

# Weekly SLA Customer Report

Customer LSS\_CHINA\_Production  
 Database ID 202



Harddisk Usage LSS\_CHINA\_PRD\_LIAZCNABSAPPL1

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 4/26/2025 | 31                        | 127                         | 88                         | 73                        | 64                          | 17                         |
| 4/25/2025 | 30                        | 127                         | 88                         | 73                        | 64                          | 17                         |
| 4/24/2025 | 30                        | 127                         | 89                         | 73                        | 64                          | 17                         |
| 4/23/2025 | 30                        | 127                         | 89                         | 73                        | 64                          | 17                         |
| 4/22/2025 | 30                        | 127                         | 88                         | 73                        | 64                          | 17                         |
| 4/21/2025 | 30                        | 127                         | 88                         | 73                        | 64                          | 17                         |
| 4/20/2025 | 30                        | 127                         | 88                         | 73                        | 64                          | 17                         |

Harddisk Usage LSS\_CHINA\_PRD\_LIAZCNABSAPPL2

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 4/26/2025 | 63                        | 127                         | 47                         | 92                        | 64                          | 5                          |
| 4/25/2025 | 63                        | 127                         | 47                         | 92                        | 64                          | 5                          |
| 4/24/2025 | 63                        | 127                         | 47                         | 92                        | 64                          | 5                          |
| 4/23/2025 | 63                        | 127                         | 47                         | 92                        | 64                          | 5                          |
| 4/22/2025 | 63                        | 127                         | 47                         | 92                        | 64                          | 5                          |
| 4/21/2025 | 63                        | 127                         | 47                         | 92                        | 64                          | 5                          |
| 4/20/2025 | 63                        | 127                         | 47                         | 92                        | 64                          | 5                          |

# Weekly SLA Customer Report

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## Harddisk Usage LSS\_CHINA\_PRD\_liazcne2VMProdABSSoluteDB1

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 4/26/2025 | 75                       | 63                         | 16                        | 69                           | 0                              | 0                             | 46                          | 49                            | 25                           | 29                          |
| 4/25/2025 | 75                       | 63                         | 16                        | 69                           | 0                              | 0                             | 46                          | 49                            | 25                           | 29                          |
| 4/24/2025 | 75                       | 63                         | 16                        | 69                           | 0                              | 0                             | 46                          | 49                            | 25                           | 30                          |
| 4/23/2025 | 75                       | 63                         | 16                        | 69                           | 0                              | 0                             | 46                          | 49                            | 25                           | 30                          |
| 4/22/2025 | 75                       | 63                         | 16                        | 69                           | 0                              | 0                             | 46                          | 49                            | 25                           | 30                          |
| 4/21/2025 | 75                       | 63                         | 16                        | 69                           | 0                              | 0                             | 46                          | 49                            | 25                           | 30                          |
| 4/20/2025 | 75                       | 63                         | 16                        | 69                           | 0                              | 0                             | 46                          | 49                            | 25                           | 30                          |

