

Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



Harddisk Usage RFL_PRD_ABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on F: (%)
5/17/2025	46	499	270	71	400	117	35	400	258	58
5/16/2025	20	499	398	71	400	117	35	400	258	58
5/15/2025	16	499	418	71	400	117	35	400	258	58
5/14/2025	16	499	418	71	400	117	35	400	258	58
5/13/2025	17	499	415	71	400	117	35	400	258	58
5/12/2025	17	499	412	71	400	117	35	400	258	59
5/11/2025	18	499	411	71	400	117	35	400	258	59

Harddisk Usage RFL_PRD_ABS02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on F: (%)
5/17/2025	49	499	256	64	600	217	20	600	482	89
5/16/2025	49	499	255	64	600	217	20	600	482	89
5/15/2025	49	499	254	64	600	217	20	600	482	89
5/14/2025	49	499	253	64	600	217	20	600	482	89
5/13/2025	49	499	253	64	600	217	20	600	482	89
5/12/2025	50	499	252	64	600	217	20	600	482	90
5/11/2025	50	499	252	64	600	217	20	600	482	90

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Harddisk Usage RFL_PRD_ABSWEB

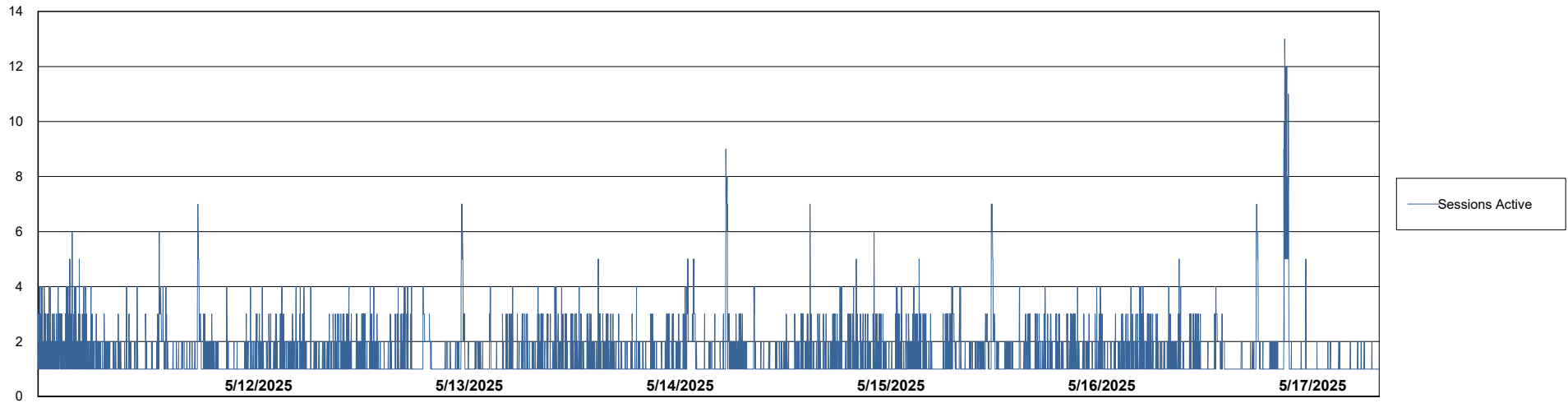
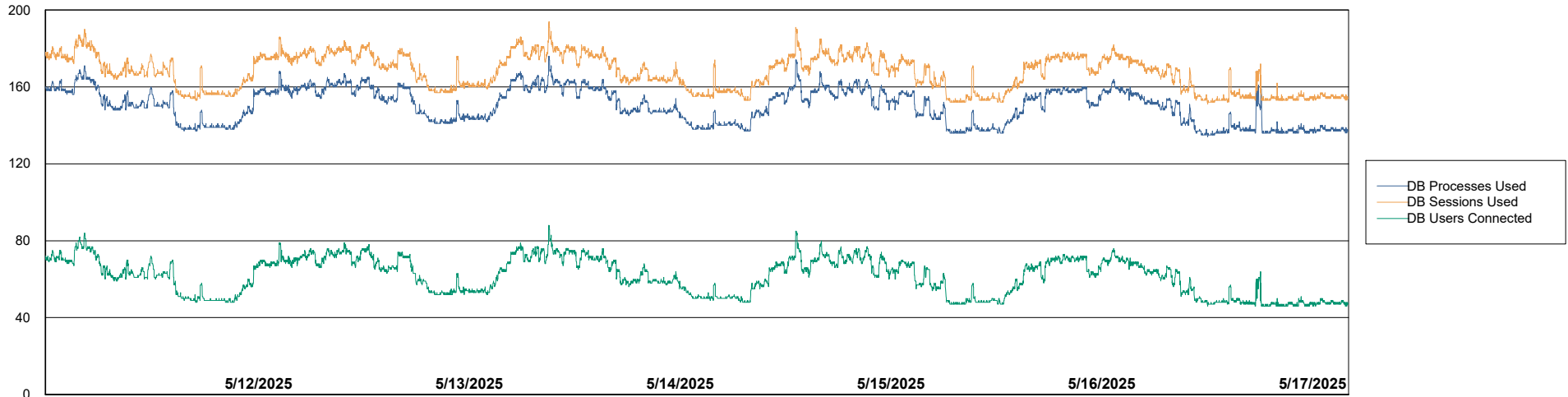
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/17/2025	72	126	35
5/16/2025	72	126	35
5/15/2025	72	126	35
5/14/2025	72	126	35
5/13/2025	73	126	35
5/12/2025	73	126	35
5/11/2025	73	126	35

