

# Weekly SLA Customer Report

Customer      XMX Production (24/7)  
Database ID    146



## Harddisk Usage      XMX\_PROD\_ABSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
5/10/2025	92	150	12	77	100	23
5/9/2025	92	150	12	77	100	23
5/8/2025	92	150	12	77	100	23
5/7/2025	92	150	12	77	100	23
5/6/2025	92	150	12	77	100	23
5/5/2025	92	150	12	77	100	23
5/4/2025	92	150	12	77	100	23

## Harddisk Usage      XMX\_PROD\_ABSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
5/10/2025	92	150	12	84	100	16
5/9/2025	92	150	12	84	100	16
5/8/2025	92	150	12	84	100	16
5/7/2025	92	150	12	84	100	16
5/6/2025	92	150	12	84	100	16
5/5/2025	92	150	12	84	100	16
5/4/2025	92	150	12	84	100	16

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## Harddisk Usage XMX\_PROD\_ABSDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /abs/absdu	Total disk space on /abs/absdu	Used disk space on /abs/absdu	Free disk space on /u01 (%)
5/10/2025	84	150	25	66	10	3	95	200	9	68
5/9/2025	84	150	25	66	10	3	95	200	9	68
5/8/2025	84	150	25	66	10	3	95	200	9	68
5/7/2025	84	150	25	66	10	3	95	200	9	68
5/6/2025	84	150	25	66	10	3	95	200	9	68
5/5/2025	84	150	25	66	10	3	95	200	9	68
5/4/2025	84	150	25	66	10	3	95	200	9	68

## Harddisk Usage XMX\_PROD\_ABSDB02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /abs/absdu	Total disk space on /abs/absdu	Used disk space on /abs/absdu	Free disk space on /u01 (%)
5/10/2025	84	150	25	35	10	7	99	200	1	80
5/9/2025	84	150	25	35	10	7	99	200	1	80
5/8/2025	84	150	25	35	10	7	99	200	1	80
5/7/2025	84	150	25	35	10	7	99	200	1	80
5/6/2025	84	150	25	35	10	7	99	200	1	80
5/5/2025	84	150	25	35	10	7	99	200	1	80
5/4/2025	84	150	25	35	10	7	99	200	1	80

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## Harddisk Usage      XMX\_PROD\_ABSWEB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
5/10/2025	95	150	8	92	50	4
5/9/2025	95	150	8	92	50	4
5/8/2025	95	150	8	92	50	4
5/7/2025	95	150	8	92	50	4
5/6/2025	95	150	8	92	50	4
5/5/2025	95	150	8	92	50	4
5/4/2025	95	150	8	92	50	4

