

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Harddisk Usage JSG\_PRD\_BASHIR

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 5/10/2025 | 26                        | 149                         | 110                        | 16                        | 900                         | 760                        |
| 5/9/2025  | 26                        | 149                         | 110                        | 17                        | 900                         | 750                        |
| 5/8/2025  | 26                        | 149                         | 110                        | 17                        | 900                         | 751                        |
| 5/7/2025  | 26                        | 149                         | 110                        | 17                        | 900                         | 750                        |
| 5/6/2025  | 26                        | 149                         | 110                        | 17                        | 900                         | 750                        |
| 5/5/2025  | 26                        | 149                         | 110                        | 17                        | 900                         | 750                        |
| 5/4/2025  | 26                        | 149                         | 110                        | 17                        | 900                         | 750                        |

## Harddisk Usage JSG\_PRD\_CRUSHER

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 5/10/2025 | 49                        | 89                          | 46                         |
| 5/9/2025  | 49                        | 89                          | 46                         |
| 5/8/2025  | 49                        | 89                          | 46                         |
| 5/7/2025  | 49                        | 89                          | 46                         |
| 5/6/2025  | 49                        | 89                          | 45                         |
| 5/5/2025  | 49                        | 89                          | 45                         |
| 5/4/2025  | 49                        | 89                          | 45                         |

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Harddisk Usage JSG\_PRD\_CYPHER

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 5/10/2025 | 59                        | 79                          | 33                         |
| 5/9/2025  | 59                        | 79                          | 33                         |
| 5/8/2025  | 59                        | 79                          | 33                         |
| 5/7/2025  | 59                        | 79                          | 33                         |
| 5/6/2025  | 59                        | 79                          | 33                         |
| 5/5/2025  | 59                        | 79                          | 33                         |
| 5/4/2025  | 59                        | 79                          | 33                         |

Harddisk Usage JSG\_PRD\_GUINAN

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 5/10/2025 | 37                        | 79                          | 50                         |
| 5/9/2025  | 37                        | 79                          | 50                         |
| 5/8/2025  | 37                        | 79                          | 50                         |
| 5/7/2025  | 37                        | 79                          | 50                         |
| 5/6/2025  | 37                        | 79                          | 50                         |
| 5/5/2025  | 37                        | 79                          | 50                         |
| 5/4/2025  | 37                        | 79                          | 50                         |

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## Harddisk Usage JSG\_PRD\_LAFORGE

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 5/10/2025 | 35                        | 149                         | 97                         |
| 5/9/2025  | 35                        | 149                         | 97                         |
| 5/8/2025  | 35                        | 149                         | 97                         |
| 5/7/2025  | 35                        | 149                         | 97                         |
| 5/6/2025  | 35                        | 149                         | 97                         |
| 5/5/2025  | 35                        | 149                         | 97                         |
| 5/4/2025  | 35                        | 149                         | 97                         |

## Harddisk Usage JSG\_PRD\_PICARD

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 5/10/2025 | 42                        | 149                         | 87                         | 24                        | 1,997                       | 1,519                      |
| 5/9/2025  | 42                        | 149                         | 87                         | 24                        | 1,997                       | 1,522                      |
| 5/8/2025  | 42                        | 149                         | 87                         | 24                        | 1,997                       | 1,522                      |
| 5/7/2025  | 42                        | 149                         | 87                         | 24                        | 1,997                       | 1,523                      |
| 5/6/2025  | 42                        | 149                         | 87                         | 24                        | 1,997                       | 1,522                      |
| 5/5/2025  | 42                        | 149                         | 87                         | 24                        | 1,997                       | 1,521                      |
| 5/4/2025  | 42                        | 149                         | 87                         | 24                        | 1,997                       | 1,519                      |

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## Harddisk Usage JSG\_PRD\_RIKER

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 5/10/2025 | 61                        | 199                         | 77                         | 24                        | 1,997                       | 1,527                      | 65                        | 500                         | 177                        |
| 5/9/2025  | 61                        | 199                         | 77                         | 23                        | 1,997                       | 1,528                      | 70                        | 500                         | 149                        |
| 5/8/2025  | 61                        | 199                         | 77                         | 23                        | 1,997                       | 1,528                      | 70                        | 500                         | 149                        |
| 5/7/2025  | 61                        | 199                         | 77                         | 23                        | 1,997                       | 1,529                      | 73                        | 500                         | 135                        |
| 5/6/2025  | 61                        | 199                         | 77                         | 23                        | 1,997                       | 1,529                      | 66                        | 500                         | 168                        |
| 5/5/2025  | 61                        | 199                         | 77                         | 23                        | 1,997                       | 1,528                      | 70                        | 500                         | 150                        |
| 5/4/2025  | 61                        | 199                         | 77                         | 23                        | 1,997                       | 1,531                      | 70                        | 500                         | 148                        |

## Harddisk Usage JSG\_PRD\_TEBOK

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 5/10/2025 | 60                        | 79                          | 32                         |
| 5/9/2025  | 60                        | 79                          | 32                         |
| 5/8/2025  | 60                        | 79                          | 32                         |
| 5/7/2025  | 60                        | 79                          | 32                         |
| 5/6/2025  | 60                        | 79                          | 32                         |
| 5/5/2025  | 60                        | 79                          | 32                         |
| 5/4/2025  | 60                        | 79                          | 32                         |