## Harddisk Usage LSS\_CHINA\_PRD\_liazcne2VMProdABSSoluteDB2

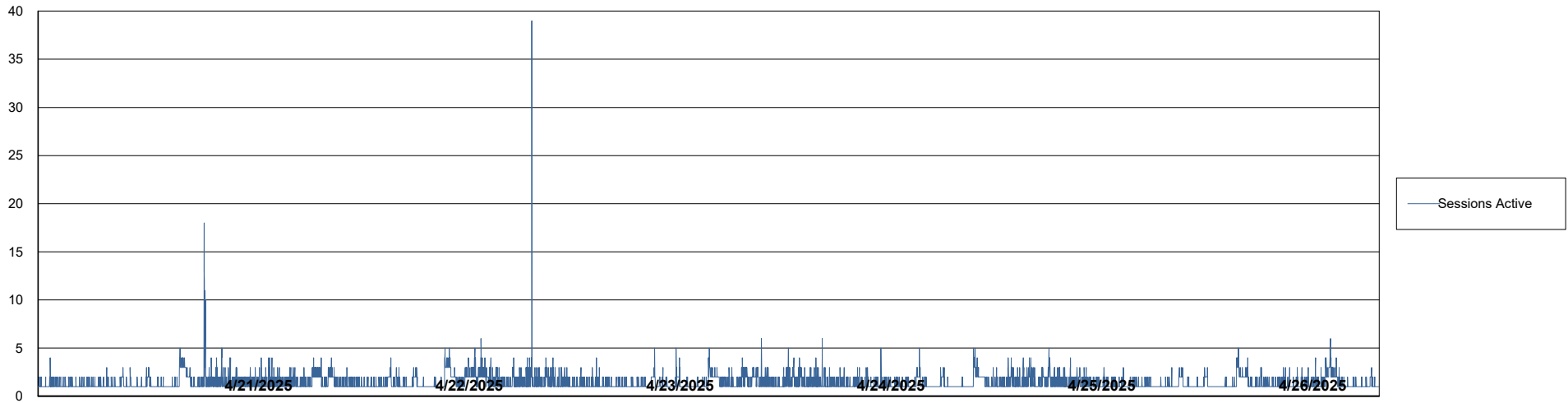
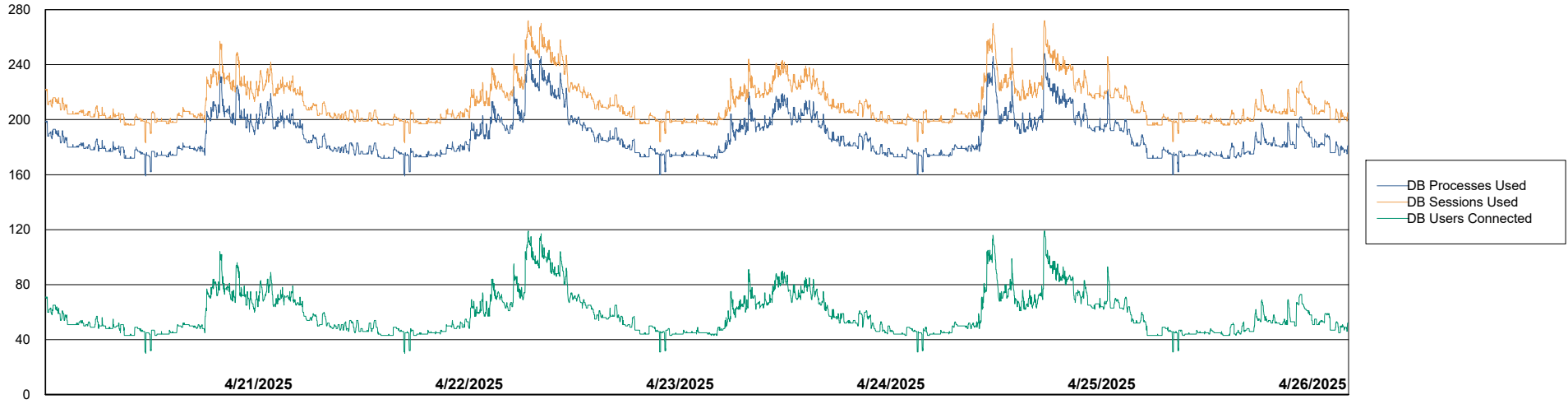
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 4/26/2025 | 87                       | 63                         | 8                         | 69                           | 0                              | 0                             | 57                          | 49                            | 20                           | 32                          |
| 4/25/2025 | 88                       | 63                         | 8                         | 69                           | 0                              | 0                             | 57                          | 49                            | 20                           | 32                          |
| 4/24/2025 | 88                       | 63                         | 8                         | 69                           | 0                              | 0                             | 57                          | 49                            | 20                           | 33                          |
| 4/23/2025 | 88                       | 63                         | 8                         | 69                           | 0                              | 0                             | 57                          | 49                            | 20                           | 33                          |
| 4/22/2025 | 88                       | 63                         | 8                         | 69                           | 0                              | 0                             | 57                          | 49                            | 20                           | 33                          |
| 4/21/2025 | 88                       | 63                         | 8                         | 69                           | 0                              | 0                             | 57                          | 49                            | 20                           | 33                          |
| 4/20/2025 | 88                       | 63                         | 8                         | 69                           | 0                              | 0                             | 57                          | 49                            | 20                           | 33                          |

# Weekly SLA Customer Report

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## Database Performance LSS\_CHINA\_PRD\_liazcne2VMProdABSSoluteDB1\_ABS1



