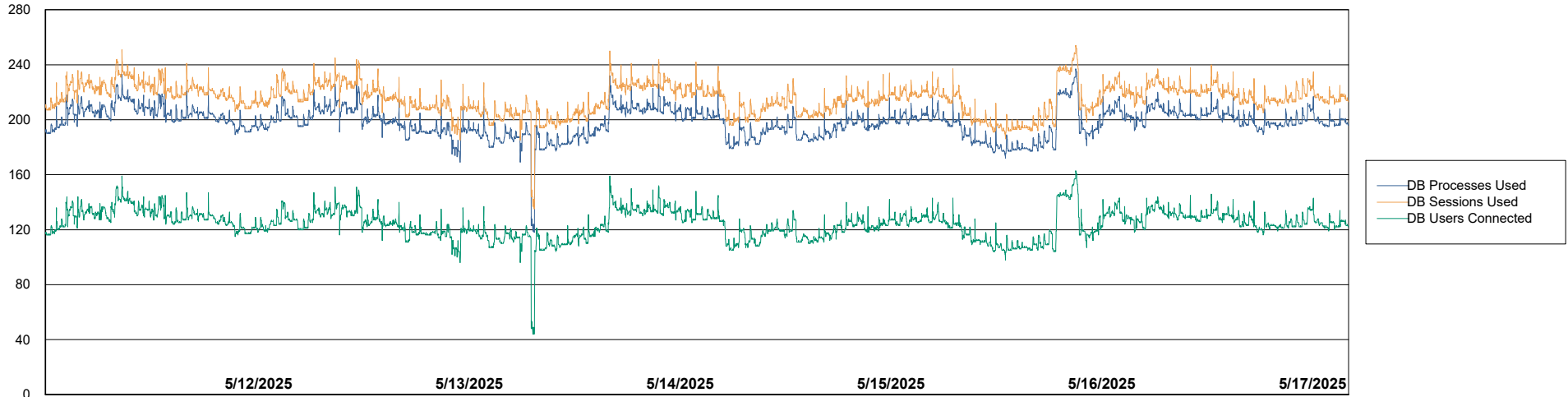


# Weekly SLA Customer Report

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## Database Performance SHL-DBS1-ASH\_PROD\_ABS1



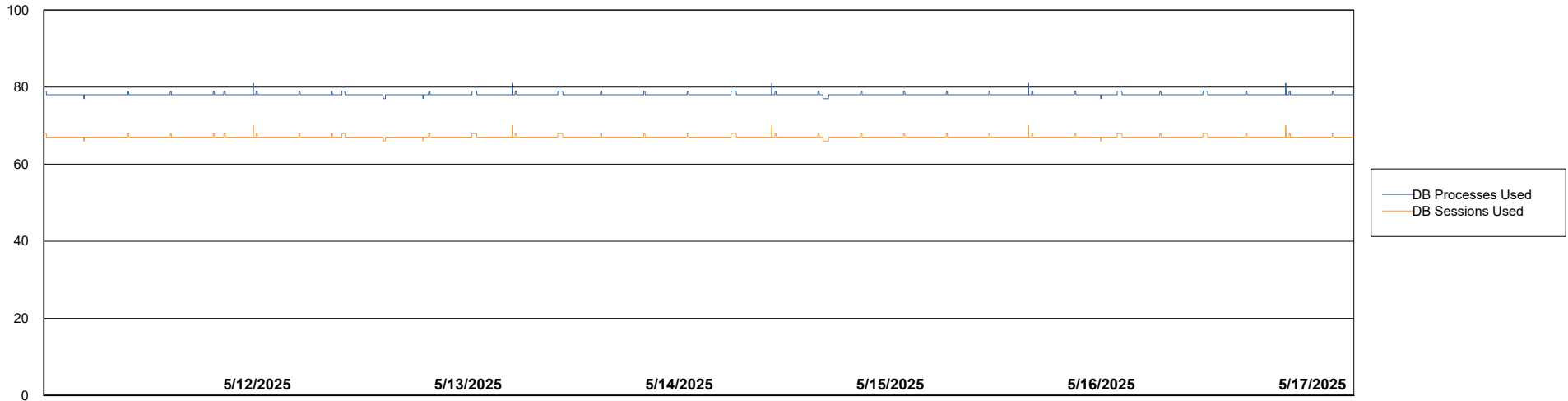
# Weekly SLA Customer Report

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Database Performance SHL-DBS2-ASH\_PROD\_HSBABS1

