

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Harddisk Usage NOA_PRD_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
4/26/2025	58	199	83	37	500	315	79	200	42
4/25/2025	58	199	83	37	500	315	80	200	39
4/24/2025	58	199	83	37	500	315	80	200	39
4/23/2025	58	199	83	37	500	315	80	200	39
4/22/2025	58	199	83	37	500	315	80	200	39
4/21/2025	58	199	83	37	500	315	81	200	39
4/20/2025	58	199	83	37	500	315	81	200	39

Harddisk Usage NOA_PRD_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
4/26/2025	44	100	56	16	900	755	78	400	88
4/25/2025	44	100	56	17	900	751	78	400	88
4/24/2025	44	100	56	17	900	751	78	400	89
4/23/2025	44	100	56	17	900	751	78	400	89
4/22/2025	44	100	56	17	900	751	78	400	88
4/21/2025	44	100	56	17	900	750	79	400	86
4/20/2025	44	100	56	17	900	750	79	400	85

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Harddisk Usage NOA_PRD_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
4/26/2025	64	279	100	26	838	620	91	559	48
4/25/2025	64	279	100	26	838	620	91	559	48
4/24/2025	64	279	100	26	838	620	91	559	49
4/23/2025	64	279	100	26	838	620	91	559	49
4/22/2025	64	279	100	26	838	620	91	559	48
4/21/2025	64	279	100	26	838	620	92	559	46
4/20/2025	64	279	100	26	838	620	92	559	45

Harddisk Usage NOA_PRD_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/26/2025	53	100	47
4/25/2025	53	100	47
4/24/2025	53	100	47
4/23/2025	53	100	47
4/22/2025	53	100	47
4/21/2025	53	100	47
4/20/2025	53	100	47

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Harddisk Usage NOA_PRD_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/26/2025	64	100	36
4/25/2025	64	100	36
4/24/2025	64	100	36
4/23/2025	64	100	36
4/22/2025	64	100	36
4/21/2025	64	100	36
4/20/2025	64	100	36

Harddisk Usage NOA_PRD_NovoLink

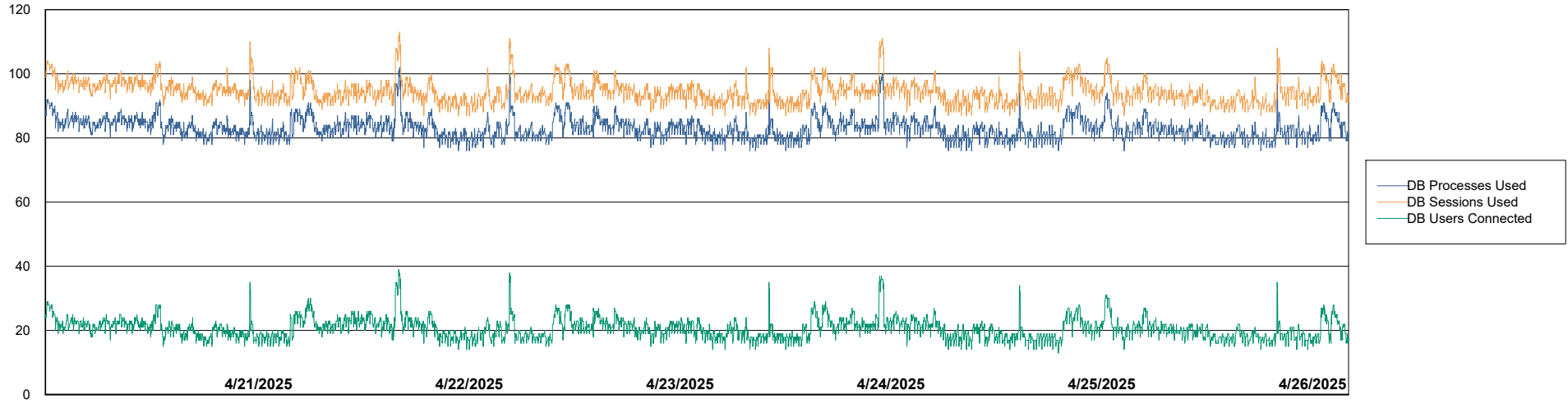
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/26/2025	70	100	30
4/25/2025	70	100	30
4/24/2025	70	100	30
4/23/2025	70	100	30
4/22/2025	70	100	30
4/21/2025	70	100	30
4/20/2025	70	100	30