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Database Performance RFL_PRD_ABS01_DB



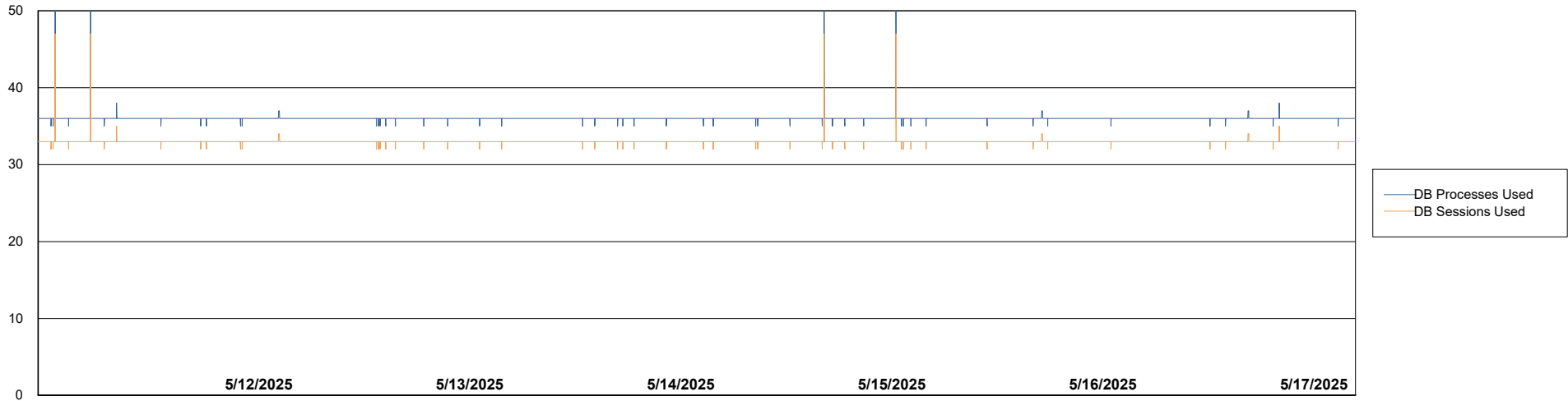
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Database Performance RFL_PRD_ABS02_STB_DB

