

Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Harddisk Usage SHL-APP1-ASH

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|
| 5/10/2025 | 11 | 39 | 35 | 77 | 100 | 23 | 20 | 1 | 1 | 99 |
| 5/9/2025 | 11 | 39 | 35 | 75 | 100 | 25 | 20 | 1 | 1 | 99 |
| 5/8/2025 | 11 | 39 | 35 | 75 | 100 | 25 | 20 | 1 | 1 | 99 |
| 5/7/2025 | 11 | 39 | 35 | 80 | 100 | 20 | 20 | 1 | 1 | 99 |
| 5/6/2025 | 11 | 39 | 35 | 81 | 100 | 19 | 20 | 1 | 1 | 99 |
| 5/5/2025 | 11 | 39 | 35 | 81 | 100 | 19 | 20 | 1 | 1 | 99 |
| 5/4/2025 | 11 | 39 | 35 | 81 | 100 | 19 | 20 | 1 | 1 | 99 |

Harddisk Usage SHL-APP2-ASH

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|
| 5/10/2025 | 15 | 39 | 33 | 89 | 100 | 11 | 20 | 1 | 1 | 99 |
| 5/9/2025 | 12 | 39 | 34 | 89 | 100 | 11 | 20 | 1 | 1 | 99 |
| 5/8/2025 | 10 | 39 | 35 | 89 | 100 | 11 | 20 | 1 | 1 | 99 |
| 5/7/2025 | 10 | 39 | 35 | 89 | 100 | 11 | 20 | 1 | 1 | 99 |
| 5/6/2025 | 10 | 39 | 35 | 89 | 100 | 11 | 20 | 1 | 1 | 99 |
| 5/5/2025 | 10 | 39 | 35 | 89 | 100 | 11 | 20 | 1 | 1 | 99 |
| 5/4/2025 | 10 | 39 | 35 | 89 | 100 | 11 | 20 | 1 | 1 | 99 |

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Database ID 182



Harddisk Usage SHL-BI-ASH

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 5/10/2025 | 11 | 39 | 34 | 20 | 1 | 1 | 33 | 100 | 67 | 43 |
| 5/9/2025 | 11 | 39 | 34 | 20 | 1 | 1 | 33 | 100 | 67 | 43 |
| 5/8/2025 | 11 | 39 | 34 | 20 | 1 | 1 | 33 | 100 | 67 | 43 |
| 5/7/2025 | 12 | 39 | 34 | 20 | 1 | 1 | 33 | 100 | 67 | 43 |
| 5/6/2025 | 12 | 39 | 34 | 20 | 1 | 1 | 33 | 100 | 67 | 43 |
| 5/5/2025 | 12 | 39 | 34 | 20 | 1 | 1 | 33 | 100 | 67 | 43 |
| 5/4/2025 | 12 | 39 | 34 | 20 | 1 | 1 | 33 | 100 | 67 | 43 |

Harddisk Usage SHL-DBS1-ASH

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 5/10/2025 | 10 | 39 | 35 | 20 | 1 | 1 | 64 | 100 | 36 | 24 |
| 5/9/2025 | 10 | 39 | 35 | 20 | 1 | 1 | 64 | 100 | 36 | 23 |
| 5/8/2025 | 10 | 39 | 35 | 20 | 1 | 1 | 64 | 100 | 36 | 22 |
| 5/7/2025 | 10 | 39 | 35 | 20 | 1 | 1 | 64 | 100 | 36 | 20 |
| 5/6/2025 | 10 | 39 | 35 | 20 | 1 | 1 | 64 | 100 | 36 | 19 |
| 5/5/2025 | 10 | 39 | 35 | 20 | 1 | 1 | 64 | 100 | 36 | 20 |
| 5/4/2025 | 10 | 39 | 35 | 20 | 1 | 1 | 64 | 100 | 36 | 19 |

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Customer SHL OCI ASH Production
Database ID 182



