

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Harddisk Usage NOA_PRD_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
5/17/2025	59	199	81	36	500	321	81	200	38
5/16/2025	59	199	81	36	500	321	81	200	38
5/15/2025	59	199	81	36	500	321	81	200	38
5/14/2025	59	199	82	36	500	321	81	200	38
5/13/2025	58	199	85	36	500	321	79	200	41
5/12/2025	58	199	84	36	500	321	79	200	42
5/11/2025	58	199	84	36	500	321	79	200	41

Harddisk Usage NOA_PRD_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
5/17/2025	38	100	62	15	900	763	77	400	91
5/16/2025	38	100	62	16	900	759	77	400	93
5/15/2025	38	100	62	15	900	768	76	400	94
5/14/2025	38	100	62	16	900	759	76	400	95
5/13/2025	38	100	62	15	900	768	77	400	93
5/12/2025	38	100	62	16	900	759	77	400	93
5/11/2025	38	100	62	15	900	768	77	400	92

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Harddisk Usage NOA_PRD_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
5/17/2025	65	279	97	25	838	626	91	559	52
5/16/2025	65	279	97	25	838	626	90	559	53
5/15/2025	65	279	97	25	838	626	90	559	55
5/14/2025	65	279	97	25	838	626	90	559	55
5/13/2025	65	279	97	25	838	626	90	559	54
5/12/2025	65	279	98	25	838	626	91	559	53
5/11/2025	65	279	98	25	838	626	91	559	52

Harddisk Usage NOA_PRD_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/17/2025	52	100	47
5/16/2025	52	100	47
5/15/2025	52	100	47
5/14/2025	52	100	47
5/13/2025	52	100	47
5/12/2025	52	100	47
5/11/2025	52	100	47

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Harddisk Usage NOA_PRD_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/17/2025	60	100	39
5/16/2025	61	100	39
5/15/2025	61	100	39
5/14/2025	60	100	39
5/13/2025	60	100	39
5/12/2025	61	100	39
5/11/2025	61	100	39

Harddisk Usage NOA_PRD_NovoLink

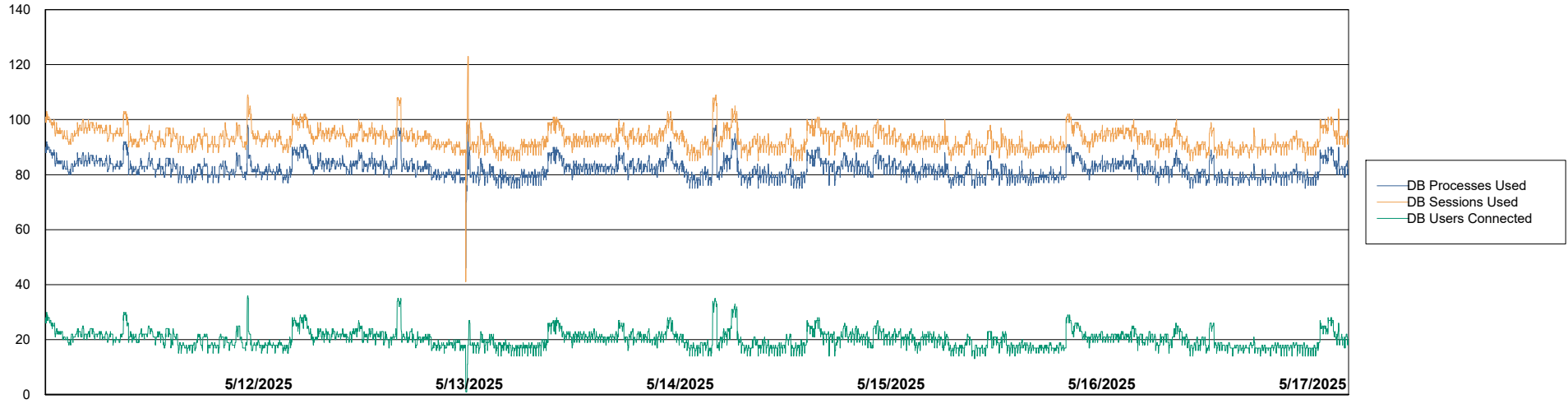
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/17/2025	69	100	30
5/16/2025	69	100	30
5/15/2025	69	100	30
5/14/2025	69	100	30
5/13/2025	69	100	30
5/12/2025	70	100	30
5/11/2025	70	100	30