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## Harddisk Usage JSG\_PRD\_TOMALAK

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 5/10/2025 | 52                        | 79                          | 38                         |
| 5/9/2025  | 52                        | 79                          | 38                         |
| 5/8/2025  | 52                        | 79                          | 38                         |
| 5/7/2025  | 52                        | 79                          | 38                         |
| 5/6/2025  | 52                        | 79                          | 38                         |
| 5/5/2025  | 52                        | 79                          | 38                         |
| 5/4/2025  | 52                        | 79                          | 38                         |

## Harddisk Usage JSG\_PRD\_TROI

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 5/10/2025 | 32                        | 149                         | 102                        |
| 5/9/2025  | 32                        | 149                         | 102                        |
| 5/8/2025  | 32                        | 149                         | 102                        |
| 5/7/2025  | 32                        | 149                         | 102                        |
| 5/6/2025  | 31                        | 149                         | 103                        |
| 5/5/2025  | 32                        | 149                         | 102                        |
| 5/4/2025  | 32                        | 149                         | 102                        |

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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Harddisk Usage JSG\_PRD\_WORF

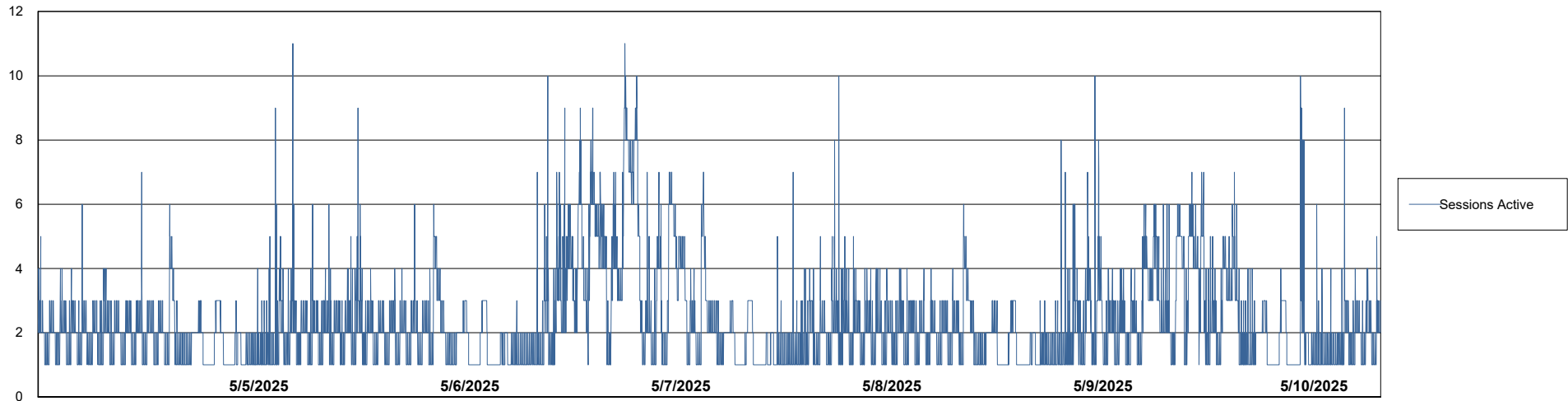
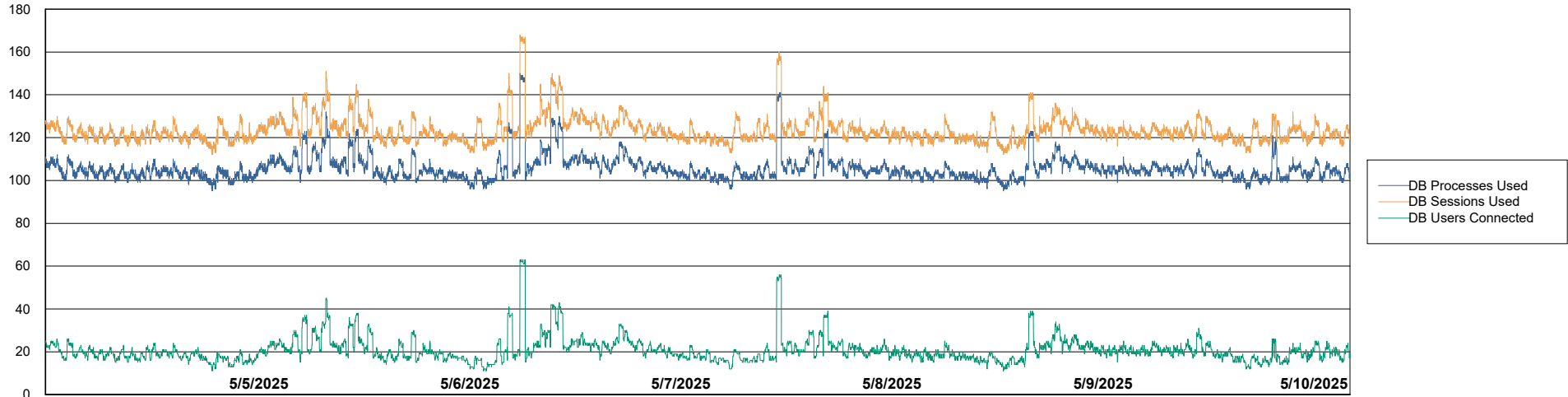
|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 5/10/2025 | 48                        | 149                         | 77                         |
| 5/9/2025  | 48                        | 149                         | 77                         |
| 5/8/2025  | 48                        | 149                         | 77                         |
| 5/7/2025  | 48                        | 149                         | 77                         |
| 5/6/2025  | 48                        | 149                         | 77                         |
| 5/5/2025  | 48                        | 149                         | 77                         |
| 5/4/2025  | 48                        | 149                         | 77                         |