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Database Performance NOA_PRD_NHSBI_ABS1

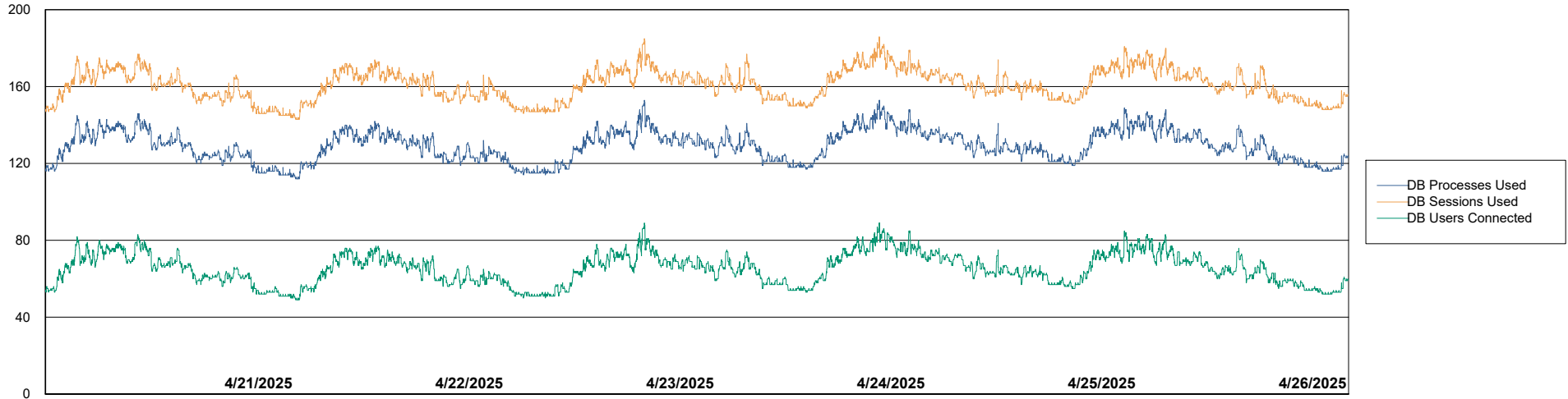


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Database Performance NOA_PRD_NovoABS01_ABS1



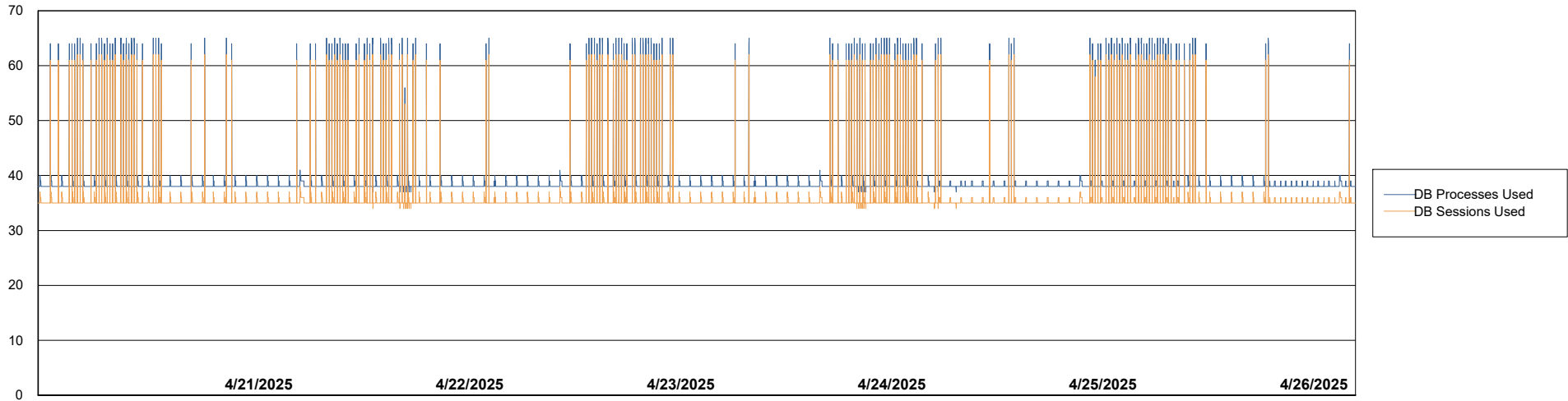
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Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300



