

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



## Harddisk Usage SHL-APP1-ASH

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|
| 4/26/2025 | 11                       | 39                         | 35                        | 81                          | 100                           | 19                           | 20                           | 1                              | 1                             | 99                           |
| 4/25/2025 | 11                       | 39                         | 35                        | 81                          | 100                           | 19                           | 20                           | 1                              | 1                             | 99                           |
| 4/24/2025 | 11                       | 39                         | 35                        | 81                          | 100                           | 19                           | 20                           | 1                              | 1                             | 99                           |
| 4/23/2025 | 11                       | 39                         | 35                        | 81                          | 100                           | 19                           | 20                           | 1                              | 1                             | 99                           |
| 4/22/2025 | 11                       | 39                         | 35                        | 81                          | 100                           | 19                           | 20                           | 1                              | 1                             | 99                           |
| 4/21/2025 | 11                       | 39                         | 35                        | 81                          | 100                           | 19                           | 20                           | 1                              | 1                             | 99                           |
| 4/20/2025 | 11                       | 39                         | 35                        | 81                          | 100                           | 19                           | 20                           | 1                              | 1                             | 99                           |

## Harddisk Usage SHL-APP2-ASH

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|
| 4/26/2025 | 10                       | 39                         | 35                        | 86                          | 100                           | 14                           | 20                           | 1                              | 1                             | 99                           |
| 4/25/2025 | 10                       | 39                         | 35                        | 85                          | 100                           | 15                           | 20                           | 1                              | 1                             | 99                           |
| 4/24/2025 | 10                       | 39                         | 35                        | 85                          | 100                           | 15                           | 20                           | 1                              | 1                             | 99                           |
| 4/23/2025 | 10                       | 39                         | 35                        | 85                          | 100                           | 15                           | 20                           | 1                              | 1                             | 99                           |
| 4/22/2025 | 10                       | 39                         | 35                        | 85                          | 100                           | 15                           | 20                           | 1                              | 1                             | 99                           |
| 4/21/2025 | 10                       | 39                         | 35                        | 85                          | 100                           | 15                           | 20                           | 1                              | 1                             | 99                           |
| 4/20/2025 | 10                       | 39                         | 35                        | 85                          | 100                           | 15                           | 20                           | 1                              | 1                             | 99                           |

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## Harddisk Usage SHL-BI-ASH

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 4/26/2025 | 9                        | 39                         | 35                        | 20                           | 1                              | 1                             | 33                          | 100                           | 67                           | 43                          |
| 4/25/2025 | 9                        | 39                         | 35                        | 20                           | 1                              | 1                             | 33                          | 100                           | 67                           | 43                          |
| 4/24/2025 | 9                        | 39                         | 35                        | 20                           | 1                              | 1                             | 33                          | 100                           | 67                           | 43                          |
| 4/23/2025 | 9                        | 39                         | 35                        | 20                           | 1                              | 1                             | 33                          | 100                           | 67                           | 43                          |
| 4/22/2025 | 9                        | 39                         | 35                        | 20                           | 1                              | 1                             | 33                          | 100                           | 67                           | 43                          |
| 4/21/2025 | 10                       | 39                         | 35                        | 20                           | 1                              | 1                             | 33                          | 100                           | 67                           | 43                          |
| 4/20/2025 | 10                       | 39                         | 35                        | 20                           | 1                              | 1                             | 33                          | 100                           | 67                           | 43                          |

## Harddisk Usage SHL-DBS1-ASH

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 4/26/2025 | 10                       | 39                         | 35                        | 20                           | 1                              | 1                             | 65                          | 100                           | 35                           | 23                          |
| 4/25/2025 | 10                       | 39                         | 35                        | 20                           | 1                              | 1                             | 65                          | 100                           | 35                           | 23                          |
| 4/24/2025 | 11                       | 39                         | 35                        | 20                           | 1                              | 1                             | 65                          | 100                           | 35                           | 23                          |
| 4/23/2025 | 11                       | 39                         | 35                        | 20                           | 1                              | 1                             | 65                          | 100                           | 35                           | 22                          |
| 4/22/2025 | 11                       | 39                         | 35                        | 20                           | 1                              | 1                             | 65                          | 100                           | 35                           | 22                          |
| 4/21/2025 | 11                       | 39                         | 35                        | 20                           | 1                              | 1                             | 65                          | 100                           | 35                           | 22                          |
| 4/20/2025 | 11                       | 39                         | 35                        | 20                           | 1                              | 1                             | 65                          | 100                           | 35                           | 22                          |

