

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Harddisk Usage JSG\_PRD\_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
5/17/2025	30	149	104	16	900	754
5/16/2025	30	149	105	17	900	745
5/15/2025	30	149	105	17	900	746
5/14/2025	28	149	108	17	900	749
5/13/2025	26	149	110	17	900	750
5/12/2025	26	149	110	17	900	750
5/11/2025	26	149	110	17	900	751

## Harddisk Usage JSG\_PRD\_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/17/2025	51	89	44
5/16/2025	51	89	44
5/15/2025	49	89	45
5/14/2025	49	89	46
5/13/2025	49	89	46
5/12/2025	49	89	46
5/11/2025	49	89	46

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Harddisk Usage JSG\_PRD\_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/17/2025	59	79	33
5/16/2025	59	79	33
5/15/2025	59	79	33
5/14/2025	59	79	33
5/13/2025	59	79	33
5/12/2025	59	79	33
5/11/2025	59	79	33

## Harddisk Usage JSG\_PRD\_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/17/2025	39	79	49
5/16/2025	39	79	49
5/15/2025	39	79	49
5/14/2025	39	79	49
5/13/2025	39	79	49
5/12/2025	37	79	50
5/11/2025	37	79	50

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Harddisk Usage JSG\_PRD\_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/17/2025	36	149	96
5/16/2025	36	149	96
5/15/2025	36	149	96
5/14/2025	35	149	97
5/13/2025	35	149	97
5/12/2025	35	149	97
5/11/2025	35	149	97

## Harddisk Usage JSG\_PRD\_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
5/17/2025	35	149	97	24	1,997	1,516
5/16/2025	35	149	97	24	1,997	1,516
5/15/2025	35	149	97	24	1,997	1,518
5/14/2025	40	149	89	24	1,997	1,518
5/13/2025	42	149	87	24	1,997	1,518
5/12/2025	42	149	87	24	1,997	1,520
5/11/2025	42	149	87	24	1,997	1,519

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Harddisk Usage JSG\_PRD\_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
5/17/2025	56	199	87	24	1,997	1,521	65	500	177
5/16/2025	56	199	87	24	1,997	1,521	70	500	150
5/15/2025	56	199	87	24	1,997	1,521	73	500	137
5/14/2025	60	199	79	24	1,997	1,522	67	500	165
5/13/2025	61	199	77	24	1,997	1,525	70	500	151
5/12/2025	61	199	77	24	1,997	1,527	70	500	151
5/11/2025	61	199	77	23	1,997	1,531	70	500	149

## Harddisk Usage JSG\_PRD\_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/17/2025	64	79	29
5/16/2025	64	79	29
5/15/2025	62	79	30
5/14/2025	62	79	30
5/13/2025	62	79	30
5/12/2025	60	79	31
5/11/2025	60	79	32

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Harddisk Usage JSG\_PRD\_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/17/2025	54	79	37
5/16/2025	54	79	37
5/15/2025	54	79	37
5/14/2025	54	79	37
5/13/2025	54	79	37
5/12/2025	52	79	38
5/11/2025	52	79	38

## Harddisk Usage JSG\_PRD\_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/17/2025	33	149	101
5/16/2025	33	149	100
5/15/2025	33	149	100
5/14/2025	32	149	102
5/13/2025	31	149	102
5/12/2025	32	149	102
5/11/2025	32	149	102

