

Weekly SLA Customer Report

Customer VOS_Production
 Database ID 143



Harddisk Usage VOS_PRD_ABSAPP1-2022

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 4/26/2025 | 59 | 95 | 39 |
| 4/25/2025 | 59 | 95 | 39 |
| 4/24/2025 | 59 | 95 | 39 |
| 4/23/2025 | 59 | 95 | 39 |
| 4/22/2025 | 59 | 95 | 39 |
| 4/21/2025 | 59 | 95 | 39 |
| 4/20/2025 | 59 | 95 | 39 |

Harddisk Usage VOS_PRD_ABSAPP2-2022

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 4/26/2025 | 71 | 95 | 27 |
| 4/25/2025 | 71 | 95 | 27 |
| 4/24/2025 | 72 | 95 | 27 |
| 4/23/2025 | 72 | 95 | 27 |
| 4/22/2025 | 72 | 95 | 27 |
| 4/21/2025 | 72 | 95 | 27 |
| 4/20/2025 | 72 | 95 | 26 |

Weekly SLA Customer Report

Customer VOS_Production
Database ID 143



Harddisk Usage VOS_PRD_ABSBI-2018

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 4/26/2025 | 35 | 50 | 32 | 23 | 590 | 432 |
| 4/25/2025 | 35 | 50 | 32 | 23 | 590 | 431 |
| 4/24/2025 | 35 | 50 | 32 | 23 | 590 | 431 |
| 4/23/2025 | 35 | 50 | 32 | 23 | 590 | 431 |
| 4/22/2025 | 35 | 50 | 32 | 23 | 590 | 431 |
| 4/21/2025 | 35 | 50 | 32 | 25 | 590 | 419 |
| 4/20/2025 | 35 | 50 | 32 | 25 | 590 | 419 |

Harddisk Usage VOS_PRD_ABSBI-2025

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /mnt/backu | Total disk space on /mnt/backu | Used disk space on /mnt/backu | Free disk space on /u01 (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|
| 4/26/2025 | 83 | 50 | 8 | 25 | 0 | 0 | 48 | 196 | 96 | 56 |
| 4/25/2025 | 83 | 50 | 8 | 25 | 0 | 0 | 49 | 196 | 95 | 56 |
| 4/24/2025 | 83 | 50 | 8 | 25 | 0 | 0 | 49 | 196 | 95 | 56 |
| 4/23/2025 | 83 | 50 | 8 | 25 | 0 | 0 | 49 | 196 | 95 | 56 |
| 4/22/2025 | 83 | 50 | 8 | 25 | 0 | 0 | 49 | 196 | 95 | 56 |
| 4/21/2025 | 83 | 50 | 8 | 25 | 0 | 0 | 49 | 196 | 95 | 56 |
| 4/20/2025 | 83 | 50 | 8 | 25 | 0 | 0 | 49 | 196 | 95 | 56 |

Weekly SLA Customer Report

Customer VOS_Production
Database ID 143



Harddisk Usage VOS_PRD_ABSORA1-2022

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 4/26/2025 | 91 | 80 | 8 | 54 | 1,475 | 638 |
| 4/25/2025 | 91 | 80 | 8 | 54 | 1,475 | 639 |
| 4/24/2025 | 91 | 80 | 8 | 54 | 1,475 | 640 |
| 4/23/2025 | 91 | 80 | 8 | 54 | 1,475 | 640 |
| 4/22/2025 | 91 | 80 | 8 | 55 | 1,475 | 637 |
| 4/21/2025 | 91 | 80 | 8 | 55 | 1,475 | 632 |
| 4/20/2025 | 91 | 80 | 8 | 54 | 1,475 | 639 |

Harddisk Usage VOS_PRD_ABSORA2-2022

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 4/26/2025 | 90 | 80 | 8 | 23 | 1,460 | 1,068 |
| 4/25/2025 | 90 | 80 | 8 | 23 | 1,460 | 1,070 |
| 4/24/2025 | 90 | 80 | 8 | 23 | 1,460 | 1,072 |
| 4/23/2025 | 90 | 80 | 8 | 23 | 1,460 | 1,071 |
| 4/22/2025 | 90 | 80 | 8 | 23 | 1,460 | 1,068 |
| 4/21/2025 | 90 | 80 | 8 | 24 | 1,460 | 1,064 |
| 4/20/2025 | 90 | 80 | 8 | 23 | 1,460 | 1,070 |