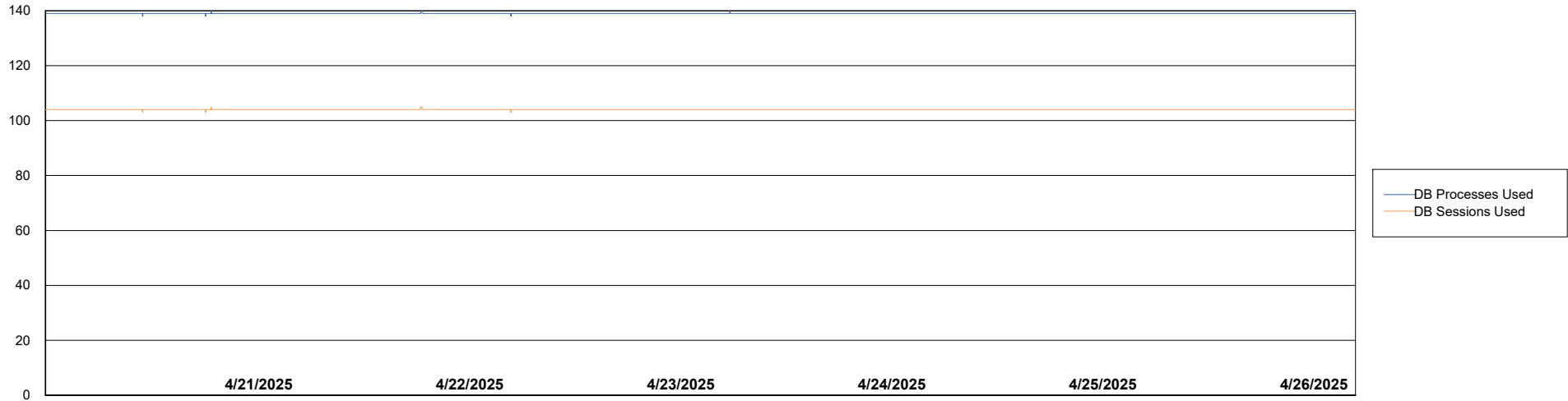
# Weekly SLA Customer Report

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Database ID 202



Database Performance LSS\_CHINA\_PRD\_liazcne2VMProdABSSoluteDB2\_HSBABS1

DB Processes Max 1,000  
DB Processes Max 0  
DB Processes Max 4



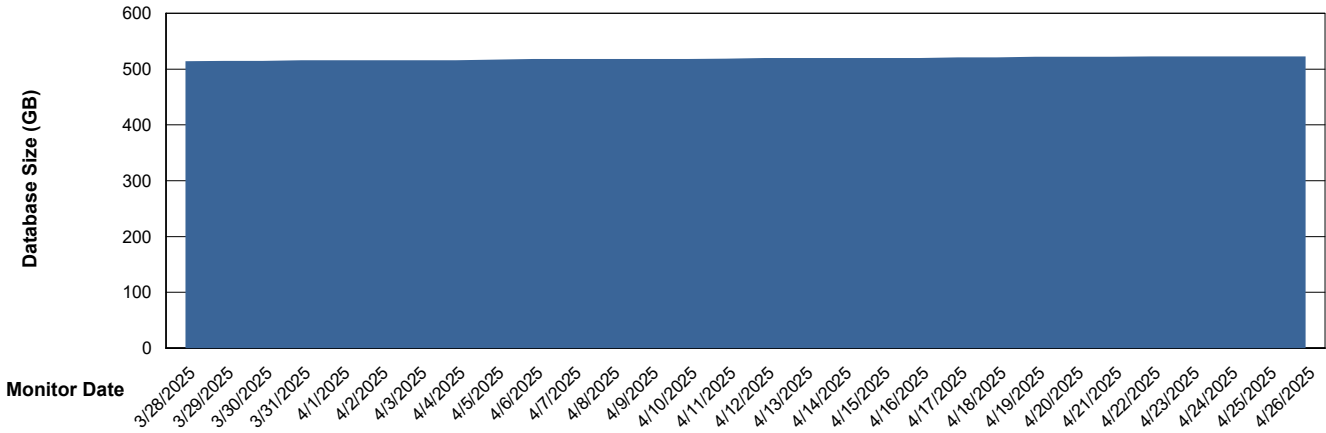
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DATABASE SIZE LSS\_CHINA\_PRD\_liazcne2VMProdABSSoluteDB1\_ABS1