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## Harddisk Usage SHL-DBS2-ASH

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 4/26/2025 | 10                       | 39                         | 35                        | 20                           | 1                              | 1                             | 74                          | 100                           | 26                           | 43                          |
| 4/25/2025 | 10                       | 39                         | 35                        | 20                           | 1                              | 1                             | 74                          | 100                           | 26                           | 43                          |
| 4/24/2025 | 10                       | 39                         | 35                        | 20                           | 1                              | 1                             | 74                          | 100                           | 26                           | 43                          |
| 4/23/2025 | 11                       | 39                         | 35                        | 20                           | 1                              | 1                             | 74                          | 100                           | 26                           | 42                          |
| 4/22/2025 | 10                       | 39                         | 35                        | 20                           | 1                              | 1                             | 74                          | 100                           | 26                           | 42                          |
| 4/21/2025 | 10                       | 39                         | 35                        | 20                           | 1                              | 1                             | 74                          | 100                           | 26                           | 42                          |
| 4/20/2025 | 10                       | 39                         | 35                        | 20                           | 1                              | 1                             | 74                          | 100                           | 26                           | 42                          |

## Harddisk Usage SHL-RPROXY-ASH

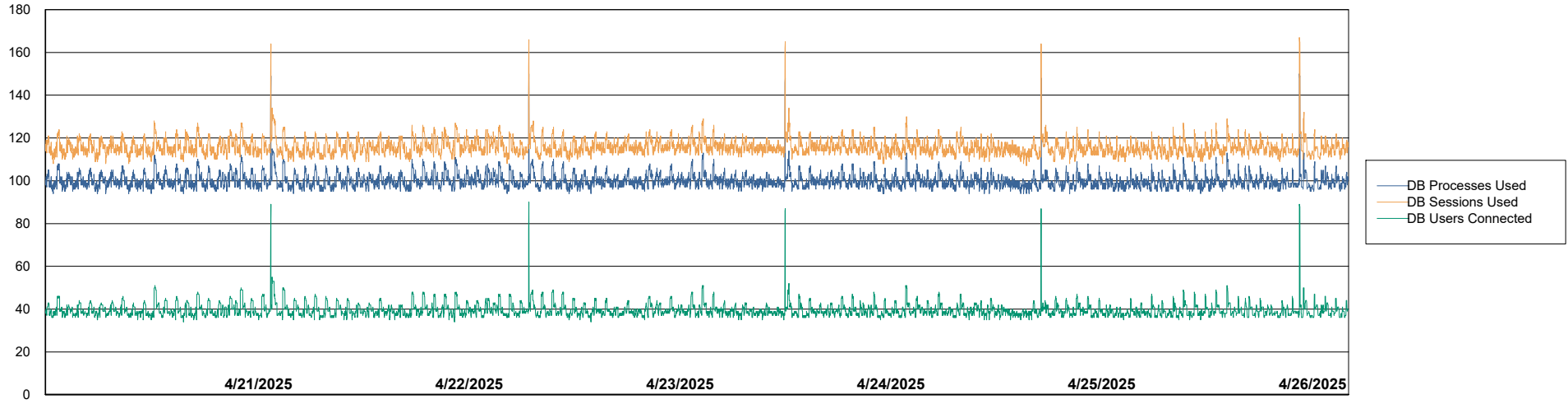
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /var/oled | Total disk space on /var/oled | Used disk space on /var/oled |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|------------------------------|-------------------------------|------------------------------|
| 4/26/2025 | 48                       | 39                         | 20                        | 20                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 4/25/2025 | 48                       | 39                         | 20                        | 20                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 4/24/2025 | 48                       | 39                         | 20                        | 20                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 4/23/2025 | 48                       | 39                         | 20                        | 20                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 4/22/2025 | 48                       | 39                         | 20                        | 20                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 4/21/2025 | 48                       | 39                         | 20                        | 20                           | 1                              | 1                             | 99                           | 10                            | 0                            |
| 4/20/2025 | 48                       | 39                         | 20                        | 20                           | 1                              | 1                             | 99                           | 10                            | 0                            |