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Performance JSG\_PRD\_BASHIR\_DB\_ABS1



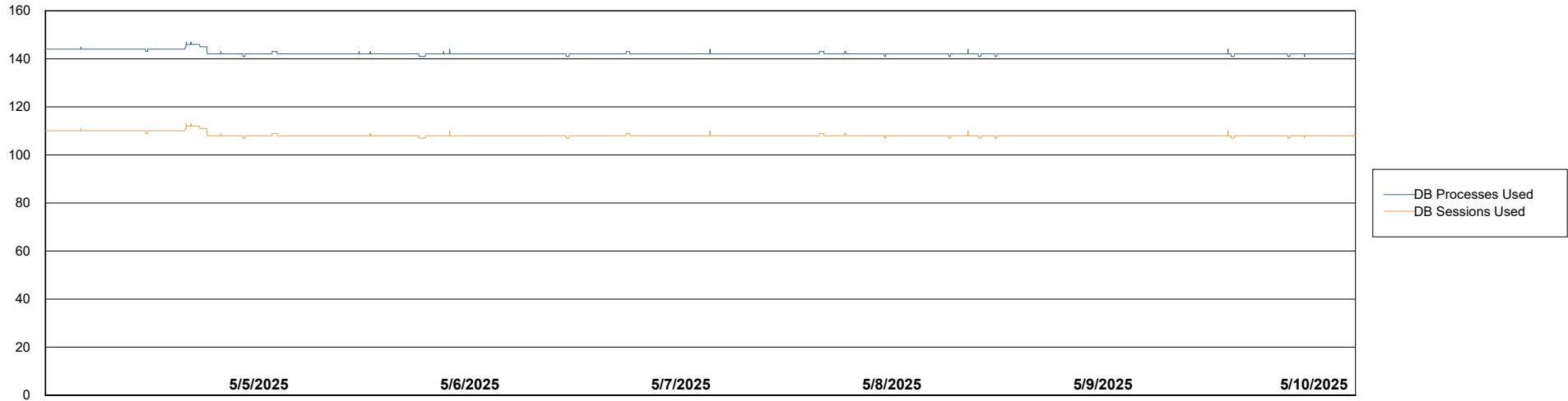
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Performance JSG\_PRD\_PICARD\_DB\_ABS1

DB Processes Max 0  
DB Processes Max 4  
DB Processes Max 1,000

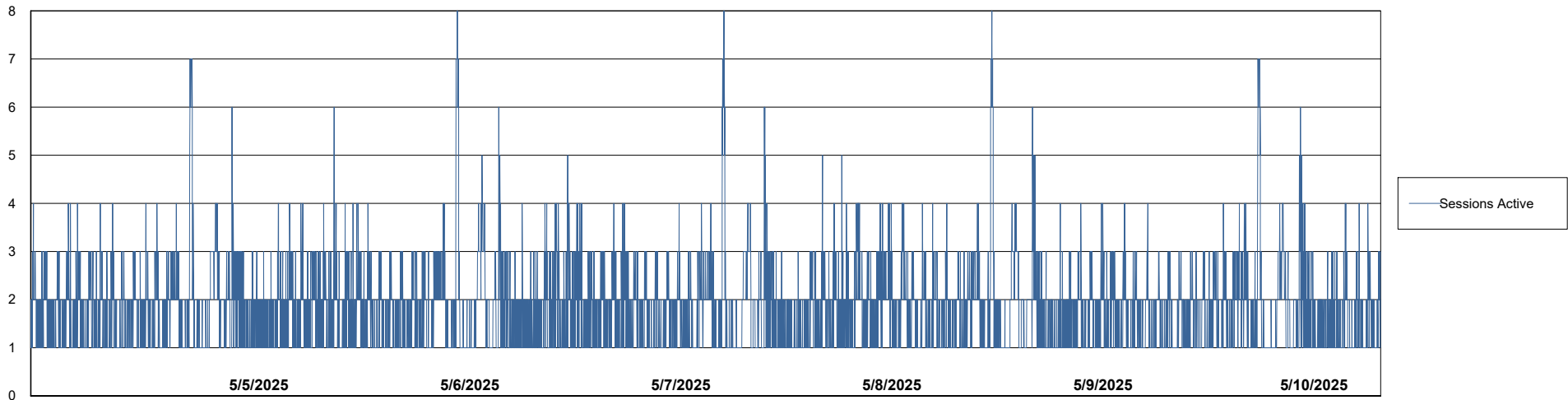
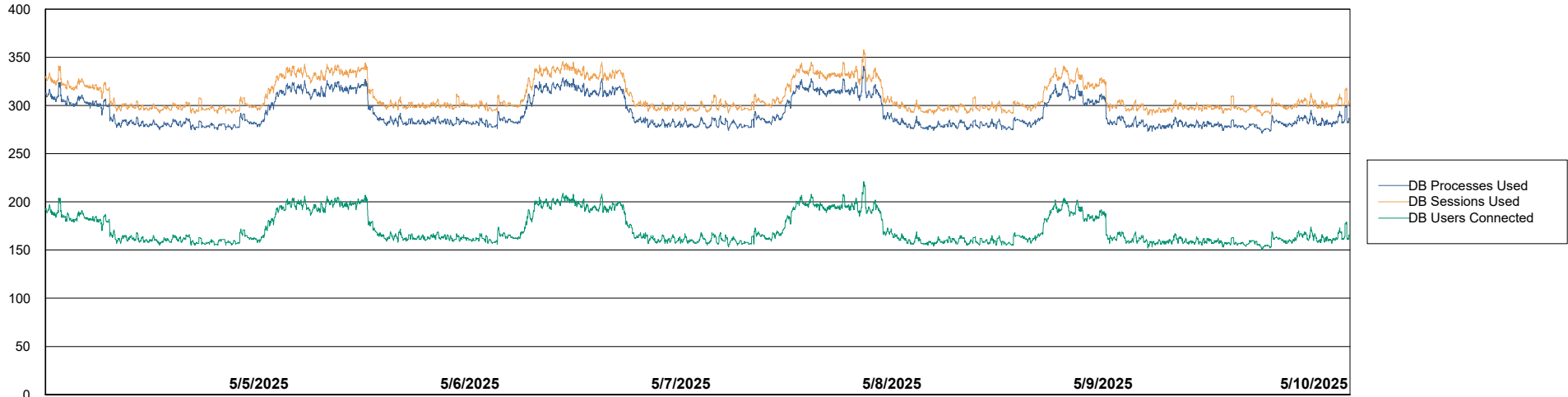


# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Performance JSG\_PRD\_RIKER\_DB\_HSBABS1



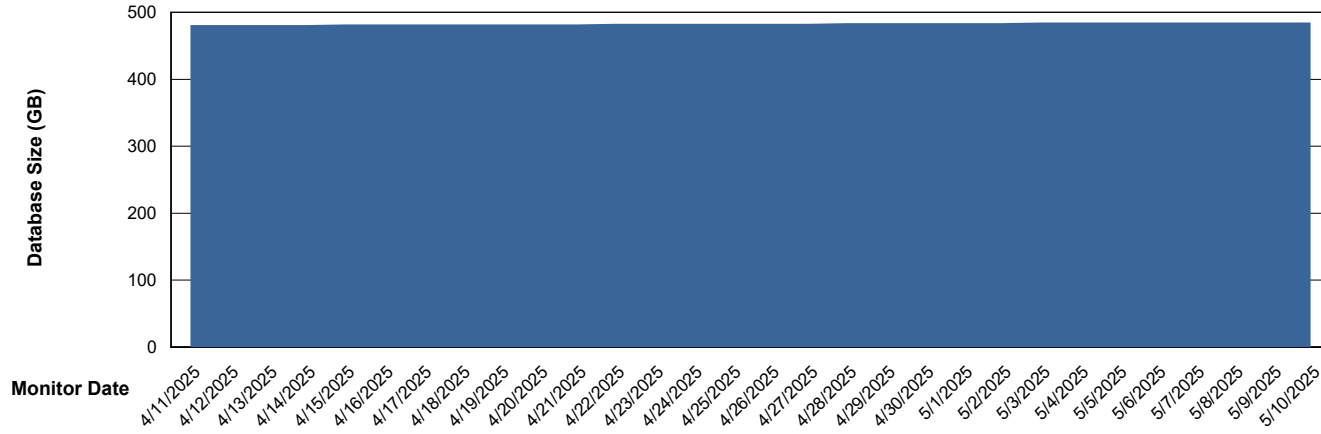
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



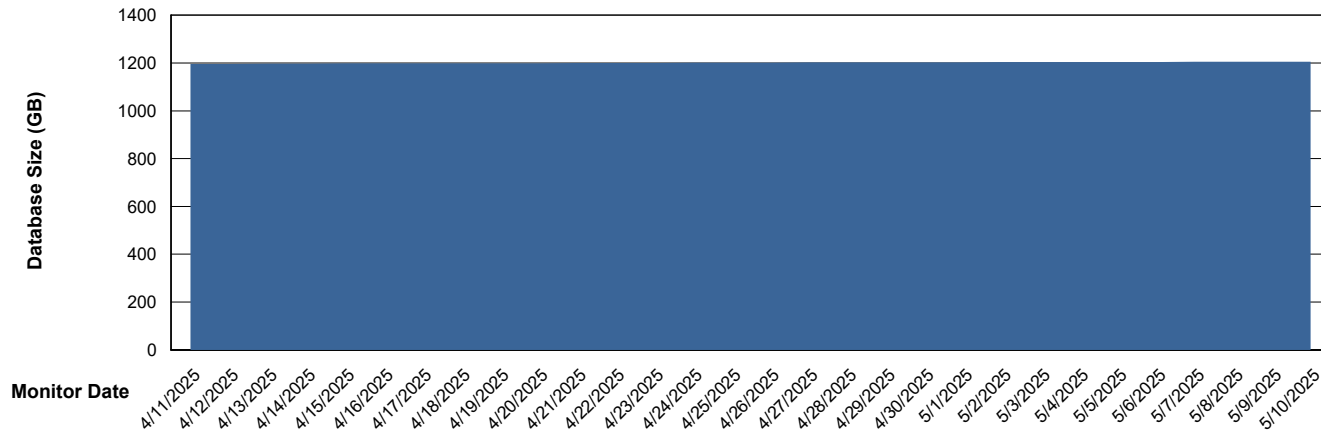
DATABASE SIZE JSG\_PRD\_BASHIR\_DB\_ABS1

