

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Harddisk Usage Future Live KLH_PRD_SRSBI02

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 5/10/2025 | 49 | 50 | 25 | 27 | 1,500 | 1,099 | 51 | 100 | 49 |
| 5/9/2025 | 49 | 50 | 25 | 29 | 1,500 | 1,063 | 51 | 100 | 49 |
| 5/8/2025 | 49 | 50 | 25 | 26 | 1,500 | 1,103 | 51 | 100 | 49 |
| 5/7/2025 | 49 | 50 | 25 | 21 | 1,500 | 1,188 | 50 | 100 | 50 |
| 5/6/2025 | 49 | 50 | 25 | 27 | 1,500 | 1,095 | 50 | 100 | 50 |
| 5/5/2025 | 49 | 50 | 25 | 21 | 1,500 | 1,183 | 50 | 100 | 49 |
| 5/4/2025 | 49 | 50 | 25 | 30 | 1,500 | 1,057 | 51 | 100 | 49 |

Harddisk Usage KLH_PRD_SRSAPP01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 5/10/2025 | 69 | 50 | 16 | 59 | 50 | 20 |
| 5/9/2025 | 69 | 50 | 16 | 59 | 50 | 20 |
| 5/8/2025 | 69 | 50 | 16 | 59 | 50 | 20 |
| 5/7/2025 | 69 | 50 | 16 | 59 | 50 | 20 |
| 5/6/2025 | 69 | 50 | 16 | 59 | 50 | 20 |
| 5/5/2025 | 69 | 50 | 16 | 60 | 50 | 20 |
| 5/4/2025 | 69 | 50 | 16 | 60 | 50 | 20 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Harddisk Usage KLH_PRD_SRSAPP02

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 5/10/2025 | 77 | 50 | 12 | 73 | 50 | 13 |
| 5/9/2025 | 77 | 50 | 12 | 73 | 50 | 13 |
| 5/8/2025 | 77 | 50 | 12 | 73 | 50 | 13 |
| 5/7/2025 | 77 | 50 | 12 | 73 | 50 | 13 |
| 5/6/2025 | 77 | 50 | 12 | 73 | 50 | 13 |
| 5/5/2025 | 76 | 50 | 12 | 73 | 50 | 13 |
| 5/4/2025 | 76 | 50 | 12 | 73 | 50 | 13 |

Harddisk Usage KLH_PRD_SRSAPP03

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 5/10/2025 | 77 | 50 | 12 | 75 | 50 | 13 |
| 5/9/2025 | 76 | 50 | 12 | 74 | 50 | 13 |
| 5/8/2025 | 76 | 50 | 12 | 74 | 50 | 13 |
| 5/7/2025 | 76 | 50 | 12 | 74 | 50 | 13 |
| 5/6/2025 | 76 | 50 | 12 | 75 | 50 | 13 |
| 5/5/2025 | 76 | 50 | 12 | 75 | 50 | 13 |
| 5/4/2025 | 76 | 50 | 12 | 75 | 50 | 13 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Harddisk Usage KLH_PRD_SRSAPP04

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 5/10/2025 | 77 | 50 | 12 | 75 | 50 | 13 |
| 5/9/2025 | 77 | 50 | 12 | 75 | 50 | 13 |
| 5/8/2025 | 77 | 50 | 12 | 75 | 50 | 13 |
| 5/7/2025 | 76 | 50 | 12 | 75 | 50 | 13 |
| 5/6/2025 | 76 | 50 | 12 | 75 | 50 | 13 |
| 5/5/2025 | 76 | 50 | 12 | 75 | 50 | 13 |
| 5/4/2025 | 76 | 50 | 12 | 75 | 50 | 13 |

Harddisk Usage KLH_PRD_SRSBI01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 5/10/2025 | 37 | 50 | 32 | 27 | 1,500 | 1,099 | 35 | 50 | 32 |
| 5/9/2025 | 37 | 50 | 32 | 29 | 1,500 | 1,063 | 35 | 50 | 32 |
| 5/8/2025 | 37 | 50 | 32 | 26 | 1,500 | 1,103 | 35 | 50 | 32 |
| 5/7/2025 | 37 | 50 | 32 | 21 | 1,500 | 1,188 | 35 | 50 | 32 |
| 5/6/2025 | 37 | 50 | 32 | 27 | 1,500 | 1,095 | 35 | 50 | 32 |
| 5/5/2025 | 37 | 50 | 32 | 21 | 1,500 | 1,183 | 35 | 50 | 32 |
| 5/4/2025 | 37 | 50 | 32 | 30 | 1,500 | 1,057 | 35 | 50 | 32 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Harddisk Usage KLH_PRD_SRSBIDB01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 5/10/2025 | 75 | 100 | 25 | 27 | 1,500 | 1,099 | 8 | 400 | 367 |
| 5/9/2025 | 75 | 100 | 25 | 29 | 1,500 | 1,063 | 7 | 400 | 370 |
| 5/8/2025 | 75 | 100 | 25 | 26 | 1,500 | 1,103 | 9 | 400 | 365 |
| 5/7/2025 | 75 | 100 | 25 | 21 | 1,500 | 1,188 | 6 | 400 | 375 |
| 5/6/2025 | 75 | 100 | 25 | 27 | 1,500 | 1,095 | 6 | 400 | 375 |
| 5/5/2025 | 75 | 100 | 25 | 21 | 1,500 | 1,183 | 8 | 400 | 368 |
| 5/4/2025 | 75 | 100 | 25 | 30 | 1,500 | 1,057 | 8 | 400 | 369 |