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## Database Performance SHL-BI-ASH\_PROD\_ABS1

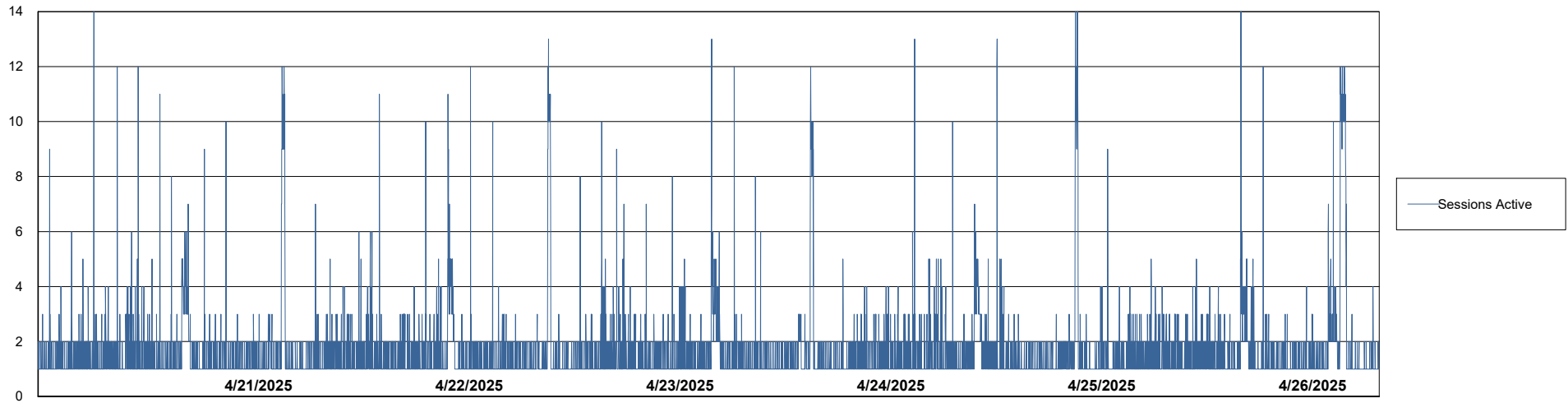
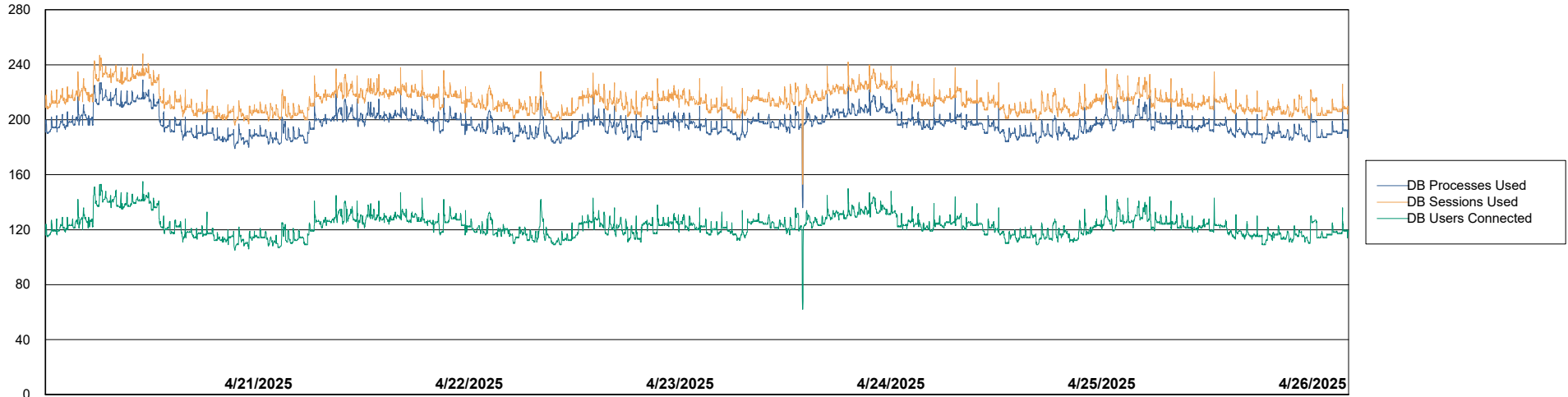


