

Weekly SLA Customer Report

Customer NOA_Production (24/7)
 Database ID 116



Harddisk Usage NOA_PRD_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
5/3/2025	58	199	83	36	500	321	79	200	43
5/2/2025	58	199	83	36	500	318	80	200	40
5/1/2025	58	199	83	37	500	315	80	200	40
4/30/2025	58	199	83	37	500	315	80	200	40
4/29/2025	58	199	83	37	500	315	80	200	40
4/28/2025	58	199	83	37	500	315	80	200	40
4/27/2025	58	199	83	37	500	315	80	200	39

Harddisk Usage NOA_PRD_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
5/3/2025	44	100	56	15	900	762	77	400	91
5/2/2025	44	100	56	16	900	758	77	400	91
5/1/2025	44	100	56	16	900	757	77	400	90
4/30/2025	44	100	56	16	900	757	78	400	90
4/29/2025	44	100	56	16	900	757	78	400	88
4/28/2025	44	100	56	16	900	754	78	400	87
4/27/2025	44	100	56	17	900	751	78	400	86

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Harddisk Usage NOA_PRD_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
5/3/2025	64	279	100	25	838	626	91	559	51
5/2/2025	64	279	100	25	838	626	91	559	51
5/1/2025	64	279	100	25	838	626	91	559	50
4/30/2025	64	279	100	25	838	626	91	559	50
4/29/2025	64	279	100	25	838	626	91	559	48
4/28/2025	64	279	100	26	838	623	92	559	47
4/27/2025	64	279	100	26	838	620	92	559	46

Harddisk Usage NOA_PRD_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/3/2025	53	100	47
5/2/2025	53	100	47
5/1/2025	53	100	47
4/30/2025	53	100	47
4/29/2025	53	100	47
4/28/2025	53	100	47
4/27/2025	53	100	47

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Harddisk Usage NOA_PRD_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/3/2025	63	100	36
5/2/2025	63	100	36
5/1/2025	63	100	36
4/30/2025	63	100	36
4/29/2025	64	100	36
4/28/2025	64	100	36
4/27/2025	64	100	36

Harddisk Usage NOA_PRD_NovoLink

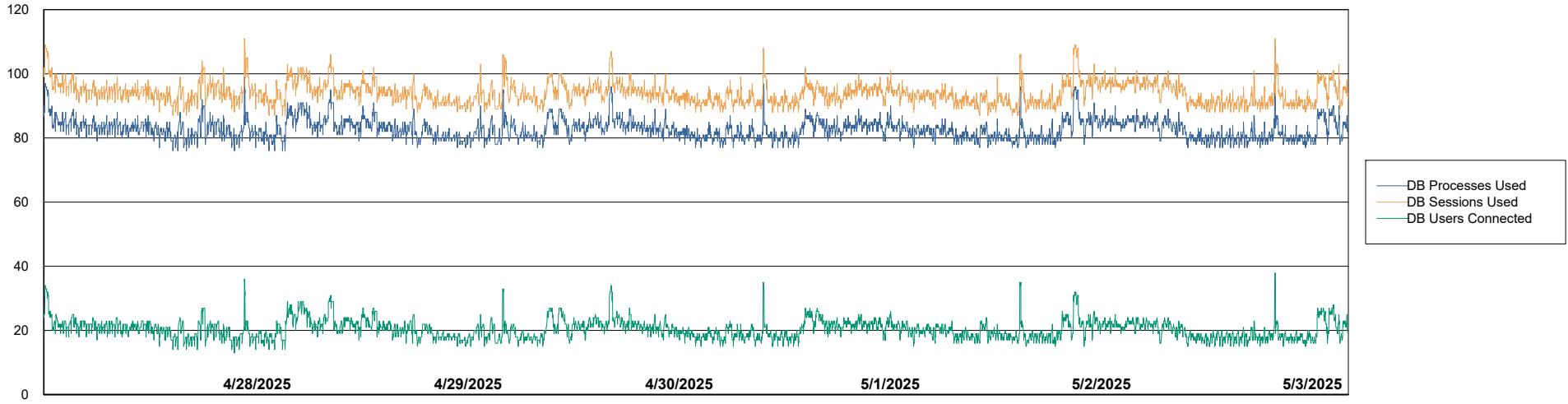
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
5/3/2025	70	100	30
5/2/2025	70	100	30
5/1/2025	70	100	30
4/30/2025	70	100	30
4/29/2025	70	100	30
4/28/2025	70	100	30
4/27/2025	70	100	30