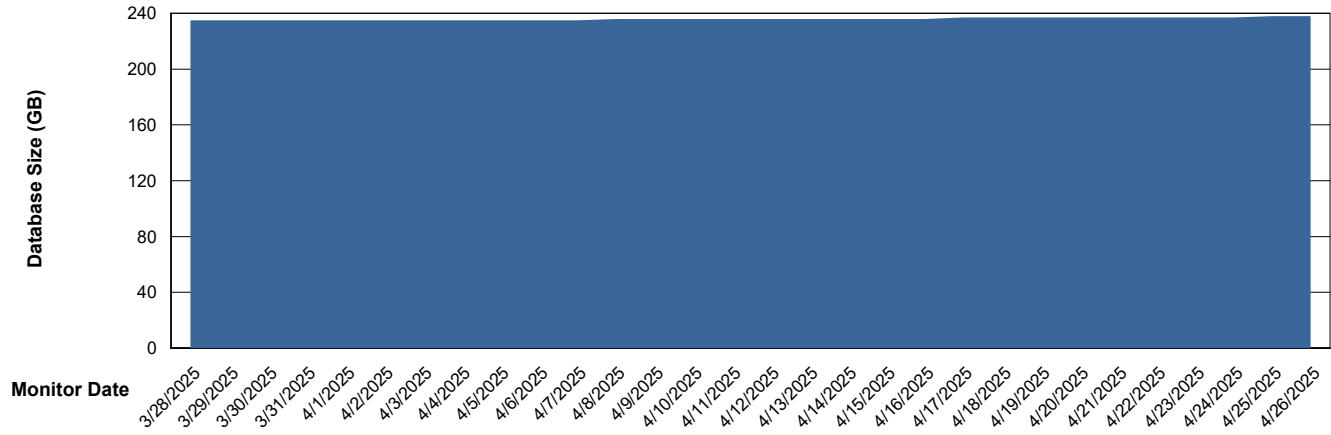
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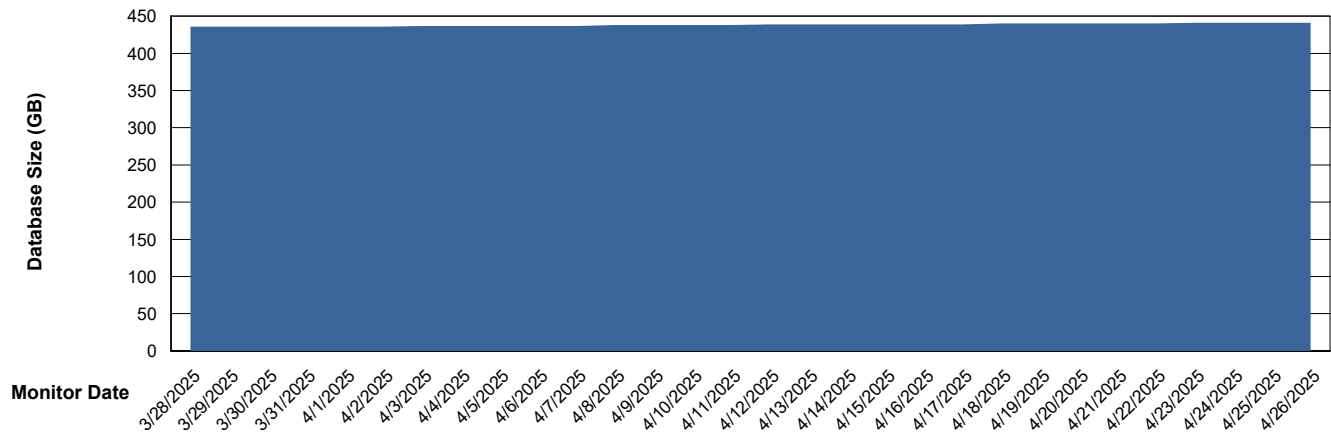
DATABASE SIZE NOA_PRD_NHSBI_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