Harddisk Usage KLH_PRD_SRSBIDB02

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 5/10/2025 | 50 | 50 | 25 | 27 | 1,500 | 1,099 | 15 | 500 | 425 |
| 5/9/2025 | 50 | 50 | 25 | 29 | 1,500 | 1,063 | 15 | 500 | 425 |
| 5/8/2025 | 50 | 50 | 25 | 26 | 1,500 | 1,103 | 15 | 500 | 425 |
| 5/7/2025 | 50 | 50 | 25 | 21 | 1,500 | 1,188 | 15 | 500 | 425 |
| 5/6/2025 | 50 | 50 | 25 | 27 | 1,500 | 1,095 | 15 | 500 | 425 |
| 5/5/2025 | 50 | 50 | 25 | 21 | 1,500 | 1,183 | 15 | 500 | 425 |
| 5/4/2025 | 50 | 50 | 25 | 30 | 1,500 | 1,057 | 15 | 500 | 425 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Harddisk Usage KLH_PRD_SRSD01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 5/10/2025 | 75 | 100 | 25 | 27 | 1,500 | 1,099 | 8 | 1,000 | 915 |
| 5/9/2025 | 75 | 100 | 25 | 29 | 1,500 | 1,063 | 12 | 1,000 | 882 |
| 5/8/2025 | 75 | 100 | 25 | 26 | 1,500 | 1,103 | 11 | 1,000 | 890 |
| 5/7/2025 | 75 | 100 | 25 | 21 | 1,500 | 1,188 | 10 | 1,000 | 903 |
| 5/6/2025 | 75 | 100 | 25 | 27 | 1,500 | 1,095 | 10 | 1,000 | 896 |
| 5/5/2025 | 75 | 100 | 25 | 21 | 1,500 | 1,183 | 12 | 1,000 | 881 |
| 5/4/2025 | 75 | 100 | 25 | 30 | 1,500 | 1,057 | 13 | 1,000 | 873 |

Harddisk Usage KLH_PRD_SRSD02

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 5/10/2025 | 73 | 100 | 27 | 27 | 1,500 | 1,099 | 11 | 1,000 | 889 |
| 5/9/2025 | 73 | 100 | 27 | 29 | 1,500 | 1,063 | 14 | 1,000 | 855 |
| 5/8/2025 | 73 | 100 | 27 | 26 | 1,500 | 1,103 | 14 | 1,000 | 864 |
| 5/7/2025 | 73 | 100 | 27 | 21 | 1,500 | 1,188 | 12 | 1,000 | 877 |
| 5/6/2025 | 73 | 100 | 27 | 27 | 1,500 | 1,095 | 13 | 1,000 | 870 |
| 5/5/2025 | 73 | 100 | 27 | 21 | 1,500 | 1,183 | 15 | 1,000 | 854 |
| 5/4/2025 | 73 | 100 | 27 | 30 | 1,500 | 1,057 | 15 | 1,000 | 847 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Harddisk Usage KLH_PRD_SRSNFS01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /var/nfs/ex | Total disk space on /var/nfs/ex | Used disk space on /var/nfs/ex | Free disk space on /var/nfs/ora | Total disk space on /var/nfs/ora | Used disk space on /var/nfs/ora |
|-----------|--------------------------|----------------------------|---------------------------|--------------------------------|---------------------------------|--------------------------------|---------------------------------|----------------------------------|---------------------------------|
| 5/10/2025 | 62 | 30 | 11 | 29 | 100 | 71 | 27 | 1,500 | 1,099 |
| 5/9/2025 | 62 | 30 | 11 | 28 | 100 | 72 | 29 | 1,500 | 1,063 |
| 5/8/2025 | 62 | 30 | 11 | 29 | 100 | 71 | 26 | 1,500 | 1,103 |
| 5/7/2025 | 62 | 30 | 11 | 29 | 100 | 71 | 21 | 1,500 | 1,188 |
| 5/6/2025 | 62 | 30 | 11 | 30 | 100 | 70 | 27 | 1,500 | 1,095 |
| 5/5/2025 | 62 | 30 | 11 | 30 | 100 | 70 | 21 | 1,500 | 1,183 |
| 5/4/2025 | 62 | 30 | 11 | 30 | 100 | 70 | 30 | 1,500 | 1,057 |