Weekly SLA Customer Report

Customer VOS_Production
Database ID 143



Harddisk Usage VOS_PRD_ABSWEB1-2022

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 4/26/2025 | 71 | 45 | 13 |
| 4/25/2025 | 71 | 45 | 13 |
| 4/24/2025 | 71 | 45 | 13 |
| 4/23/2025 | 71 | 45 | 13 |
| 4/22/2025 | 71 | 45 | 13 |
| 4/21/2025 | 71 | 45 | 13 |
| 4/20/2025 | 71 | 45 | 13 |

Harddisk Usage VOS_PRD_ABSWEB2-2022

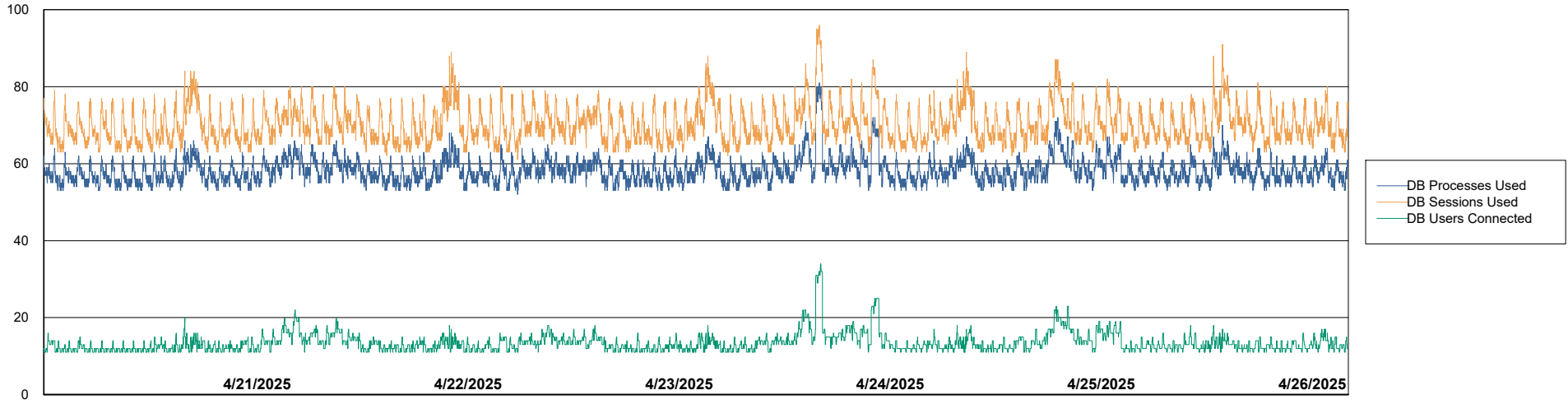
| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 4/26/2025 | 72 | 45 | 12 |
| 4/25/2025 | 72 | 45 | 12 |
| 4/24/2025 | 72 | 45 | 12 |
| 4/23/2025 | 72 | 45 | 12 |
| 4/22/2025 | 72 | 45 | 12 |
| 4/21/2025 | 72 | 45 | 12 |
| 4/20/2025 | 72 | 45 | 12 |