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



Harddisk Usage JSG\_PRD\_WORF

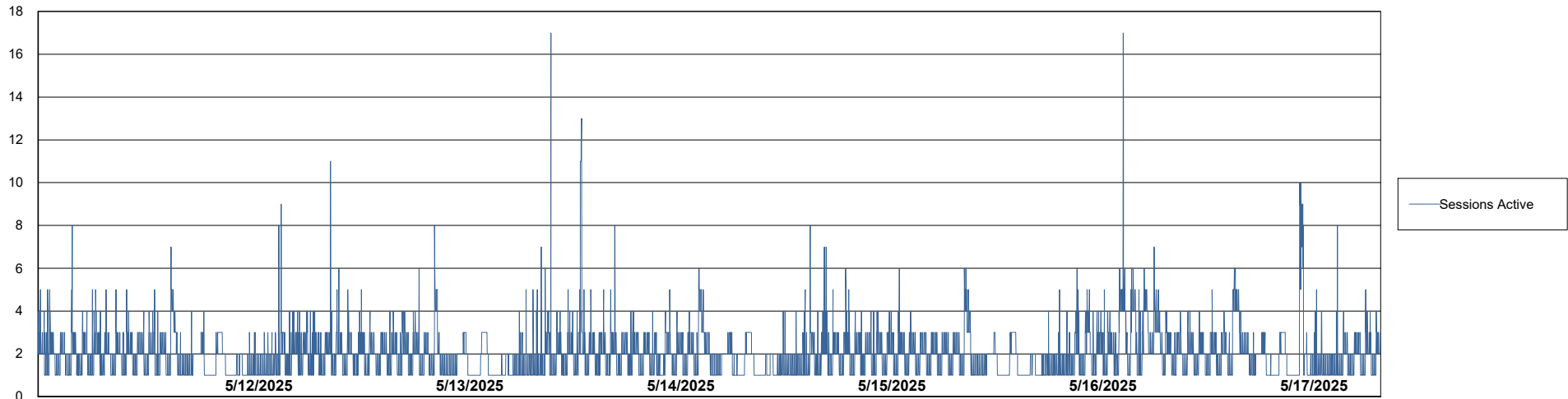
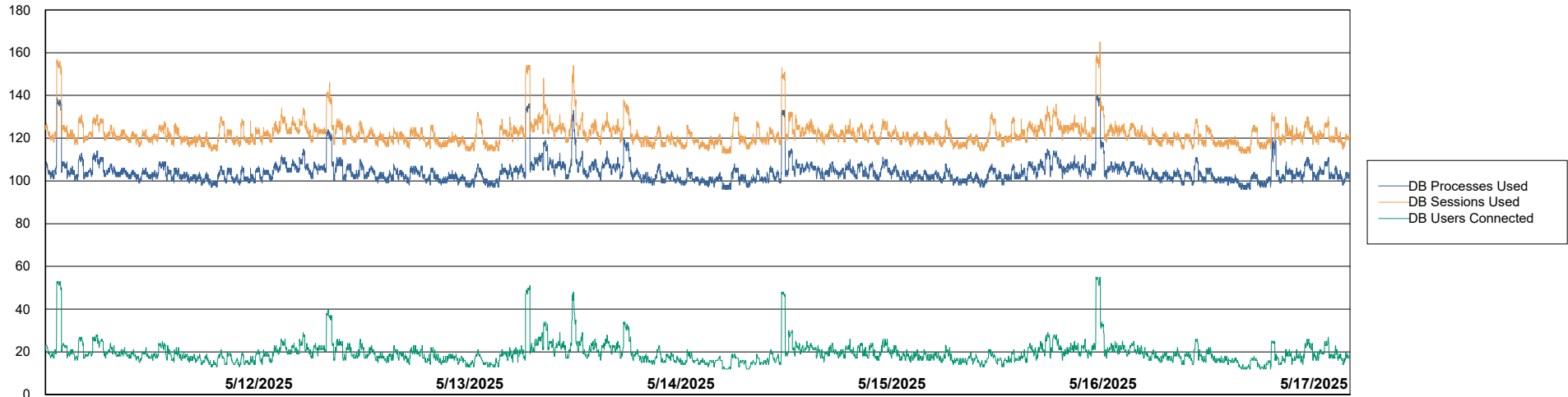
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/17/2025	49	149	76
5/16/2025	49	149	76
5/15/2025	49	149	76
5/14/2025	48	149	77
5/13/2025	48	149	77
5/12/2025	48	149	77
5/11/2025	48	149	77

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Performance JSG\_PRD\_BASHIR\_DB\_ABS1