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Database Performance NOA_PRD_NHSBI_ABS1

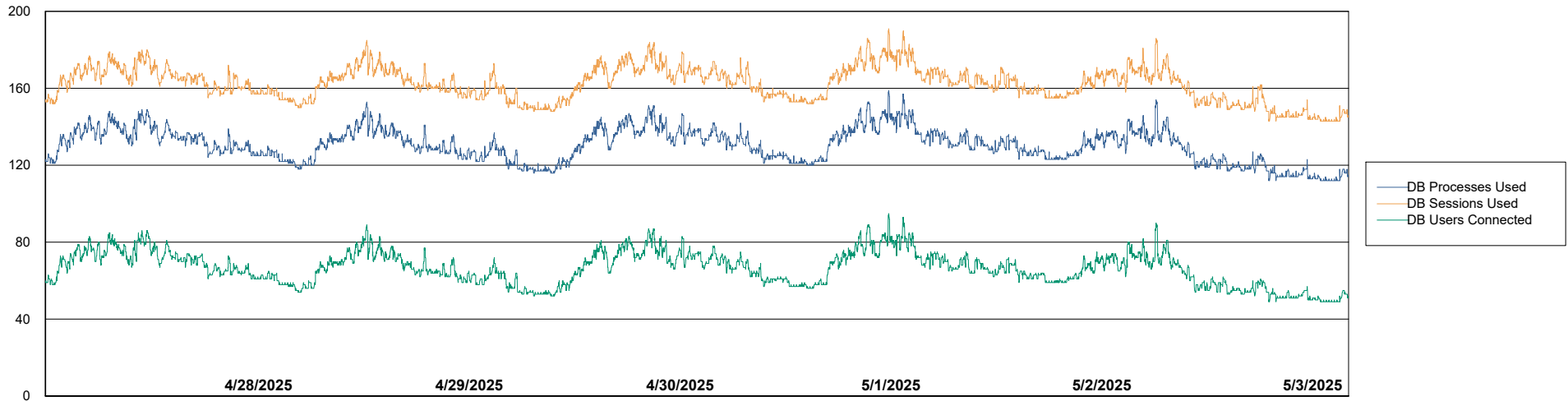


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Database Performance NOA_PRD_NovoABS01_ABS1



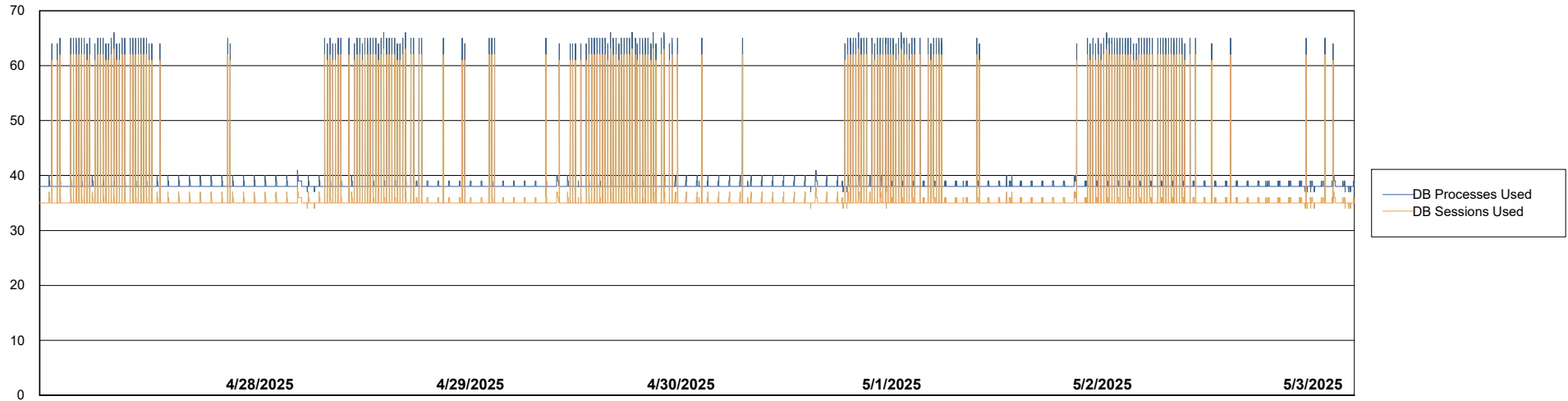
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Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300