### Database growth over last month



DATABASE SIZE JSG\_PRD\_RIKER\_DB\_HSBABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Tablespace JSG\_PRD\_BASHIR\_DB\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 5/10/2025 | ABSDATA         | 240           | 206           | 14              |
|           | INDX            | 325           | 275           | 15              |
| 5/9/2025  | ABSDATA         | 240           | 206           | 14              |
|           | INDX            | 325           | 275           | 15              |
| 5/8/2025  | ABSDATA         | 240           | 206           | 14              |
|           | INDX            | 325           | 275           | 15              |
| 5/7/2025  | ABSDATA         | 240           | 206           | 14              |
|           | INDX            | 325           | 275           | 16              |
| 5/6/2025  | ABSDATA         | 240           | 206           | 14              |
|           | INDX            | 325           | 275           | 16              |
| 5/5/2025  | ABSDATA         | 240           | 206           | 14              |
|           | INDX            | 325           | 274           | 16              |
| 5/4/2025  | ABSDATA         | 240           | 206           | 14              |
|           | INDX            | 325           | 274           | 16              |

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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Database Tablespace JSG\_PRD\_RIKER\_DB\_HSBABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 5/10/2025 | ABSDATA         | 1,344         | 1,129         | 16              |
|           | INDX            | 66            | 56            | 15              |
| 5/9/2025  | ABSDATA         | 1,344         | 1,129         | 16              |
|           | INDX            | 66            | 56            | 15              |
| 5/8/2025  | ABSDATA         | 1,344         | 1,129         | 16              |
|           | INDX            | 66            | 56            | 15              |
| 5/7/2025  | ABSDATA         | 1,344         | 1,128         | 16              |
|           | INDX            | 66            | 56            | 15              |
| 5/6/2025  | ABSDATA         | 1,344         | 1,128         | 16              |
|           | INDX            | 66            | 56            | 15              |
| 5/5/2025  | ABSDATA         | 1,344         | 1,128         | 16              |
|           | INDX            | 66            | 56            | 15              |
| 5/4/2025  | ABSDATA         | 1,344         | 1,128         | 16              |
|           | INDX            | 66            | 56            | 15              |

BI Status and last ETL error for JSG\_PRD\_BASHIR\_DB\_ABS1

|                                     | Mon 5/5/2025 | Tue 6/5/2025 | Wed 7/5/2025 | Thu 8/5/2025 | Fri 9/5/2025 | Sat 10/5/2025 |
|-------------------------------------|--------------|--------------|--------------|--------------|--------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK           | OK           | OK           | OK           | OK           | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK           | OK           | OK           | OK           | OK           | OK            |

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| BI last ETL error for | JSG_PRD_BASHIR_DB_ABS1 |
|-----------------------|------------------------|
|-----------------------|------------------------|

|                 |      |
|-----------------|------|
| Thu, 8-05-2025  | None |
| Sat, 10-05-2025 | None |
| Mon, 5-05-2025  | None |
| Wed, 7-05-2025  | None |
| Thu, 8-05-2025  | None |
| Fri, 9-05-2025  | None |
| Mon, 5-05-2025  | None |
| Sun, 4-05-2025  | None |
| Tue, 6-05-2025  | None |
| Wed, 7-05-2025  | None |
| Sat, 10-05-2025 | None |
| Tue, 6-05-2025  | None |
| Sun, 4-05-2025  | None |
| Fri, 9-05-2025  | None |