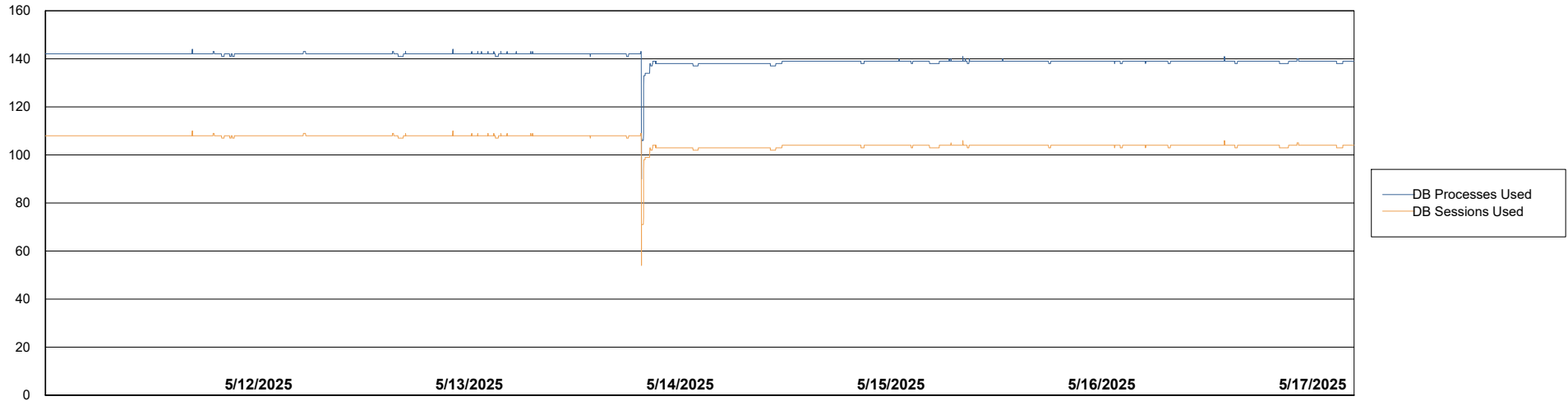
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



Database Performance JSG\_PRD\_PICARD\_DB\_ABS1

DB Processes Max 1,000  
DB Processes Max 4  
DB Processes Max 0

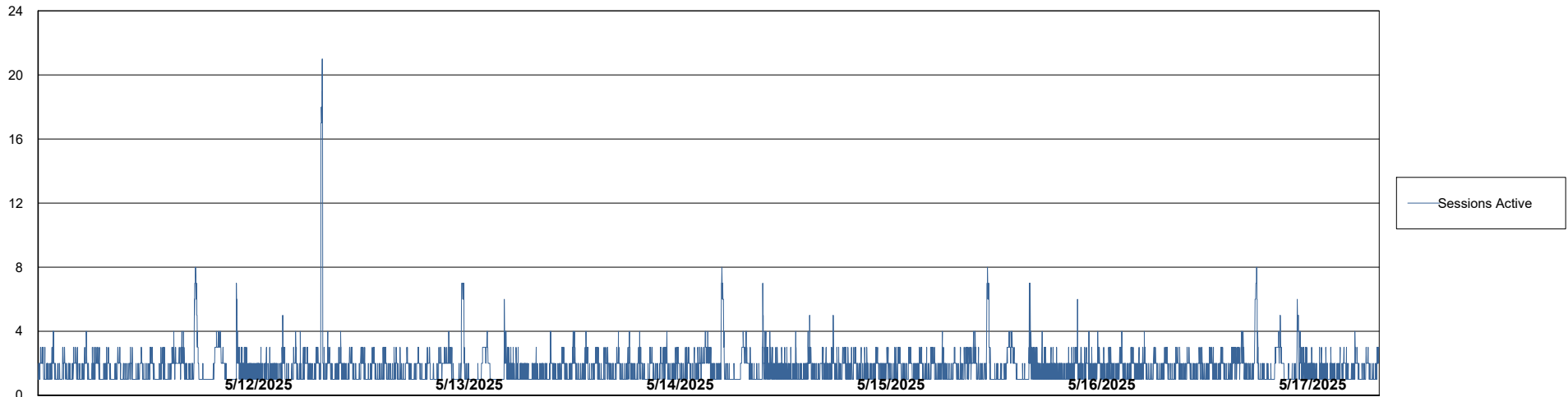
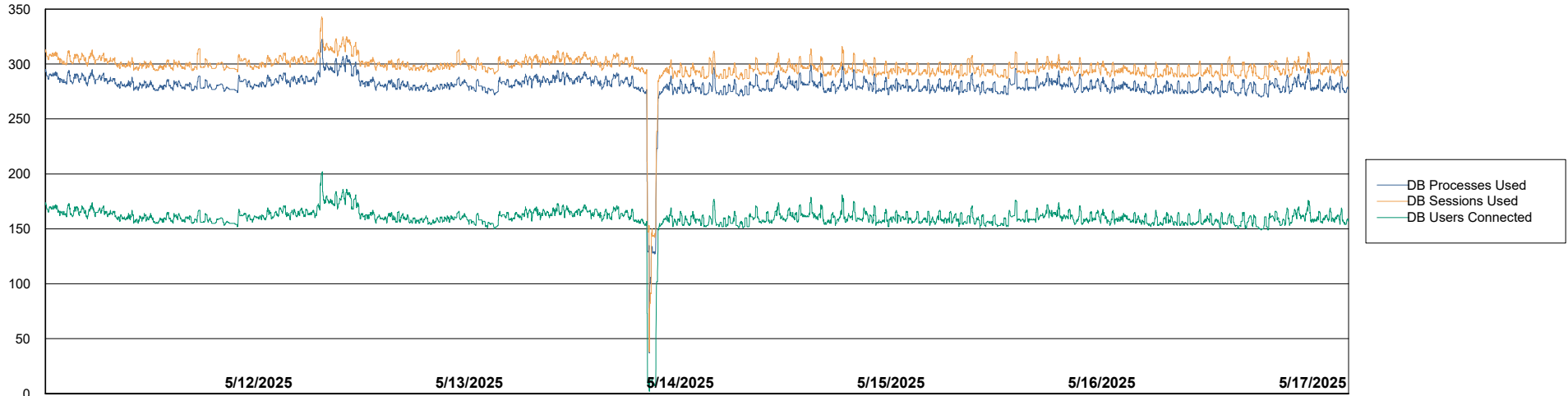


# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Performance JSG\_PRD\_RIKER\_DB\_HSBABS1



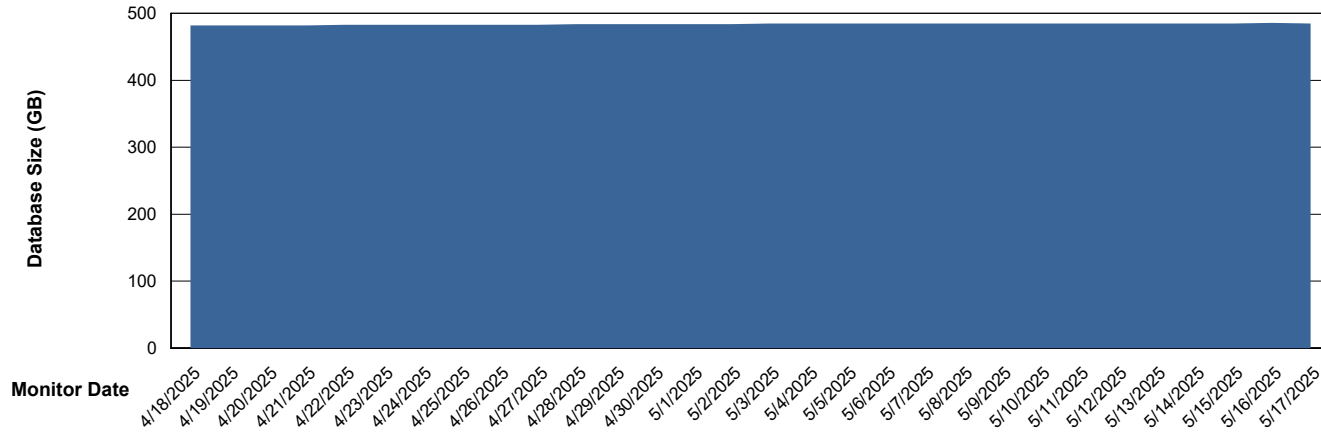
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