Harddisk Usage KLH_PRD_SRSSUPPORT01_DISTRIB

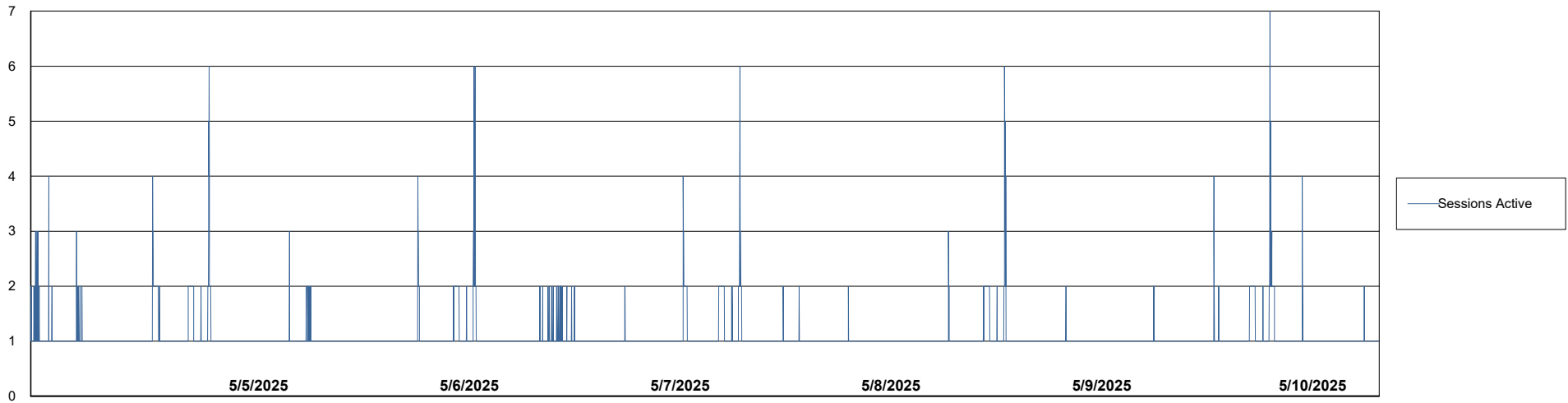
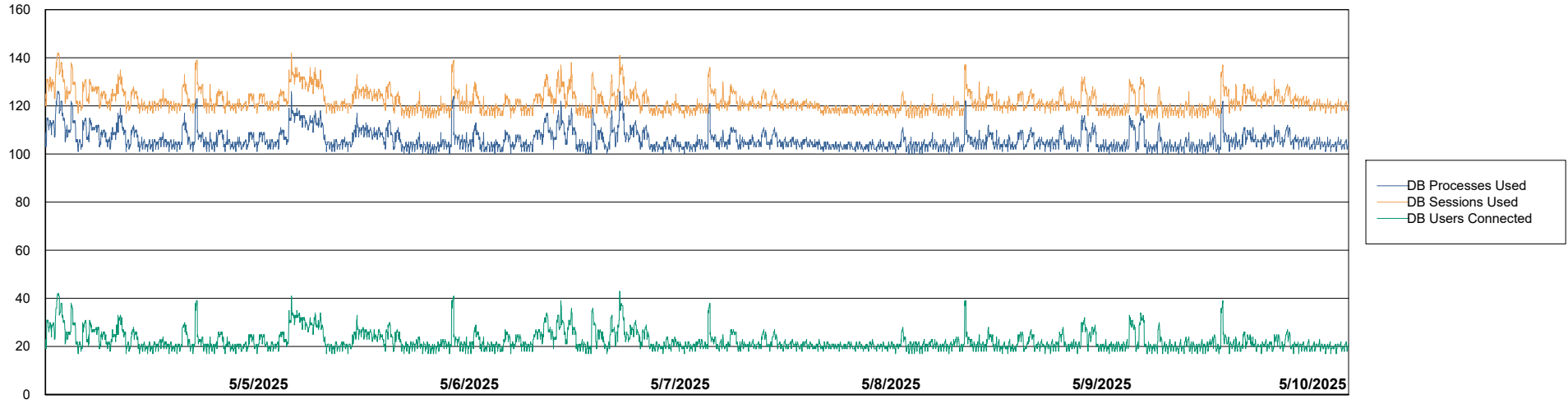
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 5/10/2025 | 13 | 100 | 87 |
| 5/9/2025 | 13 | 100 | 87 |
| 5/8/2025 | 13 | 100 | 87 |
| 5/7/2025 | 14 | 100 | 86 |
| 5/6/2025 | 15 | 100 | 85 |
| 5/5/2025 | 16 | 100 | 84 |
| 5/4/2025 | 15 | 100 | 85 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Database Performance Future Live KLH_PRD_SRSBIDB02_ABS1

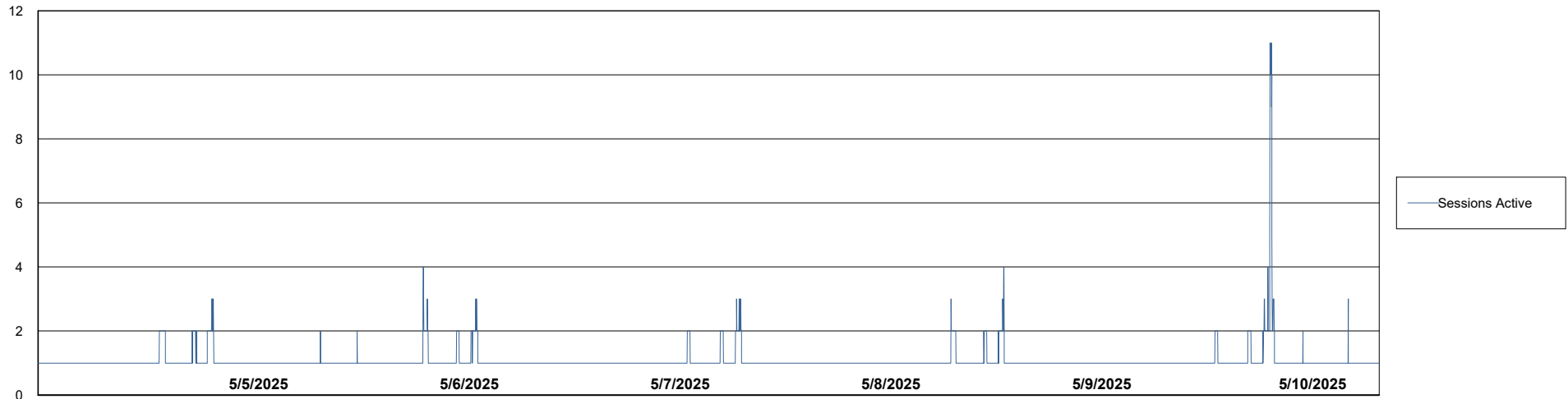
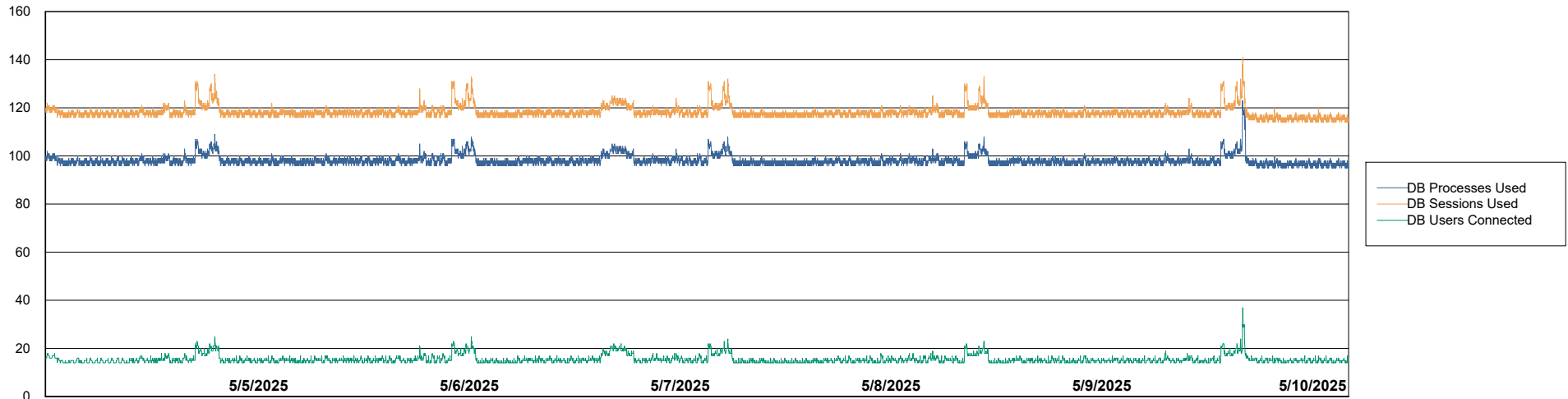


Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Database Performance KLH_PRD_SRSBIDB01_ABS1

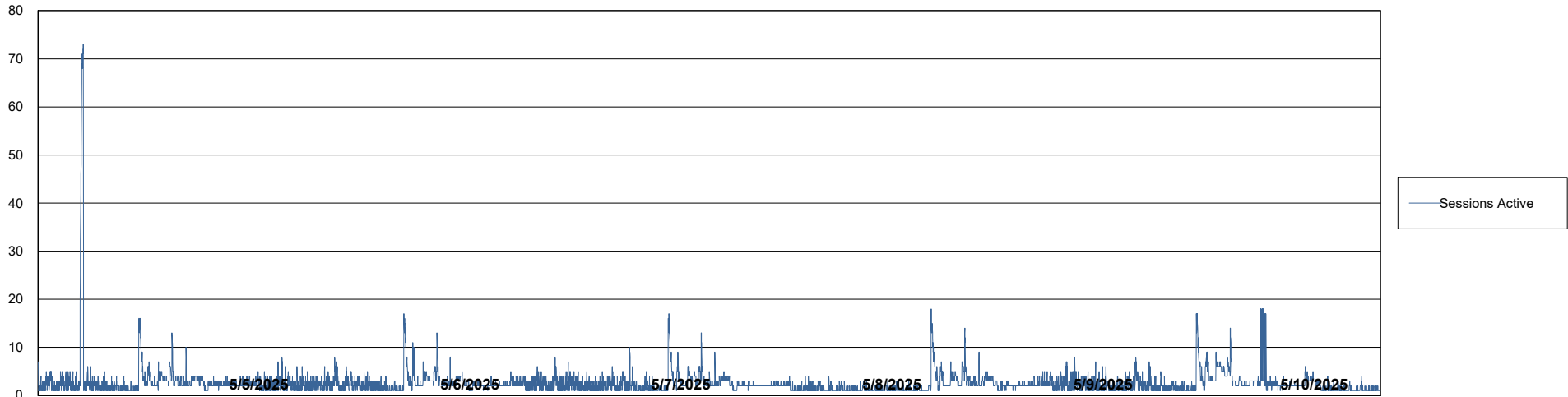
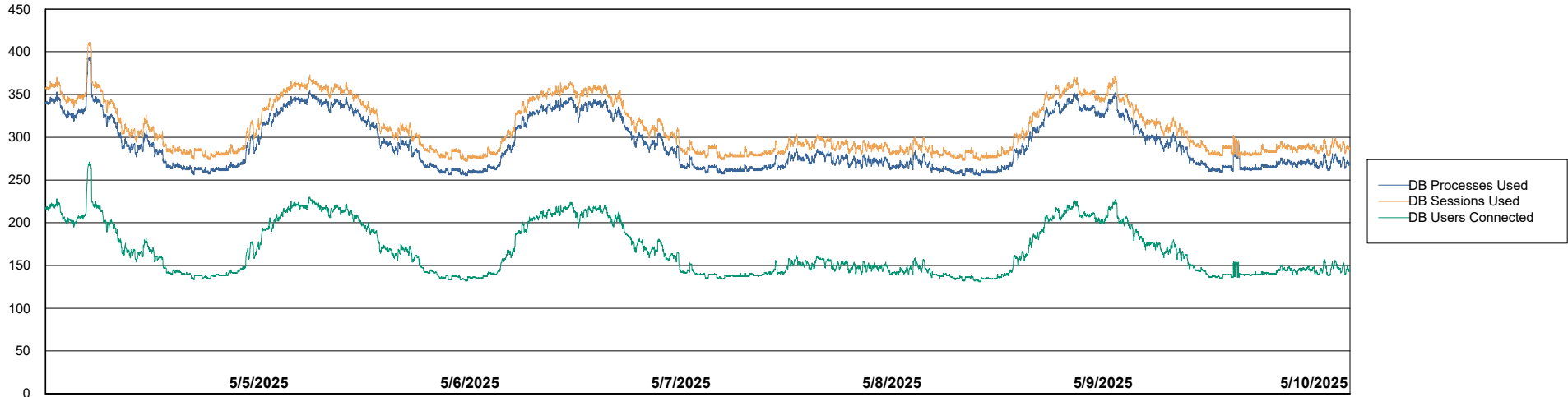


Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Database Performance KLH_PRD_SRSDDB01_ABS1



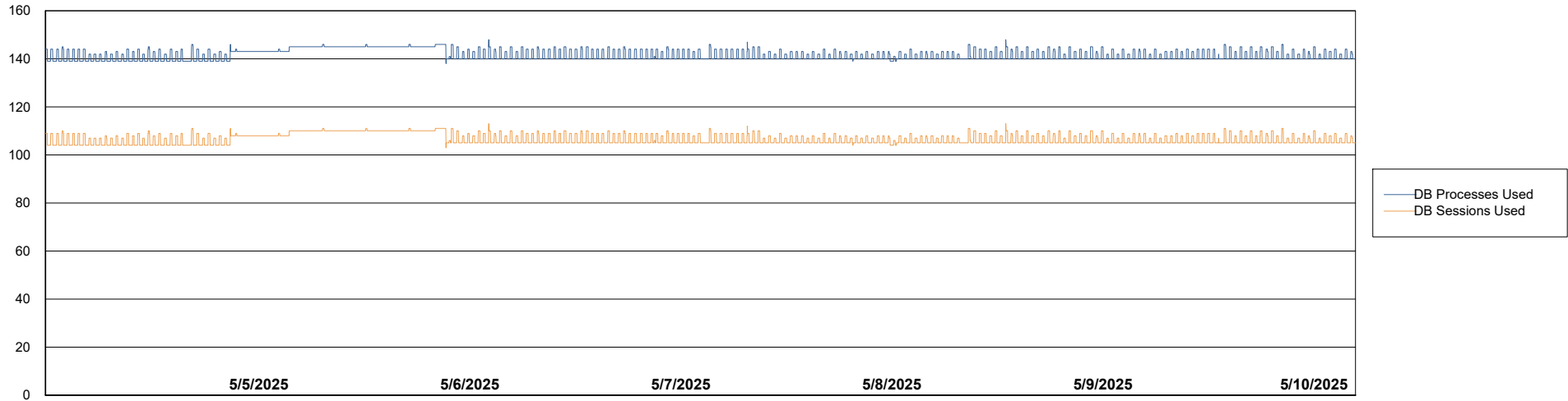
Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Database Performance KLH_PRD_SRSD02_HSBABS1

DB Processes Max 4
DB Processes Max 1,000
DB Processes Max 0



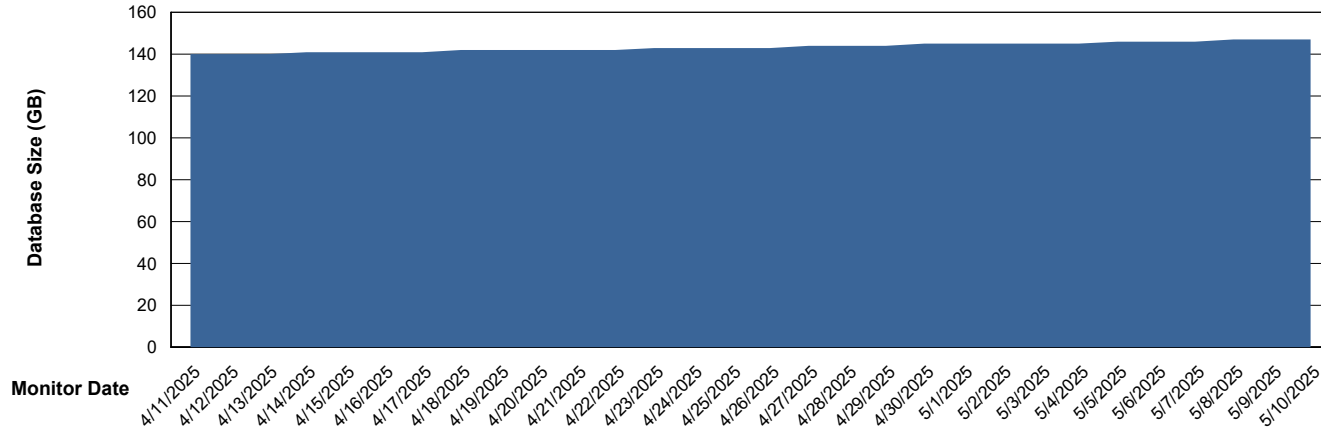
Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