## Harddisk Usage      XMX\_PROD\_ABSWEB02

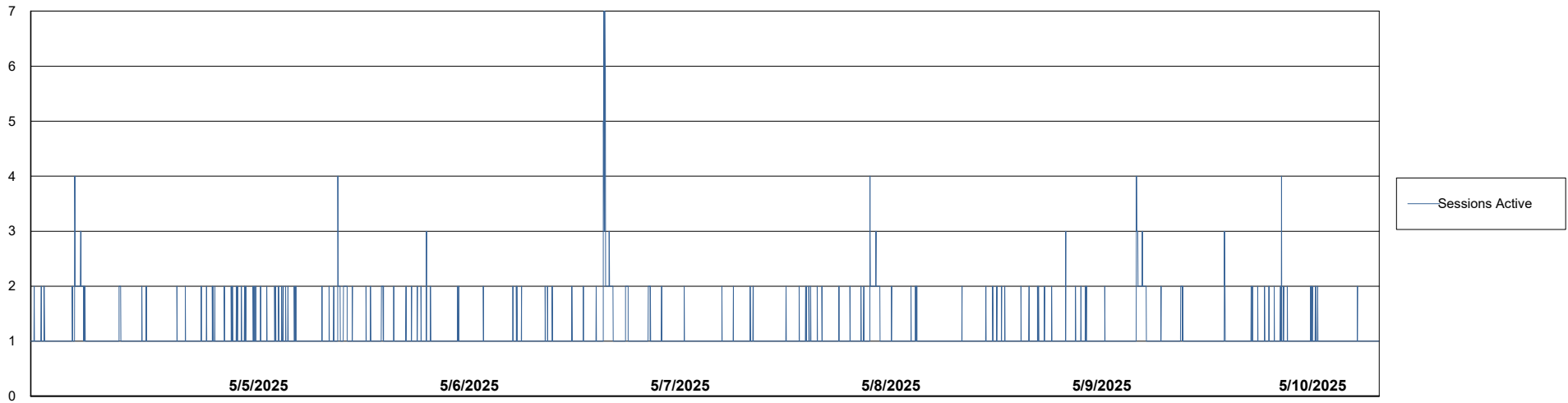
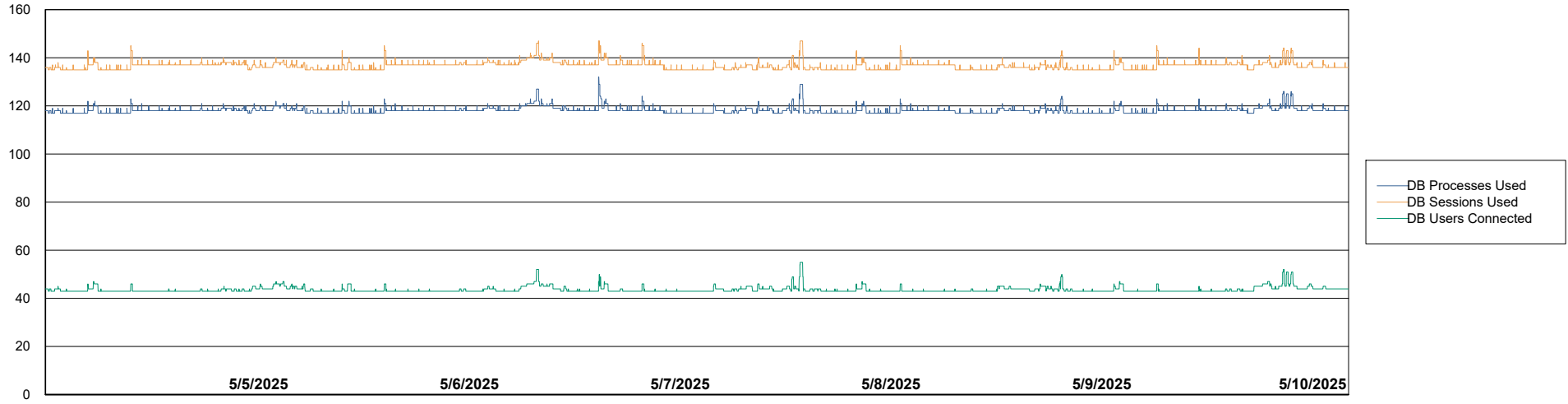
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
5/10/2025	95	150	8	87	50	6
5/9/2025	95	150	8	87	50	6
5/8/2025	95	150	8	87	50	6
5/7/2025	95	150	8	87	50	6
5/6/2025	95	150	8	87	50	6
5/5/2025	95	150	8	88	50	6
5/4/2025	95	150	8	88	50	6

# Weekly SLA Customer Report

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## Database Performance XMX\_PROD\_ABSDB01\_PRDB\_ABS1