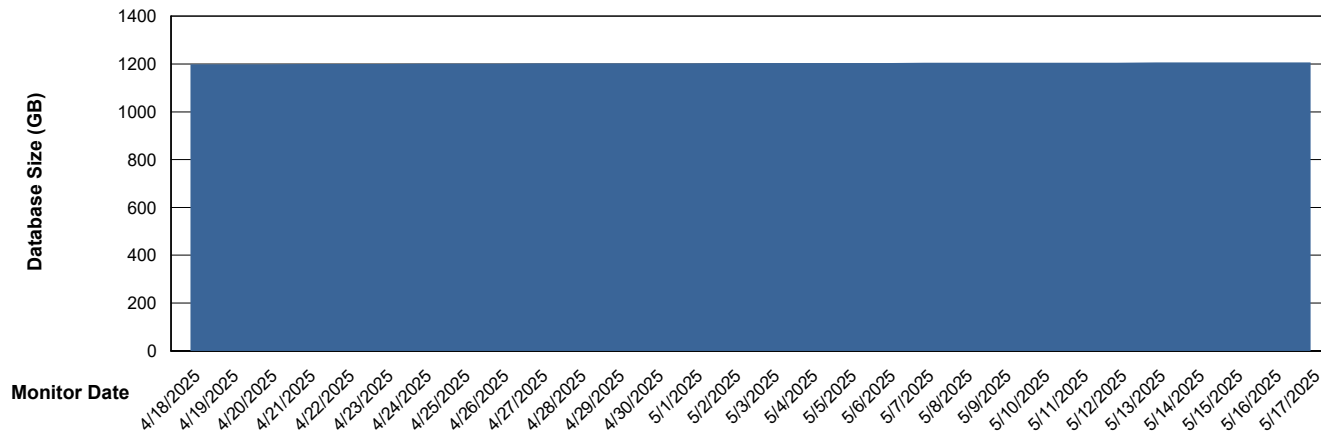
DATABASE SIZE JSG\_PRD\_BASHIR\_DB\_ABS1

### Database growth over last month



DATABASE SIZE JSG\_PRD\_RIKER\_DB\_HSBABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Database Tablespace JSG\_PRD\_BASHIR\_DB\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/17/2025	ABSDATA	240	206	14
	INDX	325	275	15
5/16/2025	ABSDATA	240	206	14
	INDX	325	275	15
5/15/2025	ABSDATA	240	206	14
	INDX	325	275	15
5/14/2025	ABSDATA	240	206	14
	INDX	325	275	15
5/13/2025	ABSDATA	240	206	14
	INDX	325	275	15
5/12/2025	ABSDATA	240	206	14
	INDX	325	275	15
5/11/2025	ABSDATA	240	206	14
	INDX	325	275	15

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Database Tablespace JSG\_PRD\_RIKER\_DB\_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/17/2025	ABSDATA	1,344	1,129	16
	INDX	66	56	15
5/16/2025	ABSDATA	1,344	1,129	16
	INDX	66	56	15
5/15/2025	ABSDATA	1,344	1,129	16
	INDX	66	56	15
5/14/2025	ABSDATA	1,344	1,129	16
	INDX	66	56	15
5/13/2025	ABSDATA	1,344	1,129	16
	INDX	66	56	15
5/12/2025	ABSDATA	1,344	1,129	16
	INDX	66	56	15
5/11/2025	ABSDATA	1,344	1,129	16
	INDX	66	56	15

BI Status and last ETL error for JSG\_PRD\_BASHIR\_DB\_ABS1

	Mon 12/5/2025	Tue 13/5/2025	Wed 14/5/2025	Thu 15/5/2025	Fri 16/5/2025	Sat 17/5/2025
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
-----------------------	------------------------

Wed, 14-05-2025	None
Thu, 15-05-2025	None
Mon, 12-05-2025	None
Tue, 13-05-2025	None
Tue, 13-05-2025	None
Sun, 11-05-2025	None
Fri, 16-05-2025	None
Wed, 14-05-2025	None
Sun, 11-05-2025	None
Sat, 17-05-2025	None
Mon, 12-05-2025	None
Fri, 16-05-2025	None
Sat, 17-05-2025	None
Thu, 15-05-2025	None