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Customer SHL OCI ASH Production  
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## Database Performance SHL-DBS1-ASH\_PROD\_ABS1



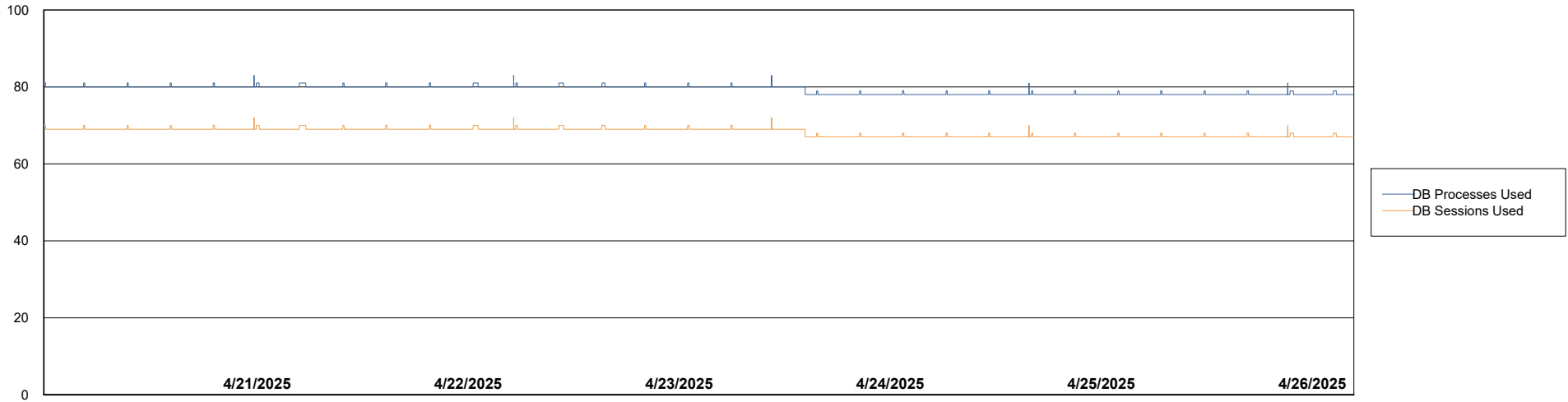
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
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Database Performance SHL-DBS2-ASH\_PROD\_HSBABS1