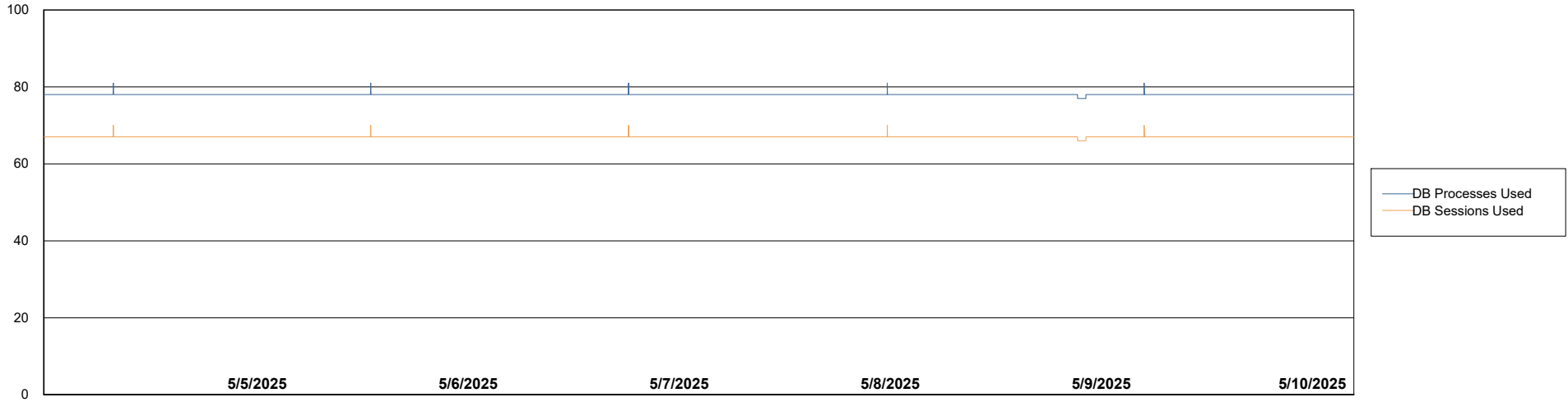
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Database Performance XMX\_PROD\_ABSDB02\_SBDB\_HSBABS1

DB Processes Max 0  
DB Processes Max 1,000  
DB Processes Max 4



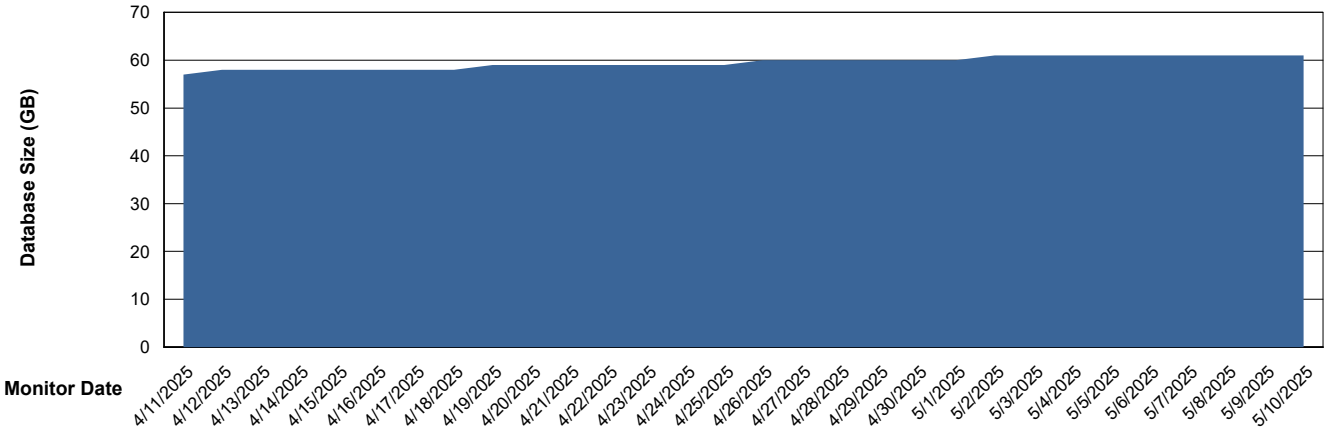
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DATABASE SIZE XMX\_PROD\_ABSDB01\_PRDB\_ABS1