Weekly SLA Customer Report

Customer VOS_Production
Database ID 143



Database Performance VOS_PRD_ABSBI-2018_ABS1

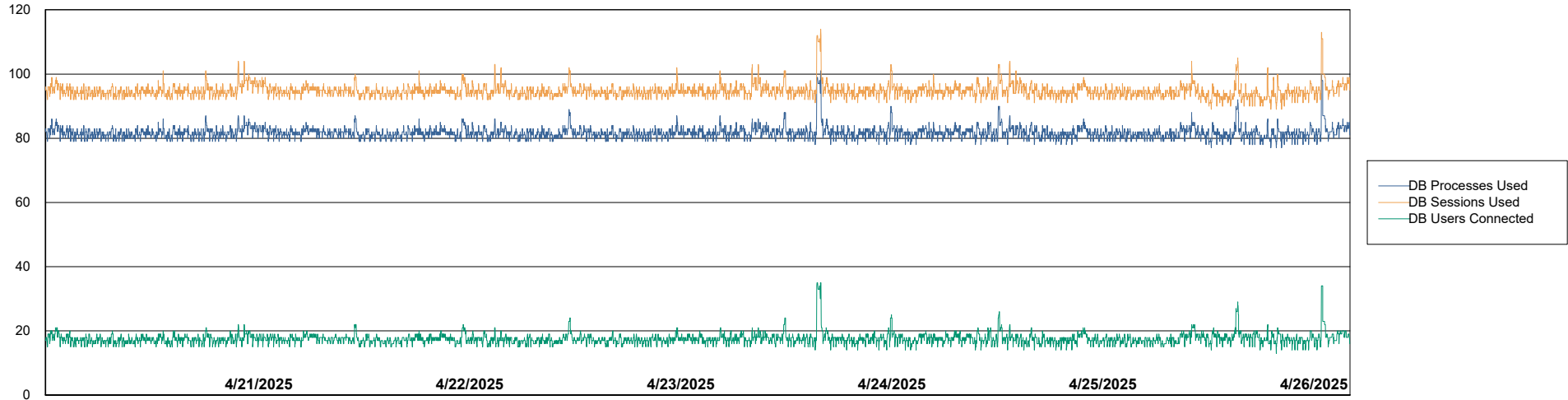


Weekly SLA Customer Report

Customer VOS_Production
Database ID 143



Database Performance VOS_PRD_ABSBI-2025_ABS1

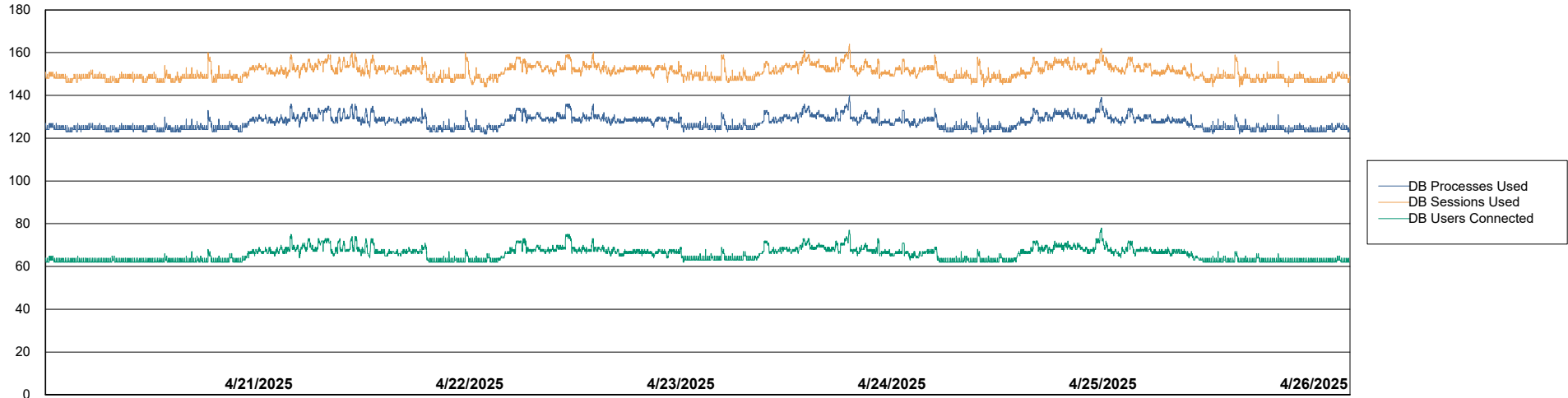


Weekly SLA Customer Report

Customer VOS_Production
Database ID 143



Database Performance VOS_PRD_ABSORA1-2022_ABS1



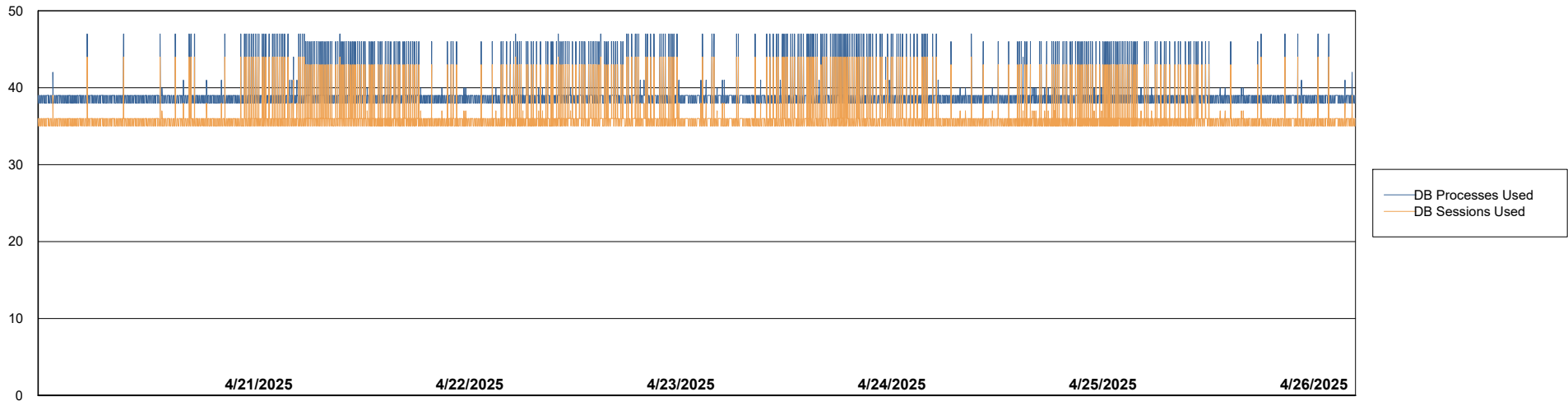
Weekly SLA Customer Report

Customer VOS_Production
Database ID 143



Database Performance VOS_PRD_ABSORA2-2022_HSBABS1

DB Processes Max 1,000



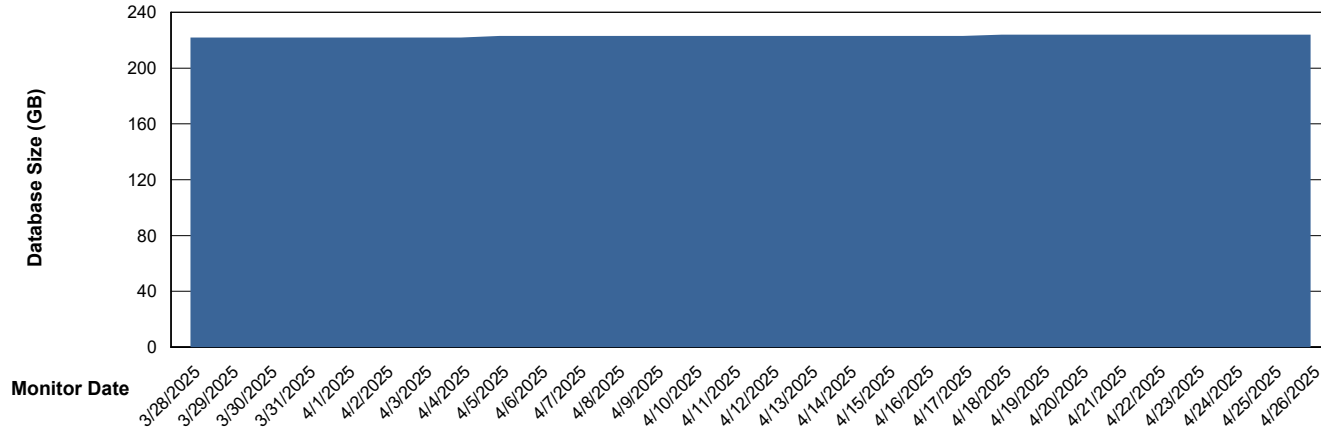
Weekly SLA Customer Report

Customer VOS_Production
Database ID 143



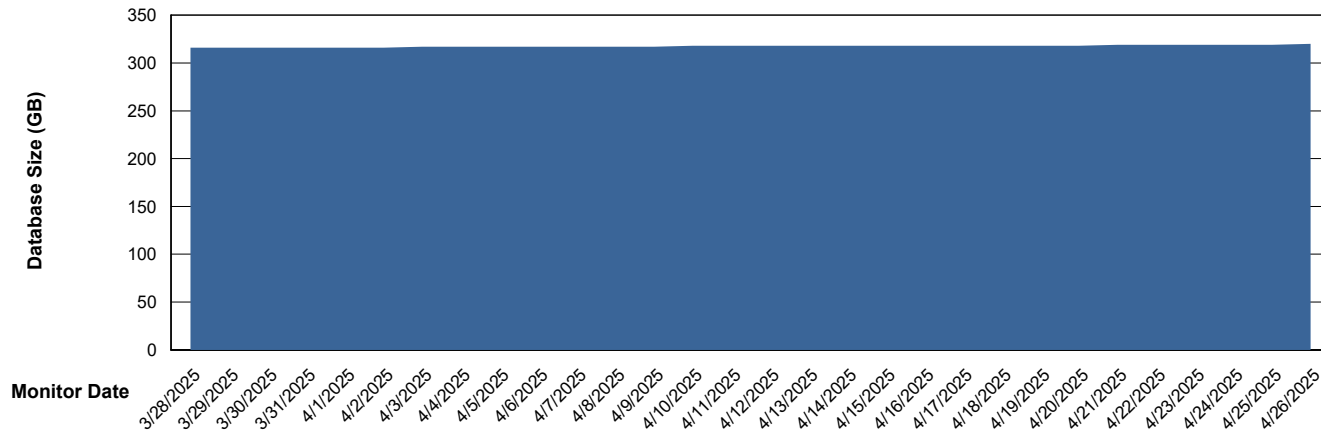