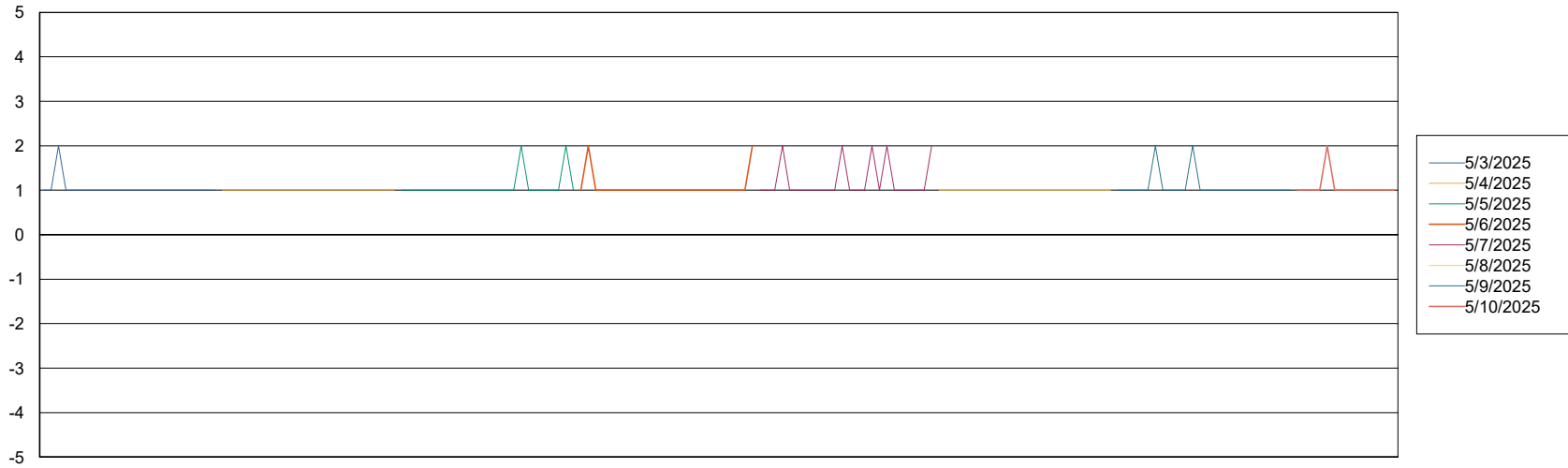
# Weekly SLA Customer Report

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Standby Database Health JSG\_Production (24/7)

## Recovery lag for last 7 days



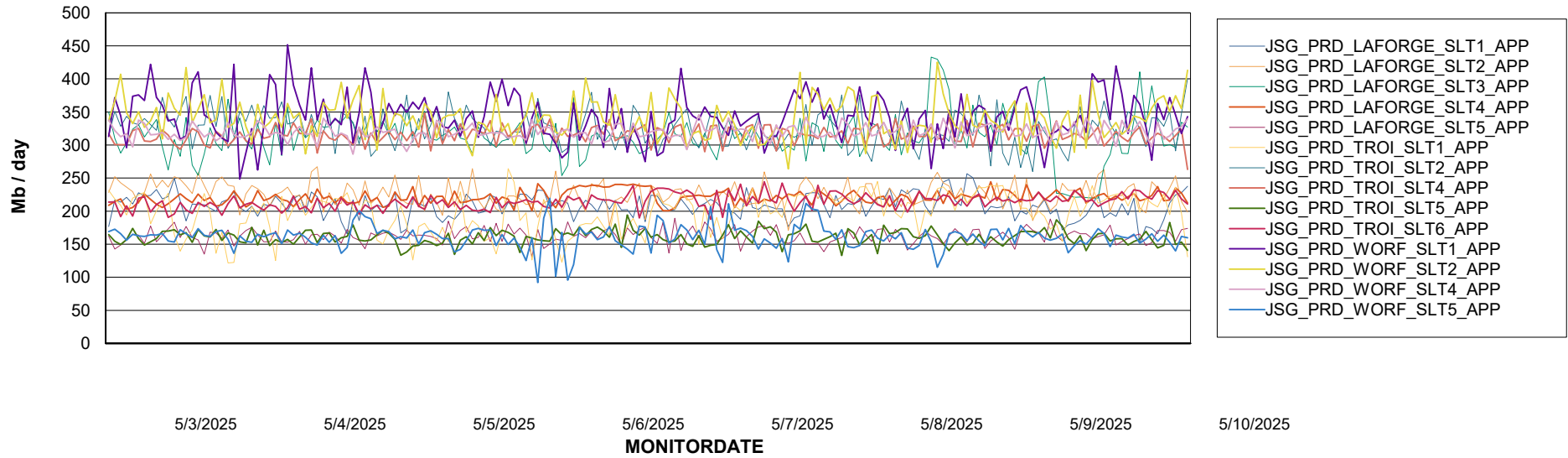
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102