DB Processes Max 1,000



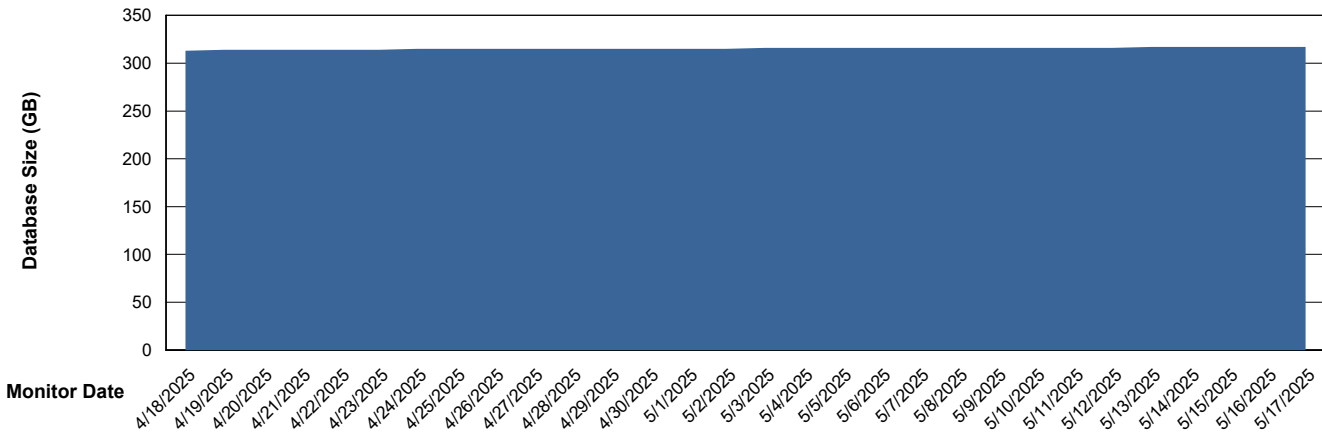
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DATABASE SIZE RFL_PRD_ABS01_DB

Database growth over last month



Database Tablespace RFL_PRD_ABS01_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/17/2025	ABSDATA	117	89	24
	INDX	258	213	18
5/16/2025	ABSDATA	117	89	24
	INDX	258	213	18
5/15/2025	ABSDATA	117	89	24
	INDX	258	213	18
5/14/2025	ABSDATA	117	89	24
	INDX	258	213	18
5/13/2025	ABSDATA	117	89	24
	INDX	258	212	18
5/12/2025	ABSDATA	117	88	24
	INDX	258	212	18
5/11/2025	ABSDATA	117	88	24
	INDX	258	212	18

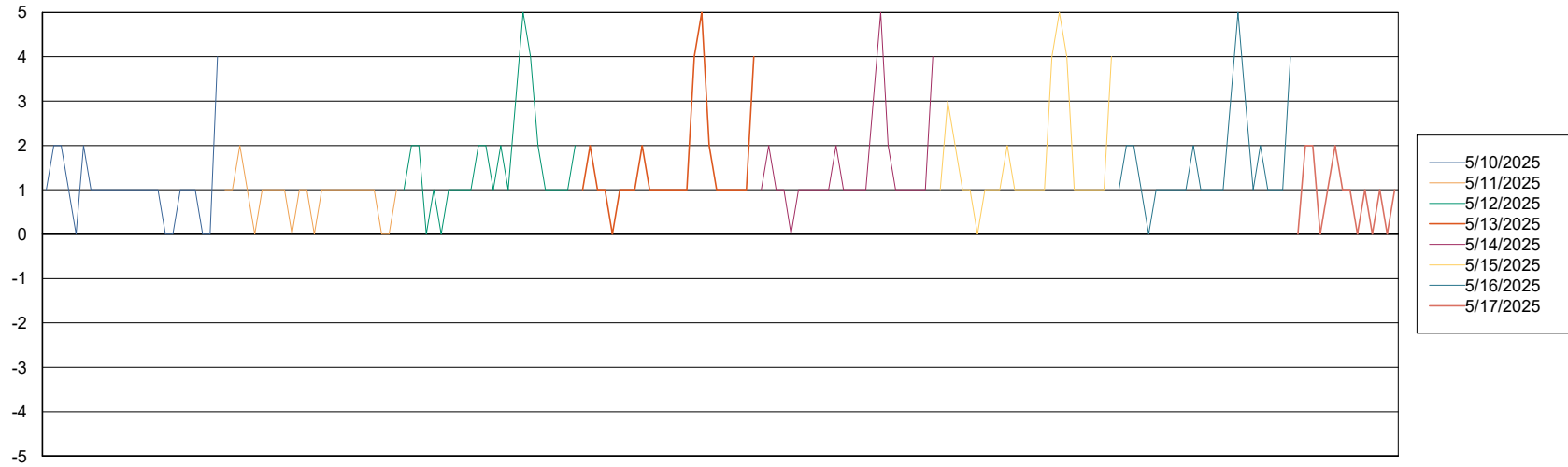
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Standby Database Health RFL_Production