DB Processes Max 4  
DB Processes Max 0  
DB Processes Max 1,000



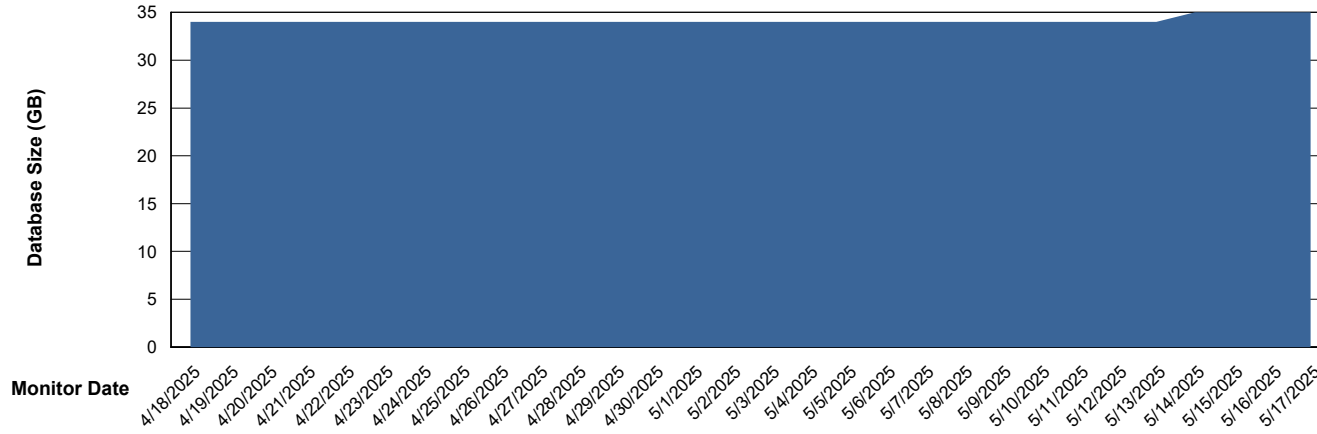
# Weekly SLA Customer Report

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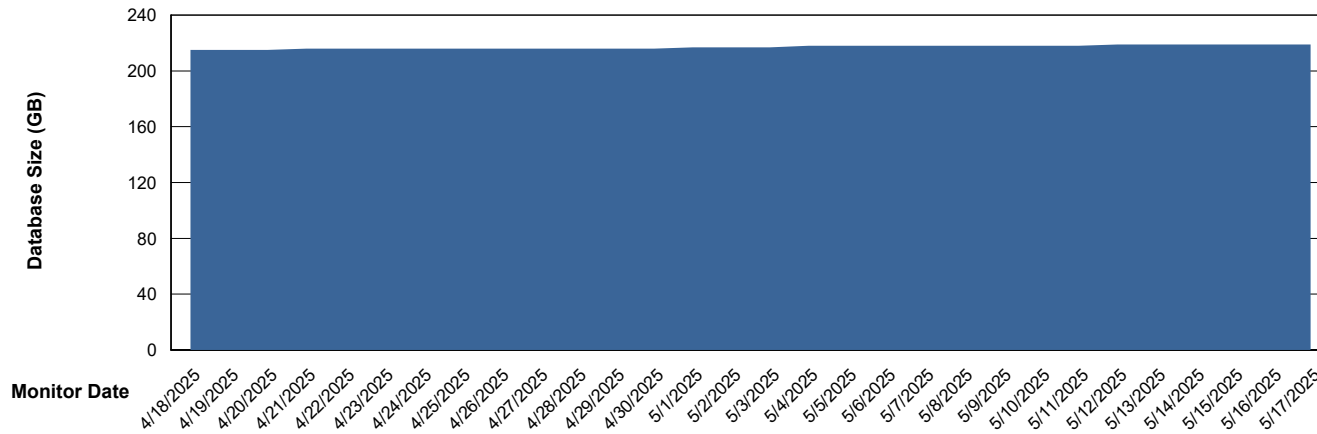
DATABASE SIZE SHL-BI-ASH\_PROD\_ABS1

### Database growth over last month



DATABASE SIZE SHL-DBS1-ASH\_PROD\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

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Database Tablespace SHL-BI-ASH\_PROD\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/17/2025	ABSDATA	30	16	48
	INDX	35	16	56
5/16/2025	ABSDATA	30	16	48
	INDX	35	16	56
5/15/2025	ABSDATA	30	16	48
	INDX	35	16	56
5/14/2025	ABSDATA	30	16	48
	INDX	35	16	56
5/13/2025	ABSDATA	30	16	48
	INDX	35	16	56
5/12/2025	ABSDATA	30	16	48
	INDX	35	16	56
5/11/2025	ABSDATA	30	16	48
	INDX	35	16	56

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## Database Tablespace SHL-DBS1-ASH\_PROD\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/17/2025	ABSDATA	114	94	17
	INDX	122	98	19
5/16/2025	ABSDATA	114	94	17
	INDX	122	98	19
5/15/2025	ABSDATA	114	94	17
	INDX	122	98	19
5/14/2025	ABSDATA	114	94	17
	INDX	122	98	20
5/13/2025	ABSDATA	114	94	17
	INDX	122	98	20
5/12/2025	ABSDATA	114	94	17
	INDX	122	98	20
5/11/2025	ABSDATA	114	94	18
	INDX	122	98	20