DB Processes Max 4  
DB Processes Max 1,000  
DB Processes Max 0



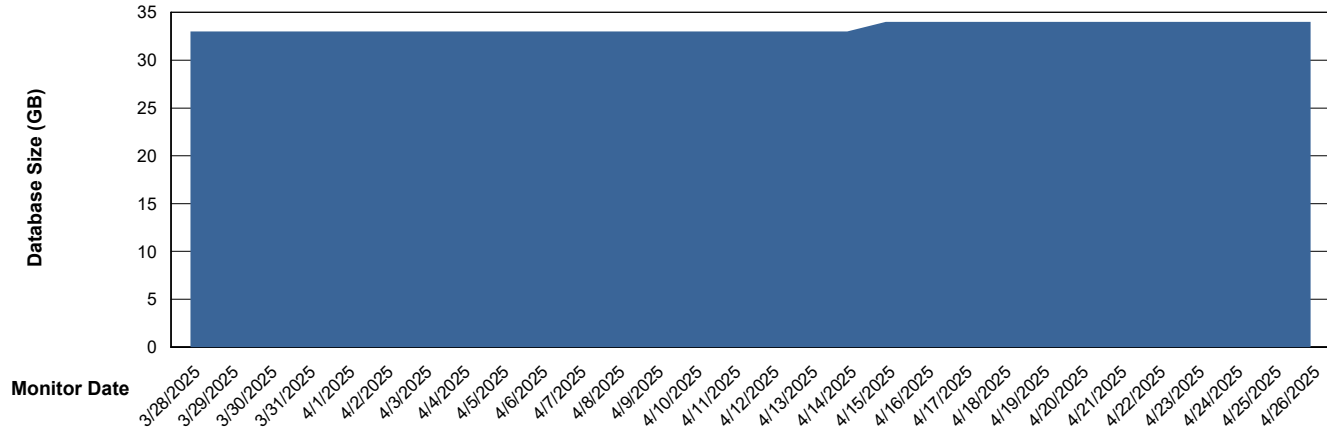
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
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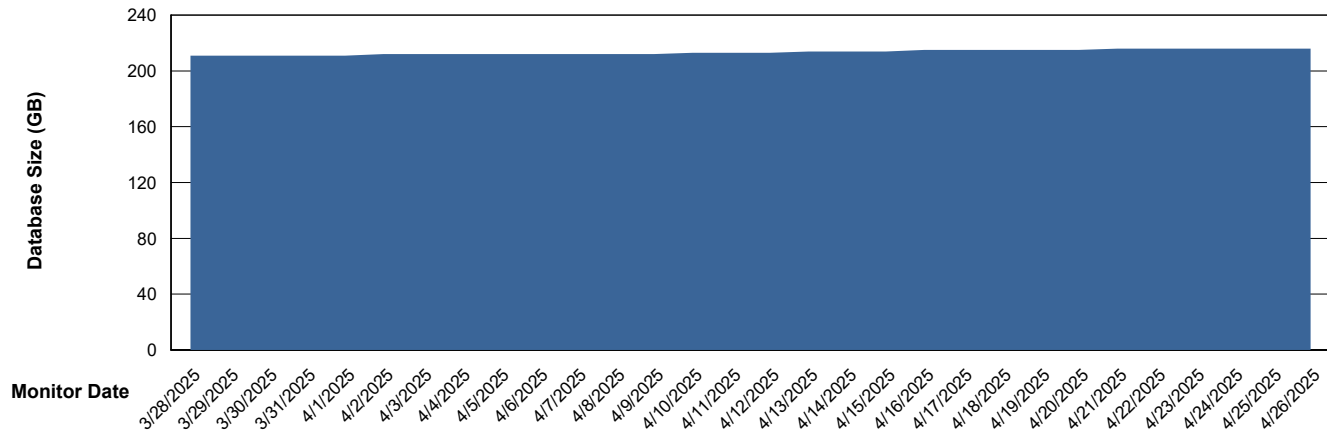
DATABASE SIZE SHL-BI-ASH\_PROD\_ABS1

### Database growth over last month



DATABASE SIZE SHL-DBS1-ASH\_PROD\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
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Database Tablespace SHL-BI-ASH\_PROD\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 4/26/2025 | ABSDATA         | 30            | 15            | 49              |
|           | INDX            | 35            | 15            | 57              |
| 4/25/2025 | ABSDATA         | 30            | 15            | 49              |
|           | INDX            | 35            | 15            | 57              |
| 4/24/2025 | ABSDATA         | 30            | 15            | 49              |
|           | INDX            | 35            | 15            | 57              |
| 4/23/2025 | ABSDATA         | 30            | 15            | 49              |
|           | INDX            | 35            | 15            | 57              |
| 4/22/2025 | ABSDATA         | 30            | 15            | 49              |
|           | INDX            | 35            | 15            | 57              |
| 4/21/2025 | ABSDATA         | 30            | 15            | 50              |
|           | INDX            | 35            | 15            | 57              |
| 4/20/2025 | ABSDATA         | 30            | 15            | 50              |
|           | INDX            | 35            | 15            | 57              |