DATABASE SIZE VOS_PRD_ABSBI-2018_ABS1

Database growth over last month



DATABASE SIZE VOS_PRD_ABSBI-2025_ABS1

Database growth over last month



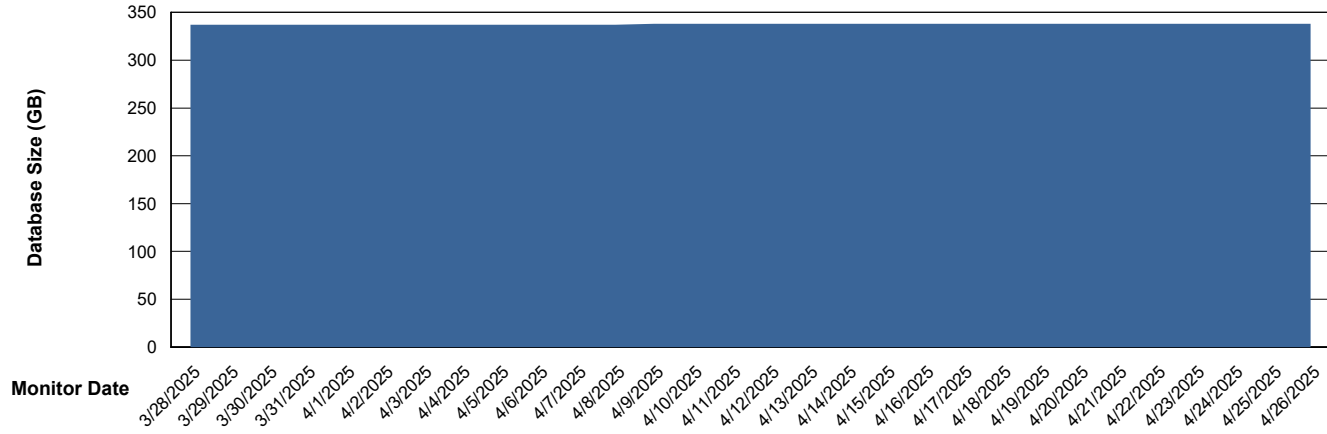
Weekly SLA Customer Report

Customer VOS_Production
Database ID 143



DATABASE SIZE VOS_PRD_ABSORA1-2022_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer VOS_Production
Database ID 143



Database Tablespace VOS_PRD_ABSBI-2018_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 4/26/2025 | ABSDATA | 100 | 83 | 17 |
| | INDX | 158 | 129 | 18 |
| 4/25/2025 | ABSDATA | 100 | 83 | 17 |
| | INDX | 158 | 129 | 18 |
| 4/24/2025 | ABSDATA | 100 | 83 | 17 |
| | INDX | 158 | 129 | 18 |
| 4/23/2025 | ABSDATA | 100 | 83 | 17 |
| | INDX | 158 | 129 | 18 |
| 4/22/2025 | ABSDATA | 100 | 83 | 17 |
| | INDX | 158 | 129 | 18 |
| 4/21/2025 | ABSDATA | 100 | 83 | 17 |
| | INDX | 158 | 129 | 18 |
| 4/20/2025 | ABSDATA | 100 | 83 | 17 |
| | INDX | 158 | 129 | 18 |

Weekly SLA Customer Report

Customer VOS_Production
Database ID 143



Database Tablespace VOS_PRD_ABSBI-2025_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 4/26/2025 | ABSDATA | 180 | 143 | 21 |
| | INDX | 200 | 166 | 17 |
| 4/25/2025 | ABSDATA | 180 | 143 | 21 |
| | INDX | 200 | 166 | 17 |
| 4/24/2025 | ABSDATA | 180 | 143 | 21 |
| | INDX | 200 | 166 | 17 |
| 4/23/2025 | ABSDATA | 180 | 143 | 21 |
| | INDX | 200 | 166 | 17 |
| 4/22/2025 | ABSDATA | 180 | 143 | 21 |
| | INDX | 200 | 166 | 17 |
| 4/21/2025 | ABSDATA | 180 | 143 | 21 |
| | INDX | 200 | 166 | 17 |
| 4/20/2025 | ABSDATA | 180 | 143 | 21 |
| | INDX | 200 | 166 | 17 |