## BI last ETL error for SHL-BI-ASH\_PROD\_ABS1

Mon, 12-05-2025	None
Wed, 14-05-2025	None
Thu, 15-05-2025	None
Sun, 11-05-2025	None
Tue, 13-05-2025	None
Fri, 16-05-2025	None
Sat, 17-05-2025	None

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Standby Database Health SHL OCI ASH Production

## Recovery lag for last 7 days



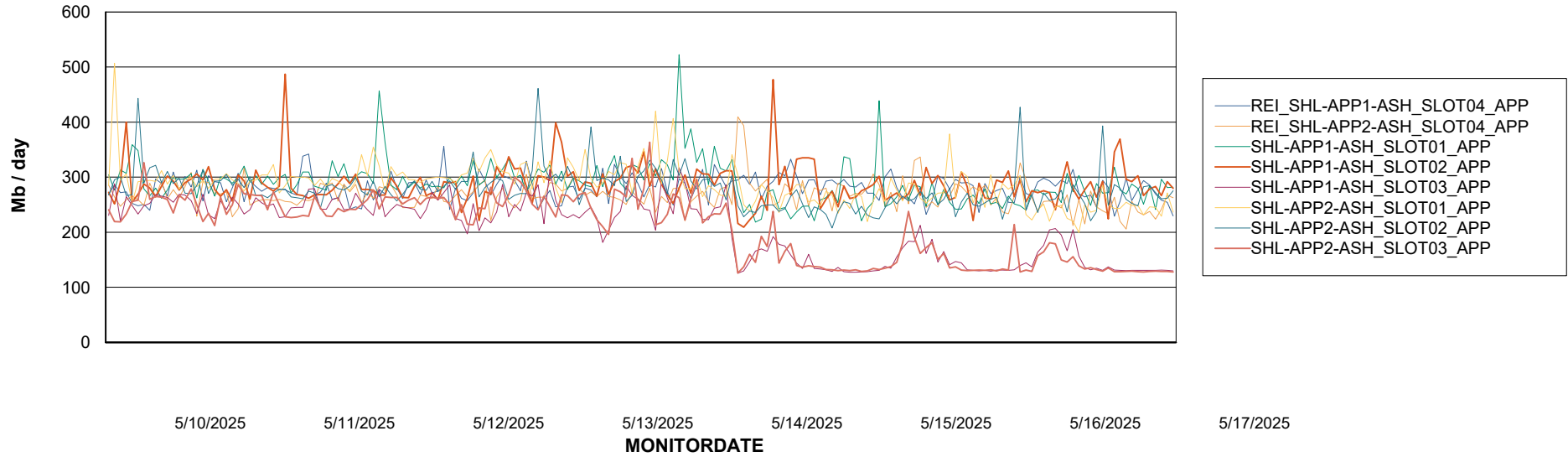
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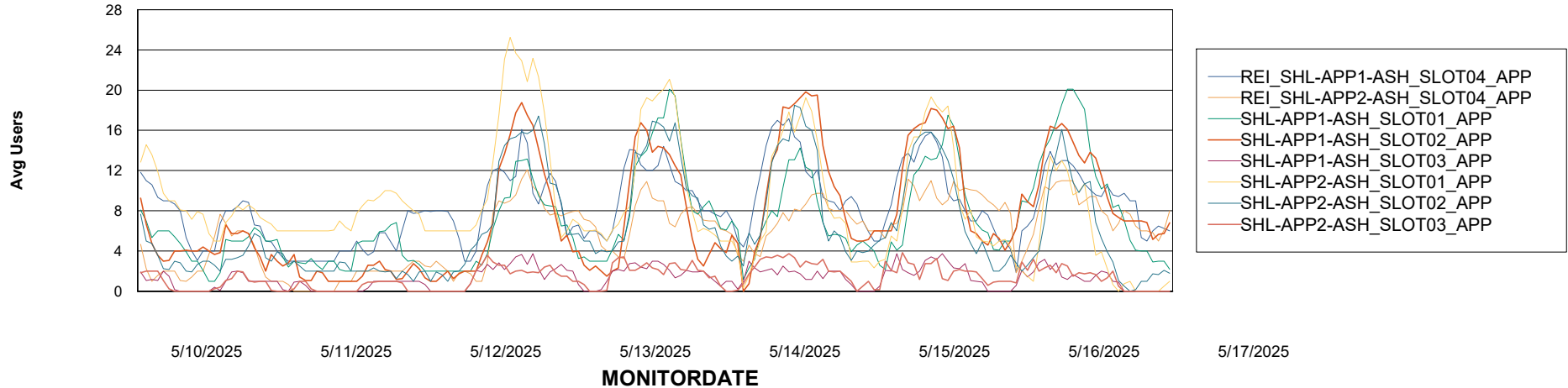