## Database growth over last month



Database Tablespace XMX\_PROD\_ABSDB01\_PRDB\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/10/2025	ABSDATA	52	42	19
	INDX	8	0	100
5/9/2025	ABSDATA	52	42	19
	INDX	8	0	100
5/8/2025	ABSDATA	50	42	16
	INDX	8	0	100
5/7/2025	ABSDATA	50	42	16
	INDX	8	0	100
5/6/2025	ABSDATA	50	42	16
	INDX	8	0	100
5/5/2025	ABSDATA	50	42	17
	INDX	8	0	100
5/4/2025	ABSDATA	50	41	17
	INDX	8	0	100

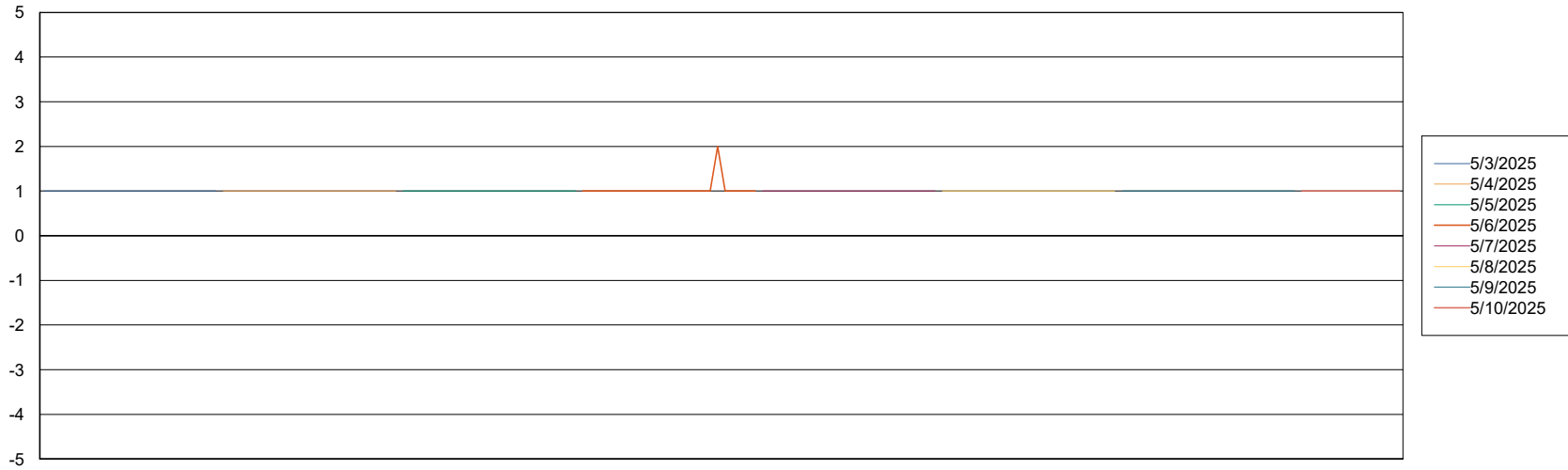
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Standby Database Health      XMX Production (24/7)