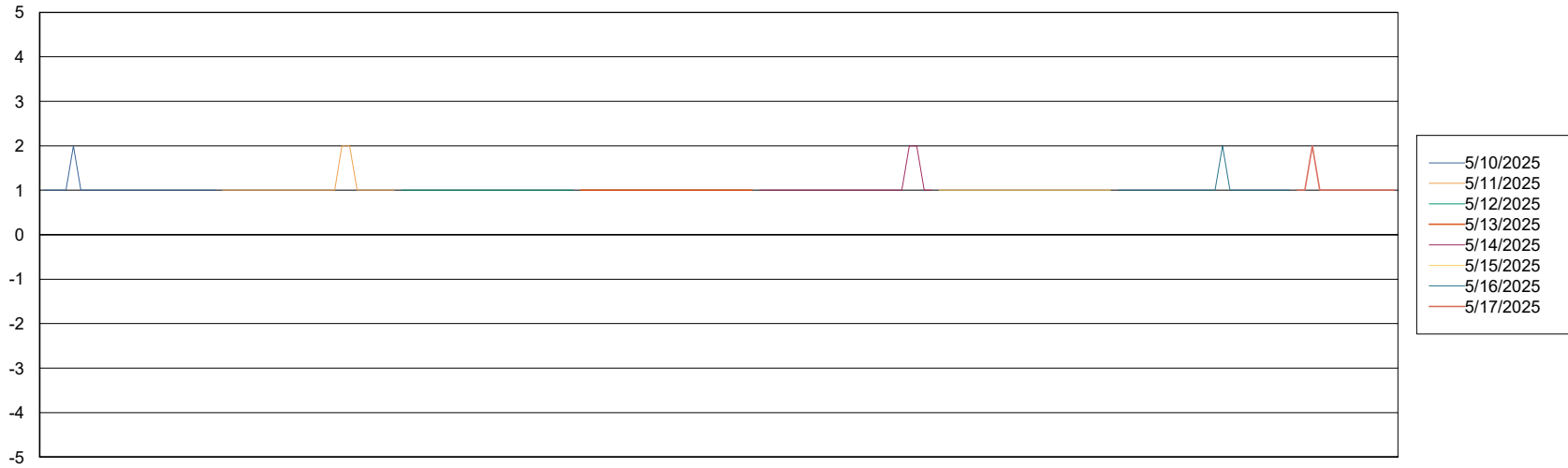
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



Standby Database Health JSG\_Production (24/7)

## Recovery lag for last 7 days



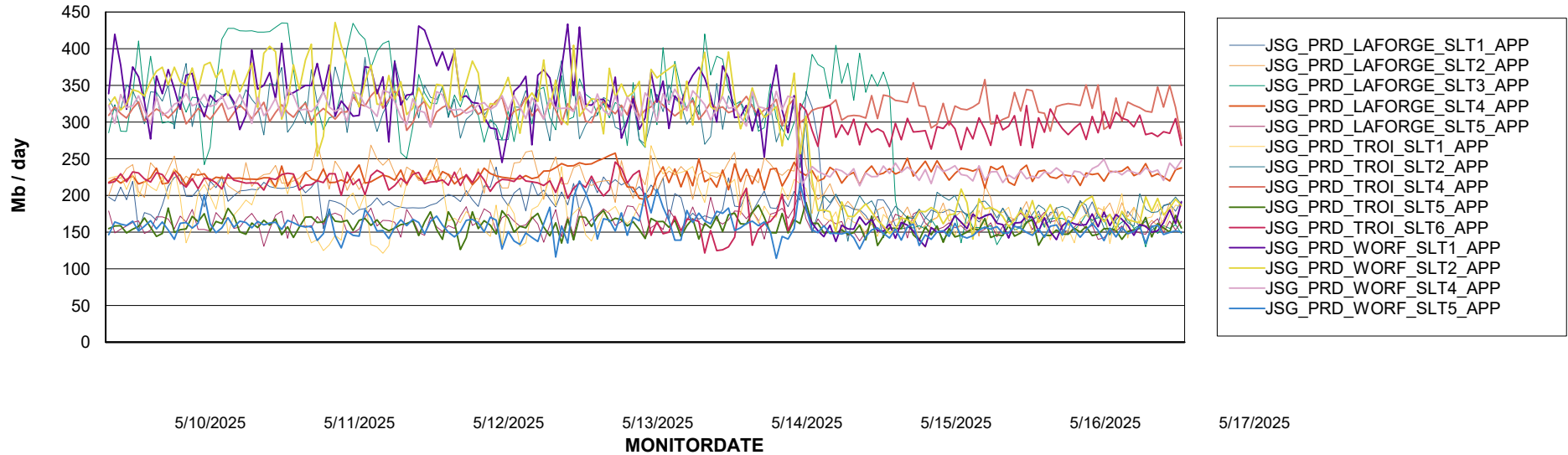
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102