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Database Tablespace NOA_PRD_NHSBI_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
4/26/2025	ABSDATA	143	120	16
	INDX	138	111	19
4/25/2025	ABSDATA	143	120	16
	INDX	138	111	19
4/24/2025	ABSDATA	143	120	16
	INDX	138	111	19
4/23/2025	ABSDATA	143	120	16
	INDX	138	111	19
4/22/2025	ABSDATA	143	120	16
	INDX	138	111	20
4/21/2025	ABSDATA	143	120	16
	INDX	138	111	20
4/20/2025	ABSDATA	143	119	16
	INDX	138	111	20

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Database Tablespace NOA_PRD_NovoABS01_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
4/26/2025	ABSDATA	195	154	21
	INDX	326	274	16
4/25/2025	ABSDATA	195	154	21
	INDX	326	274	16
4/24/2025	ABSDATA	195	154	21
	INDX	326	274	16
4/23/2025	ABSDATA	195	154	21
	INDX	326	273	16
4/22/2025	ABSDATA	195	154	21
	INDX	326	273	16
4/21/2025	ABSDATA	195	154	21
	INDX	326	273	16
4/20/2025	ABSDATA	195	154	21
	INDX	326	273	16

BI last ETL error for NOA_PRD_NHSBI_ABS1

Tue, 22-04-2025	None
Wed, 23-04-2025	None
Thu, 24-04-2025	None
Sat, 26-04-2025	None
Sun, 20-04-2025	None
Mon, 21-04-2025	None
Fri, 25-04-2025	None

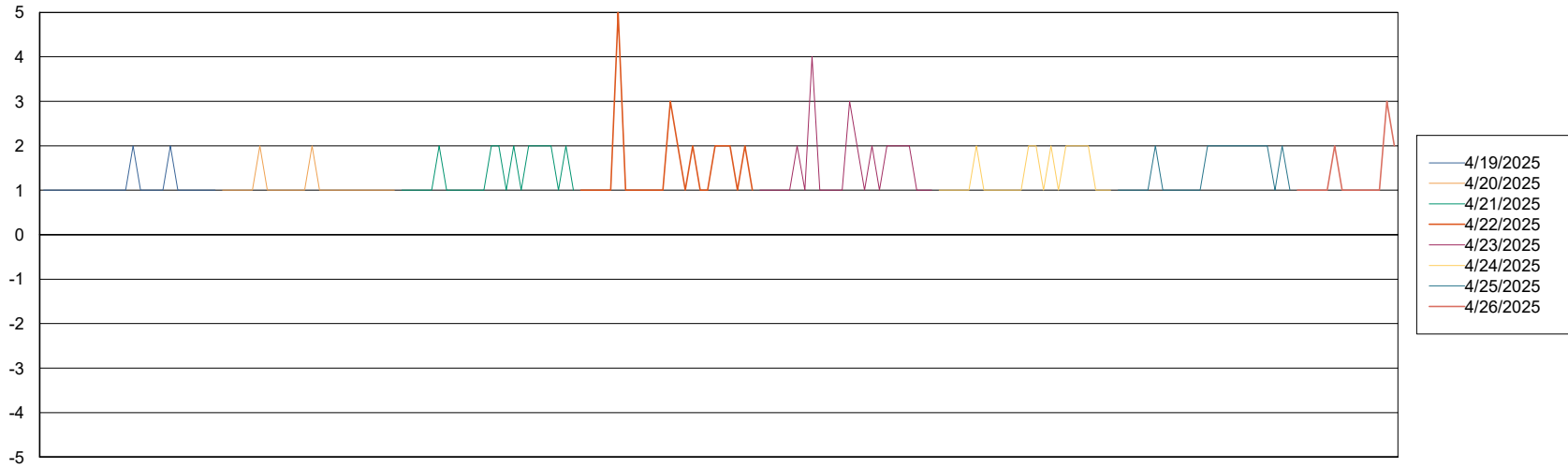
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Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