Harddisk Usage SHL-DBS2-ASH

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 5/10/2025 | 10 | 39 | 35 | 20 | 1 | 1 | 74 | 100 | 26 | 43 |
| 5/9/2025 | 10 | 39 | 35 | 20 | 1 | 1 | 74 | 100 | 26 | 43 |
| 5/8/2025 | 10 | 39 | 35 | 20 | 1 | 1 | 74 | 100 | 26 | 41 |
| 5/7/2025 | 10 | 39 | 35 | 20 | 1 | 1 | 74 | 100 | 26 | 39 |
| 5/6/2025 | 10 | 39 | 35 | 20 | 1 | 1 | 74 | 100 | 26 | 39 |
| 5/5/2025 | 10 | 39 | 35 | 20 | 1 | 1 | 74 | 100 | 26 | 39 |
| 5/4/2025 | 10 | 39 | 35 | 20 | 1 | 1 | 74 | 100 | 26 | 39 |

Harddisk Usage SHL-RPROXY-ASH

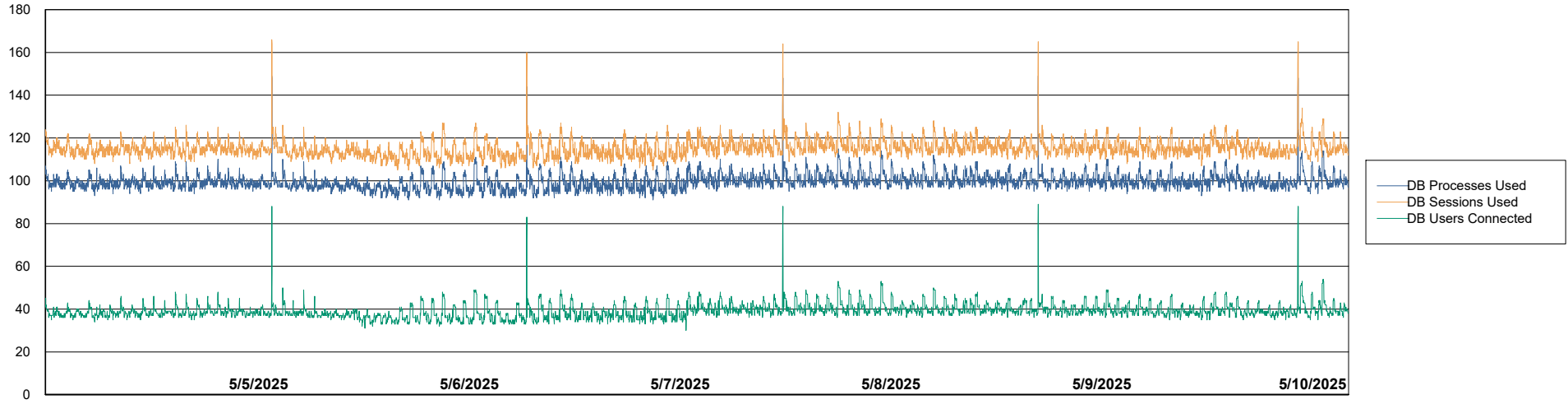
| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled | Total disk space on /var/oled | Used disk space on /var/oled |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|-------------------------------|------------------------------|
| 5/10/2025 | 48 | 39 | 20 | 20 | 1 | 1 | 99 | 10 | 0 |
| 5/9/2025 | 48 | 39 | 20 | 20 | 1 | 1 | 99 | 10 | 0 |
| 5/8/2025 | 48 | 39 | 20 | 20 | 1 | 1 | 99 | 10 | 0 |
| 5/7/2025 | 48 | 39 | 20 | 20 | 1 | 1 | 99 | 10 | 0 |
| 5/6/2025 | 48 | 39 | 20 | 20 | 1 | 1 | 99 | 10 | 0 |
| 5/5/2025 | 48 | 39 | 20 | 20 | 1 | 1 | 99 | 10 | 0 |
| 5/4/2025 | 48 | 39 | 20 | 20 | 1 | 1 | 99 | 10 | 0 |

Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Database Performance SHL-BI-ASH_PROD_ABS1