## Recovery lag for last 7 days



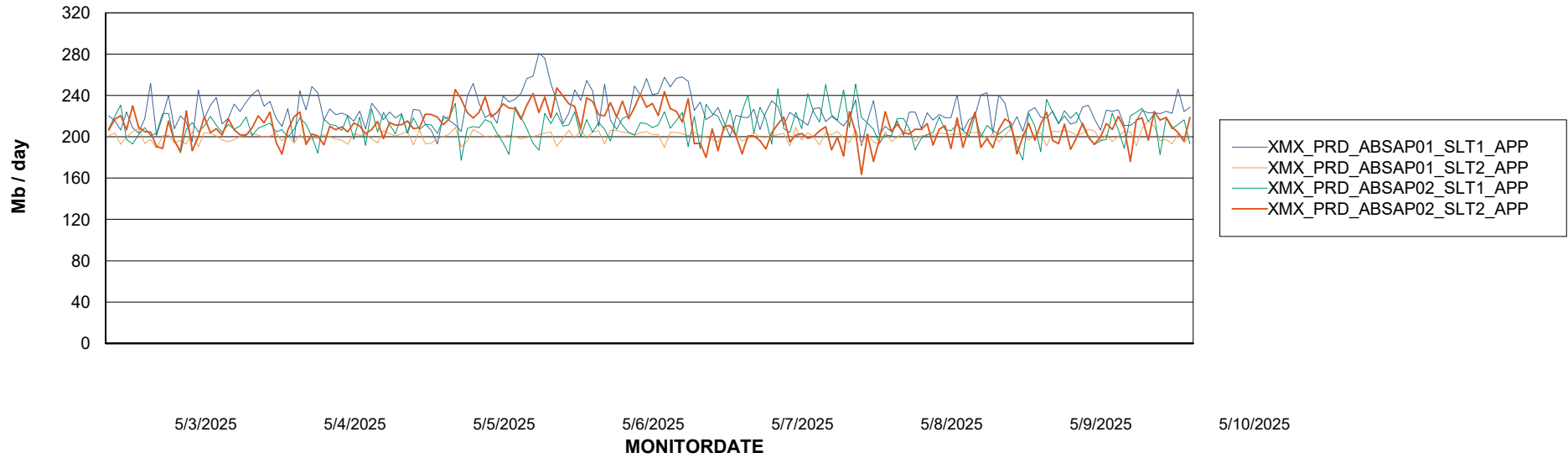
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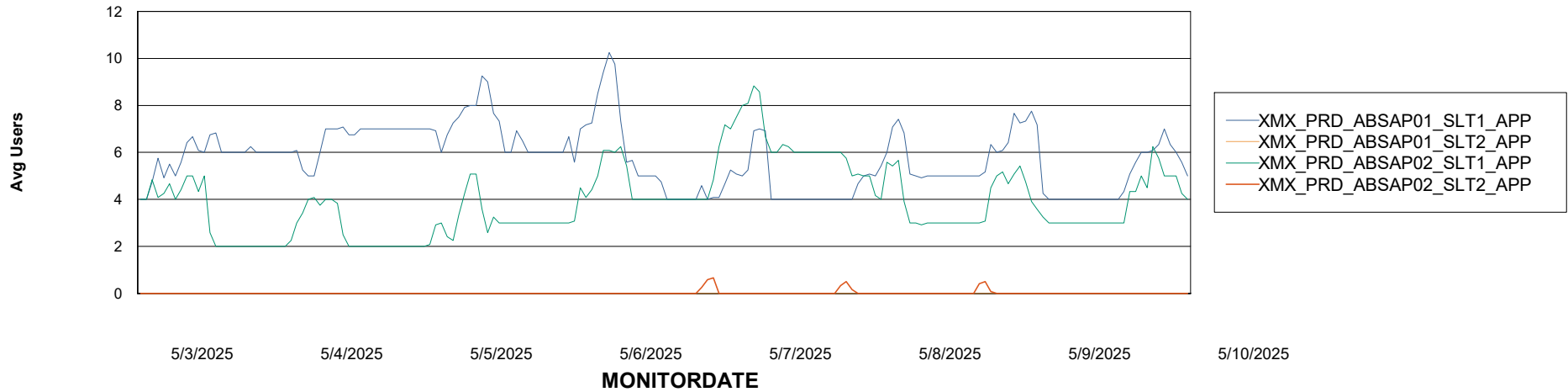