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Database Performance NOA_PRD_NHSBI_ABS1

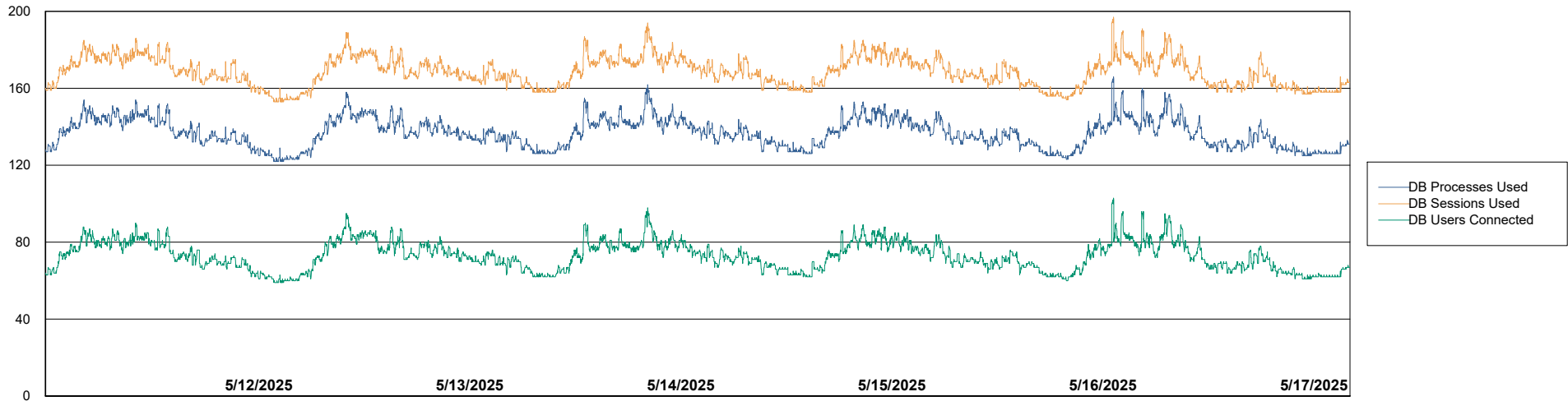


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Database Performance NOA_PRD_NovoABS01_ABS1



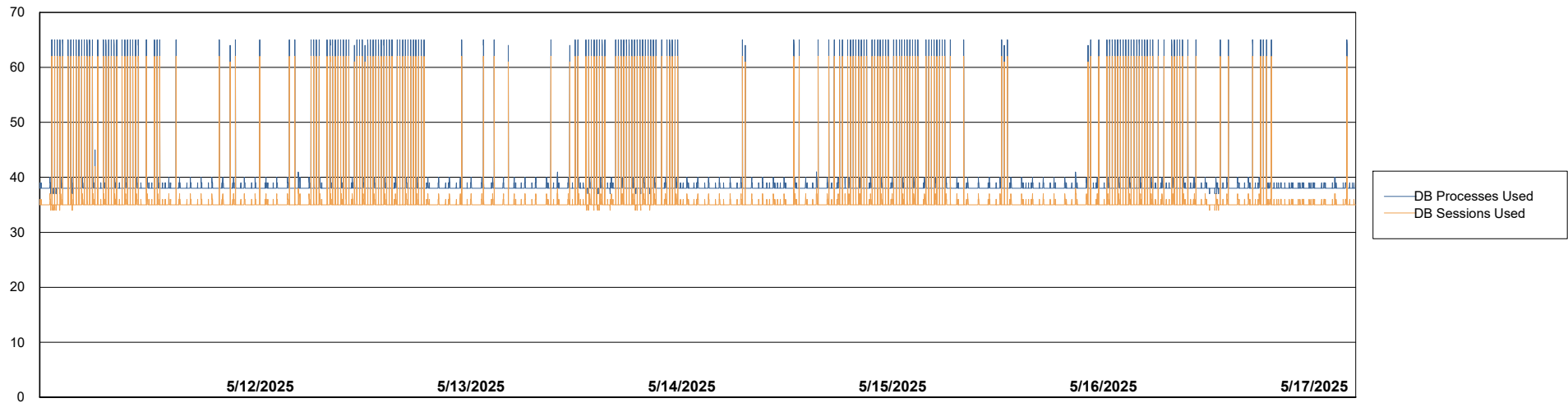
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Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300