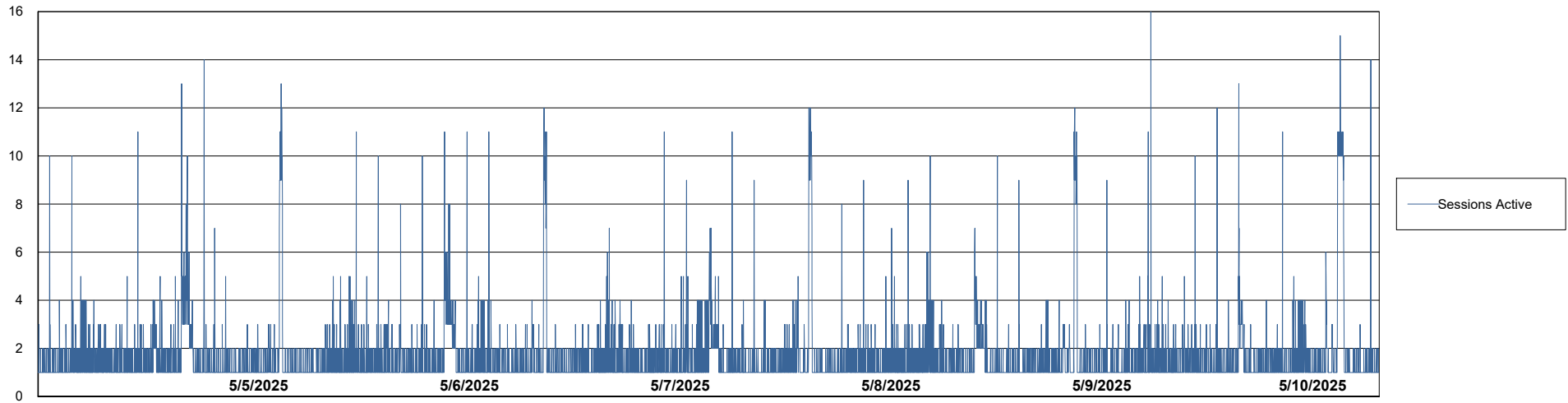
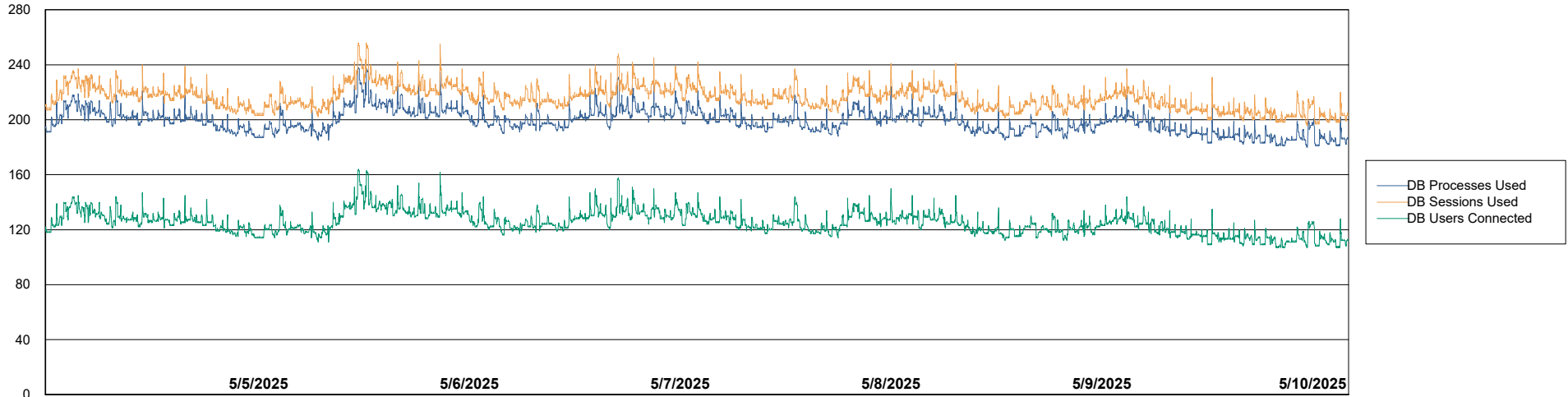


Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Database Performance SHL-DBS1-ASH_PROD_ABS1