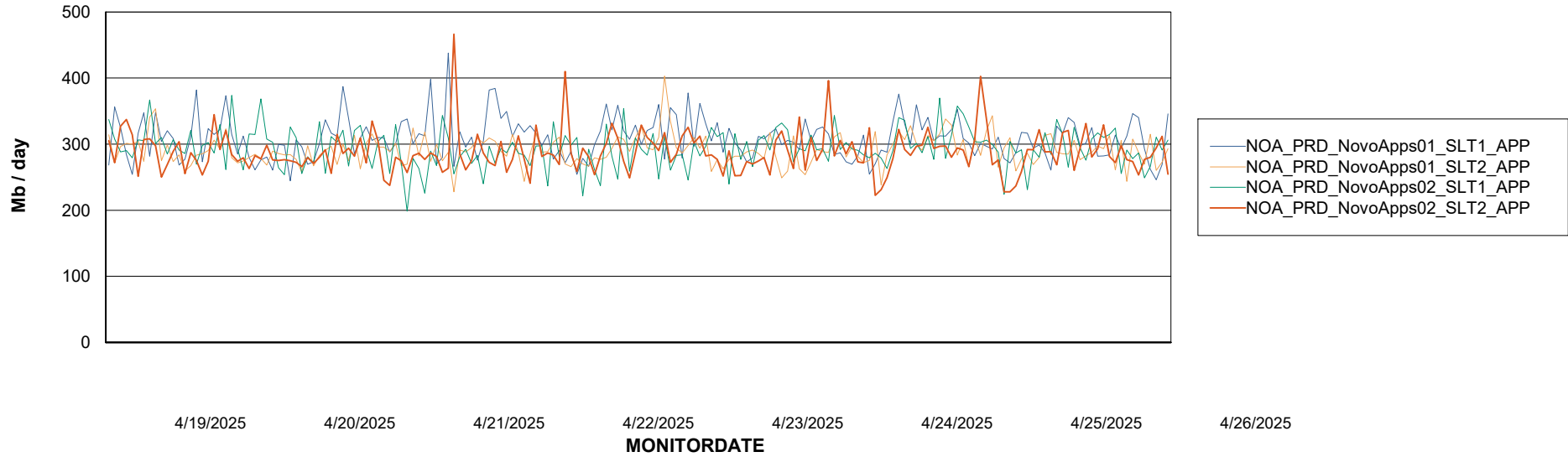
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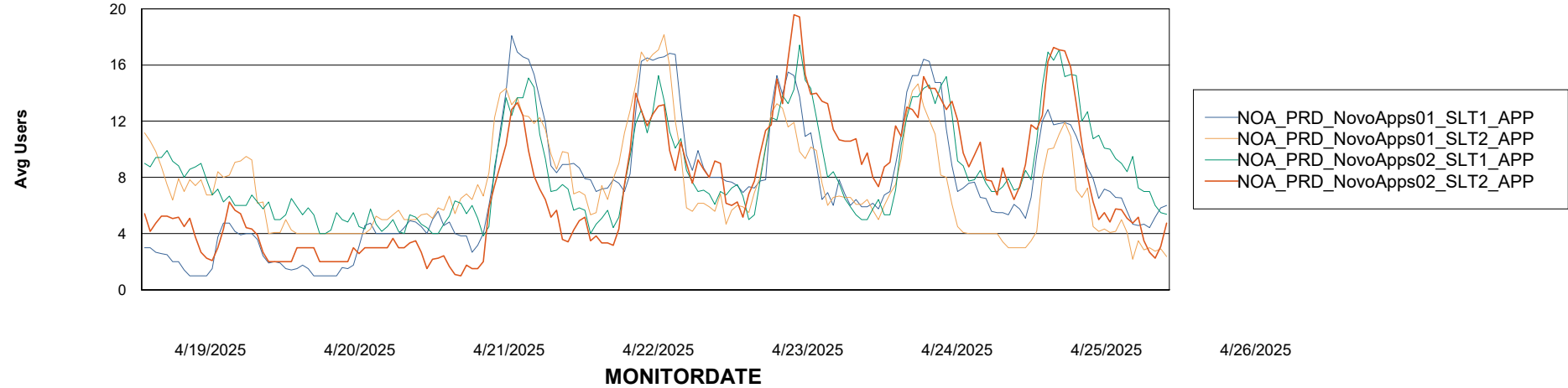