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Database Tablespace SHL-DBS1-ASH\_PROD\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 4/26/2025 | ABSDATA         | 114           | 94            | 18              |
|           | INDX            | 116           | 97            | 17              |
| 4/25/2025 | ABSDATA         | 114           | 93            | 18              |
|           | INDX            | 116           | 97            | 17              |
| 4/24/2025 | ABSDATA         | 114           | 93            | 18              |
|           | INDX            | 116           | 97            | 17              |
| 4/23/2025 | ABSDATA         | 114           | 93            | 18              |
|           | INDX            | 116           | 97            | 17              |
| 4/22/2025 | ABSDATA         | 114           | 93            | 18              |
|           | INDX            | 116           | 97            | 17              |
| 4/21/2025 | ABSDATA         | 114           | 93            | 18              |
|           | INDX            | 116           | 97            | 17              |
| 4/20/2025 | ABSDATA         | 114           | 93            | 18              |
|           | INDX            | 116           | 97            | 17              |

BI last ETL error for SHL-BI-ASH\_PROD\_ABS1

|                 |      |
|-----------------|------|
| Mon, 21-04-2025 | None |
| Tue, 22-04-2025 | None |
| Thu, 24-04-2025 | None |
| Sat, 26-04-2025 | None |
| Fri, 25-04-2025 | None |
| Sun, 20-04-2025 | None |
| Wed, 23-04-2025 | None |

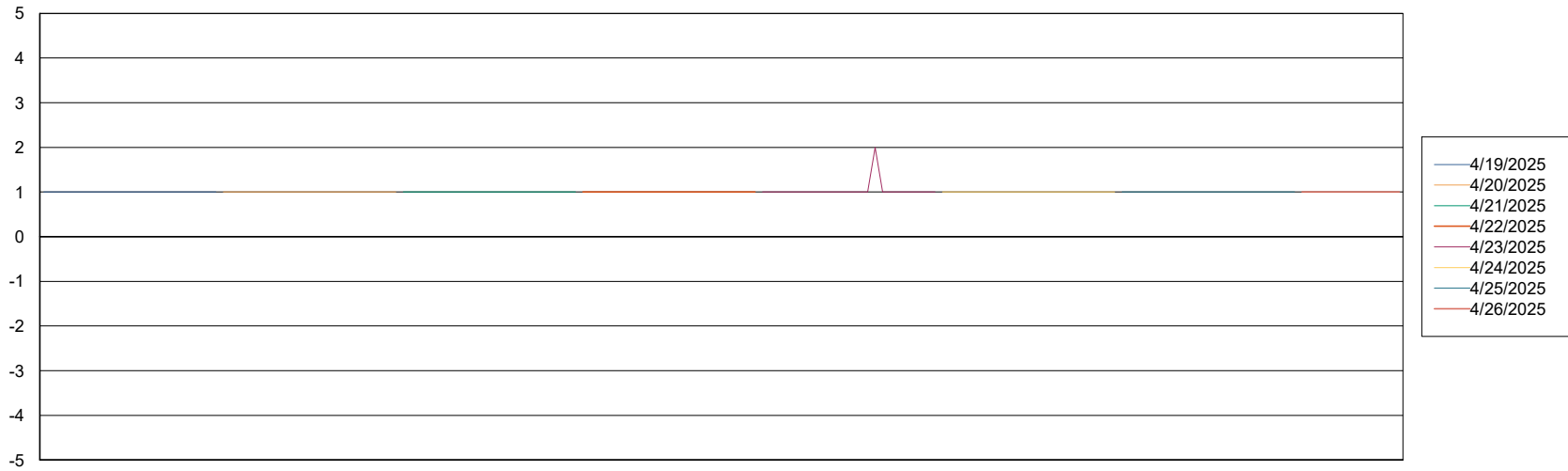
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Standby Database Health SHL OCI ASH Production