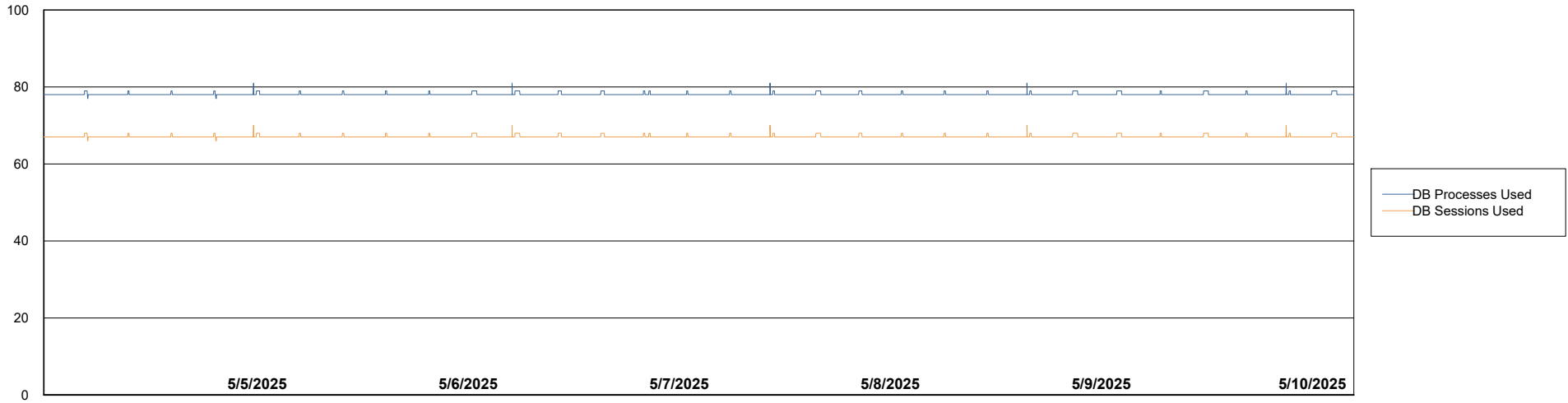
Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 0
DB Processes Max 4
DB Processes Max 1,000



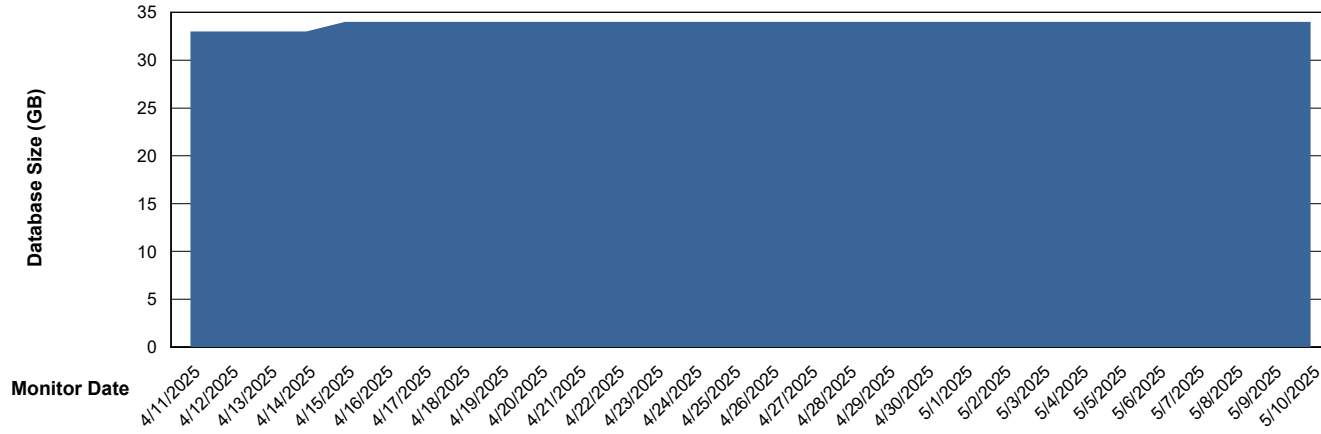
Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