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



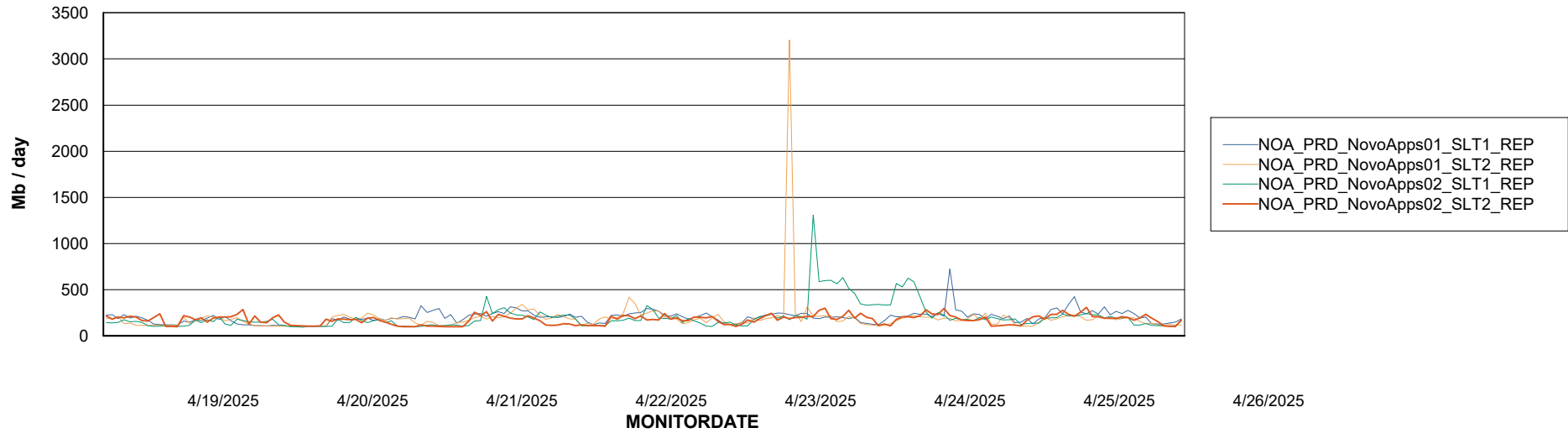
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



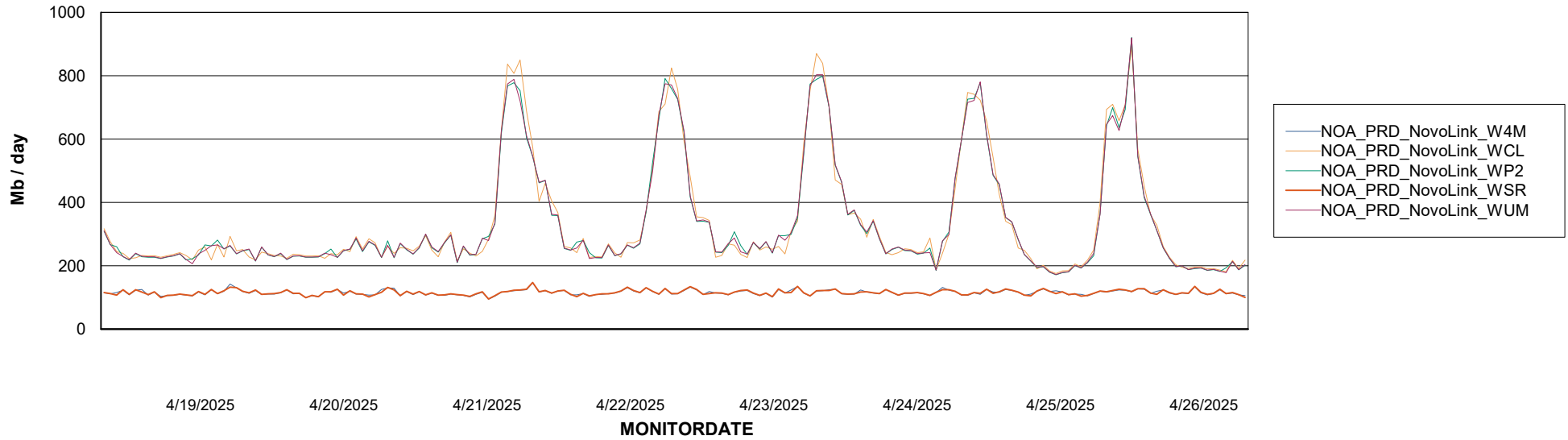
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