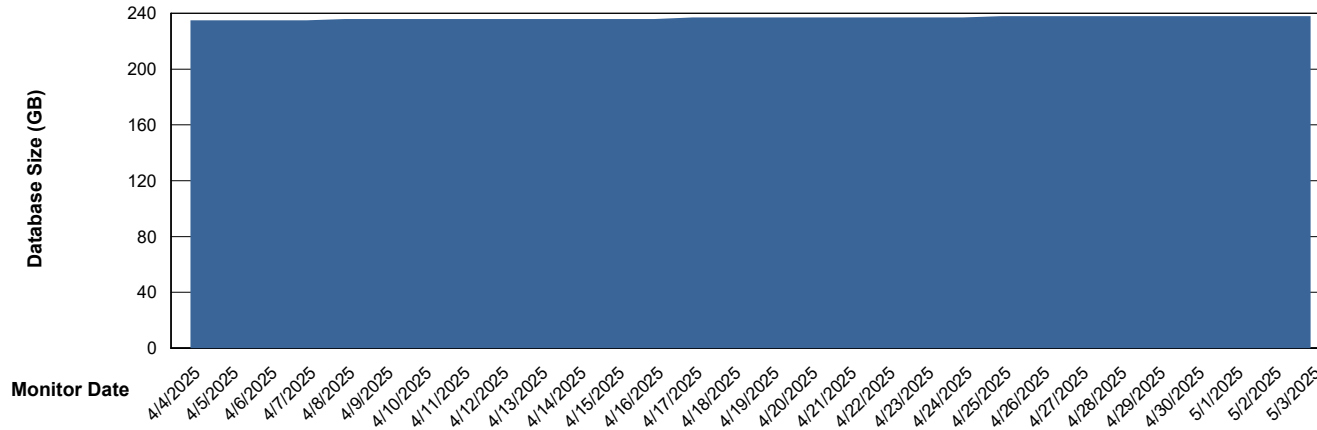
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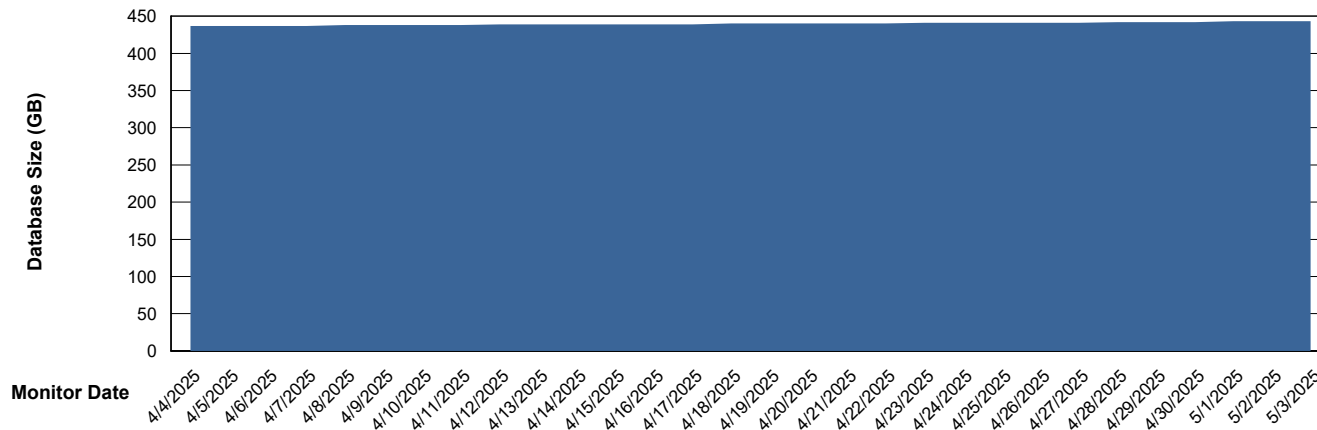
DATABASE SIZE NOA_PRD_NHSBI_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