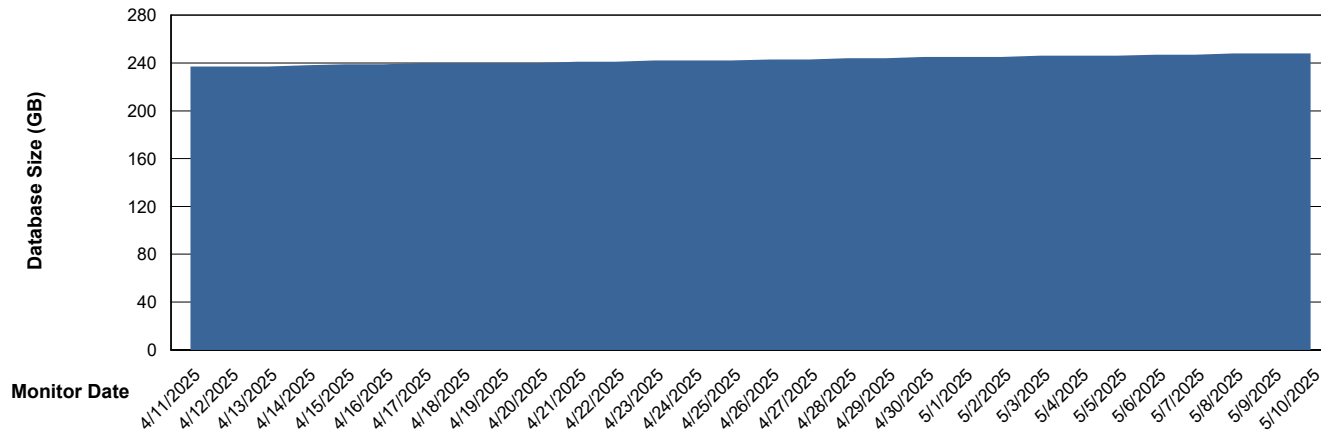
DATABASE SIZE Future Live KLH_PRD_SRSBIDB02_ABS1

Database growth over last month



DATABASE SIZE KLH_PRD_SRSBIDB01_ABS1

Database growth over last month



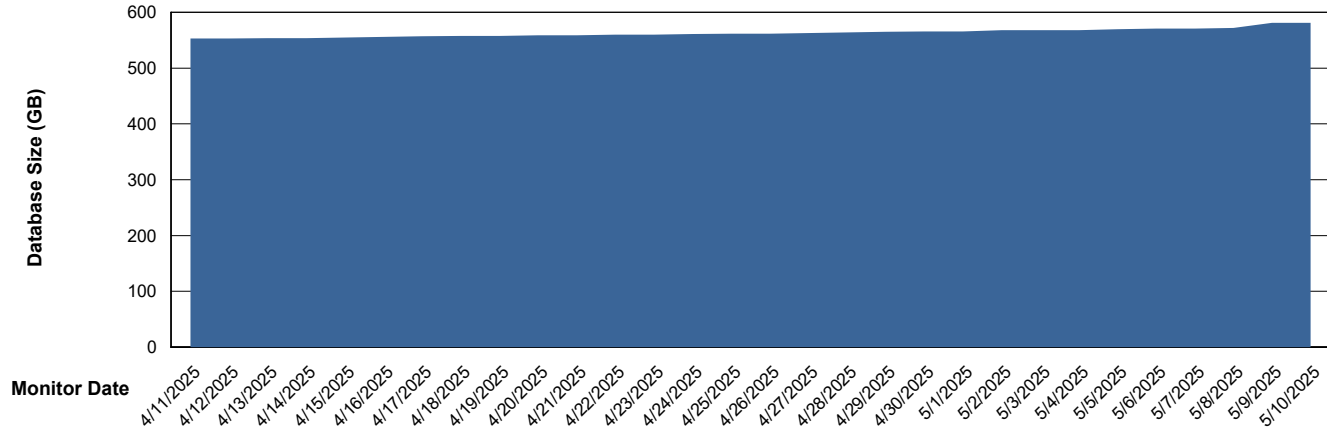
Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



DATABASE SIZE KLH_PRD_SRSDB01_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer KLH_Production (24/7)
 Database ID 139



Database Tablespace Future Live KLH_PRD_SRSBIDB02_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 5/10/2025 | ABSDATA | 138 | 64 | 54 |
| | INDX | 158 | 80 | 49 |
| 5/9/2025 | ABSDATA | 138 | 64 | 54 |
| | INDX | 158 | 80 | 49 |
| 5/8/2025 | ABSDATA | 138 | 64 | 54 |
| | INDX | 158 | 80 | 49 |
| 5/7/2025 | ABSDATA | 138 | 64 | 54 |
| | INDX | 158 | 80 | 49 |
| 5/6/2025 | ABSDATA | 138 | 64 | 54 |
| | INDX | 158 | 80 | 49 |
| 5/5/2025 | ABSDATA | 138 | 63 | 54 |
| | INDX | 158 | 80 | 49 |
| 5/4/2025 | ABSDATA | 138 | 63 | 54 |
| | INDX | 158 | 80 | 50 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
 Database ID 139



Database Tablespace KLH_PRD_SRSBIDB01_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 5/10/2025 | ABSDATA | 100 | 86 | 14 |
| | INDX | 176 | 147 | 17 |
| 5/9/2025 | ABSDATA | 100 | 85 | 15 |
| | INDX | 176 | 147 | 17 |
| 5/8/2025 | ABSDATA | 100 | 85 | 15 |
| | INDX | 176 | 147 | 17 |
| 5/7/2025 | ABSDATA | 100 | 85 | 15 |
| | INDX | 176 | 146 | 17 |
| 5/6/2025 | ABSDATA | 100 | 85 | 15 |
| | INDX | 176 | 146 | 17 |
| 5/5/2025 | ABSDATA | 100 | 85 | 15 |
| | INDX | 176 | 146 | 17 |
| 5/4/2025 | ABSDATA | 100 | 85 | 15 |
| | INDX | 176 | 145 | 17 |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
 Database ID 139