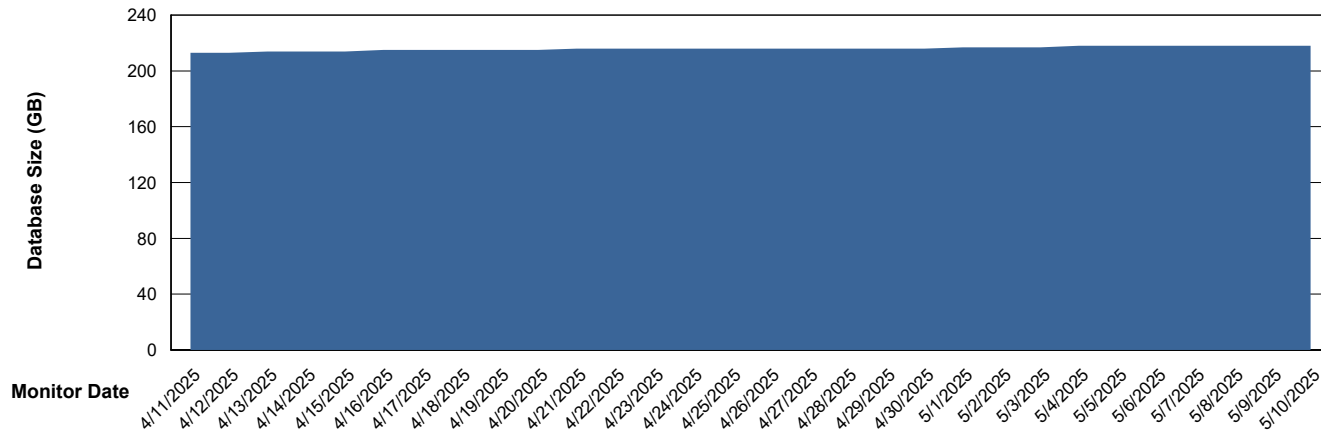
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer SHL OCI ASH Production
 Database ID 182



Database Tablespace SHL-BI-ASH_PROD_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 5/10/2025 | ABSDATA | 30 | 15 | 48 |
| | INDX | 35 | 16 | 56 |
| 5/9/2025 | ABSDATA | 30 | 15 | 48 |
| | INDX | 35 | 15 | 56 |
| 5/8/2025 | ABSDATA | 30 | 15 | 49 |
| | INDX | 35 | 15 | 56 |
| 5/7/2025 | ABSDATA | 30 | 15 | 49 |
| | INDX | 35 | 15 | 56 |
| 5/6/2025 | ABSDATA | 30 | 15 | 49 |
| | INDX | 35 | 15 | 56 |
| 5/5/2025 | ABSDATA | 30 | 15 | 49 |
| | INDX | 35 | 15 | 57 |
| 5/4/2025 | ABSDATA | 30 | 15 | 49 |
| | INDX | 35 | 15 | 57 |

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Database ID 182



Database Tablespace SHL-DBS1-ASH_PROD_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 5/10/2025 | ABSDATA | 114 | 94 | 18 |
| | INDX | 122 | 98 | 20 |
| 5/9/2025 | ABSDATA | 114 | 94 | 18 |
| | INDX | 122 | 98 | 20 |
| 5/8/2025 | ABSDATA | 114 | 94 | 18 |
| | INDX | 116 | 98 | 16 |
| 5/7/2025 | ABSDATA | 114 | 94 | 18 |
| | INDX | 116 | 98 | 16 |
| 5/6/2025 | ABSDATA | 114 | 94 | 18 |
| | INDX | 116 | 98 | 16 |
| 5/5/2025 | ABSDATA | 114 | 94 | 18 |
| | INDX | 116 | 97 | 16 |
| 5/4/2025 | ABSDATA | 114 | 94 | 18 |
| | INDX | 116 | 97 | 16 |

BI last ETL error for SHL-BI-ASH_PROD_ABS1

| | |
|-----------------|------|
| Sat, 10-05-2025 | None |
| Tue, 6-05-2025 | None |
| Wed, 7-05-2025 | None |
| Thu, 8-05-2025 | None |
| Fri, 9-05-2025 | None |
| Mon, 5-05-2025 | None |
| Sun, 4-05-2025 | None |

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Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