Weekly SLA Customer Report

Customer VOS_Production
 Database ID 143



Database Tablespace VOS_PRD_ABSORA1-2022_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 4/26/2025 | ABSDATA | 146 | 104 | 28 |
| | INDX | 285 | 218 | 24 |
| 4/25/2025 | ABSDATA | 146 | 104 | 28 |
| | INDX | 285 | 218 | 24 |
| 4/24/2025 | ABSDATA | 146 | 104 | 28 |
| | INDX | 285 | 218 | 24 |
| 4/23/2025 | ABSDATA | 146 | 104 | 28 |
| | INDX | 285 | 218 | 24 |
| 4/22/2025 | ABSDATA | 146 | 104 | 28 |
| | INDX | 285 | 218 | 24 |
| 4/21/2025 | ABSDATA | 146 | 104 | 29 |
| | INDX | 285 | 218 | 24 |
| 4/20/2025 | ABSDATA | 146 | 104 | 29 |
| | INDX | 285 | 218 | 24 |

BI Status and last ETL error for VOS_PRD_ABSBI-2018_ABS1

| | Mon 21/4/2025 | Tue 22/4/2025 | Wed 23/4/2025 | Thu 24/4/2025 | Fri 25/4/2025 | Sat 26/4/2025 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| ABS DataWarehouse ETL Health | OK | OK | OK | OK | Not OK | OK |
| ABS DWHStaging ETL Health | OK | OK | OK | OK | OK | OK |

BI Status and last ETL error for VOS_PRD_ABSBI-2025_ABS1

| | Mon 21/4/2025 | Tue 22/4/2025 | Wed 23/4/2025 | Thu 24/4/2025 | Fri 25/4/2025 | Sat 26/4/2025 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| ABS DataWarehouse ETL Health | OK | OK | OK | OK | OK | OK |
| ABS DWHStaging ETL Health | OK | OK | OK | OK | OK | OK |

Weekly SLA Customer Report

Customer VOS_Production
Database ID 143



BI last ETL error for VOS_PRD_ABSBI-2018_ABS1

| | |
|-----------------|--|
| Sun, 20-04-2025 | None |
| Fri, 25-04-2025 | None |
| Sat, 26-04-2025 | None |
| Thu, 24-04-2025 | None |
| Fri, 25-04-2025 | None |
| Fri, 25-04-2025 | ORA-04021: timeout occurred while waiting to lock object SYS.USER\$ORA-02063: preceding line from ABSDWHSTAGING_LOCATION |
| Mon, 21-04-2025 | None |
| Tue, 22-04-2025 | None |
| Sun, 20-04-2025 | None |
| Thu, 24-04-2025 | None |
| Mon, 21-04-2025 | None |
| Sat, 26-04-2025 | None |
| Wed, 23-04-2025 | None |
| Tue, 22-04-2025 | None |
| Wed, 23-04-2025 | None |

BI last ETL error for VOS_PRD_ABSBI-2025_ABS1

| | |
|-----------------|------|
| Fri, 25-04-2025 | None |
| Wed, 23-04-2025 | None |
| Thu, 24-04-2025 | None |
| Mon, 21-04-2025 | None |
| Sat, 26-04-2025 | None |
| Mon, 21-04-2025 | None |
| Thu, 24-04-2025 | None |

Weekly SLA Customer Report

Customer VOS_Production
Database ID 143



| | |
|-----------------|------|
| Fri, 25-04-2025 | None |
| Tue, 22-04-2025 | None |
| Wed, 23-04-2025 | None |
| Thu, 24-04-2025 | None |
| Sun, 20-04-2025 | None |
| Sun, 20-04-2025 | None |
| Tue, 22-04-2025 | None |
| Fri, 25-04-2025 | None |
| Tue, 22-04-2025 | None |
| Sun, 20-04-2025 | None |
| Sat, 26-04-2025 | None |
| Mon, 21-04-2025 | None |
| Wed, 23-04-2025 | None |
| Sat, 26-04-2025 | None |