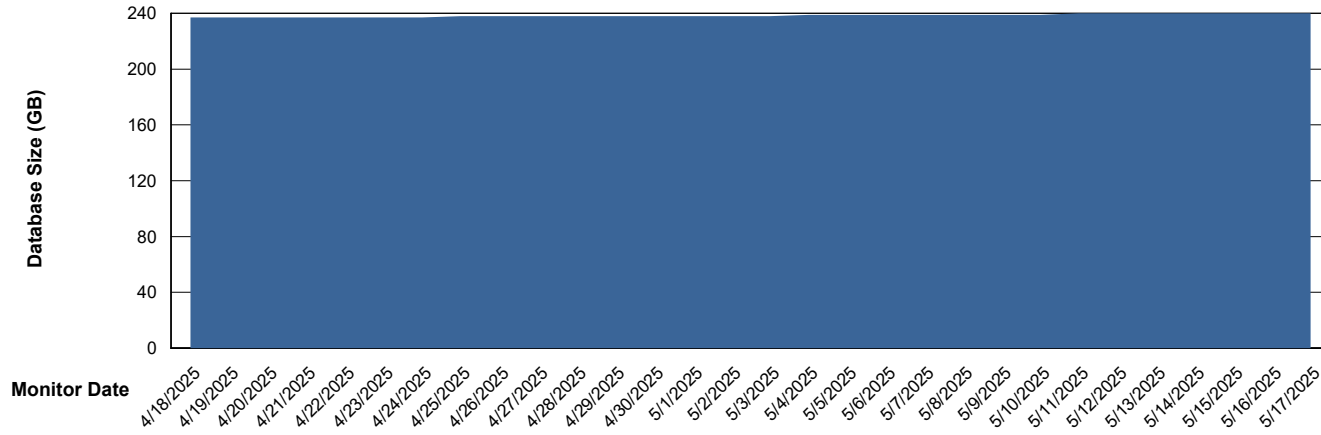
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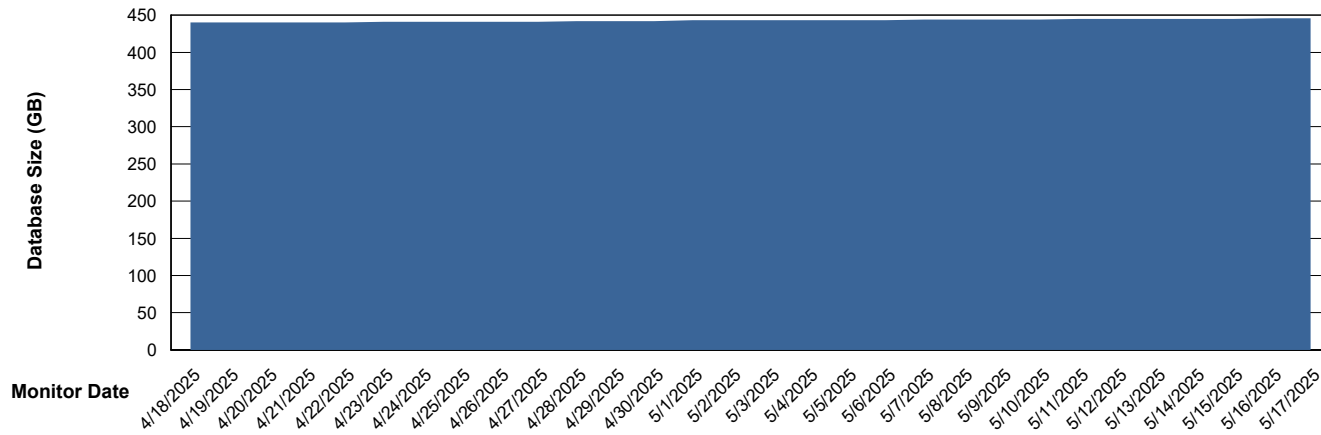
DATABASE SIZE NOA_PRD_NHSBI_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