## Database growth over last month



Database Tablespace LSS\_CHINA\_PRD\_liazcne2VMProdABSSoluteDB1\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 4/26/2025 | ABSDATA         | 564           | 467           | 17              |
|           | INDX            | 42            | 34            | 20              |
| 4/25/2025 | ABSDATA         | 564           | 467           | 17              |
|           | INDX            | 42            | 34            | 20              |
| 4/24/2025 | ABSDATA         | 564           | 467           | 17              |
|           | INDX            | 42            | 34            | 20              |
| 4/23/2025 | ABSDATA         | 554           | 467           | 16              |
|           | INDX            | 42            | 34            | 20              |
| 4/22/2025 | ABSDATA         | 554           | 467           | 16              |
|           | INDX            | 42            | 33            | 20              |
| 4/21/2025 | ABSDATA         | 554           | 466           | 16              |
|           | INDX            | 42            | 33            | 20              |
| 4/20/2025 | ABSDATA         | 554           | 466           | 16              |
|           | INDX            | 42            | 33            | 20              |

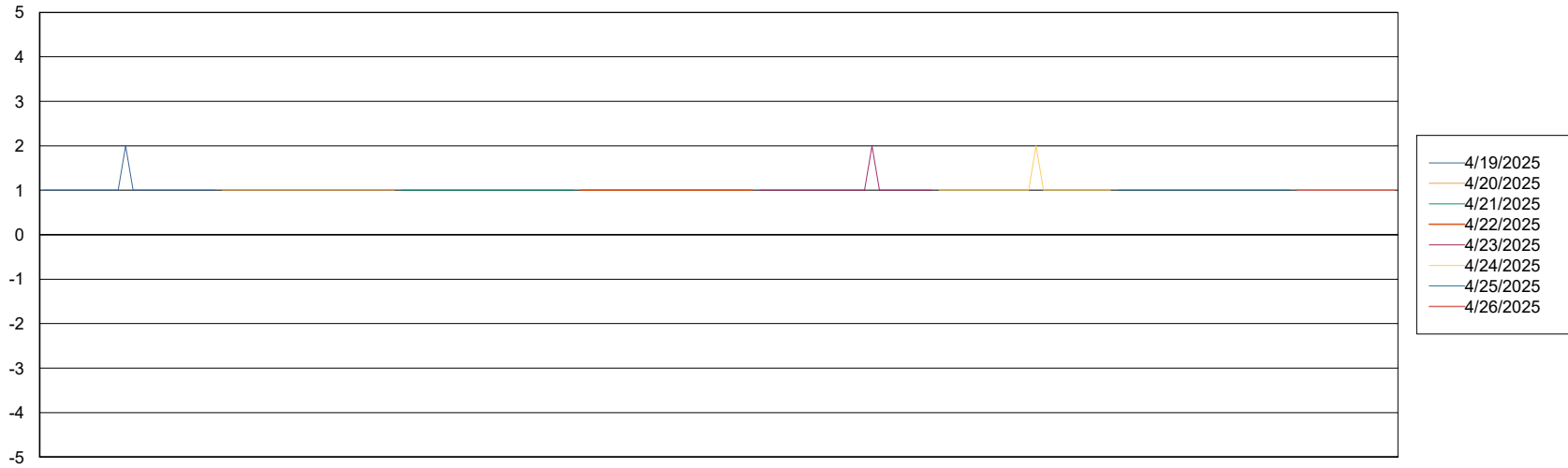
# Weekly SLA Customer Report

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Standby Database Health LSS\_CHINA\_Production