Recovery lag for last 7 days



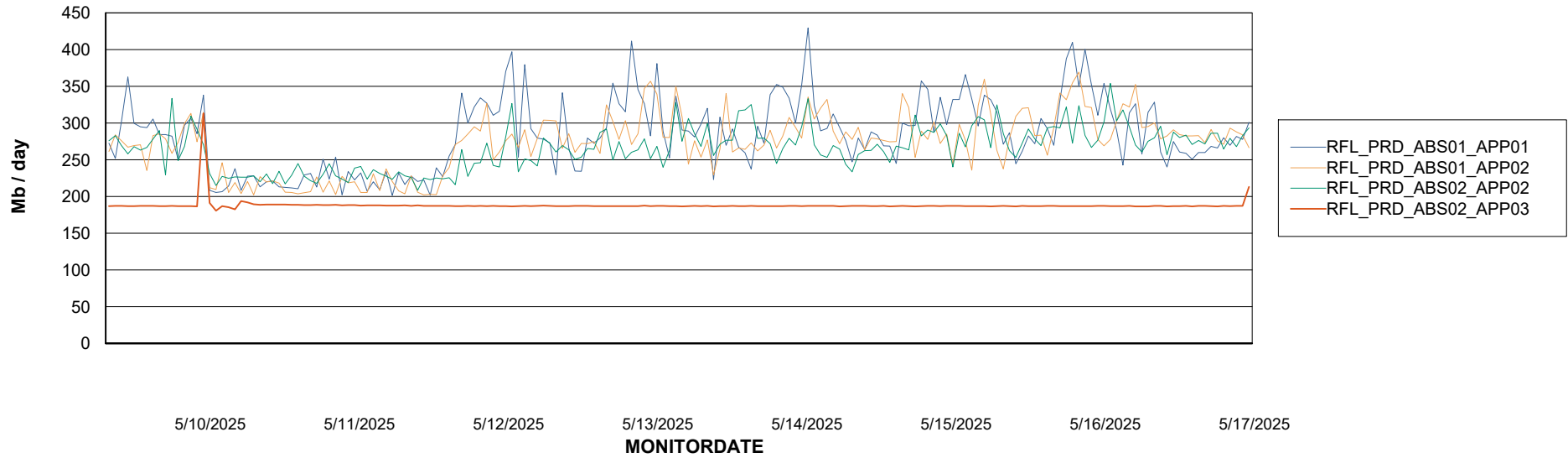
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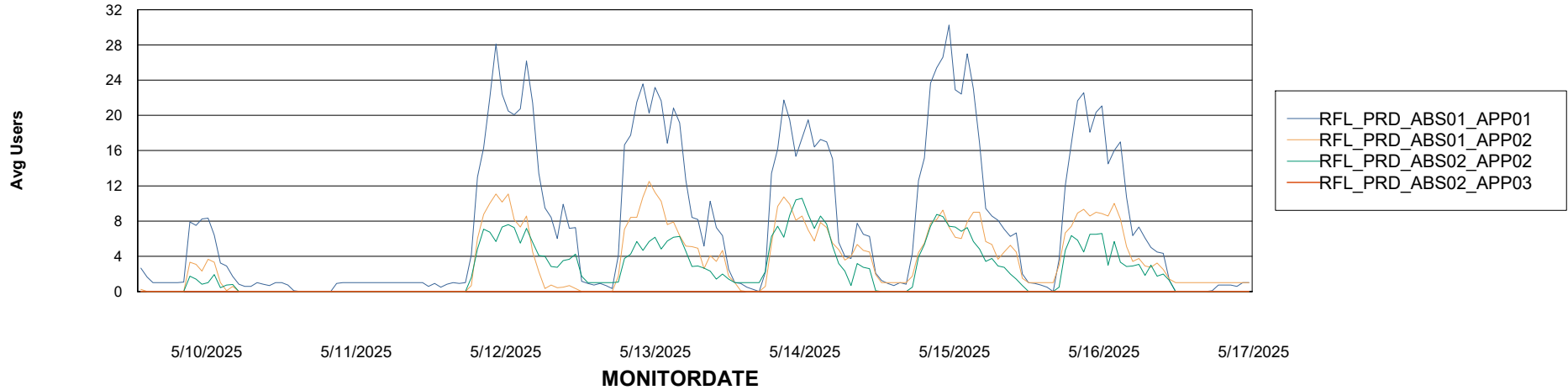