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Database Tablespace NOA_PRD_NHSBI_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/17/2025	ABSDATA	149	121	19
	INDX	138	112	19
5/16/2025	ABSDATA	149	121	19
	INDX	138	112	19
5/15/2025	ABSDATA	149	121	19
	INDX	138	112	19
5/14/2025	ABSDATA	149	121	19
	INDX	138	112	19
5/13/2025	ABSDATA	149	121	19
	INDX	138	112	19
5/12/2025	ABSDATA	149	121	19
	INDX	138	112	19
5/11/2025	ABSDATA	149	121	19
	INDX	138	112	19

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Database Tablespace NOA_PRD_NovoABS01_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/17/2025	ABSDATA	195	156	20
	INDX	332	277	17
5/16/2025	ABSDATA	195	156	20
	INDX	332	277	17
5/15/2025	ABSDATA	195	155	20
	INDX	332	277	17
5/14/2025	ABSDATA	195	155	20
	INDX	332	277	17
5/13/2025	ABSDATA	195	155	20
	INDX	332	276	17
5/12/2025	ABSDATA	195	155	20
	INDX	332	276	17
5/11/2025	ABSDATA	195	155	20
	INDX	332	276	17

BI last ETL error for NOA_PRD_NHSBI_ABS1

Tue, 13-05-2025	None
Wed, 14-05-2025	None
Fri, 16-05-2025	None
Mon, 12-05-2025	None
Sun, 11-05-2025	None
Sat, 17-05-2025	None
Thu, 15-05-2025	None

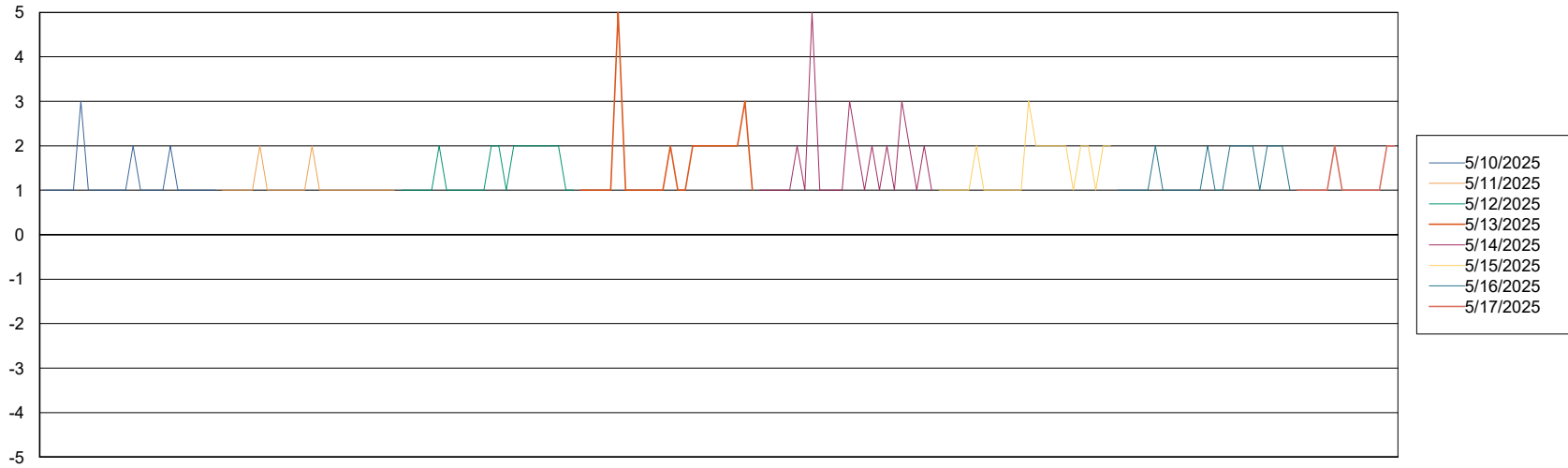
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Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