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



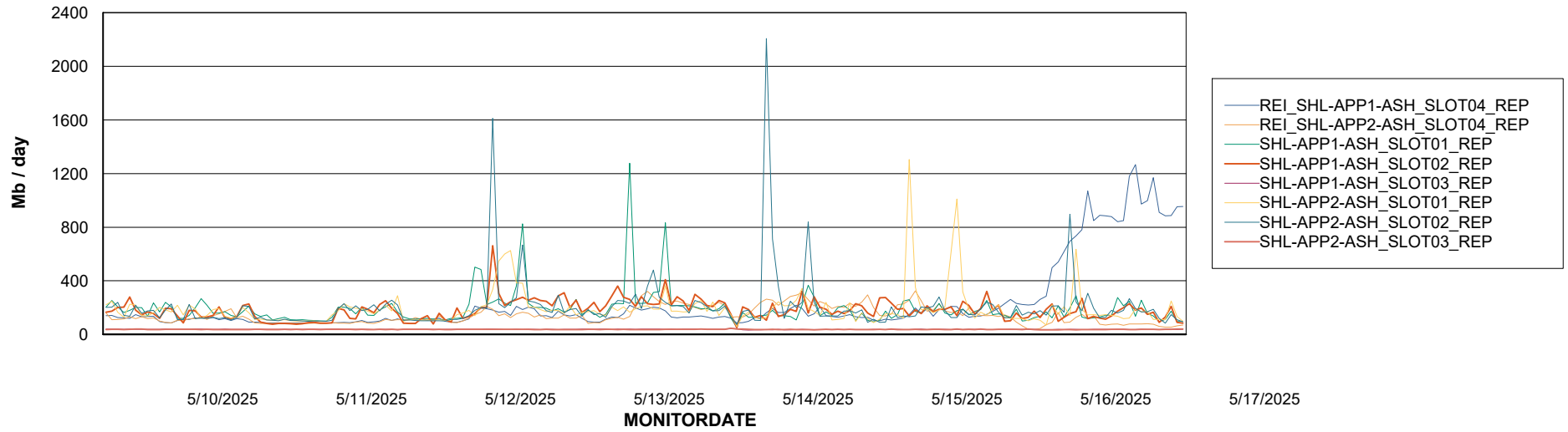
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



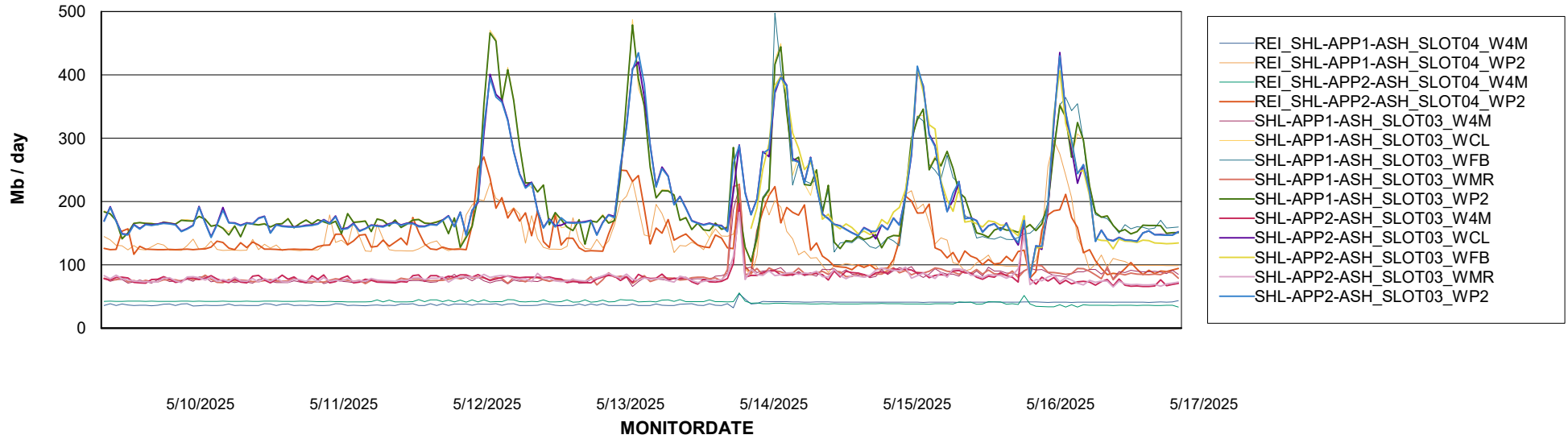
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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### Disaster per ABS component