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



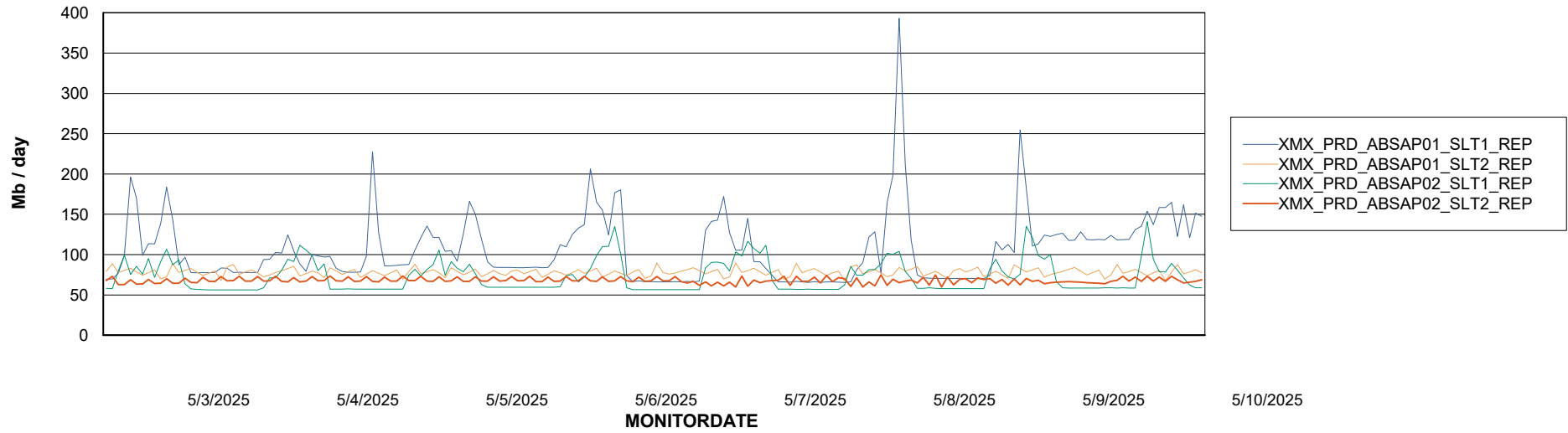
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



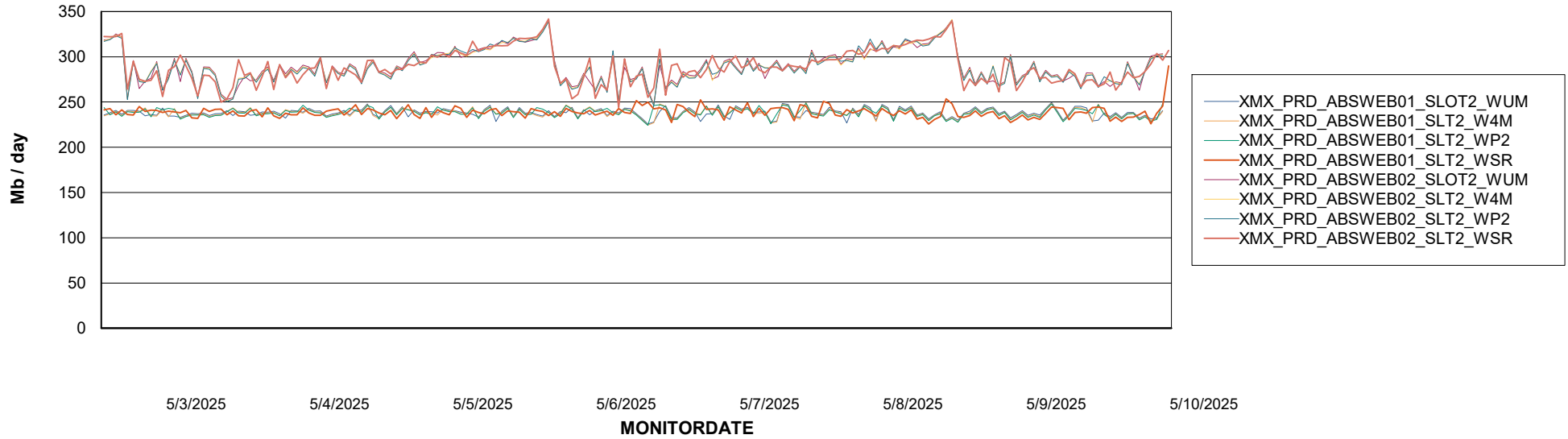
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