## Recovery lag for last 7 days



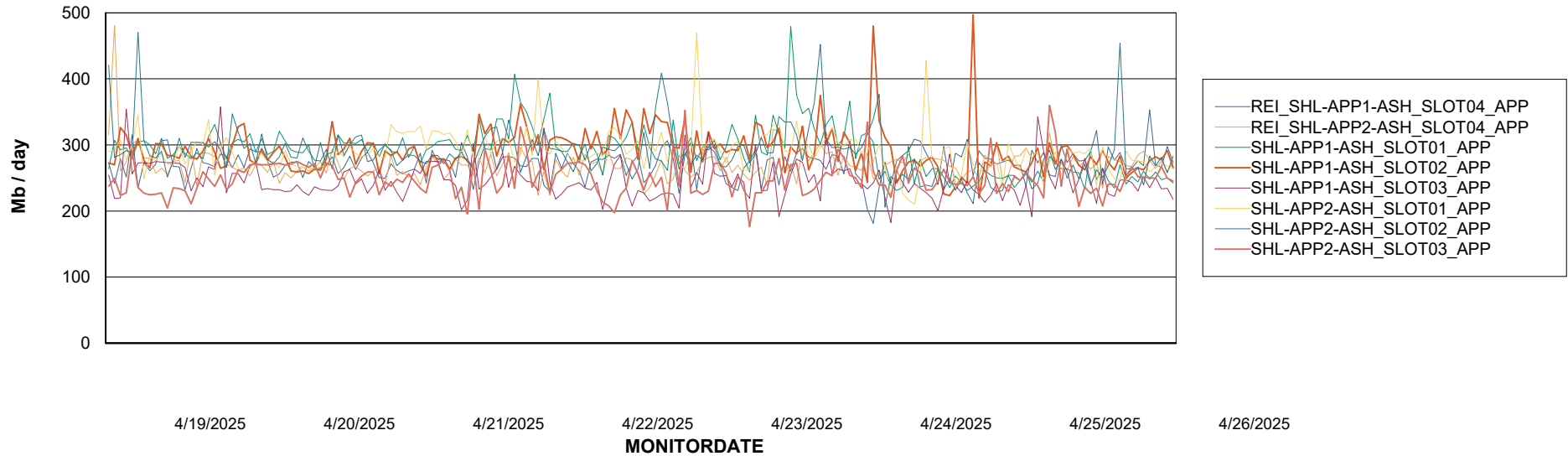
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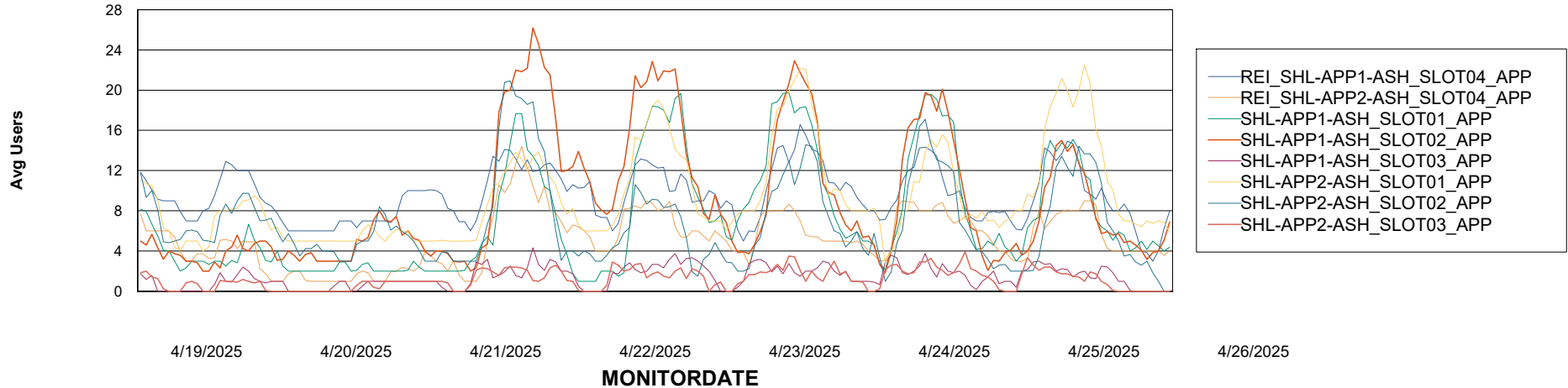