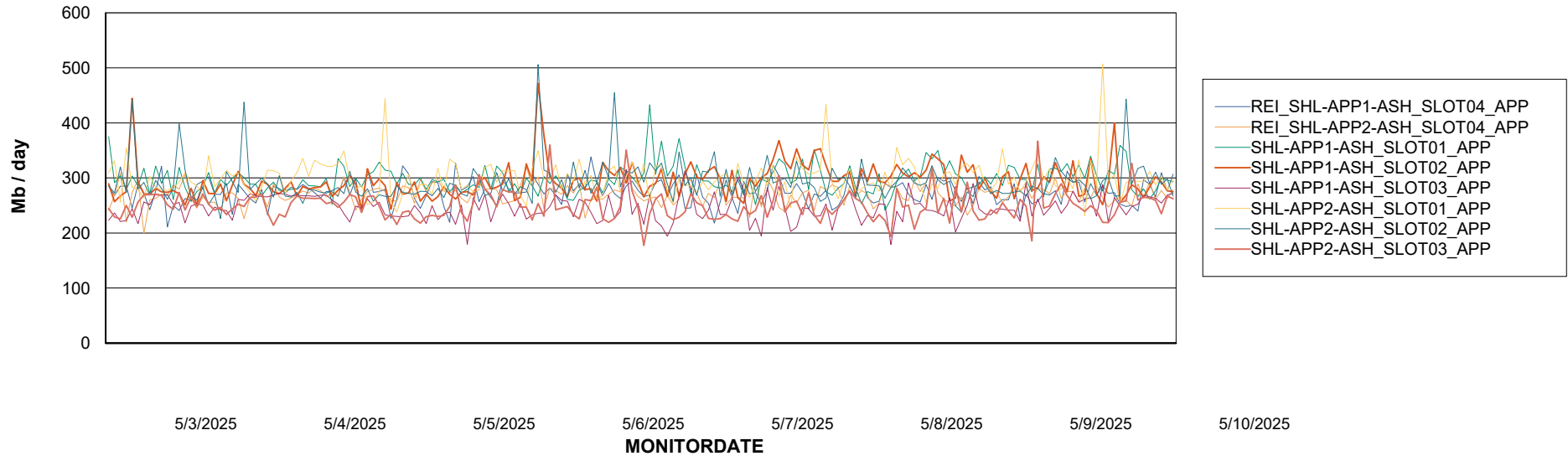
Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182