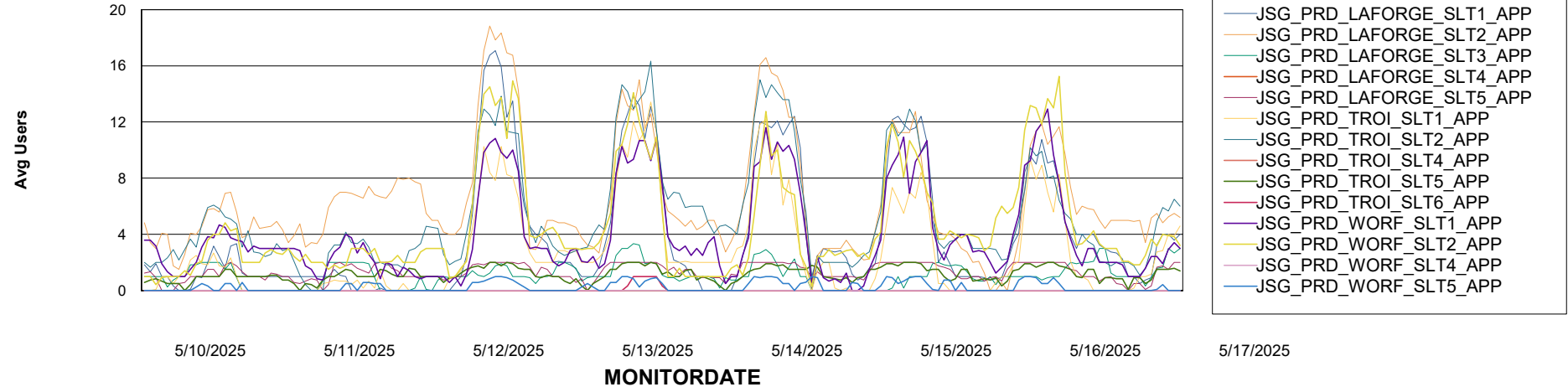


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



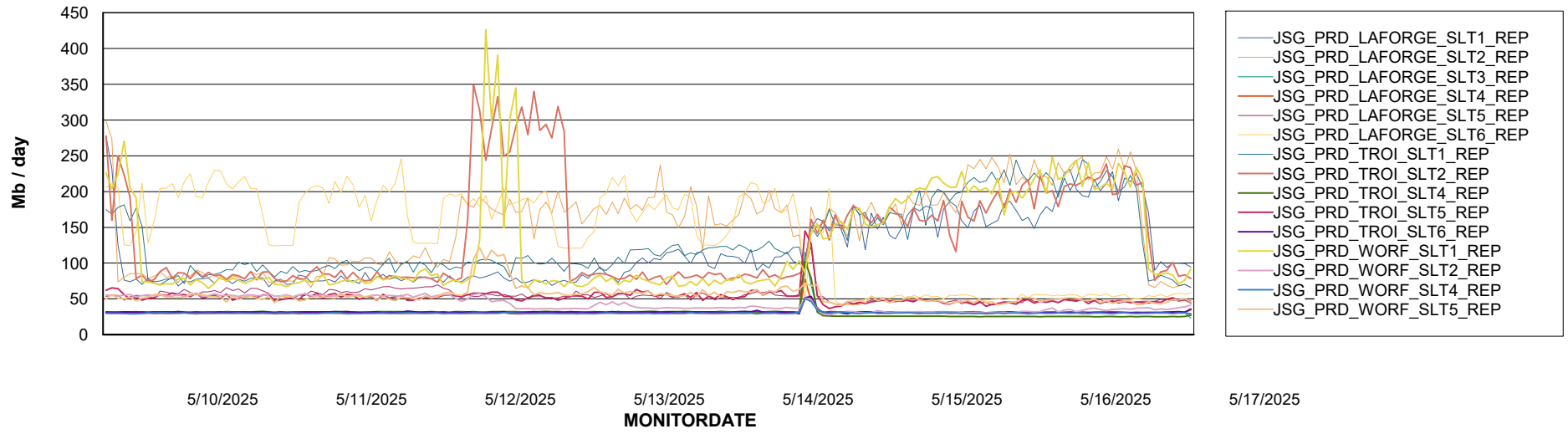
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## ABSSolute Web Component Services

### Avg memory used per ABS Web component