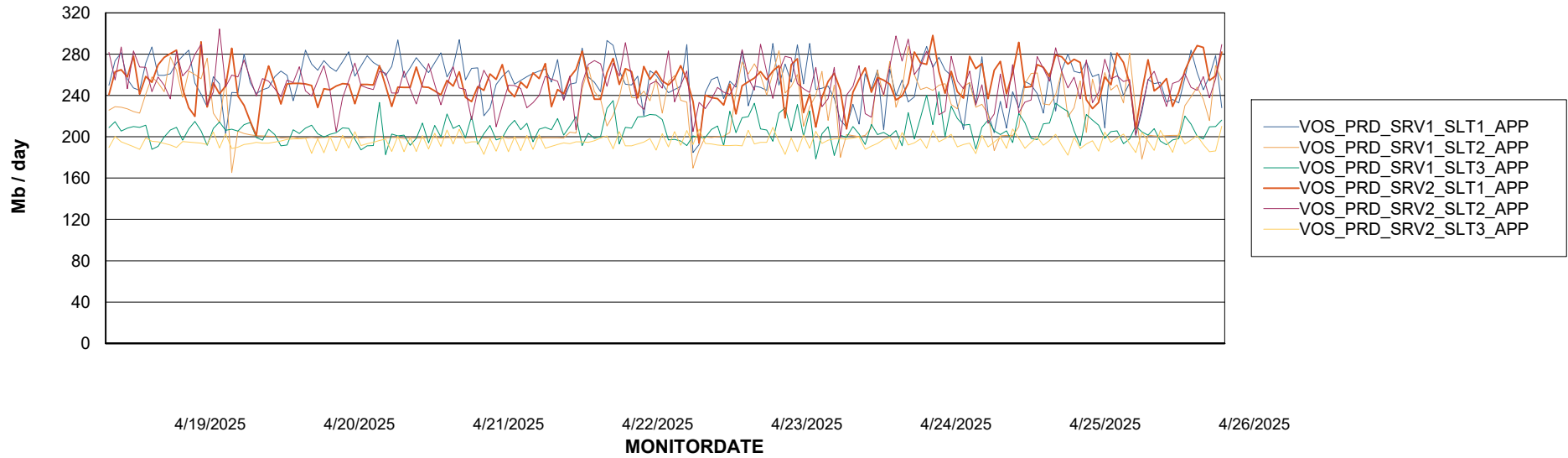
Weekly SLA Customer Report

Customer VOS_Production
Database ID 143

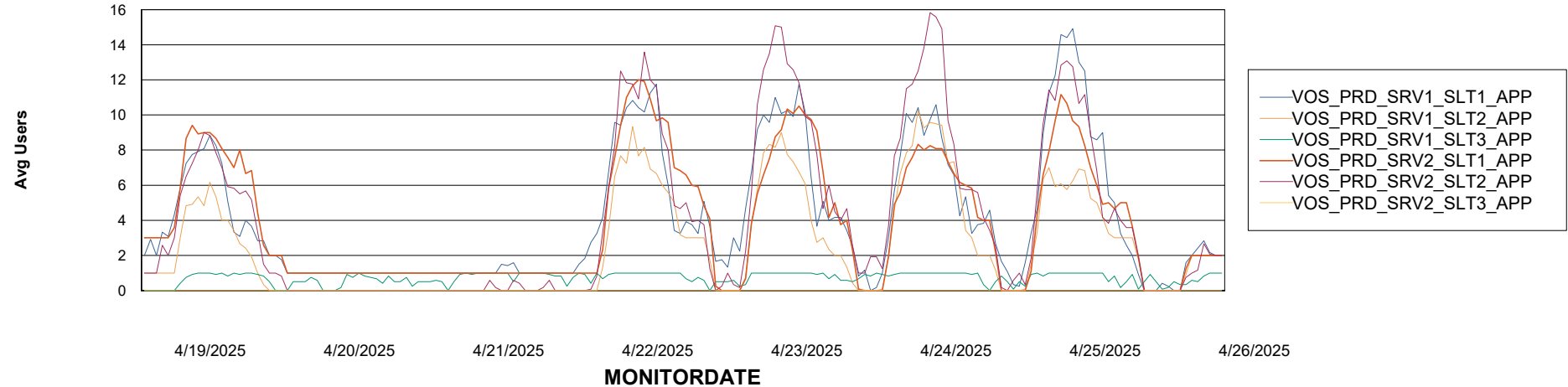


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



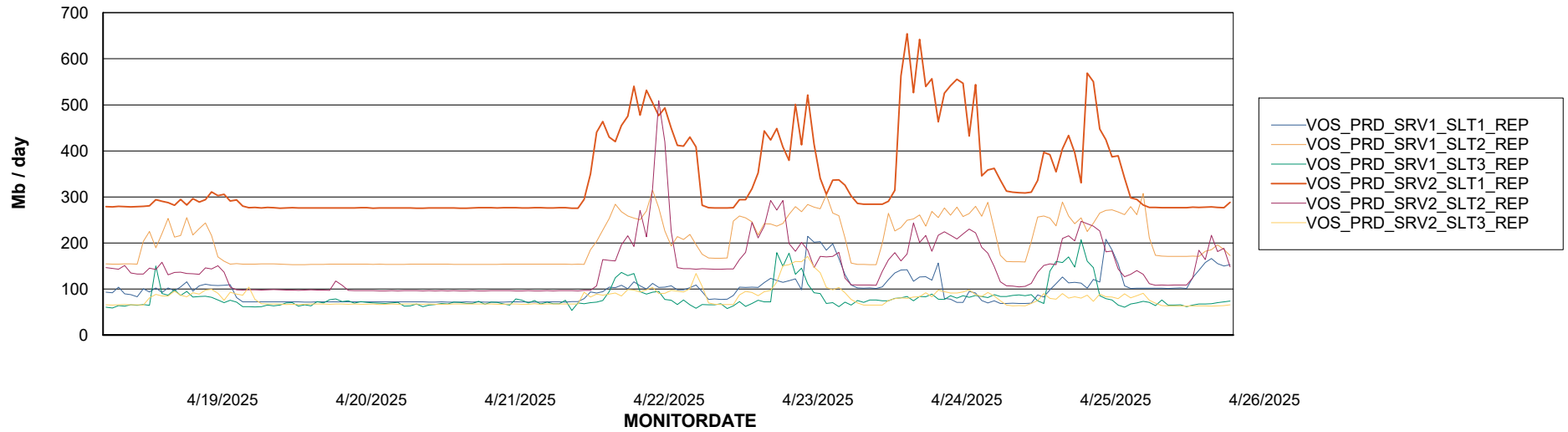
Weekly SLA Customer Report

Customer VOS_Production