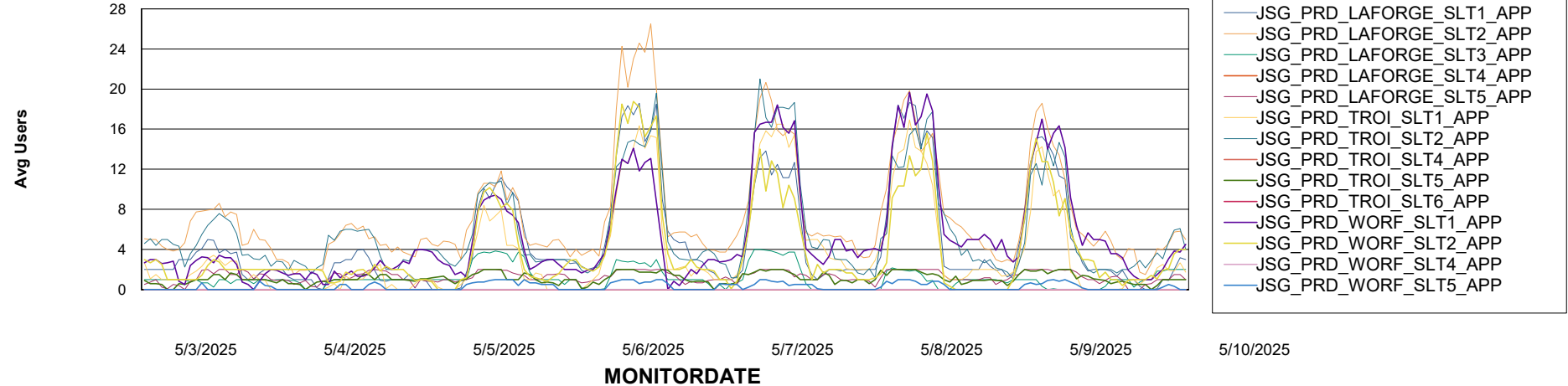


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



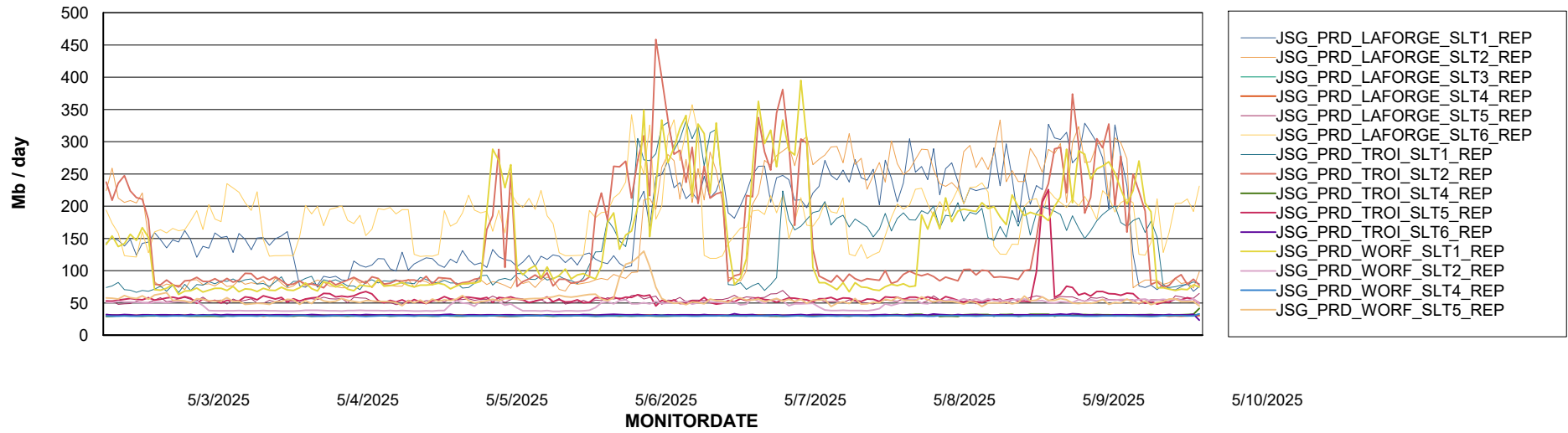
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



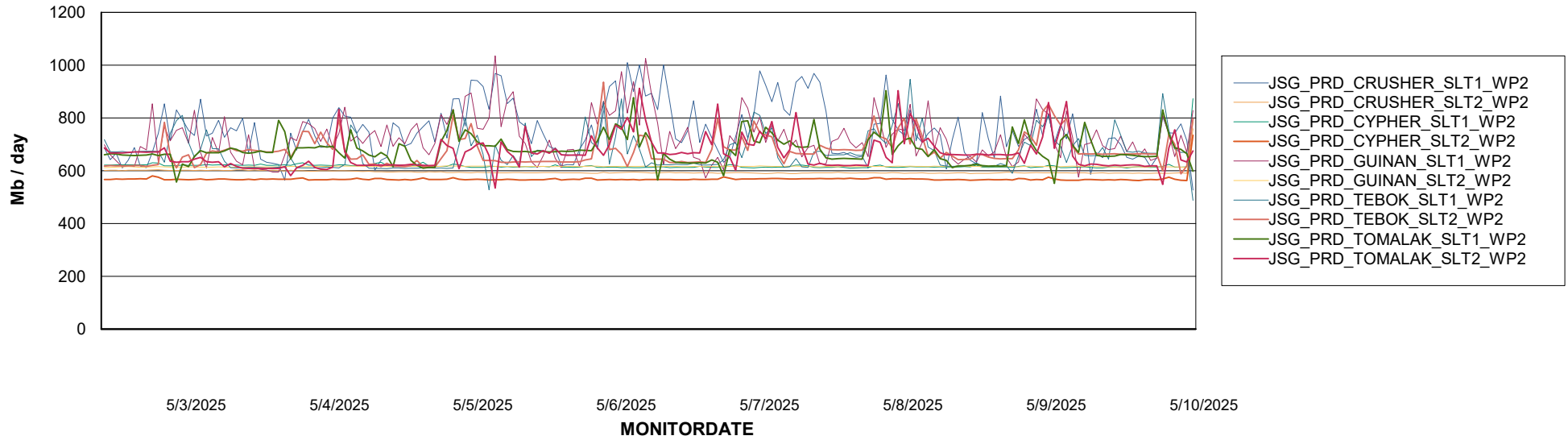
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component