## Recovery lag for last 7 days



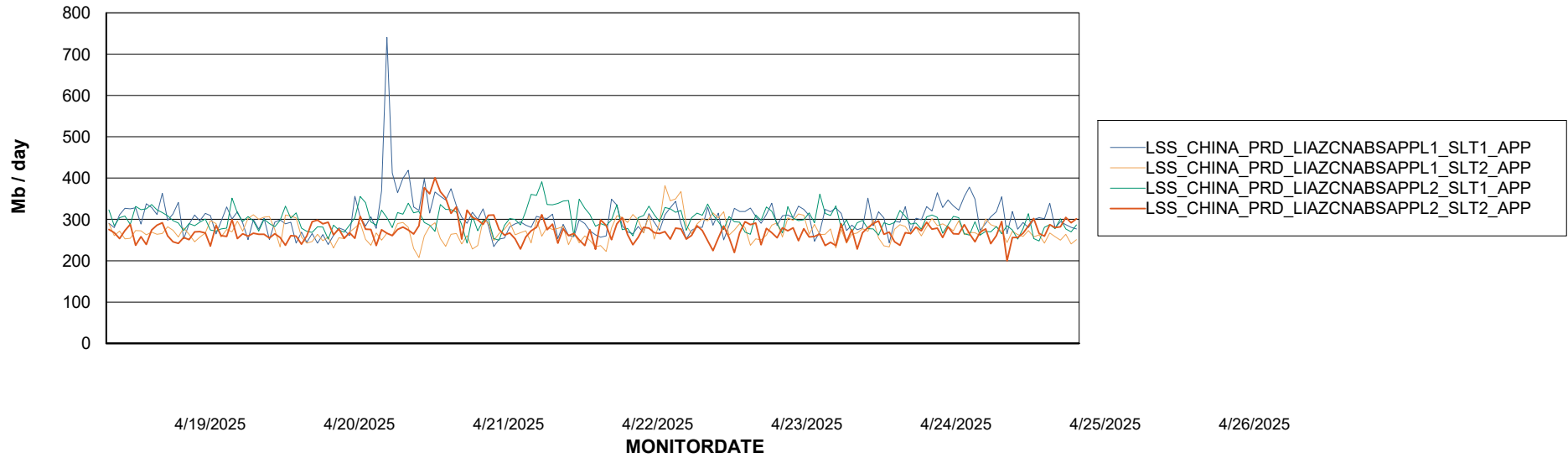
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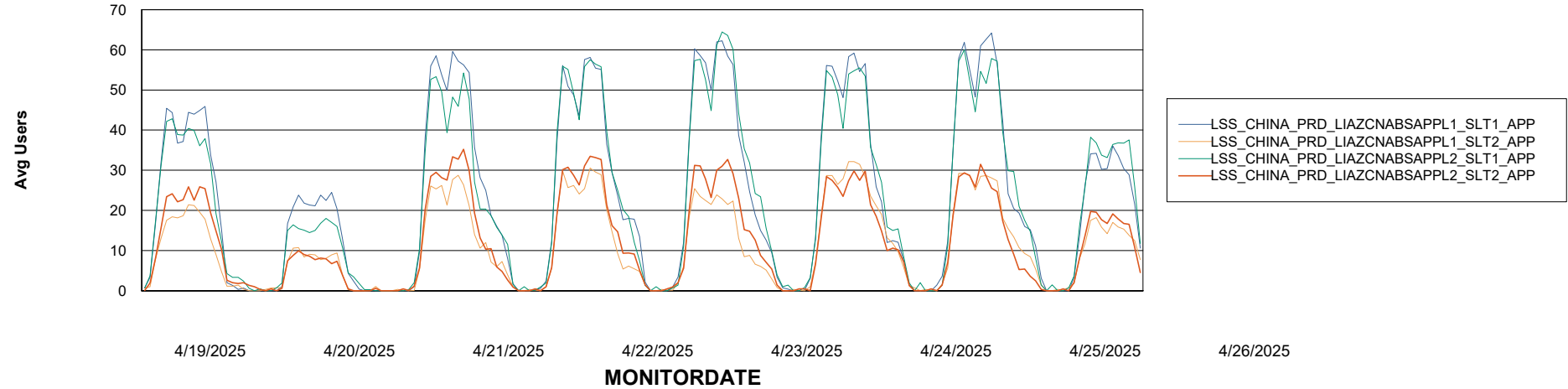