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Database Tablespace NOA_PRD_NHSBI_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/3/2025	ABSDATA	149	120	19
	INDX	138	112	19
5/2/2025	ABSDATA	149	120	19
	INDX	138	112	19
5/1/2025	ABSDATA	143	120	16
	INDX	138	111	19
4/30/2025	ABSDATA	143	120	16
	INDX	138	111	19
4/29/2025	ABSDATA	143	120	16
	INDX	138	111	19
4/28/2025	ABSDATA	143	120	16
	INDX	138	111	19
4/27/2025	ABSDATA	143	120	16
	INDX	138	111	19

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Database Tablespace NOA_PRD_NovoABS01_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
5/3/2025	ABSDATA	195	155	21
	INDX	332	275	17
5/2/2025	ABSDATA	195	155	21
	INDX	332	275	17
5/1/2025	ABSDATA	195	155	21
	INDX	332	275	17
4/30/2025	ABSDATA	195	154	21
	INDX	332	275	17
4/29/2025	ABSDATA	195	154	21
	INDX	332	274	17
4/28/2025	ABSDATA	195	154	21
	INDX	332	274	17
4/27/2025	ABSDATA	195	154	21
	INDX	326	274	16

BI last ETL error for NOA_PRD_NHSBI_ABS1

Fri, 2-05-2025	None
Wed, 30-04-2025	None
Thu, 1-05-2025	None
Sat, 3-05-2025	None
Tue, 29-04-2025	None
Sun, 27-04-2025	None
Mon, 28-04-2025	None

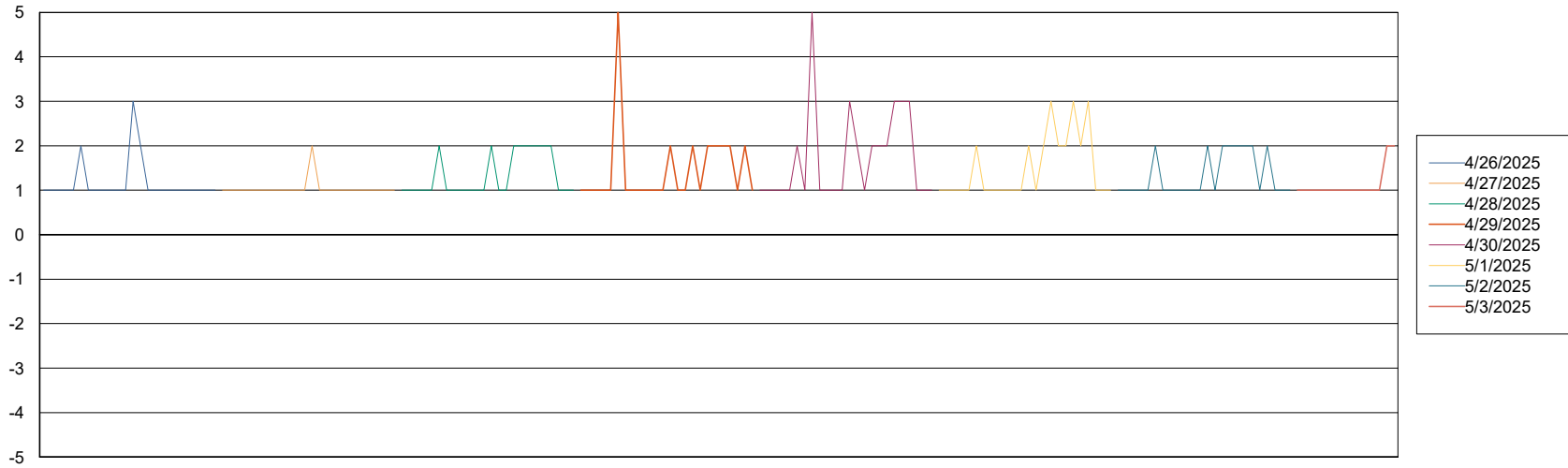
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Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