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



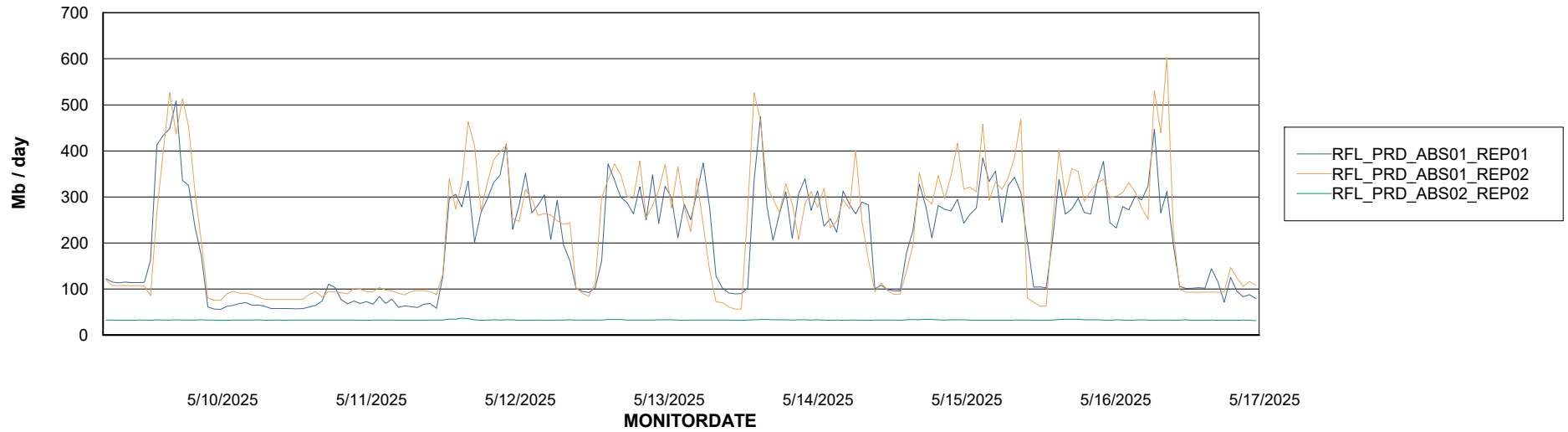
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



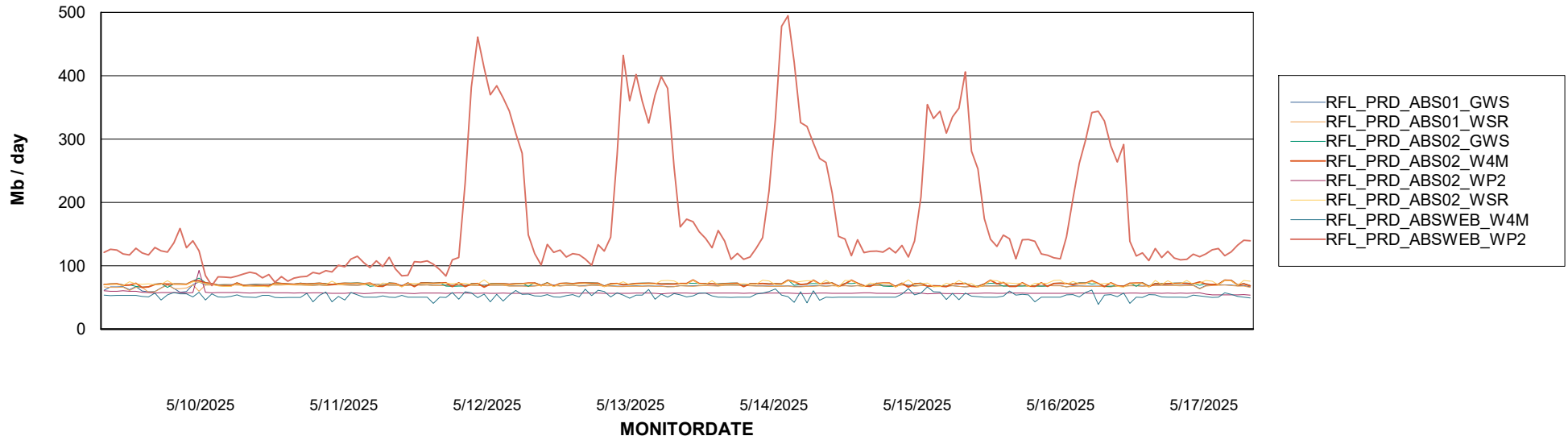
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