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



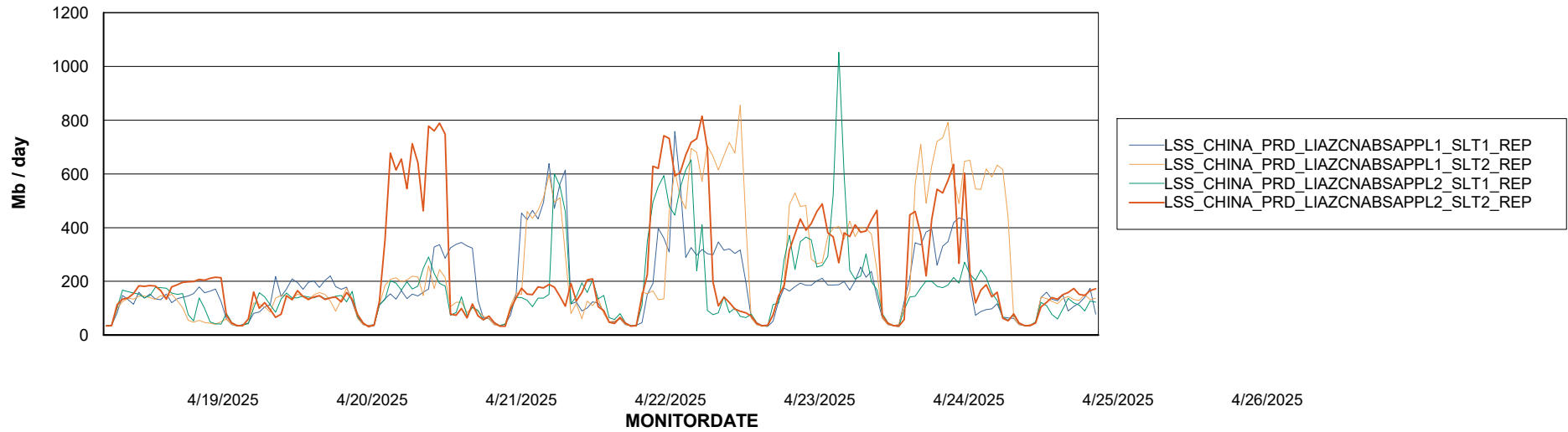
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



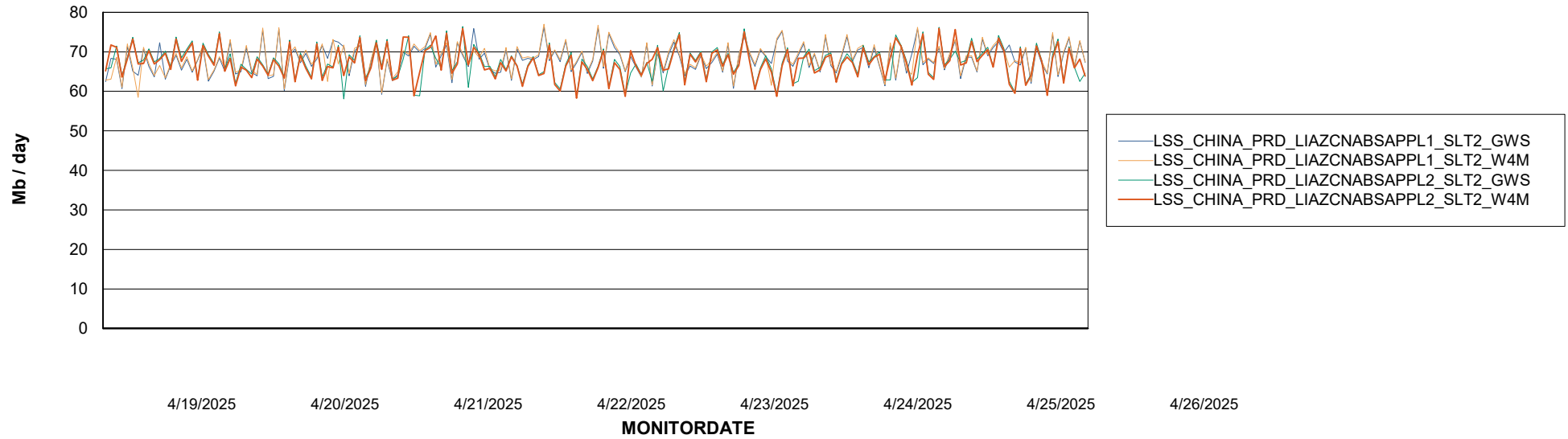
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