Database ID 143



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



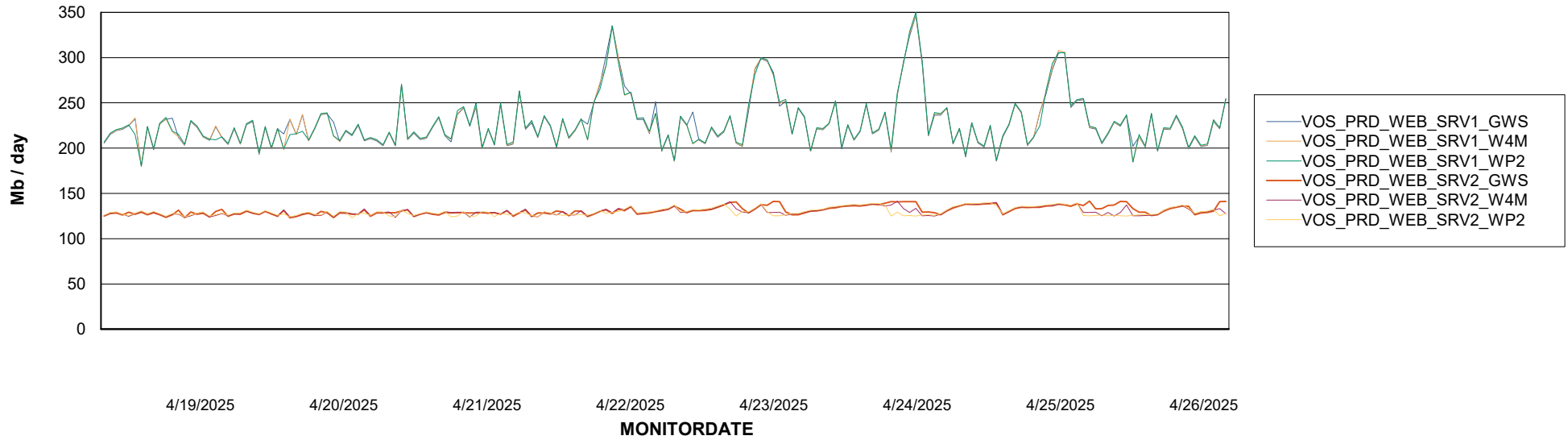
Weekly SLA Customer Report

Customer VOS_Production
Database ID 143



ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer VOS_Production
Database ID 143



Disaster per ABS component