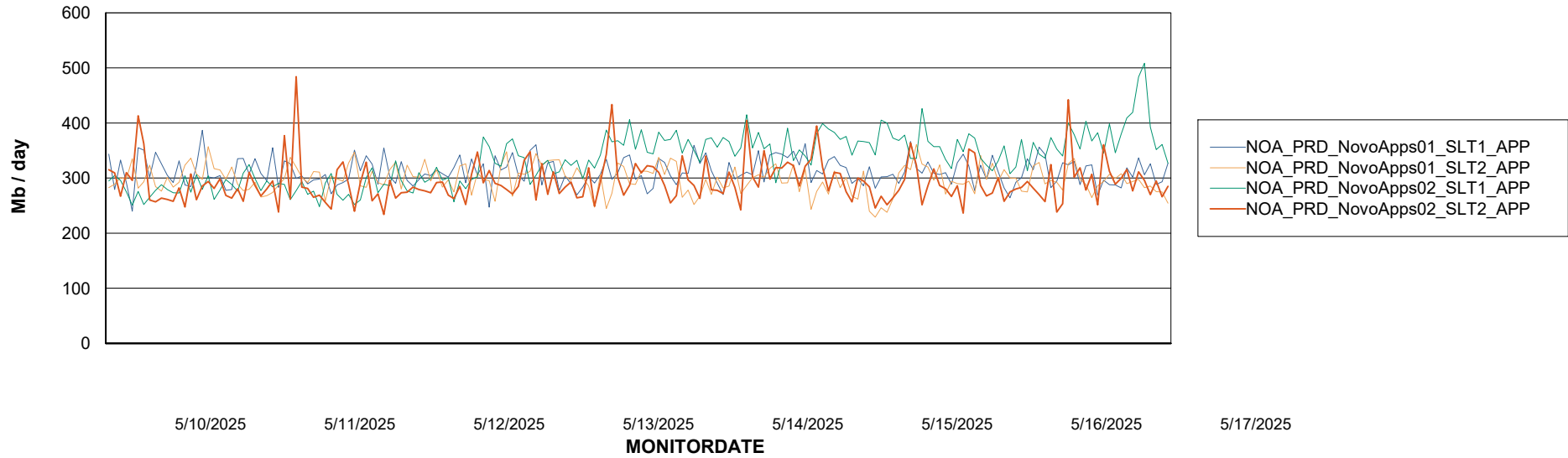
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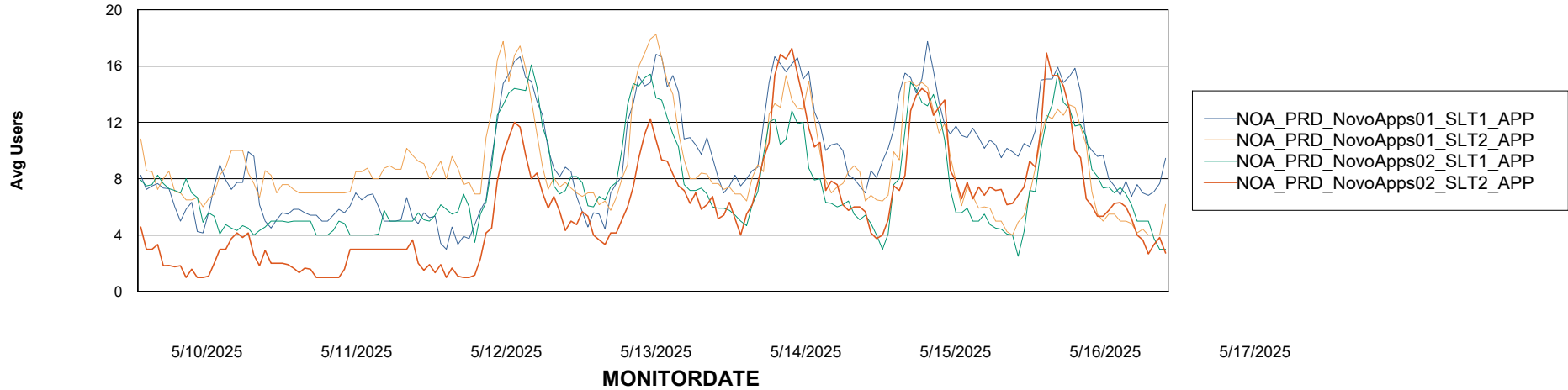