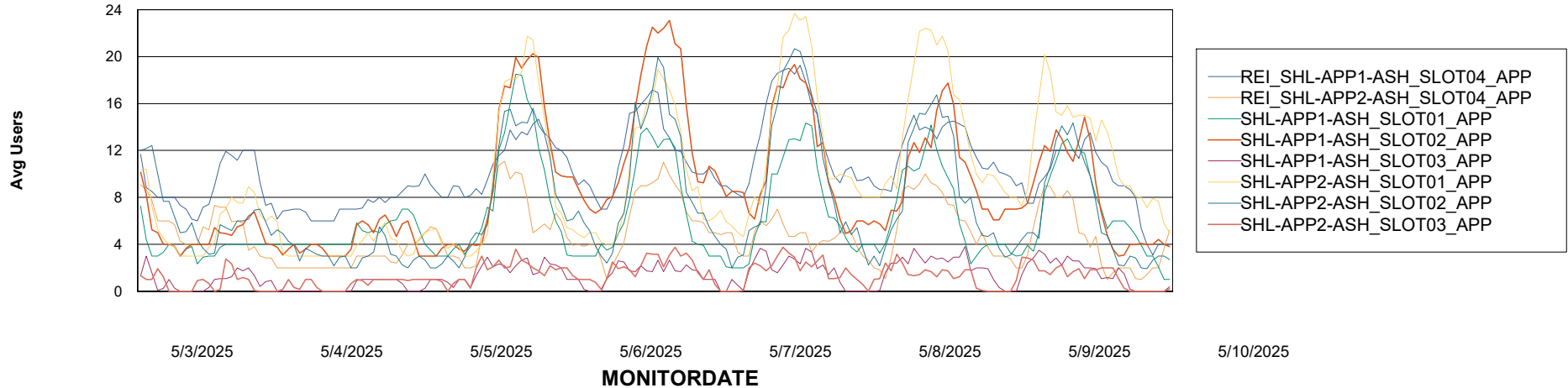


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



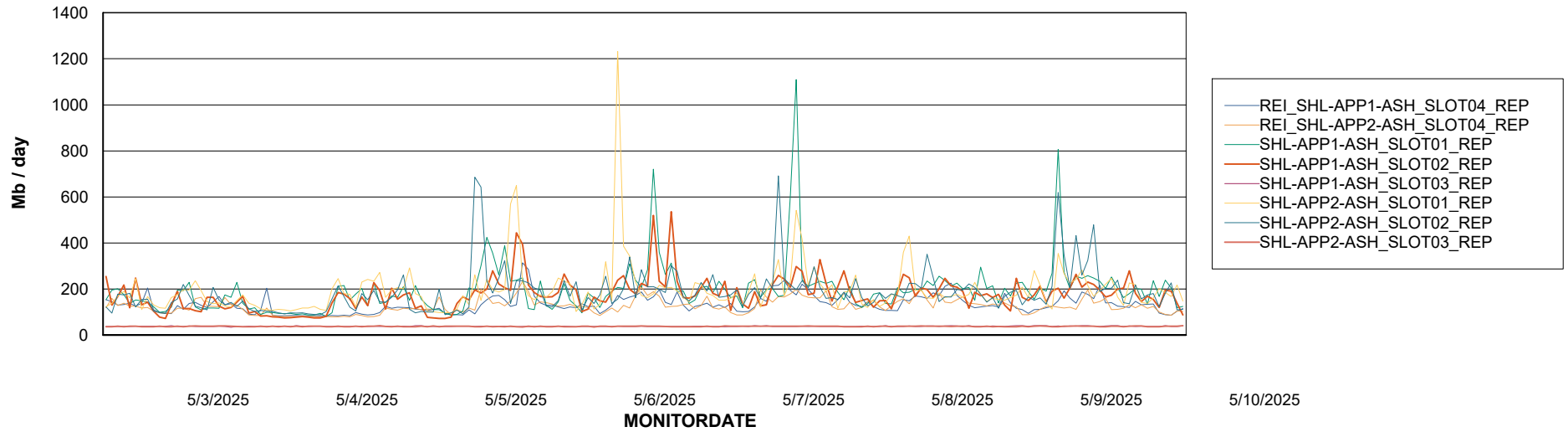
Weekly SLA Customer Report

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Database ID 182



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



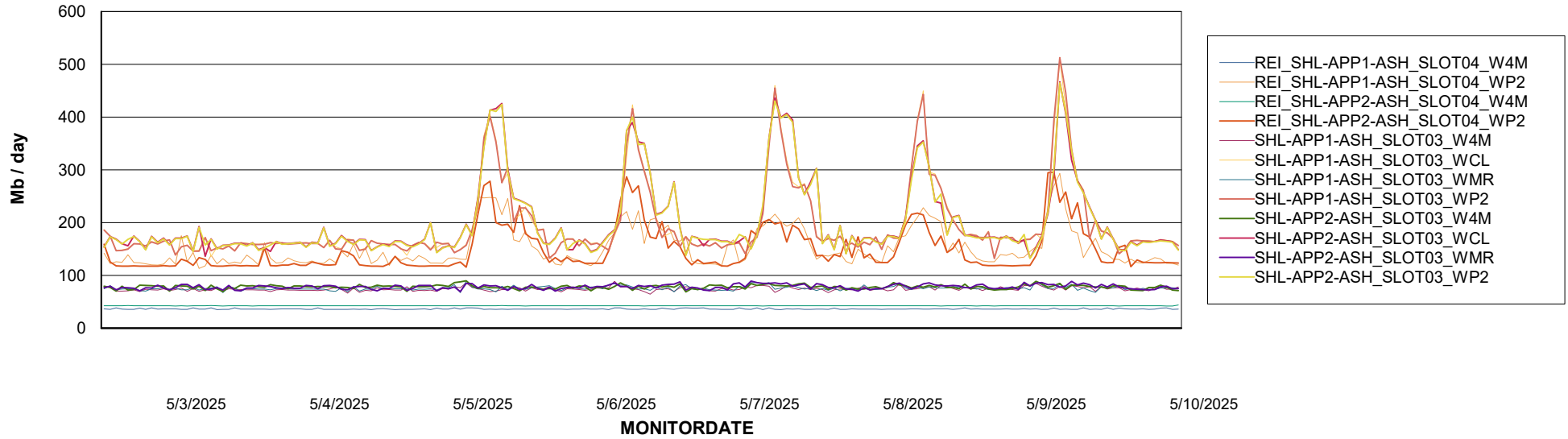
Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



ABSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Disaster per ABS component