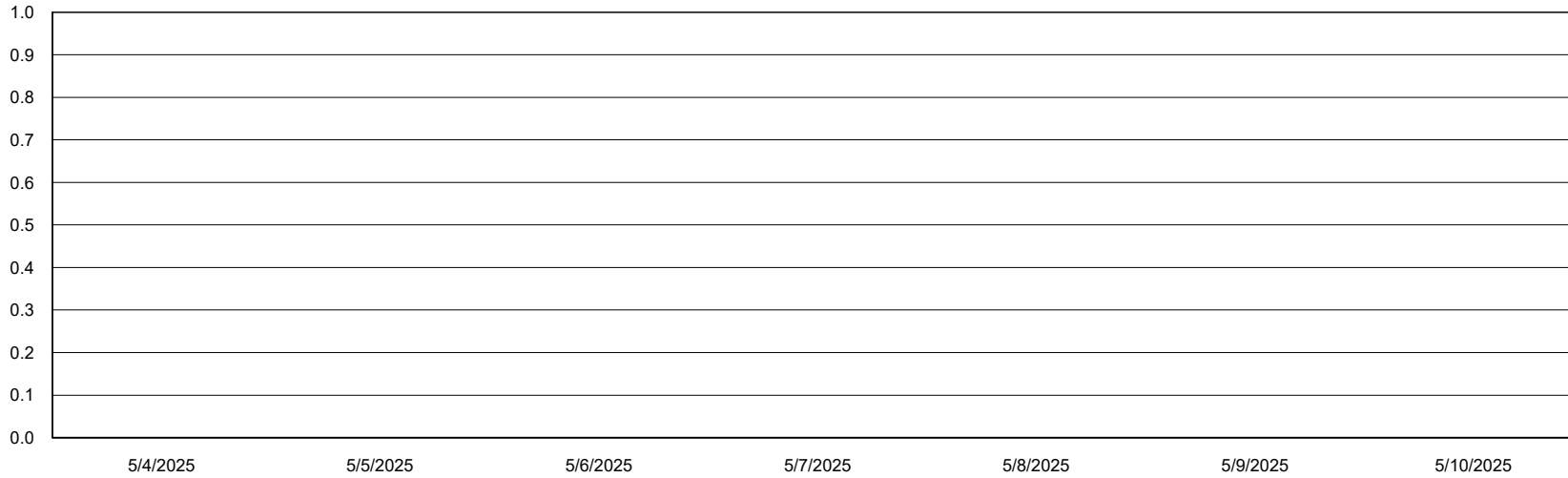


# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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## Disaster per ABS component



- JSG\_PRD\_CRUSHER\_SLT1\_WP2
- JSG\_PRD\_CRUSHER\_SLT2\_WP2
- JSG\_PRD\_CYPHER\_SLT1\_WP2
- JSG\_PRD\_CYPHER\_SLT2\_WP2
- JSG\_PRD\_GUNAN\_SLT1\_WP2
- JSG\_PRD\_GUNAN\_SLT2\_WP2
- JSG\_PRD\_LAFORGE\_SLT1\_APP
- JSG\_PRD\_LAFORGE\_SLT1\_REP
- JSG\_PRD\_LAFORGE\_SLT2\_APP
- JSG\_PRD\_LAFORGE\_SLT2\_REP
- JSG\_PRD\_LAFORGE\_SLT3\_APP
- JSG\_PRD\_LAFORGE\_SLT3\_REP
- JSG\_PRD\_LAFORGE\_SLT4\_APP
- JSG\_PRD\_LAFORGE\_SLT4\_REP
- JSG\_PRD\_LAFORGE\_SLT5\_APP
- JSG\_PRD\_LAFORGE\_SLT5\_REP
- JSG\_PRD\_LAFORGE\_SLT6\_REP
- JSG\_PRD\_TEBOK\_SLT1\_WP2
- JSG\_PRD\_TEBOK\_SLT2\_WP2
- JSG\_PRD\_TOMALAK\_SLT1\_WP2
- JSG\_PRD\_TOMALAK\_SLT2\_WP2
- JSG\_PRD\_TROI\_SLT1\_APP
- JSG\_PRD\_TROI\_SLT1\_REP
- JSG\_PRD\_TROI\_SLT2\_APP
- JSG\_PRD\_TROI\_SLT2\_REP
- JSG\_PRD\_TROI\_SLT4\_APP
- JSG\_PRD\_TROI\_SLT4\_REP
- JSG\_PRD\_TROI\_SLT5\_APP
- JSG\_PRD\_TROI\_SLT5\_REP
- JSG\_PRD\_TROI\_SLT6\_APP
- JSG\_PRD\_TROI\_SLT6\_REP
- JSG\_PRD\_WORF\_SLT1\_APP
- JSG\_PRD\_WORF\_SLT1\_REP
- JSG\_PRD\_WORF\_SLT2\_APP
- JSG\_PRD\_WORF\_SLT2\_REP
- JSG\_PRD\_WORF\_SLT4\_APP
- JSG\_PRD\_WORF\_SLT4\_REP
- JSG\_PRD\_WORF\_SLT5\_APP
- JSG\_PRD\_WORF\_SLT5\_REP