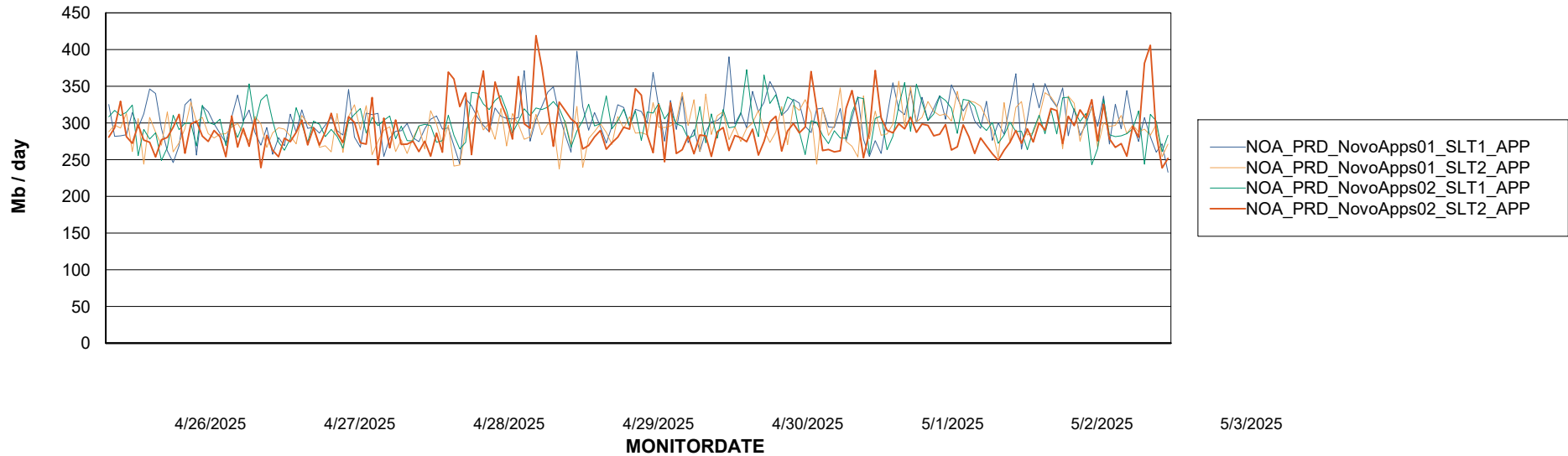
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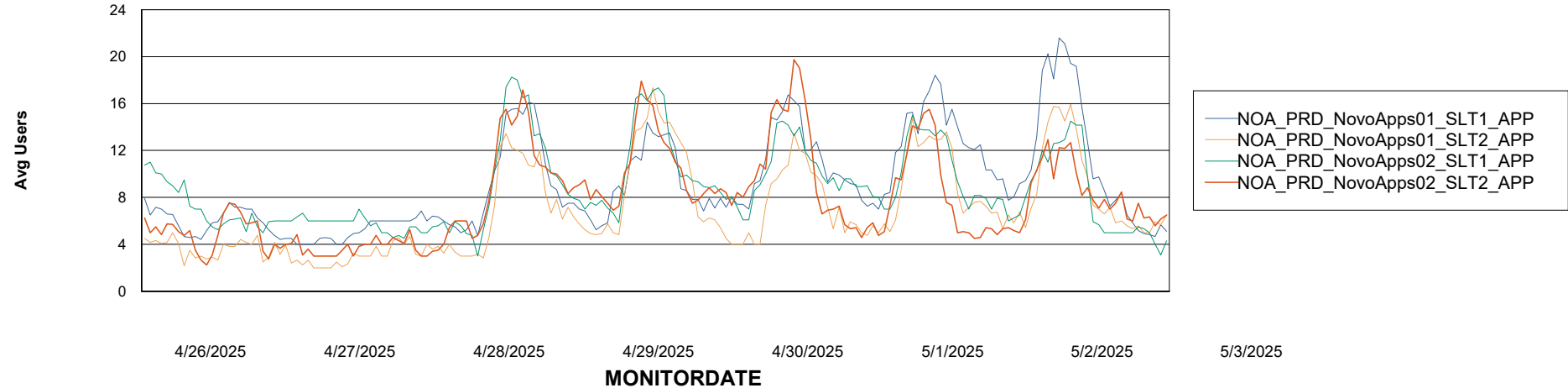