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



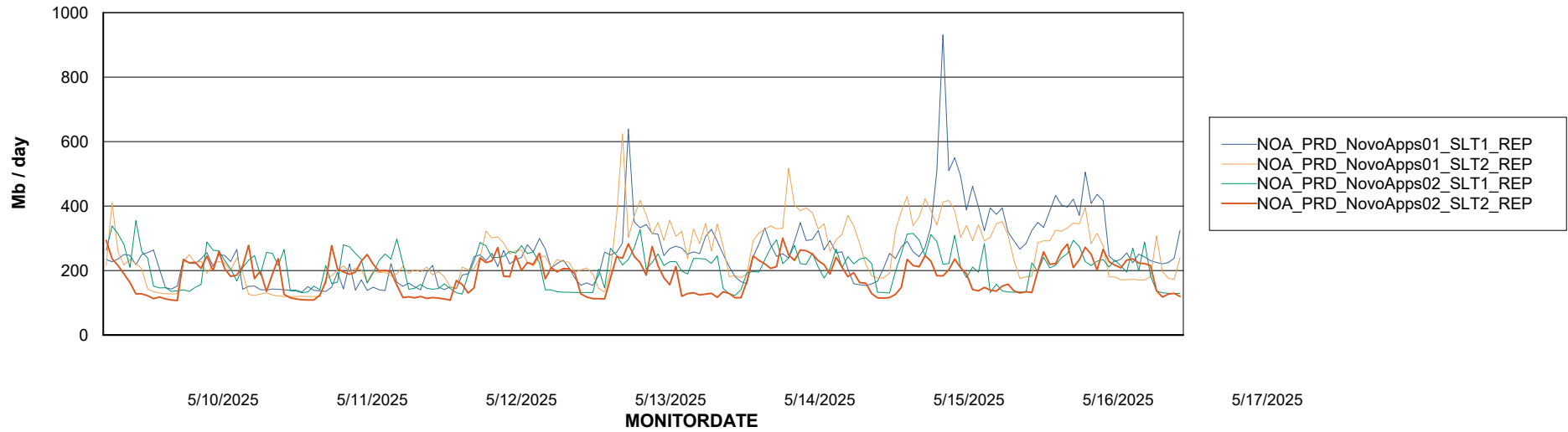
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



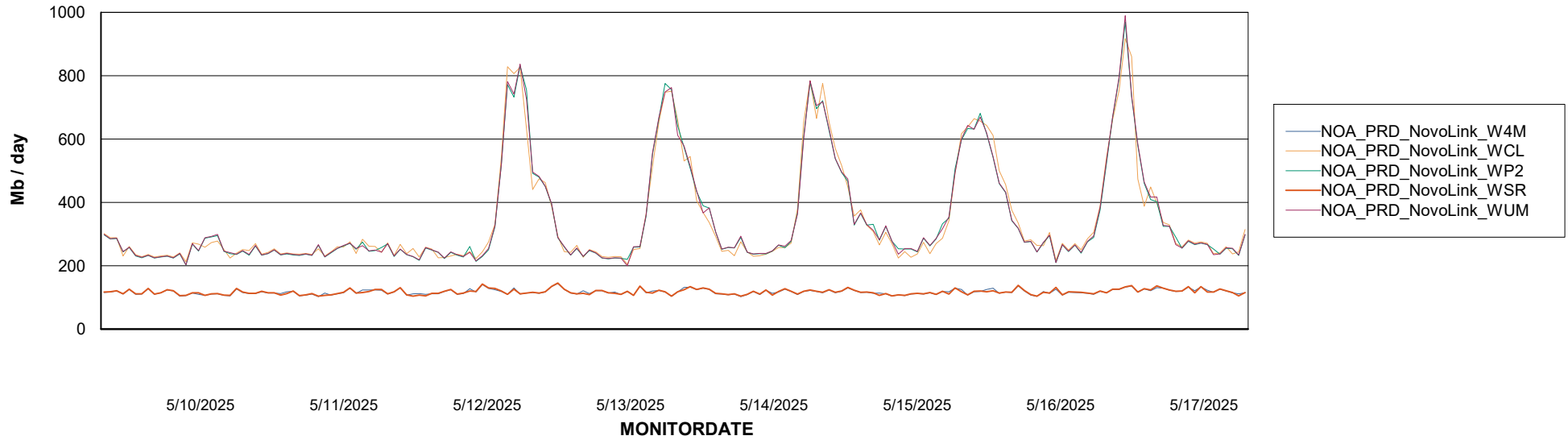
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

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Disaster per ABS component