Database Tablespace KLH_PRD_SRSDDB01_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 5/10/2025 | ABSDATA | 640 | 550 | 14 |
| | INDX | 16 | 14 | 15 |
| 5/9/2025 | ABSDATA | 640 | 549 | 14 |
| | INDX | 16 | 14 | 15 |
| 5/8/2025 | ABSDATA | 640 | 540 | 16 |
| | INDX | 16 | 14 | 15 |
| 5/7/2025 | ABSDATA | 640 | 540 | 16 |
| | INDX | 16 | 14 | 15 |
| 5/6/2025 | ABSDATA | 640 | 539 | 16 |
| | INDX | 16 | 14 | 15 |
| 5/5/2025 | ABSDATA | 640 | 538 | 16 |
| | INDX | 16 | 14 | 15 |
| 5/4/2025 | ABSDATA | 640 | 537 | 16 |
| | INDX | 16 | 14 | 15 |

BI Status and last ETL error for KLH_PRD_SRSBIDB01_ABS1

| | Mon 5/5/2025 | Tue 6/5/2025 | Wed 7/5/2025 | Thu 8/5/2025 | Fri 9/5/2025 | Sat 10/5/2025 |
|-------------------------------------|--------------|--------------|--------------|--------------|--------------|---------------|
| ABS DataWarehouse ETL Health | OK | OK | OK | OK | OK | OK |
| ABS DWHStaging ETL Health | OK | OK | OK | OK | OK | OK |

Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



| BI last ETL error for | KLH_PRD_SRSBIDB01_ABS1 |
|-----------------------|------------------------|
|-----------------------|------------------------|

| | |
|-----------------|------|
| Thu, 8-05-2025 | None |
| Tue, 6-05-2025 | None |
| Sat, 10-05-2025 | None |
| Sun, 4-05-2025 | None |
| Sat, 10-05-2025 | None |
| Sun, 4-05-2025 | None |
| Fri, 9-05-2025 | None |
| Wed, 7-05-2025 | None |
| Thu, 8-05-2025 | None |
| Mon, 5-05-2025 | None |
| Mon, 5-05-2025 | None |
| Fri, 9-05-2025 | None |
| Tue, 6-05-2025 | None |
| Wed, 7-05-2025 | None |

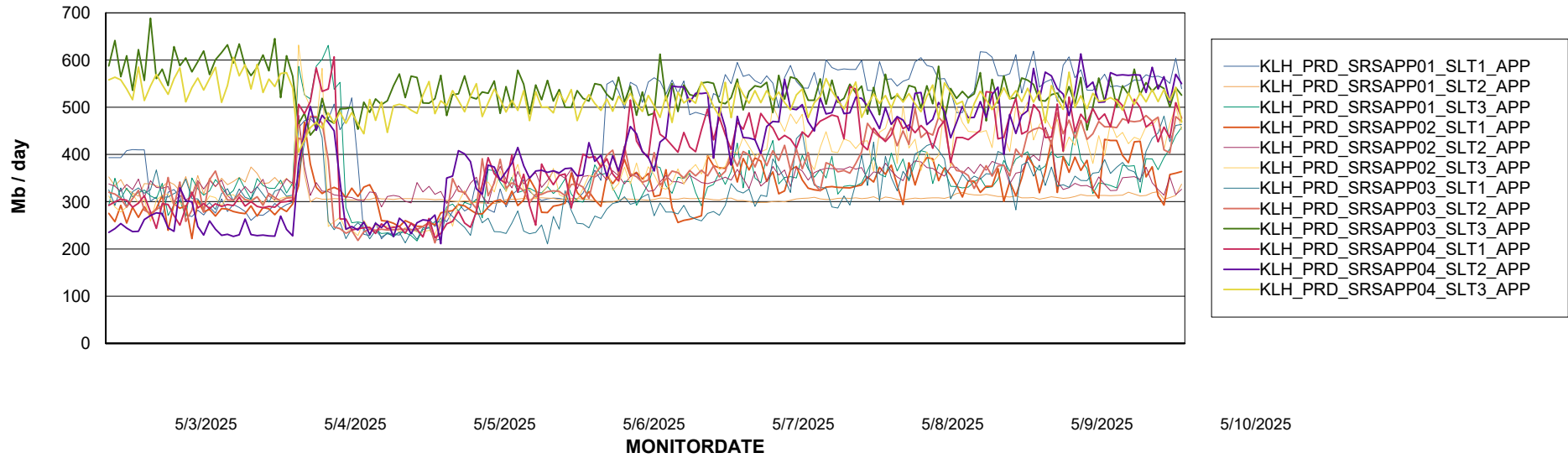
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Customer KLH_Production (24/7)
Database ID 139