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



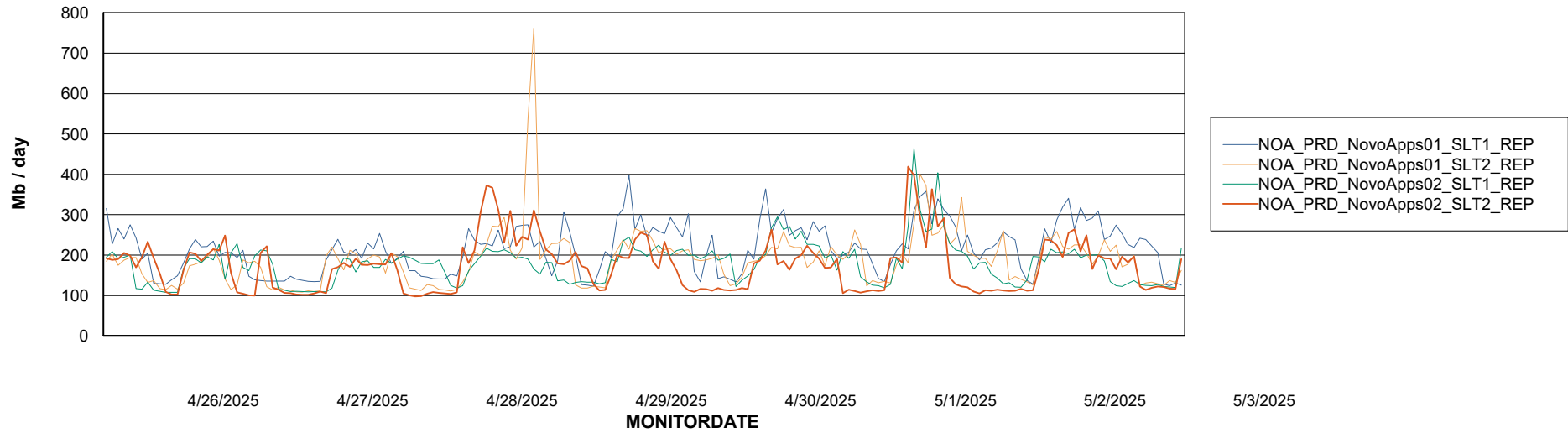
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



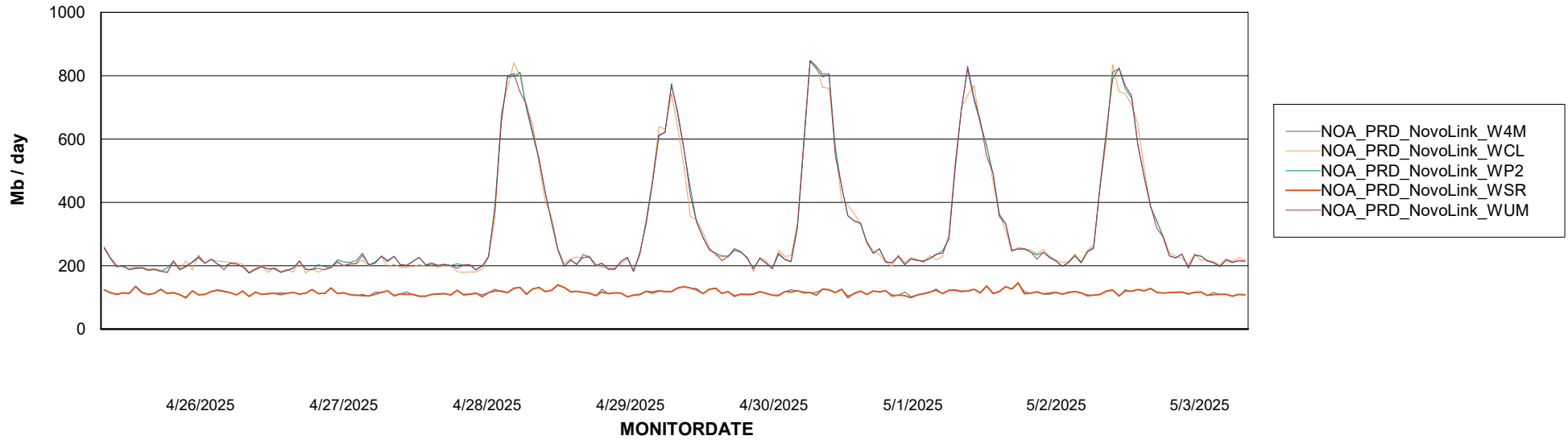
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