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



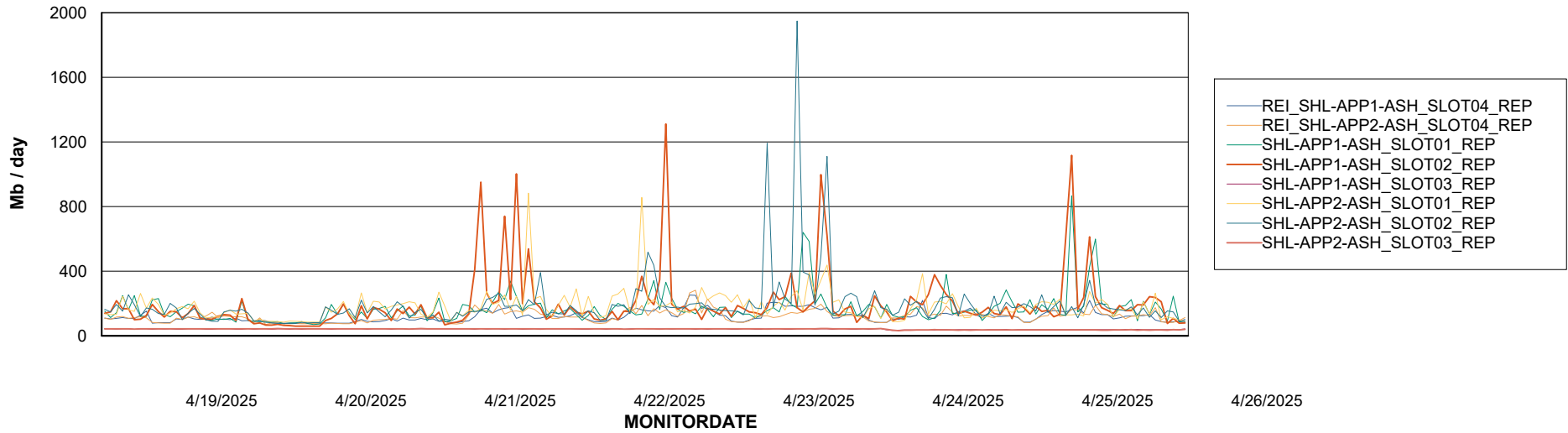
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



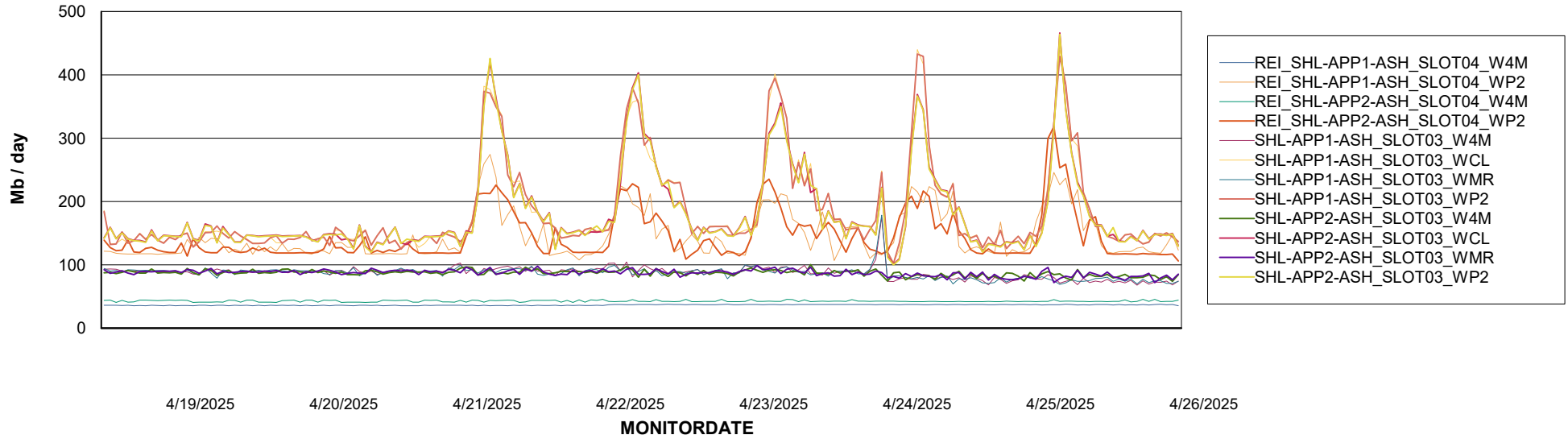
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
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## Disaster per ABS component