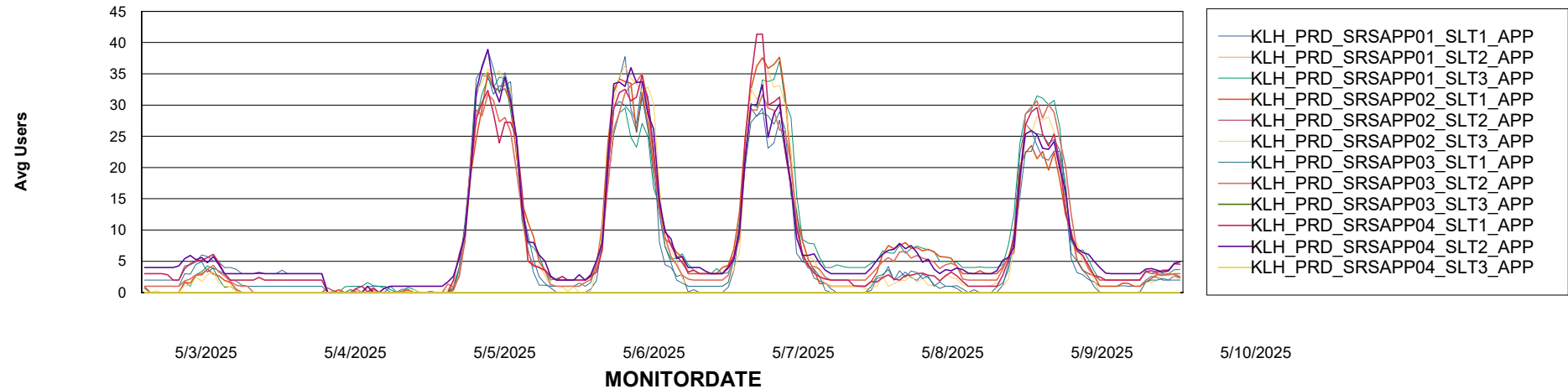


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



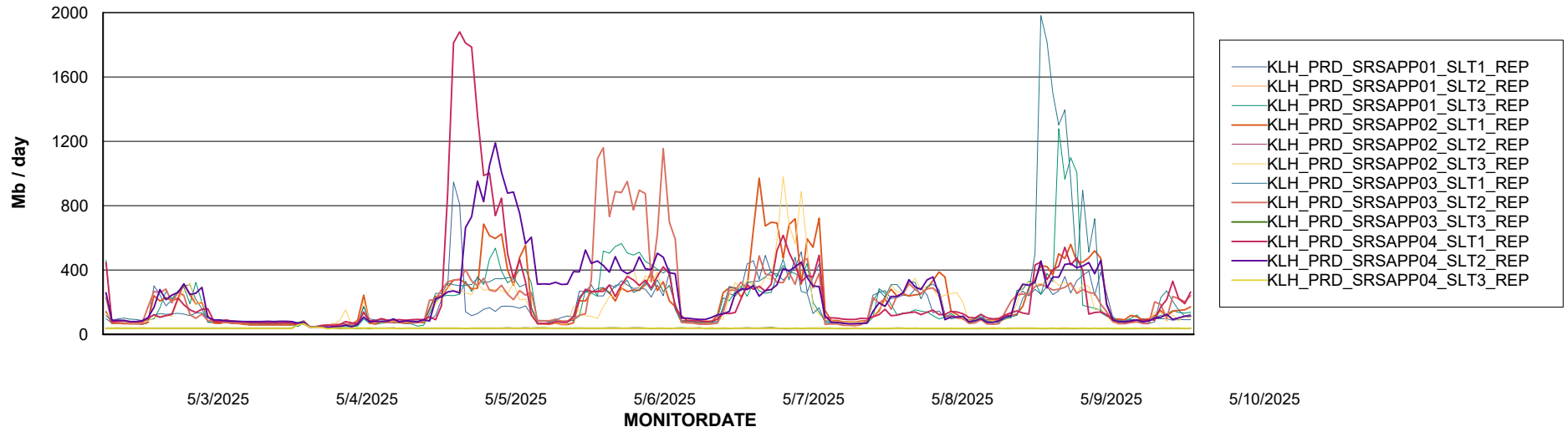
Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



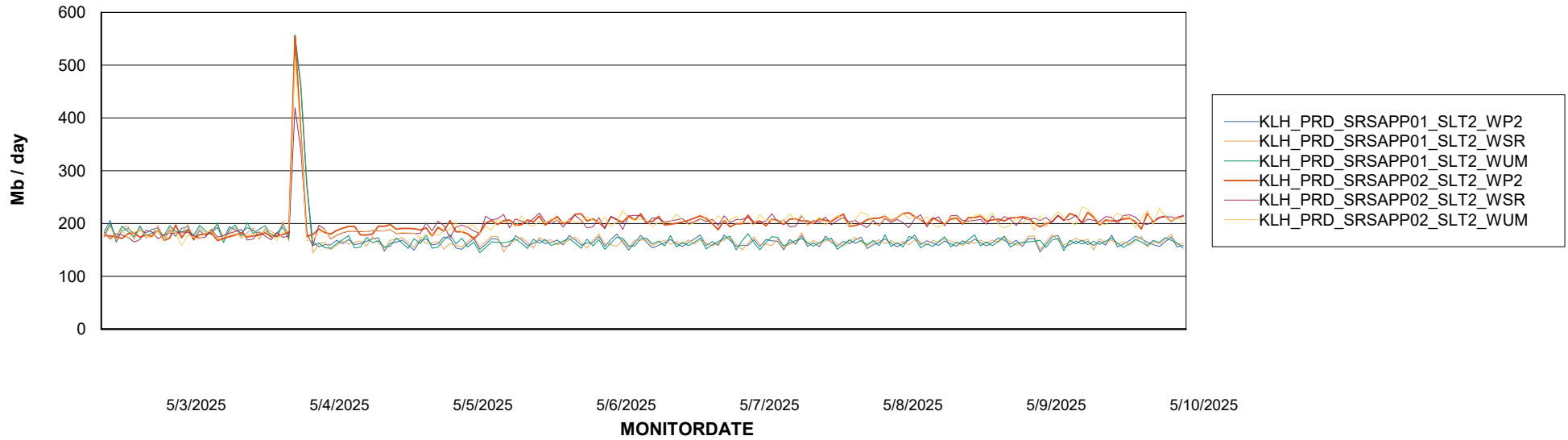
Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer KLH_Production (24/7)
Database ID 139



Disaster per ABS component

